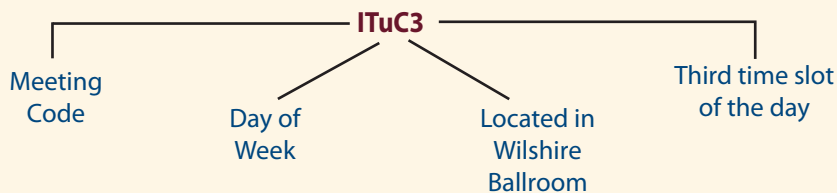


Education Workshops At-a-Glance as of 7/16/10 and is Subject to Change

	Celebrity Ballroom 1	Celebrity Ballroom 2-3	Wilshire Ballroom	Melrose Meeting Room 3-4
Tuesday, November 16, 2010				
7:00am – 4:00pm	Registration			
8:00am – 9:30am	ITuA1 Meet the Experts! Find Out How to Find the Provider You Need Today!	ITuB1 Recent Developments in Finance	ITuC1 Health Information Technology Improving Community Health Centers Research Capacity and Use of Interactive Dashboards	ITuD1 CHC Financial Performance Indicators
	Operations	Finance	HIT	Finance
10:00am – 11:30am	ITuA2 General Session Celebrity Ballroom 4			
11:30am – 1:30pm	Lunch in EXPO Hall Celebrity Ballroom 5-8 EXPO Open 11:30am - 1:30pm			
1:30pm – 3:00pm	ITuA3 RAC, HEAT, OIG, CERT: What do They Mean and Are You in Compliance?	ITuB3 Health Care Reform: CHC Finance and Operational Changes	ITuC3 Meeting Meaningful Use with Clinical Informatics	ITuD3 Winning the Word of Mouth Game
	Operations	Finance	HIT	Operations
3:00pm – 3:30pm	Refreshment Break Celebrity Ballroom 5-8 EXPO Open 3:00pm - 4:00pm			
3:30pm – 5:00pm	ITuA4 NWRPCA Competency Model for CHC Administrative Staff and Board	ITuB4 Health Care Reform & the CHC Revenue Cycle	ITuC4 TeleMonitoring and TeleMental Health - A Win Win for All	ITuD4 Increasing Community Health Center Efficiency and Profit Margins Through Technology
	Operations	Finance	HIT	IT
5:00pm – 6:30pm	Reception in EXPO Hall			

EXPLANATION OF SESSION CODES

The first letter of the code is the meeting: I = FOM/IT. The second letter of the code indicates the day of the week: Tu = Tuesday, W = Wednesday and Thursday. The third letter in the code indicates the location with each letter A–D representing a different meeting room. The number at the end of the code signals whether it is the 1st, 2nd, 3rd, 4th or 5th time slot of each day.



	Celebrity Ballroom 1	Celebrity Ballroom 2-3	Wilshire Ballroom	Melrose Meeting Room 3-4
Wednesday, November 17, 2010				
8:30am – 3:00pm	Registration			
8:30am- 9:30am	Continental Breakfast in Exhibit Hall 8:30am – 1:00pm		Celebrity Ballroom 5-8 Exhibits Open	
9:30am- 11:00am	IWA1 Optimizing the Billing Process: Expectations and Benchmarks	IWB1 Managed Care Part 1: Legal	IWC1 EHR with Scalability, Costs, and Operations at an HCCN Level While Keeping Patient Care as a Core Focus	IWD1 Balancing Mission and Money
	Finance	Finance	HIT	Finance
11:00am – 1:00pm	Lunch in Exhibit Hall			
1:00pm – 2:30pm	IWA2 Assessing Federally Qualified Community Health Center (FQHC) Assets and Capabilities for Recruiting and Retaining Family Physicians: FQHC Community Apgar Questionnaire	IWB2 Managed Care Part 2: Finance	IWC2 HER Meaningful Use: Its Definition and Importance to Health Centers	IWD2 Health Reform and Changing Eligibility Rules - How Many More Patients Can I Expect?
	Operations	Finance	HIT	Operations
2:30pm – 3:00pm	Refreshment Break			
3:00pm – 4:30pm	IWA3 Bullet-Proof Your Medical Records! Protect Your Practice in a Third Party Payer Audit	IWB3 Integrating Meaningful Use into Provider Workflow	IWC3 Take Your EHR Selection Process from Confusion to Confidence	IWD3 The Most Common Operations Issues
	Operations	IT	HIT	Operations
Thursday, November 18, 2010				
8:00am – 8:30am	Coffee			
8:30am – 10:00am	IThA1 Effective Performance Management - and the Perfect Appraisals	IThB1 Health Care Reform: Understanding Medicare Reimbursement Implications	IThC1 Choosing Between Direct Vendor Contracting and a HCCN A Case Study	IThD1 FIP Grants--A Real Estate Strategy to Maximize Getting Them and Delivering Value with Them
	Operations	Finance	HIT	Operations
10:00am – 10:30am	Refreshment Break			
10:30am – 12:00pm	IThA2 Utilizing Clinical Design as a Change Agent to Meet the Growing and Evolving Healthcare Demands	IThB2 Improving Your Patient Revenues While Ensuring Integrity and Compliance	IThC2 Transformation of Healthcare Delivery in Community Health Centers using Software as a Service (SaaS) and Cloud Computing	IThD2 The HITECH Act: Accessing Stimulus Funds for your Community Health Center
	Operations	Finance	HIT	IT