TRAINING FOR NEW CLINICAL DIRECTORS
Training for New Clinical Directors

New to your role as Clinical Director of your health center? Training for New Clinical Directors is a foundational and essential building block in your career development as a health center Clinical Director. This training provides the core knowledge and competencies that all health center Clinical Directors need to function as effective managers, leaders, and advocates for their health centers and communities. In addition to providing contextual knowledge regarding the history, terminology, political evolution, and regulatory expectations of the health center movement, course content also focuses on developing competencies in evolving healthcare issues.

The comprehensive course package includes online self-assessment for clinical leadership development core competencies, self-paced eLearning, didactic learning, small group case study discussions, networking opportunities, and follow-up resources. These components are inter-connected and come together to provide you with a high-quality training. As such, your active participation in the entire training is required.

**Learning Objectives**

By the end of this day and a half training, the participants will have a better understanding of:

- Their role as the Clinical Director
- How they can achieve high performance in their role as Clinical Director
- How they can address and support common clinical and administrative issues in their organization
- The structure of their organization
- How they can address their organization's future challenges
- How they can successfully facilitate and affect change in their organization

**Presenters:**

Keith Horwood, MD, *Medical Director, Community Health Centers, Inc., Salt Lake City, UT*

Kumble Rajesh, MD, FAAP, *Chief Medical Officer, Lowell Community Health Center, Lowell, MA*

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**Washington, DC • March 17 & 18, 2018**

**Training Hotel**

Marriott Wardman Park  
2660 Woodley Road, NW  
Washington, DC 20008  
Telephone: (202) 328-2000

**Pricing Information**

- Early Bird Registration Fee: $475 if registration is received by March 2, 2018
- Regular Registration Fee: $515 if registration is received after March 2, 2018

*Registration fee includes lunch on the full day and snacks on both days.*

Registration cutoff date (Last day to register online): March 9, 2018

To register online for this training, visit:


For questions, contact Katja Laepke at klaepke@nachc.com.
Who Should Attend?

We suggest that Clinical Directors that are new to the position attend this training.

Note: Registration for this training is not dependent upon P&I Conference registration or attendance.

Training Hotel Location

Marriott Wardman Park
2660 Woodley Road, NW
Washington, DC 20008
Telephone: (202) 328-2000

*NACHC has negotiated a discounted rate of $287 a night which will be honored until February 11, 2018 or until the block has sold out, whichever occurs first.

Please visit this link for overflow hotel information: http://www.nachc.org/conferences/policy-and-issues/pi-hotel-information/

Tips:

- We encourage you to register and pay (by credit card) for this training and book your hotel accommodations on the same day. A confirmed hotel reservation does not guarantee a spot in the training. If you have not received confirmation for participation in the training, you will be responsible for any hotel cancellation fees.

Airport, Parking and Taxi Information

The nearest airports are Ronald Reagan Washington National Airport - DCA and Washington Dulles International Airport - IAD.

The Marriott does not offer shuttle service to/from the airports. Feel free to utilize taxis at baggage claim, ride share services such as Uber and Lyft or pre-schedule a ride from Super Shuttle.

The Marriott offers self parking at $45 per day.

Please visit this link for more transportation information:

NACHC Trainings Are Green!

All materials for this training will be available on the MyNACHC Learning Center to be downloaded one week prior to the event or printed at your leisure. It will be your responsibility to download these materials to your electronic device and/or print copies if you would like to have them available in paper form. For more information on how to access course materials and download presentations, go to:
http://nachc.org/trainings-and-conferences/

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### Training for New Clinical Directors

**AGENDA**

#### Saturday, March 17, 2018 – Day 1

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
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<tbody>
<tr>
<td>7:30am – 8:00am</td>
<td>Registration and Networking</td>
</tr>
<tr>
<td>8:00am – 8:45am</td>
<td>Welcome and Introductions</td>
</tr>
<tr>
<td>8:45am – 9:30am</td>
<td>Additional Delivery Models and Supporting Organizations</td>
</tr>
<tr>
<td>9:30am – 10:30am</td>
<td>Performance Evaluation: Review and Accreditation</td>
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<tr>
<td>10:30am – 10:45am</td>
<td>Morning Break</td>
</tr>
<tr>
<td>10:45am – 11:00am</td>
<td>Case Study Introduction and Poll</td>
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<tr>
<td>11:00am – 12:00pm</td>
<td>Case Study Discussion</td>
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<tr>
<td>12:00pm – 1:00pm</td>
<td>Networking Lunch</td>
</tr>
<tr>
<td>1:00pm – 2:00pm</td>
<td>Malpractice, Federal Tort Claims Act (FTCA) &amp; Risk Management</td>
</tr>
<tr>
<td>2:00pm – 2:45pm</td>
<td>Funding Sources, Accountable Care Organizations (ACOs), and Regulatory Expectations</td>
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<tr>
<td>2:45pm – 3:00pm</td>
<td>Afternoon Break</td>
</tr>
<tr>
<td>3:00pm – 4:00pm</td>
<td>Role of the Clinical Director (Part 1)</td>
</tr>
<tr>
<td>4:00pm – 5:00pm</td>
<td>Case Study Discussion</td>
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#### Sunday, March 18, 2018 — Day 2

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:00am – 7:30am</td>
<td>Checking-In and Networking</td>
</tr>
<tr>
<td>7:30am – 7:35am</td>
<td>Second Day Logistics – Evaluations</td>
</tr>
<tr>
<td>7:35am – 8:45am</td>
<td>Quality Management (QM) and Practice Transformation</td>
</tr>
<tr>
<td>8:45am – 9:15am</td>
<td>Case Study Discussion</td>
</tr>
<tr>
<td>9:15am – 9:45am</td>
<td>Role of the Clinical Director – Parts 2 and 3</td>
</tr>
<tr>
<td>9:45am – 10:00am</td>
<td>Morning Break</td>
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<tr>
<td>10:00am – 10:30am</td>
<td>Finance 101</td>
</tr>
<tr>
<td>10:30am – 11:30pm</td>
<td>Case Study Discussion</td>
</tr>
<tr>
<td>11:30pm – 12:00pm</td>
<td>Closing Remarks/Wrap Up/Evaluations</td>
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</tbody>
</table>

*(Agenda is tentative as of October 21, 2017. Subject to change.)*
REGISTRATION FORM

Training for New Clinical Directors

PARTICIPANT INFORMATION

Name ________________________________________________________________

Title _______________________________________________________________

Email ______________________________________________________________

Organization ________________________________________________________

Address _____________________________________________________________

City, State _____________________________ Zip _____________

Phone (_______) ______________ Fax (_______) _________________________

Dietary Needs (ex. Kosher, Vegetarian, Food Allergies, etc.) ________________

COST INFORMATION

Training for New Clinical Directors

Early Bird Registration $475 per person
(if received by March 2, 2018) $_____________

Regular Registration $515 per person
(if received after March 2, 2018) $_____________

*Registration fee includes lunch on the full day and snacks on both days.

PAYMENT INFORMATION  (Payment MUST be received with registration form.)

☐ Check (payable to NACHC) ☐ MasterCard ☐ Visa ☐ American Express

Total amount enclosed $ ___________________

Card Number ______________________________ Expiration Date _____________

Print name as it appears on credit card __________________________________

Cardholder’s signature ________________________________________________

Note: Registration is not final until NACHC confirmation is received. This may take up to two weeks from NACHC’s receipt of REGISTRATION FORM. DO NOT mail or fax your forms after February 23, 2018.