

WHAT ARE HEALTH CENTERS?

Health centers are consumer-driven and patient-centered organizations that serve as a comprehensive and cost effective primary health care option for America's most underserved communities. Health centers serve everyone regardless of ability to pay or insurance status. They increase access to health care and provide integrated care services based on the unique needs of the communities they serve. Health centers deliver value to and have a significant impact on America's healthcare system. They also:

- Serve as the health care home for more than **27 million patients** in over **10,000 communities** across the country;
- Reduce health care costs and produce savings – on average, health centers save **24% per Medicaid patient** when compared to other providers;
- Integrate critical medical and social services such as oral health, mental health, substance abuse, case management, and translation, under one roof;
- Employ **over 200,000 people** and **generate over \$45 billion in total economic activity** in some of the nation's most distressed communities;
- Serve on the front lines of **public health crises and natural disasters**; and
- Provide care to **1.3 million homeless patients** and more than **330,000 veterans**.

Health Centers in WV, 2016

Health Centers in WV

Number of Grantee Organizations	27
Number of Delivery Sites	301

WV Health Center Patients

Total Patients	430,084
Growth in Patients since 2010	18%
Migrant/Seasonal Agricultural Worker Patients Served	1,348
Homeless Patients Served	9,703
Veterans Served	10,393

	WV Health Center Patients	WV Residents	US Residents
% at or Below 100% Poverty	50%	18%	14%
% at or Below 200% Poverty	84%	39%	32%
% Uninsured	8%	7%	9%
% Medicaid	37%	26%	19%
% Medicare	18%	18%	14%
% Racial/Ethnic Minority	7%	8%	39%

WV Health Center Staff Provide a Comprehensive Range of Services

	FTEs
Physicians	213.0
NPs/PAs/CNMs	270.5
Nurses	485.0
Dentists	31.9
Dental Hygienists	29.0
Behavioral Health Specialists	85.9
Pharmacy	142.9
Enabling Services	167.2
Vision	4.5
Other Staff	1,173.7
Total Staff	3,047.4

	Patient Visits
Chronic Conditions	446,487
Behavioral Health	374,480
Preventive Services	278,781

WV Health Center Quality & Accessibility

Percent of Grantees with Patient Centered Medical Home Recognition	78%
Percent of Grantees with a Physician Authorized to Prescribe FDA-Approved Medication for Opioid Use Disorder	22%
Percent of Grantees using Telehealth	37%