

# Discover best practices in operational excellence for your health center with NACHC's regional trainings!

For more information, visit:  
[nachc.org/trainings-and-conferences/](http://nachc.org/trainings-and-conferences/)

## 2018-2019 Regional Training Schedule:

Date	Training Title	Location
November 2-3	Training for New Clinical Directors ( <b>TNCD</b> )	Kansas City, KS Co-hosted by the Kansas Association for the Medically Underserved (KAMU)
January 9-10	Starting with Success	Omni Royal Orleans Hotel, New Orleans, LA
January 23-24	Revenue Cycle 360 ( <b>REV 360</b> )	Hyatt House Charleston - Historic District Hotel, Charleston, SC
February 6-8	Practical Art of Health Center Operations ( <b>PAHCO</b> )	Hilton Long Beach, CA
February 20-22	Financial Operations Management Level 1 ( <b>FOM I</b> )	Renaissance, Seattle, WA
March 24-25	Workforce Summit	The Alexandrian, Alexandria, VA
April 10-11	Cultivating Health Centers Operations ( <b>CHCO</b> )	Intercontinental, Kansas City, MO
April 24-25	Financial Operations Management Level 2 ( <b>FOM 2</b> )	The Drury Hotel, New Orleans, LA
May 15-16	NACHC Leadership LIVE!	Westin Washington National Harbor, Oxon Hill, MD
June 5-6	Financial Operations Management Level 3 ( <b>FOM 3</b> )	Magnolia Hotel Denver, Denver, CO
June 12-13	Elevating Health Center Operations ( <b>EHCO</b> )	Crowne Plaza Downtown Convention Center, Portland, OR
June 17-20	Managing Ambulatory Health III ( <b>MAHC3</b> ): Enhancing Collaborative Management in Community Health Centers	Omni Parker House, Boston, MA
Sept 23-26	Managing Ambulatory Health Care I ( <b>MAHC1</b> ): An Introductory Course for Clinicians in Health Centers	Renaissance, Seattle, WA

*These projects are/were supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under grant number and title for grant amount (specify grant number, title, total award amount and percentage financed with nongovernmental sources). This information or content and conclusions are those of the author and should not be construed as the official position or policy of, nor should any endorsements be inferred by HRSA, HHS or the U.S. Government.*

NACHC offers a variety of publications, recorded webinars, and other educational resources that Health Centers, PCAs, and Networks can utilize. Find out more at [nachc.org/trainings-and-conferences](http://nachc.org/trainings-and-conferences).

## Key NACHC Resources

**LEADERSHIP DEVELOPMENT:** NACHC seeks to empower health center leaders with resources that provide strategies and best practices to address challenges facing today's health centers.

- **\*Executive Coaching for Health Center Leadership:** NACHC has partnered with Integrated Work Strategies (IWS) for a pilot offering of Individual and Group Coaching specifically designed for health center leaders. Participants receive monthly, specialized attention, materials, and resources to reach leadership development goals. NACHC Members receive a special 20% discount during the pilot period!
- **NACHC Leadership Trainings Graduate Network:** To expand upon the connections of the NACHC training cohorts, NACHC established the Leadership Trainings Graduate Network. Through this Network, NACHC provides formal opportunities for health center leaders who have participated in NACHC's training series and leadership institutes to be part of a far-reaching, expanded national network.

**NATIONAL HEALTH CENTER NEEDS ASSESSMENT NOW OPEN:** In partnership with our National Cooperative Agreement (NCA) partners, NACHC is fielding a single national health center training and technical assistance (T/TA) needs assessment. This is intended to inform improvement of HRSA funded T/TA in a rapidly changing healthcare environment. All health centers can participate via the online portal: [https://nachc.co1.qualtrics.com/jfe/form/SV\\_9YPV0Y6u2am3Bn7](https://nachc.co1.qualtrics.com/jfe/form/SV_9YPV0Y6u2am3Bn7) through October 31, 2018

**HEALTH CENTER RESOURCE CLEARINGHOUSE:** In partnership with HRSA and our NCA partners, NACHC launched an online clearinghouse of training and technical assistance resources to support health centers' operational performance. Check it out at: [healthcenterinfo.org](http://healthcenterinfo.org).

## MyNACHC Learning Center [mylearning.nachc.com](http://mylearning.nachc.com)

### GOVERNANCE RESOURCES:

Resources available to health center boards include:

- **Governance Workbook** – This manual provides an overview of the Health Center Program and what it takes to be an effective board member – available in English and Spanish.
- **Board and CEO Succession** – This is a recorded webinar series on the dimensions of board chair leadership.

**VALUE TRANSFORMATION:** Top resources available to health centers include:

- **Business Intelligence Strategy in the Community Health Environment** – This publication provides guidance for business intelligence strategy
- **How to Not Just Survive but Thrive in a Value-Based, Highly Competitive Marketplace** – This issue brief focuses on the challenges health centers may face in preparation for payment reform and the changing healthcare environment.

## NACHC TRAINING & TECHNICAL ASSISTANCE (TTA)

### OUR VISION

We envision a world where every health center thrives and strengthens their community.

### OUR MISSION

We collaborate to provide innovative training and technical assistance to health center staff and board members so they can attain excellence.

### NACHC TRAINING AND TECHNICAL ASSISTANCE (TTA)

RESPECT | INTEGRITY | SOLUTIONS | EXCELLENCE

TOGETHER WE R.I.S.E.

*Unless otherwise noted, all projects listed are supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under cooperative agreement number U30CS16089, Technical Assistance to Community and Migrant Health Centers and Homeless for \$6,375,000.00. This information or content and conclusions are those of the author and should not be construed as the official position or policy of, nor should any endorsements be inferred by HRSA, HHS or the U.S. Government.*

*\*Indicates projects not supported by the HRSA cooperative agreement.*