COMMUNITY HEALTH INSTITUTE (CHI) & EXPO 2018

Hyatt Regency Orlando
Orlando, Florida
August 24-28, 2018
“The best example of public/private partnership for helping patients in need.”

Dr. Regina Benjamin
Former U.S. Surgeon General

CONGRATULATIONS to the 2018 Helping Build Healthy Communities Awards Winners!

The BD Helping Build Healthy Communities initiative is a multiyear partnership, funded by BD and implemented by Direct Relief and the National Association of Community Health Centers. It seeks to expand access to quality healthcare among vulnerable populations by providing awards to community health centers that implement innovative approaches for providing at-risk populations with primary and preventive healthcare. Each award-winning program is tailored to meet a unique set of barriers within their community.

DIRECTRELIEF.ORG/BDBHHC

› In 2018, BD invested $1 million in awards, with five health centers each receiving $200,000.
› Since its launch in 2013, 36 community health centers have received $4.6 million in awards.
› More than 35,000 patients have received treatment through awardees’ programs.
› BD has also donated more than 32 million insulin syringes and 3,200 pen needles to more than 1,224 community health centers, free clinics, and community clinics in 48 states and Puerto Rico.
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CHI Conference Program
sponsored by NACHC 2018 Community Health Institute (CHI) & EXPO
2018 NACHC Board of Directors

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North End Waterfront Health
Boston, MA

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Christopher Greater Area Rural Health Planning Corporation
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Arizona Alliance for Community Health Centers
Phoenix, AZ
David B. Vliet, MBA
Tiburcio Vasquez Health Center
Union City, CA

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Yakima Neighborhood Health Services
Yakima, WA
Thomas Trompeter
HealthPoint
Renton, WA

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Peekskill, NY
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Detroit, MI

HEALTH CENTER BOARD MEMBER REPRESENTATIVES
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Waianae Coast Comprehensive Health Center
Waianae, HI
Rita Sorrento
East Boston Neighborhood Health Center
Boston, MA
NACHC House of Delegates Annual Meeting  Windermere Ballroom

Sunday, August 26, 2018  •  10:00am - 12:00pm

This year, NACHC will elect three Officers: Vice Speaker of the House, Secretary, and Consumer/Board Member Representative; and two Nationally-Elected Board Representatives: One Clinician Representative and One Health Center Board Member Representative.

Be present and cast your vote for the following:

**NACHC Executive Committee**
- Vice Speaker of the House
- Secretary
- Consumer/Board Member Representative

**NACHC Board of Directors**
- One Clinician Representative
- One Health Center Board Member Representative

NACHC members are encouraged to meet and visit with all candidates prior to the election. Space will be designated in the Regency Ballroom Foyer for each candidate campaigning for NACHC office. Campaign signage and literature may not be posted or displayed anywhere in the Hyatt Regency Orlando, including lounge areas, registration area, exhibit hall, or any other conference venue. Hotel management strictly prohibits the affixing of signage to walls or structures within its edifice.

AmeriHealth Caritas salutes the National Association of Community Health Centers (NACHC)

We are proud to support the 2018 Community Health Institute & EXPO.

www.amerihealthcaritas.com
Welcome to the 49th Community Health Institute (CHI) & EXPO of the National Association of Community Health Centers (NACHC).

We assemble in Orlando strong in spirit and confidence. In our unity and partnership in NACHC, we have made it a successful year carrying forward our mission’s work to expand the reach of health care to America’s medically underserved.

We have reason to be proud. We sustained support for the Health Center Program. Our victory win on the primary care funding cliff again reflects strong congressional bipartisan support and recognition that health centers are a vital part of the nation’s health delivery system. In a value-driven and competitive health world, we strengthened technology infrastructure and workforce to enhance capacity for greater performance and cost effectiveness. We answered the nation’s call for increased substance use disorder and mental health services – preparing health centers for an enlarged role in public health crises – including the devastating opioid epidemic.

On all fronts, we have persevered with leadership and strategically focused goals. Importantly, in a challenging health care environment with dramatic shifts in health policy, we asserted a strong collective voice at state and national levels on behalf of our patients and communities. Through our work and advocacy, we have raised greater understanding of the complex needs of the populations we serve and the issues we face as providers. And, as never before, the nation sees the value and worth of a community-based health system of primary care to improve health – and achieve cost savings.

Going forward, our goal is to build on our progress. We know there are many challenges on the horizon that pose threats to our programs, Medicaid, and the health safety net. At this year’s CHI, we will discuss those challenges as well as the new opportunities ahead. The CHI is our opportunity to learn – to share experiences and perspectives on issues of concern – and to position ourselves for the future.

On behalf of the Officers and Board of Directors of NACHC, let me express sincere appreciation for your dedicated work and for sustaining support of our Association through your membership and active engagement. Also, special thanks to our State/Regional Primary Care Associations and Health-Center Controlled Networks, and our many partners, lawmakers, and community stakeholders who share the vision of a healthier future for ALL.

Tom Van Coverden
President and CEO
National Association of Community Health Centers
Exclusive access to the largest network of community health center professionals in the country.

The National Association of Community Health Centers (NACHC) is the leading national advocacy organization for Community Health Centers. Membership is open to health centers, professionals, non-profits, corporations, and students. Our members make us stronger, become part of the movement.

Make connections that matter. Join today, contact NACHC Membership.

📞 (301) 347-0400
✉️ membership@nachc.org

www.nachc.org
Getting it right never goes out of style. That’s why BKD’s industry-focused advisors audit more CHCs than any other CPA firm and more than double the number of the closest-ranking firm.* Experience the benefits of our disciplined approach.

* According to data compiled by the U.S. Office of Management and Budget via the Federal Audit Clearinghouse

Jeff Allen // Partner
417.865.8701 // jeallen@bkd.com // @chccpa
bkd.com/ chc
NACHC Has Gone Green

All conference presentations and handouts provided by speakers will only be available on the CHI Mobile App. **Hard copies of slides or handouts will not be provided on-site.**

To access presentation materials, download the mobile app (refer to page 10 for download instructions). It is your responsibility to download these materials to your electronic device and/or print copies if you would like to have them available in paper form. Please keep in mind that only those presentations provided to NACHC by speakers, prior to the conference, will be available on the mobile app. All presentations that are provided to us after the submission deadline will be available on-site via the mobile app and posted to MyNACHC following the conference.

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**Wi-Fi**

Conference attendees will have Wi-Fi access during the 2018 CHI & EXPO! Thanks to a generous sponsorship, on behalf of **The MEDCOR Group, Inc.**, internet access will be available throughout the CHI conference areas and EXPO Hall.

Simply follow these easy steps for access:

**To Log In:**

1. Search for **NACHC CONFERENCE** and double click on it to connect.
2. Enter password: **MEDCOR**.
3. Open a web browser and the Welcome page and the Terms and Conditions of Use will appear.
4. Once you have reviewed and accepted the Terms and Conditions of Use, you will be redirected to **NACHC’s CHI website**, where you can begin browsing the internet.

**Time Limit:**

**Your internet access will have a time limit of three hours.** You can be reconnected immediately after three hours by opening a new web browser window and accepting the Terms and Conditions of Use. If you are unable to access the Terms and Conditions of Use page, disconnect the **NACHC CONFERENCE** network and connect again.

**Note:** NACHC cannot provide end-user support and personal assistance for PC configuration or troubleshooting; and does not screen or restrict access to any content placed on or accessible through the internet.
Mobile App

Interact with speakers and colleagues both on-site and online!

- Questions for the presenters? DOWNLOAD the MOBILE APP and LOG IN!
- Participate in real-time polls? DOWNLOAD the MOBILE APP and LOG IN!
- Receive important updates? You guessed it – DOWNLOAD the MOBILE APP and LOG IN!

You will need your iMIS ID and password to log in to the mobile app.

Forgot your iMIS ID and password?

Often your iMIS ID and password are the six-digit number on your name badge. Try that first. If that does not work:

1. Go to a browser and type in NACHC.org
2. In the upper right corner, click LOGIN
3. Click Lost your Password
4. Enter your email

You will immediately receive an email with our iMIS login and password. Still having problems? No worries. Stop by the Mobile App Help Desk on the Convention Level near NACHC Registration.

How to locate and download the Mobile App from Google Play Store and iTunes App Store:

1. Launch the Google Play Store or iTunes App Store
2. Search for NACHC Mobile
3. Tap the event app icon/listing
4. Tap Install
5. Enter Google ID or Apple ID password and click OK
6. Tap Accept and Download
7. App will download and display on your phone
8. Tap the NACHC Mobile App
9. Tap the ≡ icon
10. Tap 2018 Convention & Community Health Institute

Once you have downloaded the app, you MUST log in to access presentations and participate in polls and feedback requests.

Note: Adobe Reader MUST be installed on your android device to open the presentations.
Feedback/Polling

Participate in workshops using the Feedback/Polling feature in the mobile app. Submit questions to the presenter(s) and respond to poll questions in real-time. You’ll see everyone’s comments and/or questions and you can up-vote the ideas you agree with.

**HOW TO PARTICIPATE:**
Registration, Credentialing, and Speaker/Exhibitor Check-In

NACHC Registration is located in the Regency Ballroom Foyer on the Convention Level of the hotel. Registered attendees can pick up their registration packets, badges, and credentialing for the House of Delegates in the Regency Ballroom Foyer during the following hours:

<table>
<thead>
<tr>
<th>Day</th>
<th>Registration</th>
<th>Credentialing</th>
<th>Speaker/Exhibitor Check-In</th>
</tr>
</thead>
<tbody>
<tr>
<td>Friday, August 24</td>
<td>2:00pm – 6:00pm</td>
<td>2:00pm – 6:00pm</td>
<td>2:00pm – 6:00pm</td>
</tr>
<tr>
<td>Saturday, August 25</td>
<td>7:30am – 4:00pm</td>
<td>7:30am – 4:00pm</td>
<td>7:30am – 4:00pm</td>
</tr>
<tr>
<td>Sunday, August 26</td>
<td>8:00am – 4:00pm</td>
<td>8:00am – 10:00am</td>
<td>8:00am – 4:00pm</td>
</tr>
<tr>
<td>Monday, August 27</td>
<td>7:30am – 4:00pm</td>
<td></td>
<td>7:30am – 4:00pm</td>
</tr>
<tr>
<td>Tuesday, August 28</td>
<td>7:30am – 11:00am</td>
<td></td>
<td>7:30am – 2:00pm</td>
</tr>
</tbody>
</table>

Speaker/Exhibitor Check-In

NACHC’s Speaker/Exhibitor Check-In is located in the Regency Ballroom Foyer on the Convention Level of the hotel. All speakers and exhibitors are asked to report to this desk upon arrival at the conference. At this location, speakers will receive badges and review or upload presentations. Exhibitors will receive badges and booth packets.

These are extraordinary times in health care. The opportunities to help people live healthier lives have never been greater. We believe that just as the world around us shapes our health, good health can shape our world.

We are honored to partner with FQHCs, hospitals and physicians in our ongoing journey to create a system that is connected, aligned and more affordable for everyone.

Thank you for your continued partnership.
Hotel Information

**Hyatt Regency Orlando**
9801 International Drive
Orlando, FL 32819
(407) 284-1234 Hotel Direct

**Rosen Inn at Pointe Orlando**
9000 International Drive
Orlando, FL 32819
(407) 996-8585 Hotel Direct

**Rosen Centre Hotel**
9840 International Drive
Orlando, FL 32819
(407) 996-9840 Hotel Direct
(800) 204-7234 Reservations

**Rosen Plaza Hotel**
9700 International Drive
Orlando, FL 32819
(407) 996-9700 Hotel Direct
(800) 627-8258 Reservations

**Hilton Orlando**
6001 Destination Parkway
Orlando, FL 32819
(407) 313-4300 Hotel Direct

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**Universal CityWalk™ Shuttle Service**

This 30-acre entertainment complex is home to nightclubs, restaurants, shops, and cinemas – all in one place! CityWalk is also host to a variety of concerts and special events.

Complimentary shuttle transportation will be provided for NACHC conference attendees Saturday, August 25 through Monday, August 27 from 5:30pm – 12:00am (Midnight) to and from Universal CityWalk.

The shuttle will depart from the Convention Entrance, Lobby Level, behind the B-Line Diner of the Hyatt Regency Orlando, for CityWalk on each half hour, beginning at 5:30pm. The final trip departing the Hyatt is at 11:00pm.

The CityWalk shuttle will return to the hotel from the CityWalk Bus Parking Area (between Slots 55 and 57) on each hour, beginning at 6:00pm. The final trip departing CityWalk is at 12:00am (Midnight).

For CityWalk departures, make sure to ONLY board the shuttle displaying the NACHC logo in its window.

Plan to arrive a few minutes prior to departure times, as shuttle seating is limited to 55 passengers. Once the bus has reached capacity, passengers will need to wait for the next scheduled bus. One-way travel time is approximately 20-25 minutes.
Make the Switch to eClinicalWorks

eClinicalWorks combines innovation and in-depth knowledge to produce real-world solutions that help health centers deliver care to underserved populations.

eClinicalWorks Leads the Way in EHR Satisfaction Among Physicians

<table>
<thead>
<tr>
<th>EHR Provider</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>eClinicalWorks</td>
<td>82%</td>
</tr>
<tr>
<td>Epic</td>
<td>67%</td>
</tr>
<tr>
<td>athenahealth</td>
<td>58%</td>
</tr>
<tr>
<td>Greenway</td>
<td>58%</td>
</tr>
<tr>
<td>NextGen</td>
<td>55%</td>
</tr>
<tr>
<td>Allscripts</td>
<td>28%</td>
</tr>
</tbody>
</table>

Percentage of users giving their EHR a “5” or higher for overall satisfaction (scale of 1-10), from January 2018 Reaction Data survey.

eClinicalWorks offers:

✓ Fully integrated medical, dental, and behavioral health records
✓ Reporting for UDS, Ryan White, Title X, GPRA, and other health center reporting programs
✓ Population Health solutions for HEDIS, PCMH, Care Plans, and risk stratification
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✓ Business intelligence dashboard for practice insights
✓ Unlimited webinars and videos

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T³ (Timely Thirty-Minute Tips)

In a world where we constantly do more with less; where products and processes change at the drop of a hat; and where new and innovative technologies enter the marketplace today, but are nearly obsolete tomorrow – it’s necessary that organizations move quickly and proactively in addressing all new information and guidance. NACHC’s T³ (Timely Thirty-Minute Tips) sessions are thirty-minute presentations that provide “quick and easy” tips, ideas, and best practices that you can Learn TODAY and Implement TOMORROW! These sessions address a variety of topics relevant to the business of community-based health care.

T³ sessions scheduled during the 2018 CHI & EXPO:

Sunday, August 26
12:15pm – 12:45pm  T³-1  Patient and Provider Promotion and Podcasts: How to Use NACHC’s Free Multimedia Materials for Your Practice
(refer to page 54 for session details)

1:15pm – 1:45pm  T³-2  Cutting-Edge Trends for Executive Compensation
SPECIAL EXHIBITOR PRESENTATION
(refer to page 54 for session details)

2:15pm – 2:45pm  T³-3  Ensuring Access to Medicines in Times of Emergency
SPECIAL EXHIBITOR PRESENTATION
(refer to page 54 for session details)

Monday, August 27
12:45pm – 1:15pm  T³-4  Need Training Resources? We’ve Got You Covered!
(refer to page 67 for session details)

T³ (Timely Thirty-Minute Tips):
Another way that NACHC is maximizing the value of your conference experience.

Conference Code of Conduct

All attendees, speakers, sponsors, and volunteers at our conference are required to agree with the following code of conduct. NACHC will enforce this code throughout the event. We expect cooperation from all participants to help ensure a safe environment for everybody.

Our conference is dedicated to providing a harassment-free experience for everyone, regardless of gender, gender identity and expression, age, sexual orientation, disability, physical appearance, body size, race, ethnicity, or religion. We do not tolerate harassment of conference participants in any form. This also includes inappropriate physical contact and unwelcome sexual attention. Sexual language and imagery is not appropriate for any conference venue, including talks, workshops, parties, Twitter and other online media. Participants asked to stop any harassing behavior are expected to comply immediately. Conference participants violating these rules may be sanctioned or expelled from the conference without a refund at the discretion of NACHC.

If you are being harassed, notice that someone else is being harassed, or have any other concerns, please contact a member of the conference staff immediately.
Peer-to-Peer (P2P) Networking Sessions

A Peer-to-Peer (P2P) Networking Session is a training delivery method where industry experts facilitate sessions that focus on topics that affect health centers such as legislative and regulatory practices, operational issues, and the unique challenges that come with health center management and patient care. P2Ps are innovative opportunities for learning in small-group settings, where participants exchange ideas and network on issues most relevant to health centers. (NACHC Peer-to-Peer (P2P) Networking Sessions do not qualify for continuing education contact hours.)

P2P Networking Sessions scheduled during the 2018 CHI & EXPO:

**Monday, August 27**

8:30am – 10:00am  **CML1**  Bring Your Passion: Tales from Health Center Leaders on Their Drive to Further the Health Center Movement
(referring to page 66 for session details)

1:30pm – 3:00pm  **CML2**  Getting Started and Strategizing PRAPARE Implementation Workflow Models: Best Practices and Lessons Learned
(referring to page 73 for session details)

3:30pm – 5:00pm  **CML3**  Peer Networks Support Health Center Leaders Through Health Care Uncertainty
(referring to page 78 for session details)

**Tuesday, August 28**

8:00am – 10:00am  **CTuL1**  You’re Already Halfway There! Leveraging Research Strategies and Partnerships to Improve Quality and Operational Performance
(referring to page 85 for session details)

1:30pm – 3:30pm  **CTuL2**  Boosting Value Transformation: Leveraging an Actionable Framework and Lessons from the Frontlines
(referring to page 96 for session details)
Working with Benco on our new Vista Community Clinic Dental expansion project was an excellent experience.

Once we had a basic structural design in place, we were able to visit the Benco equipment showroom in Orange County to gain firsthand knowledge of all of our options. Everyone we met and continue to work with at Benco was and continues to be extremely helpful and supportive. Throughout the process they were available for questions at all times and have helped us navigate through the construction and outfitting of the operatories with our best interest and needs in mind. The final product is something that I am very proud of. Esthetically, it is beautiful! We have far surpassed the expectations of our patients and continue to be able to offer the highest quality of dentistry in a beautiful and functional space. It is an awesome place to care for the patients in need in our community."

At Benco Dental™, we strive to produce innovative products and services that help our customers stay one step ahead. We’re proud to offer dentists more equipment and supply choices than any national dental company.

SUPPLIES  |  EQUIPMENT  |  SERVICES  |  TECHNOLOGY

Benco Dental™  
We deliver success, smile after smile.  
BENCO.COM  •  1-800-GO-Benco  
Proudly serving the dental community since 1930.
Young Professional Leadership Exchange Track

NACHC invites individuals in the early stages of their professional careers to participate in the Young Professional Leadership Exchange (YPLE) activities at this year’s Community Health Institute (CHI) & EXPO. With an expansive network of clinics and an ever-increasing patient population of more than 27 million, America’s Health Centers are now more than ever looking to the next generation of leaders to continue the mission of high-quality, cost-effective, and culturally-competent health care for all.

Join other young professionals throughout the conference for various networking opportunities and educational sessions that will speak to future challenges and opportunities to further the Health Center Movement. Identify skills and experiences needed to advance your leadership potential while networking and forming friendships with the next generation of health center leaders. Advocate for yourself, your career, and the Health Center Movement by participating in this exciting learning opportunity.

For more information about the YPLE, please contact Shelkecia Lessington (slessington@nachc.org), Russell Brown (rbrown@nachc.org), or Aliza Auces (aauces@nachc.org).

Young Professional Leadership Exchange Reception

Sunday, August 26 • 6:30pm – 8:30pm

Adults between the ages of 18-34 now make up one in three American workers. With this ever-growing workforce population, it is important to develop skills around professional networking at both local and national levels. NACHC wants you at the Young Professional Leadership Exchange Reception. The fun starts with a “speed networking” icebreaker where you’ll hone your networking skills in a fast-paced, carefree environment, while snacking on some light hors d’oeuvres and beverages. Bring your friend/coworker, along with your business cards, and end your night with one of the best receptions at the conference!

Sponsored by

2018 Leader Sponsors

Celebration 2

Did you get today's email? Check your email every morning for your Daily Rundown to stay up-to-date on the latest at the 2018 CHI & EXPO.

Sponsored by
Young Professional Leadership Exchange Track Outline

The following are all YPLE sessions scheduled during the 2018 CHI & EXPO. For easy reference, these sessions are shaded in this color throughout the conference program.

Monday, August 27

8:30am – 10:00am  **CML1** Bring Your Passion: Tales from Health Center Leaders on Their Drive to Further the Health Center Movement  
( refer to page 66 for session details)  
Orlando L

1:30pm – 3:00pm  **CMB2** Engaging a Diverse Primary Care Workforce  
Through Competency-Based Learning and Professional Development for a Joyful Career Journey  
( refer to page 68 for session details)  
Florida B

3:30pm – 5:00pm  **CME3** Race and Substance Use Disorders  
( refer to page 76 for session details)  
Plaza F

Tuesday, August 28

8:00am – 10:00am  **CTuL1** You’re Already Halfway There! Leveraging Research Strategies and Partnerships to Improve Quality and Operational Performance  
( refer to page 85 for session details)  
Orlando L

1:30pm – 3:00pm  **CTuH2** Overcoming Barriers to Care for Homeless Populations: Integrating Primary Care, Behavioral Health, and Social Services  
( refer to page 94 for session details)  
Plaza IJ

NACHC gratefully acknowledges the following sponsor:

Tote Bags

NACHC gratefully acknowledges the following sponsor:

Water Bottles
our insights. your passion.
together we can change healthcare.

At athenahealth, we're committed to improving community healthcare, because we understand how vital accessible care is to the people of any community. Learn how together, we can improve the quality of care in your community.

Visit booth #409

Learn more at athenahealth.com/FQHC
Conference Basics

Business Center
The Hyatt Regency Orlando Business Center can serve as your extended office while you’re in town. Located on the Ground Level of Tower 1, the business center offers a full range of services including: photocopying, faxing, shipping, and much more.

**Business Center Hours:**
- Monday-Friday: 7:00am – 8:00pm
- Saturday: 7:00am – 6:00pm
- Sunday: 8:00am – 6:00pm

Cellular Telephones –
**PLEASE Turn OFF Your Cell Phone**
Please be considerate of others. Ringers on cell phones and other electronic devices should be turned off or switched to vibrate or silent mode in conference education sessions, meetings, and social events.

Conference Attire
We invite you to dress in comfortable business casual attire for the conference. Hotel meeting rooms can sometimes be chilly, so you are advised to bring a sweater or light jacket as well.

Health Center Board Members
Health Center Board Members are encouraged to visit with members of the NACHC Consumer/Board Member Committee. Share experiences with other board members from around the country and learn how to make the most of your conference experience. Consumer/Board Member Committee members will be in the Regency Ballroom Foyer for your convenience.

Job Board
A job board will be on display in the NACHC Registration area, located in the Regency Ballroom Foyer. If you wish to advertise job vacancies for your organization, please post them on the job board. Please limit all job postings to one page.

Lost and Found
Please check with the hotel’s front desk for lost and found items.

Messages
In case of an emergency, callers should contact the hotel directly and request that a copy of the message be given to the NACHC Registration staff. The telephone number of the Hyatt Regency Orlando is (407) 284-1234. Messages will be posted on a designated message board in the NACHC Registration area, located in the Regency Ballroom Foyer.
Membership

Organizations or individuals interested in NACHC Membership, please contact the NACHC office at (301) 347-0400 or obtain a membership application by visiting the NACHC Booth (#401) in the Regency Ballroom.

MyNACHC Learning Center (MyNACHC)
Continuing education right at your fingertips

The world of NACHC events is just a click away! The MyNACHC Learning Center (MyNACHC) is your online portal to educational content from all NACHC events. All CHI education sessions are FREE to ALL paid 2018 CHI attendees.

This valuable online service provides access to meeting content on digital media — WHENEVER you need it — captured live and available to you via MyNACHC! View courses online (as released for inclusion), captured as true multimedia re-creations with synchronized slides, handouts, and much more. This is an excellent training tool and resource for missed courses.

The MyNACHC Learning Center (MyNACHC) provides:

- Quick and easy access to past and current content from NACHC conferences and other training events.
- The ability to earn additional continuing education (CME/CE) credits in the professional disciplines currently offered on-site at NACHC conferences (including NACHC’s Certificate of Board Governance Program).
- Session audio recordings synchronized to training presentations.
- The ability to track your own continuing education units and attendance certification.

Note: To access the MyNACHC Learning Center, visit mylearning.nachc.com and log in using your iMIS ID and password (refer to page 10 for iMIS login). If you need login assistance or additional information, contact mylearning@nachc.com or call (301) 347-0400.

This icon designates education sessions audiotaped with presentations for the MyNACHC Learning Center (MyNACHC). These sessions will be available online after the conference and are FREE to ALL paid 2018 CHI attendees.
Continuing Education

By attending education workshops, participants may qualify for continuing education units. Only full-paying participants and daily registrants are eligible for continuing education credits.

Due to individual state-by-state requirements, nurses and lawyers should have their badges scanned and go to the MyNACHC Learning Center at mylearning.nachc.com to download a certificate of completion, which can then be submitted to state licensing organizations to apply for credits. Instructions on how to access MyNACHC can be found on the back of your badge.

ACCOUNTING PROFESSIONALS (CPE)
The National Association of Community Health Centers, Inc. (NACHC) is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be addressed to the National Registry of CPE Sponsors, 150 Fourth Avenue North, Suite 700, Nashville, TN 37217-2417 or by visiting their website at www.nasba.org. (Sponsor #108392)

Delivery Method: Group Live and Group Internet-Based
Program Level: Basic
Duration of Training: 2.5 days

This program is being considered by the National Association of State Boards of Accountancy (NASBA) for 10 continuing education contact hours in the “Specialized Knowledge” category.

For questions or complaints, please contact Helene Slavin at hslavin@nachc.com or (301) 347-0400.

PHYSICIANS (CME)
This program is being considered by the American Academy of Family Physicians (AAFP) for 8.5 continuing education contact hours.

SOCIAL WORKERS (CE)
This program was approved by the National Association of Social Workers (NASW) for 8.5 continuing education contact hours. (Provider #886419070)

OTHER HEALTH PROFESSIONALS (CE)
The National Association of Community Health Centers, Inc. (NACHC) Certificate of Participation may be used toward state licensing requirements for a variety of disciplines requiring continuing education credits (e.g., health educators, nurses, physician assistants, doctors of osteopathic medicine, etc.). It is recommended that a Certificate of Participation and a copy of a conference program be submitted to your state-licensing agency.

Scanning and Evaluations
To receive Continuing Education Units (CEUs) at this NACHC conference, ALL attendees must:

• Have their conference badges scanned by room monitors at the end of each education session attended.

AND

• Complete session evaluations distributed at the conclusion of each session attended.

These simple steps ensure that CEUs are accurately processed and that valuable feedback is provided for the development of future NACHC programs.

In addition to earning educational credits through NACHC conference attendance, participants can receive credits online via MyNACHC Learning Center (MyNACHC) at mylearning.nachc.com.
NACHC Certificate in Health Center Governance

NACHC is pleased to provide a certificate program designed for Health Center Board Members who wish to follow a formal path of training and skills enhancement in health center governance. Individuals who wish to enroll in the Certificate in Health Center Governance Program must complete an enrollment form (refer to page 25) and submit it at the beginning of the conference to the NACHC Governance counter along with a $25 application fee.

Note: The application fee is waived for applicants who serve on the board of a NACHC Organizational Member in good standing and who are registered for the conference.

How do I earn certification in Health Center Governance?

To obtain certification, you must complete a total of 31 contact hours through attendance/participation in education sessions offered at one of NACHC’s national conferences (Community Health Institute (CHI); Policy & Issues Forum (P&I); Financial, Operations Management/Information Technology (FOM/IT); Conference for Agricultural Worker Health; or PCA and HCCN Conference). One contact hour equals one hour of session time. Program participants must attend the following sessions in person:

- Board Member Boot Camp: Parts A, B, C, and D (5 contact hours offered only at the CHI and P&I)
- Setting the Bar: Legal Approaches to Health Center Board Compliance (2 contact hours offered only at the CHI)

In addition to the required sessions listed above (Board Member Boot Camp and Setting the Bar), you will need to complete an additional 24 contact hours. Participants may choose from all other NACHC conference education sessions that are designated for contact hours in the areas of CLINICAL, FINANCE, GOVERNANCE, TECHNOLOGY, POLICY, and ADVOCACY. Participants are encouraged to select a comprehensive course of study based on individual interests and the governance needs of the health center board on which they serve.

The total 31 contact hours must be completed within three years of enrollment in the program. If the 31 contact hours are not completed within that three-year period, you must re-enroll and pay the application fee, if applicable.

In addition to earning educational credits through NACHC conference attendance, participants can receive credits online via MyNACHC Learning Center (MyNACHC) at mylearning.nachc.com.

This icon designates education sessions audiotaped with presentations for the MyNACHC Learning Center (MyNACHC). These sessions will be available online after the conference and are FREE to ALL paid 2018 CHI attendees.

Need your governance status? No more waiting!

All records will be updated within four weeks after the conference. Using your NACHC login information, go to the MyNACHC Learning Center (MyNACHC) at mylearning.nachc.com. Log in using your iMIS ID and password (refer to page 10 for iMIS login). Information for the governance program will be found under the “Governance Program” tab. If you need login assistance or additional information, contact mylearning@nachc.com or (301) 347-0400.

If you have questions about board governance credits during the conference, NACHC staff is available to assist you at NACHC's Governance Desk.

Certificates, with credits earned, will be available 3-4 weeks after the conference.

*NACHC also offers a Board Member Advocacy Certificate (BMAC) program designed to educate and engage board members on advocacy and policy issues; for more information, visit http://www.hcadvocacy.com/bmac. Participants in both certificate programs can earn credit for attending "Enhancing the Health Center’s Public Standing: Practices and Tools Board Members Can Use (CTuF2)" at CHI.
NACHC Certificate in Health Center Governance

ENROLLMENT FORM

Name: ________________________________________________________________________________

Title: ________________________________________________________________________________

Health Center Organization: _____________________________________________________________________________________________

Address: ________________________________________________________________________________________________

City: ___________________________ State: _______ Zip: ____________________________

Phone: ___________________________ Fax: ____________________________

E-Mail: ___________________________ IMIS ID: ____________________________

(your badge #)

I wish to receive all correspondence related to the Certificate in Health Center Governance Program:

☐ at the above address

☐ at the following address:

Mailing Address: ________________________________________________________________________________________________

City: ___________________________ State: _______ Zip: ____________________________

Phone: ___________________________ Fax: ____________________________

E-Mail: ___________________________

The Certificate Program enrollment fee of $25 is waived for individuals who serve on the board of a NACHC Organizational Member in good standing.

☐ My health center is not a NACHC Organizational Member, and my enrollment fee of $25 is enclosed.

___________________________________________  ______________________________________
Signature  Date

For NACHC Use Only:

Date received: _____________  Enrollment Fee: $ _________  Enclosed Amount: $ ___________

Organizational Member in Good Standing: _____Yes  _____No
NACHC WOULD LIKE TO THANK EVERYONE WHO HELPED MAKE NATIONAL HEALTH CENTER WEEK 2018 SUCH A GREAT SUCCESS!

OUR PARTNERS:

AND SPONSORS:

GOLD

MCKESSON

SILVER

OCHIN

BRONZE

ADVOCATE

For more information and to see highlights of #NHCW2018, visit www.healthcenterweek.org.
Social Events and Activities

Visit the NACHC Information Center
Regency Ballroom Foyer

Visit staff at the NACHC Information Center where you can learn more about NACHC activities and the many ways that NACHC supports community health centers. Stop by, ask questions, and discover all that NACHC has to offer.

Visit the NACHC Booth
Regency Ballroom

From Advocacy to Training and Technical Assistance, whether you’re looking for information on the latest and greatest health center research or NACHC Membership benefits, visit the NACHC Booth (#401) to learn more about all NACHC has to offer. Discover the many ways that NACHC supports Community Health Centers.

Become a Health Center Advocate

Becoming a Health Center Advocate has never been easier – or more important! Raise your voice and take action to support America’s Health Centers and the patients they serve. Become an advocate by going to the Health Center Advocacy Network’s mobile-friendly website at www.hcadvocacy.org or by texting HCADVOCATE to 52886. By signing up as a Health Center Advocate, you will receive key policy and advocacy information from Washington, as well as Advocacy Calls to Action so you can raise your voice to support your health center and the millions of patients health centers serve across the nation.

Conviértase en un defensor de los centros de salud

Hacerse un defensor de los centros de salud nunca ha sido más fácil – ¡ni más importante! Use su voz para pasar a la acción y apoyar a los centros de salud y a los pacientes que sirven. Únase a la red de defensores de los centros de salud a través de nuestro nuevo sitio de web en www.hcadvocacy.org. También puede utilizar su celular para hacerse un defensor, enviar DEFENSOR al 52886. Al hacerse un defensor, recibirá información importante sobre las políticas y la defensa de los centros de salud. Además de oportunidades para pasar a la acción para usar su voz y apoyar su centro de salud y los millones de pacientes que sirven.

NACHC gratefully acknowledges the following sponsor:

Hotel Key Cards

GE Healthcare
Social Media and Conference Contests

#NACHC18CHI Social Media

Join the online conversation at the NACHC Community Health Institute (CHI) & EXPO using #NACHC18CHI when you post about the CHI on Facebook, Twitter, and Instagram. Share your conference experience with others in real time as events unfold. Also, be sure to follow @NACHC on Twitter (www.twitter.com/nachc) for important updates before and during the conference.

#NACHC18CHI Twitter Contest

Tweet using #NACHC18CHI throughout the CHI for your chance to win one of two $100 Amazon gift cards in a random drawing. The more you tweet, the more opportunities you have to win! The 2018 CHI Twitter Contest winners will be announced on Tuesday, August 28, at 10:15am in the EXPO Hall, located in the Regency Ballroom. You MUST be present to win!

- Remember to follow @NACHC on Twitter.
- Make sure your Twitter stream is publicly visible.
- Use #NACHC18CHI to enter the random drawing, one entry per tweet.
- Submit all tweets, using #NACHC18CHI, by Monday, August 27, at 11:59pm to be eligible for prize drawings.

RANDOM DRAWINGS RULES: (1) No purchase is necessary. (2) The Twitter Contest starts at midnight Sunday, August 26 and ends on Monday, August 27 at 11:59pm. (3) Adults over the age of 18, registered to attend the National Association of Community Health Center’s 2018 Community Health Institute (CHI) & EXPO, with Twitter accounts that follow @NACHC on Twitter are eligible to win the random Twitter drawing. NACHC employees and exhibitors are not eligible to win. (4) How to enter the Twitter Contest: post a publicly viewable Tweet related to the CHI and include “#NACHC18CHI” for the random Twitter drawing which counts as one entry. (5) Individual Twitter accounts are limited to 100 non-identical, CHI-related Tweet entries and individuals, primary care associations, or health centers are eligible to win only once. (6) Odds of winning are determined by total number of entries. (7) There are two prizes of Amazon gift cards valued at $100 each for the Twitter Contest. (8) There will be two Twitter random drawing winners. (Winners will also be announced publicly on http://twitter.com/nachc.) (9) You must be present to win. If you are not present, that prize will be awarded to another winner selected at random. (10) This is sponsored by the National Association of Community Health Centers, 7501 Wisconsin Ave., Suite 1100W, Bethesda, MD 20814.

NACHC gratefully acknowledges the following sponsor:

Lanyards

Benco Dental
We deliver success smile after smile.
FORWARD THINKING CREATES RESULTS. ESPECIALLY IN YOUR COMMUNITIES.

We proudly support the National Association of Community Health Centers.

Visit us at Booth 412.

Peter R. Epp, CPA, Partner and Community Health Centers - Practice Leader
Gil Bernhard, CPA, Partner, Healthcare Industry Practice
Steven D. Schwartz, CPA, Partner, Healthcare Industry Practice
Networking Events

Sunday, August 26

**Orientation for New Members and First-Time Attendees**
8:30am – 10:00am
Orlando N

First time to the Community Health Institute (CHI) & EXPO? New NACHC Member? Attend this session to learn how you can make the most of your membership investment and gain a better understanding of conference committees, sessions, and activities. Get tips for navigating the conference and exhibits and make sure your CHI time is well spent!

**EXPO Opening Reception**
4:30pm – 6:30pm
Regency Ballroom

Join us as we celebrate the grand opening of the NACHC 2018 Community Health Institute (CHI) & EXPO! Take this opportunity to also visit with colleagues and learn more about the innovative services and products that NACHC vendors will be showcasing throughout the EXPO. Identify new technologies and offerings that will enhance your health center operations and your overall delivery of patient care. Visit our sponsors OCHIN (Booth #417) and Quest Diagnostics (Booth #407) for a special treat during the reception.

**Poster Presentations**
4:30pm – 6:30pm
Regency Rotunda

The Community Health Institute (CHI) & EXPO is the ideal place to learn about current health center research activities and innovative best practices. The 2018 Poster Presentations provide a unique opportunity to exchange ideas, problem-solve, and network with colleagues. Discover the results of innovative initiatives and enjoy the opportunity to ask in-depth questions. There are 74 posters this year addressing the topics most relevant to you and your health center!

To provide ample time for poster review, the 2018 Poster Presentations are scheduled for both Sunday and Monday during the CHI. Presenter attendance is required for Sunday, and strongly encouraged for Monday’s presentations.

*(For a complete description of 2018 posters and a diagram of the presentation area, refer to the Poster Presentation Guide in your conference registration bag.)*

**Speed Networking Reception (Invitation Only)**
6:30pm – 7:30pm
Celebration 1

Join your health center colleagues for an exciting networking reception! This is an ideal opportunity to meet and build relationships with fellow health center professionals, exchange ideas, and learn more about how NACHC supports the Community Health Center Movement. The evening’s soundtrack will be curated and mixed by NACHC’s own DJ Daryl Northrop.
National LGBT Primary Care Alliance Reception
6:30pm – 7:30pm
Orlando N
The National LGBT (Lesbian, Gay, Bisexual, and Transgender) Primary Care Alliance invites you to a reception to meet your colleagues from health centers across the country. Join us for a glass of wine and learn more about available education, training, and community-based research initiatives focused on the LGBT community.

Young Professional Leadership Exchange Reception
6:30pm – 8:30pm
Celebration 2
Adults between the ages of 18-34 now make up one in three American workers. With this ever-growing workforce population, it is important to develop skills around professional networking at both local and national levels. NACHC wants you at the Young Professional Leadership Exchange Reception. The fun starts with a “speed networking” icebreaker where you’ll hone your networking skills in a fast-paced, carefree environment, while snacking on some light hors d’oeuvres and beverages. Bring your friend/coworker, along with your business cards, and end your night with one of the best receptions at the conference!

Monday, August 27
Poster Presentations (continued)
12:30pm – 1:30pm
Regency Rotunda
(For a complete description of 2018 posters and a diagram of the presentation area, refer to the Poster Presentation Guide in your conference registration bag.)

CHI Theme Party: “NEON Summer”
6:00pm – 10:00pm
Windermere Ballroom
Join us as a ticket holder for our “NEON Summer” theme party!
This party is created for you to connect with colleagues and engage in unique experiences to make lasting memories. Glow the night away with us with NEON-colored décor and interactive activities!
Empowering Health Centers to deliver integrated, medical, dental, and behavioral healthcare

Visit us at Booth #307
osisonline.net | info@osisonline.net
CHI EXPO
Meet one-on-one with NACHC exhibitors for an introduction to products and services that can help you build and manage your health care business! Events are planned throughout the 2018 CHI EXPO where you can network with other industry professionals and discover innovative practices that are making a difference in health centers across the country. And don’t forget, there are great prizes to win just by visiting the EXPO floor!

Hours:  
Sunday, August 26 12:00pm – 6:30pm  
Monday, August 27 7:30am – 3:30pm  
Tuesday, August 28 7:30am – 10:30am

Visit the Community Health Ventures Partner Row
Community Health Ventures (CHV) is the business development affiliate of NACHC. CHV operates several programs on behalf of NACHC and community health centers including the Value in Purchasing (ViP), Value in Staffing (ViS), Value in Laboratory (ViL), Value in Benefits (ViB), Value in Dental (ViD), and the 340Better programs. The CHV Partner Row features 15 partners who help make these programs possible. All CHV partners have been vetted by NACHC and CHV leadership and tasked to provide the best in class customer service, favorable contracting terms, and discount prices on the products and services that health centers utilize.

During the 2018 CHI EXPO, CHV Partners will be located throughout the EXPO Hall, but mainly concentrated along Aisles 500 and 600. Their booths will be designated with light blue draping. To learn more about the CHV Partners, please visit the Community Health Ventures Booth (#501) in the Regency Ballroom.

EXPO Opening Reception
Sunday, August 26, 4:30pm – 6:30pm
Join us as we celebrate the opening of the NACHC 2018 Community Health Institute (CHI) & EXPO! Take this opportunity to visit with colleagues and learn more about the innovative services and products that NACHC vendors will be showcasing throughout the EXPO. Identify new technologies and offerings that will enhance your health center operations and your overall delivery of patient care. Visit our sponsors OCHIN (Booth #417) and Quest Diagnostics (Booth #407) for a special treat during the reception.

Sponsored by OCHIN, Quest Diagnostics
**NACHCopoly!**

While networking with colleagues and exhibitors at the CHI EXPO, make sure to play **NACHCopoly** for the chance to win great prizes!

**It’s easy to play:**

Step 1: You’ll find the EXPO game card in your registration bag. Simply visit all the exhibitors featured on the game card and collect their individual game pieces.

Step 2: Once you’ve collected all **NACHCopoly** game pieces from participating exhibitors, your game card is officially complete!

Step 3: Now just drop off your game card at the NACHC Booth (#401), in the Regency Ballroom, and you are automatically entered for a chance to go home with great prizes!

All completed game cards must be submitted to the NACHC Booth by 10:00am on Tuesday, August 28 to be eligible for the prize drawings.

Prizes will be awarded at 10:15am on Tuesday, at the NACHC Booth (#401). You MUST be present to claim all prizes.

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Visit OFPNTC.org

**YOUR LEADING SOURCE FOR FAMILY PLANNING TRAINING & RESOURCES**

Our goal is to ensure that you have the knowledge and skills to effectively deliver high-quality services.

**VISIT US AT BOOTH #511**

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NACHC 2018 Community Health Institute (CHI) & EXPO #NACHC18CHI
Poster Presentations

Sunday, August 26, 2017, 4:30pm – 6:30pm
Monday, August 27, 2017, 12:30pm – 1:30pm

Regency Rotunda

The Community Health Institute (CHI) & EXPO is the ideal place to learn about current health center research activities and Innovations. The 2018 Poster Presentations provide a unique opportunity to exchange ideas, problem-solve, and network with colleagues. Discover the results of innovative research initiatives and enjoy the opportunity to ask in-depth questions.

To provide ample time for poster review, the 2018 Poster Presentations are scheduled for both Sunday and Monday during the CHI. Presenter attendance is required for Sunday, and strongly encouraged for Monday's presentations.

(For a complete description of 2018 posters and a diagram of the presentation area, refer to the Poster Presentation Guide in your conference registration bag.)

2018 NACHC Poster Presentation Awards

There are 74 posters, including 15 A.T. Still University-School of Osteopathic Medicine posters, to be presented during the 2018 poster session. This year, Best in Show posters will be chosen by YOU! Vote for your favorite Research and Innovation posters on the mobile app by clicking on Vote for the Best Posters. When judging poster presentations, please consider the following criteria: innovation of information, presentation of poster, relevance of topic, impact of findings, replicability of innovation, and value of information to other health centers.

All poster voting MUST be completed by 3:00pm on Monday, August 27.

When voting, refer to the conference program (page 10) for instructions on downloading the mobile app.

All 2018 Poster Presentation winners will be announced during Tuesday’s General Session.

Prizes will be awarded to the TOP three winners in each category of Research and Innovation:

First Place: $250 AND a Complimentary Registration to the 2019 CHI & EXPO in Chicago!

Second Place: $150

Third Place: $100

A.T. Still University-School of Osteopathic Medicine

This is the eighth graduating class of A.T. Still University-School of Osteopathic Medicine in Arizona (ATSU-SOMA), with a very high percentage of these graduates continuing their professional journey into primary care. NACHC and ATSU continue their partnership in the development of America’s primary care physicians through the university’s innovative model of medical education, linking osteopathic training to the nation’s community health centers. See these student and faculty posters and become inspired by their commitment to community health and their vision of primary care delivery for the future.
What is a User Group?
Connect with your peers at a NACHC Electronic Health Record (EHR) User Group!

NACHC supports several user groups, specifically for health centers, that utilize select Electronic Health Record (EHR) programs. These user groups provide a vehicle for health centers to meet and discuss common issues, share experiences, and gain valuable insight on accomplishments and best practices.

EHRs Currently Supported
- eClinicalWorks
- GE Centricity
- NextGen Healthcare
- Greenway Intergy
- Greenway SuccessEHS

Benefits
✔ Connect with other health centers that use the same EHR that you do
✔ Focuses on issues and enhancements that are most important to health centers
✔ Led by health center, HCCN, and/or PCA staff on a voluntary basis
✔ Online forums to exchange ideas, lessons learned, and best practices
✔ Virtual and face-to-face meetings
✔ NACHC provides support via WebEx, conference calls, and meeting space at our major conferences

Saturday, August 25
12:30pm – 2:00pm  NACHC GE Centricity User Group  Florida B

Sunday, August 26
8:30am – 10:00am  NACHC NextGen User Group  Florida B
12:30pm – 2:00pm  NACHC eClinicalWorks User Group  Florida B

To learn more or to sign-up for NACHC User Groups, please visit our website at http://www.nachc.org/usergroups.cfm
Centene is committed to transforming the health of the communities we serve, one person at a time. And our experience has taught us that every individual, and every community, faces unique challenges. That is why each of our health plans are developed and staffed locally—with local healthcare professionals serving as our chief advisors. Through our collaborative partnerships with FQHCs, hospitals, physicians, and other providers, we bring better solutions for better health outcomes at lower costs.
# Education Sessions At-A-Glance

(as of July 24, 2018 and is subject to change)

## Sunday, August 26, 2018

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<tr>
<th>Time</th>
<th>Session</th>
<th>Location</th>
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<td>Credentialing</td>
<td>Regency Ballroom Foyer</td>
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<tr>
<td>8:00am – 4:00pm</td>
<td>Registration</td>
<td>Regency Ballroom Foyer</td>
</tr>
<tr>
<td>8:00am – 4:00pm</td>
<td>Speaker/Exhibitor Check-In</td>
<td>Regency Ballroom Foyer</td>
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<tr>
<td>8:30am – 10:00am</td>
<td>NACHC NextGen User Group</td>
<td>Florida B</td>
</tr>
<tr>
<td>8:30am – 10:00am</td>
<td>Orientation for New Members and First-Time Attendees</td>
<td>Orlando N</td>
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<tr>
<td>10:00am – 12:00pm</td>
<td>NACHC House of Delegates Annual Meeting (doors open at 9:30am)</td>
<td>Windermere Ballroom</td>
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<tr>
<td>12:00pm – 6:30pm</td>
<td>EXPO Hall Open</td>
<td>Regency Ballroom</td>
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<tr>
<td>12:15pm – 12:45pm</td>
<td>T3-1 Patient and Provider Promotion and Podcasts: How to Use NACHC’s Free Multimedia Materials for Your Practice</td>
<td>Regency Ballroom</td>
</tr>
<tr>
<td>12:30pm – 2:00pm</td>
<td>NACHC eClinicalWorks User Group</td>
<td>Florida B</td>
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<tr>
<td>1:15pm – 1:45pm</td>
<td>T3-2 Cutting-Edge Trends for Executive Compensation (Special Exhibitor Presentation)</td>
<td>Regency Ballroom</td>
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<tr>
<td>2:15pm – 2:45pm</td>
<td>T3-3 Ensuring Access to Medicines in Times of Emergency (Special Exhibitor Presentation)</td>
<td>Regency Ballroom</td>
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<tr>
<td>3:00pm – 4:30pm</td>
<td>CGS1 Opening General Session</td>
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<td>4:30pm – 6:30pm</td>
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**2018 Leader Sponsors**

- [BD](https://www.bd.com)
- [OCHIN](https://www.ochin.com)
- [Centene](https://www.centene.com)
- [Mckesson](https://www.mckesson.com)
- [BKD](https://www.bkd.com)
- [nextgen](https://www.nextgen.com)
- [Avita Pharmacy](https://www.avitapharmacy.com)
- [Quest Diagnostics](https://www.questdiagnostics.com)
EXPLANATION OF SESSION CODES

The first letter of the code is the meeting: C = CHI. The second letter of the code indicates the day of the week: Su = Sunday, M = Monday and Tu = Tuesday. The third letter in the code indicates the location with each letter A–M representing a different meeting room. The number at the end of the code signals whether it is the 1st, 2nd, or 3rd time slot of each day.

CMA3

Meeting Code

Day of Week

Located in Florida A

Third time slot of the day

Two easy ways to join the Health Center Advocacy Network:

1) Sign up at www.hcadvocacy.org/join

2) Text HCADVOCATE to 52886
Monday, August 27, 2018

Rooms:
- Florida A
- Florida B
- Florida C
- Florida D
- Florida E
- Florida F
- Florida G
- Florida H
- Florida IJ
- Florida K
- Orlando M
- Orlando L

Continental Breakfast in the EXPO Hall
Regency Ballroom

EXPO Hall Open
Regency Ballroom

Registration
Regency Ballroom Foyer

P2P Networking Session

REGISTRATION:
* ALL NACHC Learning Labs are limited in participant space and require special registration. Learning labs are open ONLY to full-paying attendees. The $25 fee for participation partially subsidizes the light refreshments included in ALL labs. Pre-registration and $25 fee are required by August 14, 2018. No on-site registration is available.

8:00am – 8:30am
8:30am – 9:15am
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3:00pm – 3:45pm
3:45pm – 4:30pm
4:30pm – 5:15pm
5:15pm – 6:00pm

Florida A Florida B Florida C Florida D Florida E Florida F Florida G Florida H Florida IJ Florida K Orlando M Orlando L

Registration
Regency Ballroom Foyer

P2P Networking Session

REGISTRATION:
* ALL NACHC Learning Labs are limited in participant space and require special registration. Learning labs are open ONLY to full-paying attendees. The $25 fee for participation partially subsidizes the light refreshments included in ALL labs. Pre-registration and $25 fee are required by August 14, 2018. No on-site registration is available.

8:00am – 8:30am
8:30am – 9:15am
9:15am – 10:00am
10:00am – 10:30am
10:30am – 11:15am
11:15am – 12:00pm
12:00pm – 1:00pm
1:00pm – 1:30pm
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2:15pm – 3:00pm
3:00pm – 3:45pm
3:45pm – 4:30pm
4:30pm – 5:15pm
5:15pm – 6:00pm

Florida A Florida B Florida C Florida D Florida E Florida F Florida G Florida H Florida IJ Florida K Orlando M Orlando L
### Schedule of Events

**Tuesday, August 28, 2018**

#### Rooms

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:30am – 8:30am</td>
<td>Continental Breakfast in the EXPO Hall</td>
<td>Regency Ballroom</td>
</tr>
<tr>
<td>8:00am – 10:00am</td>
<td><strong>CTuA1</strong> Federal Policy Update for Health Centers that Serve Veterans</td>
<td>Regency Ballroom</td>
</tr>
<tr>
<td>8:30am – 10:00am</td>
<td><strong>CTuA2</strong> The ACO Perspective: Lessons from the Field</td>
<td>Regency Ballroom</td>
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<tr>
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<td>8:00am – 10:00am</td>
<td><strong>CTuC1</strong> Accountable Care Best Practices</td>
<td>Regency Ballroom</td>
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<tr>
<td>8:30am – 10:00am</td>
<td><strong>CTuC2</strong> Accountable Care Best Practices</td>
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</tr>
<tr>
<td>8:00am – 10:00am</td>
<td><strong>CTuD1</strong> Accountable Care Best Practices</td>
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<tr>
<td>8:30am – 10:00am</td>
<td><strong>CTuD2</strong> Enhancing the Health Center’s Public Health Function</td>
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<td>Refreshment Break in the EXPO Hall</td>
<td>Regency Ballroom</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td><strong>CGS3</strong> General Session: Federal Update</td>
<td>Windermere Ballroom</td>
</tr>
<tr>
<td>12:30pm – 1:30pm</td>
<td>Lunch on your own</td>
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</tr>
</tbody>
</table>

### Legend:
- Young Professionals Track
- P2P Networking Session
- Learning Lab

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**NACHC 2018 Community Health Institute (CHI) & EXPO**

#NACHC18CHI
Thursday, August 23
Friday, August 24
Saturday, August 25

COMMUNITY HEALTH INSTITUTE (CHI) & EXPO 2018
Delivering what your community needs is what we do best. You can count on us to provide the right products and services to help you meet today’s challenges and prepare for what’s ahead.
## Schedule

### Thursday, August 23, 2018

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:00pm – 8:00pm</td>
<td>Credentials Committee</td>
<td>Boardroom</td>
</tr>
</tbody>
</table>

### Friday, August 24, 2018

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00am – 1:00pm</td>
<td>PCA and HCCN General Session <em>(Invitation Only; Special Registration Required)</em></td>
<td>Plaza H</td>
</tr>
<tr>
<td>8:30am – 10:30am</td>
<td>LGBT Health Task Force</td>
<td>Plaza I</td>
</tr>
<tr>
<td>9:00am – 10:00am</td>
<td>Conference for Agricultural Worker Health Planning Committee</td>
<td>Celebration I</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Committee on Health Center Excellence and Training</td>
<td>Plaza J-K</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Health Care for the Homeless Committee</td>
<td>Florida B</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Rural Health Committee</td>
<td>Plaza E-F</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Subcommittee on Health Center Financing</td>
<td>Orlando M-N</td>
</tr>
<tr>
<td>10:00am – 12:00pm</td>
<td>Committee on Service Integration for Behavioral Health and HIV</td>
<td>Celebration 11</td>
</tr>
<tr>
<td>10:00am – 12:00pm</td>
<td>Nominating Committee</td>
<td>Celebration 14-15</td>
</tr>
<tr>
<td>11:00am – 1:00pm</td>
<td>Health Professions Education in Health Centers Task Force</td>
<td>Celebration I</td>
</tr>
<tr>
<td>2:00pm – 6:00pm</td>
<td>Registration and Credentialing</td>
<td>Regency Ballroom Foyer</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Health Center Controlled Networks Task Force</td>
<td>Bayhill 17-18</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Committee for Agricultural Worker Health</td>
<td>Plaza F</td>
</tr>
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<td>1:30pm – 3:30pm</td>
<td>Health Care in Public Housing Task Force</td>
<td>Celebration 11</td>
</tr>
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<td>Committee on Service Integration for Behavioral Health and HIV</td>
<td>Plaza E-F</td>
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<td>1:30pm – 3:30pm</td>
<td>Membership Committee</td>
<td>Plaza J-K</td>
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<tr>
<td>1:30pm – 3:30pm</td>
<td>PCA Emergency Management Advisory Coalition Meeting</td>
<td>Florida A</td>
</tr>
<tr>
<td>4:00pm – 6:00pm</td>
<td>Health Policy Committee</td>
<td>Plaza G-H</td>
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</tbody>
</table>

### Saturday, August 25, 2018

<table>
<thead>
<tr>
<th>Time</th>
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<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:30am – 4:00pm</td>
<td>Registration and Credentialing</td>
<td>Regency Ballroom Foyer</td>
</tr>
<tr>
<td>7:30am – 4:00pm</td>
<td>Speaker/Exhibitor Check-In</td>
<td>Celebration 14-15</td>
</tr>
<tr>
<td>8:00am – 10:00am</td>
<td>Finance Committee</td>
<td>Florida C</td>
</tr>
<tr>
<td>8:00am – 10:00am</td>
<td>Clinical Practice Committee</td>
<td></td>
</tr>
<tr>
<td>8:00am – 2:45pm</td>
<td>NACHC Board Member Boot Camp*</td>
<td>Windermere Ballroom Y-Z</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Legislative Committee</td>
<td>Plaza G-H</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Consumer/Board Member Committee</td>
<td>Celebration 3-4</td>
</tr>
<tr>
<td>12:30pm – 2:00pm</td>
<td>NACHC GE Centricity User Group</td>
<td>Florida B</td>
</tr>
<tr>
<td>12:30pm – 2:30pm</td>
<td>State Legislative Coordinators</td>
<td>Plaza G-H</td>
</tr>
<tr>
<td>3:00pm – 5:30pm</td>
<td>NACHC Board of Directors Meeting</td>
<td>Orlando M-N</td>
</tr>
</tbody>
</table>

*This is the ONLY training included in the CHI conference registration fee. It is also available as a standalone training. Registration is REQUIRED for all Boot Camp participants.*
Education Sessions
Saturday, August 25

Education sessions do not have prerequisites/pre-work unless otherwise noted within their descriptions.

NACHC is a nonpartisan and noncommercial organization. Conference speaker presentations may not necessarily reflect the views of NACHC and the presence of vendors, exhibitors, and sponsors does not constitute endorsement of their respective products or services.

8:00am – 2:45pm
NACHC Board Member Boot Camp
Windermere Ballroom Y-Z

**Special Registration Required**
(refer to NACHC CHI Registration Form)

Note: Coffee will be provided for all Boot Camp participants from 7:30am-9:30am.

A changing and increasingly complex health care environment presents many challenges for health center governing boards. To be effective, board members must be fully knowledgeable about their roles and responsibilities and the many issues health centers face as health care businesses. This four-part seminar is for new board members (as well as board members who want a refresher) and covers some of the fundamentals of board roles and responsibilities.

8:00am – 8:30am
Setting the Stage
Emily Heard, MA, Director, Health Center Governance Training, NACHC

8:30am – 10:00am
Legal Responsibilities
Jacqueline C. Leifer, Esq., Senior Partner, Feldesman Tucker Leifer Fidell LLP

10:00am – 10:15am
Break

10:15am–11:10am
Quality Oversight
Donald L. Weaver, MD, Senior Advisor, Clinical Workforce, NACHC

11:10am – 11:25am
Break

11:25am – 12:15pm
Administrative Oversight
Malvise A. Scott, Senior Vice President, Partnership and Resource Development, NACHC
12:15pm – 1:15pm  
**Lunch on your own**  
*Check out the Hyatt “Grab and Go” in the Regency Hallway!*

1:15pm – 2:30pm  
**Financial Responsibilities**  
CBC4  
The governing board is responsible for safeguarding the organization’s assets. This session covers the establishment of financial priorities for the organization, the budget process, internal control policies and procedures, long-range planning, financial statements, and audits.

**Mary Hawbecker, CPA,** Senior Vice President, Operations and Chief Financial Officer, NACHC

2:30pm – 2:45pm  
**Action Planning and Wrap Up**  
**Emily Heard, MA,** Director, Health Center Governance Training, NACHC

3:00pm – 5:30pm  
**NACHC Board of Directors Meeting**  
*Orlando M-N*

---

The CDC is reporting an average of 115 opioid related deaths per day.

Do you have a drug free pain management program in your FQHC? *If not, come talk to us. We can help!*

We can establish and maintain a chiropractic department in your FQHC with minimal out of pocket cost to your organization. We have been helping FQHCs offer chiropractic care for over twenty years. We work exclusively with FQHCs, tailoring our program specifically to fit the needs of the patients in your community.

1-800-214-5653  
*www.chirocorps.com*
“YOUR VISION, OUR MISSION”

Strength through Experience

When Better Matters... Why not Work with the best!

THE LEADING FQHC REVENUE CYCLE MANAGEMENT SOLUTION

Let MEDCOR Be Your Billing Partner.
Call today for your FREE billing analysis at 1-714-221-8511
www.medcorinc.com
Sunday, August 26
PLANNING FOR VALUE-BASED CARE IS GOOD.

STREAMLINING YOUR WORKFLOW WITH NEXTGEN END-TO-END SOLUTIONS IS BETTER.

BELIEVE IN BETTER.

Alleviate the stress of multiple products with end-to-end solutions for a full continuum of patient care.

Clinical Care • Connected Health • Financial Solutions • Population Health

Visit us at booth 301 for a discovery discussion. Email Tom.Farmer@nextgen.com to save your spot today.
## Schedule
### Sunday, August 26, 2018

<table>
<thead>
<tr>
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<tr>
<td>8:30am – 10:00am</td>
<td>Orientation for New Members and First-Time Attendees</td>
<td>Orlando N</td>
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<tr>
<td>10:00am – 12:00pm</td>
<td>NACHC House of Delegates Annual Meeting (doors open at 9:30am)</td>
<td>Windermere Ballroom</td>
</tr>
<tr>
<td>12:00pm – 6:30pm</td>
<td>EXPO Hall Open</td>
<td>Regency Ballroom</td>
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<tr>
<td>12:15pm – 12:45pm</td>
<td>T3-1 Patient and Provider Promotion and Podcasts: How to Use NACHC’s Free Multimedia Materials for Your Practice</td>
<td>Regency Ballroom</td>
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<tr>
<td>12:30pm – 2:00pm</td>
<td>NACHC eClinicalWorks User Group</td>
<td>Florida B</td>
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<tr>
<td>1:00pm – 2:00pm</td>
<td>Advocacy Task Force</td>
<td>Celebration 1</td>
</tr>
<tr>
<td>1:15pm – 1:45pm</td>
<td>T3-2 Cutting-Edge Trends for Executive Compensation SPECIAL EXHIBITOR PRESENTATION</td>
<td>Regency Ballroom</td>
</tr>
<tr>
<td>2:15pm – 2:45pm</td>
<td>T3-3 Ensuring Access to Medicines in Times of Emergency SPECIAL EXHIBITOR PRESENTATION</td>
<td>Regency Ballroom</td>
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<tr>
<td>3:00pm – 4:30pm</td>
<td>Opening General Session</td>
<td>Windermere Ballroom</td>
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<tr>
<td>4:30pm – 6:30pm</td>
<td>EXPO Opening Reception Sponsored by OCHIN</td>
<td>Regency Ballroom</td>
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<tr>
<td>4:30pm – 6:30pm</td>
<td>Poster Presentations</td>
<td>Regency Rotunda</td>
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<tr>
<td>6:30pm – 7:30pm</td>
<td>Speed Networking Reception (Invitation Only)</td>
<td>Celebration 1</td>
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<tr>
<td>6:30pm – 7:30pm</td>
<td>National LGBT Primary Care Alliance Reception</td>
<td>Orlando N</td>
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<tr>
<td>6:30pm – 8:30pm</td>
<td>Young Professional Leadership Exchange Reception</td>
<td>Celebration 2</td>
</tr>
</tbody>
</table>

**Sponsored by**

- OCHIN
- Quest Diagnostics
- Avita Pharmacy
- 2018 Leader Sponsors

**CHI Conference Program sponsored by** BD

**NACHC 2018 Community Health Institute (CHI) & EXPO**
3:00pm – 4:30pm
OPENING GENERAL SESSION

CGS1  
Opening General Session  

Welcome

James Luisi  
Chair of the Board  
National Association of Community Health Centers

Tom Van Coverden  
President and CEO  
National Association of Community Health Centers

Presentation of Awards

2018 Outstanding Achievement Award

Chris Shea  
Retired Chief Executive Officer  
Cherry Health  
Grand Rapids, MI

2018 Legacy Awards

Cornell Scott Excellence in Leadership Award
Frances M. Anthes, MSW, LICSW  
President and CEO  
Family Health Center of Worcester  
Worcester, MA

Wilford A. Payne Spirit of Unity Award
Kimberly Mitroka  
President and CEO  
Christopher Greater Area Rural Health Planning Corporation  
Christopher, IL

Jessie Trice Excellence in Leadership Award
Pam McManus, MBA, CPA  
President and CEO  
Peak Vista Community Health Centers  
Colorado Springs, CO

Dr. Aaron Shirley Courage in Social Justice Award
E. Roberta “Bobbi” Ryder  
President and CEO  
National Center for Farmworker Health, Inc.  
Buda, TX
Education Sessions
Sunday, August 26, 2018

*Education sessions do not have prerequisites/pre-work unless otherwise noted within their descriptions.*

<table>
<thead>
<tr>
<th>Time</th>
<th>Location</th>
<th>Description</th>
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<tbody>
<tr>
<td>8:00am – 10:00am</td>
<td>Regency Ballroom Foyer</td>
<td>Credentialing</td>
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<tr>
<td>8:00am – 4:00pm</td>
<td>Regency Ballroom Foyer</td>
<td>Registration</td>
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<tr>
<td>8:00am – 4:00pm</td>
<td>Regency Ballroom Foyer</td>
<td>Speaker/Exhibitor Check-In</td>
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<tr>
<td>8:30am – 10:00am</td>
<td>Florida B</td>
<td>NACHC NextGen User Group</td>
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<tr>
<td>8:30am – 10:00am</td>
<td>Orlando N</td>
<td>Orientation for New Members and First-Time Attendees</td>
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<tr>
<td>10:00am – 12:00pm</td>
<td>Windermere Ballroom</td>
<td>NACHC House of Delegates Annual Meeting (doors open at 9:30am)</td>
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</table>

This year NACHC will elect three officers and two nationally-elected board representatives. Be present and cast your vote for the following:

**NACHC Executive Committee**
- Vice Speaker of the House
- Secretary
- Consumer/Board Member Representative

**NACHC Board of Directors**
- One Clinician Representative
- One Health Center Board Member Representative

NACHC Members are encouraged to meet and visit with all candidates prior to the election. Candidates will be in the Regency Ballroom Foyer.

*Campaign signage and literature may not be posted or displayed anywhere in the Hyatt Regency Orlando, including lounge areas, registration area, exhibit hall, or any other conference venue. Hotel management strictly prohibits the affixing of signage to walls or structures within its edifice.*

<table>
<thead>
<tr>
<th>Time</th>
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<th>Description</th>
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<tr>
<td>12:00pm – 6:30pm</td>
<td>Regency Ballroom</td>
<td>EXPO Hall Open</td>
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</tbody>
</table>
1:15pm – 1:45pm

**T3-2**
Regency Ballroom

**Cutting-Edge Trends for Executive Compensation**

Do you want to hear the most cutting-edge strategies for optimizing executive compensation for your senior leadership team? Attend this session to learn what the top FQHCs, major hospital groups, and large health care provider organizations are now including in their executive benefit packages.

**Presenter(s):**
**Jim Hebets,** President, The Hebets Company, NFP and National Practice Leader, Executive Compensation for FQHCs

**SPECIAL EXHIBITOR PRESENTATION**

12:15pm – 12:45pm

**S3-1**
Regency Ballroom

**Patient and Provider Promotion and Podcasts: How to Use NACHC’s Free Multimedia Materials for Your Practice**

Learn about the free podcasts and videos created by NACHC and available to your health center. Recent videos about food insecurity and self-measured blood pressure monitoring will be highlighted. Come away with links to original files and ideas for promotion.

**Presenter(s):**
**Ellen Robinson, MHS, PMP,** Director, Information Resources and Outreach, NACHC

**Chanaye Jackson, MPH,** Clinical Data Manager, NACHC

2:15pm – 2:45pm

**T3-3**
Regency Ballroom

**Ensuring Access to Medicines in Times of Emergency**

Pfizer was quick to respond to the needs brought on by natural disasters that occurred in 2017 and took the necessary steps to implement emergency relief protocols through Pfizer RxPathways. These steps ensured that patients continued to have access to their medicines. Attend this session to learn more about Pfizer’s 2017 disaster relief efforts.

**Presenter(s):**
**Claudia Galvez,** Associate, Corporate Responsibility, Pfizer Inc.

**SPECIAL EXHIBITOR PRESENTATION**
3:00pm – 4:30pm  Windermere Ballroom
**CGS1 Opening General Session**
(refer to page 52 for details)

4:30pm – 6:30pm  Regency Ballroom
**EXPO Opening Reception**
Sponsored by OCHIN

4:30pm – 6:30pm  Regency Rotunda
**Poster Presentations**

6:30pm – 7:30pm  Celebration 1
**Speed Networking Reception (Invitation Only)**

6:30pm – 7:30pm  Orlando N
**National LGBT Primary Care Alliance Reception**
Sponsored by Avita Pharmacy

6:30pm – 8:30pm  Celebration 2
**Young Professional Leadership Exchange Reception**

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**Passionate Pharmacy Care**
**Tailored Pharmacy Solutions**
**Community Support & Advocacy**

*For our patients*, we are compassionate members of your healthcare team.

*For our partners*, we are committed together in the care of those we serve.

*For our communities*, we are proud advocates of wellness, equity, diversity.

AvitaPharmacy.com
KnowHIV.me
Getting Better, Together.
We are a Group Purchasing Organization (GPO) committed to helping community health centers cut costs.

Through our contracts, we save our members over $30 million a year.

DEEP DISCOUNTS & BIG SAVINGS

- Designed to save your organization money up to forty percent on supplies, equipment, and general services.
- Superior Customer Support: CPG’s team ensures total satisfaction.
- Kiss price shopping goodbye at CPG, we guarantee incomparable cost savings.
- Cohesive data reporting will keep you apprised of your spending and saving patterns.
- As our membership grows so do your savings.

GET CONNECTED. DISCOVER OPPORTUNITIES. START SAVING.

CommonWealth Purchasing Group
40 Court Street, 10th floor, Boston MA 02108
www.cwpurchasing.com • 617-988-2205
Monday, August 27
The following NACHC Awards will be presented during the 2018 Community Health Institute.

Please join us in recognizing the distinguished service and contributions of this year’s recipients.

2018 Awards of Excellence Recipients

John Gilbert Award
Carolyn Emanuel-McClain, MPH*
Chief Executive Officer
Rural Health Services, Inc.
Aiken, SC

Gary M. Wiltz, MD*
Chief Executive Officer
Teche Action Clinic
Franklin, LA

Ethel Bond Memorial Consumer Award
Lauro A. Garcia
Board Chairman
Gateway Community Health
Laredo, TX

Samuel U. Rodgers, MD
Achievement Award
Rina Ramirez, MD
Chief Medical Officer
Zufall Health Center
Dover, NJ

Louis S. Garcia Community/Migrant Health Service Award
Mercedes Collado
Program Manager, Special Populations
SIHF Healthcare
East St. Louis, IL

Norton Wilson State/Regional Leadership Award
Theodore J. Boesen, Jr.
Chief Executive Officer
Iowa Primary Care Association
Urbandale, IA

Innovative Research in Primary Care Award
Muhammad Paracha, MD, MPH
Executive Director
Asian Human Services Family Health Center
Chicago, IL

Aaron L. Brown Memorial Public Service Award
Castulo de la Rocha*
President and CEO
AltaMed Health Services
Los Angeles, CA

Henry Taylor*
President and CEO
Mile Square Health Center
Chicago, IL

*Co-recipients
Schedule
Monday, August 27, 2018

7:30am – 8:30am  Continental Breakfast in the EXPO Hall  Regency Ballroom

7:30am – 3:30pm  EXPO Hall Open  Regency Ballroom

7:30am – 4:00pm  Registration  Regency Ballroom Foyer

7:30am – 4:00pm  Speaker/Exhibitor Check-In  Regency Ballroom Foyer

8:00am – 10:00am  Education Sessions

10:00am – 10:30am  Dedicated EXPO Time and Refreshment Break in the EXPO Hall  Regency Ballroom

10:30am – 12:30pm  General Session  Windermere Ballroom

12:30pm – 1:30pm  Poster Presentations (continued)  Regency Rotunda

12:30pm – 1:30pm  Dedicated EXPO Time and Refreshment Break in the EXPO Hall (lunch on your own)  Regency Ballroom

12:45pm - 1:15pm  T3-4  Need Training Resources? We’ve Got You Covered! Check out the Hyatt “Grab and Go” in the Regency Hallway!  Regency Ballroom

1:30pm – 3:00pm  Education Sessions

3:00pm – 3:30pm  Refreshment Break in the EXPO Hall  Regency Ballroom

3:30pm – 5:00pm  Education Sessions

6:00pm – 10:00pm  CHI Theme Party: “NEON Summer”  Windermere Ballroom

Need Help?

We want to ensure that your attendance at this conference is an enjoyable experience. If we can be of any assistance, please call on any member of the Meetings Team.

Mary Hawbecker
Senior Vice President,
NACHC Operations and Chief Financial Officer

Cynthia J. Gady
Associate Vice President

Lisette Werbowetzki, CMP
Deputy Director, Meetings Logistics and Housing

Karen Eppsteiner
Deputy Director, Exhibits and Sponsorship

Helene Slavin
Meetings Associate
10:30am – 12:30pm
GENERAL SESSION

CGS2   
General Session

Windermere Ballroom

Presentation of the 2018 NACHC Community Health Care Awards of Excellence

John Gilbert Award
Carolyn Emanuel-McClain, MPH*
Chief Executive Officer
Rural Health Services, Inc.
Aiken, SC

Gary M. Wiltz, MD*
Chief Executive Officer
Teche Action Clinic
Franklin, LA

Ethel Bond Memorial Consumer Award
Lauro A. Garcia
Board Chairman
Gateway Community Health
Laredo, TX

Samuel U. Rodgers, MD Achievement Award
Rina Ramirez, MD
Chief Medical Officer
Zufall Health Center
Dover, NJ

Louis S. Garcia Community/Migrant Health Service Award
Mercedes Collado
Program Manager, Special Populations
SIHF Healthcare
East St. Louis, IL

Norton Wilson State/Regional Leadership Award
Theodore J. Boesen, Jr.
Chief Executive Officer
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Urbandale, IA

Innovative Research in Primary Care Award
Muhammad Paracha, MD, MPH
Executive Director
Asian Human Services Family Health Center
Chicago, IL

Aaron L. Brown Memorial Public Service Award
Cástulo de la Rocha*
President and CEO
AltaMed Health Services
Los Angeles, CA

Henry Taylor*
President and CEO
Mile Square Health Center
Chicago, IL

Ethel Bond Memorial Consumer Award
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Dover, NJ

Louis S. Garcia Community/Migrant Health Service Award
Mercedes Collado
Program Manager, Special Populations
SIHF Healthcare
East St. Louis, IL

*Co-recipients

Extraordinary Leadership Award

John A. Fairman*
Chief Executive Officer
Delta Health Center
Mound Bayou, MS

Robert Smith, MD*
Executive Director
Central Mississippi Health Services, Inc.
Jackson, MS

Performance by The Water Coolers
The Water Coolers, a New York-based comedy group, will deliver some of their “laugh-out-loud” music and comedy. Their act includes original song, sketch comedy, and pop parody about the daily challenges of the workplace and modern life.
Education Sessions
Monday, August 27

Education sessions do not have prerequisites/pre-work unless otherwise noted within their descriptions.

<table>
<thead>
<tr>
<th>Time</th>
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<th>Description</th>
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<tbody>
<tr>
<td>7:30am – 8:30am</td>
<td>Regency</td>
<td>Continental Breakfast in the EXPO Hall</td>
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<td>7:30am – 3:30pm</td>
<td>Regency</td>
<td>EXPO Hall Open</td>
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<td>7:30am – 4:00pm</td>
<td>Regency</td>
<td>Registration</td>
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<td>7:30am – 4:00pm</td>
<td>Regency</td>
<td>Speaker/Exhibitor Check-In</td>
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8:00am – 10:00am
EDUCATION SESSION

CMG1

The Rapidly Changing Health Environment: Can the FTCA Program Keep Pace?

CPE: 2.4  CME/CE/Governance: 2.0
Level: Basic
Topic: Health Center Fundamentals

With the rise of telemedicine, expedited partner therapy, and use of email and social media in the clinical setting, health centers must be more careful than ever in controlling their risk. The most important tool is the continued protection of the FTCA program. This workshop will: (1) review the underlying concepts of the immunity afforded by the FTCA program; (2) discuss problems health centers face in assuring FTCA coverage in the current environment; and (3) provide potential solutions to the problems plaguing the FTCA program.

Moderator:
Vincent A. Keane, President and CEO, Unity Health Care, Inc.

Presenter(s):
Martin J. Bree, JD, Of Counsel, Feldesman Tucker Leifer Fidell LLP
Molly S. Evans, JD, Partner, Feldesman Tucker Leifer Fidell LLP
Matthew S. Freedus, JD, Partner, Feldesman Tucker Leifer Fidell LLP
8:30am – 10:00am
EDUCATION SESSIONS

CMA1  Florida A
Exploring Community-Oriented Primary Care: A.T. Still University and Health Center Partnerships
CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Promising Practices

Students at A.T. Still University of Health Sciences conduct community-based research while at a partner health center community campus. Attend this session to learn how you can apply their innovative approaches to engage the community in your health center.

Moderator(s):
Joy H. Lewis, DO, PhD, FACP, Chair, Department of Public Health, A.T. Still University-SOMA
Kate Whelihan, MPH, CPH, COPC and Public Health Research Specialist, Department of Public Health, A.T. Still University-SOMA

NCA FEATURED
highlights organizations that hold BPHC-funded National Cooperative Agreements (NCAs) to provide training and technical assistance (T/TA) to health centers across the country.

CMB1  Florida B
Strengthening Leadership Presence: Inspiring and Engaging Employees in Times of Constant Change Through Mindfulness and Emotional Intelligence
CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Joy at Work

Leaders with greater presence report they are more available, attentive, and empathic with their colleagues, which generates improved results, job satisfaction, and well-being for themselves and their teams. These are not soft skills. Mindfulness and emotional intelligence are being integrated into MBA and leadership schools and many Fortune 500 companies. During this interactive session, presenters will lead participants to build skills that develop their own leadership presence and understand why it is a must-have for modern leaders.

Moderator:
Cindy Thomas, Director, Leadership Training, NACHC

Presenter(s):
Lisa Gray, MA, LMHC, Founder, Intrinsic, LLC

CMC1  Florida C
Best Practices in Care for Transgender and Non-Binary Children and Adolescents - Part 1
CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Emerging Vulnerable Populations

This session will provide tools and best practices to improve health outcomes for transgender and non-binary children and adolescents by increasing the number
of health care providers who are better prepared to provide competent and comprehensive gender-affirming care. Presenters will cover the key social determinants that impact this youth population and best practices in the delivery of health services.

Presenter(s):
Alex Keuroghlian, MD, MPH, Director, Education and Training Programs, The Fenway Institute
Jeremi M. Carswell, MD, Director, GeMS Program, Boston Children’s Hospital

CMD1 Plaza DE
Building Capacity Through Community Health Workers: A Collaboration Between CHCs and the Private Sector
CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Promising Practices

The Daughters of Charity Health Centers and Jordan Valley Community Health Center have been working on a new initiative to build the capacity of community health centers via a unique partnership between community-based organizations, CHCs, and private payors that is part of UnitedHealthcare’s commitment to improve access to care for underserved and uninsured populations. This collaboration is focused on expanding the Community Health Worker (CHW) programs in both FQHCs, through a $3 million UnitedHealthcare investment. Session presenters will address this unique initiative and its many opportunities and challenges.

Presenter(s):
Michael Griffin, President/CEO, Daughters of Charity Health Centers
Matthew Stinson, MD, Vice President, Medical and Behavioral Health Services, Jordan Valley Community Health Center
Debbie Burke, Vice President, National Medicaid Strategy, UnitedHealthcare
Nicole Cooper, DrPH, MPH, Senior Director, Mission Distinction and Social Responsibility, UnitedHealthcare
Shawn Frick, Chief Revenue Officer, Health Source of Ohio and Member, UnitedHealthcare National FQHC Advisory Board

NCA FEATURED CME1 Plaza F
Health Centers and Schools: Uniting for Young People’s Success
CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Innovations

Many health centers across the country are building partnerships with schools to expand access to quality care and address the powerful social, environmental, and economic conditions that unjustly influence health outcomes of low-income children and adolescents in their communities. The Robert Wood Johnson Foundation recently funded the America’s Promise Alliance to explore how these partnerships can develop and thrive. As a partner to this collaborative, NACHC will provide resources and technical assistance to selected collaborations across the country. Attend this session to discuss the outlook for this effort both locally and nationally; and leave with tools to increase your own health center and school partnerships to manage school-based health centers, implement vaccine clinics at schools, and educate teachers on key health topics.
Since 1979, Community Health Centers have trusted CNECT as their partner in purchasing.

Stop by Booth 216 to learn more about our exclusive contracts!
Moderator:
**Jason Patnosh**, Associate Vice President, Partnership and Resource Development, NACHC

**Presenter(s):**
**Seleena Moore, MPH**, Program Manager, School-Based Health Alliance
**Katie Condit**, Executive Director, Better Together
**Tamarra Harris**, Clinic Manager, Mosaic Medical

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**CMF1** Plaza G

**Building and Maintaining an Effective Board-CEO Partnership**

**CPE:** 1.8 **CME/CE/Governance:** 1.5

**Level:** Intermediate

**Prerequisite:** A general understanding of health center board roles and responsibilities.

**Topic:** Board Member Development

An effective partnership between the board and CEO is essential for health center governance, and is critical for producing results for the health center and community. This session will explore practical guidance for building and maintaining this important partnership.

**Presenter(s):**
**John Price**, Chair, Golden Valley Health Centers
**Beth Wrobel**, Chief Executive Officer, HealthLinc
**Emily Heard, MA**, Director, Health Center Governance Training, NACHC

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**CMH1** Plaza IJ

**Requirements for Grants Management and Financial Systems**

**CPE:** 1.8 **CME/CE/Governance:** 1.5

**Level:** Basic

**Topic:** Health Center Fundamentals

The Bipartisan Budget Agreement of 2018 added language to the Section 330 authorizing act which specifically requires health center grantees to have written policies and procedures to track and account for federal funds. The OIG Work Plan for 2018 includes a project to select HHS grantees, with multiple funding, to determine if their cost allocation systems and associated documentation comply with federal requirements. These and similar actions of the federal government reflect a renewed interest in how grantees assure that federal funds and associated program income are being used as Congress intended. It is very likely that HRSA and other funding sources will more closely scrutinize health center grantees and the policies that they have in place in 2018 and beyond. During this session, leading legal and financial experts will address the ways that health centers can stay compliant in these changing times.

**Moderator:**
**Gervean Williams**, Director, Finance Training and Technical Assistance, NACHC

**Presenter(s):**
**Catherine Gilpin, CPA**, Senior Managing Consultant, BKD, LLP
**Edward T. Waters, Esq.**, Managing Partner, Feldesman Tucker Leifer Fidell LLP
MONDAY, AUGUST 27, continued

NCA FEATURED

CMJ1

Effective Media Advocacy Communications

Plaza K

CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Promising Practices

Knowing how to advocate for your patients and health center is integral to the health of your organization. This session will focus on using communications strategies to advocate effectively, and will highlight best practices and how to use social media as a tool to support your overall advocacy strategy.

Presenter(s):
Marisol Murphy-Ballantyne, Director, Digital Communications, NACHC
Dorian Wanzer, MPA, Manager, Grassroots Advocacy Outreach, NACHC

CMK1

Creating an Engaged and Accountable Culture

Orlando M

CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Joy at Work

This session will focus on key best practices to help leaders create and sustain accountability throughout their organizations. Community health center executives will share tactics they have successfully executed to achieve: (a) effective board leadership; (b) rigorous performance standards; (c) organizational goals with effective scorecards and follow-up; (d) successful leadership evaluation processes; (e) impactful Quality Impact Teams (QITs); (f) effective communication; and (g) improved employee engagement. Participants will walk away with tools and tactics they can implement immediately — to take their health centers from good to great!

Presenter(s):
Thomas Bowman, MBA, Chief Executive Officer, Community Health Care, Inc.
Gary Long, FACHE, MSW, Chief Operating Officer, Choptank Community Health
Walter Davis, MBA, Chief Executive Officer, Nevada Health Centers
Sonya Bruton, PsyD, MPA, Associate Chief Executive Officer and COO, CCI Health and Wellness Services

Moderator:
Jacquelyn Gaines, BSN, MS, Executive Leadership Coach, National Speaker, and Author, StuderGroup/HURON

CML1

Bring Your Passion: Tales from Health Center Leaders on Their Drive to Further the Health Center Movement

Orlando L

Topic: Joy at Work

With an expansive network of clinics and an ever-increasing patient population of more than 25 million, America’s health centers are now, more than ever, looking to the next generation of leaders to continue the mission of high-quality, cost-effective, and culturally competent health care for all. This networking session will focus on activating the future leaders of the Health Center Movement. Hear the personal experiences of seasoned leaders and exchange ideas regarding the future of health centers and the roles young professionals can play in that future.

Moderator:
Jacquelyn Gaines, BSN, MS, Executive Leadership Coach, National Speaker, and Author, StuderGroup/HURON

Presenter(s):
Thomas Bowman, MBA, Chief Executive Officer, Community Health Care, Inc.
Gary Long, FACHE, MSW, Chief Operating Officer, Choptank Community Health
Walter Davis, MBA, Chief Executive Officer, Nevada Health Centers
Sonya Bruton, PsyD, MPA, Associate Chief Executive Officer and COO, CCI Health and Wellness Services
Moderator: 
Russell Brown, CDC Portfolio Manager, NACHC

Presenter(s): 
Felix Valbuena, Jr., MD, FAAFP, Chief Executive Officer, Community Health and Social Services Center 
Rhonda Hauff, Deputy CEO and Chief Operating Officer, Yakima Neighborhood Health Services 
Jim Luisi, NACHC Board Chair and CEO, North End Waterfront Health

10:00am – 10:30am 
Dedicated EXPO Time 
and Refreshment Break in the EXPO Hall 

10:30am – 12:30pm 
CGS2 General Session 
(Refer to page 60 for session details)

12:30pm – 1:30pm 
Poster Presentations 
(continued)

12:30pm – 1:30pm 
Dedicated EXPO Time 
and Refreshment Break in the EXPO Hall 
(lunch on your own)

Check out the Hyatt “Grab and Go” in the Regency Hallway and come back to the EXPO for a special dessert!

12:45pm – 1:15pm

T3 (Timely Thirty-Minute Tip)

NCA FEATURED

T3-4 Regency Ballroom

Need Training Resources? We’ve Got You Covered!

Did you know that there is a national online clearinghouse for all training and technical assistance resources available to health centers? HRSA’s Bureau of Primary Health Care - in collaboration with NACHC and partner HRSA National Cooperative Agreement (NCA) organizations – has developed a clearinghouse of training and technical assistance resources to support and enhance health center operational performance. The Health Center Resource Clearinghouse provides a one-stop shop for publications, webinars, and toolkits to promote health center excellence. Join NACHC staff and our partner NCA organizations for a demo of the newly launched site and dialogue about opportunities for further enhancement.

Presenter(s):
Kristine Gonnella, MPH, Director, Training and Technical Assistance, National Nurse-Led Care Consortium (a PHMC affiliate) 
Allison Coleman, MBA, Chief Executive Officer, Capital Link 
Gina Capra, MPA, Associate Vice President, Training and Technical Assistance, NACHC 
Ted Henson, MS, Director, Health Center Performance and Innovation, NACHC
1:30pm – 3:00pm
EDUCATION SESSION

**CMA2**

**Florida A**

Implementing Cross-Sector Care Models to Support Self-Measured Blood Pressure Monitoring in Your Health Center

CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Promising Practices

Did you know that the 2017 ACC/AHA Hypertension Management Guidelines explicitly recommend having patients measure their blood pressure outside of the clinical setting for diagnosis and management of hypertension? Out-of-office measurement, or self-measured blood pressure monitoring (SMBP), provides a pattern of readings taken in a patient’s usual environment – it’s more accurate than a single office reading, can significantly improve BP outcomes, and has been shown to reduce costs. This session will guide you in the design of a successful and sustainable SMBP strategy for your organization.

**Moderator:**

**Judy Hannan, RN, MPH.** Senior Advisor, Million Hearts, Centers for Disease Control and Prevention

**Presenter(s):**

**Hilary K. Wall, MPH,** Senior Health Scientist and Science Lead, Million Hearts, Centers for Disease Control and Prevention

**Paula Hoffman, RT(R)(M)(ARRT),** Director, Population Health and Diagnostic Services, Samuel U. Rodgers Health Center

**Daphne Bascom, MD, PhD,** Senior Vice President and Medical Director, YMCA of Greater Kansas City

**Meg Meador, MPH, CPHI,** Director, Clinical Integration and Education, NACHC

1:30pm – 3:00pm

**CMB2**

**Florida B**

Engaging a Diverse Primary Care Workforce Through Competency-Based Learning and Professional Development for a Joyful Career Journey

CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Joy at Work

Recruiting, onboarding, and retaining a well-trained and resilient workforce takes a commitment to ongoing training and progression that utilizes innovative learning models underpinned by core competencies. At the center of all training development is assessing and understanding the specific audience while also addressing the needs of a diverse and ever-evolving workforce. This session introduces the importance of providing differentiated and adaptive learning opportunities to all members of the health center staff (cohorts) to ensure inclusion and increase joy in work.
Moderator:
Michelle Fernandez, MSW, Manager, Clinical Trainings, NACHC

Presenter(s):
Rosa Agosto, MEd, MA, CRC, Chief Talent and Learning Officer, Urban Health Plan, Inc.
Cheryl Lasse, MBA, Managing Partner, SkillDirector
Mathew Weimer, MD, Chief Medical Officer and Family Physician, Valley Health Systems, Inc.
Peter Dy, BSHCA, Program Coordinator, California Primary Care Association
Cindy Thomas, Director, Leadership Training, NACHC

1:30pm – 3:00pm
EDUCATION SESSIONS

NCA FEATURED
CMC2
Best Practices in Care for Transgender and Non-Binary Children and Adolescents - Part 2
CPE: 1.8  CME/CE/Governance: 1.5
Level: Prerequisite:
Topic: Emerging Vulnerable Populations

This session will feature case presentations of gender variant youth that illustrate the ways in which the interdisciplinary care team model can accommodate a range of patients, from the seemingly straightforward to the medically and/or psychologically complex. These cases will highlight the different strengths of the interdisciplinary care team model to support patients and families.

Presenter(s):
Sue Veer, MBA, Chief Executive Officer, Carolina Health Centers, Inc.
Michael Glomb, Esq., Partner, Feldesman Tucker Leifer Fidell LLP
Jason Reddish, JD, Partner, Feldesman Tucker Leifer Fidell LLP
Colleen Meiman, Senior Policy Advisor, NACHC
Jennifer Taylor, MPH, Deputy Director, Federal Affairs, NACHC

Understanding the Hectic Past Year in the 340B Program
CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Health Center Fundamentals

Multiple pieces of legislation have been introduced by Congress that would alter the 340B Program, and HRSA and the administration are rumored to be eyeing additional changes. Confusion continues to abound on Medicaid managed care organization billing policies, as states look to make their own regulatory and legal changes. Presenters will address these developments and more and help you prepare for how the program will likely evolve in the future.

Presenter(s):
Alex Keuroghlian, MD, MPH, Director, Education and Training Programs, The Fenway Institute
Jeremi M. Carswell, MD, Director, GeMS Program, Boston Children’s Hospital

Alex Keuroghlian, MD, MPH, Director, Education and Training Programs, The Fenway Institute
Jeremi M. Carswell, MD, Director, GeMS Program, Boston Children’s Hospital
Are you testing patients at risk for TB?

An estimated 13 million people in the US are infected with latent TB (1). The USPSTF now recommends proactive screening for asymptomatic adults who are at risk for TB – including former residents of countries where TB is prevalent (2). In addition, the CDC prefers TB blood tests (IGRAs) for the majority of the US testing population, and strongly recommends IGRAs for patients who are BCG-vaccinated (3).

Protect at-risk patients in your community with QFT®-Plus

- Single patient visit
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Find out more at www.QuantiFERON.com.

**CME2**  
**Plaza F**

**Going Beyond the Donate Button: Being Ready for Increased Online Giving**

CPE: 1.8  
CME/CE/Governance: 1.5  
Level: Intermediate  
Prerequisite: Previous fundraising experience.

**Topic:** Innovations

The nonprofit sector, including community health centers, are seeing online donations increase rapidly. Panelists will discuss strategies for creating an engaging online experience for current and potential donors. As health centers explore ways to diversify their revenues, individual donor engagement is essential to that. Panelists will also highlight their approaches to building their online presence for donors and how they go beyond the ‘donate’ button in engaging these audiences.

**Moderator:**  
Jason Patnosh, Associate Vice President, Partnership and Resource Development, NACHC

**Presenter(s):**  
Lindsay Farrell, MBA, FACMPE, President and CEO, Open Door Family Medical Center, Inc.  
Courtney Clark, Managing Director, User Experience, Forum One  
Julia Liou, MPH, Chief Deputy, Administration and Development, Asian Health Services

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**CMF2**  
**Plaza G**

**Setting the Bar: Legal Approaches to Health Center Board Compliance**

CPE: 2.4  
CME/CE/Governance: 2.0  
Level: Advanced  
Prerequisite: An understanding of the board’s legal authority and responsibilities to monitor and assure compliance with applicable local, state, and federal laws, rules, and requirements.

**Topic:** Board Member Development

Health center board members have a legal duty, under Section 330 of the Public Health Service Act (the law creating the Health Center Program) and other federal health care laws, to assure that the health center complies with all applicable laws and regulations. Congress has significantly increased penalties for non-compliance and federal agencies have stepped up their oversight activities. Speakers will discuss areas of potential liability under federal health care and tax laws and explain the board's role in reducing the risk of violations, including the important role that an effective corporate compliance program plays in protecting the board and the health center.

**Presenter(s):**  
Jacqueline C. Leifer, Esq., Senior Partner, Feldesman Tucker Leifer Fidell LLP  
Marcie H. Zakheim, Esq., Partner, Feldesman Tucker Leifer Fidell LLP

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**CMG2**  
**Plaza H**

**PCMH Recognition as a Foundation for Transformation**

CPE: 1.8  
CME/CE/Governance: 1.5  
Level: Basic  
Topic: Value Transformation

This session offers insight into PCMH recognition as a vehicle for transformation for health
centers looking to prioritize patient-centered, quality care. PCMH representatives from the leading HRSA-recognized PCMH recognition/accreditation organizations—the National Committee for Quality Assurance (NCQA), The Joint Commission, and the Accreditation Association for Ambulatory Health Care (AAAHC)—will speak to how their approach to PCMH supports health centers in transformation of their delivery systems.

Moderator:
Sarah Roberto, MPP, Deputy Director, Quality Center, NACHC

Presenter(s):
William Tulloch, MA, PCMH CCE, Director, Government Recognition Initiatives, National Committee for Quality Assurance
Lynette Mundey, MD, Clinician Surveyor, The Joint Commission
Dennis Schultz, MD, MSPH, FACOEM, Board Member and Surveyor, Accreditation Association for Ambulatory Health Care

**CMH2 Plaza IJ**

HRSA's Health Center OSV Program: A Roadmap to Success

CPE: 1.8  
CME/CE/Governance: 1.5

Level: Basic

Topic: Health Center Fundamentals

In this workshop, HRSA staff will engage participants in an informative and interactive discussion about the operational site visit (OSV) process, utilizing the Health Center Program Compliance Manual, the Health Center Program Site Visit Protocol, and the Conditions Library. Whether your health center is new or experienced, you will gain important insight to help you navigate available tools and resources to prepare for OSVs.

Presenter(s):
Angela Powell, MPH, CPH, Director, Office of Southern Health Services/HRSA
Ernia Hughes, MBA, Director, Office of Northern Health Services, HRSA

1:30pm – 3:00pm

**SPECIAL EXHIBITOR SESSION**

**CMK2**

First CLIA-Waived CBC Analyzer for Point of Care Testing: Expert Perspectives on Clinical, Operational, and Financial Impact

CPE: 1.8  
CME/CE/Governance: 1.5

Level: Basic

Topic: Promising Practices

Sponsored by MCKESSON

With the new CLIA-waived CBC analyzer from Sysmex, community health center providers can now get a report of 12 parameters in 3 minutes – increasing confidence in establishing a diagnosis and treatment. Whether you’re screening for infection or assessing general health, in-office hematology testing makes it easy to give your patients results quickly, get them on a care plan, manage your antibiotic stewardship, and eliminate the phone call later. This session will provide details on application, speed, and use to allow you to assess if testing is viable in your center.

Presenter(s):
Lynn Glass, Vice President, Laboratory Services, McKesson Medical-Surgical
Simon Shorter, Senior Director, IVD Products, Sysmex
1:30pm – 4:30pm LEARNING LAB

CMJ2 Plaza K

Human Trafficking, Intersections of Violence, and Trauma-Informed Care: Skills Building for Clinicians

CPE: 3.6  CME/CE/Governance: 3.0

Level: Basic

Topic: Emerging Vulnerable Populations

Limited to 50 participants

Human trafficking causes severe health impacts amongst health center patients and communities. In this learning lab, spend time with health center experts and leaders specializing in trauma and human trafficking, and national experts on violence, to build and strengthen the skills needed to address these issues within your health center clinical practice, and to ensure optimized patient experiences conducive to healing.

Presenter(s):
Kimberly S. G. Chang, MD, MPH, Family Physician, Human Trafficking and Health Care Policy Fellow, Asian Health Services
Kristin Keglovitz Baker, PA-C, AAHIVS, COO and Certified Physician Assistant, Howard Brown Health Center
Daniel Miller, MD, Chief, Clinical Integration and Graduate Medical Education, Hudson River HealthCare, Inc.
Anna Marjavi, Program Director, Health, Futures Without Violence

All NACHC Learning Labs are limited in participant space and require special registration. Learning labs are open ONLY to full-paying attendees. The $25 fee for lab participation partially subsidizes the light refreshments included in all labs. Preregistration and $25 fee required by August 14, 2018. No on-site registration is available.

1:30pm – 3:00pm P2P NETWORKING SESSION

NCA FEATURED

CML2 Orlando L

Getting Started and Strategizing PRAPARE Implementation Workflow Models: Best Practices and Lessons Learned

Topic: Innovations

A panel of both state association and health center staff will present workflow models that have been used to implement PRAPARE, ranging from using clinical staff to non-clinical staff (community health workers, patient navigators, etc.) to integrating it with behavioral health. Presenters will also introduce strategies to help organizations determine which models will work best in their own workflow.

Moderator:
Shelkecia Lessington, MPH, CHES, Project Specialist, PRAPARE, NACHC

Presenter(s):
Erin Trapp, RN, Clinical Director, Compass Community Health
Angela Herman-Nestor, MPA, CPHQ, Deputy Director, Center for Health Care Quality and Quality Coach, Missouri Primary Care Association
Dave Faldmo, Quality Director/Medical Director, Siouxland Community Health Center
HRSA supports twenty (20) National Cooperative Agreements (NCAs) working specifically to advance health center operations and patient outcomes. These NCAs work in coordination with each other, your state/regional primary care associations, and health center controlled networks to provide expert training and technical assistance.

Check out the new Health Center Resource Clearinghouse: healthcenterinfo.org. This is a new, one-stop shop for all of your resource needs. We are here to serve you!

### Healthcare Delivery to Special and Vulnerable Populations

- **Association of Asian Pacific Community Health Organizations**
  [http://www.aapcho.org](http://www.aapcho.org)

- **Corporation for Supportive Housing**
  [http://www.csh.org](http://www.csh.org)

- **Equitable Care for Elders – Harvard University School of Dental Medicine**
  [https://ece.hsdm.harvard.edu/](https://ece.hsdm.harvard.edu/)

- **Farmworker Justice**
  [www.farmworkerjustice.org](http://www.farmworkerjustice.org)

- **Health Outreach Partners**
  [http://www.outreach-partners.org](http://www.outreach-partners.org)

- **MHP Salud**
  [www.mhpsalud.org](http://www.mhpsalud.org)

- **Migrant Clinicians Network**
  [http://www.migrantclinician.org](http://www.migrantclinician.org)

- **National Center for Farmworker Health**
  [http://www.ncfh.org](http://www.ncfh.org)

- **National Center for Health in Public Housing**
  [https://nchph.org](https://nchph.org)

- **National Health Care for the Homeless Council**
  [www.nhchc.org](http://www.nhchc.org)

- **National LGBT Health Education Center**
  [www.lgbthealtheducation.org](http://www.lgbthealtheducation.org)

- **National Nurse-Led Care Consortium**
  [www.nurseledcare.org](http://www.nurseledcare.org)

- **School-Based Health Alliance**
  [http://www.sbh4all.org](http://www.sbh4all.org)

### Health Center Capacity Development

- **Association of Clinicians of the Underserved**
  [www.clinicians.org](http://www.clinicians.org)

- **Capital Link**
  [www.caplink.org](http://www.caplink.org)

- **Community Health Center, Inc.**
  [www.weitzmaninstitute.org](http://www.weitzmaninstitute.org)

- **Health Information Technology Training and Technical Assistance Center (HITEQ)**
  [https://hiteqcenter.org](https://hiteqcenter.org)

- **National Association of Community Health Centers**
  [www.nachc.org](http://www.nachc.org)

- **National Center for Medical-Legal Partnership**
  [http://medical-legalpartnership.org](http://medical-legalpartnership.org)

- **National Network for Oral Health Access**
  [http://www.nnoha.org](http://www.nnoha.org)
3:00pm – 3:30pm
Refreshment Break in the EXPO Hall

3:30pm – 5:00pm
EDUCATION SESSIONS

NCA FEATURED

CMA3 Florida A
Advanced Managed Care Metrics
CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Health Center Fundamentals

Many health centers participate in managed care contracts for Medicaid and other payors. The centers may receive basic reports on membership and payments, but most centers are unable to perform much analysis, often because there is too much data. This session will cover more advanced metrics, utilizing actual managed care claims files, membership files, and other reports.

Moderator:
Gervean Williams, Director, Finance Training and Technical Assistance, NACHC

Presenter(s):
Curtis Degenfelder, President, Curtis Degenfelder Consulting, Inc.
Carlos Olivares, Executive Director, Yakima Valley Farm Workers Clinic

CMC3 Florida B
Care Teams Help Put Joy in Work
CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Joy at Work

This rapid-fire format session will feature care team approaches that have helped increase joy in work. The active participants are the presenters, a reactor panel, and you. Hear from health centers that have developed care teams to address pain management, oral health, and toxic stress/trauma in primary care. Learn about the lessons learned from the essential member of every care team – the patient.

Moderator:
Donald L. Weaver, MD, Senior Advisor, Clinical Workforce, NACHC

Presenter(s):
Veena Channamsetty, MD, Chief Medical Officer, Community Health Center, Inc.
Douglas J. Spegman, MD, MPH, FACP, Chief Clinical Officer and Chief Quality/Medical Innovations Officer, El Rio Community Health Center
Ethan Kerns, DDS, Chief Dental Officer, Salud Family Health Centers
Javier Rosado, PhD, Clinical Director, Center for Child Stress & Health, College of Medicine, Florida State University

CMC3 Florida C
Managing the New Underserved
CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Emerging Vulnerable Populations

As the cost of health premiums increases, many employers are choosing to increase deductibles and/or employees costs. Some deductibles are between $3,000 and $5,000 a year, and if employee income is $30,000 a
year, they are either not taking their employer’s insurance or taking it but only using it for emergency situations. Learn how HealthLinc has partnered with the Meyers Glaros Group, a local insurance broker in Northern Indiana, to serve the “new underserved” by collaborating with local employers and offering a unique approach to the underserved/underinsured populations.

**Presenter(s):**

Beth Wrobel, Chief Executive Officer, HealthLinc
Willis H. Glaros, RHU, CACAP, Managing Partner, Meyers Glaros Group

**Updates to How Auto HPSAs Are Scored**

CPE: 1.8 CME/CE/Governance: 1.5
Level: Basic
Topic: Health Center Fundamentals

HRSA’s Bureau of Health Workforce will provide an overview of its efforts to update the system for scoring auto HPSAs, and the results of the preliminary impact analysis.

**Presenter(s):**

Luis Padilla, MD, FAAFP, Associate Administrator, Bureau of Health Workforce and Director, National Health Service Corps/HRSA
Melissa Ryan, Acting Director, Division of Shortage Designation, Bureau of Health Workforce/HRSA
Elisa Gladstone, Senior Advisor, Bureau of Health Workforce/HRSA

**Race and Substance Use Disorders**

When the current opioid epidemic began, there was no effective health-based continuum of care for those with substance use disorders (SUDs). Even though impacted communities of color have developed life-saving responses, policymakers and providers still resist using these solutions in favor of a race- and class-based framework. This session will use lessons from impacted communities as a basis to build a culturally effective health-based SUD system of care.

**Presenter(s):**

Kimá Taylor, MD, MPH, Managing Principal, Anka Consulting LLC
Tracie M. Gardner, Associate Director, Legal Action Center
Kemi Alli, MD, Chief Executive Officer, Henry J. Austin Health Center
3:30pm – 5:00pm
EDUCATION SESSIONS

**NCA FEATURED**

**CMF3**

### Governing as a Team: Tools and Techniques for Building Positive Board Culture and Dynamics

- **Plaza G**
- **CPE: 1.8  CME/CE/Governance: 1.5**
- **Level: Intermediate**
- **Prerequisite:** An understanding of the roles and responsibilities of a health center board.
- **Topic:** Board Member Development

Authority for governing a health center rests with the full board as a collective. To govern effectively, the board must operate as a highly functioning team. This session will address various tactics and tools that health center boards can use to develop and maintain positive team dynamics and board culture.

**Presenter(s):**
- **Timothy McKinney**, Board Chair, Community Health Centers
- **Nathaniel Friends**, Vice Chair, Community Health Centers
- **Emily Heard, MA**, Director, Health Center Governance Training, NACHC

**CMG3**

### Federal Policy and Advocacy Update: Where We’ve Been and Where We’re Headed in 2018

- **Plaza H**
- **CPE: 1.8  CME/CE/Governance: 1.5**
- **Level: Basic**
- **Topic:** Health Center Fundamentals

Join us as we quickly recap this year’s successful federal policy and advocacy efforts, and discuss how to move forward with our remaining policy priorities. We’ll also share advocacy best practices during an election year and address how we can work together to prepare for a new Congress.

**Presenter(s):**
- **Jennifer Taylor, MPH**, Deputy Director, Federal Affairs, NACHC
- **Oliver Spurgeon, III, MBA**, Deputy Director, Federal Affairs, NACHC
- **Dorian Wanzer, MPA**, Manager, Grassroots Advocacy Outreach, NACHC

**CMH3**

### Operational Site Visits: Strategies for Success from the HRSA and Health Center Perspectives

- **Plaza IJ**
- **CPE: 1.8  CME/CE/Governance: 1.5**
- **Level: Basic**
- **Topic:** Health Center Fundamentals

This session panel will share lessons learned and best practices from the health center and the federal perspectives at all phases of the operational site visit process. Participants will leave this session with innovative strategies and ideas to proactively address compliance challenges in their own organizations, identify technical assistance resources, and avoid common pitfalls that may lead to non-compliance determinations.

**Presenter(s):**
- **Angela Powell, MPH, CPH**, Director, Office of Southern Health Services/HRSA
- **Ernia Hughes, MBA**, Director, Office of Northern Health Services/HRSA
- **Vin Scibelli**, Chief Operating Officer, North End Community Health Center
- **Elena Marin, MD**, Chief Executive Officer, Su Clinica
CMK3  
**Orlando M**

**Evidence in Practice: Health Centers as Learning Health Systems**

CPE: 1.8  CME/CE/Governance: 1.5  
Level: Basic  
Topic: Innovations

The Learning Healthcare System is a model that leverages continuous quality improvement, opportunities for research, and dissemination of evidence-based practice. It emphasizes approaches utilizing HIT to drive higher quality and more efficient, evidence-based clinical practice and patient care. Session participants will consider the development of innovative HIT approaches to practice transformation and how to frame HIT in the context of a learning health system.

*Moderator:*  
**Ned Mossman, MPH**, Quality Improvement Advisor and APM Program Manager, OCHIN, Inc.

*Presenter(s):*  
**Fred Rachman, MD**, CEO and Chief Medical Officer, AllianceChicago and Co-Director, Chicago HIT Regional Extension Center  
**Andrew Hamilton, RN, BSN, MS**, Chief Informatics Officer/Deputy Director, AllianceChicago  
**Nivedita Mohanty, MD**, Chief Research Officer, AllianceChicago

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P2P NETWORKING SESSION

3:30pm – 5:00pm

CML3  
**Orlando L**

**Peer Networks Support Health Center Leaders Through Health Care Uncertainty**

Topic: Joy at Work

Enormous change in health care delivery and reimbursement, coupled with uncertainty about Medicaid and health insurance reform, leads to great concern and anxiety among health center leaders about how to navigate this brave new world. Join alumni from NACHC’s executive, financial, and clinical leadership trainings and various PCA/college/university-partnered Leadership Development Institutes to discuss your concerns, share best practices; and identify approaches to engaging your elected officials, transitioning to team-based care and value-based payments, securing savings, adding revenue, and expanding operations while growing your peer network.

*Moderator:*  
**Gerrard Jolly, MA**, Director, Career Advancement Strategies, NACHC

*Presenter(s):*  
**Ryan Feher, MBA**, Chief Financial Officer, Sadler Health Center Corporation  
**Courtney Pelley, MA**, Chief of Staff, Edward M. Kennedy Community Health Center  
**Dorian Wanzer, MPA**, Manager, Grassroots Advocacy Outreach, NACHC
6:00pm – 10:00pm SPECIAL EVENT Windermere Ballroom

CHI Theme Party: “NEON Summer”

Join us as a ticket holder for our “NEON Summer” theme party! This party is created for you to connect with colleagues and engage in unique experiences to make lasting memories. Glow the night away with us with NEON-colored décor and interactive activities!

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QUALIFICATIONS: BC/BE required, experience in addressing health needs of vulnerable populations, interest in health policy, interest in transforming health care delivery systems for vulnerable populations, U.S. citizenship or U.S. permanent residency.

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DIRECTOR: Joan Y. Reed, MD, MPH, MS, MBA, Dean for Diversity and Community Partnership

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CFMF Program Coordinator
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Tuesday, August 28

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- Population Health and Analytics
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- Hosted EHR, HIE, and Interoperability
- Clinical Informatics and Reporting
- Billing and Revenue Cycle

Please visit us in **Booth #417** and join us for **Happy Hour on Sunday from 5:00–6:30 pm**
Schedule
Tuesday, August 28, 2018

7:30am – 8:30am  Continental Breakfast in the EXPO Hall  Regency Ballroom
7:30am – 10:30am  EXPO Hall Open  Regency Ballroom
7:30am – 11:00am  Registration  Regency Ballroom Foyer
7:30am – 2:00pm  Speaker/Exhibitor Check-In  Regency Ballroom Foyer
8:00am – 10:00am  Education Sessions
10:00am – 10:30am  Refreshment Break in the EXPO Hall  Regency Ballroom
10:30am – 12:30pm  General Session: Federal Update  Windermere Ballroom
12:30pm – 1:30pm  Lunch on your own  
Check out the Hyatt “Grab and Go” in the Regency Hallway!
1:30pm – 3:00pm  Education Sessions

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10:30am – 12:30pm
GENERAL SESSION

CGS3  General Session: Federal Update

Windermere Ballroom

Jim Macrae, MA, MPP
Associate Administrator
Bureau of Primary Health Care
Health Resources and Services Administration
U.S. Department of Health and Human Services

Janet S. Wright, MD, FACC
Executive Director
Million Hearts®
U.S. Department of Health and Human Services

As head of the Bureau of Primary Health Care (BPHC), James Macrae manages a $5 billion budget that supports nearly 1,400 health centers which operate more than 11,000 service delivery sites in every U.S. state, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, and the Pacific Basin – providing nearly 26 million people nationwide with cost-effective, comprehensive, and patient-centered care. He also served as Acting Administrator for HRSA from April 2015 to April 2017, where he oversaw more than 90 programs that provide health services to millions of people, including those living with HIV/AIDS, mothers and families, and those otherwise unable to access quality health care.

Macrae has served in several capacities at BPHC and HRSA since the early nineties; and has received numerous awards, including the Hubert H. Humphrey Award for Service to America (2015), the HRSA Administrators Award for Equal Opportunity Achievement (2014), and the Presidential Meritorious Executive Rank Award (2010).

Dr. Wright is the Executive Director of Million Hearts®, a national initiative co-led by the CDC and CMS, with the explicit goal to prevent one million heart attacks and strokes in the U.S. over five years. From 2008 to 2011, she served as Senior Vice President for Science and Quality at the American College of Cardiology. In that role, she provided medical and scientific oversight of clinical guidelines, performance measures, health policy statements, and appropriate use criteria; quality improvement projects; and the National Cardiovascular Data Registry, a suite of databases containing more than 12 million patient records in both inpatient and outpatient care settings.

Wright practiced cardiology for many years in California and during those years, she served on ACC’s Board of Trustees, NCQA’s Physician Program Committee, and the Center for Information Therapy. Her primary interests are the design and implementation of systems of care to achieve optimal outcomes for patients and the full deployment of hooks, tricks, and cues that help people get and stay healthy.
Education Sessions
Tuesday, August 28

Education sessions do not have prerequisites/pre-work unless otherwise noted within their descriptions.

7:30am – 8:30am  Regency Ballroom
Continental Breakfast in the EXPO Hall

7:30am – 10:30am  Regency Ballroom
EXPO Hall Open

7:30am – 11:00am  Regency Ballroom Foyer
Registration

7:30am – 2:00pm  Regency Ballroom Foyer
Speaker/Exhibitor Check-In

to be confident in their rights when partnering with external researchers to yield a win-win.

Attendees will create a basic research plan using a case study for one of four priority population health and integration topics: adult immunizations, managing complex patients and diabetes, addressing social determinants of health, and oral health integration.

Moderator:
Kim Butler Perry, DDS, MSCS, Associate Vice President, University Strategic Partnerships, A.T. Still University-SOMA

Presenter(s):
Frederic N. Schwartz, DO, FACOFP, Professor and Senior Advisor to the Dean, A.T. Still University-SOMA
Patricia Inks, RDH, MS, Associate Director of Dentistry in the Community and Integrated Community Service Partnerships, A.T. Still University-MOSDOH
Frances E. Ferguson, MD, MPH, FACP, CCD, Physician, Albany Area Primary Health Care
Douglas J. Spegman, MD, MPH, FACP, Chief Clinical Officer and Chief Quality/Medical Innovations Officer, El Rio Community Health Center

8:00am – 10:00am

CTuL1 Orlando L
You’re Already Halfway There! Leveraging Research Strategies and Partnerships to Improve Quality and Operational Performance
Topic: Promising Practices

This session will give health center leaders, clinicians, and staff a roadmap to elevate existing QI and operational improvement efforts by demystifying basic research activities that can significantly enhance their work and develop it to be shared with a variety of audiences. Presenters will also equip health centers
8:30am – 10:00am
EDUCATION SESSIONS

CTuA1  Florida A
Federal Policy Update for Health Centers that Serve Veterans
CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Emerging Vulnerable Populations
Health centers have reported that they served in excess of 320,000 veterans in 2016 alone. Congressional actions, coupled with administrative decisions, are impacting how health centers can be a recognized community provider of services to veterans. This session will review how provider participation options, available to health centers, are changing and describe how to increase the ability to serve veterans and receive payments for serving them.

Presenter(s):
Kameron Matthews, MD, JD, Deputy Executive Director, Provider Relations and Services, Office of Community Care Delivery Operations, Veterans Health Administration
Jennifer Joseph, PhD, MSED, Director, Office of Policy and Program Development, Bureau of Primary Health Care/HRSA
Tom Klobucar, PhD, Acting Executive Director, Office of Rural Health, Veterans Health Administration

CTuC1  Florida C
Accountable Care Best Practices
CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Value Transformation
Regardless of whether it is a clinically integrated network, independent practice association (IPA), or unique funding relationship developed between a payor and a single health center, being accountable for the quality and cost of the care provided will be the determining factor for future health care delivery success. Because there are so many ways to design a program, there are equally as many strategies to achieve the shared goals. This session will focus on three such strategies, each taking a different approach and focusing on different aspects of accountable care delivery.

Presenter(s):
Adam Falcone, Esq., MPH, Partner, Feldesman Tucker Leifer Fidell LLP
Fred Rachman, MD, CEO and Chief Medical Officer, AllianceChicago and Co-Director, Chicago HIT Regional Extension Center
Shannon Nielson, MHA, PCMH-CCE, Principal Consultant, CURIS Consulting
CTuD1  Plaza DE
Accounting Update: The New Revenue Recognition and Not-for-Profit Reporting Model Accounting Standards
CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Health Center Fundamentals
Two new accounting standards will begin affecting CHCs starting with December 31, 2018 fiscal year-ends:
- The first is a not-for-profit accounting standard for financial reporting which represents the largest change to not-for-profit financial reporting in 20 years. FASB's goal is to improve the usefulness of information provided to not-for-profit financial statement users by eliminating diversity in practice, enhancing financial performance comparability, and increasing transparency around financial resource availability. Presenters will examine the significant changes, provide tips to begin preparing, and highlight changes to the financial statements and footnotes.
- The second is a revenue recognition standard affecting all industries including CHCs. BKD will share the basic concepts of this new standard and provide an overview of how it will affect your CHC.

Once you understand the basic elements of these new standards, you will be better prepared to establish a plan to implement them.

Moderator:
Gervean Williams, Director, Finance Training and Technical Assistance, NACHC

Presenter(s):
Sara E. Grenier, Director, BKD, LLP
David Fields, CPA, CMA, CFM, Partner, BKD, LLP

CTuE1  Plaza F
Innovation and Collaboration to Improve Public and Community Health
CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Innovations
This session will highlight real-world examples of innovative technologies health centers are employing at point of care with a focus on lead hazard in children, electronic case reporting for sexually transmitted infections, creating data infrastructure to capture hepatitis C care cascades, and adoption of sharable clinical decision support artifacts.

Moderator:
Timothy Long, MD, Chief Clinical Officer, AllianceChicago

Presenter(s):
Andrew Hamilton, RN, BSN, MS, Chief Informatics Officer and Deputy Director, AllianceChicago
Nivedita Mohanty, MD, Chief Research Officer, AllianceChicago
Chris Grasso, MPH, Associate Vice President, Informatics and Data Services, The Fenway Institute
Ned Mossman, MPH, Quality Improvement Advisor and APM Program Manager, OCHIN, Inc.
NCA FEATURED

**CTuF1**

**Accountable Care 101 for Board Members**

CPE: 1.8  
CME/CE/Governance: 1.5  
Level: Basic  
Topic: Board Member Development

Health center boards now have even greater responsibility for assuring that care provided inside the health center is of the highest quality--but they also are creating and establishing “networks of care” at the local level. This session will examine basic health center financing, the new types of care models health centers will be asked to join (accountable care organizations, independent practice associations, etc.), and how a health center board should strategize for entering into these types of conversations with external partners or other health centers.

*Presenter(s):*
- **Yvonne G. Davis**, Consumer/Board Member Representative, NACHC Board of Directors, Health Care Partners of South Carolina
- **Virginia “Ginger” Fuata**, Consumer Board Member, Waianae Coast Comprehensive Health Center
- **Jennifer Nolty**, Director, PCA and Network Relations, NACHC

**CTuG1**

**BPHC Update: Part 1 - Quality, Data, and FTCA**

CPE: 1.8  
CME/CE/Governance: 1.5  
Level: Basic  
Topic: Health Center Fundamentals

BPHC’s Office of Quality Improvement will provide an update on policy and programmatic developments related to UDS, FTCA, and issues involving quality and data.

*Moderator:*
- **Colleen Meiman**, Senior Policy Advisor, NACHC

*Presenter(s):*
- **Suma Nair, MS, RD**, Director, Office of Quality Improvement, Bureau of Primary Health Care/HRSA

**CTuH1**

**Best Practices for State Advocacy**

CPE: 1.8  
CME/CE/Governance: 1.5  
Level: Basic  
Topic: Promising Practices

This session will address the implementation of effective advocacy at the state level, and also review best practices for engaging legislators and understanding state level policy as it relates to grassroots efforts.

*Presenter(s):*
- **Andrew R. Behrman**, President and CEO, Florida Association of Community Health Centers, Inc.
- **Bryan Wyatt, MA**, Director, Policy and Communications, Maine Primary Care Association
- **Noah Nesin, MD**, Vice President, Medical Affairs, Penobscot Community Health Care
- **Molly Ferguson**, Director, Program Development, Florida Community Health Centers, Inc.
- **Bethany Hamilton, JD**, Manager, State Affairs, NACHC
- **Dorian Wanzer**, Manager, Grassroots Advocacy Outreach, NACHC
CTuJ1  Plaza K
Co-Occurring Substance Use and Mental Health Disorders: Identifying and Treating
CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Emerging Vulnerable Populations
This session will guide health centers through the process of developing effective and efficient mechanisms in which to address co-occurring substance use and mental health disorders in a primary care setting. These mechanisms have included patient screening and assessment, communication and coordination of care, and shared workflow across disciplines. A health center will share its journey including challenges and solutions to integrated care.

Presenter(s):
Rosa West, PhD, MBA, LMHC, LMFT, Clinical Assistant Professor and Alcohol and Other Drug Services Coordinator, University of Florida
Julissa Artiles, PsyD, Behavioral Medicine Coordinator, Licensed Psychologist, Citrus Health Network
Melina Visser, PsyD, Quality Improvement Manager, Licensed Psychologist, Citrus Health Network

8:30am – 10:00am
SPECIAL EXHIBITOR SESSION
CTuK1  Orlando M
Grants Management: Financial Policy Considerations in Preparation for HRSA Site Visits
CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Health Center Fundamentals
Presenters will review the Financial Capacity Review document currently being utilized, by the Division of Financial Integrity (DFI) of HRSA, to analyze financial policies and procedures in place at health centers. This document contains 17 management control areas that HRSA believes will ensure that grant recipients are compliant with the Uniform Grants Guidance and the HHS Grants Policy Statement.

Special consideration will be made for findings most commonly disclosed in single audit reports, HHS Office of Inspector General reports, HRSA Operational Site Visit reports, and DFI grant reviews which are designed to ensure health centers have safeguards for the appropriate financial stewardship of federal funds.

Presenter(s):
Catherine Gilpin, CPA, Senior Managing Consultant, BKD, LLP
Jeffrey Allen, CPA, Partner, BKD, LLP
10:00am – 10:30am Regency Ballroom
Refreshment Break in the EXPO Hall

10:30am – 12:30pm Windermere
CGS3 General Session: Ballroom
Federal Update
(refer to page 84 for session details)

12:30pm – 1:30pm
Lunch on your own
Check out the Hyatt “Grab and Go” in the Regency Hallway!

1:30pm – 3:00pm EDUCATION SESSIONS

CTuA2 Florida A
The ACO Perspective: Lessons from the Field
CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Value Transformation
Session panelists will discuss considerations for joining an ACO, resources and relationships required, and lessons learned from their experiences.

Presenter(s):
John Torontow, MD, MPH, Medical Director, Mid Atlantic Region, Aledade

CTuB2 Florida B
Using Technology to Respond to the Opioid and Behavioral Health Epidemic
CPE: 1.8  CME/CE/Governance: 1.5
Level: Intermediate
Prerequisite: Working knowledge of substance use disorders and behavioral health.
Topic: Emerging Vulnerable Populations
With the opioid and behavioral health epidemic affecting all communities from urban to rural, health centers are at the front lines in combating this growing societal problem. This session will look at how providers can use telehealth and telepsychiatry programs, interactive assessment tools, and other healthcare-based technologies to advance the work health centers are doing around the opioid and behavioral health epidemic.

Moderator:
Michelle Fernandez, MSW, Manager, Clinical Trainings, NACHC

Presenter(s):
Courtney Rowling, MD, Director, Behavioral Health Services, CL Brumback/Health Care District of Palm Beach County
Ellen Pritchett, RDN, CPHQ, Chief Compliance and Quality Officer, Desert Senita Community Health Center
Huzefa Dossaji, MEd, PharmD, Vice President, Certintell
What’s Next. What’s Now.
NACHC’s Training and Technical Assistance

NACHC in-person or online training events offer exciting learning opportunities.

Check out the learning events below and sign up at nachc.org/trainings-and-conferences/.

For more information about training opportunities currently available, contact us at trainings@nachc.org.

Upcoming Regional/In-Person Training Events

NACHC Leadership Trainings Graduate Network
Available on an ongoing basis

Chief Financial Officer Institute (CFOI)
Kick off
October 16 – 17, 2018 | Las Vegas, Nevada

2018 Financial, Operations Management/Information Technology (FOM/IT) Conference
October 16 – 17 | Planet Hollywood, Las Vegas, Nevada

Managing Ambulatory Health Care I (MAHC1)
October 22 – 25 | Santa Fe, NM

Primary Care & Health Center Controlled Network (PCA & HCCN) Conference
November 14 – 16, 2018 | Astor Crowne Plaza
New Orleans, LA

Revenue Cycle 360°
January 23 – 24 | Charleston, SC

Financial Operations Management, Level I (FOM 1)
February 20 – 22 | Seattle, WA

Online Learning Events

Applying the New Site Visit Protocol on HRSA’s Operational Site Visit: A 3-Part Webinar Series for Health Centers*
Webinar series May 2018 – Archive available for purchase
*NACHC members receive a 50% discount on Bundle Pricing

Sign up or find out more about your learning opportunity today at nachc.org/trainings-and-conferences/.

Unless otherwise noted, all projects listed are supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under cooperative agreement number U30CS16089, Technical Assistance to Community and Migrant Health Centers and Homeless for $6,375,000.00. This information or content and conclusions are those of the author and should not be construed as the official position or policy of, nor should any endorsements be inferred by HRSA, HHS or the U.S. Government.

*Indicates projects not supported by the HRSA cooperative agreement.
Resources and Publications

NACHC offers a variety of publications, recorded webinars, and other educational resources that Health Centers, PCAs, and Networks can utilize. Find out more at nachc.org/trainings-and-conferences.

Now Available at My NACHC

Take advantage of tools and resources available at the MyNACHC Learning Center, visit http://mylearning.nachc.com and follow the log in instructions. Check back periodically for new and updated resources.

GOVERNANCE RESOURCES: Resources available to health center boards include:

- Governance Workbook – This manual provides an overview of the Health Center Program and what it takes to be an effective board member – available in English and Spanish
- Board and CEO Succession – This is a recorded webinar series on the dimensions of board chair leadership.

VALUE TRANSFORMATION: Tools and resources to assist in the selection, implementation, and meaningful use of various health information technologies. Top resources available to health centers include:

- Business Intelligence Strategy in the Community Health Environment – This publication provides health centers, PCAs, HCCNs, and networks guidance for business intelligence strategy
- How to Not Just Survive but Thrive in a Value-Based, Highly Competitive Marketplace – This issue brief focuses on the challenges health centers may face in preparation for payment reform and the changing healthcare environment.

Additional NACHC Resources

LEADERSHIP DEVELOPMENT: NACHC seeks to empower health center leaders with resources that provide strategies and best practices to address challenges facing today’s health centers.

- Executive Coaching for Health Center Leadership: NACHC has partnered with Integrated Work Strategies (IWS) for a pilot offering of Individual and Group Coaching specifically designed for health center leaders. Participants receive monthly, specialized attention, materials, and resources to reach leadership development goals. NACHC Members receive a special 20% discount during the pilot period!
- NACHC Leadership Trainings Graduate Network: To expand upon the connections of the NACHC training cohorts, NACHC established the Leadership Trainings Graduate Network. Through this Network, NACHC provides formal opportunities for health center leaders who have participated in NACHC’s training series and leadership institutes to be part of a far-reaching, expanded national network.

NATIONAL HEALTH CENTER NEEDS ASSESSMENT AVAILABLE SEPTEMBER 2018: In partnership with our National Cooperative Agreement (NCA) partners, NACHC will implement a single national health center training and technical assistance (T/TA) needs assessment designed to inform improvement of HRSA funded health center T/TA and ensure delivery of high quality healthcare to individuals and communities in a rapidly changing healthcare environment. Be on the lookout for this resource this fall!

HEALTH CENTER RESOURCE CLEARINGHOUSE: In partnership with HRSA and our NCA partners, NACHC launched an online clearinghouse of training and technical assistance resources to support health centers’ operational performance. Check it out at: healthcenterinfo.org.

Unless otherwise noted, all projects listed are supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under cooperative agreement number U30CS16089, Technical Assistance to Community and Migrant Health Centers and Homeless for $6,375,000.00. This information or content and conclusions are those of the author and should not be construed as the official position or policy of, nor should any endorsements be inferred by HRSA, HHS or the U.S. Government.

*Indicates projects not supported by the HRSA cooperative agreement.
The Business Case for a Standardized Multidisciplinary Approach – LARC, MAT, and Beyond

CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Promising Practices

Health centers are operating in an environment increasingly focused on improved care coordination and value for consumers and insurers, while balancing the demands of higher chronic and at-risk patient populations. A key to future success is developing and implementing standardized organizational processes supporting the entire value chain, from scheduling through payment posting, and every touchpoint in between. This session will highlight key findings and recommendations from on-site work performed with individual health centers focused on LARC (Long-Acting Reversible Contraception) — and currently being developed for drug addiction services.

Presenter(s):
Patrick Sulzberger, CPA, Partner, Total Solution Partners
Gervean Williams, Director, Finance Training and Technical Assistance, NACHC

Crisis Communications and Management During a Disaster

CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Promising Practices

Health centers operating in disaster zones have shown they can be counted on to collaborate with federal and state authorities, and other providers and organizations to ensure the needs of affected communities are being met. Timely response strategies and consistent communications and messaging to stakeholders is not only essential, but expected. Attend this session to learn about the innovative approaches health centers are launching on the ground to network, communicate, and target the pressing needs of affected populations.

Presenter(s):
Tina Wright, Director, Emergency Management, Massachusetts League of Community Health Centers
Chandra Smiley, MSW, Chief Executive Officer, Community Health Northwest Florida

Enhancing the Health Center’s Public Standing: Practices and Tools Board Members Can Use

CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Board Member Development

Board members function as both ambassadors and advocates for a health center. According to BoardSource, an organization that focuses on excellence in nonprofit governance, boards should work collaboratively with management to “strategically communicate the organization’s story and aspirations while contributing to a healthy and accurate public image.” Join this interactive session to discuss various practices and tools board members can use for this important work.

Presenter(s):
Emily Heard, MA, Director, Health Center Governance Training, NACHC
Elizabeth Kwasnik, MFS, Deputy Director, Advocacy, NACHC
not have permanent addresses, have chronic health issues and co-morbidities, and require greater care coordination amongst multiple providers and organizations. This session will feature two health center models for integrating primary care, behavioral health services, and social services in homeless populations and communities.

Presenter(s):
J. Brandon Gaffney, Chief Executive Officer, J.C. Lewis Primary Health Care Center, Inc.
Deborah Johnson Ingram, Senior Director, Primary Care Development Corporation
Terry Kaplan, MD, Medical Director, Primary Care Services, Project Renewal
Allison Grolnick, MD, Chief Medical Officer, Project Renewal

1:30pm – 3:00pm
EDUCATION SESSION

CTuJ2  Plaza K
Emerging Trends in Health Care: Research and Tools for Your Health Center
CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Health Center Fundamentals

The UDS Mapper team conducts research on emerging trends facing health centers, leading to potential improvements to the Mapper. Three recent projects will be presented during this session:

(1) The newly released Map for Medication-Assisted Treatment (MAT) functionality combines drug overdose data from the CDC, and provider data from SAMHSA and health centers. This tool will help
identify health center opportunities to address the opioid epidemic.

(2) An overview of population health data including health determinants and health outcomes, and the tools, methods, and data available to conduct population health research for health center practices.

(3) Research on the characteristics of the populations living within, compared to those outside, a 30-minute drive time from any federally-funded health center. This research will help with strategic planning, particularly when planning for telehealth.

Presenter(s):
Jennifer L. Rankin, PhD, Senior Manager, Research and Product Services, HealthLandscape
Hank J. Hoang, PharmD, Data Analytics Team Lead, Data and Evaluation Division, Office of Quality Improvement, Bureau of Primary Health Care/HRSA
Michael Topmiller, MA, Health GIS Research Specialist, HealthLandscape
David Grolling, MPS, GIS Strategist, HealthLandscape
Mark Carrozza, MA, Director, HealthLandscape
Yahtyng Sheu, PhD, MPH, Statistician, Data and Evaluation Division, Office of Quality Improvement, Bureau of Primary Health Care/HRSA
Alek Sripipatana, PhD, MPH, Director, Data and Evaluation Division, Office of Quality Improvement, Bureau of Primary Health Care/HRSA

1:30pm – 3:00pm
SPECIAL EXHIBITOR SESSION

CTuK2 Orlando M
Analytics and Population Health Management IT Solutions
CPE: 1.8 CME/CE/Governance: 1.5
Level: Basic
Topic: Promising Practices
Sponsored by nextgen.healthcare

A state-of-the-art analytics and Population Health Management (PHM) IT solution can help you transition to value-based care payment models and facilitate success at any point on your journey. Attend this session to understand contemporary analytics and PHM IT solutions, best practices in driving successful quality and financial outcomes in value-based care delivery, and the benefits of leveraging the fusion of clinical and paid claims data analytics to comprehend risk in managed care payment arrangements.

Moderator:
Thomas Farmer, National Specialty Director, Community Health, Tribal Health, and PACE, NextGen Healthcare

Presenter(s):
Scott Gucciardi, Senior Vice President, Market Development, NextGen Healthcare
CTuL2

Boosting Value Transformation: Leveraging an Actionable Framework and Lessons from the Frontlines

Topic: Value Transformation

NACHC’s Value Transformation Framework (VTF) offers a conceptual framework and actionable roadmap for transforming organizations’ infrastructure, care delivery, and people to meet the Quadruple Aim. This session will introduce the VTF and its tools (“action guides”) and then offer the opportunity to hear from three health centers that are leaders in value transformation. NACHC staff will introduce the launch of this new tool and recognition program for health centers looking to advance on the Quadruple Aim.

Moderator:
Cheryl Modica, PhD, MPH, BSN, Director, Quality Center, NACHC

Presenter(s):
Chris Camillo, MBA, Chief Operating Officer, Providence Community Health Centers
Peg Hudock, DNP, MSN, RN, CCM, Quality Improvement, Coastal Community Health Services
Erin Raftery, RN, MPH, Care Manager, Eastern Iowa Health Center
INTRODUCING
THE VALUE IN
DENTAL PROGRAM

The Value in Dental (ViD) Program is the only national
CHC dental pricing program endorsed by the National
Association of Community Health Centers (NACHC) and
Community Health Ventures (CHV). The program is
powered by Benco Dental, the nation’s fastest growing
full-service dental distributor.

Benco Dental is the largest privately owned, full-service distributor of dental supplies, dental
equipment, dental consulting and dental equipment services. The company has remained
family-owned and is currently in its third generation of leadership.

Program Features

- Pricing that aggregates the national volume of health centers to leverage uniform rates,
  regardless of an individual CHC’s size.
- No minimum order requirements.
- Free-goods program.
- Discounted service rates.
- A dedicated CHC team that works only in support of health center partners.

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www.valueindental.org
Meet one-on-one with NACHC exhibitors for an introduction to products and services that can help you build and manage your health care business! Events are planned throughout the 2018 CHI EXPO where you can network with other industry professionals and discover innovative practices that are making a difference in health centers across the country. And don’t forget, there are great prizes to win just by visiting the EXPO floor!

**EXPO SCHEDULE**

### Sunday, August 27

**12:00pm – 6:30pm** 
EXPO Hall Open

12:15pm – 12:45pm **T3-1** Patient and Provider Promotion and Podcasts: How to Use NACHC’S Free Multimedia Materials for Your Practice *(refer to page 54 for session details)*

1:15pm – 1:45pm **T3-2** Cutting-Edge Trends for Executive Compensation SPECIAL EXHIBITOR PRESENTATION *(refer to page 54 for session details)*

2:15pm – 2:45pm **T3-3** Ensuring Access to Medicines in Times of Emergency SPECIAL EXHIBITOR PRESENTATION *(refer to page 54 for session details)*

**4:30pm – 6:30pm** 
EXPO Opening Reception 
Sponsored by OCHIN

**4:30pm – 6:30pm** 
Poster Presentations in the Regency Rotunda *(refer to the Poster Presentation Guide for details)*

### Monday, August 27

7:30am – 8:30am Continental Breakfast in EXPO Hall

7:30am – 3:30pm EXPO Hall Open

10:00am – 10:30am Dedicated EXPO Time and Refreshment Break

11:59pm All tweets, using #NACHC18CHI, must be submitted to enter the Twitter Contest prize drawing!

**12:30pm – 1:30pm** 
Poster Presentations (continued) in the Regency Rotunda *(refer to the Poster Presentation Guide for details)*

12:30pm – 1:30pm Dedicated EXPO Time and Refreshment Break (lunch on your own)

*Check out the Hyatt “Grab and Go” in the Regency Hallway and come back to the EXPO for a special dessert!*
Monday, August 27, continued

12:45pm – 1:15pm  **T3-4  Need Training Resources? We’ve Got You Covered!**  
(refer to page 67 for session details)

3:00pm – 3:30pm  Refreshment Break

**Tuesday, August 28**

7:30am – 8:30am  Continental Breakfast in EXPO Hall

**7:30am – 10:30am  EXPO Hall Open**

10:00am  All NACHCopoly game cards must be submitted to the NACHC Booth (#401) for the 10:15am prize drawings!

10:00am – 10:30am  Refreshment Break

10:15am  Twitter and NACHCopoly prizes awarded at the NACHC Booth (#401)  
**You MUST be present to claim all prizes**

**EXPO Networking Events**

**Sunday, August 26**

4:30pm – 6:30pm  **EXPO Opening Reception**  
Regency Ballroom

Join us as we celebrate the opening of the NACHC 2018 Community Health Institute (CHI) & EXPO! Take this opportunity to visit with colleagues and learn more about the innovative services and products that NACHC vendors will be showcasing throughout the EXPO. Identify new technologies and offerings that will enhance your health center operations and your overall delivery of patient care. Visit our sponsors OCHIN (Booth #417) and Quest Diagnostics (Booth #407) for a special treat during the reception.

**4:30pm – 6:30pm  Poster Presentations**  
Regency Rotunda

The Community Health Institute (CHI) & EXPO is the ideal place to learn about current health center research activities and innovations. The 2018 Poster Presentations provide a unique opportunity to exchange ideas, problem-solve, and network with colleagues. Discover the results of innovative initiatives and enjoy the opportunity to ask in-depth questions. There are 74 posters this year addressing the topics most relevant to you and your health center!

To provide ample time for poster review, the 2018 Poster Presentations are scheduled for both Sunday and Monday during the CHI. Presenter attendance is required on Sunday, and strongly encouraged for Monday’s presentations.

(For a complete description of 2018 posters and a diagram of the presentation area, refer to the Poster Presentation Guide in your conference registration bag.)

**Monday, August 27**

12:30pm – 1:30pm  **Poster Presentations (continued)**  
Regency Rotunda

(For a complete description of 2018 posters and a diagram of the presentation area, refer to the Poster Presentation Guide in your conference registration bag.)
**6:00pm – 10:00pm**

**CHI Theme Party: “NEON Summer”**

Windermere Ballroom

Join us as a ticket holder for our “NEON Summer” theme party!

This party is created for you to connect with colleagues and engage in unique experiences to make lasting memories. Glow the night away with us with NEON-colored décor and interactive activities!

---

**NACHCopoly!**

While networking with colleagues and exhibitors at the CHI EXPO, make sure to play **NACHCopoly** for the chance to win great prizes!

**It’s easy to play:**

Step 1: You’ll find the EXPO game card in your registration bag. Simply visit all the exhibitors featured on the game card and collect their individual game pieces.

Step 2: Once you’ve collected all **NACHCopoly** game pieces from participating exhibitors, your game card is officially complete!

Step 3: Now just drop off your game card at the NACHC Booth (#401), in the Regency Ballroom, and you are automatically entered for a chance to go home with great prizes!

**All completed game cards must be submitted to the NACHC Booth by 10:00am on Tuesday, August 28 to be eligible for the prize drawings.**

**Prizes will be awarded at 10:15am on Tuesday, at the NACHC Booth (#401).**

**You MUST be present to claim all prizes.**
The National Association of Community Health Centers Would Like to Thank the Following 2018 CHI Sponsors for Their Support.

2018 Leader Sponsors

- BKD
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- Nextgen Healthcare
- OCHIN

CHI Conference Sponsors

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- OSIS
- Pfizer RxPathways
- Quest Diagnostics
- UnitedHealthcare
Community Health Ventures (CHV) is the business development affiliate of NACHC. CHV operates several programs on behalf of NACHC and community health centers including the Value in Purchasing (ViP), Value in Staffing (ViS), Value in Laboratory (ViL), Value in Benefits (ViB), Value in Dental (ViD), and the 340Better programs. The CHV Partner Row features 15 partners who help make these programs possible. All CHV partners have been vetted by NACHC and CHV leadership and tasked to provide the best in class customer service, favorable contracting terms, and discount prices on the products and services that health centers utilize.

During the 2018 CHI EXPO, CHV Partners will be located throughout the EXPO Hall, but mainly concentrated along Aisles 500 and 600. Their booths will be designated with light blue draping. To learn more about the CHV Partners, please visit the Community Health Ventures Booth (#501) in the Regency Ballroom.

CHV was created in 2001 by and for health center leaders. All CHV programs are endorsed by NACHC. CHV’s dedicated staff and management have over 50 years of combined community health center experience and ensure that all programs meet the specialized needs of health centers. CHV puts its experience and expertise to use in hopes of assisting health centers to maximize their budgets and strengthen their organizations so that they may fulfill their mission of improving health outcomes for the underserved.

CHV Program Features:

- Over 850 community health centers enrolled.
- The largest Group Purchasing Organization in the country – leveraging aggressive savings.
- Over 1 million products and services under contract, encompassing nearly 90 percent of products that health centers purchase, including medical, facility, and office supplies.
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340Basics Booths 507 & 617

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www.340basics.com

Benco Dental Booth 603

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John Lamb, 295 Centerpoint Blvd., Pittston, PA 18640
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Community Health Ventures Booth 501

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Danny Hawkins, 211 N. Union St., Ste. 200, Alexandria, VA 22314-3002
Phone: (703) 684-3982   Email: djhawkins@nachc.com
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Henry Schein Booth 623

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Hu-Friedy Mfg. Co., LLC  

Booth 424

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Phone: (773) 868-5541  
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KaVo Kerr  

Booth 818

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LabCorp  

Booth 608

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McKesson Medical-Surgical  

Booth 601

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American Academy of Pediatrics

The American Academy of Pediatrics Bright Futures National Center (BFNC) and the AAP Institute for Healthy Childhood Weight (IHCW) are pleased to present valuable resources. The BFNC offers guidelines for a wide range of childhood health issues and represent the standard of care in primary care pediatrics. The AAP IHCW provides numerous resources and tools addressing pediatric obesity prevention, assessment, management, and treatment.

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Ian Wiesner, 1400 Crystal Dr., Ste. 500, Arlington, VA 22202
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www.capitalimpact.org

Capital Link

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CDC - Division of Tuberculosis Elimination

Booth 805

Eliminating TB will require increased efforts to detect and treat the estimated 13 million people in the United States with latent TB infection. Community health centers play a key role ensuring all those at risk are tested and offered treatment. Visit us for patient and clinician resources.

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Booth 423

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Centring Healthcare Institute

Booth 704

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Booth 418

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Collaborative Health Systems

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Consilium, Your Partner in Locum Tenens, connects contract health care professionals with understaffed medical facilities across the country. For more information about Consilium and to view locum tenens job opportunities for nurse practitioners, physicians and physician assistants, please visit: www.consiliumstaffing.com.

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www.consiliumstaffing.com

CooperSurgical

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Phone: (203) 601-5200 Email: martina.boisvert@coopersurgical.com
www.coopersurgical.com

Direct Relief

Since 2004, Direct Relief has supported health centers’ critical work by mobilizing and providing $850 million in free medications and supplies to a network of more than 1,300 nonprofit, safety-net facilities nationwide – 10,500 deliveries of $200 million in requested items in the last year. Leveraging philanthropic partnerships, unique status as the only VAWD®-accredited nonprofit, and a 50-state Rx-distribution licensing, Direct Relief continues to network safety-net facilities for rapid assessment and efficient response in emergencies.

Katie Lewis, 27 S. La Patera Ln., Santa Barbara, CA 93117
Phone: (805) 879-4945 Email: klewis@directrelief.org
www.DirectRelief.org

eClinicalWorks

eClinicalWorks helps more than 800 health centers nationwide deliver affordable, evidence-based care with online booking, patient communication, referral management, hospital interoperability, dental, behavioral and mental health, and Population Health. We cover sliding-fee schedules, UB04 billing, Uniform Data System (UDS) reports, Ryan White Reporting, Title X Family Planning, and Social Determinants of Health.

Kelli Smith, 2 Technology Dr., Westborough, MA 01581
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www.eclinicalworks.com
ECRI Institute

Booth 222

For nearly 50 years, ECRI Institute, a nonprofit organization, has been dedicated to bringing the discipline of applied scientific research to discover which medical procedures, devices, drugs, and processes are best-- all to enable you to improve patient care. We firmly believe that seeking and finding the best ways to improve patient care require “The Discipline of Science” and “The Integrity of Independence.”

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Phone: (610) 825-6000    Email: cwzorek@ecri.org
www.ecri.org

eMedApps

Booth 220

eMedApps provides business continuity, data exchange, integration, migration, MACRA, MIPS, and data conversions for EHR and Practice Management solutions, along with hosting and HIT infrastructure management services. We offer a wide range of NextGen services and products, such as automatic care guidelines, EHR operations dashboard, Custom LAB template, CCDA, batch write-off, and batch eligibility. Our new partnership with GE Healthcare enables Centricity users to take advantage of Centricity, our business continuity and archiving solution.

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Equiscript

Booth 217

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eSolutions

Booth 717

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Family Planning National Training Center  
**Booth 511**

The Family Planning National Training Center (FPNTC) works in collaboration with OPA to address the needs of Title X family planning service grantees and providers. The purpose of the FPNTC is to ensure that family planning personnel have the knowledge, skills, and attitudes necessary to effectively deliver high-quality services.

Reesa Webb, 1725 Blake St., #400, Denver, CO 80202  
Phone: (303) 262-4300  
Email: Reesa_Webb@JSI.com  
www.FPNTC.org

Feldesman Tucker Leifer Fidell LLP  
**Booth 716**

Feldesman Tucker Leifer Fidell LLP (FTLF) was founded in 1970 to provide affordable legal services to health and social service programs. Our attorneys have extensive knowledge of federal health care laws and regulations and are well-versed in HRSA policy. For nearly five decades, we have provided legal services and educational training to help community-based health organizations navigate delivery system changes and compliance challenges: we serve your needs so that you can serve your community.

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First American Healthcare Finance  
**Booth 924**

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GE Healthcare - EMR and Practice Management Solutions  
**Booth 223**

GE Healthcare is a leading provider of IT solutions that help your community health center more efficiently deliver holistic care, dramatically streamline UDS reporting, and lead your organization through industry changes such as PCMH, ICD-10 and Meaningful Use. Stop by our booth to see how Centricity™ Practice Solution, an integrated EMR and Practice Management solution that is customizable, interoperable, and progressive, enables your community health center to connect productivity with care.

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Germane Solutions

Germane Solutions is an industry-leading national consulting firm providing expertise in graduate medical education, public health, and the Community Health Center Program. The FQHC Germane team, a specialized division of Germane Solutions, brings decades of multi-faceted FQHC experience to a variety of clients in the health care industry, including FQHCs, Look-Alikes, PCAs, hospital systems, behavioral health centers, academic institutions, health departments, clinically integrated networks, and medical practices.

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HIPAA Watchdog

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HITEQ Center

The HITEQ Center collaborates with HRSA Partners to support health centers in full optimization of their EHR/HIT systems for continuous, data-driven quality improvement. HITEQ identifies and disseminates promising practices and resources for using health information technology (HIT) to improve quality and health outcomes including: a searchable and adaptable web-based Health IT Clearinghouse, workshops and webinars on Health IT and data-driven QI topics, technical assistance, and responsive teams to work with health center-specific requests.

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Howard Brown Health

Our mission is to eliminate disparities in access and improve the quality of health care for LGBT individuals and families through clinical education, advocacy, and policy change. Our coordination with community-based, health care, and professional organizations, as well as national and state agencies, aims to build upon the high-quality, culturally competent, and fiscally responsible best practices and continuum of primary care pioneered by leading health centers with LGBT expertise.

Anthony McClellon, 1025 W. Sunnyside, Ste. 200, Chicago, IL 60640
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JSI Research & Training Institute, Inc.

JSI is a public health consulting and research organization dedicated to improving the health of individuals and communities in the United States and throughout the world. We partner with clients to develop flexible, innovative approaches that solve complex public health problems and advance health equity.

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McKesson Medical-Surgical  

McKesson Medical-Surgical is pleased to continue our support of community health centers and NACHC. We’re committed to helping CHCs deliver on the Triple Aim by delivering the products you need, when you need them. We offer tools that help you manage costs and enhance patient care – while providing insights and expertise to navigate the changing world of health care. We deliver the right products and right solutions to address today’s challenges, while preparing you for tomorrow.

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McKesson Medical-Surgical

Booth 601

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NACHC 2018 Community Health Institute (CHI) & EXPO

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National Alliance for Hispanic Health  
Booth 909
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National Association of Community Health Centers  
Booth 401
The National Association of Community Health Centers (NACHC) is the leading membership organization representing the nation’s network of community-based health centers. Through NACHC, health centers have direct access to benefits and services tailored specifically to their needs and unique environments. Stop by our booth to learn more about NACHC and discover some of our new and exciting benefits, products, programs, and services.

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National Family Planning & Reproductive Health Association  
Booth 724
The National Family Planning & Reproductive Health Association (NFPRHA) is a membership organization representing providers and administrators committed to helping people get the family planning education and care they need to make the best choices for themselves and their loved ones. NFPRHA works to enhance the ability of thousands of nurse practitioners, doctors, and other health professionals to provide high-quality family planning care through training and advocacy.

Olivia Harrison, 1025 Vermont Ave., NW, Ste. 800, Washington, DC  20005
Phone: (202) 552-0136   Email: oharrison@nfprha.org
www.nationalfamilyplanning.org
National LGBT Health Education Center

The National LGBT Health Education Center provides educational programs, resources, and consultation to health care organizations with the goal of optimizing quality, cost-effective health care for lesbian, gay, bisexual, and transgender (LGBT) people. The Education Center is a part of The Fenway Institute, the research, training, and health policy division of Fenway Health, a Federally Qualified Health Center, and one of the world’s largest LGBT-focused health centers.

Alex Keuroghlian, 1340 Boylston St., Boston, MA 02215
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National Library of Medicine

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NextGen Healthcare helps community health centers improve collaborative coordinated care, patient engagement, and outcomes with integrated technology solutions for medical, dental, and behavioral health. We empower CHCs to nurture measurably healthier communities at lower cost for success in new value-based care models. Cost-effective solutions and expertise include integrated EHR, practice management, interoperability, patient engagement and population health, care management, and analytics, as well as revenue cycle billing, collections, claims, and managed cloud services.

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Nonstop Administrative and Insurance Services  Booth 606

Through NACHC’s Value in Benefits (ViB) program, Nonstop Administration and Insurance Services is proudly changing the way health centers and their employees access health care with our partially self-funded health insurance program, Nonstop Wellness. The Nonstop Wellness program decreases the annual costs of health care for community health centers, while reducing or eliminating copays, deductibles, and coinsurance. Our mission is to ensure your CHC’s growth and sustainability – starting with the health and well-being of your employees.

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OCHIN  Booth 417

OCHIN is a nonprofit health care innovation center designed to provide knowledge solutions that promote quality, affordable health care for all. As one of the largest and most successful health information and innovation networks, serving hundreds of organizations and 10,000+ clinicians nationwide, our Health IT solutions improve integration and delivery of health care services across a variety of practices – with an emphasis on safety-net clinics, small practices, and critical access and rural hospitals. Be sure to stop by during the Sunday EXPO Opening Reception for a special treat.

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OSIS  Booth 307

OSIS believes everyone should have access to patient-centered health care and that access to data analytics promotes improved clinical outcomes – the key to population health. Our mission as a nonprofit 501(c)3, is to leverage our national presence, while collaborating regionally to make NextGen a highly functional tool for community health centers that have the same beliefs. This is accomplished by sharing expertise, resources, solutions (templates, reports, etc.) and optimization methodologies developed specifically for health centers.

Jeff Lowrance, 8790 Governor’s Hill Dr., Ste. 202, Cincinnati, OH 45249
Phone: (513) 477-5471  Email: jeff.lowrance@osisonline.net
www.osisonline.net

Pfizer Inc.  Booth 212

Pfizer Inc.: Working together for a healthier world®. At Pfizer, we apply science and our global resources to bring therapies to people that extend and significantly improve their lives. We strive to set the standard for quality, safety, and value in the discovery, development, and manufacture of health care products.

Pfizer Inc., 235 East 42nd St., New York, NY 10017
Phone: (212) 733-2323
www.pfizer.com
Access to medicines is a cornerstone of Pfizer’s commitment to health care. For more than 25 years, Pfizer has offered an array of prescription assistance programs to help eligible patients get access to their Pfizer medicines. Today, this assistance is provided through Pfizer RxPathways, which helps eligible patients get access to their Pfizer medicines by offering a range of support services, including insurance counseling and co-pay help, providing Pfizer medicines for free or at a savings.

**Sara Laudensack, 235 East 42nd St., New York, NY 10017**
Phone: (212) 807-1337    Email: slaudensack@acros-ny.com
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**PharmaForce**
PharmaForce 340B Administration Solutions. PharmaForce is a Third-Party Administrator that supports your Contract Pharmacy, Mixed Use/Split Billing, and Home Infusion 340B Program Management needs. We offer a different approach to the technology, fees, and customer service that is necessary for you to maximize your 340B opportunity. Our customers are cutting their admin fees in half while maintaining, if not improving, their operational and compliance results.

**Daniel Dimitri, 225 Wilmington-West Chester Pike, Chadds Ford, PA 19317**
Phone: (484) 684-0708    Email: DDimitri@thepharmaforce.com
www.ThePharmaForce.com

**PMG, Inc.**
PMG offers a unique revenue cycle management solution built especially for CHCs. Our worry-free approach allows you more time to focus on the core of your mission: the care of your patient population. PMG has increased revenue for every one of our clients. Why shouldn’t you be next?

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PointCare is pioneering health care access through its intuitive Total Enrollment Management Platform. Our vision is to establish a coverage management system that allows our customers to adapt to the ever-changing coverage landscape. PointCare works closely with community health centers, hospitals, health systems, and advocacy organizations across the nation to simplify coverage management by connecting people to the right programs available to them because access to health care should be simple, secure, and obtainable for all.

**Everett Lebherz, 1299 Newell Hill Pl., Ste. 100, Walnut Creek, CA 94596**
Phone: (844) 333-3682    Email: info@pointcare.com
www.pointcare.com
Polycom

Booth 101

Polycom helps organizations unleash the power of human collaboration. Polycom works with health care customers throughout the world to deliver better collaboration within organizations and externally to patients, payers, and the community. Our voice and video collaboration solutions are supporting a number of applications including telehealth, care coordination, and medical and patient education. Visit www.polycom.com/healthcare or connect with us on Twitter, Facebook, and LinkedIn to learn more.

Marc McCormick, 6001 America Center Dr., San Jose, CA 95164
Phone: (408) 685-6272 Email: Marc.McCormick@polycom.com
www.polycom.com

Practice Insight

Booth 209

Practice Insight is a partner-centric EDI technology company that focuses on developing/supporting EDI technology and connectivity for our partners to deliver best-in-class revenue cycle management tools including: Eligibility Manager, ERA Manager, Lockbox and Conversion, eStatements, and Patient Payment Portal for medical practices and facilities nationwide. Our solutions suite is designed to optimize the revenue cycle, in conjunction with your billing software application, resulting in increased revenue and net profit improvement in the short- and long-term future.

Jim Goerlich, One Geenway Plaza, Ste. 350, Houston, TX 77046
Phone: (214) 912-6125 Email: Jgoerlich@practiceinsight.net
www.practiceinsight.com

Practice Management

Booth 817

Practice Management provides nationwide revenue cycle services for Federally Qualified Health Centers. Our methodical approach focuses on improving revenue through ongoing identification of opportunities and obstacles. Practice Management can help keep you on the path to steady and improved cash flow.

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www.maximizedrevenue.com

Preview Diagnostics

Booth 119

Preview Diagnostics is the brand POCT you can trust for quality, support, and competitive pricing. We are devoted to supplying the products needed by today’s health care providers across the continuum of care. Preview Diagnostics will endeavor to create tools for early detection of disease conditions today, and pioneer innovative health care solutions into the future. We will continue to build our portfolio of products while maintaining quality, customer focus and care, and cost effectiveness.

Cathy Cai, 6042 Cornerstone Ct. West, Ste. E, San Diego, CA 92121
Phone: (619) 991-1314 Email: cathy.cai@wondfousa.com
www.previewdiagnostics.com
Primary Care Development Corporation

The Primary Care Development Corporation (PCDC) is a nationally recognized nonprofit organization and a U.S. Treasury-certified community development financial institution (CDFI) that catalyzes excellence in primary care through strategic community investment, capacity building, and policy initiatives to achieve health equity.

William O’Brien, 45 Broadway, Ste. 530, New York, NY 10006
Phone: (212) 437-3950 Email: wobrien@pcdc.org
www.pcdc.org

Privis Health

Privis Health is a leading provider of innovative data-driven population health programs and technology rich services that enable health care providers to deliver high-quality care to their patient population. The Privis team has deep experience with programmatic approaches to provide strategies on service models, organizational transformation, quality improvements, and learning health system activities. Offerings include care management, care coordination, transitions of care, and chronic care management programs working in tandem with patient engagement and placement services.

Natalie Mahler, 2000 Aerial Center Pkwy., Ste. 107, Morrisville, NC 27560
Phone: (518) 496-9057 Email: natalie.mahler@privishealth.com
www.privishealth.com

QIAGEN - QuantiFERON-TB Gold Plus

QIAGEN is the leading provider of Sample to Insight solutions—transforming biological materials into valuable insights. The extensive portfolio includes QuantiFERON-TB Gold Plus (QFT-Plus), a simple blood test for TB infection. QFT-Plus is an interferon-gamma release assay (IGRA), and is a modern alternative to the tuberculin skin test (TST, PPD, or Mantoux). Unlike the TST, QFT-Plus is a controlled laboratory test that requires only one patient visit and is unaffected by previous BCG vaccination.

Rebecca Steinke, 19300 Germantown Rd., Germantown, MD 20874
Phone: (303) 408-9645 Email: rebecca.steinke@qiagen.com
www.quantiferon.com

Qualis Health

Qualis Health is a nonprofit organization and national leader in health information technology, practice transformation, and population health management consulting. Using evidence-based frameworks for high-performing care, our consulting, technical assistance, and facilitation services support practices in the design and adoption of effective strategies and solutions for integrated clinical care, coordinated community linkages, and effective use of technology to better meet the needs of patients and communities and to achieve the goals of the Quadruple Aim.

Foster C. “Bud” Beall Jr., 10700 Meridian Ave. N., Ste. 100, Seattle, WA 98133
Phone: (888) 432-0261 Email: bbeall@qualishealth.org
www.qualishealth.org
Quest Diagnostics

Quest Diagnostics, the world’s leading provider of diagnostic testing, information and services, offers a comprehensive test menu including: Women’s Health, Infectious Disease, Genetics, Oncology, Toxicology, and Endocrinology. Beyond our comprehensive menu of laboratory testing services, we offer a variety of resources to help you manage your patients, run your community health center, and stay current with the latest medical advances. Be sure to stop by during the Sunday EXPO Opening Reception for a special treat.

Alex Tselentis, 3 Giralda Farms, Madison, NJ 07940
Phone: (402) 740-4783 Email: Alexander.G.Tselentis@questdiagnostics.com
www.questdiagnostics.com

Quidel Corporation

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Dennis Ross, 8407 Austin Tracy Rd., Fountain Run, KY 42133
Phone: (800) 626-0208 Email: dross@rsnortheast.com
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Relevant Healthcare Technologies, Inc.

Relevant provides simple, powerful analytics tools that provide community health centers with actionable insights into clinical quality and utilization trends, financials, and more. We launched in 2014 after working as health center data analysts for a decade and becoming frustrated with the limitations of existing software. Our products are elegant, easy to understand, transparent, and customizable. Come visit our booth to learn more!

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www.relevant.healthcare
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Relias empowers clients across the continuum of care with analytics, assessments, and learning solutions that help them reduce variation and deliver better patient, resident and client outcomes, and better financial results. Let us help you get better.

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Phone: (919) 535-9240 Email: lsodoma@relias.com
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Rural Health Information Hub

The Rural Health Information Hub (RHIhub), formerly the Rural Assistance Center, is the nation’s rural health information source. Committed to supporting health care and population health in rural communities, the RHIhub website offers an online library, coverage of rural issues, state guides, toolkits, program models, funding, and more. The RHIhub also provides free customized assistance by phone or email, and is funded by the Federal Office of Rural Health Policy.

Nicole Ingalls-Caley, 1301 N. Columbia Rd., Stop 9037, Ste. E231, Grand Forks, ND 58202
Phone: (701) 777-6046 Email: nicole@ruralhealthinfo.org
www.ruralhealthinfo.org

RxStrategies, Inc.

RxStrategies works with covered entities to provide an integrated approach to streamline the delivery of quality care, while maximizing savings and meeting the regulatory challenges associated with 340B program management. RxStrategies’ 340B solutions are key to a comprehensive and compliant 340B program. Visit our booth to learn more about our integrated solutions: Split Billing, CompliancePlus (Self Audit Tool), Dashboard Analytics, Contract Pharmacy, Specialty Pharmacy, and more.

Rhodie Smith, 1900 Glades Rd., Ste. #350, Boca Raton, FL 33431
Phone: (877) 464-3879 Email: rsmith@340plus.com
www.rxstrategies.com

Sage Intacct

Sage Intacct is the innovation and customer satisfaction leader in cloud financial management. With the powerful combination of Sage and Intacct, the Sage Business Cloud offers the best capabilities of both companies. Bringing cloud computing to finance and accounting, our innovative and award-winning applications are the preferred financial applications for AICPA business solutions. In use by organizations from startups to public companies, Sage Intacct is designed to improve company performance and make finance more productive.

Mark Karavakis, 300 Park Ave., Ste. 1400, San Jose, CA 95110
Phone: (614) 264-6186 Email: mkaravakis@intacct.com
www.sageintacct.com
School-Based Health Alliance  Booth 208

Founded in 1995, the nonprofit School-Based Health Alliance is the national voice for school-based health care. We advocate for health and education partnerships, especially the school-based health center (SBHC) model, to help young people thrive. We provide the field with high-quality resources, training, and motivation and inspiration to excel in their work. Our vision is that all children and adolescents are healthy and achieving at their fullest potential.

Seleena Moore, 1010 Vermont Ave., Ste. 600, Washington, DC 20005
Phone: (202) 638-5872  Email: smoore@sbh4all.org
www.sbh4all.org

Southcentral Foundation Nuka System of Care  Booth 205

The only health care system to receive the Malcolm Baldrige National Quality Award twice, Southcentral Foundation’s Nuka System of Care, in Anchorage, Alaska, offers trainings and consulting, online or in-person, tailored to your organization’s needs. Nuka operates several health centers (including FQHCs) that boast team-based primary care, fully integrated behavioral health, and the highest level of PCMH recognition. No one should have to reinvent the wheel, let us help your organization today!

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Staff Care  Booth 611

Staff Care is an AMN Healthcare company that provides locum tenens recruitment and staffing services. We match physicians, as well as other health care professionals, including dentists, CRNAs, nurse practitioners, and physician assistants with all types of medical facilities and health care organizations.

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Phone: (800) 685-2272  Email: bob.wolf@staffcare.com
www.staffcare.com

SUNRx  Booth 918

SUNRx is a leader in providing comprehensive 340B services for disproportionate share hospitals, sole community, critical access, and children’s hospitals through our contract pharmacy and split-billing solutions. SUNRx helps eligible hospitals and Federally Qualified Health Centers (FQHCs) provide convenient access to affordable medications through efficient and effective 340B drug discount programs. Our fully automated system reduces regulatory risks, safeguards against drug diversion and duplicate discounts, and uses “lower of” pricing logic to deliver the lowest prices.

Cary Green, 10181 Scripps Gateway Ct., San Diego, CA 92131
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www.sunrx.com
Synergy Billing
Booth 823

Founded in 2006 exclusively to serve CHCs, Synergy Billing provides revenue cycle management, credentialing, and training. In 2017, our entirely U.S.-based team of elite specialists returned more than $18 million to our clients. We are deeply committed to the mission of increasing access to primary health care for the nation’s most vulnerable people and our CEO, Jayson Meyer, is a fiery public advocate for continued funding of CHCs and expansion of Medicaid.

Ronnie Reeves, 1410 LPGA Blvd., Ste. 148, Daytona Beach, FL 32117
Phone: (386) 675-4709 Email: ronnie@synergybilling.com
www.synergybilling.com

Texas Association of Community Health Centers
Booth 501

The Texas Association of Community Health Centers (TACHC) coordinates a pharmacy purchasing program called 340Better for community health centers to purchase drugs and other related items at or below 340B pricing. TACHC has been helping health centers since 1988 with pharmacy purchasing. This national program can assist and improve the access to discounted pricing for your patients.

Lynn Ford, 5900 Southwest Pkwy., Bldg. 3, Austin, TX 78735
Phone: (512) 329-5959 Email: lford@tachc.org
www.tachc.org

The All of Us Research Program
Booth 105

The All of Us Research Program has a simple mission-- we want to speed up health research breakthroughs. To do this, we’re asking one million people to share health information. In the future, researchers can use this to conduct thousands of health studies. Six FQHCs are actively enrolling participants from their communities and seek to share their experiences and hear back from their FQHC peers.

Joan Grand, 6011 Executive Blvd., Bethesda, MD 20852
Phone: (703) 983-5262 Email: jgrand@mitre.org
www.joinallofus.org

The Fisher Consulting Group
Booth 211

The Fisher Consulting Group (FCG) provides affordable expertise to community health centers. FCG has extensive experience with solutions that help FQHCs thrive and survive in a constantly changing health care environment. Our focus is on delivering “Best Practices” and “Total Solutions” to our clients through a range of clinical, systems, billing, and executive consulting services. FCG recently expanded its operations to meet the growing needs of clinics by establishing MedClaim Comprehensive, a full-service FQHC centric billing service.

Jordan Schniper, 18264 Lake Harbor Ln., Prairieville, LA 70769
Phone: (866) 216-0215 Email: jschniper@fcg-health.com
www.fcg-health.com
The Hebets Company/NFP  

The Hebets Company/NFP is a national fully independent full-service insurance brokerage and consulting firm with a fully dedicated national platform committed to serving FQHCs. Our services include the ability to provide extensive compensation and fringe benefit benchmarking. In addition, we provide extensive education about all traditional retirement strategies such as 403(b), 401(k), 457(b), 457(f) as well as more creative strategies such as Equity Split Dollar and 162 Plans.

Jim Hebets, 2575 E. Camelback Rd., Ste. 700, Phoenix, AZ 85106  
Phone: (602) 840-7505  
Email: jim@hebetsco.com  
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The Inline Group

The Inline Group, based in Dallas, solves unsolvable physician and advanced practitioner staffing problems through truly innovative technology, a pioneering model, and passionate specialists who actually care. Focused on primary care, behavioral health, and urgent care specialties, the group aims to ease the pain felt by employers and practitioners by transparently providing highly personalized introductions with no strings attached.

Mike McDaniel, 530 E. Corporate Dr., Ste. 100, Lewisville, TX 75057  
Phone: (214) 260-3283  
Email: mmcdaniel@theinlinegroup.com  
www.inline.group

The Joint Commission

Joint Commission Accreditation can help your community health center develop and maintain a framework for delivering consistent, safe, quality care. To recognize centers providing a patient-centered model, The Joint Commission also offers Primary Care Medical Home Certification. Visit our booth or call 630-792-5286 or visit www.jointcommission.org/AHC.

Kristen Witalka, One Renaissance Blvd., Oakbrook Terrace, IL 60181  
Phone: (630) 792-5292  
Email: kwitalka@jointcommission.org  
www.jointcommission.org

The MEDCOR Group, Inc.

The MEDCOR Group, Inc. is a professional full-service FQHC medical billing company. Established in 1988, we have a proven track record of providing a full range of Revenue Cycle Management (RCM) services for FQHC and CHC entities on a national basis. Medcor is unmatched in managed care, EMR billing setups, and we are client-solution driven and will optimize your revenue to support your vision of meeting the needs of the underserved and disenfranchised.

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THMED, LLC

THMED, LLC is a complete solutions provider of health care staffing resources. Its combined services include permanent physician placement, locum tenens staffing, nurse and allied permanent placement, executive and academic placement, candidate matching technology, and other consulting services.

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Phone: (949) 325-7075 Email: dcurtis@thmedstaffing.com
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TimeDoc Health

TimeDoc Health is helping CHCs across the country improve and obtain reimbursement for chronic disease management. We equip CHCs with care management software and nurse care managers to provide monthly care management services to high-risk, chronically-ill patients. Our software and services keep patients out of the hospital and improve their satisfaction, while generating new monthly reimbursements for CHCs.

George Thomas, 815 W. Weed St., Chicago, IL 60642
Phone: (574) 612-1608 Email: george@timedochealth.com
www.timedochealth.com

Tonic Health

Tonic Health is a mobile forms and surveys platform that enables patient data collection, payment capture, and analytics. Tonic makes it simple for patients to fill out any survey or consent form and make any payment from any device in any care setting, making the data actionable in real time. We help providers collect more payments and better data with our risk and screener assessments, real-time patient satisfaction, intake, and payments or PRO tools.

Emily Comfort, 855 Oak Grove Ave., Ste. 100, Menlo Park, CA 94025
Phone: (650) 490-4826 Email: emily@tonicforhealth.com
www.tonicforhealth.com

UDS Mapper

Come learn how mapping helps to identify opportunities to expand care and improve health outcomes in your community. The UDS Mapper is a free, online mapping tool, supported by the Health Resources and Services Administration, that combines data from health centers and social determinants of health. The UDS Mapper team is available to support users in accessing and using the UDS Mapper. Stop by our booth to learn more about the newest features and data!

Jennifer Rankin, 1133 Connecticut Ave., NW, Suite 1100, Washington, DC 20036
Phone: (202) 331-3360 Email: jrankin@healthlandscape.org
www.udsmapper.org
UHC Solutions

UHC Solutions (UHCS) recruits for Federally Qualified Health Centers across the country on a permanent or direct hire basis. The firm headhunts “A Players” who can make an immediate and positive impact in an organization. Since 1998, UHCS has produced a track record of success helping our clients attract C-Suite leadership, finance professionals, operations experts, dentists, behavioral health specialists, and primary care physicians who are mission driven and have a passion for serving the underserved.

Tim Mulvaney, One Centerpointe Dr., Ste. 580, Lake Oswego, OR 97035
Phone: (503) 443-6008  Email: tim@uhcsolutions.com
www.uhcsolutions.com

Unemployment Services Trust

The Unemployment Services Trust (UST) offers a safe, cost-effective alternative to paying state unemployment taxes. 501(c)(3) organizations have the exclusive advantage of opting out of their state’s unemployment tax system and instead paying dollar-for-dollar on their own claims. UST members can save up to 60% on their rate. Join more than 2,200 nonprofits that save $35M annually. With rising costs, let UST provide you with direct savings. Visit www.ChooseUST.org to request a Savings Evaluation.

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www.chooseust.org

UnitedHealthcare

UnitedHealthcare is the country’s largest health insurance company. We serve over 40 million members with health plans and services for employers and individuals; products and services for people over 65; cost-effective and innovative care for active duty and retired military personnel and their families in the western U.S.; and targeted health plans in 30 states and the District of Columbia for the economically disadvantaged, the medically underserved, and those without employer-funded health care coverage.

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Verity Solutions

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CHI Conference Program sponsored by BD
NACHC 2018 Community Health Institute (CHI) & EXPO
Virtual Medical Staff  
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Founded in 2011, Virtual Medical Staff is a full-service telemedicine company specializing in the placement of psychiatrists and neurologists with hospitals, clinics, and medical groups across the United States. As part of the Jackson Healthcare family of companies, Virtual Medical Staff combines staffing, technology, and telemedicine expertise to provide clients with a turnkey telemedicine solution.

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Phone: (877) 732-7089  
Email: zrichardson@virtualmedstaff.com  
www.virtualmedstaff.com

Visualutions, Inc.  
**Booth 316**

Visualutions is a health care IT company with over 20 years invested in serving community health centers. We offer a variety of CHC-specific software solutions and services tailored to meet the unique and demanding needs of CHCs including revenue cycle management services, state and federal reporting, and clinical and financial analytics. Visualutions is committed to helping community health centers successfully navigate the market shift from volume to value, while improving patient outcomes in their communities.

James Kaatz, 7440 Mintwood Ln., Spring, TX 77379  
Phone: (281) 297-2257  
Email: james.kaatz@visualutions.com  
www.visualutions.com

Weitzman Institute/Community Health Center, Inc.  
**Booth 321**

The Weitzman Institute is a research, training, and innovation center embedded in an a high-performing FQHC--Community Health Center, Inc. This front-line experience, fostered in primary care, inspired the creation of programs that are supporting health centers across the country.

Patti Feeney, 675 Main St., Middletown, CT 06457  
Phone: (860) 347-6971  
Email: Feeneyp@chc1.com  
www.WeitzmanInstitute.org

Welch Allyn, Inc.  
**Booth 616**

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Phone: (262) 617-3440  
Email: ali@wellapp.com  
www.wellapp.com
Callpointe (now part of West) offers easy-to-use, web-based patient communication services for medical professionals to communicate with their patients by phone, text, or email. An automated messaging service, seamlessly integrated with your scheduling software, can be an invaluable part of an organization’s long-term strategy for growth and profitability. Rely on West to reduce your no-shows, help you regain lost revenue, and bring you all the advantages of patient communication services.

Dianna Santillanes, 3444 N. Country Club Rd., Ste. 200, Tucson, AZ 85716  
Phone: (888) 655-7300  
Email: diannasantillanes@callpointe.com  
www.callpointe.com

Western Governors University

Western Governors University (WGU) is an online, nonprofit university offering bachelor’s and master’s degrees in nursing. WGU’s mission is to expand access to higher education through competency-based degree programs. WGU’s nursing programs are CCNE-accredited, and Western Governors University has been recognized by the NLN as a Center of Excellence.

Ann Miller, 4001 S. 700 E., Ste. #700, Salt Lake City, UT 84107  
Phone: (385) 428-5512  
Email: ann.miller@wgu.edu  
www.wgu.edu

Free Educational Resources

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These resources are provided by ECRI Institute on behalf of the Health Resources and Services Administration. For issues and questions regarding HRSA requirements, please refer directly to relevant HRSA policy and requirement documents.
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NACHC 2018 CHI EXPO Floorplan

Sunday, August 26, 12:00pm – 6:30pm • Monday, August 27, 7:30am – 3:30pm
Tuesday, August 28, 7:30am – 10:30am

Regency Ballroom
Rising out-of-pocket healthcare costs are impacting employees’ financial health.

HERE’S A SOLUTION: The Nonstop Wellness program decreases the annual costs of employee health insurance for community health centers while reducing or eliminating deductible costs, copays, and coinsurance. Come visit us at booth 606 in the CHV pavilion to learn more or visit nonstopwellness.com/value-in-benefits.

Through the Value in Benefits Program, Nonstop has saved health centers and their employees $20 million in health insurance costs.
Key to Moderators and Presenters

Agosto, Rosa - CMB2
Allen, Jeffrey - CTuK1
Alli, Kemi - CME3
Artiles, Julissa - CTuJ1
Bascom, Daphne - CMA2
Behrman, Andrew R. - CTuH1
Bowman, Thomas - CMK1
Bree, Martin J. - CMG1
Brown, Russell - CML1
Bruton, Sonya - CMK1
Burke, Debbie - CMD1
Camillo, Chris - CTuL2
Capra, Gina - T3-4
Carrozza, Mark - CTuJ2
Carswell, Jeremi M. - CMC1, CMC2
Chang, Kimberly S. G. - CMJ2
Channamsetty, Veena - CMB3
Chapman, Jonathan - CTuB1
Clark, Courtney - CME2
Coleman, Allison - T3-4
Condit, Katie - CME1
Cooper, Nicole - CMD1
Davis, Walter - CMK1
Davis, Yvonne G. - CTuF1
Degenfelder, Curtis - CMA3
Dossaji, Huzefa - CTuB2
Dy, Peter - CMB2
Evans, Molly S. - CMG1
Falcone, Adam - CTuC1
Faldmo, Dave - CML2
Farmer, Thomas - CTuK2
Farrell, Lindsay - CME2
Feher, Ryan - CML3
Ferguson, Frances E. - CTuL1
Ferguson, Molly - CTuH1
Fernandez, Michelle - CMB2, CTuB2
Fields, David - CTuD1
Freedus, Matthew S. - CMG1
Frick, Shawn - CMD1
Friends, Nathaniel - CMF3
Fuata, Virginia “Ginger” - CTuF1
Gaffney, J. Brandon - CTuH2
Gaines, Jacquelyn - CMK1
Galvez, Claudia - T3-3
Gardner, Tracie M. - CME3
Gilpin, Catherine - CMH1, CTuK1
Gladstone, Elisa - CMD3
Glaros, Willis H. - CMC3
Glass, Lynn - CMK2
Glomb, Michael - CMD2
Gonnella, Kristine - T3-4
Grasso, Chris - CTuE1
Gray, Lisa - CMB1
Grenier, Sara E. - CTuD1
Griffin, Michael - CMD1
Grolnick, David - CTuJ2
Gucciardi, Scott - CTuK2
Hamilton, Andrew - CMK3, CTuE1
Hamilton, Bethany - CTuH1
Hannan, Judy - CMA2
Harris, Tamarra - CME1
Hauff, Rhonda - CML1
Hawbecker, Mary - CBC4
Heard, Emily - CMF1, CMF3, CTuF2
Hebets, Jim - T3-2
Henson, Ted - T3-4
Herman-Nestor, Angela - CML2
Hoang, Hank J. - CTuJ2
Hoffman, Paula - CMA2
Hudock, Peg - CTuL2
Hughes, Ernia - CMH2, CMH3
Inks, Patricia - CTuL1
Jackson, Chanaye - T3-1
Johnson Ingram, Deborah - CTuH2
Jolly, Gerrard - CML3
Joseph, Jennifer - CTuA1, CTuG2
Kaplan, Terry - CTuH2
Keane, Vincent A. - CMG1
Keglovitz Baker, Kristin - CMJ2
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Klobucar, Tom - CTuA1
Kwasnik, Elizabeth - CTuF2
Lasse, Cheryl - CMB2
Leifer, Jacqueline C . - CBC1, CMF2, CTuG2
Lessington, Shelkecia - CML2
Lewis, Joy H . - CMA1
Liou, Julia - CME2
Long, Gary - CMK1
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Luisi, Jim - CML1

Macrae, Jim - CGS3
Marin, Elena - CMH3
Marjavi, Anna - CMJ2
Matthews, Kameron - CTuA1
McKinney, Timothy - CMF3
Meador, Meg - CMA2
Meiman, Colleen - CMD2, CTuG1, CTuG2
Miller, Daniel - CMJ2
Modica, Cheryl - CTuL2
Mohanty, Nivedita - CMK3, CTuE1
Moore, Seleena - CME1
Mossman, Ned - CMK3, CTuE1
Mundey, Lynette - CMG2
Murphy-Ballantyne, Marisol - CMJ1

Nair, Suma - CTuG1
Nesin, Noah - CTuH1
Nolty, Jennifer - CTuC1
Olivares, Carlos - CMA3

Padilla, Luis - CMD3
Patnosh, Jason - CME1, CME2
Pelley, Courtney - CML3
Perry, Kim Butler - CTuL1
Petrie, Susan - CTuB1
Powell, Angela - CMH2, CMH3
Price, John - CMF1
Pritchett, Ellen - CTuB2

Rachman, Fred - CMK3, CTuC1
Raftery, Erin - CTuL2
Rankin, Jennifer L . - CTuJ2
Reddish, Jason - CMD2
Roberto, Sarah - CMG2
Robinson, Ellen - T3-1
Rosado, Javier - CMB3

Rowling, Courtney - CTuB2
Ryan, Melissa - CMD3
Schultz, Dennis - CMG2
Schwartz, Frederic N . - CTuL1
Scibelli, Vin - CMH3
Scott, Malvise A . - CBC3
Sheu, Yahtyng - CTuJ2
Shorter, Simon - CMK2
Smiley, Chandra - CTuE2
Spegman, Douglas J . - CMB3, CTuL1
Spurgeon, III, Oliver - CMG3
SriPipatana, Alek - CTuJ2
Stinson, Matthew - CMD1
Sulzberger, Patrick - CTuD2

Taylor, Jennifer - CMD2, CMG3
Taylor, Kimá - CME3
Thomas, Cindy - CMB1, CMB2
Topmiller, Michael - CTuJ2
Torontow, John - CTuA2
Trapp, Erin - CML2
Tulloch, William - CMG2

Valbuena, Jr., Felix - CML1
Veer, Sue - CMD2
Visser, Melina - CTuJ1

Wall, Hilary K . - CMA2
Wanzer, Dorian - CMJ1, CMG3, CML3, CTuH1
Waters, Edward T . - CMH1
Weaver, Donald L . - CBC2, CMB3
Weimer, Mathew - CMB2
West, Rosa - CTuJ1
Whelihan, Kate - CMA1
Williams, Gervean - CMH1, CMA3, CTuD1, CTuD2
Wright, Janet S . - CGS3
Wright, Tina - CTuE2
Wrobel, Beth – CFM1, CMC3
Wyatt, Bryan - CTuH1

Zakheim, Marcie H . - CMF2
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<td>American Academy of Family Physicians</td>
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<td>ACA</td>
<td>Affordable Care Act</td>
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<td>ACO</td>
<td>Accountable Care Organization</td>
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<td>ACOG</td>
<td>American College of Obstetricians and Gynecologists</td>
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<td>ACSW</td>
<td>Academy of Certified Social Workers</td>
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<td>Americans with Disabilities Act</td>
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<td>AHEC</td>
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<td>Agency for Healthcare Research and Quality</td>
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<td>American Medical Association</td>
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<td>American Public Health Association</td>
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<td>ARRA</td>
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<td>Office of the Assistant Secretary of Preparedness and Response</td>
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