HEALTH CENTERS are consumer-driven and patient-centered organizations that serve as a comprehensive and cost effective primary health care option for America's most underserved communities. Health centers serve everyone, regardless of ability to pay or insurance status. They increase access to health care and provide integrated services based on the unique needs of the communities they serve.

There are four key components that define health centers & help them reach America's most underserved communities:

1. Located in Areas of High Need
   Designated as medically underserved areas or populations by the federal government

2. Comprehensive Set of Services
   Based on community needs, health centers offer medical, dental, vision, behavioral health, and enabling services

3. Open to Everyone
   Regardless of insurance status or ability to pay, and offer sliding fee scale options to low-income patients

4. Patient-Majority Governing Boards
   At least 51% of every health center’s governing board must be made up of patients

Who do Health Centers Serve?
In 2018, health centers will serve over 28 million patients including:

- Over 13 million people in poverty
- 8.4 million children
- 1.4 million homeless patients
- Nearly 1 million agricultural workers
- Over 350,000 veterans

Most Health Center Patients Are Uninsured or Publicly Insured (2017)

<table>
<thead>
<tr>
<th>Insurance Status</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medicaid</td>
<td>49%</td>
</tr>
<tr>
<td>Other Public</td>
<td>9%</td>
</tr>
<tr>
<td>Medicare</td>
<td>18%</td>
</tr>
<tr>
<td>Uninsured</td>
<td>23%</td>
</tr>
<tr>
<td>Private</td>
<td>82%</td>
</tr>
</tbody>
</table>

Most Health Center Patients Are Members of Racial & Ethnic Minority Groups (2017)

Racial / Ethnic Minority

63%

At the Federal Poverty Level (100% FPL) or Below

69%

Most Health Center Patients Are Low-Income (2017)

<table>
<thead>
<tr>
<th>Income Level</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>101% FPL to 200% FPL</td>
<td>22%</td>
</tr>
<tr>
<td>Above 200% FPL</td>
<td>9%</td>
</tr>
<tr>
<td>At the Federal Poverty Level (100% FPL) or Below</td>
<td>69%</td>
</tr>
<tr>
<td>91% are Low-Income</td>
<td>9%</td>
</tr>
</tbody>
</table>
**Health Centers Reach Into America's Most Underserved Communities**

There are nearly 1,400 health center organizations operating over 11,000 service delivery locations in every state and territory.

Of these, 44% are rural health centers.

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**Health Centers' Impact On Patients**

Many patients present to health centers with chronic conditions. And health center patients have higher rates of diabetes & hypertension control.

Health centers perform better on ambulatory care quality measures compared to private physicians & are narrowing health disparities.

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**Health Centers Create Savings & Promote Economic Growth**

Health centers employ over 220,000 people of all skill & education levels, including health professionals, administration & facility & support staff.

In total, these staff provide over 110 million patient visits annually.

Health centers create $45.6 billion in total economic activity each year within America's most underserved communities.

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**Health Centers Save The Health Care System $24 Billion Annually**

Health Centers' average daily cost per patient is lower.

Health Centers, on average, save over $2,300 (24%) per Medicaid patient.