

Washington Association of Community & Migrant Health Centers' Training and Support Efforts to Use PRAPARE Data for State Transformation Initiatives

As Washington State moves toward 90% implementation of Value Based Payment by 2021 under the APM4 model, Washington Community and Migrant Health Centers (WACMHC) continues to emphasize the importance of collecting and tracking social determinant of health (SDH) data. At the state level, WACMHC hopes to align health centers' SDH measures with the Department of Health, Health Care Authority, and Managed Care Organizations for several reasons, including: (1) to support payment reform and other health care related policy issues, (2) to better describe state-level population health outcomes, and (3) to advocate for funding of SDH data collection in health centers.

"At the clinic level, WACMHC seeks to support health centers in caring for their patient population through data-informed social interventions to improve clinical outcomes." To continue the spread and use of PRAPARE, WACMHC is sharing the experiences and lessons learned gained from the PRAPARE Train the Trainer Academy with all state health centers to inform workflow choices, and increase awareness of the PRAPARE tool and available WACMHC implementation training and support efforts.

WACMHC's Training and Support Efforts

WACMHC's training and support efforts aim to accelerate changes at the health center level, spread PRAPARE or PRAPARE-aligned measures to more patients and health centers, and use SDH data with other state stakeholders. Specific results included:

- Environmental scan of health centers to determine SDH data collection procedures and data aggregating systems
- Support in developing, tracking, and maintaining referral resource in an in-house database list in a shared environment
Development of a PRAPARE-aligned screening program implementation toolkit, specific to WA health centers
- Initiated exploration of the SDH efforts of state partners and payers

Washington Health Centers' Use of PRAPARE

Participating health centers in Washington were able to determine the needed capacity to implement PRAPARE organization-wide, including staffing, funding, and IT support necessary for success. With the use of tools such as the 5 Rights Framework and WACMHC PRAPARE Crosswalk, health centers were able to better understand their capacity needs for implementing the PRAPARE survey.

NeighborCare Health has made significant progress in creating a community referral resources list as well as a Standard Operating Procedure for updating referrals within the list. Also, NeighborCare Health conducted a follow-up survey about the

"The PRAPARE Academy has provided a platform to learn from other PCAs' experiences and a good introduction to the different EHR templates. Having a pre-made, nationally recognized EHR template, toolkit and other materials available was a huge value added benefit." – WACMHC PRAPARE Academy team

patients' experiences with PRAPARE and found that patients were receptive to the survey, felt the "questions were important, appropriate and would positively affect their health care."

Next Steps in Using PRAPARE Data for State Transformation Efforts

- Continue discussions with state organizations to align SDH measures
- Present PRAPARE Academy experiences and environmental scan data in a SDH Roundtable event, including FQHCs, state partners, and payors
- Create a transparent PCA data dashboard including SDH measures to support transformation
- Develop PCA capacity to support health centers in creating and sustaining community partnerships, including tracking referrals to resources