

Frequently Asked Questions: Elevate Learning Forum

How much time will be required of health centers participating in the project?

The Elevate learning forum is designed to leverage existing transformation work at the health center and state/regional levels. As such, the time requirements will be connected to the requirements of a health center's other initiatives that leverage the *Elevate* package of tools and resources. Time and participation requirements specific to this project include:

- **Complete online Elevate tool.** Have 3 senior staff complete a 15-question assessment in December 2018, and again in December 2019. The estimated time to complete the 15-question assessment is approximately 30 minutes.
- **Identify project points-of-contact.** Identify 3-5 staff to receive regular learning forum updates and information. One of the points-of-contact should plan to attend most/all of the monthly/bimonthly learning forum calls and trainings.
- **Join project launch call.** Health center leadership and selected representatives participate in a virtual launch session that provides an overview of the project, details how to access the online 15-question assessment, and outlines resources and support available through the forum.
- **Engage in learning forum.** Participation of health center staff, as appropriate, in monthly/bimonthly forum calls and trainings from January – December 2019. Staff participation in calls and trainings may vary depending on the target content.

What is the role of PCAs/HCCNs in the Elevate learning forum?

Recognizing that many PCAs/HCCNs are coordinating quality improvement and transformation projects in their state or region (e.g., diabetes, cancer screening, hypertension), this forum is designed to overlay and enhance these efforts – offering additional transformation training, resources, and support. As such, the PCA/HCCN serves as the coordinating entity: communicating the opportunity to health centers, gathering a list of interested health centers working together around a common theme/topic, and submitting a [Statement of Interest](#) on behalf of those health centers to engage in the Elevate learning forum as an enhancement to current/planned efforts.

Does the PCA/HCCN or health center submit a Statement of Interest?

Only PCAs and HCCNs should complete the [Statement of Interest](#) form. Elevate is intended to be coordinated by PCAs/HCCNs in order to build on existing state/network improvement and transformation initiatives. Health centers interested in participating in Elevate should encourage their PCA/HCCN to apply.

What if a health center wants to participate in the Elevate learning forum and its PCA or HCCN does not submit a Statement of Interest?

The application process is intended to support the participation of multiple health centers in coordination with a PCA/HCCN. If a single health center is interested in participating and there is no coordinating PCA/HCCN, please contact the Quality Center directly at qualitycenter@nachc.org.

Is there a target number of participant states/networks?

The project aims to include a broad representation of states/networks that, together, comprise a cohort of 100 health centers. While there is no pre-determined number of participant PCAs/HCCNs, the desire is to have a minimum of 5-10 engaged states/networks. PCAs/HCCNs submitting a Statement of Interest with more than 10 health centers should identify the group of health centers that would participate if limited to 10; the remaining health centers would be considered if space is available.

Do health centers have to be members of the PCA/HCCN that is submitting a Statement of Interest?

A health center does not need to be a 'paid' member of the PCA, but the PCA should represent its interests (e.g., be located in the same state/region) in order to list the health center on the Statement of Interest. Preference will be given to PCAs whose proposed participant health centers are working together around a specific QI/transformation project. HCCNs submitting Statements of Interest should include member health centers they are working with on a QI/transformation effort.

What are health centers expected to report?

There are no regular reporting requirements for this project. Participant health centers are only expected to complete a 15-item transformation assessment pre- (December 2018) and post- (December 2019) learning forum. NACHC will track 2018 versus 2019 UDS clinical measures that health centers already report as part of Health Center Program requirements.

What additional QI training resources will health centers receive as part of the learning forum?

Each health center that participates in the Elevate learning forum will receive a free scholarship for *one staff member* to access the Institute for Healthcare Improvement's (IHI) [Open School](#). The Open School's curriculum includes over 30 online courses in leadership and quality improvement in health care.

What is the document management tool related to Operational Site Visit preparations that health centers will receive access to?

Health centers participating in the Elevate initiative will have the opportunity to access RegPathways™, an online document management tool that supports compliance with HRSA Health Center Program requirements, for one year at no cost (a \$5,000 value). It is a separate, unaffiliated tool provided by the company RegLantern. Health center access to RegPathways™ as part of the Elevate learning forum does not imply an endorsement or recommendation of a particular vendor/consultant. The appropriateness of a particular vendor/consultant should be evaluated on a case-by-case basis by each health center pursuant to an appropriate procurement process.

Will the online Elevate tool be available to health centers that do not participate in the Elevate learning forum?

Yes, the online assessment tool and resource library will be available to all health centers in late 2019. However, the additional training and support offered through the learning forum is limited to the 100 health centers engaged in this project.