



NATIONAL ASSOCIATION OF
Community Health Centers



Leadership is not about
a title or designation.

It's about impact,
influence and inspiration.

Impact involves
getting results,
influence is about
spreading the passion
you have for your work,
and you have to
inspire teammates
and customers.



– Robin S. Sharma

World renowned leadership speaker and author

Two-Day Leadership & Networking Intensive

May 15-16, 2019

Westin Washington National Harbor
171 Waterfront Street
National Harbor, Maryland

Leadership

LIVE!





NATIONAL ASSOCIATION OF
Community Health Centers

2019 TRAINING COURSE

Leadership LIVE!

Two-Day Leadership & Networking Intensive

✓ Learning Event designed to mirror the health care environment **RIGHT NOW!** Fast paced, high energy, collaborative, and designed to impact you and your team!

✓ Core curriculum design is aligned with what **YOU** as health center leaders have identified as crucial skills needed in our organizations to excel in our current environment.

✓ This will be an engaging and participatory 2 days!! Be ready to get up, share resources, and talk with your colleagues – Bring business cards to grow your personal and professional network exponentially! This training will be as robust as **YOU** make it!



**NACHC Trainings
Are Green!**

For more information on how to access course materials, or download presentations, visit :

<http://nachc.org/trainings-and-conferences/>

Imagine what could happen if we harnessed the energy, insights, and experience of our health center leaders: emerging, seasoned, or not yet realized. What if we could come together and **speak** instead of being talked at, **share with** instead of compete against, **be impactful** instead of reactionary; *imagine the kind of change we could create in the improved health outcomes of our communities by advancing our organizations leadership skills.*

Core leadership skills are required for every role and position in a health center - come join us and enhance your skills in a high energy environment where you will learn how to improve communication, influence organizational culture, and build a team...all while boosting your professional health center network.

NACHC's new Leadership **LIVE!** learning event is intended for emerging and experienced leaders alike. The core design is for health center leaders to learn from and engage with health center peers. Here's what we've heard from past NACHC training participants:

"I now have access to a national "think tank" that will help support me support the health center"

"the peer networking/info exchange is an immediate benefit to all of us!"

Health centers can use this learning event as an organizational team building opportunity to build team trust, communication, and performance!

Learning Objectives

The participant will be able to:

- Apply leadership concepts critical for advancing both personal growth and your own health center's operations
- Develop strategies to establish a work place culture that provides a healthy and productive work environment
- Build an effective team through core values exploration and innovative thinking
- Implement emotional intelligence concepts in change management, conflict resolution, and team communication
- Recognize behaviors of a great leader such as adaptive leadership, work life balance, and the courage to lead
- Develop a leadership network with whom you can share ideas, ask questions, and support one another beyond the 2-day training

May 15–16, 2019 | National Harbor, MD

Hotel Information

Westin Washington National Harbor
171 Waterfront Street
National Harbor, Maryland 20745 USA
Phone: 301-567-3999
Website: westin.com/nationalharbor

Group Rate: \$199/night, single/double (plus taxes)

Hotel Reservation Link: <https://www.starwoodmeeting.com/events/start.action?id=1808025226&key=2AF3AE15>

Group rates will be offered 3 days prior to and 3 days following the dates of the Room Block, based on space and rate availability.

Reservations by attendees must be received on or before **April 26, 2019.**

*Pricing Information

- Early Bird Registration
Fee: \$795 if registration received by May 1, 2019
- Regular Registration
Fee: \$895 if registration received after May 1, 2019

**Registration Fee includes training materials, continental breakfast, lunch and snacks for morning and afternoon breaks.*

This program is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling \$6,375,000 with 47 percent financed with non-governmental sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit HRSA.gov.

Agenda

Day 1 - Wednesday, May 15

7:00 – 7:30am	Optional: Start Your Day with Focus - Yoga with April					
7:15 – 8:00am	Registration and Continental Breakfast					
8:00 – 9:45am	Opening and Keynote: Emotional Intelligence (EQ): Why EQ can matter more than IQ					
9:45 – 10:00am	Break					
10:00 – 10:45am	<p>Round 1 Reaction/Networking Sessions</p> <p>Three concurrent topics related to and/or expanding on the keynote allow participants to react to the core content of the morning. This will be repeated again after the first round so each person has the opportunity to participate in 2 of 3 topic areas. Core content will be captured in the Conference IO mobile app so participants can reference it for the session they do not attend.</p> <p>Objective: Participants will obtain at least 2-3 actionable items, resources, and/or contacts.</p> <table border="0"> <tr> <td>Breakout 1: Leading Evolutionary Change with Emotional Intelligence</td> <td>Breakout 2: Managing Conflict, Confrontation, and Accountability</td> <td>Breakout 3: Building Success with Communication and Trust</td> </tr> </table>			Breakout 1: Leading Evolutionary Change with Emotional Intelligence	Breakout 2: Managing Conflict, Confrontation, and Accountability	Breakout 3: Building Success with Communication and Trust
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11:45 – 1:00pm	LUNCH					
1:00 – 2:15pm	<p>LEADERSHIP LIGHTNING ROUND: What Makes a Great Leader?</p> <p>The Lightning Round will consist of 20 minute “quick hit” presentations on “What Makes a Great Leader.” These sessions are designed to be thought starters for the Reaction/Networking sessions that follow.</p> <table border="0"> <tr> <td>Improving Health Outcomes through Adaptive Leadership</td> <td>Finding Balance: Be “Fit-to-Lead”</td> <td>The Courage to Lead: A New Competency for the Future</td> </tr> </table>			Improving Health Outcomes through Adaptive Leadership	Finding Balance: Be “Fit-to-Lead”	The Courage to Lead: A New Competency for the Future
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2:15 – 2:30pm	Break					
2:30 – 3:00pm	<p>Round 1 Reaction/Networking Sessions: Building Effective Teams</p> <p>Three concurrent sessions designed for participants to react to each of the lightning round presentations. This will be repeated again after the first round so each person has the opportunity to participate in 2 of 3 topic areas. Core content will be captured in the Conference IO mobile app so that participants can reference it for the session they do not attend.</p> <p>Objective: Participants will obtain at least 2-3 actionable items, resources, and/or contacts.</p> <table border="0"> <tr> <td>Breakout 1: Improving Health Outcomes through Adaptive Leadership</td> <td>Breakout 2: Finding Balance: Be “Fit-to-Lead”</td> <td>Breakout 3: The Courage to Lead: A New Competency for the Future</td> </tr> </table>			Breakout 1: Improving Health Outcomes through Adaptive Leadership	Breakout 2: Finding Balance: Be “Fit-to-Lead”	Breakout 3: The Courage to Lead: A New Competency for the Future
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3:45 – 4:15pm	<p>Closing of Day 1</p> <p>Dinner on Your Own (Optional Networking Groups)</p>					

Note: Topics and presenters are subject to change as of 12/19/18

Agenda Day 2 - Thursday, May 16

7:00 – 7:30am	Optional: Start Your Day with Focus - Yoga with April					
7:30 – 8:00 am	Continental Breakfast					
8:00 – 9:45am	Opening and Keynote: The Impact of Unleashing Potential					
9:45 – 10:00am	Break					
10:00 – 10:45am	<p align="center">Round 1 Reaction/Networking Sessions</p> <p>Three concurrent topics related to and/or expanding on the keynote to allow participants to react to the core content of the morning. This will be repeated again after the first round so each person has the opportunity to participate in 2 of 3 topic areas. Core content will be captured in the Conference IO mobile app so participants can reference it for the session they do not attend.</p> <p>Objective: Participants will obtain at least 2-3 actionable items, resources, and/or contacts.</p> <table border="0"> <tr> <td>Breakout 1: Determining what “Unleashed” Looks Like</td> <td>Breakout 2: Driving an Innovation Oriented Approach</td> <td>Breakout 3: Transforming Culture to Prosper</td> </tr> </table>			Breakout 1: Determining what “Unleashed” Looks Like	Breakout 2: Driving an Innovation Oriented Approach	Breakout 3: Transforming Culture to Prosper
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3:45 – 4:30pm	Closing Keynote and Concluding Activity					

Note: Topics and presenters are subject to change as of 12/19/18

REGISTRATION FORM

Leadership LIVE!

PARTICIPANT INFORMATION

Name _____

Title _____

Email _____

Organization _____

Address _____

City, State _____ Zip _____

Phone (_____) _____ Fax (_____) _____

Dietary Needs (ex. Kosher, Vegetarian, Food Allergies, etc.) _____

*COST INFORMATION

Leadership LIVE!

Early Bird Registration	\$795 per person (if received by May 1, 2019)	\$ _____
Regular and On-Site Registration	\$895 per person (if received after May 1, 2019)	\$ _____

**Registration Fee includes continental breakfast, lunch and snacks for morning and afternoon breaks.*

PAYMENT INFORMATION *(Payment MUST be received with registration form.)*

Check (payable to NACHC) MasterCard Visa American Express

Total amount enclosed \$ _____

Card Number _____ Expiration Date _____

Print name as it appears on credit card _____

Cardholder's signature _____

Note: Registration is not final until NACHC confirmation is received. This may take up to two weeks from NACHC's receipt of REGISTRATION FORM. DO NOT mail or fax your forms after April 24, 2019.



Leadership LIVE!

May 15–16, 2019

Westin Washington National Harbor

171 Waterfront
National Harbor, Maryland 20745 USA
Telephone: 301-567-3999

Three Ways to Register:



ELECTRONICALLY

Online registration is available. Go to www.nachc.org Click Trainings, find the date and name of the training and click "register now."



MAIL

Mail Registration to:
NACHC Meetings/Acct. Dept.
7501 Wisconsin Avenue
Suite 1100W
Bethesda, MD 20814
**Mail Registration by
April 24, 2019.**



FAX

Send registration form with credit card information to (301) 347-0457. **Fax Registration by April 24, 2019.**

NOTE: Registration forms will not be processed without payment.

NACHC CANCELLATION POLICY: All Cancellations must be in writing and must be received at NACHC on/before May 1, 2019.

- Cancellations received on/before May 1, 2019 will be assessed a \$100 processing fee.
- Cancellations received after May 1, 2019 are not refundable.
- Cancellations after the conclusion of the training are non-refundable.
- Substitutions are encouraged.
- "No Shows" are non-refundable.

To cancel your reservation, please send a request in writing to the Training & T/A Department at trainings@nachc.org.