



Successfully Implementing HRSA's Site Visit Protocol for the Operational Site Visit

A 2-Part Webinar Series for Health Centers
Featuring the Perspective of OSV Reviewers

NACHC is pleased to announce a 2-part webinar series for health center leaders on HRSA's protocol for Operational Site Visits (OSVs).

This webinar series will feature the perspective of **three operational site visit reviewers** – a fiscal, governance, and clinical reviewer – who will provide an overview of the [Site Visit Protocol](#) in their respective domains. Each reviewer will outline how compliance is assessed for the program requirements, identify potential pain points, and provide strategies for ensuring full compliance.

Webinar Series Details

Webinar 1:
Tuesday, May 7, 2019
1:00-2:30pm EDT

Webinar 2:
Thursday, May 9, 2019
1:00-2:30pm EDT



Successfully Implementing HRSA's Site Visit Protocol for the Operational Site Visit: A 2-Part Webinar Series for Health Centers

Background

HRSA requires Health Center Program grantees to demonstrate continuous compliance with the program requirements. The HRSA Compliance Manual and Site Visit Protocol are tools health centers can use to ensure continuous compliance.

This 2-part webinar series features the perspective of three operational site visit reviewers and health center leader(s) that have utilized the protocol. The webinars will summarize the key points and common themes critical to health centers in their compliance and performance improvement endeavors.

Learning Objectives

This webinar series will provide health centers with the following:

1. A practical overview of the Operational Site Visit and what the Site Visit Protocol looks like when put into practice.
2. A deep-dive on how the protocol assesses compliance with all program requirements from the perspective of a fiscal, clinical, and governance reviewer.
3. A health center's perspective of the OSV and what the Site Visit Protocol looks like when put into practice.

Webinar 1: Tuesday, May 7th, 2019, 1:00-2:30pm EDT

- Overview of Health Center Program Compliance and Fiscal and Governance Requirements

Webinar 2: Thursday, May 9th, 2019, 1:00-2:30pm EDT

- Overview of Clinical Requirements, Performance Analysis, Promising Practices, and Health Center Perspective

Who Should Attend?

Health center operational staff involved with preparing for the OSV, including:

- C-Suite: CEOs, CFOs, COOs, CMOs
- Compliance officers
- Practice/site administrators
- Board members
- Other staff involved with OSV preparation

FQHC Look-Alikes and organizations seeking FQHC Look-Alike status are also encouraged to attend.

When does the webinar series take place?

- Tuesday, May 7, 2019, 1:00 pm – 2:30 pm EDT
- Thursday, May 9, 2019, 1:00 pm – 2:30 pm EDT

How much does this series cost?

- NACHC Members: \$400
- Non-members: \$800

What's the last day I can register?

- May 5, 2019

Does this webinar series offer credits?

- No. You can always submit materials from any non-accredited course to your local association or accrediting body to inquire as to whether they may award you credits for your attendance and participation.

Content & Registration

Webinar 1: Tuesday, May 7th, 2019, 1:00-2:30pm EDT

NACHC staff will provide an overview of HRSA's compliance program, including the Compliance Manual and the Site Visit Protocol. Jen Genua, CEO, Genua Consulting, will walk attendees through the pre-planning process for OSVs and share important tools and strategies for preparing the Board of Directors and organizing materials for the site visit and review team. Ms. Genua will walk attendees through the Governance requirements and highlight the pain points she observes health centers experience during the OSV. Next Renee Filson, Principal, Fiscal Solutions, will provide an overview of the fiscal program requirements and common pain points.

Speakers:

- Colleen Meiman, Senior Policy Advisor, NACHC
- Jennifer Genua, CEO, Genua Consulting, Inc.
- Renee Filson, Principal, Fiscal Solutions, LLC

Webinar 2: Thursday, May 9th, 2019, 1:00-2:30pm EDT

Michelle Layton, BSN, MBA, Managing Director, Infidium Healthcare Solutions, LLC, will provide an in-depth overview of the clinical program requirements. She will identify pain points and strategies for addressing issues ahead of the site visit. Ms. Layton will also provide an in-depth overview of the performance analysis section, promising practices, and the Federal Tort Claims Act (FTC) deeming requirements. A senior leader from a health center will provide their experience with OSV. They will provide strategic insights and tips for planning for the OSV, implementing the Site Visit Protocol, and what to expect during and after the OSV.

Speakers:

- Michelle Layton, BSN, MBA, Managing Director, Infidium Healthcare Solutions, LLC
- Health Center Perspective (Speaker TBD)

Register Today! [Click here](#) or visit the below website to register for this transformational webinar series.

<https://bit.ly/2HDbJBU>

Questions? Visit us at www.nachc.org or email us at trainings@nachc.org and we'd be happy to help.