

## 2019 Regional Training and Online Learning Events

Here's a look at the exciting learning opportunities currently available!

For a review of NACHC educational offerings, visit [www.nachc.org/trainings-conferences/](http://www.nachc.org/trainings-conferences/)

Date	Training Title	Delivery Mode	Location and/or Contact
Ongoing	<b>*Leadership Coaching Services for Health Centers</b>	In-person and Virtual One-on-one and Group Training	At your location and online
Ongoing	<b>NACHC Leadership Trainings Graduate Network</b>	Virtual Learning and Peer Networking Community	Online
May 7 & May 9	<b>*Successfully Implementing HRSA's Site Visit Protocol for the Operational Site Visit: A Two-Part Webinar Series for Health Centers</b>	Webinar	Online 1:00 pm – 2:30 pm
May 15 – 16	<b>NACHC Leadership Live!</b>	Regional Training In-person	Oxon Hill, MD
May 16 – 17	<b>Training for New Clinical Directors (TNCD)</b>	Regional Training In-person and Virtually Streamed	West Valley City, UT
June 5 – 6	<b><i>Attend virtually or in-person!</i> Financial Operations Management III (FOM 3)</b>	Regional Training In-person and Virtually Streamed	Denver, CO
June 12 – 13	<b>Elevating Health Center Operations (EHCO)</b>	Regional Training In-person	Portland, OR
June 17 – 20	<b>Managing Ambulatory Health II (MAHC2): Advanced Courses for Clinicians in Community Health Centers</b>	Regional Training In-person	Boston, MA
September 23 – 26	<b>Managing Ambulatory Health I (MAHC1): Introductory Course for Clinicians in Health Centers</b>	Regional Training In-person	Seattle, WA

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*\*Indicates projects not supported by the HRSA cooperative agreement.*

## Key NACHC Resources

**HEALTH CENTER RESOURCE CLEARINGHOUSE:** In partnership with HRSA and our NCA partners, NACHC launched an online clearinghouse of training and technical assistance resources to support health centers' operational performance. Check it out at: [healthcenterinfo.org](http://healthcenterinfo.org).

## New at MyNACHC Learning Center

Top resources available to health centers at [mylearning.nachc.com](http://mylearning.nachc.com) include:

### GOVERNANCE RESOURCES

- **Governance Workbook** – This manual provides an overview of the Health Center Program and what it takes to be an effective board member – available in English and Spanish.
- **Board and CEO Succession** – This is a recorded webinar series on the dimensions of board chair leadership.

### OUTREACH PROMISING PRACTICE

- **Managing Online Patient Engagement** - This Issue Brief addresses the key ways that health centers can benefit from using social media to increase patient engagement.

### HEALTH RESOURCES FOR VETERANS

- **Providing Care for Veterans in Community Health Centers** – This updated two-page fact sheet explains how health centers can become an approved provider by the US Veterans Health Administration.
- **Veterans Choice/Mission Act Toolkit** – This updated resource provides a detailed overview of the history, status and future of the US Department of Veterans Affairs "Community Care" program.

### VALUE TRANSFORMATION

- **Business Intelligence Strategy in the Community Health Environment** – This publication provides guidance for business intelligence strategy
- **How to Not Just Survive but Thrive in a Value-Based, Highly Competitive Marketplace** – This issue brief focuses on the challenges health centers may face in preparation for payment reform and the changing healthcare environment.

## 2018 - 2019 NACHC Trainings in Review

Here's a look at the exciting learning opportunities we've provided thus far! To find out more about NACHC Training and Technical Assistance (TTA), visit [www.nachc.org/trainings-conferences/](http://www.nachc.org/trainings-conferences/) or email us at [trainings@nachc.org](mailto:trainings@nachc.org).

Date	Training Title	Delivery Mode	Location
Tues., July 10, 2018 2:00 pm – 3:00 pm EDT	NACHC Environmental Scan on Behavioral Health & SUD/ODU Service Integration	Webinar	Online
August 23	2018 Payment & Delivery Reform Summit	Regional Training Held In-person	Orlando, FL
August 25	CEO Institute Wrap-Up	Regional Training Held In-person	Orlando, FL
August 25 – 28	Community Health Institute (CHI) & EXPO	Regional Training Held In-person and Virtually Streamed	Orlando, FL and Online
October 15	Health Center Program Site Visit Protocol Training: How to Survive and Thrive During Your Site Visit	Regional Training Held In-person	Las Vegas, NV
October 16	Medicaid University Webinar Series	Webinar	Online
October 16 – 17	Financial, Operations Management / Information Technology (FOM/IT) Conference	National Conference Held In-person and Virtually Streamed	Las Vegas, NV and Online
October 18 – 19	Training for New Clinical Directors (TNCD)	Regional Training Held In-person	Denver, CO
October 22 – 25	Managing Ambulatory Health Care I: Introductory Course for Clinicians in Health Centers (MAHC 1)	Regional Training Held In-person	Santa Fe, NM
November 2-3	Training for New Clinical Directors (TNCD)	Regional Training Held In-person	Kansas City, KS
November 14 – 16	Primary Care Association and Health Center Controlled Network (PCA & HCCN) Conference	National Conference In-person	New Orleans, LA and Online
November 29 1:00 – 2:30 pm EST	New Medicare FQHC Services	Webinar	Archived here on MyNACHC
December 13 2:00 – 3:00 pm EST	Navigating Social Media Risks for Your Health Center	Webinar	Archived here on MyNACHC
January 9-10   2019	Starting with Success: Building and Enhancing Your Health Center	Regional Training In-person	New Orleans, LA
January 15 – February 12	<b>Discounts available for NACHC Members!</b> *6-part Health Center Compliance Manual Webinar Series	Webinar Series	
January 16 – March 20	<b>Discounts available for NACHC Members!</b> *5-part Telehealth Webinar Series	Webinar Series	Available here on demand
January 23 – 24	Revenue Cycle 360 (REV 360)	Regional Training In-person	Charleston, SC
February 6 – 8	Practical Art of Health Center Operations (PAHCO)	Regional Training In-person	Long Beach, CA
February 20 – 22	Attend virtually or in-person! Financial Operations Management I (FOM I)	Regional Training In-person	Seattle, WA and Online
April 10 – 11	Cultivating Health Center Operations (CHCO)	Regional Training In-person	Kansas City, MO
April 24 – 25	Financial Operations Management II (FOM 2)	Regional Training In-person	New Orleans, LA

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