This Live Activity has been reviewed and is acceptable for up to 9 elective credit(s) by the American Academy of Family Physicians.

"Tremendous presentation of useful information."

MARRIOTT WARDMAN PARK | WASHINGTON, D.C. | MARCH 14 & 15, 2020
New to Your Role as Clinical Director?

Training for New Clinical Directors is a foundational and essential building block in your career development as a health center Clinical Director. This training provides the core knowledge and addresses the core competencies that all health center Clinical Directors need to function as effective managers, leaders, and advocates for their health centers and communities. In addition to providing contextual knowledge regarding the history, terminology, political evolution, and regulatory expectations of the Health Center Movement, course content also focuses on developing competencies in evolving healthcare issues.

The comprehensive course package includes:

- Clinical Leadership Development Core Competencies
- Self-Paced eLearning
- Didactic Learning
- Small Group Case Study Discussions
- Networking Opportunities
- Follow-Up Resources

These components come together to provide you with a high-quality training. As such, your active participation in the entire training is required.

By the end of this 1.5 day training, participants will have a better understanding of:

- Their Role as the Clinical Director
- How They Can Achieve High Performance in Their Role as Clinical Director
- How They Can Address and Support Common Clinical and Administrative Issues in Their Organization
- The Structure of Their Organization
- How They Can Address Their Organization’s Future Challenges
- How They Can Successfully Facilitate and Affect Change in Their Organization

Faculty:

1. KEITH HORWOOD, MD  
   Medical Director  
   Community Health Centers, Inc.  
   Salt Lake City, UT

2. YVONNE FRY-JOHNSON, MD, MSCR  
   Chief Medical Officer  
   Lowell Community Health Center  
   Lowell, MA

TRAINING INFORMATION

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2660 Woodley Road, NW  
Washington, DC 20008  
Phone: (202) 328-2000

Pricing Information*

Early Bird Registration Fee: $520 if registration is received by February 28, 2020  
Regular Registration Fee: $560 if registration is received after February 28, 2020  
Registration Cutoff Date: March 6, 2020

*Registration fee includes lunch on the full day and snacks on both days.
Draft Agenda

Day 1

Saturday, March 14, 2020

7:30am–8:00am  Check-in and Networking
8:00am–8:45am  Welcome and Introductions
8:45am–9:15am  History of Health Centers/National Health Services Corps
9:15am–10:00am  Additional Delivery Models and Supporting Organizations
10:00am–10:45am  Performance Evaluation: Review and Accreditation
10:45am–11:00am  Morning Break with Healthy Snack
11:00am–11:15am  Case Study Introduction and Poll
11:15am–12:00pm  Case Study Discussion
12:00pm–1:00pm  Networking Lunch
1:00pm–2:00pm  Malpractice, Federal Tort Claims Act (FTCA), and Risk Management
2:00pm–2:45pm  Funding Sources, Accountable Care Organizations (ACOs), and Regulatory Expectations
2:45pm–3:00pm  Afternoon Break with Dessert
3:00pm–4:00pm  Role of the Clinical Director (Part 1)
4:00pm–5:00pm  Case Study Discussion

Day 2

Sunday, March 15, 2020

7:00am–7:30am  Checking-In and Networking
7:30am–7:35am  Second Day Logistics – Evaluations
7:35am–8:45am  Quality Management (QM) and Practice Transformation
8:45am–9:15am  Case Study Discussion
9:15am–9:45am  Role of the Clinical Director – (Parts 2 and 3)
9:45am–10:00am  Morning Break with Healthy Snack
10:00am–10:30am  Finance 101
10:30am–11:30am  Case Study Discussion
11:30am–12:00pm  Closing Remarks/Wrap Up/Evaluations

Three Ways To Register:

1 ELECTRONICALLY
Online registration is available. Go to https://iweb.nachc.com/Conference/RegistrationProcessOverview.aspx?Id=968

2 MAIL
Mail registration to:
NACHC Meetings/Acct. Dept.
7501 Wisconsin Avenue
Suite 1100W
Bethesda, MD 20814
Mail registration by February 21, 2020.

3 FAX
Send registration form with credit card information to (301) 347-0457.
Registration forms will not be processed without payment.
Fax registration by February 21, 2020.

NACHC CANCELLATION POLICY:
All cancellations must be in writing and must be received at NACHC on/before March 6, 2020.

• Cancellations received on/before March 6, 2020 will be assessed a $100 processing fee.
• Cancellations received after March 6, 2020 are not refundable.
• Cancellations after the conclusion of the training are non-refundable.
• Substitutions are encouraged.
• “No Shows” are non-refundable.

To cancel your reservation, please send a request in writing to Katja Laepke at klaepke@nachc.org.

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Registration Form

PARTICIPANT INFORMATION

Name ____________________________________________
Title ____________________________________________
Organization _______________________________________
Address __________________________________________
City, State _______________ Zip _______________________
Phone (_____) _____________________ Fax (_____) _______________________
Email _____________________________________________
Dietary Needs (ex. Kosher, Vegetarian, Food Allergies, etc.) ______________________

COST INFORMATION

Training for New Clinical Directors

Early Bird Registration: $520 per person (if received by February 28, 2020) $___________

Regular Registration: $560 per person (if received after February 21, 2020) $___________

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PAYMENT INFORMATION (Payment MUST be received with registration form.)

☐ Check (payable to NACHC) ☐ MasterCard ☐ Visa ☐ American Express

Total amount enclosed $ ______________

Card Number ___________________________ Expiration Date _______________________

Print name as it appears on credit card ________________________________

Cardholder’s signature ______________________________________

Note: Registration is not final until NACHC confirmation is received. This may take up to two weeks from NACHC’s receipt of REGISTRATION FORM. DO NOT mail or fax your form after February 21, 2020.