



NATIONAL ASSOCIATION OF
Community Health Centers

HRSA's Operational Site Visit (OSV): What You Need to Know to Prepare for and Succeed During Your OSV

A 2-Part Webinar Series for Health Center Professionals

NACHC announces its third-annual webinar series on preparing for HRSA's Operational Site Visit (OSV).

This webinar series provides health center professionals with a practical overview of the Health Center Program requirements and HRSA's [Health Center Program Compliance Manual](#). The faculty for this webinar series includes independent consultants who actively perform operational site visits including fiscal, governance, and clinical reviews. Our faculty will outline how they assess compliance with the programs requirements during the Operational Site Visit via HRSA's [Site Visit Protocol](#). They will identify potential pain points health centers experience during OSVs and highlight strategies for ensuring continuous compliance.

Register by clicking [here](#) (or typing in the below link) and visit the NACHC website to learn more.

Registration Link: <http://bit.ly/OSVwebinarRegistration>

[Webinar Series Details](#)

Webinar #1:

Tuesday, May 5th, 2020
2:00 – 3:30pm ET

Webinar #2:

Thursday, May 7th, 2020
2:00 – 3:30pm ET



HRSA's Operational Site Visit (OSV): What You Need to Know to Prepare for and Succeed During Your OSV

Background

The Health Resources and Services Administration's (HRSA) released the most recent version of the [Health Center Program Compliance Manual](#) in August 2018. The Compliance Manual is HRSA's definitive resource for health centers to understand and demonstrate compliance with the Health Center Program Requirements.

HRSA assesses compliance with these program requirements through the Operational Site Visit (OSV). HRSA conducts OSVs with all health centers – whether 330 funded or Look-Alikes – to assess compliance. HRSA's Site Visit Protocol (SVP) is the tool designed for assessing compliance during the OSV. The [SVP was updated by HRSA in April 2019](#).

HRSA recommends that health centers move away from “episodic compliance” and “cramming for the test” to a state of “continuous HRSA compliance.”

Learning Objectives

As a result of this webinar, participants will be able to:

1. Describe HRSA's process and tools for assessing compliance with the Health Center Program Requirements;
2. Identify at least three pain points and/or areas of conditions found through the OSV;
3. Implement a specific strategy or process for ensuring continuous compliance.

Faculty Speakers

- Cary Calhoun, CPA, Independent Consultant
- Kyle Vath, BSN, MHA, CEO & Co-Founder, RegLantern
- Burt Waller, MHA, FACHE, Independent Consultant

Who Should Attend?

This webinar series is aimed at health center operational staff involved with preparing for the OSV. This includes compliance officers, practice/site administrators, CEOs, CFOs, COOs, CMOs, and other staff involved with OSV preparation.

FQHC Look-Alikes and organizations seeking FQHC Look-Alike status are also encouraged to attend.

When does the webinar series take place?

- Tuesday, May 5, 2020, from 2:00 pm – 3:30 pm ET
- Thursday, May 7, 2020, from 2:00 pm – 3:30 pm ET

How much does this 2-Part Webinar Series cost?

- NACHC Members: \$425
- Non-members: \$850

What's the last day I can register?

May 4, 2020

Where can I register for this webinar series and learn more?

Visit the NACHC webpage or use link below:

<http://bit.ly/OSVwebinarRegistration>

Does this webinar series offer credits?

No. You can always submit materials from any non-accredited course to your local association or accrediting body to inquire as to whether they may award you credits for your attendance and participation.

Content & Registration

Webinar #1: Overview of HRSA's Compliance Program and Deep-Dive on Governance Tuesday, May 5th, 2020, 2:00-3:30pm EST

This webinar will begin with an overview of HRSA's compliance program, including the Compliance Manual and the Site Visit Protocol. Faculty will provide an overview of the pre-planning process for operational site visits (OSVs) and share strategic tips and insights having a successful OSV while moving toward continual compliance. The faculty will provide an overview of the Governance requirements, how compliance is assessed via the Site Visit Protocol, and identify key pain points and areas where health centers often face challenges. Strategies and insight for resolving these issues both before, during, and after the OSV will be highlighted. Time will be reserved for Questions and Answers.

Speakers:

- Kyle Vath, BSN, MHA, CEO & Co-Founder, RegLantern
- Burt Waller, MHA, FACHE, Independent Consultant

Webinar #2: A Deep-Dive on the Fiscal and Clinical Program Requirements and a Primer on the Performance Analysis Section Thursday, May 7th, 2020 2:00 – 3:30 pm ET

This webinar will provide an in-depth overview of the clinical program requirements, how compliance is assessed via the Site Visit Protocol, and common pain points and areas where health centers often face challenges. The webinar will also provide an overview of the performance analysis section, promising practices, and the Federal Tort Claims Act (FTCA) deeming requirements. Webinar faculty will also outline the financial program requirements, how compliance is assessed via the Site Visit Protocol, and common pain points and areas where health centers often face challenges. Time will be reserved for Questions and Answers.

Speakers:

- Kyle Vath, BSN, MHA, CEO & Co-Founder, RegLantern
- Cary Calhoun

Register Today! Click [here](#) or visit the below website to register for this transformational webinar series.

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Questions? Visit us at www.nachc.org or email us at trainings@nachc.org and we'd be happy to help.



Faculty Biographies

Cary Calhoun, CPA

Cary is an independent financial consultant working with organizations and staff at Community Health Centers (CHC). He came to this role after serving as full-time CFO for a CHC in Arkansas. Cary has served several other health center organizations in the role of remote, part-time CFO. His consulting began in 2003 covering the PCER, OPR, Operational Assessment & OSV processes. During this time he has participated in over 200 site visits. Additionally, Cary has been (and remains) a UDS Reviewer for over ten years. Florida and Rhode Island remain in his current portfolio. Lastly, he has been a presenter for a handful of PCAs covering Site Visit Preparation and Data Reporting. Cary lives in Searcy, AR. He is a graduate of Harding University. He enjoys family time, hunting and fishing.

Kyle Vath, BSN, MHA

Kyle Vath is the CEO and co-founder of RegLantern, a company that provides tools and services to health centers that help them move toward continual compliance. Kyle has served in a wide range of healthcare settings including serving as the Director of Operations for Social Ministries for a large health system, Provider Relations for a health system-owned payer, the Clinical Quality Director and then Director of Operations for a Federally-Qualified Health Center, long-term care (as a nursing manager, director of nursing, and licensed nursing home administrator), in acute care (as a critical care nurse), and in Tanzania, East Africa as a hospital administrator of a rural mission hospital. Kyle is an independent contractor providing HRSA Site Surveys for FQHCs around the United States. Kyle speaks around the country on various topics including Mission-Minded Care, Value-Based Payment, Population Health Management, Patient-Centered Medical Home models of care, and HRSA Program Requirements. Kyle is a Cincinnati, Ohio-native and received his Bachelor of Science in Nursing degree from Harding University in Searcy, Arkansas and his Master of Health Administration degree from Ohio University.

Burt Waller, MHA, FACHE

Burt Waller is an independent consultant with a 25-year career leading large urban health systems in Texas and Tennessee. After that time, Burt redirected his efforts toward expanding access to basic primary care services for marginalized populations in Memphis. Under his leadership, Burt grew Christ Community Health Services from a small community clinic to federally qualified health center status with multi-site operations and a broad range of services. During that period, he also rose to leadership positions serving on the Boards of the Tennessee Primary Care Association, National Association of Community Health Centers, Christian Community Health Fellowship as well as other local and regional groups. Burt lives in Memphis, TN, is an honor graduate of the University of Tennessee at Knoxville, received his Masters in Health Administration from Washington University School of Medicine in St Louis, and is a Life Fellow of the American College of Health Care Executives.

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