Since the health center program’s early beginnings, the National Association of Community Health Centers (NACHC) has served health centers as a trusted resource, delivering training and technical assistance (TTA) to health centers and partnering with Primary Care Associations (PCAs) and Health Center Controlled Networks (HCCNs).

In our nation each year, nearly 29 million people get their health care at approximately 1,400 health centers operating close to 13,000 service delivery sites.

Established over half a century ago and funded by the Health Resources and Services Administration (HRSA), NACHC serves as a convener, advisor and coordinator for HRSA’s national TTA partners while delivering TTA to health centers around the country.

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NACHC’s Work is Based on Three Strategic Pillars:

- **Ensuring Relevant Content**
- **Enhancing Instructional Design and Delivery**
- **Building and Leveraging Partnerships**

Between 2017 and 2020, NACHC TTA touched:

- **8,000+ staff** trained from nearly 1,000 health centers in organizational excellence
- **1,800 staff** from 1,200+ health centers in executive leadership
- **5,600+ staff** in health center operations
- **7,800+ staff** from 700+ health centers in value based transformation

“Interactive in every sense of the word. This was a learning experience that I did not want to end.”

Health Center participant, NACHC Leadership LIVE!, 2019
NACHC offers TTA to all health centers, regardless of membership status or geographic location through a variety of modalities.

### Training and Technical Assistance Services

*In-person and virtual events and digital resources addressing core content areas, such as:*

- Leadership and Workforce Development
- Operational Excellence and Financial Management
- Board Governance
- Value Based Transformation

### National Resource Center for TTA

**Providing a National Infrastructure for Health Center Training and Technical Assistance (TTA)**

- NACHC convenes a diverse advisory group of National TTA Partners (NTTAP), Primary Care Associations (PCAs), and Health Center Controlled Networks (HCCNs) to reduce duplication and enhance coordination across TTA providers

- **National Health Center Clearinghouse:**
The Health Center Resource Clearinghouse is a one-stop-shop for offering over 900 TTA resources tailored for and free of charge to health centers. Provided by national TTA partners, resources include archived webinars, self-paced eLearning modules, issue guides, reports, and operational toolkits at [www.healthcenterinfo.org](http://www.healthcenterinfo.org).

> Nearly 23,000 users have visited healthcenterinfo.org

- **National Needs Assessment:**
NACHC conducts a national health center training and technical assistance needs assessment. This streamlines multiple questions and processes to get to the heart of health centers’ most pressing training and technical assistance needs. Those results inform the collaborative and tailored TTA designed and delivered for health center learners.

### The NACHC Online Library

Offers free access to conference archives at: [conferences.nachc.org/nachc](http://conferences.nachc.org/nachc)

Over 700 health centers accessed NACHC’s TTA program between 2017 and 2020:

- **496** In-Person Events
- **72** Learning Collaboratives
- **52** Webinars
- **59** Publications
- **471** Individual Technical Assistance Activities

### Bolstering Resilience:
**COVID-19 Training and Technical Assistance Resources for Health Centers**

NACHC is working to support health center response and recovery by delivering specially tailored information to support local operations. These resources are readily accessible at the Health Resource Clearinghouse ([www.healthcenterinfo.org](http://www.healthcenterinfo.org)) on a dedicated COVID-19 priority page, and many resources are available in Spanish.

Resources address a wide variety of key issues, including:

- Understanding the Strategic National Stockpile
- Strategies to Manage Financial Operations
- Board Financial Oversight Considerations During the Initial Response to COVID-19
- Drive Thru Clinic Procedures
- Telehealth Implementation Quick Guide

### Contact the NACHC Training and Technical Assistance Department at trainings@nachc.org

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