



*It Takes a Team to  
Give Everyone a Smile for Life*

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# Smiles for Life – A Team Approach

## The Triple Aim

- ❖ Improving the health of the community
- ❖ Improving the patient experience
- ❖ Bending the cost curve



# Smiles for Life – A Team Approach

## Value of Health Centers

How can we work together to demonstrate the value of Community Health Centers at the local, state, and national level?

### **Collaborating:**

- ❖ Sharing models that work
- ❖ Supporting each other



# Smiles for Life – A Team Approach

## Value of Health Centers

### The Challenge

- ❖ Managing high cost complex patients over time and across organizations
- ❖ Wellness and prevention for all patients



# Smiles for Life – A Team Approach

## Value of Health Centers Cross Cutting Elements

- ❖ Social determinants of health
- ❖ Patient; Family and Community Centeredness
- ❖ Engaged and Strong Workforce



# Smiles for Life – A Team Approach

## **National Committee for Quality Assurance (NCQA)**

NEW Patient-Centered Medical Home Recognition  
2014

PCMH model “emphasizes care coordination and communication to transform primary care into ‘what patients want it to be’.”



# Smiles for Life – A Team Approach

NCQA NEW Patient-Centered Medical Home  
Recognition 2014 - Updates include:

- ❖ care management focus on high-need populations
- ❖ enhanced emphasis on team-based care – *must pass element*
- ❖ alignment of improvement efforts with the triple aim

**Primary  
Health Care  
T E A M S**





# Smiles for Life – A Team Approach

You can't teach what  
you don't know.

Is there help available  
to educate each of the  
team members?



# Smiles for Life – A Team Approach

## *Smiles for Life*

- ❖ A national, comprehensive, oral health curriculum
- ❖ Endorsed by a variety of organizations
- ❖ Comes with *free* continuing education credit



# Smiles for Life – A Team Approach

## *Smiles for Life*

- ❖ The Oral Exam
- ❖ Oral to Systemic
- ❖ Fluoride Varnish



# Smiles for Life – A Team Approach

## *Smiles for Life*

- ❖ Pregnant Patients
- ❖ Children
- ❖ Adult
- ❖ Geriatric
- ❖ Acute Dental Patients



# Smiles for Life – A Team Approach

## *Smiles for Life*

- ❖ Pocket Cards
- ❖ iOS App
- ❖ Educational Handouts
- ❖ Guidelines
- ❖ Educational Posters
- ❖ Oral Health Risk Assessment and Patient Management Tools



# Smiles for Life – A Team Approach

*“Guess everyone’s using this curriculum”*

*“Survey Said”*



# Smiles for Life – A Team Approach

- ❖ What' is your strategy for mobilizing the team?
- ❖ What resources are available to help you?
- ❖ What other resources do you need?



# Smiles for Life – A Team Approach

- ❖ What is your plan for implementation?
- ❖ **How will you know you're successful?**





# Smiles for Life – A Team Approach

*Leaders are called to stand in that lonely place between the no longer and the not yet and intentionally make decisions that will bind, forge, move, and create history.*

*We are not called to be popular,  
We are not called to be safe,  
We are not called to follow.*

*We are the ones called to take risks,  
We are the ones called to change attitudes, to risk displeasures,  
We are the ones called to gamble our lives for a better world.*

**Mary Lou Anderson**  
**April 1970**



# Smiles for Life – A Team Approach

## Questions?

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