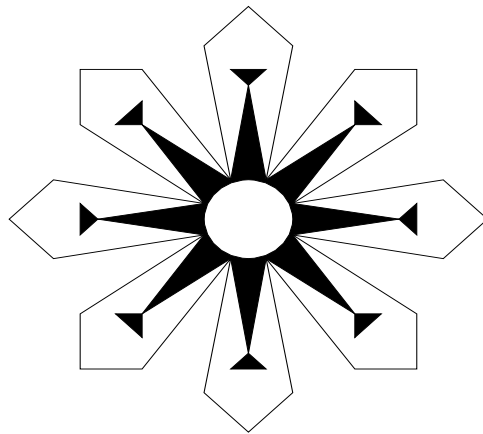


ADDENDUM

Useful Resources



General Quality Management

6Sigma US: Six Sigma Articles, w/Service Organization Application

<http://www.6sigma.us/six-sigma-articles.php>

AHRQ: National Quality Measures Clearinghouse

<http://www.qualitymeasures.ahrq.gov/>

BMJ Quality & Safety 2014 (23: 290-298): “PDSA Cycles”

<http://qualitysafety.bmj.com/content/23/4/290.full.pdf+html>

CMS: “Physician Quality Reporting System”

<http://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/PQRS/index.html>

CMS: “Measures Management System” - BLUEPRINT

<http://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/MMS/MeasuresManagementSystemBlueprint.html>

CMS: Quality Measures

<http://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/QualityMeasures/index.html>

Institute for Healthcare Improvement: Gap Analysis Tool

<http://www.ihl.org/offerings/Initiatives/Improvemaphospitals/Documents/IHIGapAnalysis.pdf>

Institute for Healthcare Improvement: How to Improve

<http://www.ihl.org/resources/Pages/HowtoImprove/default.aspx>

Institute for Healthcare Improvement - Open School: “How to Involve Providers”

<http://www.ihl.org/education/IHIOpenSchool/resources/Pages/Activities/RulesForEngagingCliniciansInQI.aspx>

Institute for Healthcare Improvement: Triple Aim – Establishing Measures

<http://www.ihl.org/resources/Pages/HowtoImprove/ScienceofImprovementEstablishingMeasures.aspx>

Institute for Healthcare Improvement: Triple Aim - General

<http://www.ihl.org/offerings/initiatives/tripleaim/Pages/default.aspx>

Institute for Healthcare Improvement: Triple Aim – Readiness Assessment Tool

<http://www.ihl.org/offerings/Initiatives/TripleAim/Pages/TripleAimReady.aspx>

Journal of Participatory Medicine: John Krueger Article

<http://www.jopm.org/perspective/narratives/2011/12/28/the-patient-will-see-you-now/>

Knoll: Lean for Service Organizations

http://www.knoll.com/media/484/486/1S_sixsigma.pdf

Primary Care Development Corporation: Translating Evidence into Practice - Manual for Implementing Clinical Decision Support

<http://www.pcdc.org/resources/quality-improvement/translating-evidence-into-practice.html>

WIHI (Institute for Healthcare Improvement - Webinars): "Quality Workload"

<http://www.ihl.org/resources/Pages/AudioandVideo/WIHIMakingQIMoreSustainable.aspx>

Patient Centered Medical Homes / Patient Centered Principles

AAP / AAFP / ACP / AOA: Joint PCMH Principles

http://www.aafp.org/dam/AAFP/documents/practice_management/pcmh/initiatives/PCMHJoint.pdf

ACP: ACP Practice Advisor

http://www.acponline.org/running_practice/pcmh/help.htm

AHRQ: PCMH Foundational Articles

<http://pcmh.ahrq.gov/page/papers-briefs-and-resources>

AHRQ: PCMH Resource Center

http://www.pcmh.ahrq.gov/portal/server.pt/community/pcmh_home/1483

American Academy of Pediatrics: National Center for Medical Home Implementation

<http://www.medicalhomeinfo.org/>

Community Health Association of Mountain / Plains States: PCMH Information and Resources

<http://www.champsonline.org/ToolsProducts/CrossDiscResources/PCMH.html>

Crotched Mountain Foundation: Center for Medical Home Improvement

<http://www.medicalhomeimprovement.org/index.html>

JAMA 2014; 311(8): 815-825 - PCMH Results (Report)

<http://jama.jamanetwork.com/article.aspx?articleid=1832540>

Medicare FQHC Advanced Primary Care Practice Demonstration: Home Page

<http://www.fghcmedicalhome.com/>

NACHC: PCMH Institute

<http://www.nachc.com/mhresources.cfm>

NCQA: PCMH Overview – Video

<http://www.youtube.com/watch?v=ZC4YCLG4h5k#t=115> (NCQA video on PCMH)

Patient-Centered Primary Care Collaborative: Home Page

<http://www.pcpcc.net/>

Patient-Centered Primary Care Collaborative: Medical Home National Map

<http://www.pcpcc.org/initiatives>

Patient-Centered Primary Care Collaborative: *The Patient-Centered Medical Home's Impact on Cost & Quality: Jan. 2014* (Report)

<http://www.pcpcc.org/resource/medical-homes-impact-cost-quality>

Picker Institute: 8 Principles of Patient-Centered Care

<http://pickerinstitute.org/about/picker-principles/>

Picker Institute & Planetree: Patient Centered Care Improvement Guide

<http://www.patient-centeredcare.org/inside/abouttheguide.html>

Robert Graham Center: The Patient Centered Medical Home - History, Seven Core Features, Evidence and Transformational Change

<http://www.graham-center.org/online/graham/home/publications/monographs-books/2007/rgcmo-medical-home.html>

Safety Net Medical Home Initiative / Qualis Health & The Commonwealth Fund: Home Page

<http://www.safetynetmedicalhome.org/>

Safety Net Medical Home Initiative / Qualis Health & The Commonwealth Fund: Implementation Guide – Patient-Centered Interactions

http://www.improvingchroniccare.org/downloads/patientcentered_interactions_part_1.pdf

TransforMED / AAFP: PCMH Model

<http://www.transformed.com/transformed.cfm>

WIHI (Institute for Healthcare Improvement - Webinars): “PCMH Results”

<http://www.ihl.org/resources/Pages/AudioandVideo/PatientCenteredMedicalHome.aspx>

PCMH Recognition

AAAHC: PCMH Program

<http://www.aaahc.org/accreditation/primary-care-medical-home/>

AAP / AAFP / ACP / AOA: Guidelines for Patient-Centered Medical Home Recognition and Accreditation Programs

http://www.acponline.org/running_practice/pcmh/understanding/guidelines_pcmh.pdf

HRSA: National Quality / PCMH Recognition Programs – Comparison

<http://bphc.hrsa.gov/policiesregulations/policies/pcmhrecognition.pdf>

HRSA: PCMH Recognition Program, w/Program Assistance Letter 2011-01

<http://bphc.hrsa.gov/policiesregulations/policies/pal201101.html>

MGMA: PCMH Recognition Comparison Chart

<http://www.mgma.com/Books/Patient-Centered-Medical-Home-Guidelines/>

NCQA: PCMH Program

<http://www.ncqa.org/Programs/Recognition/PatientCenteredMedicalHomePCMH.aspx>

The Joint Commission: PCMH Program

<http://www.jointcommission.org/accreditation/pchi.aspx>

The Joint Commission: Prepublication Requirements RE: PCMH Recognition Changes

http://www.jointcommission.org/prepublication_standards_revisions_ambulatory_primary_care_medical_home_requirements/

URAC: PCMH Program

<https://www.urac.org/accreditation-and-measurement/accreditation-programs/all-programs/patient-centered-medical-home/>

Urban Institute: PCMH Recognition Comparison Chart

<http://www.urban.org/uploadedpdf/412338-patient-centered-medical-home-rec-tools.pdf>

Meaningful Use / HIT

CMS: Clinical Quality Measures (2014)

http://www.cms.gov/Regulations-and-Guidance/Legislation/EHRIncentivePrograms/2014_ClinicalQualityMeasures.html

CMS: Clinical Quality Measures and EHRs

<https://www.cms.gov/Regulations-and-Guidance/Legislation/EHRIncentivePrograms/ClinicalQualityMeasures.html>

CMS: eCQM Library

http://cms.gov/Regulations-and-Guidance/Legislation/EHRIncentivePrograms/eCQM_Library.html

CMS: EHR Incentive Program

https://www.cms.gov/Regulations-and-Guidance/Legislation/EHRIncentivePrograms/index.html?redirect=/EHRIncentivePrograms/30_Meaningful_Use.asp

CMS: EHR Listserve, w/Resources

https://www.cms.gov/Regulations-and-Guidance/Legislation/EHRIncentivePrograms/CMS_EHR_Listserv.html

CMS: Frequently Asked Questions, including EHR Incentive Program

<https://questions.cms.gov>

CMS: Meaningful Use – Overview

http://www.cms.gov/Regulations-and-Guidance/Legislation/EHRIncentivePrograms/Meaningful_Use.html#BOOKMARK4

CMS: Meaningful Use Core & Menu Set Objectives for Eligible Professionals, Stage 1

<http://www.cms.gov/Regulations-and-Guidance/Legislation/EHRIncentivePrograms/downloads//EP-MU-TOC.pdf>

CMS: Meaningful Use Stage 2

http://www.cms.gov/Regulations-and-Guidance/Legislation/EHRIncentivePrograms/Stage_2.html

CMS: Meaningful Use Stage 2 - Downloadable Guide for EPs

http://www.cms.gov/Regulations-and-Guidance/Legislation/EHRIncentivePrograms/Downloads/Stage2_Guide_EP_9_23_13.pdf

Harvard University / CMS: Meaningful Use Stage 1 Objectives and Measures

http://mycourses.med.harvard.edu/ec_res/nt/26F568D6-E6F3-418A-96B9-497666DEF5C0/MUQuick.pdf

HHS: 12 Months of Health Information Technology – A Year of Momentous Progress

<http://www.healthit.gov/buzz-blog/from-the-onc-desk/12-months-health-information-technology-year-momentous-progress/>

HHS: Health HIT Dashboard – Providers Nationwide Adopt Health IT: Check Out How HITECH Programs Are Helping

<http://dashboard.healthit.gov/>

HHS: HIT Standards & Certification, Certified HIT Product List, etc.

<http://www.healthit.gov/policy-researchers-implementers/certification-programs-policy>

HIMSS: Meaningful Use for Eligible Professionals

<http://www.himss.org/ResourceLibrary/Content.aspx?ItemNumber=13468>

HIMSS: Meaningful Use OneSource

http://www.himss.org/ASP/topics_meaningfuluse.asp

Federal Tort Claims Act / Risk Management

ECRI Institute: Home Page

www.ecri.org/Pages/default.aspx

HealthCenterCompliance.com: Home Page

<http://www.healthcentercompliance.com/>

HRSA: FTCA for Health Centers

<http://bphc.hrsa.gov/ftca/index.html>

HRSA: FTCA Health Center Policy Manual

<http://bphc.hrsa.gov/policiesregulations/policies/pdfs/pin201101manual.pdf>

HRSA: Policy Information Notice 2011-01 – FTCA, w/Access to Related Policies and Documents

<http://bphc.hrsa.gov/policiesregulations/policies/pin201101.html>

NACHC: Risk Management, Quality Management, and FTCA

<http://www.nachc.com/clinicalriskmanagement.cfm>

Patient Safety

AHRQ: PSNet

<http://www.psnet.ahrq.gov/>

IHI: Outpatient Adverse Event Trigger Tool

<http://www.ihl.org/resources/Pages/Tools/OutpatientAdverseEventTriggerTool.aspx>

The Joint Commission: National Patient Safety Goals Program

http://www.jointcommission.org/standards_information/npsgs.aspx

Recovery Act / Health Care Reform

The Commonwealth Fund: Health Care Reform Timeline

http://www.commonwealthfund.org/~media/Files/Publications/Other/2010/Timeline%20Coverage_040110_v4.pdf

Healthcare.gov: The Health Care Law is Moving Forward

<http://www.healthcare.gov/>

Healthcare.gov: Health Care Reform Timeline

<http://www.healthcare.gov/law/timeline/>

Kaiser Family Foundation: Health Care Reform Timeline

<http://healthreform.kff.org/timeline.aspx>

Recovery.gov: American Recovery and Reinvestment Act

<http://www.recovery.gov/arra/Pages/default.aspx>

Miscellaneous

AHRQ: Care Coordination Measures Atlas

<http://www.ahrq.gov/qual/careatlas/>

AHRQ: Nat'l HC Quality Report & Nat'l Healthcare Disparities Report

<http://www.ahrq.gov/research/findings/nhqrdr/index.html>

BPHC, via HRSA site: Home Page

<http://www.hrsa.gov/about/organization/bureaus/bphc/>

Center for Medicare and Medicaid Innovation: Home Page

<http://www.innovations.cms.gov/>

CMS: Partnership for Patients

<http://partnershipforpatients.cms.gov/>

Commonwealth Fund “2014 State Health System Performance Scorecard”

<http://www.commonwealthfund.org/publications/fund-reports/2014/apr/2014-state-scorecard>

“FierceHealthcare” E-Newsletter (Home Page)

<http://www.fiercehealthcare.com/>

“FierceHealthFinance” E-Newsletter (Revenue Cycle & Finance)

<http://www.fiercehealthfinance.com/>

“FierceHealthIT” E-Newsletter (Health IT)

<http://www.fiercehealthit.com/>

“FierceHealthPayer” E-Newsletter (Healthcare Payers)

<http://www.fiercehealthpayer.com/>

“FierceHealthcare” E-Newsletter (Free Subscription Page)

http://www.fiercehealthcare.com/offer/signup?utm_medium=nl&utm_source=internal&utm_sourceform=House-newsletter_subscribe_link-FierceHealthcare-FierceHealthcare

Institute for Healthcare Improvement - Open School: Home Page

<http://www.ihl.org/education/ihlopenschool/Pages/default.aspx>

J-B AHA Press, via Amazon.com: *Putting Patients First*

<http://www.amazon.com/Putting-Patients-First-Practicing-Patient-Centered/dp/0787964123>

Jossey-Bass Health Series, via Amazon.com: *Through the Patient's Eyes*

<http://www.amazon.com/Through-Patients-Eyes-Understanding-Patient-Centered/dp/1555425445>

HRSA: Accreditation Initiative Resources Comparison Chart

<http://bphc.hrsa.gov/administration/comparisonchart.pdf>

HRSA: Accreditation Initiative Update, w/Program Assistance Letter 2009-12

<http://bphc.hrsa.gov/policiesregulations/policies/pal200912.html>

HRSA: Quality, Risk Management, and Reporting – Portal to Numerous Resources

<http://bphc.hrsa.gov/policiesregulations/policies/qualityrisk.html>

MacColl Center for Health Care Innovation

<http://www.grouphealthresearch.org/maccoll/maccoll.html>

***Patient Experience Journal* (The Beryl Institute)**

<http://www.theberylinstitute.org/?page=PXJournal>

Qualis Health: Home Page

<http://www.qualishealth.org/>

TeamSTEPPS: Home Page

<http://teamstepps.ahrq.gov/>

TeamSTEPPS: Primary Care Version

<http://www.ahrq.gov/professionals/education/curriculum-tools/teamstepps/primarycare/>

TeamSTEPPS: Readiness Tool

<http://teamstepps.ahrq.gov/readiness/>

WIHI (Institute for Healthcare Improvement – Webinars): Home Page / Archives

<http://www.ihl.org/resources/Pages/AudioandVideo/default.aspx>