

What are Health Centers?

Community, Migrant, Homeless, Public Housing, and other Health Center Program grantees are **non-profit, community-directed providers** that remove common barriers to care by serving communities who otherwise confront financial, geographic, language, cultural and other barriers. Known as health centers, they:

- are **located in high-need areas** identified as having elevated poverty, higher than average infant mortality, and where few physicians practice;
- are **open to all residents**, regardless of insurance status or ability to pay;
- **tailor services** to fit the special needs and priorities of their communities, and provide services in a linguistically and culturally appropriate manner;
- provide **comprehensive primary and other health care services**, including services that help their patients access care, such as transportation, translation, and case management;
- **provide high quality care**, reducing health disparities and improving patient outcomes;¹ and
- are **cost effective**, reducing costly emergency, hospital, and specialty care, and **saving the health care system \$24 billion a year nationally.**²

Wisconsin Federally-Supported Health Centers, 2014

Number of Grantee Organizations	16
Percent with Electronic Health Record System Installed ³	94%
Percent with Patient Centered Medical Home Recognition ³	65%
Number of Delivery Sites	95
Total Patients	279,574
Percent Growth in Number of Patients since 2010	5%
Percent of Patients Served by Rural Organizations	51%
Number of Migrant/Seasonal Farmworker Patients	928
Number of Homeless Patients	11,506
Number of Veterans Served	2,429

Population Characteristics⁴

	<u>Health Center Population</u>	<u>State Population</u>	<u>US Population</u>
Percent at or Below 100% of Poverty	67%	11%	15%
Percent Under 200% of Poverty	94%	27%	34%
Percent Uninsured	20%	7%	10%
Percent Medicaid	61%	17%	19%
Percent Medicare	7%	14%	13%
Percent Hispanic/Latino	22%	6%	17%
Percent African American	17%	7%	13%
Percent Asian/Pacific Islander	2%	3%	6%
Percent American Indian/Alaska Native	2%	1%	1%
Percent White	71%	88%	77%

Wisconsin Health Center Fact Sheet, 2014

Patient Visits and Patients by Selected Primary Diagnoses and Services⁵

	<u>Patient Visits</u>	<u>Patients</u>
<i>Medical Conditions</i>		
Hypertension	56,412	24,525
Diabetes mellitus	44,814	13,609
Heart Disease	16,080	5,391
Asthma	15,484	9,134
Depression and Other Mood Disorders	58,354	18,211
Anxiety and PTSD	38,243	11,959
Substance Abuse	30,864	N/A
Other Mental Disorders	37,146	N/A
<i>Preventive Services</i>		
Health Supervision Ages 0-11	41,755	28,289
Immunizations	56,548	N/A
Oral Dental Exams	154,977	119,413
Pap Test	10,073	9,813
Mammogram	2,815	2,716
Hepatitis B and C Test	5,027	4,976
HIV Test	6,231	5,700

Health Center Staff and Related Patient Visit⁶

	<u>FTE</u>	<u>Patient Visits</u>
Physicians	91.3	311,164
NPs/PAs/CNMs	77.7	162,876
Nurses	82.5	21,602
Dentists	109.4	298,761
Dental Hygienists	99.8	82,714
Mental Health Specialists	82.5	78,599
Pharmacy	29.1	N/A
Total Enabling Services	226.5	72,006
Vision	2.9	5,562
Other Staff	1,282.7	23,930
Total Staff	2,084.2	1,057,214

Percent of Health Centers with Staff to Provide Select Services Onsite⁷

<i>Clinical Services</i>	
General Primary Medical Care	100%
Preventive Dental Care	88%
Mental Health and/or Substance Abuse Treatment Counseling	94%
Vision	13%
Pharmacy	38%
<i>Enabling Services</i>	
Case Management	63%
Eligibility Assistance	94%
Health Education	50%
Interpretation/Translation Services	44%
Transportation	0%
Outreach	50%

Health Center Costs of Care⁸

Average Cost per Patient

Medical Costs per Medical Patient	\$589
Dental Costs per Dental Patient	\$559
Total Cost per Total Patient	\$834

Average Cost per Patient Visit

Medical Cost per Medical Patient Visit	\$192
Dental Costs per Dental Patient Visit	\$216
Mental Health and Substance Abuse Costs per Mental Health and Substance Abuse Health Patient Visits	\$172

Note: Data reflected in this fact sheet may underreport the true volume of care delivered by health centers. In this document, unless otherwise noted, the term "health centers" refers to organizations that receive grants under the Health Center Program as authorized under section 330 of the Public Health Service Act, as amended. This fact sheet does not include data for those health centers that do not receive Health Center Program grants. This includes those entities known as Federally Qualified Health Center (FQHC) "Look-Alikes." In 2014 there were 81 FQHC Look-Alikes across the United States.

For sources and endnotes visit http://www.nachc.com/client//StateFS_Sources.pdf. For more information, email research@nachc.com or visit www.wphca.org.