

## What are Health Centers?

Community, Migrant, Homeless, Public Housing, and other Health Center Program grantees are **non-profit, community-directed providers** that remove common barriers to care by serving communities who otherwise confront financial, geographic, language, cultural and other barriers. Known as health centers, they:

- are **located in high-need areas** identified as having elevated poverty, higher than average infant mortality, and where few physicians practice;
- are **open to all residents**, regardless of insurance status or ability to pay;
- **tailor services** to fit the special needs and priorities of their communities, and provide services in a linguistically and culturally appropriate manner;
- provide **comprehensive primary and other health care services**, including services that help their patients access care, such as transportation, translation, and case management;
- **provide high quality care**, reducing health disparities and improving patient outcomes;<sup>1</sup> and
- are **cost effective**, reducing costly emergency, hospital, and specialty care, and **saving the health care system \$24 billion a year nationally.**<sup>2</sup>

## West Virginia Federally-Supported Health Centers, 2014

Number of Grantee Organizations	28
Percent with Electronic Health Record System Installed <sup>3</sup>	96%
Percent with Patient Centered Medical Home Recognition <sup>3</sup>	71%
Number of Delivery Sites	250
Total Patients	393,308
Percent Growth in Number of Patients since 2010	8%
Percent of Patients Served by Rural Organizations	94%
Number of Migrant/Seasonal Farmworker Patients	1,254
Number of Homeless Patients	7,482
Number of Veterans Served	10,402

## Population Characteristics<sup>4</sup>

	<u>Health Center Population</u>	<u>State Population</u>	<u>US Population</u>
Percent <b>at or Below 100% of Poverty</b>	53%	21%	15%
Percent <b>Under 200% of Poverty</b>	86%	41%	34%
Percent <b>Uninsured</b>	12%	6%	10%
Percent <b>Medicaid</b>	37%	29%	19%
Percent <b>Medicare</b>	17%	17%	13%
Percent <b>Hispanic/Latino</b>	2%	1%	17%
Percent <b>African American</b>	4%	4%	13%
Percent <b>Asian/Pacific Islander</b>	0%	1%	6%
Percent <b>American Indian/Alaska Native</b>	0%	0%	1%
Percent <b>White</b>	92%	94%	77%

# West Virginia Health Center Fact Sheet, 2014

## Patient Visits and Patients by Selected Primary Diagnoses and Services<sup>5</sup>

	<u>Patient Visits</u>	<u>Patients</u>
<i>Medical Conditions</i>		
Hypertension	245,679	88,455
Diabetes mellitus	131,784	38,090
Heart Disease	57,135	19,595
Asthma	29,962	16,163
Depression and Other Mood Disorders	88,458	35,352
Anxiety and PTSD	84,242	34,092
Substance Abuse	63,481	N/A
Other Mental Disorders	31,607	N/A
<i>Preventive Services</i>		
Health Supervision Ages 0-11	48,481	31,703
Immunizations	85,754	N/A
Oral Dental Exams	43,926	31,691
Pap Test	44,351	41,451
Mammogram	17,346	17,125
Hepatitis B and C Test	5,812	5,487
HIV Test	3,586	3,467

## Health Center Staff and Related Patient Visit<sup>6</sup>

	<u>FTE</u>	<u>Patient Visits</u>
Physicians	205.1	643,506
NPs/PAs/CNMs	221.3	566,750
Nurses	415.2	31,726
Dentists	28.1	53,601
Dental Hygienists	24.6	30,403
Mental Health Specialists	42.5	54,815
Pharmacy	114.9	N/A
Total Enabling Services	166.2	94,135
Vision	2.5	1,939
Other Staff	1,367.9	9,493
<b>Total Staff</b>	<b>2,588.3</b>	<b>1,486,368</b>

## Percent of Health Centers with Staff to Provide Select Services Onsite<sup>7</sup>

<i>Clinical Services</i>	
General Primary Medical Care	100%
Preventive Dental Care	64%
Mental Health and/or Substance Abuse Treatment Counseling	68%
Vision	11%
Pharmacy	57%
<i>Enabling Services</i>	
Case Management	39%
Eligibility Assistance	100%
Health Education	39%
Interpretation/Translation Services	7%
Transportation	11%
Outreach	32%

## Health Center Costs of Care<sup>8</sup>

### *Average Cost per Patient*

Medical Costs per Medical Patient	\$457
Dental Costs per Dental Patient	\$392
Total Cost per Total Patient	\$647

### *Average Cost per Patient Visit*

Medical Cost per Medical Patient Visit	\$138
Dental Costs per Dental Patient Visit	\$168
Mental Health and Substance Abuse Costs per Mental Health and Substance Abuse Health Patient Visits	\$116

Note: Data reflected in this fact sheet may underreport the true volume of care delivered by health centers. In this document, unless otherwise noted, the term "health centers" refers to organizations that receive grants under the Health Center Program as authorized under section 330 of the Public Health Service Act, as amended. This fact sheet does not include data for those health centers that do not receive Health Center Program grants. This includes those entities known as Federally Qualified Health Center (FQHC) "Look-Alikes." In 2014 there were 81 FQHC Look-Alikes across the United States.

For sources and endnotes visit [http://www.nachc.com/client//StateFS\\_Sources.pdf](http://www.nachc.com/client//StateFS_Sources.pdf). For more information, email [research@nachc.com](mailto:research@nachc.com) or visit [www.wvpca.org](http://www.wvpca.org).