

## What are Community Health Centers?

Health centers are consumer-driven and patient-centered organizations that serve as a comprehensive and cost effective primary health care option for America's most underserved communities. Health centers serve everyone regardless of ability to pay or insurance status. They increase access to health care and provide integrated care services based on the unique needs of the communities they serve. Health centers deliver value to and have a significant impact on America's healthcare system. They also:

- Serve as the health care home for more than **28 million patients** in over **11,000 communities** across the country;
- Reduce health care costs and produce savings – on average, health centers save **24% per Medicaid patient** when compared to other providers;
- **Integrate critical medical and social services** such as oral health, mental health, substance abuse, case management, and translation under one roof;
- Employ **over 220,000 people** and **generate at least \$54.6 billion in total economic activity** in some of the nation's most distressed communities;
- Provide care to **1.4 million homeless patients** and more than **350,000 veterans**.

## Health Centers in North Carolina, 2017

### Health Centers in NC

# of Grantee Organizations	40
# of Delivery Sites	259
% Grantees with PCMH Recognition	70%
% Grantees w/ Staff Authorized to Prescribe Medication-Assisted Treatment (MAT) for Opioid Use Disorder	35%
% of Grantees Utilizing Telehealth	35%

### NC Health Center Patients

Children Served	122,894
Homeless Patients Served	17,903
Veterans Served	7,895
Growth in Patients since 2010	33%
<b>Total Patients</b>	<b>546,746</b>

	<u>NC Health Center Patients</u>	<u>NC Residents</u>	<u>US Residents</u>
% at or Below 100% Poverty	71%	15%	13%
% at or Below 200% Poverty	92%	34%	31%
% Racial/Ethnic Minority	65%	37%	39%
% Uninsured	43%	10%	9%
% Medicare	13%	18%	17%
% Medicaid	25%	15%	17%

### NC Health Center Staff Provide a Comprehensive Range of Services

	<u>FTEs</u>
Physicians	219
NPs/PAs/CNMs	266
Nurses	312
Dentists	76
Dental Hygienists	58
Behavioral Health Specialists	137
Pharmacy	192
Enabling Services	419
Vision	0
Other Staff	1,366
<b>Total Staff</b>	<b>4,072</b>

	<u>Patient Visits</u>
Chronic Conditions	687,973
Behavioral Health	403,727
Preventive Services	403,848
Dental Services	241,795
<b>Total Visits</b>	<b>1,862,927</b>

*Did you know that health centers in North Carolina are economic drivers? **Every \$1 in federal investments generates \$3.34 in economic activity** across North Carolina. In total, health centers in North Carolina **deliver \$940. million in economic activity.***

\* Notes: Dual eligible beneficiaries enrolled in both Medicare and Medicaid are only included in Medicare estimates. "Federal investments" refer solely to Health Center Program Section 330 grants. Sources: 2017 Uniform Data System, BPHC, HRSA, DHHS. US Census Bureau. Leavitt Partners in collaboration with NACHC. Detailed sources are available at <http://www.nachc.org/research-and-data/state-level-data-maps/>.