Claims Paid In 30 Days or Less!

Visit Us At Booth #206

Powered by:
SYNERGY BILLING
The Nation's Leading FQHC Experts
Table of Contents

NACHC Board of Directors ......................... 2
NACHC House of Delegates
Annual Meeting ........................................ 4

General Information
  Accessing Conference Handouts ............ 7
  Wi-Fi ............................................. 9
  Mobile App ..................................... 10
  Feedback/Polling ................................ 11
  Registration, Credentialing, and
  Speaker/Exhibitor Check-In ............ 12
  Hotel Information ................................ 12
  T³ (Timely Thirty-Minute Tips) Sessions 14
  Peer-to-Peer (P2P) Networking Sessions 16
  Young Professionals ............................. 18
  CHI 2019 Track Titles and Descriptions 20
  Conference Basics ................................. 22
  Continuing Education ............................ 24
  NACHC Certificate in Health Center
  Governance ..................................... 25
  NACHC Information and Advocacy ........ 26
  Social Media and Conference Contests 27
  Networking Events ............................... 28
  Committee Meetings ............................. 31
  EXPO ............................................. 32
  Poster Presentations ............................. 34
  What is a User Group? ......................... 35

At-A-Glance
  Education Sessions At-A-Glance .......... 39

Thursday, August 15/Friday, August 16/
Saturday, August 17
  Schedule ....................................... 49
  NACHC Board Member Boot Camp ........ 50

Sunday, August 18
  Schedule ........................................ 55
  Opening General Session .................... 56
  Education Sessions ............................ 58

Monday, August 19
  Schedule ........................................ 63
  General Session ................................ 64
  2019 NACHC Community Health Care
  Awards of Excellence ...................... 64
  Education Sessions ............................ 65

Tuesday, August 20
  Schedule ........................................ 83
  General Session ................................ 84
  Education Sessions ............................ 85

EXPO
  Schedule ........................................ 97
  Networking Events ............................. 99
  Community Health Ventures
  Partner Row ................................... 102
  Exhibitor Profiles ............................. 110
  Exhibitor Index by Name ................... 151
  Exhibitor Index by Number ............... 153
  EXPO Floorplan ................................ 155

Key to Moderators and Presenters ........ 159

Ad Index ........................................... 161

Commonly Used Acronyms in the Health
Center Industry ................................. 163

Hotel Maps ....................................... 165
2019 NACHC Board of Directors

EXECUTIVE COMMITTEE

Chair of the Board
James Luisi
North End Waterfront Health
Boston, MA

Secretary
Paloma Hernandez
Urban Health Plan
Bronx, NY

Chair-Elect
Lathran J. Woodard
South Carolina Primary Health Care Association
Columbia, SC

Treasurer
Michael A. Holmes
Cook Area Health Services
Cook, MN

Immediate Past Chair
J. Ricardo Guzman, LMSW, MPH
Community Health & Social Services Center
Detroit, MI

Consumer/Board Member Representative
Yvonne G. Davis
Health Care Partners of South Carolina
Florence, SC

Speaker of the House
Henry Taylor, MPA
Mile Square Health Center
Chicago, IL

Parliamentarian
James W. Hunt, Jr.
Massachusetts League of Community Health Centers
Boston, MA

Vice-Speaker of the House
Kimberly Chang, MD
Asian Health Services
Oakland, CA
REPRESENTATIVES FROM CHARTERED REGIONS

REGION I

John M. Silva
Greater Lawrence Family Health Center, Methuen, MA

Michael R. Taylor
Cornell Scott-Hill Health Corporation
New Haven, CT

REGION II

Isolina Miranda-Sotillo
C OSSMA, Inc.
Cidra, PR

Mary Ann Zelazny
Finger Lakes Community Health
Penn Yan, NY

REGION III

Vincent A. Keane
Unity Health Care
Washington, DC

Richard Shinn
Virginia Community Healthcare Association
Henrico, VA

REGION IV

Carla Belcher
Community Health Care Systems
Wrightsville, GA

Philip A. Harewood
Lincoln Community Health Center
Durham, NC

REGION V

Berneice Mills-Thomas
Near North Health Service Corporation
Chicago, IL

Kimberly Mitroka
Christopher Greater Area Rural Health Planning Corporation
Christopher, IL

REGION VI

Santos Camarillo
Vida Y Salud Health Systems
Crystal City, TX

Seferino Montano
La Casa Family Health Center Portales, NM

REGION VII

Vacant

Dennis Kruse
Family Care Health Centers
St. Louis, MO

REGION V III

Vacant

Dennis Kruse
Family Care Health Centers
St. Louis, MO

REGION VIII

John Mengenhausen
Horizon Health Care
Howard, SD

John Santistevan
Salud Family Health Centers
Ft. Lupton, CO

REGION IX

Richard P. Bettini
Waianae Coast Comprehensive Health Center
Waianae, HI

David B. Vliet, MBA
Tiburcio Vasquez Health Center
Union City, CA

REGION X

Anita Monoian
Yakima Neighborhood Health Services
Yakima, WA

Thomas Trompeter
HealthPoint
Renton, WA

NATIONALLY ELECTED REPRESENTATIVES

CLINICIAN BOARD REPRESENTATIVES

Daniel Miller, MD
Hudson River Community Health
Peekskill, NY

Felix M. Valbuena, Jr., MD
Community Health & Social Services Center
Detroit, MI

HEALTH CENTER BOARD MEMBER REPRESENTATIVES

Virginia (Ginger) Fuata
Waianae Coast Comprehensive Health Center
Waianae, HI

Rita Sorrento
East Boston Neighborhood Health Center
Boston, MA
NACHC House of Delegates Annual Meeting
Grand Ballroom
Sunday, August 18, 2019  •  10:00am - 12:00pm (doors open at 9:30am)

This year, NACHC will elect three officers: Chair-Elect, Speaker of the House, and Treasurer, and two nationally-elected board representatives: one Clinician Representative and one Health Center Board Member Representative.

Be present and cast your vote for the following:

NACHC Executive Committee
• Chair-Elect
• Speaker of the House
• Treasurer

NACHC Board of Directors
• One Clinician Representative
• One Health Center Board Member

NACHC members are encouraged to meet and visit with all candidates prior to the election. Space will be designated in the Columbus Foyer for each candidate campaigning for NACHC office. Campaign signage and literature may not be posted or displayed anywhere in the Hyatt Regency Chicago, including lounge areas, registration area, exhibit hall, or any other conference venue. Hotel management strictly prohibits the affixing of signage to walls or structures within its edifice.
OCHIN improves the playing field for community health centers nationwide with technology, data analytics, research, and support services.

Please visit us in Booth #805

503.943.2500 | info@ochin.org | www.ochin.org
Accessing Conference Handouts

The NACHC Mobile App is only accessible on mobile devices such as a smartphone, tablet, or Kindle. You can download the app by searching for “NACHC Mobile” in either the Apple Store or Google Play Store. If your device does not have access to these stores, the mobile app cannot be installed on your device.

If you wish to access items such as session handouts, evaluations, and speaker bios, simply log in to the NACHC Conferences website (https://conferences.nachc.org/nachc/) from your device; you can do this both during and ahead of the conference. On the right side under Membership, click “Manage Your Account,” then click “Forgot Your Password” and enter your email address. You will immediately receive an email with your iMis login and password. Once you’ve logged in, click “My Account” at the top of the page, then click “Physical Events” on the left hand navigation bar on the page that follows. From here you can select the conference and then access additional information for that event including: handouts, session evaluations, and certificates, and even recorded sessions shortly after the conference concludes.

Finally, if you wish to complete a survey for a session that you attended, but do not have a computer or a compatible mobile device to access the NACHC Conferences website or NACHC Mobile App, visit the on-site Mobile App Helpdesk in the Grand Ballroom Foyer. You’ll be able to access your conference surveys on a dedicated computer with assistance from a NACHC representative.
800+ Health Centers Rely Upon eClinicalWorks

Cloud-based EHR/PM Solutions

starting at $599 per provider, per month

Includes on-site training*, data migration, and 24/7 support
No upfront license fees

Fully integrated health records, reporting solutions, and Population Health.

Visit us at Booth #419

*Initial five days of on-site training are included.

www.eclinicalworks.com • healthcenter.sales@eclinicalworks.com
866-888-6929
Conference attendees will have Wi-Fi access during the 2019 CHI & EXPO! Thanks to a generous sponsorship on behalf of athenahealth, internet access will be available throughout the CHI conference areas and EXPO Hall.

Simply follow these easy steps for access:

**To Log In:**

1. Search for **NACHC CONFERENCE** and double click it to connect.
2. Enter password: **athenahealth**
3. Open a web browser and the *Welcome* page and the *Terms and Conditions of Use* will appear.
4. Once you have reviewed and accepted the *Terms and Conditions of Use*, you will be redirected to **NACHC's CHI website**, where you can begin browsing the internet.

**Time Limit:**

*Your internet access will have a time limit of three hours.* You can be reconnected immediately after three hours by opening a new web browser window and accepting the *Terms and Conditions of Use*. If you are unable to access the *Terms and Conditions of Use* page, disconnect the **NACHC CONFERENCE** network and connect again.

*Note: NACHC cannot provide end-user support and personal assistance for PC configuration or troubleshooting; and does not screen or restrict access to any content placed on or accessible through the internet.*
Interact with speakers and colleagues both on-site and online!

- Questions for the presenters? DOWNLOAD the MOBILE APP and LOG IN!
- Participate in real-time polls? DOWNLOAD the MOBILE APP and LOG IN!
- Receive important updates? You guessed it – DOWNLOAD the MOBILE APP and LOG IN!

You will need your iMIS ID and password to log in to the mobile app.

**How to locate and download the Mobile App from Google Play Store or Apple:**

1. Launch the Google Play Store or App Store
2. Search for **NACHC Mobile**
3. Tap the event app icon/listing
4. Tap Install
5. Enter Google ID or Apple ID password and click OK
6. Tap Accept and Download
7. App will download and display on your phone
8. Tap the NACHC Mobile App
9. Tap the ≡ icon
10. Tap 2019 Convention & Community Health Institute

Once you have downloaded the app, you **MUST** log in to access presentations and participate in polls and feedback requests.

Note: Adobe Reader **MUST** be installed on your android device to open the presentations.

**Forgot your iMIS login and password?**

1. Go to a browser and type in **NACHC.org**
2. On the right side under Membership, click **Manage Your Account**
3. Click **Forgot Your Password**
4. **Enter your email**

You will immediately receive an email with your iMIS login and password. Still having problems? No worries. Stop by the Mobile App Help Desk, in the Grand Ballroom Foyer, near NACHC Registration.
Feedback/Polling

Participate in workshops using the Feedback/Polling feature in the mobile app. Submit questions to the presenter(s) and respond to poll questions in real-time. You’ll see everyone’s comments and/or questions and you can up-vote the ideas you agree with.

HOW TO PARTICIPATE:

1. Click on the session that you want to join.
2. Tap on your session.
3. Up-Vote a Comment.
4. Respond to Polls when they appear.
Registration, Credentialing, and Speaker/Exhibitor Check-In

NACHC Registration is located in the Grand Ballroom Foyer. Registered attendees can pick up their registration packets, badges, and credentialing for the House of Delegates in the Grand Ballroom Foyer during the following hours:

<table>
<thead>
<tr>
<th>Day</th>
<th>Registration</th>
<th>Credentialing</th>
<th>Speaker/Exhibitor Check-In</th>
</tr>
</thead>
<tbody>
<tr>
<td>Friday, August 16</td>
<td>2:00pm – 6:00pm</td>
<td>2:00pm – 6:00pm</td>
<td>2:00pm – 6:00pm</td>
</tr>
<tr>
<td>Saturday, August 17</td>
<td>7:30am – 4:00pm</td>
<td>7:30am – 4:00pm</td>
<td>7:30am – 4:00pm</td>
</tr>
<tr>
<td>Sunday, August 18</td>
<td>8:00am – 4:00pm</td>
<td>8:00am – 10:00am</td>
<td>8:00am – 4:00pm</td>
</tr>
<tr>
<td>Monday, August 19</td>
<td>7:30am – 4:00pm</td>
<td></td>
<td>7:30am – 4:00pm</td>
</tr>
<tr>
<td>Tuesday, August 20</td>
<td>7:30am – 11:00am</td>
<td></td>
<td>7:30am – 2:00pm</td>
</tr>
</tbody>
</table>

Speaker/Exhibitor Check-In

NACHC’s Speaker/Exhibitor Check-In is located in the Grand Ballroom Foyer. All speakers and exhibitors are asked to report to this desk upon arrival at the conference. At this location, speakers will receive badges and review or upload presentations. Exhibitors will receive badges and booth packets.

Hotel Information

**Hyatt Regency Chicago**
151 East Wacker Drive
Chicago, IL 60601
(312) 565-1234 Hotel Direct

**Swissotel Chicago**
323 East Upper Wacker Drive
Chicago, IL 60601-9722
(312) 565-0565 Hotel Direct

**Fairmont Chicago Millennium Park**
200 N. Columbus Drive
Chicago, IL 60601
(312) 565-8000 Hotel Direct

NACHC gratefully acknowledges the following sponsor:

**Tote Bags**
eClinicalWorks

NACHC gratefully acknowledges the following sponsor:

**Hotel Key Cards**
athyenahealth
CONGRATULATIONS to the 2019 Helping Build Healthy Communities Awards Winners!

The BD Helping Build Healthy Communities initiative is a multiyear partnership, funded by BD and implemented by Direct Relief and the National Association of Community Health Centers. It seeks to expand access to quality healthcare among vulnerable populations by providing awards to community health centers that implement innovative approaches for providing at-risk populations with primary and preventive healthcare. Each award-winning program is tailored to meet a unique set of barriers within their community.

- In 2019, BD invested $1 million in awards, with five health centers each receiving $200,000.
- Since its launch in 2003, 41 health centers have received $5.6 million in awards.
- More than 36,000 patients have received treatment through awardee’s programs.
- BD has also donated more than 32 million insulin syringes and 3,200 pen needles to 1,224 community health centers and free and charitable clinics in 49 states and Puerto Rico.

DIRECTRELIEF.ORG/BDHBHC
In a world where we constantly do more with less; where products and processes change at the drop of a hat; and where new and innovative technologies enter the marketplace today, but are nearly obsolete tomorrow – it’s necessary that organizations move quickly and proactively in addressing all new information and guidance. NACHC’s T³ (Timely Thirty-Minute Tips) sessions are thirty-minute presentations that provide “quick and easy” tips, ideas, and best practices that you can Learn TODAY and Implement TOMORROW! These sessions address a variety of topics relevant to the business of community-based health care.

### T³ sessions scheduled during the 2019 CHI & EXPO:

**Sunday, August 18**

- **12:15pm – 12:45pm**  
  **T3-1** Increase Health Outcomes Through Strategic Patient Text Messaging: How ChapCare Increased Enrollment Through Outreach and Education  
  *(refer to page 58 for session details)*

- **1:15pm – 1:45pm**  
  **T3-2** Core Competencies: Tools for Leadership and Professional Development  
  *(refer to page 59 for session details)*

- **2:15pm – 2:45pm**  
  **T3-3** Chronic Disease Management and LabCorp’s Clinical Data Analytics Solution  
  SPECIAL EXHIBITOR PRESENTATION  
  Sponsored by [LabCorp](#)  
  *(refer to page 59 for session details)*

- **5:15pm – 5:45pm**  
  **T3-4** Assistance, Access, and Answers  
  SPECIAL EXHIBITOR PRESENTATION  
  Sponsored by [Phifer RxPathways](#)  
  *(refer to page 60 for session details)*

- **6:00pm – 6:30pm**  
  **T3-5** Tackling Employee Health Insurance Head-On: How CHCs Are Leading the Way  
  SPECIAL EXHIBITOR PRESENTATION  
  Sponsored by [Nonstop Wellness](#)  
  *(refer to page 60 for session details)*

**Monday, August 19**

- **7:45am – 8:15am**  
  **T3-6** Cancelled

- **10:00am – 10:30am**  
  **T3-7** BD Helping Build Healthy Communities: Innovative Approaches to Community Health  
  SPECIAL EXHIBITOR PRESENTATION  
  Sponsored by [BD](#)  
  [Direct Relief](#)  
  *(refer to page 70 for session details)*
12:45pm – 1:15pm  T3-8  **The Basics of the Public Service Loan Forgiveness Program**  
(refer to page 71 for session details)

3:00pm – 3:30pm  T3-9  **FQHCs Determine Your Destination (Destiny) and Control Your Journey: Health Care’s New Digital Transformation**  
SPECIAL EXHIBITOR PRESENTATION  
Sponsored by HealthEC*  
(refer to page 75 for session details)

**Tuesday, August 20**

7:45am – 8:15am  T3-10  **FQHCs: Cutting-Edge Trends for Executive Compensation**  
SPECIAL EXHIBITOR PRESENTATION  
Sponsored by NFP  
(refer to page 85 for session details)

---

**T³ (Timely Thirty-Minute Tips) Sessions:**  
*Another way that NACHC is maximizing the value of your conference experience.*

---

**Conference Code of Conduct**

All attendees, speakers, sponsors, and volunteers at our conference are required to agree with the following code of conduct. NACHC will enforce this code throughout the event. We expect cooperation from all participants to help ensure a safe environment for everybody.

Our conference is dedicated to providing a harassment-free experience for everyone regardless of gender, gender identity and expression, age, sexual orientation, disability, physical appearance, body size, race, ethnicity, or religion. We do not tolerate harassment of conference participants in any form. This also includes inappropriate physical contact and unwelcome sexual attention. Sexual language and imagery are not appropriate for any conference venue, including talks, workshops, social events, Twitter, and other online media. Participants asked to stop any harassing behavior are expected to comply immediately. Conference participants violating these rules may be sanctioned or expelled from the conference without a refund at the discretion of NACHC.

If you are being harassed, observe that someone else is being harassed, or have any other concerns, please contact a member of the conference staff immediately.
Peer-to-Peer (P2P) Networking Sessions

A Peer-to-Peer (P2P) Networking session is a training delivery method where industry experts facilitate workshops that focus on topics impacting health centers such as legislative and regulatory practices, operational issues, and the unique challenges that come with health center management and patient care. P2Ps are innovative opportunities for learning in small-group settings, where participants exchange ideas and network on issues most relevant to health centers. (NACHC Peer-to-Peer (P2P) Networking sessions do not qualify for continuing education contact hours.)

P2P Networking sessions scheduled during the 2019 CHI & EXPO:

Tuesday, August 20

8:00am – 10:00am  CTuB1  The Compassionate Care Team and Moral Injury: Resources for Resiliency and Conflict Resolution  Columbus EF 
(refer to page 86 for session details)

8:30am – 10:00am  CTuA1  The Language of Leadership  Columbus A-D 
(refer to page 86 for session details)

1:30pm – 3:00pm  CTuA2  Veterans Interest Group: A Peer-to-Peer Exchange on How to Design a Veterans Portfolio in Your Health Center  Columbus A-D 
(refer to page 90 for session details)

1:30pm – 3:30pm  CTuB2  Sheltering Patients from the Storm: Human Trafficking, Sexual Trauma, and Domestic Violence  Columbus EF 
(refer to page 90 for session details)

1:30pm – 3:00pm  CTuC2  Exploring Core Competencies as Tools for Recruitment, Retention, and Leadership Development  Columbus G-J 
(refer to page 91 for session details)
HERE’S TO THOSE WHO IMAGINE MORE.

We are proud to sponsor NACHC’s 2019 Community Health Institute & Expo.
Please visit us at Booth #618!

Peter R. Epp, CPA, Partner and Community Health Centers - Practice Leader
Gil Bernhard, CPA, Partner, Healthcare Industry Practice
Steven D. Schwartz, CPA, Partner, Healthcare Industry Practice
and the Partners of CohnReznick

cohnreznick.com
Young Professionals

NACHC invites individuals in the early stages of their professional careers to participate in activities and sessions recommended for Young Professionals at this year’s Community Health Institute (CHI) & EXPO. With an expansive network of clinics and an ever-increasing patient population of more than 28 million, America’s Health Centers are now more than ever looking to the next generation of leaders to continue the mission of high-quality, cost-effective, and culturally-competent health care for all.

Join other young professionals throughout the conference for various networking activities and educational sessions that will speak to future challenges and opportunities to further the Health Center Movement. Identify skills and experiences needed to advance your leadership potential while networking and forming friendships with the next generation of health center leaders. Advocate for yourself, your career, and the Health Center Movement by participating in this exciting learning opportunity.

For more information about activities and sessions recommended for young professionals, please contact Shelkecia Lessington (slessington@nachc.org), Russell Brown (rbrown@nachc.org), or Emily DeMent (edement@nachc.com).

Young Professionals Reception
Sunday, August 18 • 6:30pm – 8:30pm
Picasso

Get to know your fellow health center young professionals! Enjoy some complimentary food and beverages, get to know one another, and get excited about the conference! You’ll leave this event with valuable new relationships that will inspire you in your work and help build the bonds necessary to advance the Health Center Movement.

Need Help?

We want to ensure that your attendance at this conference is an enjoyable experience. If we can be of any assistance, please call on any member of the Meetings Team.

Mary Hawbecker
Senior Vice President,
NACHC Operations and Chief Financial Officer

Jason G. Watkins, CMP
Associate Vice President,
Conferences and Exhibits

Lisette Werbowetzki, CMP
Deputy Director,
Meetings Logistics and Housing

Karen Eppsteiner
Deputy Director,
Exhibits and Sponsorship

Helene Slavin
Meetings Associate
Sessions scheduled for Young Professionals during the 2019 CHI & EXPO:

**Monday, August 19**

- **8:30am – 10:00am**  
  **CMA1** IHI Leadership Alliance: Community Health Centers Engaged in Collective Voice for Change  
  (refer to page 66 for session details)  
  Columbus A-D

- **1:30pm – 3:00pm**  
  **CMF2** All Politics Is Local: Building Relationships with Local Officials and District Offices  
  (refer to page 74 for session details)  
  Regency C

- **3:30pm – 5:00pm**  
  **CMG3** Elevate: Applying a National Model for Health Center Transformation  
  (refer to page 79 for session details)  
  Regency D

**Tuesday, August 20**

- **8:30am – 10:00am**  
  **CTuA1** The Language of Leadership  
  (refer to page 86 for session details)  
  Columbus A-D

- **1:30pm – 3:00pm**  
  **CTuF2** Federal Policy and Advocacy Update: Where We’ve Been and Where We’re Headed  
  (refer to page 92 for session details)  
  Regency C

---

Visit CPG’s booth #205 to try your luck at our prize safe!

Learn how CPG can help you save on the products, services, supplies, and equipment your health center uses every day.

---

NACHC 2019 Community Health Institute (CHI) & EXPO 19
CHI 2019 Track Titles and Descriptions

Track titles are referenced in both the conference At-A-Glance and within each session description as a topic/subject matter guide for conference participants.

**Policy Analysis:** How are recent changes in policy impacting your health center? This track identifies policy issues and the implications on the Health Center Program, site operations, funding, payers and program requirements, in addition to understanding and applying the latest health center research demonstrating health center value.

**Advocacy and Mobilization:** From the grassroots to the grass tops, mobilizing health center advocates must be a priority for all. This track educates and equips learners with the essential skills necessary for sustained messaging and action on policy and legislative issues critical to the survival of the Health Center Program.

**Health Center Governance:** A strong board that understands its role and effective governance practices is better able to govern the health center and help the health center adapt and thrive in the changing and complex health care environment. This track focuses on health center board roles and responsibilities, good governance practices, and highlights some critical issues for health centers through a governance lens. While these sessions are geared to a board member audience, staff who work with boards may also find them useful.

**Health Center Essentials:** Understanding the basic elements of the Health Center Program is essential for serving your community. This track highlights foundational concepts in financial and site operations, program compliance and performance improvement, and health care access for special and vulnerable populations.

**Population Health and Quality Improvement:** Providing your health center with the necessary tools to understand the evolving needs of your community and the use of a deliberate and defined improvement process is necessary to systematically improve the way care is delivered and improve population health. This track showcases educational sessions on care coordination and population health management, utilizing data to drive quality improvement, and highlighting effective case studies of health centers transforming their practice to provide value-based and competent care.

**Innovation and Transformation:** Some health centers are in the beginning stages of using innovative approaches to transform care and others are further down the path. Regardless, each stage along the continuum will impact the system of care. Understanding what transformation means to your health center and state is a critical part of the practice transformation process. This track delivers education and peer dialogue on the changing health care delivery system as well as reimbursement landscape via accountable care models, managed care contracting, and alternative payment methodologies.

**Workforce Investment in the Future:** Are you investing in your health center’s staff and leaders today to build and maintain a high-performing, compassionate health center workforce that delivers high-quality, cost-effective, patient-centered care for the foreseeable future? This track explores resources, techniques, drivers and models to recruit, retain, train and care for your workforce; highlights current trends that make this all the more necessary; and examines approaches to make the case for growing workforce investments.
Where Care Comes Full Circle

Our whole-person model of care focuses on the full spectrum of physical well-being, mental health, psychosocial needs, and community support. Through this approach, we are helping our members achieve maximum independence and improve their quality of life.

To see how we keep care at the heart of our work, please visit www.amerihealthcaritas.com
Conference Basics

Business Center
The Hyatt Regency Chicago Business Center can serve as your extended office while you’re in town. Located on the Exhibit Level, the business center offers a full range of services including: photocopying, faxing, shipping, and much more.

**Business Center Hours:**
- Monday-Friday: 6:00am – 7:00pm
- Saturday and Sunday: 7:00am – 6:00pm

Cellular Telephones –
**PLEASE Turn OFF Your Cell Phone**
Please be considerate of others. Ringers on cell phones and other electronic devices should be turned off or switched to vibrate or silent mode in conference education sessions, meetings, and social events.

Conference Attire
We invite you to dress in comfortable business casual attire for the conference. Hotel meeting rooms can be chilly, so you are advised to bring a sweater or light jacket as well.

Health Center Board Members
Health Center Board Members are encouraged to visit with members of the NACHC Consumer/Board Member Committee. Share experiences with other board members from around the country and learn how to make the most of your conference experience. Committee members will be in the Grand Ballroom Foyer for your convenience.

Job Board
A job board will be on display in the NACHC Registration area, located in the Grand Ballroom Foyer. If you wish to advertise job vacancies for your organization, please post them on the job board. Please limit all job postings to one page.

Lost and Found
Please check with the hotel’s front desk for lost and found items.

Messages
In case of an emergency, callers should contact the hotel directly and request that a copy of their message be given to the NACHC Registration staff. The telephone number of the Hyatt Regency Chicago is (312) 565-1234. Messages will be posted on a designated message board near NACHC Registration, located in the Grand Ballroom Foyer.
Membership
Organizations or individuals interested in NACHC Membership, please contact the NACHC office at (301) 347-0400. During the conference you can obtain a membership application by visiting the NACHC Information Center, in the Grand Ballroom Foyer, on Friday and Saturday or the NACHC Membership Booth (#431), in the Riverside Exhibit Hall, Sunday through Tuesday.

MyNACHC Learning Center (MyNACHC)
Continuing education right at your fingertips
The world of NACHC events is just a click away! The MyNACHC Learning Center (MyNACHC) is your online portal to educational content from all NACHC events. All CHI education sessions are FREE to ALL paid 2019 CHI attendees.

This valuable online service provides access to meeting content on digital media — WHENEVER you need it — captured live and available to you via MyNACHC! View courses online (as released for inclusion), captured as true multimedia re-creations with synchronized slides, handouts, and much more. This is an excellent training tool and resource for missed courses.

The MyNACHC Learning Center (MyNACHC) provides:
• Quick and easy access to past and current content from NACHC conferences and other training events.
• The ability to earn additional continuing education (CME/CE) credits in the professional disciplines currently offered on-site at NACHC conferences (including NACHC’s Certificate in Health Center Governance Program).
• Session audio recordings synchronized to training presentations.
• The ability to track your own continuing education units and attendance certification.

Note: To access the MyNACHC Learning Center, visit mylearning.nachc.com and log in using your iMIS ID and password (refer to page 10 for iMIS login). If you need login assistance or additional information, contact mylearning@nachc.com or call (301) 347-0400.

This icon designates education sessions that will be live-streamed and audiotaped with presentations for the MyNACHC Learning Center (MyNACHC). These sessions will be available online after the conference and are FREE to ALL paid 2019 CHI attendees.

Providing innovative 340B program management and other pharmacy-related support to rural primary care organizations.
Striving to expand 340B services by offering a continued investment in data management and clinical services necessary for the transformation of pharmacy into an essential part of integrated care.
Continuing Education

By attending education workshops, participants may qualify for continuing education units. Only full-paying participants and daily registrants are eligible for continuing education credits.

Due to individual state-by-state requirements, nurses and lawyers should have their badges scanned and go to the MyNACHC Learning Center, at mylearning.nachc.com, to download a certificate of completion to submit to state licensing organizations when applying for credits. Instructions on how to access MyNACHC can be found on the back of your badge.

ACCOUNTING PROFESSIONALS (CPE)
The National Association of Community Health Centers, Inc. (NACHC) is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website at www.nasbaregistry.org. (Sponsor #108392)

Delivery Method: Group Live and Group Internet-Based
Program Level: Basic
Duration of Training: 2.5 days

This program is being considered by the National Association of State Boards of Accountancy (NASBA) for 10 continuing education contact hours in the “Specialized Knowledge” category.

For questions or complaints, please contact Helene Slavin at hslavin@nachc.com or (301) 347-0400.

PHYSICIANS (CME)
This program is being considered by the American Academy of Family Physicians (AAFP) for 8 continuing education contact hours.

SOCIAL WORKERS (CE)
This program is being considered by the National Association of Social Workers (NASW) for 8 continuing education contact hours. (Provider #886419070)

OTHER HEALTH PROFESSIONALS (CE)
The National Association of Community Health Centers, Inc. (NACHC) Certificate of Participation may be used toward state licensing requirements for a variety of disciplines requiring continuing education credits (e.g., health educators, nurses, physician assistants, doctors of osteopathic medicine, etc.). It is recommended that a Certificate of Participation and a copy of a conference program be submitted to your state-licensing agency.

Scanning and Evaluations
To receive Continuing Education Units (CEUs) at this NACHC conference, ALL attendees must:

- Have their conference badges scanned by room monitors at the end of each education session attended.

AND

- Complete session evaluations in the NACHC Mobile App at the conclusion of each session attended.

These simple steps ensure that CEUs are accurately processed and that valuable feedback is provided for the development of future NACHC programs.

In addition to earning educational credits through NACHC conference attendance, participants can receive credits online via MyNACHC Learning Center (MyNACHC) at mylearning.nachc.com.
NACHC offers a certificate program designed for health center board members who wish to follow a formal path of training and skills enhancement in the area of overall health center governance. To obtain certification, participants must enroll in the program and attend education sessions offered at NACHC’s national conferences including the Community Health Institute (CHI & EXPO) and Policy & Issues (P&I) Forum. Program participants will complete Board Member Boot Camp (offered at CHI and P&I), Setting the Bar: Legal Approaches to Health Center Board Compliance (offered only at CHI), and a number of elective courses. For more information on program registration and requirements, please visit http://www.nachc.org/trainings-and-conferences/governance/.

NACHC gratefully acknowledges the following sponsor:
Printed Columns
Visit the NACHC Information Center

Visit staff at the NACHC Information Center, in the Grand Ballroom Foyer, where you can learn more about NACHC activities and the many ways that NACHC supports community health centers. Stop by, ask questions, and learn more about all that NACHC has to offer.

Visit the NACHC Booth

From advocacy to training and technical assistance, whether you’re looking for information on the latest and greatest health center research, or NACHC Membership benefits, visit the NACHC Booth (#431). Discover the many ways that NACHC supports community health centers.

Become a Health Center Advocate

Becoming a Health Center Advocate has never been easier – or more important! Raise your voice and take action to support America’s health centers and the patients they serve. Become an advocate by going to the Health Center Advocacy Network’s mobile-friendly website at www.hcadvocacy.org/join. By signing up as a Health Center Advocate, you will receive key policy and advocacy information from Washington, as well as Advocacy Calls to Action so you can raise your voice to support your health center and the millions of patients health centers serve across the nation.

Conviértase en un defensor de los centros de salud

Hacerse un defensor de los centros de salud nunca ha sido más fácil – ¡ni más importante! Use su voz para pasar a la acción y apoyar a los centros de salud y a los pacientes que sirven. Únase a la red de defensores de los centros de salud a través de nuestro nuevo sitio de web en www.hcadvocacy.org/ladefensa. Al hacerse un defensor, recibirá información importante sobre las políticas y la defensa de los centros de salud. Además de oportunidades para pasar a la acción para usar su voz y apoyar su centro de salud y los millones de pacientes que sirven.

15-Minute Morning Meditation and Motivation

Do you start your morning in your inbox, scrolling social media, watching the news, or craving coffee? Do you feel like you don’t have time to create and stick to a morning routine? If so, NACHC has just what you need.

Plan to wake up a few minutes earlier for 15 minutes of Meditation and Motivation with April Lewis, NACHC’s Director of Health Center Operations and HR Training. If you have never meditated – join us. If you think it’s hard – join us. If you want some motivation to get ready for whatever the day brings – join us!

April will take you through a simple, guided meditation to slow down your thoughts, think positively, and ease into the day ahead.

Meet us from 7:15am-7:30am Saturday through Tuesday in Plaza A and Patio. All you need is YOU!
#NACHC19CHI Social Media

Join the online conversation at the NACHC Community Health Institute (CHI) & EXPO using #NACHC19CHI when you post about the CHI on Facebook, Twitter, and Instagram. Share your conference experience with others in real time as events unfold. Also, be sure to follow @NACHC on Twitter (www.twitter.com/nachc) for important updates before and during the conference.

#NACHC19CHI Twitter Contest

Tweet using #NACHC19CHI throughout the CHI for your chance to win one of two $100 Amazon gift cards in a random drawing. The more you tweet, the more opportunities you have to win!

The 2019 CHI Twitter Contest winners will be announced on Tuesday, August 20, at 10:15am at the NACHC Booth (#431) in the Riverside Exhibit Hall. You MUST be present to win!

- Remember to follow @NACHC on Twitter (www.twitter.com/nachc).
- Make sure your Twitter stream is publicly visible.
- Use #NACHC19CHI to enter the random drawing, one entry per tweet.
- Submit all tweets, using #NACHC19CHI, by Monday, August 19, at 11:59pm to be eligible for prize drawings.

Mobile App QR Code Challenge

Explore the 2019 CHI & EXPO with the conference mobile app and earn the chance to win one of three Amazon gift cards! Click the QR Scan icon on the Dashboard of the mobile app and scan all of the following 10 conference locations:

- General Session (50 points)
- T3 Theater (50 points)
- EXPO Entrance (50 points)
- Registration (25 points)
- Poster Presentations (100 points)
- Monday Theme Party (75 points)
- Sunday EXPO Reception (100 points)
- NACHC Booth #431 (25 points)
- CHV Booth #331 (25 points)
- Health Center of the Future Pop-Up Wall (75 points)

You must scan all 10 QR codes (duplicate scans will not be counted) and earn 575 points to be entered in this drawing. All scans must be completed by 9:00pm on Monday, August 19. Winners will be announced on Tuesday, August 20, at 10:15am at the NACHC Booth (#431) in the Riverside Exhibit Hall. You DO NOT have to be present to win!

Follow the leaderboard on the mobile app to see where you and your fellow attendees stand in the game.

RANDOM DRAWINGS RULES: (1) No purchase is necessary. (2) The Twitter Contest starts at midnight Sunday, August 18 and ends on Monday, August 19 at 11:59pm. (3) Adults over the age of 18, registered to attend the National Association of Community Health Center’s 2019 Community Health Institute (CHI) & EXPO, with Twitter accounts that follow @NACHC on Twitter, are eligible to win the random Twitter drawing. NACHC employees and exhibitors are not eligible to win. (4) How to enter the Twitter Contest: submit a publicly viewable Tweet related to the CHI and include “#NACHC19CHI” for the random Twitter drawing which counts as one entry. (5) Individual Twitter accounts are limited to 100 non-identical, CHI-related Tweet entries. Individuals, primary care associations, or health centers are eligible to win only once. (6) Odds of winning are determined by total number of entries. (7) There are two prizes of Amazon gift cards valued at $100 each for the Twitter Contest. (8) There will be two Twitter random drawing winners. (Winners will also be announced publicly on http://twitter.com/nachc.) (9) You must be present to win. If you are not present, that prize will be awarded to another winner selected at random. (10) This is sponsored by the National Association of Community Health Centers, 7501 Wisconsin Ave., Suite 1100W, Bethesda, MD 20814.

CHI Conference Program sponsored by

NACHC 2019 Community Health Institute (CHI) & EXPO
Networking Events

Sunday, August 18

Orientation for New Members and First-Time Attendees
8:30am – 10:00am

First time to the Community Health Institute (CHI) & EXPO? New NACHC Member? Attend this session to learn how you can make the most of your membership investment and gain a better understanding of conference committees, sessions, and activities. Get tips for navigating the conference and exhibits and make sure your CHI time is well spent!

EXPO Opening Reception
5:00pm – 6:30pm

Join us as we celebrate the grand opening of the NACHC 2019 Community Health Institute (CHI) & EXPO! Take this opportunity to also visit with colleagues and learn more about the innovative services and products that NACHC vendors will be showcasing throughout the EXPO. Identify new technologies and offerings that will enhance your health center operations and your overall delivery of patient care. Be sure to stop by the AmeriHealth Caritas Booth (#435) and ReCept Pharmacy Booth (#116) for a special treat during the EXPO Opening Reception.

Poster Presentations
5:00pm – 6:30pm

The Community Health Institute (CHI) & EXPO is the ideal place to learn about current health center research activities and innovative best practices. The 2019 Poster Presentations provide a unique opportunity to exchange ideas, problem-solve, and network with colleagues. Discover the results of innovative initiatives and enjoy the opportunity to ask in-depth questions. There are 76 posters this year addressing the topics most relevant to you and your health center!

To provide ample time for poster review, the 2019 Poster Presentations are scheduled for both Sunday and Monday during the CHI. Presenter attendance is required for Sunday, and strongly encouraged for Monday’s presentations.

(For a complete description of 2019 posters and a diagram of the presentation area, refer to the Poster Presentation Guide in your conference registration bag.)

Membership Meet-Up Reception (Invitation Only)
6:30pm – 7:30pm

NACHC welcomes all New Members, as well as those considering membership, to this event. This is an ideal opportunity to meet and build relationships with fellow health center professionals, exchange ideas, and learn about the many benefits of NACHC Membership. The evening’s soundtrack will be curated and mixed by NACHC’s own DJ Daryl Northrop.
LGBT Primary Care Alliance Reception
6:30pm – 7:30pm  
Michigan 1 A-C

The National LGBT (Lesbian, Gay, Bisexual, and Transgender) Primary Care Alliance invites you to a reception to meet your colleagues from health centers across the country. Join us for a glass of wine and learn more about available education, training, and community-based research initiatives focused on the LGBT community.

Young Professionals Reception
6:30pm – 8:30pm  
Picasso

Get to know your fellow health center young professionals! Enjoy some complimentary food and beverages, get to know one another, and get excited about the conference! You’ll leave this event with valuable new relationships that will inspire you in your work and help build the bonds necessary to advance the Health Center Movement.

Monday, August 19

Poster Presentations (continued)
12:30pm – 1:30pm  
Riverside Exhibit Hall

(For a complete description of 2019 posters and a diagram of the presentation area, refer to the Poster Presentation Guide in your conference registration bag.)

CHI Theme Party: “Disco Inferno”
6:00pm – 10:00pm  
Grand Ballroom

Join us for our “Disco Inferno” theme party! This party is created for you to connect with colleagues and engage in unique experiences to make lasting memories. Get your boogie on with us! Disco dress attire is encouraged, but optional.

THE #1 CLOUD FINANCIAL SYSTEM HELPING NONPROFIT HEALTHCARE ORGANIZATIONS

- Only AICPA preferred provider of cloud financial applications
- Consistently rated #1 in customer satisfaction
- HIPAA compliant financial system–willing to sign a BAA

sageintacct.com
THE BENCO DIFFERENCE
We drive dentistry forward by leveraging innovative solutions and our caring family culture.
Our world-class customer experience is built on ...

PAINLESS TOOLS
▶ We automate every facet of supply management, from free goods to inventory control, monthly budgeting to suggested substitutions.
▶ With 3 CenterPoint locations, the world’s largest design/equipment showrooms, we’ve redefined how dentists buy equipment and design facilities.

THE BROADEST & BOLDEST OFFERING
▶ We’re dentistry’s superstore, with options at every price: 1200+ Benco Brands™ products, complete inventories from leading manufacturers, our unique Marketplace, and Herman Miller furniture.
▶ Where others simply sell equipment, our team visualizes entire projects, from reception to team lounge, ceiling to floor, operatories to sterilization.

HUG PRICING
▶ Every client receives the best deal they’ve earned, without asking. For projects, we manage to the overall budget and won’t sell more than a customer needs.
▶ Over 600 million BluChips™ earned annually. Nearly $25 million in BUY/GETS. That’s millions of Benco hugs, delivered daily.

PEOPLE WHO SMILE
▶ We’re regularly named one of America’s best workplaces. Our secret: hire the best. Every year, over 20,000 apply for 250 openings, making us more selective than most top universities.
▶ Annually, we donate 5% of profits, nearly 3000 associate hours, and thousands of buy-1-give-1 PRO-SYS® toothbrushes to those in need around the world.

EXPERTS WHO HELP CUSTOMERS SUCCEED
▶ We know what we don’t know, so we partner with dentistry’s best at practice success: Cain Watters & Associates, Seattle Study Club®, Clarion Financial®, and others.
▶ For dental consulting and practice transitions, our resident expert takes the time to diagnose, and then crafts an action plan with help from dentistry’s leading consultants.

Call your Friendly Benco Rep at 1.800.GO.BENCO.
### Committee Meetings

#### Thursday, August 15, 2019

<table>
<thead>
<tr>
<th>Time</th>
<th>Committee</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:00pm – 8:00pm</td>
<td>Credentials Committee</td>
<td>Skyway 272</td>
</tr>
</tbody>
</table>

#### Friday, August 16, 2019

<table>
<thead>
<tr>
<th>Time</th>
<th>Committee</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:30am – 10:30am</td>
<td>LGBT Health Task Force</td>
<td>Plaza Ballroom</td>
</tr>
<tr>
<td>9:00am – 10:00am</td>
<td>Conference for Agricultural Worker Health Planning Committee</td>
<td>Gold Coast</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Committee on Health Center Excellence and Training</td>
<td>Columbus IJ</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Health Care for the Homeless Committee</td>
<td>Columbus EF</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Rural Health Committee</td>
<td>Columbus A-D</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Subcommittee on Health Center Financing</td>
<td>Columbus KL</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Subcommittee on Healthy Aging</td>
<td>Acapulco</td>
</tr>
<tr>
<td>11:00am – 12:00pm</td>
<td>Nominating Committee</td>
<td>Monroe 5 Boardroom</td>
</tr>
<tr>
<td>11:00am – 1:00pm</td>
<td>Health Professions Education in Health Centers Task Force</td>
<td>Plaza Ballroom</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Health Center Controlled Networks Task Force</td>
<td>Acapulco</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Committee for Agricultural Worker Health</td>
<td>Columbus EF</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Health Care in Public Housing Task Force</td>
<td>Gold Coast</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Committee on Service Integration for Behavioral Health and HIV</td>
<td>Columbus IJ</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Membership Committee</td>
<td>Columbus A-D</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>PCA Emergency Management Advisory Coalition Meeting</td>
<td>Columbus KL</td>
</tr>
<tr>
<td>4:00pm – 6:00pm</td>
<td>Health Policy Committee</td>
<td>Regency CD</td>
</tr>
</tbody>
</table>

#### Saturday, August 17, 2019

<table>
<thead>
<tr>
<th>Time</th>
<th>Committee</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00am – 10:00am</td>
<td>Finance Committee</td>
<td>Columbus G</td>
</tr>
<tr>
<td>8:00am – 10:00am</td>
<td>Clinical Practice Committee</td>
<td>Regency C</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Legislative Committee</td>
<td>Regency AB</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Consumer/Board Member Committee</td>
<td>Columbus G</td>
</tr>
<tr>
<td>1:30pm – 2:30pm</td>
<td>State Legislative Coordinators Meeting</td>
<td>Regency AB</td>
</tr>
<tr>
<td>3:00pm – 5:30pm</td>
<td>NACHC Board of Directors Meeting</td>
<td>Plaza Ballroom</td>
</tr>
</tbody>
</table>

#### Sunday, August 18, 2019

<table>
<thead>
<tr>
<th>Time</th>
<th>Committee</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>12:00pm – 1:30pm</td>
<td>QI Advisory Board Meeting</td>
<td>Toronto</td>
</tr>
<tr>
<td>1:00pm – 2:00pm</td>
<td>Advocacy Task Force</td>
<td>Atlanta</td>
</tr>
<tr>
<td>1:00pm – 2:30pm</td>
<td>340B Workgroup Meeting</td>
<td>Plaza Ballroom</td>
</tr>
</tbody>
</table>
CHI EXPO
Meet one-on-one with NACHC exhibitors for an introduction to products and services that can help you build and manage your health care business! Events are planned throughout the 2019 CHI EXPO where you can network with other industry professionals and discover innovative practices that are making a difference in health centers across the country. And don’t forget, there are great prizes to win just by visiting the EXPO floor!

**Hours:**
- Sunday, August 18: 12:00pm – 6:30pm
- Monday, August 19: 7:30am – 3:30pm
- Tuesday, August 20: 7:30am – 10:30am

**Visit the Community Health Ventures Partner Row**
Community Health Ventures (CHV) is the business development affiliate of NACHC. CHV operates several programs on behalf of NACHC and community health centers including:
- Value in Purchasing (ViP)
- Value in Staffing (ViS)
- Value in Laboratory (ViL)
- Value in Benefits (ViB)
- Value in Dental (ViD)
- 340Better

**During the 2019 CHI EXPO, 10 of our many partners will be featured in the CHV Partner Row. The featured CHV partners will be located at booths 220, 222, 224, 226, 228, 319, 321, 323, 325, and 327.** These booths will be designated with light blue draping in the Riverside Exhibit Hall. Other CHV partners will be located throughout the EXPO floor. All of our partners are to be recognized for the many ways they make CHV programs possible.

CHV partners have been vetted by NACHC and CHV leadership and tasked to provide best-in-class customer service, favorable contracting terms, and discounted rates on the products and services that health centers utilize. To learn more about CHV and its partners, please visit the Community Health Ventures booth (#331) in the Riverside Exhibit Hall.

**EXPO Opening Reception**
**Sunday, August 18, 5:00pm – 6:30pm**
Join us as we celebrate the opening of the NACHC 2019 Community Health Institute (CHI) & EXPO! Take this opportunity to visit with colleagues and learn more about the innovative services and products that NACHC vendors will be showcasing throughout the EXPO. Identify new technologies and offerings that will enhance your health center operations and your overall delivery of patient care. **Be sure to stop by the AmeriHealth Caritas Booth (#435) and ReCept Pharmacy Booth (#116) for a special treat during the EXPO Opening Reception.**

Co-Sponsored by AmeriHealth Caritas and ReCept Pharmacy.
The Recharge Lounge

Take an opportunity, while navigating the EXPO floor, to stop by the Recharge Lounge to relax, plug in your devices, and visit with colleagues. The Lounge is open during all CHI EXPO hours.

Sponsored by AmeriHealth Caritas

NACHCopoly!

While networking with colleagues and exhibitors at the CHI EXPO, make sure to play NACHCopoly for the chance to win great prizes!

It’s easy to play:

Step 1: You’ll find the EXPO game card in your registration bag. Simply visit all the exhibitors featured on the game card and collect their individual game stamps.

Step 2: Once you’ve collected all NACHCopoly game stamps from participating exhibitors, your game card is officially complete!

Step 3: Now just drop off your game card at the NACHC Booth (#431), in the Riverside Exhibit Hall, and you are automatically entered for a chance to go home with great prizes!

All completed game cards must be submitted to the NACHC Booth by 10:00am on Tuesday, August 20 to be eligible for the prize drawings. Prizes will be awarded at 10:15am on Tuesday, at the NACHC Booth (#431), in the Riverside Exhibit Hall. You MUST be present to claim all prizes.
Poster Presentations

Sunday, August 18, 2019, 5:00pm – 6:30pm
Monday, August 19, 2019, 12:30pm – 1:30pm
Riverside Exhibit Hall

The Community Health Institute (CHI) & EXPO is the ideal place to learn about current health center research activities and Innovations. The 2019 Poster Presentations provide a unique opportunity to exchange ideas, problem-solve, and network with colleagues. Discover the results of innovative research initiatives and enjoy the opportunity to ask in-depth questions.

To provide ample time for poster review, the 2019 Poster Presentations are scheduled for both Sunday and Monday during the CHI. Presenter attendance is required for Sunday, and strongly encouraged for Monday’s presentations.

(For a complete description of 2019 posters and a diagram of the presentation area, refer to the Poster Presentation Guide in your conference registration bag.)

2019 NACHC Poster Presentation Awards

There are 76 posters, including 6 A.T. Still University-School of Osteopathic Medicine posters, to be presented during the 2019 poster session. This year, Best in Show posters will be chosen by YOU! Vote for your favorite Research and Innovation posters on the mobile app by clicking on Vote for the Best Posters. When judging poster presentations, please consider the following criteria: innovation of information, presentation of poster, relevance of topic, impact of findings, replicability of innovation, and value of information to other health centers.

All poster voting MUST be completed by 3:00pm on Monday, August 19.

When voting, refer to the conference program (page 10) for instructions on downloading the mobile app.

All 2019 Poster Presentation winners will be announced during Tuesday’s General Session.

Prizes will be awarded to the TOP three winners in each category of Research and Innovation:

First Place: $250 AND a Complimentary Registration to the 2020 CHI & EXPO in San Diego!
Second Place: $150
Third Place: $100

A.T. Still University-School of Osteopathic Medicine

This is the ninth graduating class of A.T. Still University-School of Osteopathic Medicine in Arizona (ATSU-SOMA), with a very high percentage of these graduates continuing their professional journey into primary care. NACHC and ATSU continue their partnership in the development of America’s primary care physicians through the university’s innovative model of medical education, linking osteopathic training to the nation’s community health centers. See these student and faculty posters and become inspired by their commitment to community health and their vision of primary care delivery for the future.
What is a User Group?
Connect with your peers at a NACHC Electronic Health Record (EHR) User Group!

NACHC supports several user groups, specifically for health centers, that utilize select Electronic Health Record (EHR) programs. These user groups provide a vehicle for health centers to meet and discuss common issues, share experiences, and gain valuable insight on accomplishments and best practices.

EHRs Currently Supported
- athenaOne
- Centricity
- eClinicalWorks
- Greenway Intergy
- Greenway SuccessEHS
- NextGen Healthcare

Benefits
- Connect with other health centers that use the same EHR that you do
- Focuses on issues and enhancements that are most important to health centers
- Led by health center, HCCN, and/or PCA staff on a voluntary basis
- Online forums to exchange ideas, lessons learned, and best practices
- Groups meet both virtually and in-person
- NACHC provides support via WebEx, conference calls, and meeting space at our major conferences

Saturday, August 17

<table>
<thead>
<tr>
<th>Time</th>
<th>User Group</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:30pm – 10:00am</td>
<td>NACHC athenaOne User Group</td>
<td>Michigan 1 AB</td>
</tr>
<tr>
<td>12:30pm – 2:00pm</td>
<td>NACHC Centricity User Group</td>
<td>Michigan 1 AB</td>
</tr>
<tr>
<td>3:00pm – 6:00pm</td>
<td>NACHC Greenway Intergy and SuccessEHS User Group</td>
<td>Michigan 1 AB</td>
</tr>
</tbody>
</table>

Sunday, August 18

<table>
<thead>
<tr>
<th>Time</th>
<th>User Group</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:30am – 10:00am</td>
<td>NACHC NextGen User Group</td>
<td>Michigan 1 AB</td>
</tr>
<tr>
<td>12:30pm – 2:00pm</td>
<td>NACHC eClinicalWorks User Group</td>
<td>Michigan 1 AB</td>
</tr>
</tbody>
</table>

To learn more or to sign-up for NACHC User Groups, please visit our website at http://www.nachc.org/usergroups.cfm
Become a Member of the National Association of Community Health Centers (NACHC) and stand with thousands of your health center colleagues to strengthen, preserve, and expand the health center mission. Membership is open to health centers, dedicated professionals, non-profits, corporations, and students. **Our members make us stronger. Become a part of the Health Center Movement.**

**Make connections that matter.**

**Join today! Visit the NACHC Booth and receive 20% off your Organizational Membership dues!**

*Beth Wrobel, CEO*  
*HealthLinc, Inc., Valparaiso, IN*  
*NACHC Member*

I am most thankful for NACHC staff who are always there, in good times and bad times. As CHCs are there for the needs of our patients, NACHC is there to meet our needs.
BETTER CARE REQUIRES INTEGRATED TECHNOLOGY.

BELIEVE IN BETTER.

That’s why NextGen Healthcare offers end-to-end solutions for the full continuum of patient care.

Learn about our comprehensive approach to help your health center achieve better clinical and financial outcomes and fully integrated care.

Visit us at booth 811 for a discovery discussion. Email Tom.Farmer@nextgen.com to save your spot today.
## Education Sessions At-A-Glance
*(as of July 12, 2019 and is subject to change)*

### Sunday, August 18, 2019

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:15am – 7:30am</td>
<td>15-Minute Morning Meditation and Motivation</td>
<td>Plaza A and Patio</td>
</tr>
<tr>
<td>8:00am – 10:00am</td>
<td>Credentialing</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>8:00am – 4:00pm</td>
<td>Registration</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>8:00am – 4:00pm</td>
<td>Speaker/Exhibitor Check-In</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>8:30am – 10:00am</td>
<td>NACHC NextGen User Group</td>
<td>Michigan 1 AB</td>
</tr>
<tr>
<td>8:30am – 10:00am</td>
<td>Orientation for New Members and First-Time Attendees</td>
<td>Columbus KL</td>
</tr>
<tr>
<td>10:00am – 12:00pm</td>
<td>NACHC House of Delegates Annual Meeting <em>(doors open at 9:30am)</em></td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td>12:00pm – 1:30pm</td>
<td>EXPO Hall OPEN <em>(12:00pm – 1:30pm Refreshment Break in EXPO Hall)</em></td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>12:15pm – 12:45pm</td>
<td>T3-1 Increase Health Outcomes Through Strategic Patient Text Messaging: How ChapCare Increased Enrollment Through Outreach and Education</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>12:30pm – 2:00pm</td>
<td>NACHC eClinicalWorks User Group</td>
<td>Michigan 1 AB</td>
</tr>
<tr>
<td>1:15pm – 1:45pm</td>
<td>T3-2 Core Competencies: Tools for Leadership and Professional Development</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>2:15pm – 2:45pm</td>
<td>T3-3 Chronic Disease Management and LabCorp’s Clinical Data Analytics Solution</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>3:00pm – 5:00pm</td>
<td>CGS1 Opening General Session</td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td>5:00pm – 6:30pm</td>
<td>EXPO Opening Reception</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>5:00pm – 6:30pm</td>
<td>Poster Presentations</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>5:15pm – 5:45pm</td>
<td>T3-4 Assistance, Access, and Answers</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>6:00pm – 6:30pm</td>
<td>T3-5 Tackling Employee Health Insurance Head-On: How CHCs Are Leading the Way</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>6:30pm – 7:30pm</td>
<td>Membership Meet-Up Reception (Invitation Only)</td>
<td>Columbian</td>
</tr>
<tr>
<td>6:30pm – 7:30pm</td>
<td>LGBT Primary Care Alliance Reception</td>
<td>Michigan 1 A-C</td>
</tr>
<tr>
<td>6:30pm – 8:30pm</td>
<td>Young Professionals Reception</td>
<td>Picasso</td>
</tr>
<tr>
<td>Time</td>
<td>Rooms</td>
<td>Columbus A-D</td>
</tr>
<tr>
<td>------------------</td>
<td>-------------------------</td>
<td>--------------</td>
</tr>
<tr>
<td>7:15am – 7:30am</td>
<td>15-Minute Morning Meditation and Motivation</td>
<td>Plaza A and Patio</td>
</tr>
<tr>
<td>7:30am – 8:30am</td>
<td>Continental Breakfast in EXPO Hall</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>7:30am – 3:30pm</td>
<td>EXPO Hall Open</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>7:30am – 4:00pm</td>
<td>Registration</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>7:30am – 8:15am</td>
<td>Speaker/Exhibitor Check-In</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>7:45am – 8:15am</td>
<td>T3-6 Cancelled</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>8:00am – 10:00am</td>
<td>CMA1 IHI Leadership Alliance: Community Health Centers Engaged in Collective Voice for Change</td>
<td></td>
</tr>
<tr>
<td>8:00am – 10:00am</td>
<td>CMB1 Navigating the Credentialing Process and Identifying Strategies to Reduce Waste and Redundancy</td>
<td></td>
</tr>
<tr>
<td>8:00am – 10:00am</td>
<td>CMC1 Finances, Fun, and Frustrations with Family Fitness and Childhood Obesity Programs</td>
<td></td>
</tr>
<tr>
<td>8:00am – 10:00am</td>
<td>CMD1 National Center for Community Health Research: Highlights from A.T. Still University and Health Center Partnerships</td>
<td></td>
</tr>
<tr>
<td>8:00am – 10:00am</td>
<td>CME1 Navigating a New World: Governance Considerations Before and After Joining an Accountable Care Organization</td>
<td></td>
</tr>
<tr>
<td>8:30am – 10:00am</td>
<td>Workforce Investment in the Future</td>
<td></td>
</tr>
<tr>
<td>8:30am – 10:00am</td>
<td>Health Center Essentials</td>
<td></td>
</tr>
<tr>
<td>8:30am – 10:00am</td>
<td>Population Health and Quality Improvement</td>
<td></td>
</tr>
<tr>
<td>8:30am – 10:00am</td>
<td>Workforce Investment in the Future</td>
<td></td>
</tr>
<tr>
<td>8:30am – 10:00am</td>
<td>Health Center Governance/Innovation and Transformation</td>
<td></td>
</tr>
<tr>
<td>10:00am – 10:30am</td>
<td>Refreshment Break in EXPO Hall</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>CGS2 General Session</td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td>12:30pm – 1:30pm</td>
<td>DEDICATED EXPO TIME</td>
<td>Refreshment Break in EXPO Hall (lunch on your own)</td>
</tr>
</tbody>
</table>

This program is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling $6,375,000 financed with non-governmental sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement by, HRSA, HHS, or the U.S. Government. For more information, please visit HRSA.gov.

Legend:  
- Recommended for Young Professionals  
- P2P Networking Session
### Monday, August 19, 2019, continued

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:15am –</td>
<td><strong>15-Minute Morning Meditation and Motivation</strong></td>
<td>Plaza A and Patio</td>
</tr>
<tr>
<td>7:30am –</td>
<td><strong>Continental Breakfast in EXPO Hall</strong></td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>7:30am –</td>
<td><strong>EXPO Hall Open</strong></td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>7:30am –</td>
<td><strong>Registration</strong></td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>7:30am –</td>
<td><strong>Speaker/Exhibitor Check-In</strong></td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>7:45am –</td>
<td><strong>T3-6 Cancelled</strong></td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>8:00am –</td>
<td><strong>CMH1</strong> The 2020 FTCA Program: Are We Still Living in the Past?</td>
<td>8:00am – 10:00am</td>
</tr>
<tr>
<td>8:30am –</td>
<td><strong>CMA1</strong> IHI Leadership Alliance: Community Health Centers Engaged in Collective Voice for Change</td>
<td></td>
</tr>
<tr>
<td>8:30am –</td>
<td><strong>CMB1</strong> Navigating the Credentialing Process and Identifying Strategies to Reduce Waste and Redundancy</td>
<td></td>
</tr>
<tr>
<td>10:00am –</td>
<td><strong>CMF1</strong> Applying PRAPARE Social Determinants of Health Data for Practice Transformation and Risk Stratification</td>
<td></td>
</tr>
<tr>
<td>10:00am –</td>
<td><strong>CMG1</strong> I Can See Clearly Now: The Digital Age Implications for Patient Outcomes</td>
<td></td>
</tr>
<tr>
<td>10:00am –</td>
<td><strong>CMJ1</strong> Clinical Workforce: Maximizing Opportunities for Retention and Recruitment</td>
<td>8:30am – 10:00am</td>
</tr>
<tr>
<td>12:30pm –</td>
<td><strong>CGS2</strong> General Session</td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td>12:30pm –</td>
<td><strong>T3-7</strong> BD Helping Build Healthy Communities: Innovative Approaches to Community Health</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>10:00am –</td>
<td>**DEDICATED EXPO TIME Refreshment Break in EXPO Hall (lunch on your own)</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>12:30pm –</td>
<td><strong>DEDICATED EXPO TIME Poster Presentations (continued)</strong></td>
<td>12:30pm – 1:30pm</td>
</tr>
</tbody>
</table>

**Legend:**
- Recommended for Young Professionals
- P2P Networking Session

---

**Rooms**:
- Columbus A-D Columbus EF Columbus G-J Columbus KL Regency AB Regency C Regency D Crystal A Crystal BC

**EXPO Hall Open**
- 7:30am – 3:30pm

**Registration**
- 7:30am – 4:00pm

**Speaker/Exhibitor Check-In**
- 7:30am – 4:00pm

**T3-6 Cancelled**
- 7:45am – 8:15am

**Refreshment Break in EXPO Hall**
- 10:00am – 10:30am

**T3-7 BD Helping Build Healthy Communities: Innovative Approaches to Community Health**
- Sponsored by BD Direct Relief
- 10:00am – 10:30am

**CGS2 General Session**
- 10:30am – 12:30pm
### Monday, August 19, 2019, continued

<table>
<thead>
<tr>
<th>Rooms</th>
<th>Columbus A-D</th>
<th>Columbus EF</th>
<th>Columbus G-J</th>
<th>Columbus KL</th>
<th>Regency AB</th>
</tr>
</thead>
<tbody>
<tr>
<td>12:45pm – 1:15pm</td>
<td><strong>T3-8</strong> The Basics of the Public Service Loan Forgiveness Program</td>
<td></td>
<td></td>
<td></td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>1:30pm – 3:00pm</td>
<td><strong>CMA2</strong> Unpacking the New Cholesterol Guidelines and UDS Statin Therapy Measure: Practical Takeaways for Clinical Practice, Addressing Barriers with Patients, and Reporting</td>
<td><strong>CMB2</strong> Financial Planning for CHC 2025: What Should CHC Management Teams Do Now to Prepare for the Health Center of the Future?</td>
<td><strong>CMC2</strong> Making Sure Your Workforce Is Engaged, Thriving, and Prepared for the Unexpected</td>
<td><strong>CMD2</strong> Identifying Funding to Increase Programs for Aging Populations - a Funders Panel Discussion</td>
<td><strong>CME2</strong> Tools and Techniques for Effective Board Decision-Making</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3:00pm - 3:30pm</td>
<td>Refreshment Break in EXPO Hall</td>
<td></td>
<td></td>
<td></td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>3:00pm – 3:30pm</td>
<td><strong>T3-9</strong> FQHCs Determine Your Destination (Destiny) and Control Your Journey: Health Care’s New Digital Transformation Special Exhibitor Presentation</td>
<td></td>
<td></td>
<td></td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>3:30pm – 5:00pm</td>
<td><strong>CMA3</strong> Opening New Paths of Investment for Health Centers</td>
<td><strong>CMB3</strong> Addressing Provider Burnout and Empathy Fatigue While Transforming Patient Care and Outcomes in Both Clinic Care and Homeless Outreach Special Exhibitor Session</td>
<td><strong>CMC3</strong> Division of Financial Integrity 18-Point Checkup</td>
<td><strong>CMD3</strong> Fresh Ideas to Move Beyond the Hypertension Plateau: Focusing on Priority Populations and Undiagnosed Hypertension</td>
<td><strong>CME3</strong> Succession and the Board’s Role: Common Opportunities and Challenges Related to CEO and Board Succession</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6:00pm – 10:00pm</td>
<td>CHI Theme Party: “Disco Inferno”</td>
<td></td>
<td></td>
<td></td>
<td>Grand Ballroom</td>
</tr>
</tbody>
</table>

**Legend:**
- ![Recommended for Young Professionals](image)
- ![P2P Networking Session](image)

#NACHC19CHI
<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Location</th>
<th>Rooms</th>
</tr>
</thead>
<tbody>
<tr>
<td>12:45pm – 1:15pm</td>
<td><strong>T3-8 The Basics of the Public Service Loan Forgiveness Program</strong></td>
<td>Riverside Exhibit Hall</td>
<td>43</td>
</tr>
<tr>
<td>1:30pm – 3:00pm</td>
<td><strong>CMJ2 BPHC and Legal Update: Parts 1, 2, and 3</strong></td>
<td>Regency AB</td>
<td>64</td>
</tr>
<tr>
<td>3:30pm – 5:00pm</td>
<td><strong>CMF3 The UDS Mapper Identifies Health Center Opportunities to Support the Health Care Safety Net: The Case of Rural Hospital Closures</strong></td>
<td>Riverside Exhibit Hall</td>
<td>43</td>
</tr>
<tr>
<td>4:00pm – 5:00pm</td>
<td><strong>CMG3 Elevate: Applying a National Model for Health Center Transformation</strong></td>
<td>Crystal BC</td>
<td>28</td>
</tr>
<tr>
<td>5:00pm – 6:00pm</td>
<td><strong>CMH3 Leverage Data to Elevate Excellence</strong></td>
<td>Crystal BC</td>
<td>28</td>
</tr>
<tr>
<td>6:00pm – 10:00pm</td>
<td><strong>CHI Theme Party: “Disco Inferno”</strong></td>
<td>Grand Ballroom</td>
<td>34</td>
</tr>
</tbody>
</table>

**Legend:**
- 📘 Recommended for Young Professionals
- 📌 P2P Networking Session
<table>
<thead>
<tr>
<th>Time</th>
<th>Room Type</th>
<th>Session Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:15am – 7:30am</td>
<td>Columbus A-D</td>
<td>15-Minute Morning Meditation and Motivation</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Plaza A and Patio</td>
</tr>
<tr>
<td>7:30am – 8:30am</td>
<td>Columbus EF</td>
<td>Continental Breakfast in EXPO Hall</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>7:30am – 10:30am</td>
<td>Columbus G-J</td>
<td>EXPO Hall Open</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>7:30am – 11:00am</td>
<td>Columbus KL</td>
<td>Registration</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>7:30am – 2:00pm</td>
<td>Regency AB</td>
<td>Speaker/Exhibitor Check-In</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>7:45am – 8:15am</td>
<td></td>
<td>T3-10 FQHCs: Cutting-Edge Trends for Executive Compensation</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Sponsored by NFP</td>
</tr>
<tr>
<td>8:00am – 10:00am</td>
<td>Columbus G-J</td>
<td>CTuA1 The Compassionate Care Team and Moral Injury: Resources for Resiliency</td>
</tr>
<tr>
<td></td>
<td></td>
<td>and Conflict Resolution</td>
</tr>
<tr>
<td>8:30am – 10:00am</td>
<td>Columbus J</td>
<td>CTuB1 The Language of Leadership</td>
</tr>
<tr>
<td></td>
<td></td>
<td>P2P NETWORKING SESSION</td>
</tr>
<tr>
<td>8:00am – 10:00am</td>
<td>Columbus J</td>
<td>CTuC1 Communication Strategy: Making Advocacy a Key Component</td>
</tr>
<tr>
<td></td>
<td></td>
<td>P2P NETWORKING SESSION</td>
</tr>
<tr>
<td>8:30am – 10:00am</td>
<td>Columbus J</td>
<td>CTuD1 Creating MCO-FQHC Alignment to Succeed in a Managed Care Environment:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>A Health Plan’s Experience</td>
</tr>
<tr>
<td>10:00am – 10:30am</td>
<td>Columbus J</td>
<td>CTuE1 Setting the Bar: Legal Approaches to Health Center Legal Compliance</td>
</tr>
<tr>
<td>10:15am Prize Drawing</td>
<td></td>
<td>Refreshment Break in EXPO Hall</td>
</tr>
<tr>
<td>12:30pm – 1:30pm</td>
<td>Columbus J</td>
<td>CGS3 General Session</td>
</tr>
<tr>
<td>1:30pm – 3:00pm</td>
<td>Columbus J</td>
<td>CTuA2 Veterans Interest Group: A Peer-to-Peer Exchange on How to Design a</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Veterans Portfolio in Your Health Center</td>
</tr>
<tr>
<td>1:30pm – 3:00pm</td>
<td>Columbus J</td>
<td>CTuB2 Sheltering Patients from the Storm: Human Trafficking, Sexual Trauma,</td>
</tr>
<tr>
<td></td>
<td></td>
<td>and Domestic Violence</td>
</tr>
<tr>
<td>1:30pm – 3:00pm</td>
<td>Columbus J</td>
<td>CTuC2 Exploring Core Competencies as Tools for Recruitment, Retention, and</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Leadership Development</td>
</tr>
<tr>
<td>1:30pm – 3:00pm</td>
<td>Columbus J</td>
<td>CTuD2 Understanding Risk in Contracting</td>
</tr>
<tr>
<td>1:30pm – 3:00pm</td>
<td>Columbus J</td>
<td>CTuE2 Health Center Advocacy: Practices and Tools Board Members Can Use</td>
</tr>
</tbody>
</table>

**Legend:**
- **Recommended for Young Professionals**
- **P2P Networking Session**
## Tuesday, August 20, 2019, continued

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Rooms</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:30am</td>
<td>Registration</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>7:30am</td>
<td>EXPO Hall Open</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>7:30am</td>
<td>Continental Breakfast in EXPO Hall</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>7:45am</td>
<td>T3-10 FQHCs: Cutting-Edge Trends for Executive Compensation</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td></td>
<td><strong>Special Exhibitor Presentation</strong> Sponsored by Sponsor</td>
<td></td>
</tr>
<tr>
<td>8:00am</td>
<td>CTuF1 Expanding Access to Essential Health Services for Vulnerable Populations Through Strategic Partnerships</td>
<td>Plaza A and Patio</td>
</tr>
<tr>
<td>8:00am</td>
<td>CTuG1 To End the HIV Epidemic, PrePervention Is Key</td>
<td>Plaza A and Patio</td>
</tr>
<tr>
<td>8:00am</td>
<td>CTuH1 The Value of Growing Our Own</td>
<td>Plaza A and Patio</td>
</tr>
<tr>
<td>8:00am</td>
<td>CTuJ1 Recent Developments in 340B</td>
<td>Plaza A and Patio</td>
</tr>
<tr>
<td>8:30am</td>
<td>Health Center Essentials</td>
<td>Plaza A and Patio</td>
</tr>
<tr>
<td>8:30am</td>
<td>Population Health and Quality Improvement</td>
<td>Plaza A and Patio</td>
</tr>
<tr>
<td>8:30am</td>
<td>Workforce investment in the Future</td>
<td>Plaza A and Patio</td>
</tr>
<tr>
<td>8:30am</td>
<td>Policy Analysis</td>
<td>Plaza A and Patio</td>
</tr>
<tr>
<td>10:00am</td>
<td>Refreshment Break in EXPO Hall</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>10:30pm</td>
<td>General Session</td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td>12:30pm</td>
<td>Lunch on your own</td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td>1:30pm</td>
<td>CTuF2 Federal Policy and Advocacy Update: Where We've Been and Where We're Headed</td>
<td>Plaza A and Patio</td>
</tr>
<tr>
<td>1:30pm</td>
<td>CTuG2 Demonstrating Health Center Value in New and Developing Research</td>
<td>Plaza A and Patio</td>
</tr>
<tr>
<td>1:30pm</td>
<td>CTuH2 Reducing Capital Project Financing Costs: The HRSA Loan Guarantee Program and New Markets Tax Credits</td>
<td>Plaza A and Patio</td>
</tr>
<tr>
<td>1:30pm</td>
<td>CTuJ2 HRSA's Operational Site Visit: Preparing for Year-Round Compliance and Performance Improvement</td>
<td>Plaza A and Patio</td>
</tr>
<tr>
<td>1:30pm</td>
<td>Policy Analysis/Advocacy and Mobilization</td>
<td>Plaza A and Patio</td>
</tr>
<tr>
<td>1:30pm</td>
<td>Policy Analysis/Advocacy and Mobilization</td>
<td>Plaza A and Patio</td>
</tr>
<tr>
<td>1:30pm</td>
<td>Health Center Essentials</td>
<td>Plaza A and Patio</td>
</tr>
<tr>
<td>1:30pm</td>
<td>Health Center Essentials</td>
<td>Plaza A and Patio</td>
</tr>
</tbody>
</table>

**Legend:**
- ** Recommended for Young Professionals
- ** P2P Networking Session

*CHI Conference Program sponsored by NACHC 2019 Community Health Institute (CHI) & EXPO*
NACHC WOULD LIKE TO THANK EVERYONE WHO HELPED MAKE NATIONAL HEALTH CENTER WEEK 2019 SUCH A GREAT SUCCESS!

OUR PARTNERS:

AND SPONSORS:

GOLD

SILVER

BRONZE

For more information and to see highlights of #NHCW2019, visit www.healthcenterweek.org.

In 2018, Nonstop saved community health centers over $20 million dollars in health insurance premiums and over $6 million in employee out-of-pocket costs.

nonstopwellness.com

Nonstop is a proud participant in the Value in Benefits program from Community Health Ventures, business affiliate of the National Association of Community Health Centers.

CA #011857

For a complete list of states and license numbers, please visit nonstopwellness.com/licenses.
### Schedule

**Thursday, August 15, 2019**

- **7:00pm – 8:00pm** Credentials Committee
  - Skyway 272

**Friday, August 16, 2019**

- **8:00am – 1:00pm** PCA and HCCN General Session *(Invitation Only; Special Registration Required)*
  - Regency CD

- **8:30am – 10:30am** LGBT Health Task Force
  - Plaza Ballroom

- **9:00am – 10:00am** Conference for Agricultural Worker Health Planning Committee
  - Gold Coast

- **10:30am – 12:30pm** Committee on Health Center Excellence and Training
  - Columbus IJ

- **10:30am – 12:30pm** Health Care for the Homeless Committee
  - Columbus EF

- **10:30am – 12:30pm** Rural Health Committee
  - Columbus A-D

- **10:30am – 12:30pm** Subcommittee on Health Center Financing
  - Columbus KL

- **10:30am – 12:30pm** Subcommittee on Healthy Aging
  - Acapulco

- **11:00am – 12:00pm** Nominating Committee
  - Monroe 5 Boardroom

- **11:00am – 1:00pm** Health Professions Education in Health Centers Task Force
  - Plaza Ballroom

- **12:30pm – 5:00pm** Grassroots Advocacy Leadership Program
  - Columbus GH

- **1:30pm – 3:30pm** Health Center Controlled Networks Task Force
  - Acapulco

- **1:30pm – 3:30pm** Committee for Agricultural Worker Health
  - Columbus EF

- **1:30pm – 3:30pm** Health Care in Public Housing Task Force
  - Gold Coast

- **1:30pm – 3:30pm** Committee on Service Integration for Behavioral Health and HIV
  - Columbus IJ

- **1:30pm – 3:30pm** Membership Committee
  - Columbus A-D

- **1:30pm – 3:30pm** PCA Emergency Management Advisory Coalition Meeting
  - Columbus KL

- **2:00pm – 6:00pm** Registration and Credentialing
  - Grand Ballroom Foyer

- **4:00pm – 6:00pm** Health Policy Committee

**Saturday, August 17, 2019**

- **7:15am – 7:30am** 15-Minute Morning Meditation and Motivation
  - Plaza A and Patio

- **7:30am – 4:00pm** Registration and Credentialing
  - Grand Ballroom Foyer

- **7:30am – 4:00pm** Speaker/Exhibitor Check-In
  - Grand Ballroom Foyer

- **8:00am – 10:00am** Finance Committee
  - Columbus G

- **8:00am – 10:00am** Clinical Practice Committee
  - Regency C

- **8:30am – 10:00am** NACHC athenaOne User Group
  - Michigan 1 AB

- **10:30am – 12:30pm** Legislative Committee
  - Regency AB

- **10:30am – 12:30pm** Consumer/Board Member Committee
  - Columbus G

- **12:30pm – 2:00pm** NACHC Centricity User Group
  - Michigan 1 AB

- **1:30pm – 2:30pm** State Legislative Coordinators Meeting
  - Regency AB

- **3:00pm – 5:30pm** NACHC Board of Directors Meeting
  - Plaza Ballroom

- **3:00pm – 6:00pm** NACHC Greenway Intergy and SuccessEHS User Group
  - Michigan 1 AB

---

*Board Member Boot Camp: This is the ONLY training included in the CHI conference registration fee. It is also available as a stand-alone training. Registration is REQUIRED for all Boot Camp participants. You can also attend Boot Camp virtually via live streaming.*
Education Sessions
Saturday, August 17

Education sessions do not have prerequisites/prework unless otherwise noted within their descriptions.

*NACHC is a nonpartisan and noncommercial organization. Conference speaker presentations may not necessarily reflect the views of NACHC and the presence of vendors, exhibitors, and sponsors does not constitute endorsement of vendor products or services.*

This icon designates sessions that will be live-streamed and audiotaped with presentation for the *MyNACHC Learning Center (MyNACHC).*

<table>
<thead>
<tr>
<th>Time</th>
<th>Location</th>
<th>Session Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:15am – 7:30am</td>
<td>Plaza A and Patio</td>
<td>15-Minute Morning Meditation and Motivation</td>
</tr>
<tr>
<td>7:30am – 4:00pm</td>
<td>Grand Ballroom Foyer</td>
<td>Registration and Credentialing</td>
</tr>
<tr>
<td>7:30am – 4:00pm</td>
<td>Grand Ballroom Foyer</td>
<td>Speaker/Exhibitor Check-In</td>
</tr>
<tr>
<td>8:00am – 2:45pm</td>
<td>Grand Ballroom</td>
<td>NACHC Board Member Boot Camp</td>
</tr>
</tbody>
</table>

**Special Registration Required** *(refer to NACHC CHI Registration Form)*

*Note: Coffee will be provided for all Boot Camp participants from 7:30am – 9:00am.*

A changing and increasingly complex health care environment presents many challenges for health center governing boards. To be effective, board members must be fully knowledgeable about their roles and responsibilities and the many issues their health centers face as health care businesses. This four-part, comprehensive seminar is for new board members (as well as seasoned board members who want a refresher.)

8:00am – 8:30am
**Setting the Scene**

Boards of directors play a vital role in the overall success and sustainability of health centers. This introductory segment will review overall board roles and set the scene for the content that will be reviewed throughout the day.

*Emily Heard, MA,* Director, Health Center Governance Training, NACHC
SATURDAY, AUGUST 17, continued

8:30am – 10:00am
**CBC1  Legal Responsibilities**

Health center boards must ensure compliance with local, state, and federal laws governing the operations of health care businesses. This segment covers the fundamentals of the board’s legally mandated fiduciary responsibilities and the board’s legal liability in connection with its decision-making role.

**Jacqueline C. Leifer, Esq.,** Senior Partner, Feldesman Tucker Leifer Fidell LLP

10:00am – 10:15am
**Break**

10:15am – 11:10am
**CBC2  Quality Oversight**

Providing quality health care services is central to the mission of health centers. The governing board has a critical role in providing oversight of the quality assurance and quality improvement program. This segment defines quality, discusses the board’s oversight role related to quality, and introduces some quality building blocks that can be used as a foundation for health centers.

**Donald L. Weaver, MD**, Senior Advisor, Clinical Workforce, NACHC

11:10am – 11:25am
**Break**

11:25am – 12:15pm
**CBC3  CEO Oversight/Partnership and Administrative Oversight**

Hiring a strong chief executive officer for the health center is one of the most important roles a board plays. The board also plays a critical role in evaluating, compensating, and supporting the CEO. This segment will explore key components of the board’s role related to CEO oversight and partnership. It will also explore the governing board’s responsibilities related to approving relevant personnel policies.

**Malvise A. Scott**, Senior Vice President, Partnership and Resource Development, NACHC

12:15pm – 1:15pm
**Lunch on your own**

1:15pm – 2:30pm
**CBC4  Financial Oversight**

The board is responsible for safeguarding the organization’s assets. This segment covers the establishment of financial priorities for the health center, budget approval, internal control policies and procedures, long-range planning, financial statements, and the audit.

**Mary Hawbecker, CPA**, Senior Vice President, Operations and Chief Financial Officer, NACHC
2:30pm – 2:45pm
Action Planning/Wrap-Up

Participants will have an opportunity to reflect on key concepts from Boot Camp they will take back to their boards and use to be more effective board members.

Emily Heard, MA, Director, Health Center Governance Training, NACHC

8:30am – 10:00am
NACHC athenaOne User Group

12:30pm – 2:00pm
NACHC Centricity User Group

3:00pm – 6:00pm
NACHC Greenway Intergy and SuccessEHS User Group

---

R&S focuses on your pharmaceutical and medical supply needs so that you can focus on patient care.

Serving 340B Markets
• Community Health Centers
• Hospitals/Clinics
• Health Department
• Women’s Health
• Contract Pharmacies

R&S Has Established
• Web Based Ordering
• Flexible Payment Terms
• No Minimum Annual Financial Commitment
• Assembia, Premier, Innovatix, Vizient and other
GPO Pricing
• No Setup Fees

Supplying
• Brand Pharmaceuticals
• Generic Pharmaceuticals
• Medical Supplies
• Vaccines
• PHS, APEXUS, and AFAXYS
Contract Pricing
Sunday, August 18
Delivering what your community needs is what we do best. You can count on us to provide the right products and services to help you meet today’s challenges and prepare for what’s ahead.

Call us to learn more. 866.MCK.ANSWer (866.625.2679) mms.mckesson.com/cht
### Schedule

#### Sunday, August 18

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:15am – 7:30am</td>
<td>15-Minute Morning Meditation and Motivation</td>
<td>Plaza A and Patio</td>
</tr>
<tr>
<td>8:00am – 10:00am</td>
<td>Credentialing</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>8:00am – 4:00pm</td>
<td>Registration</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>8:00am – 4:00pm</td>
<td>Speaker/Exhibitor Check-In</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>8:30am – 10:00am</td>
<td>NACHC NextGen User Group</td>
<td>Columbus KL</td>
</tr>
<tr>
<td>8:30am – 10:00am</td>
<td>Orientation for New Members and First-Time Attendees</td>
<td></td>
</tr>
<tr>
<td>10:00am – 12:00pm</td>
<td>NACHC House of Delegates Annual Meeting</td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td></td>
<td>(doors open at 9:30am)</td>
<td></td>
</tr>
<tr>
<td>12:00pm – 1:30pm</td>
<td>QI Advisory Board Meeting</td>
<td>Toronto</td>
</tr>
<tr>
<td>12:00pm – 1:30pm</td>
<td>Refreshment Break in EXPO Hall</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>12:00pm – 6:30pm</td>
<td>EXPO Hall Open</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>12:15pm – 12:45pm</td>
<td>T3-1 Increase Health Outcomes Through Strategic Patient Text Messaging: How ChapCare Increased Enrollment Through Outreach and Education</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>12:30pm – 2:00pm</td>
<td>NACHC eClinicalWorks User Group</td>
<td>Michigan 1 AB</td>
</tr>
<tr>
<td>1:00pm – 2:00pm</td>
<td>Advocacy Task Force</td>
<td>Atlanta</td>
</tr>
<tr>
<td>1:00pm – 2:30pm</td>
<td>340B Workgroup Meeting</td>
<td>Plaza Ballroom</td>
</tr>
<tr>
<td>1:15pm – 1:45pm</td>
<td>T3-2 Core Competencies: Tools for Leadership and Professional Development</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>2:15pm – 2:45pm</td>
<td>T3-3 Chronic Disease Management and LabCorp’s Clinical Data Analytics Solution</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td></td>
<td>Special Exhibitor Presentation</td>
<td></td>
</tr>
<tr>
<td>3:00pm – 5:00pm</td>
<td>CGS1 Opening General Session</td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td>5:00pm – 6:30pm</td>
<td>EXPO Opening Reception</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td></td>
<td>Co-Sponsored by AmeriHealth Caritas</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Co-Sponsored by Recept</td>
<td></td>
</tr>
<tr>
<td>5:00pm – 6:30pm</td>
<td>Poster Presentations</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>5:15pm – 5:45pm</td>
<td>T3-4 Assistance, Access, and Answers Special Exhibitor Presentation</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td></td>
<td>Sponsored by Pfizer RxPathways</td>
<td></td>
</tr>
<tr>
<td>6:00pm – 6:30pm</td>
<td>T3-5 Tackling Employee Health Insurance Head-On: How CHCs Are Leading the Way Special Exhibitor Presentation</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td></td>
<td>Sponsored by nonstop wellness (Invitation Only)</td>
<td></td>
</tr>
<tr>
<td>6:30pm – 7:30pm</td>
<td>Membership Meet-Up Reception (Invitation Only)</td>
<td>Columbian</td>
</tr>
<tr>
<td>6:30pm – 7:30pm</td>
<td>LGBT Primary Care Alliance Reception</td>
<td>Michigan 1 A-C</td>
</tr>
<tr>
<td>6:30pm – 8:30pm</td>
<td>Young Professionals Reception</td>
<td>Picasso</td>
</tr>
</tbody>
</table>
3:00pm – 5:00pm
OPENING GENERAL SESSION

CGS1  
Opening General Session

Welcome

J. Ricardo Guzman, LMSW, MPH, NACHC Immediate Past Chair, Master of Ceremonies

Lathran J. Woodard  
Chair of the Board  
National Association of Community Health Centers

Tom Van Coverden  
President and CEO  
National Association of Community Health Centers

Barbara Ross-Lee, DO, FACOFP  
Dean and Chief Academic Officer of the proposed Minnesota College of Osteopathic Medicine and Provost of the Minnesota Medical University

In an outstanding career spanning nearly 50 years as a clinical and academic leader, Dr. Barbara Ross-Lee made her mark breaking barriers for women and minorities in the health professions and advocating for policies to grow the primary care workforce in the nation’s underserved communities.

After receiving her DO degree from Michigan State University’s College of Osteopathic Medicine in 1973, she began her own private medical practice, serving medically underserved communities and families in Detroit. She would go on to make history in 1993 when she became the first African American woman to be appointed dean of an American medical school, at Ohio University’s Heritage College of Osteopathic Medicine.

From 2001 to 2017, Dr. Ross-Lee served in multiple leadership roles at the New York Institute of Technology (NYIT), including Vice President for Health Sciences and Medical Affairs.
Now retired, Dr. Ross-Lee continues to be recognized as a nationally recognized expert on health policy, contributing at both federal and states levels on topics such as primary care, medical education, and minority and women’s health. Her commitment to the underserved and her leadership in mentoring and inspiring diverse, young people to pursue careers in the health professions have merited high honors and awards.

Presentation of the 2019 NACHC Outstanding Achievement Awards

Susan Bauer, MA, MPH  
Executive Director  
Community Health Partnership of Illinois  
Chicago, IL

Marty Lynch, PhD  
Executive Director/CEO  
LifeLong Medical Care  
Berkeley, CA

Thomas Trompeter, MPA  
Chief Executive Officer  
HealthPoint  
Renton, WA
Education Sessions
Sunday, August 18

Education sessions do not have prerequisites/prework unless otherwise noted within their descriptions.

This icon designates sessions that will be live-streamed and audiotaped with presentation for the MyNACHC Learning Center (MyNACHC).

7:15am – 7:30am  Plaza A and Patio
15-Minute Morning Meditation and Motivation

8:00am – 10:00am  Grand Ballroom
Credentialing

8:00am – 4:00pm  Grand Ballroom
Registration

8:00am – 4:00pm  Grand Ballroom
Speaker/Exhibitor Check-In

8:30am – 10:00am  Michigan 1 AB
NACHC NextGen User Group

8:30am – 10:00am  Columbus KL
Orientation for New Members and First-Time Attendees

10:00am – 12:00pm  Grand Ballroom
NACHC House of Delegates Annual Meeting
(doors open at 9:30am)

12:00pm – 1:30pm  Riverside
Refreshment Break in EXPO Hall

12:00pm – 6:30pm  Riverside
EXPO Hall Open

12:15pm – 12:45pm  Riverside Exhibit Hall
T³ (TIMELY THIRTY-MINUTE TIP)

T3-1  Riverside Exhibit Hall
Increase Health Outcomes Through Strategic Patient Text Messaging: How ChapCare Increased Enrollment Through Outreach and Education
Join ChapCare executives to learn how they’ve used text messaging to not only improve health outcomes and drive patient satisfaction, but also do so while improving clinic operations and bottom line. ChapCare uses the messaging platform, CareMessage, for appointment reminders, preventative care messaging, and interactive health education for patients.

Presenter(s):
Sergio Bautista, Chief Deputy Director, ChapCare
Steve Abramson, Chief Operations Officer, ChapCare

12:30pm – 2:00pm  Michigan 1 AB
NACHC eClinicalWorks User Group
program for your population. LabCorp is dedicated to supporting clinicians and patients as they work together to combat asthma. In response to this issue, we have developed a multitiered solution involving testing, education, and analytic reports.

Likewise, we know that laboratory results are crucial in your efforts to provide high-quality care at a reasonable cost. Our LabCorp Insight Analytics™ dashboards are a new value-added service, where we provide targeted analytic reports with actionable information that will help you in your efforts to: provide care to those who need it most, gain insights into the performance of your providers, standardize care protocols, and help reduce inefficient or unnecessary testing.

Presenter(s):
Gerrard Jolly, MA, Director, Career Advancement Strategies, NACHC
Michelle Fernandez, MSW, DSW Candidate, Manager, Clinical Trainings, NACHC

2:15pm – 2:45pm
T³ (TIMELY THIRTY-MINUTE TIP)

T3-3 Riverside Exhibit Hall

SPECIAL EXHIBITOR PRESENTATION

Chronic Disease Management and LabCorp’s Clinical Data Analytics Solution

Asthma is a prevalent chronic condition in the United States, and laboratory diagnostic testing plays an important part in any asthma management program.
5:15pm – 5:45pm
T³ (TIMELY THIRTY-MINUTE TIP)

SUNDAY, AUGUST 18, continued

T³-4 Riverside Exhibit Hall

SPECIAL EXHIBITOR PRESENTATION

Sponsored by Pfizer RxPathways

Assistance, Access, and Answers

Pfizer RxPathways® connects eligible patients to a range of assistance programs that offer insurance support, co-pay help, and medicines for free or at a savings. Come meet the Pfizer RxPathways team, during this special presentation, to learn more about Pfizer RxPathways, Pfizer’s long-standing commitment to patient access, and the work that Pfizer is doing in multicultural communities to raise awareness of programs available to help eligible patients access their Pfizer prescriptions.

Presenter(s):
Julie Hamburg, Director, Global Health and Patient Access, Pfizer

6:00pm – 6:30pm
T³ (TIMELY THIRTY-MINUTE TIP)

T³-5 Riverside Exhibit Hall

SPECIAL EXHIBITOR PRESENTATION

Sponsored by Nonstop Wellness

Tackling Employee Health Insurance Head-On: How CHCs Are Leading the Way

According to a recent study by the Kaiser Family Foundation, health care premiums have risen over 55 percent within the last decade. Given this, NACHC’s business affiliate, Community Health Ventures (CHV), searched for more than three years to find a health insurance benefits solution to offer community health centers. Come learn about CHV’s Value in Benefits partner, Nonstop Administration and Insurance Services, Inc., and how their unique approach to health benefits helped CHCs save more than $20 million in premiums in 2018.

Attendees will also hear case studies of CHCs that work with Nonstop and have recognized the immediate benefits of reduced premiums year over year, better employee engagement, and a new way to retain and recruit staff.

Presenter(s):
Danielle Ledford, Vice President, Sales, Nonstop Administration and Insurance Services, Inc.
Derreck Smith, Senior Marketing Manager, Nonstop Administration and Insurance Services, Inc.
Danny Hawkins, Senior Vice President, Community Health Ventures

6:30pm – 7:30pm
Columbian Membership Meet-Up Reception (Invitation Only)

6:30pm – 7:30pm
Michigan 1 A-C LGBT Primary Care Alliance Reception

6:30pm – 8:30pm
Picasso Young Professionals Reception
2019 NACHC Community Health Care Awards of Excellence

The following NACHC Awards will be presented during the 2019 Community Health Institute.

Please join us in recognizing the distinguished service and contributions of this year’s recipients.

2019 Awards of Excellence Recipients

2019 JOHN GILBERT AWARD
Merrill R. Thomas, MBA
President/CEO
Providence Community Health Centers
Providence, RI

2019 ETHEL BOND MEMORIAL CONSUMER AWARD
Veatrice Crawford
Consumer Board Member
SIU Center for Family Medicine
Springfield, IL

2019 SAMUEL U. RODGERS, MD ACHIEVEMENT AWARD
Arthur Seiji Hayashi, MD, MPH, FAAFP*
Chief Transformation Officer/Medical Director
Mary’s Center
Washington, DC
Kristin Keglovitz-Baker, PA-C, AAHIVS*
Chief Operating Officer
Howard Brown Health Center
Chicago, IL

2019 LOUIS S. GARCIA COMMUNITY/ MIGRANT HEALTH SERVICE AWARD
Lucy Ramirez Torres
Chief Executive Officer
Nuestra Clinica del Valle
San Juan, TX

2019 NORTON WILSON STATE/REGIONAL LEADERSHIP AWARD
Philip L. Morphew, MBA
Former Chief Executive Officer
Indiana Primary Health Care Association
Indianapolis, IN

2019 JEFFREY T. LATMAN LEADERSHIP IN HEALTH CARE FINANCE AWARD
Kevin Maddox, MBA
Chief Financial Officer
Sunrise Community Health
Evans, CO

2019 HEALTH PROFESSIONS EDUCATION AND TRAINING AWARD
Berneice Mills-Thomas, RN, MSM, MPH, MBA
Chief Executive Officer
Near North Health Service Corporation
Chicago, IL

*Co-recipient
## Schedule
### Monday, August 19

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:15am – 7:30am</td>
<td>15-Minute Morning Meditation and Motivation</td>
<td>Plaza A and Patio</td>
</tr>
<tr>
<td>7:30am – 8:30am</td>
<td>Continental Breakfast in EXPO Hall</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>7:30am – 3:30pm</td>
<td>EXPO Hall Open</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>7:30am – 4:00pm</td>
<td>Registration</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>7:30am – 4:00pm</td>
<td>Speaker/Exhibitor Check-In</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>7:45am – 8:15am</td>
<td>T3-6 C Cancelled</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>8:00am – 10:00am</td>
<td>Education Sessions</td>
<td></td>
</tr>
<tr>
<td>10:00am – 10:30am</td>
<td>Refreshment Break in EXPO Hall</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>10:00am – 10:30am</td>
<td>T3-7 BD Helping Build Healthy Communities: Innovative Approaches to Community Health Special Exhibitor Presentation</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>CGS2 General Session</td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td>12:30pm – 1:30pm</td>
<td>Dedicated EXPO Time and Refreshment Break in EXPO Hall (lunch on your own)</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>12:30pm – 1:30pm</td>
<td>Poster Presentations (continued)</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>12:45pm – 1:15pm</td>
<td>T3-8 The Basics of the Public Service Loan Forgiveness Program</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>1:30pm – 3:00pm</td>
<td>Education Sessions</td>
<td></td>
</tr>
<tr>
<td>3:00pm – 3:30pm</td>
<td>T3-9 FQHCs Determine Your Destination (Destiny) and Control Your Journey: Health Care's New Digital Transformation Special Exhibitor Presentation</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>3:00pm – 3:30pm</td>
<td>Refreshment Break in EXPO Hall</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>3:30pm – 5:00pm</td>
<td>Education Sessions</td>
<td></td>
</tr>
<tr>
<td>6:00pm – 10:00pm</td>
<td>CHI Theme Party: “Disco Inferno”</td>
<td>Grand Ballroom</td>
</tr>
</tbody>
</table>
General Session

Michael A. Holmes, NACHC Treasurer, Master of Ceremonies

Presentation of the 2019 NACHC Community Health Care Awards of Excellence

2019 JOHN GILBERT AWARD
Merrill R. Thomas, MBA
President/CEO
Providence Community Health Centers
Providence, RI

2019 ETHEL BOND MEMORIAL CONSUMER AWARD
Veatrice Crawford
Consumer Board Member
SIU Center for Family Medicine
Springfield, IL

2019 SAMUEL U. RODGERS, MD ACHIEVEMENT AWARD
Arthur Seiji Hayashi, MD, MPH, FAAFP*
Chief Transformation Officer/Medical Director
Mary’s Center
Washington, DC
Kristin Keglovitz-Baker, PA-C, AAHIVS*
Chief Operating Officer
Howard Brown Health Center
Chicago, IL

2019 LOUIS S. GARCIA COMMUNITY/MIGRANT HEALTH SERVICE AWARD
Lucy Ramirez Torres
Chief Executive Officer
Nuestra Clinica del Valle
San Juan, TX

2019 NORTON WILSON STATE/REGIONAL LEADERSHIP AWARD
Philip L. Morphew, MBA
Former Chief Executive Officer
Indiana Primary Health Care Association
Indianapolis, IN

2019 JEFFREY T. LATMAN LEADERSHIP IN HEALTH CARE FINANCE AWARD
Kevin Maddox, MBA
Chief Financial Officer
Sunrise Community Health
Evans, CO

2019 HEALTH PROFESSIONS EDUCATION AND TRAINING AWARD
Berneice Mills-Thomas, RN, MSM, MPH, MBA
Chief Executive Officer
Near North Health Service Corporation
Chicago, IL

*Co-recipient
Education Sessions
Monday, August 19

Education sessions do not have prerequisites/prework unless otherwise noted within their descriptions.

⚠️ This icon designates sessions that will be live-streamed and audiotaped with presentation for the MyNACHC Learning Center (MyNACHC).

7:15am – 7:30am  Plaza A and Patio
15-Minute Morning Meditation and Motivation

7:30am – 8:30am  Riverside
Continental Breakfast in EXPO Hall

7:30am – 3:30pm  Riverside
EXPO Hall Open

7:30am – 4:00pm  Grand Ballroom
Registration  Foyer

7:30am – 4:00pm  Grand Ballroom
Speaker/Exhibitor Check-In  Foyer

8:00am – 10:00am
EDUCATION SESSION

CMH1  ⚠️ Crystal A
The 2020 FTCA Program: Are We Still Living in the Past?
CPE: 2.4  CME/CE/Governance: 2.0
Level: Basic
Topic: Policy Analysis/Health Center Essentials

This workshop will discuss the history of the FTCA program, its success and failings, and how health centers can protect themselves as they develop new and innovative ways to deliver health services to their communities. Presenters will discuss techniques to maximize malpractice protection under the FTCA, tips on avoiding negative decisions, and tools available to contest adverse decisions by the government on deeming and coverage. The session will be interactive with attendees encouraged to bring their issues with them for discussion.

Presenter(s):
Vincent A. Keane, President and CEO, Unity Health Care
Martin J. Bree, JD, Of Counsel, Feldesman Tucker Leifer Fidell LLP
Molly S. Evans, JD, Partner, Feldesman Tucker Leifer Fidell LLP
Matthew S. Freedus, JD, Partner, Feldesman Tucker Leifer Fidell LLP
8:30am – 10:00am

**CMA1**

**IHI Leadership Alliance:**
Community Health Centers Engaged in Collective Voice for Change

CPE: 1.8  
CME/CE/Governance: 1.5  
Level: Basic  
Topic: Workforce Investment in the Future

The Institute for Healthcare Improvement (IHI) Leadership Alliance (LA) is a dynamic collaboration of leaders united by a common mission — to work with one another and in partnership with our patients, workforces, and communities to deliver the full promise of the IHI Quad Aim. IHI believes the pursuit of the Quad Aim continues to be the True North for health care organizations. However, the engagement of staff is a key strategy to achieve this goal. Leaders play a pivotal role in building a future in which our health care workforce will thrive.

The LA is a learning community characterized by courage, creativity, and curiosity. Four community health center-related organizations are current members of IHI LA based on principles crafted in the collective voice such as assume abundance; move knowledge, not people; create joy in work; and return the money.

**Presenter(s):**

- Kim Schwartz, MA, Chief Executive Officer, Roanoke Chowan Community Health Center
- Ann Lewis, Chief Executive Officer, CareSouth-Carolina
- Lori Dwyer, Esq., President and CEO, Penobscot Community Health Care

---

8:30am – 10:00am

**SPECIAL EXHIBITOR SESSION**

**CMB1**

Navigating the Credentialing Process and Identifying Strategies to Reduce Waste and Redundancy

CPE: 1.8  
CME/CE/Governance: 1.5  
Level: Basic  
Topic: Health Center Essentials

Community health centers across the nation often face problems with the current credentialing process. The problematic process impacts access to care for patients and affects reimbursement for providers. In this session we will review important guidelines regarding provider credentialing for all types of community health centers and strategies to reduce waste and redundancy throughout the credentialing process.

**Presenter(s):**

- Ted Gottis, JD, Vice President, Credentialing, MedTrainer Inc.
- Bob Piacine, MBA, Director, Eastern Region Community Health Centers, McKesson Medical Surgical

Sponsored by McKesson
CMC1  Columbus G-J
Finances, Fun, and Frustrations with Family Fitness and Childhood Obesity Programs
CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Population Health and Quality Improvement
Childhood obesity prevalence has tripled since the 1970s, and the health effects of this issue can be devastating. Health centers have a unique opportunity to address healthy child weight with data, creativity, and inspired partnerships. What remains is the question of how we can make the case for payment of this important enterprise. This interactive session will address this question by demonstrating models of success in two states and describe the prerequisites and opportunities for a payment model.

Moderator:
Chris Espersen, MSPH, Consultant, Espersen Consulting
Presenter(s):
Roxane Padilla, MPH, Research Manager, AllianceChicago
Jessica Wallace, PA, Physician Assistant, Denver Health
Grecia Rodriguez, MPH, Grants Program Coordinator, Illinois Primary Health Care Association
Andrea Cody, Project Manager, Sesame Workshop
Alyson B. Goodman, MD, MPH, CDR-USPHS, Medical Epidemiologist, Division of Nutrition, Physical Activity, and Obesity/ Centers for Disease Control and Prevention

CMD1  Columbus KL
National Center for Community Health Research: Highlights from A.T. Still University and Health Center Partnerships
CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Workforce Investment in the Future
Students and Fellows with A.T. Still University-School of Health Sciences conduct community-based research as part of the National Center for Community Health Research. Attend this session to hear the results of their projects. Learn how you can apply their innovative approaches to engage your health center community.

Moderator(s):
Kate Whelihan, MPH, CPH, COPC and Public Health Research Specialist, Department of Public Health, A.T. Still University-School of Osteopathic Medicine in Arizona
Ebony Broadwater Whisenant, MD, Associate Professor, Family Medicine and Director, Primary Care Transformation Executive Fellowship Program, A.T. Still University-School of Osteopathic Medicine in Arizona
Joy H. Lewis, DO, PhD, FACP, PCTE Fellowship Project Director, A.T. Still University-School of Osteopathic Medicine in Arizona
Attention Health Centers: Need Training? Technical Assistance? Infrastructure Support?

HRSA supports twenty (20) National Cooperative Agreements (NCAs) working specifically to advance health center operations and patient outcomes. These NCAs work in coordination with each other, your state/regional primary care associations, and health center controlled networks to provide expert training and technical assistance, often times at free or reduced cost.

Check out the new Health Center Resource Clearinghouse: [healthcenterinfo.org](http://healthcenterinfo.org). This is a new, one-stop shop for all of your resource needs. We are here to serve you!

<table>
<thead>
<tr>
<th>Healthcare Delivery to Special and Vulnerable Populations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Association of Asian Pacific Community Health Organizations</td>
</tr>
<tr>
<td><a href="http://www.aapcho.org">http://www.aapcho.org</a></td>
</tr>
<tr>
<td>Corporation for Supportive Housing</td>
</tr>
<tr>
<td><a href="http://www.csh.org">http://www.csh.org</a></td>
</tr>
<tr>
<td>Equitable Care for Elders – Harvard University School of Dental Medicine</td>
</tr>
<tr>
<td><a href="https://ece.hsdm.harvard.edu/">https://ece.hsdm.harvard.edu/</a></td>
</tr>
<tr>
<td>Farmworker Justice</td>
</tr>
<tr>
<td><a href="http://www.farmworkerjustice.org">www.farmworkerjustice.org</a></td>
</tr>
<tr>
<td>Health Outreach Partners</td>
</tr>
<tr>
<td>MHP Salud</td>
</tr>
<tr>
<td>Migrant Clinicians Network</td>
</tr>
<tr>
<td><a href="http://www.migrantclinician.org">http://www.migrantclinician.org</a></td>
</tr>
</tbody>
</table>

Unless otherwise noted, all projects listed are supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling $6,375,000 with individually noted percentage financed with non-governmental sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit HRSA.gov.
MONDAY, AUGUST 19, continued

CME1    Regency AB
Navigating a New World: Governance Considerations Before and After Joining an Accountable Care Organization
CPE: 1.8  CME/CE/Governance: 1.5
Level: Intermediate
Prerequisite: Some knowledge of board roles.
Topic: Health Center Governance/Innovation and Transformation

Many health centers are joining accountable care organizations (ACOs) which seek to restructure payment away from traditional fee-for-service to a payment and delivery system that incentivizes high quality and lower cost care. Join this interactive session to learn about the types of questions and considerations boards should examine prior to joining an ACO, as well as how to provide adequate oversight after the center has joined an ACO.

Presenter(s):
Tom Dehner, JD, Managing Principal, Health Management Associates
Jennifer Nolty, Director, PCA and Network Relations, NACHC

CMF1    Regency C
Applying PRAPARE Social Determinants of Health Data for Practice Transformation and Risk Stratification
CPE: 1.8  CME/CE/Governance: 1.5
Level: Intermediate
Prerequisite: Familiarity with PRAPARE as a standardized tool to collect patient-level data on the social determinants of health in clinical workflow.
Topic: Population Health and Quality Improvement

By collecting standardized data on the social determinants of health, using the PRAPARE tool, health centers can better understand the complexity of their patient populations and use that information to inform care delivery and population health management. This session will cover key strategies health centers and PCAs used to begin PRAPARE implementation and integrate social determinants data collection into practice and how they progressed to incorporating PRAPARE data into care planning.

Presenters will highlight different methods for incorporating PRAPARE data into risk stratification models to segment populations, provide more appropriate care, better allocate limited resources, target interdisciplinary teams, and provide needed social services—either in-house or through community partnerships.

Presenter(s):
David N. Faldmo, PA-C, MPAS, CHCEF, Quality Director/Medical Director, Siouxland Community Health Center
Milton Armston Jr., PsyD, MSCP, HSPP, Licensed Psychologist, Medical Psychologist, and Director, Behavioral Health, Community HealthNet

CMG1    Regency D
I Can See Clearly Now: The Digital Age Implications for Patient Outcomes
CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Innovation and Transformation

Health IT and moving towards the digital age to improve patient outcomes is no longer a linear process. This session will highlight innovation from national leaders in designing new roads to clinical guidelines and adoption, patient-centered outcomes, and the role of IT and data.
MONDAY, AUGUST 19, continued

Presenter(s):
Andrew Hamilton, RN, BSN, MS, Chief Informatics Officer/Deputy Director, AllianceChicago
Maria Michaels, MBA, PMP, Public Health Advisor, Centers for Disease Control and Prevention
Chris Grasso, MPH, Associate Vice President, Informatics and Data Services, Fenway Health

NCA FEATURED highlights organizations that hold BPHC-funded National Cooperative Agreements (NCAs) to provide training and technical assistance (T/TA) to health centers across the country. (NCA Featured session scheduled during the 2019 CHI: CMJ1, CTuF1, CTuB2, and CTuH2)

CMJ1 Crystal BC
Clinical Workforce: Maximizing Opportunities for Retention and Recruitment
CPE: 1.8 CME/CE/Governance: 1.5
Level: Basic
Topic: Workforce Investment in the Future

As health centers move to a focus on population health and paying for value, care teams are expanding. These care teams are foundational in achieving the Quadruple Aim – better care, better health, lower costs, and a more joyful workforce. This session will provide tips on how to use available resources to improve the retention and recruitment of your clinical care teams.
Moderator:
Donald L. Weaver, MD, Senior Advisor, Clinical Workforce, NACHC

Presenter(s):
Elvin Plank, MPA, Chief Executive Officer, Indiana Health Centers, Inc.
Grace Wang, MD, MPH, Health Center Clinician, International Community Health Services
Moises Arjona Jr., MS, Chief Officer, Programs, MHP Salud
Catherine Patrice Walker, MPH, RN, PHNA-BC, CDR-USPHS, Region 5 Supervisor, Division of Regional Operations-Chicago, Bureau of Health Workforce/HRSA
Sophia McIntyre, MD, MPH, MBA, FAAFP, CPE, Chief Medical Officer, Hudson River Healthcare, Inc. and 2016 Baldrige Executive Fellow
Michelle Fernandez, MSW, DSW Candidate, Manager, Clinical Trainings, NACHC

10:00am – 10:30am Riverside Exhibit Hall
Refreshment Break in EXPO Hall

10:00am – 10:30am Riverside Exhibit Hall
T³ (TIMELY THIRTY-MINUTE TIP)
T3-7
SPECIAL EXHIBITOR PRESENTATION
Sponsored by BD Direct Relief
BD Helping Build Healthy Communities: Innovative Approaches to Community Health

Please join BD, Direct Relief, and NACHC as we honor the 2019 recipients of the BD Helping Build Healthy Communities awards program. Five health centers were selected, from a pool of over 60 applicants from 28 states, for innovative
programs in Medication Therapy Management and will be awarded $200,000 over a two-year period. These programs target at-risk patients with chronic conditions and employ innovative efforts to meet the complex needs of patients within their communities. In this session, we will welcome the 2019 cohort and hear from past award winners on what has made their programs successful and how they have leveraged their award for additional funding.

BD and Direct Relief leadership will also provide context on how private investment can enable health centers to pursue new opportunities and help elevate their roles in their communities.

BD Helping Build Healthy Communities is a partnership between BD, Direct Relief, and NACHC with the goal of identifying and awarding outstanding programs in community health. Since 2013, $4.3 million in awards has been provided to 43 health centers. To learn more about the program and past winners, visit www.directrelief.org/bdhbhc.

Presenter(s):
Damon Taugher, Director, U.S. Programs, Direct Relief
Ellen Rafferty, Manager, Social Investing, BD
Katie Lewis, Senior Program Manager, Direct Relief

10:30am – 12:30pm
CGS2 General Session
Grand Ballroom

12:30pm – 1:30pm
Riverside Dedicated EXPO Time and Refreshment Break in EXPO Hall (lunch on your own)

12:30pm – 1:30pm
Riverside Poster Presentations (continued)

12:45pm – 1:15pm
T³ (TIMELY THIRTY-MINUTE TIP)

T³-8 Riverside Exhibit Hall
The Basics of the Public Service Loan Forgiveness Program

This session will provide a brief introduction to the Public Service Loan Forgiveness Program, featuring a policy update and overview of the application process. Attendees will have a better idea of the benefits the program brings for current and prospective health center staff.

Presenter(s):
Bethany Hamilton, JD, Deputy Director, State Affairs, NACHC
Oliver Spurgeon III, MBA, Deputy Director, Federal Affairs, NACHC
MONDAY, AUGUST 19, continued

1:30pm – 3:00pm
EDUCATION SESSION

CMA2  Columbus A-D
Unpacking the New Cholesterol Guidelines and UDS Statin Therapy Measure: Practical Takeaways for Clinical Practice, Addressing Barriers with Patients, and Reporting
CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Population Health and Quality Improvement

Did you know that nationally, only 55 percent of statin-eligible patients are currently prescribed a statin? Or that treating individuals at high risk for cardiovascular events with a statin reduces, by half, their chance of having a major event like a heart attack or stroke? This session will highlight what clinicians, care teams, and QI staff need to know about the 2018 ACC/AHA Cholesterol Guidelines that impact routine clinical practice.

Moderator:
Meg Meador, MPH, CPHI, Director, Clinical Integration and Education, NACHC

Presenter(s):
Hilary K. Wall, MPH, Senior Health Scientist/Science Lead, Million Hearts, Centers for Disease Control and Prevention, Office on Smoking and Health
Kate Kirley, MD, MS, FAAFP, Director, Chronic Disease Prevention, American Medical Association

1:30pm – 3:00pm
SPECIAL EXHIBITOR SESSION

CMB2  Columbus EF
Financial Planning for CHC 2025: What Should CHC Management Teams Do Now to Prepare for the Health Center of the Future?
CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Health Center Essentials

This session will address the current trends of health care and the issues that the CHC of 2025 may face. Will risk-based contracts be the norm? Will collaboration with hospitals or other health care providers be financially significant to the bottom line? What will compliance look like in 2025? Understanding that some variables are unknown, what financial and operational decisions should be considered to strengthen financial metrics, improve operating performance, and reduce risk? What resources, both financial and human, will be needed to meet the challenges of the future? Special consideration will be given to best practices in the strategic planning process to help CHCs financially prepare for providing primary and preventative health care in the future.

Presenter(s):
Jeffrey Allen, CPA, Partner, BKD, LLP
Catherine Gilpin, CPA, Director, BKD, LLP
1:30pm - 3:00pm
EDUCATION SESSIONS

CMC2 Columbus G-J
Making Sure Your Workforce Is Engaged, Thriving, and Prepared for the Unexpected
CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Workforce Investment in the Future

This session will focus on how to measure if your workforce is engaged and thriving through employee coaching, core competencies, surveys, and retention programs. It will also discuss ways to prepare employees for emergency vacancies and unexpected workload shifts to mitigate risks and ensure continuity of operations.

Presenter(s):
Aaron Todd, MPP, Chief Strategy Officer, Iowa Primary Care Association

CMD2 Columbus KL
Identifying Funding to Increase Programs for Aging Populations - a Funders Panel Discussion
CPE: 1.8  CME/CE/Governance: 1.5
Level: Intermediate
Prerequisite: Experience working with populations over 55 years of age.
Topic: Health Center Essentials

As health centers explore ways to address the needs of their aging populations, they are also looking at private funding to assist as part of this resource development. This panel will feature experts from foundations, community development financial institutions (CDFIs), and others talking frankly and openly about their work in the aging space and what they look for in potential health center partners. This conversation will allow participants to identify potential revenue streams to support their expanding work, address their questions on how the sector considers partnerships, and hear from peers about their efforts.

Moderator:
Jason Patnosh, Associate Vice President, Partnership and Resource Development, NACHC

Presenter(s):
Nancy Zweibel, PhD, Senior Program Officer, The Retirement Research Foundation
Earl Millett, Program Officer, The Harry and Jeanette Weinberg Foundation, Inc.
Candace Robinson, Director, Strategy for Aging Initiatives, Capital Impact Partners

CME2 Regency AB
Tools and Techniques for Effective Board Decision-Making
CPE: 1.8  CME/CE/Governance: 1.5
Level: Advanced
Prerequisite: Understanding of board roles and good governance practices.
Topic: Health Center Governance

In a changing and increasingly complex health care environment, boards routinely make critical decisions that impact stakeholders and the future sustainability of the center. Leveraging various decision-making approaches and techniques can both ensure more effective board decisions and result in better board member engagement. This interactive session will highlight various tools a board can use for making decisions, including the three modes of governance: fiduciary, strategic, and generative thinking.

Presenter(s):
Susan Meier, Principal Consultant, Meier and Associates
1:30pm – 3:00pm
**CMF2**
Regency C

**All Politics Is Local: Building Relationships with Local Officials and District Offices**

*Recommended for Young Professionals*

- **CPE:** 1.8
- **CME/CE/Governance:** 1.5
- **Level:** Basic
- **Topic:** Advocacy and Mobilization

Building relationships with elected officials on the local, state, and federal levels is key in strengthening health center advocacy. This session will provide an overview on ways to build and sustain connections with city hall, the county council, the state house, and Capitol Hill without having to travel far in the process.

*Presenter(s):* Presenters to be confirmed.

Financial sustainability will also be discussed as it relates to Federally Qualified Health Centers.

*Moderator:*

**Alan Stevens, MHA,** Executive Vice President, Health Center Operations, Compass Health Network

*Presenter(s):*

**Angela Herman-Nestor, MPA, CPHQ, PCMH-CCE,** Quality and Performance Improvement Manager, Missouri Primary Care Association

**Michaela Beezley, PsyD, LPC,** Deputy CCO, Outpatient/Psychological Services, Compass Health Network

**Elisabeth Brockman-Knight, MA, LPC,** Deputy CCO, Substance Use Services, Compass Health Network

1:30pm – 3:00pm
**SPECIAL EXHIBITOR SESSION**

**CMH2**

- **Regency D**
- **Crystal A**

**Finding Your Center: Providing Whole Person Care for Patients Struggling with Opioid Use Disorder**

*Level:* Basic

*Topic:* Population Health and Quality Improvement

Health centers strive toward whole person wellness and patient-centered care, but they are struggling with implementation and payment issues. This session will focus on best practices for integrating multiple services, including psychiatry, medical/dental, care coordination, behavioral medicine, and substance use. Presenters will also highlight ways to support care teams to reduce fatigue.

Put passion back in your life and design the path to your dreams with a ‘breakthrough mentality.’ Be inspired by Vernice Armour, author of *Zero to Breakthrough: The 7-Step Battle-Tested Method for Accomplishing Goals that Matter,* and her personal story of setbacks, challenges, adventure, success, and triumph. She’ll take you on an amazing journey through her life experiences and, most importantly, the lessons learned. Unleash the personal leadership power needed to take your life to the next level!
MONDAY, AUGUST 19, continued

**Presenter(s):**
**Vernice Armour,** Professional Trainer and Coach, Author, and Founder/CEO, VAI Consulting and Training, LLC

**Moderator:**
**Colleen Meiman,** Senior Policy Advisor, NACHC

**Presenter(s):**
**Jennifer Joseph, PhD, MSED,** Director, Office of Policy and Program Development, Bureau of Primary Health Care/HRSA

**1:30pm – 5:00pm**
**EDUCATION SESSION**

**CMJ2**
**BPHC and Legal Update: Parts 1, 2, and 3**

Participants MUST attend all three parts to receive continuing education credit.

CPE: 3.6  CME/CE/Governance: 3.0
Level: Basic  Topic: Policy Analysis

**1:30pm – 2:30pm**
**BPHC and Legal Update, Part 1: FTCA, Data, and Quality**

BPHC’s Office of Quality Improvement will provide an update on policy and programmatic developments related to UDS, FTCA, and issues involving quality and data.

**Moderator:**
**Colleen Meiman,** Senior Policy Advisor, NACHC

**Presenter(s):**
**Suma Nair, PhD, MS, RD,** Director, Office of Quality Improvement, Bureau of Primary Health Care/HRSA

2:30pm – 2:45pm  Break

2:45pm – 3:45pm
**BPHC and Legal Update, Part 2: Policy and Program Development**

BPHC’s Office of Policy and Program Development will provide an update on policy and programmatic developments related to health center funding, compliance monitoring, program requirements, service area overlap, and related issues.

**3:00pm – 3:30pm**
**T³ (TIMELY THIRTY-MINUTE TIP)**

**T3-9**
**SPECIAL EXHIBITOR PRESENTATION**

**Sponsored by**

**FQHCs Determine Your Destination (Destiny) and Control Your Journey: Health Care’s New Digital Transformation**

With limited resources, FQHCs must oversee complex operations, manage a vast array of data, and drive cash flow to ensure they provide quality services to our most vulnerable populations. This is no easy feat for any organization, let alone ones tasked with complex
reporting to ensure continued federal funding. Learn how innovations in digital health care can leverage large amounts of data to augment and enhance the capability of physicians in the delivery of care – thus easing management of complex operations, increasing cash flow, and supporting long-term growth. Some of the digital health care technologies discussed during this riveting session include voice-enablement, data aggregation, analytics, and artificial intelligence (AI). Learn more about industry forecasts, which indicate that:

1. Analytics will be the mainstay as health systems strive to optimize in-house clinical data.
2. AI will start moving beyond the hype with early use.
3. The role of clinical decision support tools will take on expanded significance to improve physician engagement.
4. Personal health data stores will finally take off.

Join us for this session. Your digital transformation journey is easier to control than you think!

Presenter(s):
Sanjay Seth, MD, MHA, Chief Medical Informatics Officer, HealthEC

3:30pm – 5:00pm
EDUCATION SESSION

CMA3  Columbus A-D
Opening New Paths of Investment for Health Centers
CPE: 1.8  CME/CE/Governance: 1.5
Level: Intermediate
Prerequisite: Understanding of lending options for health centers.
Topic: Health Center Essentials

The increasing roles of Community Development Financial Institutions (CDFIs) and insurance plans, in making investments in primary care, are opening new paths of financing and advisory services to support community health center expansion and transformation. Both are playing leading roles in supporting health center engagement in initiatives and funding.

This workshop will highlight two health center relationships with these financial partners: (1) the collaboration of Primary Care Development Corporation (PCDC), a national CDFI, and Callen-Lorde Community Health Center, a New York health center committed to delivering comprehensive care and advocacy for the LGBTQ community; and (2) CareOregon that built and piloted the Primary Care Investment Fund (PCIF), a structured loan-forgiveness program that gives primary care clinic organizations the opportunity to access funding for investing in operational infrastructure improvements and new physical capacity. Health centers have used PCIF funding to implement improvements that ensure growth capacity, improve access and quality, and enable innovation in addressing social determinants. Over time, these partnerships have encouraged knowledge sharing and boundary-spanning activities including more integrated care management, membership development, and linked strategic planning.
MONDAY, AUGUST 19, continued

Moderator:
Jason Patnosh, Associate Vice President, Partnership and Resource Development, NACHC

Presenter(s):
Mindy Stadtlander, Executive Vice President, Medicaid and Network Services, CareOregon
Wendy Stark, Executive Director, Callen-Lorde Community Health Center
Avital Havusha, MPH, Managing Director, Performance Improvement, Primary Care Development Corporation
Gil Munoz, Chief Executive Officer, Virginia Garcia Memorial Health Center

3:30pm – 5:00pm
EDUCATION SESSIONS

CMC3  Columbus G-J
Division of Financial Integrity
18-Point Checkup
CPE: 1.8  CME/CE/Governance: 1.5
Level: Intermediate
Prerequisite: At least five years of health center leadership experience.
Topic: Health Center Essentials

HRSA’s Division of Financial Integrity (DFI) has issued and implemented a tool that it uses to review health centers and other HRSA grantees. The tool has 18 “Management Control Areas” including cash management, internal controls, time and effort, and conflicts of interest, to name a few. Importantly, while these Management Control Areas overlap with the grants management chapters of HRSA’s Compliance Manual for Health Centers, they also differ in substance and in detail. While not every health center will receive a DFI financial review, every health center should understand what DFI is reviewing and why.

Presenter(s):
Catherine Gilpin, CPA, Director, BKD, LLP
Edward T. Waters, Esq., Managing Partner, Feldesman Tucker Leifer Fidell LLP

CMD3  Columbus KL
Fresh Ideas to Move Beyond the Hypertension Plateau: Focusing on Priority Populations and Undiagnosed Hypertension
CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Population Health and Quality Improvement

Pushing past a certain blood pressure control threshold is daunting for many health centers. Two key areas of focus to moving past
these plateaus are: (1) proactive, data-driven processes targeting African American patients whose control rates are significantly lower than other groups; and (2) identifying and accurately diagnosing patients hiding in plain sight with undiagnosed hypertension. This session covers steps to improving measurement accuracy and diagnosis protocols that can help jump-start stagnating hypertension control rates, while improving outcomes for patients.

Moderator:
Michael Rakotz, MD, FAHA, FAAFP, Vice President, Health Outcomes, American Medical Association

Presenter(s):
Neha Sachdev, MD, Director, Health Systems Relationships, American Medical Association
Jackson T. Wright Jr., MD, PhD, FACP, Emeritus Professor, Department of Medicine, Case Western Reserve University and Director, Clinical Hypertension Program, University Hospitals Cleveland Medical Center
Rita Lewis, MPH, PCMH CCE, Deputy Director, Clinical Quality Improvement, NACHC

CME3 Regency AB
Succession and the Board’s Role: Common Opportunities and Challenges Related to CEO and Board Succession
CPE: 1.8 CME/CE/Governance: 1.5
Level: Intermediate
Prerequisite: Knowledge of board roles and responsibilities.
Topic: Health Center Governance

Succession planning is the process of ensuring effective organizational leadership over time. It is considered good practice for boards to plan for CEO, board, and board officer succession. This session will explore good practices related to succession and will also allow time to explore common challenges when discussing and planning for succession.

Presenter(s):
Susan Meier, Principal Consultant, Meier and Associates

CMF3 Regency C
The UDS Mapper Identifies Health Center Opportunities to Support the Health Care Safety Net: The Case of Rural Hospital Closures
CPE: 1.8 CME/CE/Governance: 1.5
Level: Intermediate
Prerequisite: Familiar with UDS Mapper tool.
Topic: Health Center Essentials

Data from the 2010 U.S. Census showed that 84 percent of the area of the United States is rural and 18 percent of Americans lived in those areas. Since 2010, more than 100 rural hospitals have closed. Lost access to the critical services provided by a hospital not only impacts the people in a community, but also the remaining health care providers in that community and those nearby including health centers.

This session will highlight the impact of a state’s hospital closures. By isolating the hospitals, presenters will focus on how to add those locations to the map to see which health centers were likely impacted by the closure. Finally, the presenters will demonstrate how to get health center, Health Center Program, and population data to understand how the closure affected the health center under analysis.

Presenter(s):
Jennifer L. Rankin, PhD, Senior Manager, Research and Product Services, American Academy of Family Physicians
Jessica McCann, MA, User Engagement Specialist, American Academy of Family Physicians
3:30pm – 5:00pm

**CMG3**

**Elevate: Applying a National Model for Health Center Transformation**

- **Regency D**
- **CPE:** 1.8
- **CME/CE/Governance:** 1.5
- **Level:** Basic
- **Topic:** Innovation and Transformation

Learn how NACHC’s Elevate learning model is being applied across the country to transform health centers to deliver value-based care. Founded on the Value Transformation Framework, Elevate leverages existing state/regional QI and transformation initiatives across 19 states to help health centers improve health outcomes while reducing costs. Hear examples from state and local partners of how they are integrating the learning model to improve care, and learn how to access Elevate’s many free tools and resources.

**Moderator:**

Cheryl Modica, PhD, MPH, BSN
Director, Quality Center, NACHC

**Presenter(s):**

Russell Dexter, MBA, Chief Quality Officer, Community Health Center Association of Connecticut

---

3:30pm - 5:00pm

**SPECIAL EXHIBITOR SESSION**

**CMH3**

**Leveraging Data to Elevate Excellence**

- **Crystal A**
- **CPE:** 1.8
- **CME/CE/Governance:** 1.5
- **Level:** Basic
- **Topic:** Health Center Essentials

Sponsored by OCHIN

This session will give health center leaders and clinical teams fresh insight into ways to utilize data to support high performance. As the health care payment landscape shifts towards value-based payment, understanding how best to support performance across clinical, operational, and financial indicators becomes more critical. Quantifying patient complexity across medical and social domains is crucial to successfully operating in this rapidly changing environment.

During this session, OCHIN will share key learning from its nearly 20-year history of clinical data hosting and its shared research model, and from a center successfully building community-level connections to address social determinants of health.

**Presenter(s):**

Arielle M. Goranson, MPH, Quality Metrics Program Manager, Operational Excellence, OCHIN, Inc.

Erika Cottrell, PhD, MPP, Research Investigator, OCHIN, Inc.

---

6:00pm – 10:00pm

**SPECIAL EVENT**

**Grand Ballroom**

**CHI Theme Party: “Disco Inferno”**

Join us for our “Disco Inferno” theme party! This party is created for you to connect with colleagues and engage in unique experiences to make lasting memories. Get your boogie on with us! Disco dress attire is encouraged, but optional.
The Value in Purchasing Program is the largest national group purchasing program and the only one endorsed by NACHC.

VIP Program Highlights

1. VIP is the only GPO that saves health centers money on their purchases and directly supports the organizations that support community health centers.

2. More than 950 health centers are enrolled in VIP, saving CHCs millions of dollars to better serve their communities.

3. Take advantage of superior CHC tiered contract pricing negotiated exclusively by VIP.

4. Work with your choice of medical & dental distributors, including McKesson, Henry Schein, Benco Dental, Concordance Healthcare Solutions, NDC, Medline, and many more.

Medical & Dental Supplies
Capital Equipment
Expansion RFP Management
Printing Solutions
Promotional Products
Office Supplies
Laboratory
IT & Computer Products
True Partners in Care

Centene is committed to transforming the health of the communities we serve, one person at a time. And our experience has taught us that every individual, and every community, faces unique challenges. That is why each of our health plans are developed and staffed locally—with local healthcare professionals serving as our chief advisors. Through our collaborative partnerships with FQHCs, hospitals, physicians, and other providers, we bring better solutions for better health outcomes at lower costs.
**Schedule**

**Tuesday, August 20**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:15am – 7:30am</td>
<td>15-Minute Morning Meditation and Motivation</td>
<td>Plaza A and Patio</td>
</tr>
<tr>
<td>7:30am – 8:30am</td>
<td>Continental Breakfast in EXPO Hall</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>7:30am – 10:30am</td>
<td><strong>EXPO Hall Open</strong></td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>7:30am – 11:00am</td>
<td>Registration</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>7:30am – 2:00pm</td>
<td>Speaker/Exhibitor Check-In</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>7:45am – 8:15am</td>
<td>T3-10 <strong>FQHCs: Cutting-Edge Trends for Executive Compensation</strong></td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td></td>
<td><strong>Special Exhibitor Presentation</strong></td>
<td><strong>Sponsored by</strong></td>
</tr>
<tr>
<td>8:00am – 10:00am</td>
<td>Education Sessions</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>10:00am – 10:30am</td>
<td>Refreshment Break in EXPO Hall (10:15am Prize Drawing)</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td><strong>CGS3 General Session</strong></td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td>12:30pm – 1:30pm</td>
<td>Lunch on your own</td>
<td></td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Education Sessions</td>
<td></td>
</tr>
</tbody>
</table>

---

**How We Help FQHCs**

- Competitive Retirement and Benefit Arrangements to attract and retain providers and executives
- Compensation Benchmarking to defend the reasonableness of pay packages
- Board Member Education on what is appropriate market compensation

**Ways to Connect With Us at NACHC**

- Register for one of our dinners at Mastro’s Steakhouse
- Schedule a one-on-one meeting with The Hebets Company Team, in our private conference room on site
- T3 Talk ‘Cutting Edge Trends in Executive Compensation’
- Visit our booth #1115 and register to win a flat screen TV

**To take advantage of these opportunities visit our website**

[www.FQHCExecutiveCompensation.com](http://www.FQHCExecutiveCompensation.com)

---

**Insurance services provided through The Comp Consulting Companies, LLC., a subsidiary of NFP Corp. (NFP). Doing business as a subsidiary of The Hebets Company (Insurance: FQHC36). Securities offered through Kestra Investment Services, LLC (Kestra IS), Member FINRA/SIPC. Investment advisory services may be offered through Kestra Advisory Services, LLC (Kestra AS), an affiliate of Kestra IS. Kestra IS and Kestra AS are not affiliated with NFP or its subsidiaries.
10:30am – 12:30pm
GENERAL SESSION

CGS3  General Session

Paloma Hernandez, NACHC Secretary, Master of Ceremonies

The Future of Work in Health Care

The future of work holds incredible promise for health care's Quadruple Aim – enhanced by technology and powered by consumer expectations. To create the future of health, leaders will need to focus on the tremendous potential the future of work holds by anticipating next generation technological innovations and scientific breakthroughs, generational changes, and workforce trends. Join us in exploring the workforce of the future and applying it to organizational decisions of today.

Moderator:
Jennifer Radin, MPH, MBA, Chief Innovation Officer, Healthcare, Deloitte Consulting LLP

Panelists:
David Betts, MBA, Life Sciences and Healthcare Insights Leader, Deloitte Consulting, LLP
Randy Gordon, MD, MBA, Future of the Physician Leader, Deloitte Consulting, LLP
Asif Dhar, MD, Life Sciences and Healthcare/Smart Cities Strategist, Deloitte Consulting, LLP
Deb Hayes, RN, Future of Nursing Leader, Deloitte Consulting, LLP
Education Sessions
Tuesday, August 20

Education sessions do not have prerequisites/prework unless otherwise noted within their descriptions.

This icon designates sessions that will be live-streamed and audiotaped with presentation for the *MyNACHC Learning Center (MyNACHC).*

<table>
<thead>
<tr>
<th>Time</th>
<th>Location</th>
<th>Event Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:15am – 7:30am</td>
<td>Plaza A and Patio</td>
<td>15-Minute Morning Meditation and Motivation</td>
</tr>
<tr>
<td>7:30am – 8:30am</td>
<td>Riverside Exhibit Hall</td>
<td>Continental Breakfast in EXPO Hall</td>
</tr>
<tr>
<td>7:30am – 10:30am</td>
<td>Riverside Exhibit Hall</td>
<td>EXPO Hall Open</td>
</tr>
<tr>
<td>7:30am – 11:00am</td>
<td>Grand Ballroom Foyer</td>
<td>Registration</td>
</tr>
<tr>
<td>7:30am – 2:00pm</td>
<td>Grand Ballroom Foyer</td>
<td>Speaker/Exhibitor Check-In</td>
</tr>
<tr>
<td>7:45am – 8:15am</td>
<td>Riverside Exhibit Hall</td>
<td><strong>T³ (TIMELY THIRTY-MINUTE TIP)</strong></td>
</tr>
<tr>
<td></td>
<td><strong>T3-10</strong></td>
<td><strong>SPECIAL EXHIBITOR PRESENTATION</strong></td>
</tr>
<tr>
<td></td>
<td><strong>FQHCs: Cutting-Edge Trends for Executive Compensation</strong></td>
<td></td>
</tr>
</tbody>
</table>

Join us to hear about the most cutting-edge thinking about how to optimize executive compensation for your senior leadership teams. If you're interested in learning about what the top Federally Qualified Health Centers, major hospital groups, and large health care provider organizations are now including in their executive benefits packages, please attend this session. Participants will receive sample executive summaries of what have become the most frequently used techniques.

*Presenter(s):*  
**Jim Hebets,** President and National Practice Leader, Executive Compensation for FQHCs, The Hebets Company NFP
8:00am – 10:00am

**CTuB1**
Columbus EF

The Compassionate Care Team and Moral Injury: Resources for Resiliency and Conflict Resolution

Topic: Workforce Investment in the Future

Health centers are on the front lines of the national drug epidemic, providing a continuum of vital services to care for patients and families affected by opioid and other substance use disorders. In response to these complex challenges, health centers are building and integrating new systems of care, implementing new policies and procedures, and creating new workflows and team roles. This session will consider how these developments have impacted the compassionate care team and provide opportunities for learning, reflection, and discussion.

*Presenter(s):*

**Tamara Hamilton, MA, AS**, Conflict Resolution Specialist, Audacious Coaching

**Lise McCoy, EdD**, Director, Faculty Development, A.T. Still University-School of Osteopathic Medicine in Arizona

**EmmaLee Pallai, MFA**, Education Manager, Community University Health Care Center, University of Minnesota

**Grace Wang, MD, MPH**, Health Center Clinician, International Community Health Services

8:30am – 10:00am

**CTuA1**
Columbus A-D

The Language of Leadership

Topic: Health Center Essentials

Hear from a health center CEO who changed the culture of his health center simply by changing how his staff speaks to one another, about one another, and with their community. Learn how recognizing that the health center staff does not work FOR him, but WITH him, TOGETHER FOR THE PATIENT propelled this health center to excel in their most recent Press Ganey patient satisfaction surveys—outscoring over 1,160 like organizations in the survey set. Then break into groups to discuss how this and other health center challenges can be addressed by sharing best practices and resources among the peer network in the room.

*Presenter(s):*

**Edward Shanshalla II, MSHSA, MSEd**, Chief Executive Officer, Ammonoosuc Community Health Services
**TUESDAY, AUGUST 20, continued**

8:30am – 10:00am

**EDUCATION SESSIONS**

**CTuC1**  ▶  Columbus G-J

**Communication Strategy: Making Advocacy a Key Component**

*CPE*: 1.8  *CME/CE/Governance*: 1.5  
*Level*: Basic  
*Topic*: Advocacy and Mobilization

This session will provide tools and ideas for health center advocates to engage media and build a larger audience platform for their messages. Attendees will learn how to map out an organizational media strategy and work plan, build a skillset for making the case for print and electronic media, and reach broader audiences through compelling narrative storytelling.

*Presenter(s):*

**Kristin St. John**, Deputy Director, National Grassroots Advocacy, NACHC

**CTuD1**  ▶  Columbus KL

**Creating MCO-FQHC Alignment to Succeed in a Managed Care Environment: A Health Plan’s Experience**

*CPE*: 1.8  *CME/CE/Governance*: 1.5  
*Level*: Basic  
*Topic*: Population Health and Quality Improvement

As the health care landscape evolves towards managed care, the alignment between health plans and FQHCs is imperative to improve overall quality of care and strong financial results. Join us in a discussion about how a Managed Care Organization (MCO) has worked with PCAs and FQHCs to navigate through capitation, block grants, STARS, and other managed care tenets to achieve high-quality, cost-effective care.

*Presenter(s):*

**Richard Shinto, MD**, President and CEO, Innovacare MMM

**CTuE1**  ▶  Regency AB

**Setting the Bar: Legal Approaches to Health Center Legal Compliance**

*CPE*: 1.8  *CME/CE/Governance*: 1.5  
*Level*: Advanced  
*Prerequisite*: An understanding of the board’s legal authority and responsibilities to monitor and assure compliance with applicable local, state, and federal laws, rules, and requirements.

*Topic*: Health Center Governance

Health center board members have a legal duty under Section 330 of the Public Health Service Act (the law creating the Health Center Program) and other federal health care laws, including but not limited to Health Center Program requirements issued by HRSA, to assure that the health center complies with all applicable laws and regulations. Congress has significantly increased penalties for noncompliance and federal agencies, including the Justice Department and the Internal Revenue Service, have stepped up their oversight activities.

Presenters will discuss areas of potential liability under federal health care and tax laws and explain the board’s role in reducing the risk of violations, including the important role that an effective corporate compliance program plays in protecting the board and the health center.

*Presenter(s):*

**Jacqueline C. Leifer, Esq.**, Senior Partner, Feldesman Tucker Leifer Fidell LLP  
**Marcie H. Zakheim, Esq.**, Partner, Feldesman Tucker Leifer Fidell LLP
CTuF1  
**Expanding Access to Essential Health Services for Vulnerable Populations Through Strategic Partnerships**

CPE: 1.8  
CME/CE/Governance: 1.5  
Level: Basic  
Topic: Health Center Essentials

By mission and statute, health centers provide access to essential services in underserved areas and for populations with the greatest need. This session will focus on three examples that highlight unique aspects of how health centers operate: (1) expanding access to essential services that aren’t routinely available; (2) leveraging new and existing community partnerships to expand access to these services; and (3) specifically targeting special and vulnerable populations. Speakers will highlight the challenges and successes they experienced while expanding access to care and speak to the critical importance of strategic partnerships.

**Moderator:** Eva Turbiner, President and CEO, Zufall Health Center

**Presenter(s):**  
Selena Moore, MPH, Program Manager, School-Based Health Alliance  
Richard Napolitano Jr., MS, Senior Vice President, External Relations/Chief Development Officer, Greater Lawrence Family Health Center  
Jennifer Kerns, RDH, Dental Outreach Coordinator, Northwest Michigan Health Services

CTuG1  
**To End the HIV Epidemic, PrEParation Is Key**

CPE: 1.8  
CME/CE/Governance: 1.5  
Level: Basic  
Topic: Population Health and Quality Improvement

In early 2019, the *Ending the HIV Epidemic: A Plan for America* initiative was approved, giving HHS $300 million to end the HIV epidemic by 2030. Within the initiative, health centers were tasked with leading the charge, with Pre-Exposure Prophylaxis (PrEP) being the main tool in curtailing new infections in the United States. In this timely educational session, attendees will hear from health center experts on the history of PrEP in primary care, the current landscape as it relates to reimbursement, contracting, and integration, and the future of PrEP in the primary care and public health spaces.

**Moderator:** Kristin Keglovitz-Baker, PA-C, COO and Clinical Operations Director, Howard Brown Health

**Presenter(s):**  
Judith Steinberg, MD, MPH, Chief Medical Officer, Bureau of Primary Health Care/HRSA  
Kenneth Mayer, MD, Medical Research Director, Fenway Health  
Amy Killelea, JD, Senior Director, Health Systems Integration, National Alliance of State and Territorial AIDS Directors
**CTuH1**  Crystal A

**The Value of Growing Our Own**

CPE: 1.8  CME/CE/Governance: 1.5  
Level: Basic  
Topic: Workforce Investment in the Future

There is increasing competition for clinical care team members needed by health centers. One way to address this competition is to “grow our own,” and there are numerous opportunities to become involved in health professions education. Presenters will identify resources available to help your health center decide if health professions education should be a component of its strategic plan and address issues and plans for the inclusion of this education in your mission.

*Moderator:*  
**Donald L. Weaver, MD**, Senior Advisor, Clinical Workforce, NACHC

*Presenter(s):*

**Sharon Obadia, DO, FNAOME**, Associate Dean, Clinical Education and Services, A.T. Still University-School of Osteopathic Medicine in Arizona  
**Faith Polkey, MD, MPH, FAAP, CPE**, Chief Clinical Officer, Beaufort Jasper Hampton Comprehensive Health Services  
**Dean Germano**, Chief Executive Officer, Shasta Community Health Center  
**Margaret Flinter, APRN, PhD, FAAN, FAANP**, Senior Vice President and Clinical Director, Community Health Center, Inc.  
**Bruce Gray, MPA**, Chief Executive Officer, Northwest Regional Primary Care Association  
**Kim Butler Perry, DDS, MSCS, FACP**, Associate Vice President, University Strategic Partnerships, A.T. Still University-School of Osteopathic Medicine in Arizona  
**Daniel Miller, MD**, Chief, Clinical Integration and Graduate Medical Education, Hudson River HealthCare, Inc.  
**Gina McFarlane-El**, Chief Executive Officer, Five Rivers Health Centers

**CTuJ1**  Crystal BC

**Recent Developments in 340B**

CPE: 1.8  CME/CE/Governance: 1.5  
Level: Basic  
Topic: Policy Analysis

Speakers will provide updates on the most recent policy developments in the 340B space, including on the Hill, at HRSA, and in the field.

*Moderator:*  
**Colleen Meiman**, Senior Policy Advisor, NACHC

*Presenter(s):*

**Sue Veer, MBA**, President and CEO, Carolina Health Centers, Inc.  
**Michael Glomb, Esq.**, Partner, Feldesman Tucker Leifer Fidell LLP  
**Tim Mallett, RPh, 340B ACE**, Director, Pharmacy, 340Basics  
**Michaela Keller**, Manager, Federal Affairs, NACHC

---

10:00am - 10:30am  
**Refreshment Break in EXPO Hall**  
(10:15am Prize Drawing)

10:30am – 12:30pm  
**CGS2  General Session**

12:30pm – 1:30pm  
**Lunch on your own**
1:30pm – 3:00pm

**CTuA2**  
**Columbus A-D**

**Veterans Interest Group: A Peer-to-Peer Exchange on How to Design a Veterans Portfolio in Your Health Center**

Topic: Health Center Essentials

Health centers serve over 350,000 military veterans annually. This population may be eligible for a health care benefits package provided by the US Department of Veterans Affairs (VA), but not all health care services are covered, nor are all veterans eligible.

This peer networking session will address three specific aspects of a veterans services portfolio: establishing provider agreement with the VA Community Care Program; advancing medical-legal partnerships through a readiness toolkit; and delivering dental services to fill a gap in the veterans health benefits package.

*Moderator*

**Dick Bohrer**, Consultant, Network Relations, NACHC

*Presenter(s):*

**LeeAnn Owsiany**, Direct Contracting Manager, TriWest Healthcare Alliance

**Alida (Ali) Ruadez**, Director, Network Programs, OptumServe-United Health Care

**Jennifer Kerns, RDH**, Dental Outreach Coordinator, Northwest Michigan Health Services

---

1:30pm – 3:30pm

**NCA FEATURED**

1:30pm – 3:30pm

**CTuB2**  
**Columbus EF**

**Sheltering Patients from the Storm: Human Trafficking, Sexual Trauma, and Domestic Violence**

Topic: Population Health and Quality Improvement

This session will focus on various forms of violence, trauma, and exploitation experienced by some of the most vulnerable patients cared for by health centers. Expert faculty will offer SOAR to Health and Wellness, an interactive training on identifying and responding to human trafficking, and facilitate small-group discussions on commercial sexual exploitation of children, domestic violence and sexual assault among Latinx youth and families, and sexual trauma experienced by LGBTQ people. Hear from these innovators about screening, patient and family engagement, partnerships, and interventions that work in the health center setting.

*Presenter(s):*

**Alex Keuroghlian, MD, MPH**, Director, Education and Training Programs, Fenway Health

**Dalila Valdovinos, LLMSW**, Evaluation Community Health Worker, CHASS Center

**Shannon Patrick, MPH**, Program Evaluation Coordinator, CHASS Center

**Kimberly S. G. Chang, MD, MPH**, Family Physician, Human Trafficking and Health Care Policy Fellow, Asian Health Services

**Juliana Diaz, MS, LMHC**, Therapist, Foster Care/CHANCE Program, Citrus Health Network, Inc.

**Gihan Omar, PsyD**, Clinical Coordinator, Foster Care/CHANCE Program, Citrus Health Network, Inc.
1:30pm - 3:00pm

EDUCATION SESSIONS

**CTuC2**
Columbus G-J
Exploring Core Competencies as Tools for Recruitment, Retention, and Leadership Development

Topic: Health Center Essentials/Workforce Investment in the Future

Core competencies provide promising opportunities to build, nurture, and retain a capable and competent workforce committed to meeting the needs of health center patients now and into the foreseeable future. Join peers to explore and discuss approaches to utilize core competencies to develop and retain existing staff, and to identify and recruit incoming talent.

*Moderator:*
**Gerrard Jolly, MA**, Director, Career Advancement Strategies, NACHC

*Presenter(s):*
**Craig Glover, MBA, FACHE, CMPE, CHCEF**, President and CEO, Family Care Health Centers

**Roger Rego**, Finance Director and CFO, Bridge Community Health Clinic

**Cindy Thomas, MS**, Director, Leadership Training, NACHC

---

**CTuD2**
Columbus KL
Understanding Risk in Contracting

CPE: 1.8  
CME/CE/Governance: 1.5  
Level: Basic

Topic: Innovation and Transformation

Utilizing the risk memo developed with carryover funds in year two is the foundation for this session. Answer the question: “Can a health center take on risk?” This session will provide the fundamentals and address how PCAs and health centers need to prepare themselves for risk contracting.

*Presenter(s):*
**Adam Falcone, JD, MPH**, Partner, Feldesman, Tucker, Leifer, Fidell LLP

---

**CTuE2**
Regency AB
Health Center Advocacy: Practices and Tools Board Members Can Use

CPE: 1.8  
CME/CE/Governance: 1.5  
Level: Basic

Topic: Advocacy and Mobilization/Health Center Governance

Join this interactive session to learn about tools and techniques to build the stamina of your board for ongoing advocacy and to build the confidence of board members when fighting for good policies and sustainable funding.

*Presenter(s):*
**Susan Burton**, Director, National Grassroots Advocacy, NACHC
1:30pm – 3:00pm

CTuF2  
Regency C

**Federal Policy and Advocacy Update: Where We’ve Been and Where We’re Headed**

CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Policy Analysis/Advocacy and Mobilization

In the new divided Congress, bipartisan priorities are more important than ever – that’s why we’ve seen strong support for health center priorities since early this year. But where do these priorities stand today? Join us as we look back at all that has happened since the start of the 116th Congress and how we can move forward with our remaining policy priorities. We’ll also share advocacy best practices for working with your members of Congress to address these key health center issues.

**Presenter(s):**
- Corinne Lewis, LMSW, Research Associate, The Commonwealth Fund
- Alek Sripipatana, PhD, MPH, Director, Data and Evaluation Division, Bureau of Primary Health Care/HRSA
- Elbert Huang, MD, MPH, FACP, Director, Center for Chronic Disease Research and Policy, The University of Chicago

---

1:30pm – 3:00pm

**EDUCATION SESSIONS**

CTuG2  
Regency D

**Demonstrating Health Center Value in New and Developing Research**

CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Policy Analysis/Advocacy and Mobilization

Researchers will present their recent work examining the role of health centers in the national health care system. Their work will help guide important discussions about health center value and quality of care.

**Presenter(s):**
- Corinne Lewis, LMSW, Research Associate, The Commonwealth Fund
- Alek Sripipatana, PhD, MPH, Director, Data and Evaluation Division, Bureau of Primary Health Care/HRSA
- Elbert Huang, MD, MPH, FACP, Director, Center for Chronic Disease Research and Policy, The University of Chicago

---

**NCA FEATURED**

CTuH2  
Crystal A

**Reducing Capital Project Financing Costs: The HRSA Loan Guarantee Program and New Markets Tax Credits**

CPE: 1.8  CME/CE/Governance: 1.5
Level: Basic
Topic: Health Center Essentials

HRSA’s Health Center Facility Loan Guarantee Program (LGP) has a new lease on life, based on a new appropriation in 2018 which provides sufficient subsidy for HRSA to guarantee up to $900 million in new loans to health centers. The LGP is being expanded and updated to make the guarantee more attractive to the capital markets and more user-friendly for health centers. It offers Health Center Program awardees a guarantee of up to 80 percent of the financing needed to support construction, renovation, and modernization of medical facilities.

Another critical source of low-cost capital and equity for health centers is the New Markets Tax Credit (NMTC) program, allowing many health centers to secure approximately 20-22 percent of their total facility project costs as equity. This session will describe the benefits to health centers of the LGP and NMTC, as well as eligibility requirements and resources available on both programs.
TUESDAY, AUGUST 20, continued

Presenter(s):
Allison Coleman, MBA, Chief Executive Officer, Capital Link

CTuJ2 Crystal BC
HRSA’s Operational Site Visit: Preparing for Year-Round Compliance and Performance Improvement
CPE: 1.8 CME/CE/Governance: 1.5
Level: Basic
Topic: Health Center Essentials

HRSA’s Site Visit Protocol has changed the way operational site visits (OSVs) are conducted and how HRSA assesses compliance with program requirements. Attend this session to learn insights and key strategies for all phases of the OSV process via the perspectives of the federal government, an OSV reviewer, and a health center executive. Presenters will highlight how high-performing health centers use the OSV to engage in a continuous process of not just program compliance, but performance improvement and operational excellence.

Presenter(s):
Jennifer Genua, CHCEF, Chief Executive Officer, Genua Consulting
Deidre Washington-Jones, MPH, CHES, CDR-USPSH, Deputy Division Director, Southern Plains Division, Office of Southern Health Services, Bureau of Primary Health Care/HRSA
Katie Ballengee, MPH, Senior Advisor (Acting), Office of Northern Health Services, Bureau of Primary Health Care/HRSA
Artful expertise.

Value rarely means simplicity. You’ve put in the time and effort to build a successful organization, and we’re dedicated to understanding your craft. Our health care buffs can help guide you through complex regulatory changes and perfect the masterpiece that is your community health center.

Everyone needs a trusted advisor. Who’s yours?
Meet one-on-one with NACHC exhibitors for an introduction to products and services that can help you build and manage your health care business! Events are planned throughout the 2019 CHI EXPO where you can network with other industry professionals and discover innovative practices that are making a difference in health centers across the country. And don’t forget, there are great prizes to win just by visiting the EXPO floor!

**Hours:**
- Sunday, August 18: 12:00pm – 6:30pm
- Monday, August 19: 7:30am – 3:30pm
- Tuesday, August 20: 7:30am – 10:30am

**EXPO SCHEDULE**

**Sunday, August 18**
- 12:00pm – 6:30pm: EXPO Hall Open
- 12:15pm – 12:45pm: T3-1 Increase Health Outcomes Through Strategic Patient Text Messaging: How ChapCare Increased Enrollment Through Outreach and Education *(refer to page 58 for session details)*
- 1:15pm – 1:45pm: T3-2 Core Competencies: Tools for Leadership and Professional Development *(refer to page 59 for session details)*
- 2:15pm – 2:45pm: T3-3 Chronic Disease Management and LabCorp’s Clinical Data Analytics Solution
  - SPECIAL EXHIBITOR PRESENTATION Sponsored by LabCorp *(refer to page 59 for session details)*
- 5:00pm – 6:30pm: EXPO Opening Reception Co-Sponsored by AngerHealth, Caritas, ReCept
- 5:00pm – 6:30pm: Poster Presentations *(For a complete description of 2019 posters and a diagram of the presentation area, refer to the Poster Presentation Guide in your conference registration bag.)*
- 5:15pm – 5:45pm: T3-4 Assistance, Access, and Answers
  - SPECIAL EXHIBITOR PRESENTATION Sponsored by Pfizer RxPathways *(refer to page 60 for session details)*
- 6:00pm – 6:30pm: T3-5 Tackling Employee Health Insurance Head-On: How CHCs Are Leading the Way
  - SPECIAL EXHIBITOR PRESENTATION Sponsored by nonstop’ wellness *(refer to page 60 for session details)*
Monday, August 19

7:30am – 8:30am  Continental Breakfast in EXPO Hall
7:30am – 3:30pm  EXPO Hall Open
7:45am – 8:15am  **T3-6  Cancelled**
10:00am – 10:30am  Refreshment Break in EXPO Hall
10:00am – 10:30am  **T3-7  BD Helping Build Healthy Communities: Innovative Approaches to Community Health**

**SPECIAL EXHIBITOR PRESENTATION**  
Sponsored by BD  Direct Relief

(refer to page 70 for session details)

12:30pm – 1:30pm  Dedicated EXPO Time and Refreshment Break in EXPO Hall (lunch on your own)
12:30pm – 1:30pm  **Poster Presentations (continued)**
(For a complete description of 2019 posters and a diagram of the presentation area, refer to the Poster Presentation Guide in your conference registration bag.)
12:45pm – 1:15pm  **T3-8  The Basics of the Public Service Loan Forgiveness Program**  
(refer to page 71 for session details)
3:00pm – 3:30pm  **T3-9  FQHCs Determine Your Destination (Destiny) and Control Your Journey: Health Care’s New Digital Transformation**

**SPECIAL EXHIBITOR PRESENTATION**  
Sponsored by HealthEC

(refer to page 75 for session details)

3:00pm – 3:30pm  Refreshment Break in EXPO Hall
9:00pm  All scans must be completed to enter the Mobile App QR Code Challenge
11:59pm  All tweets, using #NACHC19CHI, must be submitted to enter the Twitter Contest prize drawing!

Tuesday, August 20

7:30am – 8:30am  Continental Breakfast in EXPO Hall
7:30am – 10:30am  EXPO Hall Open
7:45am – 8:15am  **T3-10  FQHCs: Cutting-Edge Trends for Executive Compensation**

**SPECIAL EXHIBITOR PRESENTATION**  
Sponsored by The Heeds Command

(refer to page 85 for session details)

10:00am – 10:30am  Refreshment Break in EXPO Hall
10:00am  All NACHCopoly game cards must be submitted to the NACHC Booth (#431) to be eligible for the NACHCopoly prize drawing.
10:15am  All Twitter Contest, Mobile App QR Code Challenge, and NACHCopoly prizes awarded at the NACHC Booth (#431). You MUST be present to claim all prizes (with the exception of Mobile App QR Code Challenge winners).

**The Recharge Lounge**
Take an opportunity, while navigating the EXPO floor, to stop by the Recharge Lounge to relax, plug in your devices, and visit with colleagues. The Lounge is open during all CHI EXPO hours.
EXPO Networking Events

Sunday, August 18

5:00pm – 6:30pm  EXPO Opening Reception  Riverside Exhibit Hall

Join us as we celebrate the opening of the NACHC 2019 Community Health Institute (CHI) & EXPO! Take this opportunity to visit with colleagues and learn more about the innovative services and products that NACHC vendors will be showcasing throughout the EXPO. Identify new technologies and offerings that will enhance your health center operations and your overall delivery of patient care. Be sure to stop by the AmeriHealth Caritas Booth (#435) and ReCept Pharmacy Booth (#116) for a special treat during the EXPO Opening Reception.

5:00pm – 6:30pm  Poster Presentations  Riverside Exhibit Hall

The Community Health Institute (CHI) & EXPO is the ideal place to learn about current health center research activities and innovations. The 2019 Poster Presentations provide a unique opportunity to exchange ideas, problem-solve, and network with colleagues. Discover the results of innovative initiatives and enjoy the opportunity to ask in-depth questions. There are 76 posters this year addressing the topics most relevant to you and your health center!

To provide ample time for poster review, the 2019 Poster Presentations are scheduled for both Sunday and Monday during the CHI. Presenter attendance is required on Sunday, and strongly encouraged for Monday’s presentations.

(For a complete description of 2019 posters and a diagram of the presentation area, refer to the Poster Presentation Guide in your conference registration bag.)

Monday, August 19

12:30pm – 1:30pm  Poster Presentations (continued)  Riverside Exhibit Hall

(For a complete description of 2019 posters and a diagram of the presentation area, refer to the Poster Presentation Guide in your conference registration bag.)

6:00pm – 10:00pm  CHI Theme Party: “Disco Inferno”  Grand Ballroom

Join us for our “Disco Inferno” theme party! This party is created for you to connect with colleagues and engage in unique experiences to make lasting memories. Get your boogie on with us! Disco dress attire is encouraged, but optional.
NACHCopoly!

While networking with colleagues and exhibitors at the CHI EXPO, make sure to play NACHCopoly for the chance to win great prizes!

It’s easy to play:

Step 1: You’ll find the EXPO game card in your registration bag. Simply visit all the exhibitors featured on the game card and collect their individual game stamps.

Step 2: Once you’ve collected all NACHCopoly game stamps from participating exhibitors, your game card is officially complete!

Step 3: Now just drop off your game card at the NACHC Booth (#431), in the Riverside Exhibit Hall, and you are automatically entered for a chance to go home with great prizes!

All completed game cards must be submitted to the NACHC Booth by 10:00am on Tuesday, August 20 to be eligible for the prize drawings.

Prizes will be awarded at 10:15am on Tuesday, at the NACHC Booth (#431), in the Riverside Exhibit Hall.

You MUST be present to claim all prizes.
The National Association of Community Health Centers Would Like to Thank the Following 2019 CHI Sponsors for their Support
Visit the Community Health Ventures Partner Row

Community Health Ventures (CHV) is the business development affiliate of NACHC. CHV operates several programs on behalf of NACHC and community health centers, including:

- Value in Purchasing (ViP)
- Value in Staffing (ViS)
- Value in Laboratory (ViL)
- Value in Benefits (ViB)
- Value in Dental (ViD)
- 340Better

During the 2019 CHI EXPO, 10 of our many partners will be featured in the CHV Partner Row. The featured CHV partners will be located at booths 220, 222, 224, 226, 228, 319, 321, 323, 325, and 327. These booths will be designated with light blue draping in the Riverside Exhibit Hall. Other CHV partners will be located throughout the EXPO floor. All of our partners are to be recognized for the many ways they make CHV programs possible.

CHV partners have been vetted by NACHC and CHV leadership and tasked to provide best-in-class customer service, favorable contracting terms, and discounted rates on the products and services that health centers utilize. To learn more about CHV and its partners, please visit the Community Health Ventures booth (#331) in the Riverside Exhibit Hall.

About CHV:
CHV was created in 2001 under the direction of health center leaders and all CHV programs are endorsed by NACHC. CHV’s dedicated staff and management have over 70 years of combined community health center experience and ensure that all programs meet the specialized needs of health centers. Through these programs, CHV helps health centers to maximize their budgets and strengthen their organizations so that they may fulfill their mission of improving health outcomes for the underserved.

CHV Program Features:
- Over 950 community health centers enrolled.
- The largest Group Purchasing Organization in the country, leveraging aggressive savings.
- Over 1 million products and services under contract, encompassing nearly 90 percent of the products that health centers purchase, including medical, facility, and office supplies.
- Ability to work with a variety of distributors, including McKesson, Henry Schein, Benco Dental, Medline, Concordance Healthcare Solutions, and NDC.
- Exclusive CHC-tiered pricing with manufacturers like BD, Kimberly Clark, Midmark, Welch Allyn, TIDI, Quidel, LabCorp, Staples, and Office Depot.
- Easy contract access with voluntary commitment and no membership fees.
- Free RFP consultation with the ability to gather bids from multiple distributors.
340Basics  
340B Third-Party Administrator exclusively for FQHCs. Real-time patient eligibility to ensure only eligible claims are captured at the contract pharmacy. Also providing 340B mock-HRSA audit services to ensure operating a compliant 340B program.
Colleen DiClaudio, 309 Fellowship Rd., Ste. 200, Mt. Laurel, NJ 08054
Phone: (856) 723-3758  Email: cdiclaudio@340basics.com
http://www.340basics.com

Benco Dental  
Benco Dental, headquartered in Pittston, Pennsylvania, is THE largest privately owned, full-service distributor of dental supplies, dental equipment, and dental consulting in the US. Founded in 1930 by Benjamin Cohen, the company has remained family-owned and focused on the unique mission of “delivering success smile after smile.”
John Lamb, 295 Centerpoint Blvd., Pittston, PA 18640
Phone: (830) 399-3986  Email: jlamb@benco.com
http://www.benco.com

Call 4 Health  
Call 4 Health is a leading medical call center with a genuine understanding of the patient’s perspective. Delivering compassionate commitment with quality medical solutions to our clients since 1997, Call 4 Health has a keen understanding of what it is like to face trauma and has developed a sound system to seamlessly balance professionalism with compassion. Stop by to learn about our call solutions which include telemedicine and patient access.
Bryan Weinstein, 2855 S. Congress Ave., Delray Beach, FL 33445
Phone: (561) 994-3334  Email: bweinstein@call4health.com
http://www.call4health.com

Cardinal Health  
Our goal in 340B is to provide our customers with compliant access to 340B discounts and subject matter expertise to implement, optimize, protect, and grow their savings opportunity.
Erin Orem, 7000 Cardinal Pl., Dublin, OH 43016
Phone: (440) 371-2776  Email: erin.orem@cardinalhealth.com
http://www.cardinalhealth.com
Community Health Ventures

Community Health Ventures (CHV) is the business development affiliate of the National Association of Community Health Centers (NACHC). CHV secures discounted pricing on products and services and shares those benefits with health centers through their Value in Purchasing (ViP), Value in Staffing (ViS), Value in Dental (ViD), Value in Benefits (ViB), Value in Laboratory (ViL), and 340Better Programs.

Danny Hawkins, 211 N. Union St., Ste. 200, Alexandria, VA 22314
Phone: (703) 684-3982 Email: djhawkins@nachc.com
http://www.communityhealthventures.com

GE Healthcare-Ultrasound

GE Healthcare is a leading provider of medical imaging, monitoring, biomanufacturing, and cell and gene therapy technologies. GE Healthcare enables precision health in diagnostics, therapeutics and monitoring through intelligent devices, data analytics, applications, and services. With over 100 years of experience and leadership in the health care industry and more than 50,000 employees globally, GE Healthcare helps health care providers, researchers, and life sciences companies in their mission to improve outcomes for patients around the world.

Carrie Zagzebski, 9900 W. Innovation Dr., Wauwatosa, WI 53226
Phone: (414) 544-2638 Email: carrie.zagzebski@ge.com
http://www.gehealthcare.com

Henry Schein, Inc.

Henry Schein, Inc. is a solutions company for health care professionals powered by a network of people and technology. The company’s network of trusted advisers provides more than 1 million customers globally with more than 300 valued solutions that improve operational success and clinical outcomes. Our business, clinical, technology, and supply chain solutions help office-based dental and medical practitioners work more efficiently so they can provide quality care more effectively.

Kirstie Savinski, 135 Duryea Rd., Melville, NY 11747
Phone: (414) 978-4551 Email: kirstie.savinski@henryschein.com
http://www.henryschein.com
Hillrom

Hillrom is a global medical technology leader whose 10,000 employees have a single purpose: enhancing outcomes for patients and their caregivers by advancing connected care. The Welch Allyn product family (part of the Hillrom product line) is dedicated to helping clinicians enhance patient outcomes through innovative technologies for patient assessment and monitoring.

Vincent Constantine, 4341 State Street Rd., Skaneateles Falls, NY 13153-5301
Phone: (317) 691-0586  Email: vince.constantine@hillrom.com
http://www.hillrom.com

Hu-Friedy, Mfg., LLC

Founded in 1908, Hu-Friedy is a global leader in the manufacturing of dental instruments and products designed to help dental practitioners perform at their best. Its products, handcrafted by highly skilled artisans, are known for their precision, performance, longevity, reliability, and quality. Headquartered in Chicago, Hu-Friedy’s 10,000+ products are distributed in more than 80 countries and the company maintains offices in Rotterdam; Tuttlingen, Germany; Milan; Shanghai; and Tokyo.

Destiny Rodriguez, 3232 N. Rockwell St., Chicago, IL 60618
Phone: (773) 868-5541  Email: drodriguez@hu-friedy.com
http://WWW.HU-FRIEDY.com

KaVo Kerr

KaVo Kerr is a cohesive organization comprised of two global leaders, united to provide dental excellence and serve as a single premier partner for the dental community. KaVo Kerr operates with a common vision inspiring and helping our customers, their patients, and our own associates realize their potential. KaVo Kerr offers solutions for endodontics, restoratives, treatment units, infection prevention, imaging, rotary, and instruments.

Mary-Barton Ross, 17727 Fruehauf Dr., Charlotte, NC 28273
Phone: (704) 962-6927  Email: tradeshows@kavokerr.com
http://www.kavokerr.com

LabCorp

LabCorp continues to provide leading diagnostic tests and laboratory services in esoteric testing, genomics, clinical, and anatomic pathology. Our extensive test offerings - including pediatric allergy, assays for developmental delay and infertility, and QFT testing - deliver timely, accurate results for improved patient care. Visit us at this year’s event to discuss how LabCorp and our national network of primary clinical laboratories can help meet your specific needs.

Kimberly Mascaro, 531 S. Spring St., Burlington, NC 27215
Phone: (508) 389-8324  Email: mascark@labcorp.com
http://www.labcorp.com
McKesson Medical-Surgical

McKesson Medical-Surgical is pleased to continue our support of community health centers and NACHC. We’re committed to helping CHCs deliver on the Triple Aim by delivering the products you need, when you need them. We offer tools that help you manage costs and enhance patient care – while providing insights and expertise to navigate the changing world of health care. We deliver the right products and right solutions to address today’s challenges, while preparing you for tomorrow.

Christine Ford, 9954 Mayland Dr., Richmond, VA 23233
Phone: (860) 826-3673  Email: christine.ford@mckesson.com
http://mms.mckesson.com/chn

Medline Industries, Inc.

Medline is a global manufacturer and distributor of health care products, with sales over $11 billion and dedicated community health center specialists. Let's co-create your solution from our product portfolio and business tools to help your center perform at its very best. Managing a community health center is more challenging than ever. Let’s connect about our community impact grants, and help you clear the clutter so you can focus on patient care.

Greg Smith, Three Lakes Dr., Northfield, IL 60093
Phone: (502) 836-7908  Email: gsmith@medline.com
http://www.medline.com/physician

MedTrainer Inc.

MedTrainer's compliance management suite is a powerful, innovative, and affordable solution that encompasses the tools health care professionals need to streamline management, increase departmental collaboration, and simplify compliance. With a learning management system that has more than 200 custom courses; modules for management of policies and procedures; a license and credential tracking center; QuickCred™ provider credentialing; compliance tool kits; OIG/SAM checks; and security risk assessments, MedTrainer's all-in-one solution simplifies compliance management and improves efficiency across practices.

Khrystian Veals, 555 Cajon St., Ste. A, Redlands, CA 92373
Phone: (720) 899-4861  Email: kveals@medtrainer.com
http://www.medtrainer.com
Merritt Hawkins

Merritt Hawkins® is a national leader in physician search and consulting company specializing in the recruitment of physicians in all medical specialties as well as advanced practice allied health care professionals. Founded in 1987, Merritt Hawkins is a company of the publicly-traded AMN Healthcare, the nation's largest health care staffing and workforce solutions company.

Stephanie Rincon, 8840 Cypress Waters Blvd., Ste. 300, Dallas, TX 75019
Phone: (800) 685-2272 Email: CoventionSupport-DL@amnhealthcare.com
http://merritthawkins.com

Midmark Corporation

Midmark helps physicians and care teams deliver exceptional patient care with better equipment, smarter workflows, and integrated technology. We offer full lines of exam and procedure chairs, workstations, cabinetry, instrument processing, diagnostic instruments, and digital diagnostic solutions as well as location and rules-based automation, state-of-the-art software, real-time locating systems (RTLS) technology, and expert consulting services.

Mark Fisher, 60 Vista Dr., Versailles, OH 45380
Phone: (248) 675-5561 Email: mfisher@midmark.com
http://www.midmark.com

Nonstop Administration and Insurance Services, Inc.

Through NACHC's Value in Benefits (ViB) program, Nonstop Administration and Insurance Services is proudly changing the way health centers and their employees access health care with our partially self-funded health insurance program, Nonstop Wellness. The Nonstop Wellness program decreases annual costs of health care for community health centers while reducing or eliminating deductible costs, copays, and coinsurance. Our mission is to ensure your CHC's growth and sustainability - starting with the health and well-being of your employees.

Kristin Donahue, 1800 Sutter St., Ste. 730, Concord, CA 94520
Phone: (877) 626-6057 Email: kdonahue@nonstopwellness.com
https://www.nonstopwellness.com
Quidel Corporation

Quidel® Corporation is committed to enhancing health and well-being through innovative diagnostic solutions. Quidel assays use lateral-flow, direct fluorescent antibody, molecular, and other technologies to improve patient outcomes and give economic benefits to health care providers. With leading brands - QuickVue®, Solana®, Sofia®, Triage®, Virena®, AmpliVue®, Lyra®, Thyretain®, InflammaDry®, AdenoPlus®, MicroVue™, and D3® Direct Detection™, Quidel aids in the detection and diagnosis of critical diseases and conditions.

Calvin Finley, 12544 High Bluff Dr., #200, San Diego, CA 92130
Phone: (303) 522-7267   Email: cfinley@quidel.com
http://www.quidel.com

Staff Care

Staff Care is an AMN Healthcare company that provides locum tenens recruitment and staffing services. We match physicians, as well as other health care professionals, including dentists, CRNAs, nurse practitioners and physician assistants, with all types of medical facilities and health care organizations.

Michelle Hoogerwerf, 8840 Cypress Waters Blvd., Ste. 300, Dallas, TX 75019
Phone: (800) 685-2272   Email: michelle.hoogerwerf@staffcare.com
http://www.staffcare.com

Stratus Video

Stratus Video is the largest and fastest-growing video remote interpreting company in the world with over 1,500 hospitals and thousands of clinics using our solutions. We offer five propriety products that provide video remote interpretation, over-the-phone interpretation, on-site interpretation, telehealth interoperability, and translation.

Kate Pascucci, 33 N. Garden Ave., Ste. 1000, Clearwater, FL 33755
Phone: (315) 569-0867   Email: kpascucci@stratusvideo.com
http://www.stratusvideo.com

Texas Association of Community Health Centers

The Texas Association of Community Health Centers (TACHC) coordinates a pharmacy purchasing program called 340Better for community health centers to purchase drugs and other related items at or below 340B pricing. TACHC has been helping health centers since 1988 with pharmacy purchasing. This national program can assist and improve the access to discounted pricing for your patients.

Kathryn Barnes, 5900 Southwest Pkwy., Bldg. 3, Austin, TX 78735
Phone: (512) 329-5959   Email: kbarnes@tachc.org
https://www.tachc.org
EXHIBITOR PROFILES  (as of July 1, 2019)

- NACHC Member
- National Health Center Week Sponsor
- Conference Sponsor
- ViP/ViS/ViL/ViB/ViD/340Better Partner

340Basics  ●  ○  Boats 300 and 319

340B Third-Party Administrator exclusively for FQHCs. Real-time patient eligibility to ensure only eligible claims are captured at the contract pharmacy. Also providing 340B mock-HRSA audit services to ensure operating a compliant 340B program.

Colleen DiClaudio, 309 Fellowship Rd., Ste. 200 Mt. Laurel, NJ 08054
Phone: (856) 723-3758    Email: cdiclaudio@340basics.com
http://www.340basics.com

501(c) Agencies Trust  ●  Booth 127

501(c) Agencies Trust – America’s leading unemployment program for over 35 years – annually saves member agencies over $20 million dollars on unemployment claims. Members also receive unlimited access to the HR Hotline, free participation in PurchasingPoint – offering deep discounts from major vendors, and free educational webinars. Contact us today at 800-631-2967 or information@501c.com.

Crystal Perez, 400 Race St., Ste. 200, San Jose, CA 95126
Phone: (800) 442-4867    Email: cperez@501c.com
http://www.501cTrust.org

AbbVie  ●  Booth 112

We’re a company that takes on the toughest health challenges. But we do more than treat diseases – we aim to make a remarkable impact on people’s lives. We are AbbVie, a highly focused, research-driven biopharmaceutical company.

Alexandra Wendt, 1150 S. Northpoint Blvd., Mettawa, IL 60085
Phone: (224) 645-8832    Email: alexandra.wendt@abbvie.com
http://www.abbvie.com

Accreditation Association for Ambulatory Health Care  ●  Booth 1113

The Accreditation Association for Ambulatory Health Care (AAAHC), founded in 1979, is the leader in ambulatory health care accreditation. Using rigorous, comprehensive, nationally recognized standards and educational opportunities, AAAHC advocates for the provision of high-quality health care and provides a valuable survey experience founded on a peer-based, educational approach to on-site review. AAAHC continues to support the HRSA/PCMH recognition initiative in working with Federally Qualified Health Center members of NACHC.

Amanda Ognar, 5250 Old Orchard Rd., Ste. 200, Skokie, IL 60077-4461
Phone: (847) 324-7734    Email: aognar@aaahc.org
http://www.aaahc.org
**AccuVax Vaccine Management System**

AccuVax is a fully-automated vaccine management solution that guarantees vaccine integrity, reduces medication errors, and delivers time-savings for any FQHC to focus on effective immunizations. This all-in-one integrated solution includes a refrigerator, freezer, alerting suite, battery backup, and maintenance. AccuVax provides any FQHC the ability to: safeguard vaccine viability with ideal temperatures; minimize vaccine loss; free staff time to practice Top of License care; and automate compliance and maximize patient safety.

Lexie Kennedy, 4350 Executive Dr., Ste. 120, San Diego, CA 92121
Phone: (844) 878-6331 Email: tradeshows@trumedsystems.com
http://www.AccuVax.com

**Affiniti Health**

Affiniti Health is committed to identifying and providing comprehensive patient monitoring solutions that are designed to help you increase revenue, reduce costs, and simplify reporting requirements while allowing you to focus on patient care. Whether it's analytics, RCM, care coordination services, outreach campaigns, better HPV program administration, or consulting services, please let us know how we can help design a program that is right for you.

Peter Cotroneo, 5145 Brawner Pl., Alexandria, VA 22304
Phone: (850) 339-3748 Email: peter@affinitihealth.com
http://affinitihealth.com

**Aledade**

Aledade partners with independent practices, health centers, and clinics to build and lead accountable care organizations (ACOs) anchored in primary care. Through these ACOs, Aledade empowers physicians to stay independent and thrive financially by keeping people healthy. In true alignment with more than 6,500 participating providers in 25 states, Aledade shares in the risk and reward across over 55 value-based government and commercial contracts representing more than 650,000 lives under management.

Stefanie DeSantis, 4550 Montgomery Ave., Ste. 950, Bethesda, MD 20814
Phone: (513) 519-8795 Email: sdesantis@aledade.com
http://www.aledade.com

**Altruis**

Altruis provides the most dynamic RCM solutions that deliver on the promise of healthier revenue – enabling our clients to remain focused on their mission of patient care. We manage all aspects of billing in addition to technologies that enhance reimbursement, help providers meet value-based care requirements, and ease administrative burden.

Ingrid Korgemagi, 9420 Bunsen Pkwy., Ste. 204, Louisville, KY 40220
Phone: (502) 992-8746 Email: ikorgemagi@altruis.com
http://www.altruis.com
**American Academy of Dermatology**

The American Academy of Dermatology (AAD) is the largest, most influential and representative dermatology group in the United States. The AAD’s Access Derm program provides physicians treating underserved communities access to the dermatological expertise of AAD member dermatologists and residents in training at no charge to eligible sites. The program facilitates safe and secure provider-to-provider consults with an easy-to-use teledermatology platform.

Sherry Fischer, 9500 W. Bryn Mawr Ave., Ste. 500, Rosemont, IL 60565  
Phone: (847) 240-1795  
Email: sfischer@aad.org  
http://aad.org/AccessDerm

**American Academy of Pediatrics**

The American Academy of Pediatrics (AAP) Bright Futures National Center (BFNC) and the AAP Institute for Healthy Childhood Weight (IHCW) are pleased to present valuable resources. The BFNC offers guidelines for a wide range of childhood health issues and represents the standard of care in primary care pediatrics. The AAP IHCW provides numerous resources and tools addressing pediatric obesity prevention, assessment, management, and treatment.

Jane Basewitz, 345 Park Blvd., Itasca, IL 60143  
Phone: (630) 626-6781  
Email: jbasewitz@aap.org  
http://aap.org

**American College of Obstetricians and Gynecologists**

COMING IN 2020: The American College of Obstetricians and Gynecologists is partnering with the CDC to develop provider education tools for early-onset breast cancer. These free CME-accredited e-modules aim to improve awareness and equip medical providers with the skills to identify and counsel young women at high risk for early-onset breast cancer.

Emily Greenwood, 409 12th St., SW, Washington, DC 20024-2188  
Phone: (954) 296-8845  
Email: egreenwood@acog.org  
http://www.acog.org

**Americares**

Americares supports more than 1,000 community health centers and other safety-net organizations across the US with donations of medicine and medical supplies. In 2018 alone, Americares distributed more than $200 million worth of donated product at no cost to partners. Stop by our booth to learn how to become a partner and start benefiting from our free access to medicines program.

Sal Migliaccio, 88 Hamilton Ave., Stamford, CT 06902  
Phone: (203) 658-9690  
Email: smigliaccio@americares.org  
http://americares.org
AmeriHealth Caritas is one of the nation’s leaders in health care solutions for those most in need. Operating in 11 states and the District of Columbia, AmeriHealth Caritas serves approximately 5.1 million Medicaid, Medicare, and Children’s Health Insurance Program (CHIP) members. Headquartered in Philadelphia, AmeriHealth Caritas is a mission-driven organization with more than 35 years of experience serving low-income and chronically ill populations.

Barinder Hear, 200 Stevens Dr., Philadelphia, PA 19113  
Phone: (267) 298-5893  
Email: bhear@amerihealthcaritas.com  

Apexus

Apexus is the HRSA-designated 340B Prime Vendor for the Prime Vendor Program (PVP). We understand the unique 340B needs of community health centers. The PVP provides 340B contracting, education, and technical assistance to the nation’s safety-net providers. By supporting all stakeholders, we share participant best practices to proactively maintain compliance. The Prime Vendor Program is available to participants at no cost.

Karen Orso, 290 E. John Carpenter Fwy., Irving, TX 75062  
Phone: (469) 299-7347  
Email: eventplanner@apexus.com  
http://www.340Bpvp.com

ARKRAY USA, Inc.

ARKRAY currently does business in more than 80 countries worldwide and has a long history of developing cutting-edge technology including: the introduction of the first portable glucose analyzer available in the United States; the first HbA1C analyzer; and the first handheld blood glucose meter.

Kami Betzina Willingham, 5182 W. 76th St., Minneapolis, MN 55439  
Phone: (952) 646-3223  
Email: willinghamk@arkrayusa.com  
http://www.arkrayusa.com

athenahealth

athenahealth partners with hospital and ambulatory customers to drive clinical and financial results. We offer medical record, revenue cycle, patient engagement, care coordination, and population health services. We combine insights from our network of more than 160,000 providers and 100 million patients with deep industry knowledge and perform administrative work at scale.

Katherine Mullane, 311 Arsenal St., Watertown, MA 02472  
Phone: (617) 402-8591  
Email: kmullane@athenahealth.com  
http://www.athenahealth.com
Avita Pharmacy  
Booth 505

Avita is a national retail and specialty pharmacy with a passion for community support and advocacy. The health and wellness of our patients, support of our partners, and betterment of our communities is at the heart of everything we do. We serve our patients and providers with commitment and excellence through exceptional service and comprehensive solutions. Avita is more than just a pharmacy – we’re a dedicated partner, ready to join your health care team.

Emily Hildebrand, 2475 Canal St., Ste. 103, New Orleans, LA 70124  
Phone: (504) 620-0675  
Email: emily.hildebrand@avitapharmacy.com  
http://www.avitapharmacy.com

Azara Healthcare  
Booth 312

Azara Healthcare, LLC is a leading provider of data-driven reporting and analytics for the Community Health marketplace. Azara’s solutions empower community health centers, primary care associations, and health center controlled networks to improve quality and efficiency in all aspects of their care delivery through a centralized data warehouse and actionable reporting and analytics.

Christopher Neal, 70 Blanchard Rd., Ste. 401, Burlington, MA 01803  
Phone: (860) 428-7325  
Email: chris.neal@azarahealthcare.com  
http://www.azarahealthcare.com

Benco Dental  
Booth 220

Benco Dental, headquartered in Pittston, Pennsylvania, is THE largest privately owned, full-service distributor of dental supplies, dental equipment, and dental consulting in the US. Founded in 1930 by Benjamin Cohen, the company has remained family-owned and focused on the unique mission of “delivering success smile after smile.”

John Lamb, 295 Centerpoint Blvd., Pittston, PA 18640  
Phone: (830) 399-3986  
Email: jlamb@benco.com  
http://www.benco.com

BioReference Laboratories, Inc.  
Booth 110

BioReference Laboratories, Inc., a wholly-owned subsidiary of OPKO Health, is the third-largest clinical laboratory in the United States, utilized by health care providers in the detection and diagnosis of diseases. The BioReference family of laboratories includes the GenPath Oncology and GenPath Women’s Health specialty laboratories; GeneDx, a world renowned genetics laboratory specializing in rare and inherited disorders; and Laboratorio Buena Salud, the first laboratory division dedicated to serving the Spanish-speaking community.

Ryan Kellogg, 481 Edward H. Ross Dr., Elmwood Park, NJ 07407  
Phone: (800) 229-5227  
Email: rkellogg@bioreference.com  
http://www.bioreference.com
BKD, LLP

As a top-tier CPA and advisory firm, BKD, LLP helps community health centers nationwide with unique financial issues. BKD National Health Care Group provides audit, tax, and accounting outsourcing; operations consulting; cost-report preparation; strategic positioning; and Medicare and Medicaid, and third-party payer reimbursement consulting to thousands of health care providers, including approximately 250 CHCs. Experience objectivity and peace of mind from a firm with resources that bring insight and understanding to improve business performance.

Jeff Allen, 910 E. St. Louis, Ste. 200, Springfield, MO 65806
Phone: (417) 865-8701 Email: jeallen@bkd.com
http://www.bkd.com

Blackbaud

Leading uniquely at the intersection point of technology and social good, Blackbaud provides software, services, expertise, and data intelligence that empowers and connects people to advance the Social Good Movement. Blackbaud’s Financial Edge NXT helps alleviate the issues Community Health organizations face with grant management, process automation, and compliance.

Blake Paradise, 2000 Daniel Island, Charleston, SC 29492
Phone: (612) 805-6168 Email: blake.paradise@blackbaud.com
http://www.blackbaud.com

Call 4 Health

Call 4 Health is a leading medical call center with a genuine understanding of the patient’s perspective. Delivering compassionate commitment with quality medical solutions to our clients since 1997, Call 4 Health has a keen understanding of what it is like to face trauma and has developed a sound system to seamlessly balance professionalism with compassion. Stop by to learn about our call solutions which include telemedicine and patient access.

Bryan Weinstein, 2855 S. Congress Ave., Delray Beach, FL 33445
Phone: (561) 994-3334 Email: bweinstein@call4health.com
http://www.call4health.com

Capital Impact Partners

Capital Impact Partners is a national nonprofit Community Development Financial Institution that has been working with community health centers for more than 30 years. Capital Impact improves access to high-quality health and elder care, healthy foods, housing, and education in low-income communities nationwide. To date, Capital Impact has provided more than $900 million in financing to over 500 community health centers around the country, creating the capacity for an additional 2.7 million patient visits annually.

Ian Wiesner, 28 West Adams, Ste. 1404, Detroit, MI 48226
Phone: (313) 230-1116 Email: iwiesner@capitalimpact.org
http://www.capitalimpact.org
Capital Link

Capital Link is a nonprofit organization that has worked with hundreds of health centers and primary care associations for over 20 years to plan for sustainability and growth, access capital, improve and optimize operations and financial management, and articulate value. We provide an extensive range of services, customized according to need, with the goal of strengthening health centers – financially and operationally – in a rapidly changing marketplace.

Chloe Tsetsos, 40 Court St., Boston, MA 02108
Phone: (617) 988-2204  Email: C.tsetsos@caplink.org
http://www.caplink.org

CaptureRx

Founded in 2000, San Antonio-based CaptureRx is a leading 340B solution provider touching millions of patient lives through innovative products and services that support relationships among payers, providers, pharmacies, and patients. Our Cumulus® platform manages inventory and financial flow for 340B prescriptions filled at contract pharmacies and performs the eligibility checks required to comply with 340B program requirements. We are known for our robust pharmacy network, personal support, and preferred 340B partnership with Rite Aid.

Karen Walker, 219 East Houston St., Ste. 100, San Antonio, TX 78205
Phone: (512) 676-7676  Email: karen.walker@capturerx.com
http://www.capturerx.com

Cardinal Health

Our goal in 340B is to provide our customers with compliant access to 340B discounts and subject matter expertise to implement, optimize, protect, and grow their savings opportunity.

Erin Orem, 7000 Cardinal Pl., Dublin, OH 43016
Phone: (440) 371-2776  Email: erin.orem@cardinalhealth.com
http://www.cardinalhealth.com

CareMessage

CareMessage is a mobile patient engagement platform designed to decrease the administrative burden on providers, reduce the operational cost of care, and maximize health outcomes through improving the patient experience, health literacy, and self-management for underserved populations. As a nonprofit, we’re proud to work with 200+ FQHCs and health care providers across the country reaching 2.5M+ underserved patients through appointment reminders, interactive health education programs, direct and group outreach messages, and patient satisfaction surveys.

Michael Haylon, 2443 Fillmore St., #380-4139, San Francisco, CA 94115
Phone: (617) 412-7142  Email: mhaylon@caremessage.org
http://www.caremessage.org
CaseWorthy

Our case management software helps health and human service organizations achieve greater efficiency in the work they do every day. We see our technology as the backbone that supports and connects all of your data and systems on one secure platform so you and your partners can easily get to the information you need, when you need it.

Rhetta Richins, 3995 South 700 East, Ste. 420, Salt Lake City, UT 84107-2543
Phone: (877) 347-0877   Email: rrichins@caseworthy.com
https://caseworthy.com

Centene

As a Fortune 500 company and a leading multinational health care enterprise, Centene offers a comprehensive portfolio of innovative solutions within managed care and specialty services. For more than 30 years, Centene has been deeply committed to transforming the health of the community, one person at a time. We’ve done so by delivering results for members, health care providers, health care and commercial organizations, and state governments.

Kristina Ingram, 7700 Forsyth Blvd., St. Louis, MO 63105
Phone: (314) 505-6182   Email: kingram@centene.com
http://www.centene.com

Cepheid

Based in Sunnyvale, California, Cepheid is a leading molecular diagnostics company dedicated to improving health care by developing, manufacturing, and marketing accurate yet easy-to-use molecular systems and tests. By automating highly complex and time-consuming manual procedures, the company’s solutions deliver a better way for institutions of any size to perform sophisticated genetic testing for organisms and genetic-based diseases. Visit www.cepheid.com to view our entire portfolio of molecular diagnostic tests and systems.

Deidre Jarrett, 904 Caribbean Dr., Sunnyvale, CA 94089
Phone: (765) 481-0969   Email: deidre.jarrett@cepheid.com
http://www.cepheid.com

Cherokee Health Systems

Cherokee Health Systems is both an FQHC and CMHC that has provided an integrated practice for nearly 40 years. We assist our safety-net colleagues in the training, planning, and implementation of the integrated care model. Our peer-to-peer approach covers the clinical and operational applications of the practice, and can include on-site readiness assessments, technical assistance with planning and implementation, staff training, systems analysis, and financial sustainability consultation including value-based contracting.

Joel Hornberger, 2018 Western Ave., Knoxville, TN 37921
Phone: (865) 934-6709   Email: joel.hornberger@cherokeehealth.com
http://www.cherokeehealth.com
Chiropractic Service Corps  

Chiropractic Service Corps is the only national MSO working exclusively with FQHCs to implement and manage the chiropractic department. We are a patient-focused organization. We custom-tailor the department to best suit the needs of your FQHC, with dedication to assuring that operations are compliant, efficient, and the best quality care. We are stakeholders in the mission to serve the underserved and help reduce the impact of the opioid crisis as pain management.

Lori-Anne Vogel, 2054 Kildaire Farm Rd., 216, Cary, NC  27518  
Phone: (919) 961-7329  
Email: vogel.lorianne@gmail.com  
https://www.chirocorps.com/

Clarity Group, Inc.  

Clarity Group is a health care resource specializing in integrated risk-quality-safety systems. Our offerings include the Healthcare SafetyZone® Portal, a comprehensive, web-based data collection and patient safety management tool. The SafetyZone has successfully helped CHCs collect, manage, and analyze everything from incident reports and employee events to patient complaints and safety processes. Our clients have been able to easily streamline their workflow, track follow-up actions, and analyze data to spot trends and make evidence-based changes.

Nick Hajek, 8725 West Higgins Rd., Ste. 810, Chicago, IL  60631  
Phone: (773) 864-8280  
Email: nhajek@claritygrp.com  
http://www.claritygrp.com

CNECT  

CNECT, a national Group Purchasing Organization and Premier Affiliate offers free access to a comprehensive savings portfolio that includes thousands of contracts covering all aspects of an organization’s purchasing from med/surg supplies to office furniture, car rentals, and cell phone services. Without compromising quality, we strive to leverage the lowest possible price on contracted services and products for our 7,000+ members, allowing them discounts and services specifically designed to enhance their financial strength.

Rasaun Robinson, 7535 Metropolitan Dr., San Diego, CA  92108  
Phone: (800) 640-1662  
Email: rrobinson@cnectgpo.com  
http://www.cnectgpo.com

CohnReznick LLP  

CohnReznick is one of the top accounting, tax, and advisory firms in the United States, combining the resources and technical expertise of a national firm with the hands-on, entrepreneurial approach that today’s dynamic business environment demands. Headquartered in New York, with offices nationwide, CohnReznick serves a number of diverse industries and offers specialized services for middle market and Fortune 1000 companies, private equity and financial services firms, government contractors, government agencies, and not-for-profit organizations.

Peter Epp, 1301 Ave. of the Americas, New York, NY  10019  
Phone: (646) 254-7411  
Email: Peter.Epp@cohnreznick.com  
http://www.cohnreznick.com
Comagine Health

Comagine Health is a nonprofit organization, national leader in health information technology, practice transformation, and population health management consulting organization. Using evidence-based frameworks for high-performing care, our consulting, technical assistance, and facilitation services support practices in the design and adoption of effective strategies and solutions for integrated clinical care, coordinated community linkages, and effective use of technology to better meet the needs of patients and communities and to achieve the goals of the Quadruple Aim.

Foster C. “Bud” Beall Jr., 10700 Meridian Ave. N., Ste. 100, Seattle, WA 98133
Phone: (888) 432-0261   Email: bbeall@qualshealth.org
http://www.comagine.org

CommonWealth Purchasing Group, LLC

Commonwealth Purchasing Group (CPG) is one of the nation’s leading group purchasing organization for community health centers and other community-based nonprofits. We combine the purchasing power of more than 600 member organizations across the country with 75 nationally recognized vendors. Our members save over $35 million a year on everything from medical, dental, and office supplies to computers, patient communications services, and financial services.

Rick Bryant, 40 Court St., 10th Fl., Boston, MA 02108
Phone: (617) 426-2767   Email: RBryant@cwpurchasing.com
http://www.cwpurchasing.com

Community Care Network of Virginia

Community Care Network of Virginia, Inc. (CCNV), is a trusted support system, training partner, and business process expert for health providers in Federally Qualified Health Centers. CCNV eliminates operational burdens so our health care delivery champions can focus on providing high-quality patient care. Credentialing and health plan enrollment are services that assist FQHCs in excelling in the health care marketplace.

Diane Harris, 3831 Westerre Pkwy., Ste. 1, Henrico, VA 23233
Phone: (804) 237-8731   Email: dharris@ccnva.com
http://ccnva.com

Community Health Ventures

Community Health Ventures (CHV) is the business development affiliate of the National Association of Community Health Centers (NACHC). CHV secures discounted pricing on products and services and shares those benefits with health centers through their Value in Purchasing (ViP), Value in Staffing (ViS), Value in Dental (ViD), Value in Benefits (ViB), Value in Laboratory (ViL), and 340Better Programs.

Danny Hawkins, 211 N. Union St., Ste. 200, Alexandria, VA 22314
Phone: (703) 684-3982   Email: djhawkins@nachc.com
http://www.communityhealthventures.com
Compliatric  
Booth 909

A single integrated platform developed for community health centers! Compliatric gives you easy, centralized control over complex health center compliance management efforts through a comprehensive compliance software platform. Modules include: Incident Management and Investigations, Policy and Forms Library, Employee Training, HRSA Site Visit Evidence Vault, Credentialing and Privileging, Exclusion Monitoring, Agreement Management, Grant Tracking, Risk Registry, Auditing and Monitoring, Peer Review, Referrals Tracking, and so much more...

David Monaghan, 4179 S. Riverboat Rd., Ste. #260, Salt Lake City, UT 84123  
Phone: (888) 551-1129  
Email: dmonaghan@compliatric.com  
http://www.compliantfqhc.com

ConferMED  
Booth 712

ConferMED is a national telehealth company focused on the provision of asynchronous, store-and-forward consults (eConsults) to primary care practices. With offices in Connecticut, Colorado, and California, ConferMED provides customized, hands-on support to organizations large and small looking to improve access to specialty care and reduce cost. ConferMED’s success is built on its primary care “know how” and strong relationships with FQHCs and other safety-net providers across the country.

Patti Feeney, 575 Main St., Middletown, CT 06457  
Phone: (860) 347-6971  
Email: feeneyp@chc1.com  
https://www.confermed.com/

Consilium Staffing  
Booth 311

Consilium, your partner in locum tenens, connects contract health care professionals with understaffed medical facilities across the country. For more information about Consilium and to view locum tenens job opportunities for nurse practitioners, physicians and physician assistants, please visit: www.consiliumstaffing.com.

Christian Hall, 6225 North State Hwy. 161, Ste. 400, Irving, TX 75038  
Phone: (469) 426-3805  
Email: chall@consiliumstaffing.com  
http://www.consiliumstaffing.com

CoveredMeds  
Kiosk 5

CoveredMeds provides clinicians with powerful therapy decision support tools that combine current treatment algorithms for chronic diseases like diabetes and asthma with up-to-date plan formularies to help them choose the highest recommended, covered therapies for each patient’s individual insurance plan. Improving access to the best available therapies significantly improves patient outcomes and dramatically increases savings for covered entities through the 340B discount drug program.

Byron Jones, 11477 Eucalyptus Hills Dr., Lakeside, CA 92040  
Phone: (619) 818-7673  
Email: byron@coveredmeds.com  
http://www.CoveredMeds.com
Crosstex

Crosstex International, a company of Cantel Medical, is a recognized leader for its portfolio of Personal Protection Equipment (PPE), Dental Unit Waterline Treatments, Chemistries, Sterilization, Preventives, Nitrous-Oxide Equipment, Amalgam Separator, and Single-Use Disposables products. Crosstex is dedicated to making vital contributions to health care through high-quality solutions, services and education, which improve outcomes for dental professionals and patients.

Steve Schneider, 10 Ranick Rd., Hauppauge, NY 11788
Phone: (817) 307-0330  Email: ssschneider@crosstex.com
http://www.crosstex.com

Direct Relief

Since 2004, Direct Relief has supported health centers’ critical work by mobilizing and providing over $1 billion in free medications and supplies to more than 1,400 nonprofit, safety-net facilities nationwide – 11,500 deliveries of $230 million in requested items in the last year. Leveraging philanthropic partnerships, unique status as the only VAWD©-accredited nonprofit, and a 50-state Rx-distribution licensing, Direct Relief continues to network safety-net facilities for rapid assessment and efficient response in emergencies.

Katie Lewis, 6100 Wallace Becknell Rd., Santa Barbara, CA 93117
Phone: (805) 964-4767  Email: klewis@directrelief.org
http://www.DirectRelief.org

eClinicalWorks

eClinicalWorks helps 800 health centers nationwide deliver affordable, evidence-based care with patient communication, referral management, hospital interoperability, Population Health, UB04 billing, UDS reports, and more.

Kelli Smith, 2 Technology Dr., Westborough, MA 01581
Phone: (508) 836-2700  Email: sales@eclinicalworks.com
http://www.eclinicalworks.com

ECRI Institute

Since 1968, ECRI Institute has worked to improve care and protect patients from risk by supplying independent and objective guidance and tools. In alignment with this mission, ECRI Institute provides no-cost clinical risk management resources on behalf of the Health Resources and Services Administration (HRSA). These resources for Federally Qualified Health Centers include sample policies and tools, evidence-based guidance, self-assessment checklists, webinars, CME/CNE education, risk management training, and much more.

Cara Wzorek, 5200 Butler Pike, Plymouth Meeting, PA 19462
Phone: (610) 825-6000  Email: cwzorek@ecri.org
http://www.ecri.org
eMedApps provides business continuity, cloud hosting, data exchange conversion, integration, and migration for EHR and practice management solutions, along with community-based patient records, HIT infrastructure management services, and patient appointment scheduling using voice assistants and mobile devices. We also offer a wide range of NextGen services and products such as Automatic Care Guidelines, EHR Operations Dashboard, Custom Lab template, CCDA, Enrollment Manager, Smart Visit, Batch Write-off, and Batch Eligibility.

Phone: (847) 490-6869   Email: kebesikj@emedapps.com
http://www.emedapps.com

Equiscript helps community health centers and hospitals generate resources and improve patient adherence through 340B home delivery pharmacy programs. Patients deserve pharmacy options that make staying healthy as easy and convenient as possible. With Equiscript, you can give your patients the option to have their medicine delivered to their homes with a service that is patient-focused and centered around support and adherence.

Juliet Quick, 1360 Truxtun Ave., Ste. 300, North Charleston, SC  29405
Phone: (904) 860-5548   Email: jquick@equiscript.com
http://www.equiscript.com

eSolutions’ powerful, easy-to-use revenue cycle and workflow management tools paired with advanced performance insights strengthen revenue health. Thousands of providers trust eSolutions to reduce time between claims submission and payment, improve overall operational efficiency, minimize denials, and lessen audit and compliance risk. eSolutions delivers unique features tailored to meet the demands of all provider types, enabling them to generate more revenue faster while improving quality and operational outcomes.

Lauren Eichelberger, 8215 W. 108th Terr., Overland Park, KS  66210
Phone: (913) 815-6466   Email: leichelberger@esolutionsinc.com
https://www.esolutionsinc.com/solutions/clearinghouse

Feedtrail works with FQHCs across the country to move beyond just real-time patient feedback to create meaningful relationships between patients and physicians. More than just a real-time survey platform, Feedtrail uses data gleaned from patients to determine root cause analysis on negative patient experiences, and to draw a line between patient experience and service recovery to show just how much money you’re keeping from walking out the door.

Madison Boley, 715 West Johnson St., Raleigh, NC  27603
Phone: (910) 670-1265   Email: madison@feedtrail.com
http://www.feedtrail.com
Feldesman Tucker Leifer Fidell LLP

Feldesman Tucker Leifer Fidell LLP (FTLF) was founded in 1970 to provide affordable legal services to health and social service programs. Our attorneys have extensive knowledge of federal health care laws and regulations and are well-versed in HRSA policy. For nearly five decades, we have provided legal services and educational training to help community-based health organizations navigate delivery system changes and compliance challenges: we serve your needs so that you can serve your community.

Emilie Pinkham, 1129 20th St., NW, Ste. 400, Washington, DC 20036
Phone: (855) 200-3822  Email: learning@ftlf.com
https://www.feldesmantucker.com/

First American Healthcare Finance

First American Healthcare Finance provides the capital necessary to help health care organizations grow their business and provide the highest quality of care to their community.

Phil Rivera, 255 Woodcliff Dr., Fairport, NY 14450
Phone: (585) 643-3234  Email: phil.rivera@faef.com
www.fahf.com

First Nonprofit

First Nonprofit provides state compliant, individually insured, cost-saving options to satisfy SUI (state unemployment insurance) requirements to over 2,000 organizations across the country, including hundreds of employers providing health care services. Rely on us to reduce, manage, and safeguard your budget from uncertain unemployment insurance expenses today! Request a free, no obligation savings evaluation on our website: www.firstnonprofit.com.

Cruz Mendez, 1 S. Wacker Dr., Ste. 2180, Chicago, IL 60606
Phone: (312) 728-9963  Email: cmendez@firstnonprofit.com
http://www.firstnonprofit.com

Fisher Consulting Group and MedClaim Comprehensive

The Fisher Consulting Group (FCG) provides affordable expertise to community health centers. FCG has extensive experience with solutions that help FQHCs thrive and survive in a constantly changing health care environment. Our focus is on delivering “Best Practices” and “Total Solutions” to our clients through a range of clinical, systems, billing, and executive consulting services. FCG has expanded its operations to meet the growing needs of clinics by establishing MedClaim Comprehensive, a full-service FQHC-centric billing service.

Jordan Schniper, 18264 Lake Harbor Ln., Prairieville, LA 70769
Phone: (866) 216-0215  Email: jschniper@fcg-health.com
http://www.fcg-health.com
GE Healthcare-Ultrasound

GE Healthcare is a leading provider of medical imaging, monitoring, biomanufacturing, and cell and gene therapy technologies. GE Healthcare enables precision health in diagnostics, therapeutics and monitoring through intelligent devices, data analytics, applications, and services. With over 100 years of experience and leadership in the health care industry and more than 50,000 employees globally, GE Healthcare helps health care providers, researchers, and life sciences companies in their mission to improve outcomes for patients around the world.

Carrie Zagzebski, 9900 W. Innovation Dr., Wauwatosa, WI 53226
Phone: (414) 544-2638  Email: carrie.zagzebski@ge.com
http://www.gehealthcare.com

Greenway Health, LLC

Driven by our 5-Point Pledge and a commitment to be a trusted adviser for our customers, Greenway Health delivers the innovative technology, quality services, and strategic partnership that help practices grow profitably, remain compliant, work more efficiently, and improve patient outcomes. You have our word.

Joanna Russo, 4301 W. Boy Scout Blvd., Ste. 800, Tampa, FL 33607
Phone: (877) 537-0063  Email: Joanna.Russo@greenwayhealth.com
https://www.greenwayhealth.com

HealthEC

HealthEC is a 2019 Best in KLAS population health technology company on a mission to help customers succeed with value-based care. Our single-platform solution enables personalized health care by leveraging the power of connectivity and interoperability: connecting claims and clinical systems, enabling data-driven collaboration between payers and providers, and streamlining care coordination. Organizations are empowered with comprehensive analytics and integrated, role-based tools that translate insights into strategies, address care gaps, and improve quality metrics.

Lisa Ramirez, 343 Thornall St., Ste. 630, Edison, NJ 08837
Phone: (973) 652-1506  Email: lisa.ramirez@healthec.com
http://www.HealthEC.com

HealthLandscape

Come learn how mapping helps to identify opportunities to expand care and improve health outcomes in your community. The UDS Mapper is a free, online mapping tool supported by the Health Resources and Services Administration that combines data from health centers and social determinants of health. The UDS Mapper team is available to support users in accessing and using the UDS Mapper. Stop by our booth to learn more about the newest features and data!

Jennifer L. Rankin, 1133 Connecticut Ave., NW, Ste. 1100, Washington, DC 20036
Phone: (202) 655-4916  Email: jrankin@healthlandscape.org
http://www.udsmapper.org
Henry Schein, Inc.  

Henry Schein, Inc. is a solutions company for health care professionals powered by a network of people and technology. The company’s network of trusted advisers provides more than 1 million customers globally with more than 300 valued solutions that improve operational success and clinical outcomes. Our business, clinical, technology, and supply chain solutions help office-based dental and medical practitioners work more efficiently so they can provide quality care more effectively.

Kirstie Savinski, 135 Duryea Rd., Melville, NY 11747  
Phone: (414) 978-4551  
Email: kirstie.savinski@henryschein.com  
http://www.henryschein.com

Hillrom  

Hillrom is a global medical technology leader whose 10,000 employees have a single purpose: enhancing outcomes for patients and their caregivers by advancing connected care. The Welch Allyn product family (part of the Hillrom product line) is dedicated to helping clinicians enhance patient outcomes through innovative technologies for patient assessment and monitoring.

Vincent Constantine, 4341 State Street Rd., Skaneateles Falls, NY 13153-5301  
Phone: (317) 691-0586  
Email: vince.constantine@hillrom.com  
http://www.hillrom.com

HIPAA Watchdog  

HIPAAWatchdog.com is a centralized risk management platform that streamlines health centers’ HIPAA Compliance, OSHA and HIPAA Staff Training, HR/Credentialing Compliance, Vendor Management, and CyberSecurity Risk Management efforts. With HIPAAWatchdog.com supporting you, your health center can rest assured that you are protected and prepared for any compliance demand. As a member of our compliance services, organizations can access expert consultants for guidance on EHRs or any regulatory requirements for an affordable cost.

Kelly Carter, 21151 S. Western Ave., Ste. 144, Torrance, CA 90501  
Phone: (714) 497-0414  
Email: k.carter@e2ohealth.com  
http://www.hipaawatchdog.com

HIPAAVIDEO.NET  

HIPAAVIDEO.NET is rapidly becoming the industry leader in Telehealth. Offering online HIPAA-compliant video sessions to any size practice throughout the country. Ranked #1 in reliability and ease of use. See why private practices, hospitals, and multi-specialty facilities are making the switch to HIPAAVIDEO.NET. We invite you to meet our team, experience a live demonstration, and don’t forget to ask us about our latest integration of biometrics technology! HIPAAVIDEO.NET, “Leading the way to Telehealth.”

Ana Lomonaco, 6929 N. Hayden Rd., Ste. C4, Scottsdale, AZ 85250  
Phone: (866) 265-8060  
Email: ana.lomonaco@videonet.us  
http://HIPAAVIDEO.NET
HITCare 

HITCare is dedicated to the needs of Federally Qualified Health Centers and provides comprehensive Health IT Management, and NextGen and eClinicalWorks EHR professional services and support. The HITCare team has decades of experience with health care technology projects. “Caring for our health centers” means we drive down TCO, improve health center ROI, and take the pain out of managing IT and EHR in your health center.

Tony Niemotka, 1310 Redwood Way, Ste. 125, Petaluma, CA 94954
Phone: (707) 324-4870 Email: info@hitcare.com
http://www.hitcare.com

HITEQ Center 

The HITEQ Center collaborates with HRSA partners to support health centers in full optimization of their EHR/HIT systems for continuous, data-driven quality improvement. HITEQ identifies and disseminates promising practices and resources for using health information technology (HIT) to improve quality and health outcomes including: searchable and adaptable web-based Health IT Clearinghouse, workshops and webinars on Health IT and Data-Driven QI topics, technical assistance, and responsive teams to work with health center-specific requests.

Jillian Maccini, 501 South St., 2nd Fl., Bow, NH 03304
Phone: (844) 305-7440 Email: jillian_maccini@jsi.com
http://hiteqcenter.org

Hu-Friedy, Mfg., LLC 

Founded in 1908, Hu-Friedy is a global leader in the manufacturing of dental instruments and products designed to help dental practitioners perform at their best. Its products, handcrafted by highly skilled artisans, are known for their precision, performance, longevity, reliability, and quality. Headquartered in Chicago, Hu-Friedy's 10,000+ products are distributed in more than 80 countries and the company maintains offices in Rotterdam; Tuttlingen, Germany; Milan; Shanghai; and Tokyo.

Destiny Rodriguez, 3232 N. Rockwell St., Chicago, IL 60618
Phone: (773) 868-5541 Email: drodriguez@hu-friedy.com
http://WWW.HU-FRIEDY.com

Hudson Headwaters 340B 

Hudson Headwaters 340B is a Third-Party Administrator for covered entities and their pharmacy partners participating in the 340B Federal Drug Pricing Program. As an extension of a Federally Qualified Health Center, Hudson Headwaters 340B offers unparalleled program understanding and focuses heavily on 340B compliance. In addition to Third-Party Administrative services, which includes program consulting, implementation and management of pharmacy arrangements, Hudson Headwaters 340B offers auditing services including mock-HRSA audits and compliance assessments.

Lauren Callahan, 9 Carey Rd., Queensbury, NY 12804
Phone: (518) 409-8634 Email: lcallahan@hhhn.org
http://www.hudson340b.com
**i2i Population Health**

i2i is revolutionizing clinical data exchange through its award winning PHM platform! For over 18 years, i2i has demonstrated clinical outcome improvement with over 2,500 US health care delivery sites across 36 states (20+ million lives). i2i also partners with health plans, providing bi-directional connectivity, significantly improving quality and lowering costs. i2i has the largest share of CHCs connected to a clinical data integration platform providing transparency to payer and providers, bringing claims and EHRs together.

Justin Neece, 377 Riverside Dr., Ste. 300, Franklin, TN 37064
Phone: (615) 561-1190  Email: meredith.melrose@i2ipophealth.com
http://www.i2ipophealth.com/

**InDxLogic**

InDxLogic offers an innovative automated document indexing, order closure, and clinical informatics service for CHCs and FQHCs. Health information managers can now achieve document indexing without the need for personnel. InDxLogic is Automated, Accurate, and Affordable. Consider this scenario? Wouldn’t it be nice if you could scan a colonoscopy result, have it indexed, close out the order, and capture the result in the EMR - all without human intervention? With InDxLogic you can!

Emma Ebaugh, 5080 Spectrum Dr., Ste. 830E, Addison, TX 75001
Phone: (559) 789-3210  Email: eebaugh@indxlogic.com
http://www.indxlogic.com

**InteCare, Inc.**

InteCare is a nonprofit administrative service organization specializing in enrollment and credentialing with all payers, Medicaid, Medicare, and commercial plans specifically for FQHCs and CMHCs. Our credentialing and enrollment team will act as your credentialing department and maximize your revenue cycle management.

Kimberly Gray McDaniel, 8604 Allisonville Rd., Ste. 325, Indianapolis, IN 46250
Phone: (317) 237-5770  Email: kgraymdaniel@intecare.org
http://www.intecare.org

**InteliChart**

InteliChart delivers HealthyOutcomes, a patient engagement platform that empowers health care providers to attain superior patient outcomes. The HealthyOutcomes solution suite includes PatientPortal, PatientIntake, PatientNotify, PatientSurvey, and PopulationHealth; all accessible through a single integration. InteliChart focuses entirely on the patient. Our innovative combination of software and services guides the patient journey - in and out of the office - to a lifetime of healthy outcomes. We enable providers to “live alongside” their patients as trusted partners.

Celia Dudley, 1061 Red Ventures Dr., Ste. 130, Fort Mill, SC 29707
Phone: (704) 347-0661  Email: cdudley@intelichart.com
http://www.intelichart.com
Iris Telehealth

Iris Telehealth is a telepsychiatry provider organization made up of the highest quality psychiatrists and psychiatric nurse practitioners. Our mission is to provide underserved communities with access to the best mental health specialists and prescribers. We are owned and operated by doctors who understand what patients need and have earned a reputation for providing outstanding customer service. Iris values building strong professional relationships with our partners and their staff.

Katherine Dreyfuss, 114 West 7th St., Ste. 900, Austin, TX 78701
Phone: (888) 285-2269   Email: katherine.dreyfuss@iristelehealth.com
http://iristelehealth.com

John Snow, Inc.

JSI is a public health consulting and research organization dedicated to improving the health of individuals and communities in the United States and throughout the world. We partner with clients to develop flexible, innovative approaches that solve complex public health problems and advance health equity.

Alexandra Burke, 44 Farnsworth St., Boston, MA 02210
Phone: (617) 385-3874   Email: alexandra_burke@jsi.com
http://www.jsi.com

JSI Research & Training Institute, Inc.

The Family Planning National Training Center (FPNTC), funded by the Office of Population Affairs, provides training and technical assistance to support the Title X network of grantees, subrecipients, and service sites. The FPNTC helps grantees strengthen systems to ensure high-quality family planning service delivery and supports grantees and their networks to respond to ongoing and emerging public health issues.

Ilana Webb, 1725 Blake St., Ste. 400, Denver, CO 80202
Phone: (303) 262-4342   Email: iwebb@jsi.com
http://www.jsi.com

KaVo Kerr

KaVo Kerr is a cohesive organization comprised of two global leaders, united to provide dental excellence and serve as a single premier partner for the dental community. KaVo Kerr operates with a common vision inspiring and helping our customers, their patients, and our own associates realize their potential. KaVo Kerr offers solutions for endodontics, restoratives, treatment units, infection prevention, imaging, rotary, and instruments.

Mary-Barton Ross, 17727 Fruehauf Dr., Charlotte, NC 28273
Phone: (704) 962-6927   Email: tradeshows@kavokerr.com
http://www.kavokerr.com
LabCorp continues to provide leading diagnostic tests and laboratory services in esoteric testing, genomics, clinical, and anatomic pathology. Our extensive test offerings - including pediatric allergy, assays for developmental delay and infertility, and QFT testing - deliver timely, accurate results for improved patient care. Visit us at this year's event to discuss how LabCorp and our national network of primary clinical laboratories can help meet your specific needs.

Kimberly Mascaro, 531 S. Spring St., Burlington, NC 27215
Phone: (508) 389-8324  Email: mascark@labcorp.com
http://www.labcorp.com

**Leading Healthy Futures**

Leading Healthy Futures (LHF) helps health nonprofits get the strategic clarity and grant support to fulfill their missions. Services include grant writing, strategic planning, federal submissions, and needs assessments. Whether your organization needs a better understanding of its community, more consensus around strategic direction, or just reduced burden on staff to get all your HRSA grants and submissions done, LHF is here to help boost your capacity and elevate your work.

Rachel Sacks, PO Box 13196, Chicago, IL 60613
Phone: (708) 927-0538  Email: rachel@leadinghealthyfutures.com
http://www.leadinghealthyfutures.com

**MAICO Diagnostics**

MAICO Diagnostics, Excellence in Hearing Screening. Hearing instruments designed to be on the front line of hearing assessment. Whether you need an efficient tool that is easy to use on a daily basis or equipment that provides cost-effective daily testing, you will find it here. MAICO instruments have a one-year warranty, are easy to use, lightweight, and portable. Our complete product line includes: Audiometry, Tympanometry, and OAEs. Visit www.maico-diagnostics.com/us or call 888-941-4201.

Rachel Vickery, 10393 West 70th St., Eden Prairie, MN 55344
Phone: (952) 947-6073  Email: ravi@maico-diagnostics.com
https://www.maico-diagnostics.com/us

**Management Strategists Consulting Group**

Management Strategists Consulting Group, Inc. (MSCG), is a management consulting firm. MSCG supports public health organizations at the federal, state, and local levels. Our public health professionals are passionate, committed, and work across all sectors to support and improve the quality and delivery of health care for special and underserved populations. MSCG maintains a roster of almost 1,000 subject matter experts across the United States and territories to deploy to provide training and technical assistance.

Ramonda Davis, 4601 Presidents Dr., Ste. 200, Lanham, MD 20706
Phone: (301) 577-3100  Email: rdavis@mscginc.com
http://www.mscginc.com
Maxor National Pharmacy Services, LLC
Booth 601

At Maxor, we’re transforming the pharmacy industry to CREATE HEALTHIER LIVES THROUGH PURPOSEFUL ENGAGEMENT across Pharmacy Benefit Management, Pharmacy Management, Specialty Pharmacy, 340B, Rebate and Formulary Management, and Pharmacies. We put PEOPLE FIRST and are committed to providing outstanding service across all aspects of our business. Our goal is to create FLEXIBLE and INNOVATIVE solutions filled with inspired possibilities. Maxor National Pharmacy Services, DRIVING TRANSFORMATION TOGETHER.

Scott Kehoe, 320 South Polk, Ste. 900, Amarillo, TX 79101
Phone: (708) 910-8758   Email: skehoe@maxor.com
http://www.maxor340bprogram.com

McKesson Medical-Surgical
Booth 228

McKesson Medical-Surgical is pleased to continue our support of community health centers and NACHC. We’re committed to helping CHCs deliver on the Triple Aim by delivering the products you need, when you need them. We offer tools that help you manage costs and enhance patient care – while providing insights and expertise to navigate the changing world of health care. We deliver the right products and right solutions to address today’s challenges, while preparing you for tomorrow.

Christine Ford, 9954 Mayland Dr., Richmond, VA 23233
Phone: (860) 826-3673   Email: christine.ford@mckesson.com
http://mms.mckesson.com/chc

Med Tech Solutions
Booth 208

Med Tech Solutions (MTS) is an all-encompassing IT solution provider with expert 24x7 user and application support. By bringing together the right technology to deliver proven and customized solutions for our clients, MTS delivers innovative technology solutions that improve the ability to provide patient care and support health care providers. MTS is headquartered in Valencia, California, with regional offices in Silverton, Oregon; St. Louis, Missouri; Minneapolis, Minnesota; and Morristown, New Jersey.

Michael Spencer, 25060 Avenue Stanford, Ste. 2540, Valencia, CA 91355
Phone: (626) 486-9330   Email: mspencer@medtechsolutions.com
http://www.medtechsolutions.com

MEDCOR Revenue Services
Booth 324

MEDCOR Revenue Services is a professional, full-service FQHC medical billing company. Established in 1988, we have a proven track record of providing a full range of Revenue Cycle Management (RCM) services for FQHC and CHC entities on a national basis. MEDCOR is unmatched in managed care, EMR billing setups, and we are client solution-driven and will optimize your revenue to support your vision of meeting the needs of the underserved and disenfranchised.

Jonathan Gerber, 725 W. Town and Country Rd., Ste. 550, Orange, CA 92868
Phone: (714) 221-8511   Email: jon@medcorinc.com
http://www.medcorinc.com
Medfusion

Medfusion is a health care IT company obsessed with improving patient-provider communications and making health IT work for everyone. Whether it is simplifying patient engagement, driving financial and operational efficiencies for providers, or delivering aggregated health data in a structured view, Medfusion has your solution.

Terri Messier, 5501 Dillard Dr., Cary, NC 27518-9233
Phone: (919) 882-2860   Email: terri.messier@medfusion.com
http://www.medfusion.com

MedHelp, Inc.

On average, FQHCs/CHCs lose $1,780,000 every year in unpaid claims. MedHelp, Inc. brings innovative approaches to collect your money with our Revenue Cycle Management Solutions. We exceed the expectations of every one of our partners by offering outstanding customer service, increased flexibility, customized reports, and greater value. We commit to optimize department functionality, improve operation efficiency, and enable the expedited collections of billing receivables. Call us at (800) 275-6011.

Tory Smith, 1530 Caton Center Dr., Ste. F-G, Baltimore, MD 21227
Phone: (443) 838-5522   Email: tsmith@medhelpinc.com
http://www.medhelpinc.com

MediQuire

Transforming your services and payment toward value requires a mission to align payers and providers to focus on the patient. As a leading data analytics company, MediQuire’s solutions target payment reform at all phases of transformation by identifying, accessing, aggregating, and using the right data from all available sources. Based on your readiness level, we have a program for you today, which also aligns with your vision and plan to transform into future value-based models.

Dante Rankart, 121 W. 27th St., Ste. 903, New York, NY 10001
Phone: (850) 340-1462   Email: drankart@mediquire.com
http://www.mediquire.com

Medline Industries, Inc.

Medline is a global manufacturer and distributor of health care products, with sales over $11 billion and dedicated community health center specialists. Let’s co-create your solution from our product portfolio and business tools to help your center perform at its very best. Managing a community health center is more challenging than ever. Let’s connect about our community impact grants, and help you clear the clutter so you can focus on patient care.

Greg Smith, Three Lakes Dr., Northfield, IL 60093
Phone: (502) 836-7908   Email: gsmith@medline.com
http://www.medline.com/physician
MedTrainer Inc.  ●  ●  ●  Booth 106

MedTrainer’s compliance management suite is a powerful, innovative, and affordable solution that encompasses the tools health care professionals need to streamline management, increase departmental collaboration, and simplify compliance. With a learning management system that has more than 200 custom courses; modules for management of policies and procedures; a license and credential tracking center; QuickCred™ provider credentialing; compliance tool kits; OIG/SAM checks; and security risk assessments, MedTrainer’s all-in-one solution simplifies compliance management and improves efficiency across practices.

Khrystan Veals, 555 Cajon St., Ste. A, Redlands, CA 92373
Phone: (720) 899-4861    Email: kveals@medtrainer.com
http://www.medtrainer.com

Merck & Co., Inc.  ●  ●  ●  Booth 211

Merck is a global health care company with a 125-year history of working to make a difference. We aspire to improve the health and wellness of people and animals worldwide, and to expand access to our medicines and vaccines.

William Mazanec, 200 Galloping Hill Rd., Kenilworth, NJ 07033
Phone: (407) 286-9006    Email: william.mazanec@merck.com
http://www.merck.com

Merino Computer Concepts  ●  ●  ●  Booth 336

Merino Computer Concepts, Inc. provides organizations with 24/7 live helpdesk support, 24/7 proactive monitoring, and IT infrastructure design and deployment in both on-premise and cloud environments.

Jeff Poblano, 1822 W. Kettleman Ln., Ste. 4, Lodi, CA 95242
Phone: (209) 365-6800    Email: tech@mccpros.com
http://www.mccpros.com

Merritt Hawkins  ●  ●  ●  ●  ●  ●  Booth 224

Merritt Hawkins® is a national leader in physician search and consulting company specializing in the recruitment of physicians in all medical specialties as well as advanced practice allied health care professionals. Founded in 1987, Merritt Hawkins is a company of the publicly-traded AMN Healthcare, the nation’s largest health care staffing and workforce solutions company.

Stephanie Rincon, 8840 Cypress Waters Blvd., Ste. 300, Dallas, TX 75019
Phone: (800) 685-2272    Email: ConventionSupport-DL@amnhealthcare.com
http://merrithawkins.com
Midmark Corporation

Midmark helps physicians and care teams deliver exceptional patient care with better equipment, smarter workflows, and integrated technology. We offer full lines of exam and procedure chairs, workstations, cabinetry, instrument processing, diagnostic instruments, and digital diagnostic solutions as well as location and rules-based automation, state-of-the-art software, real-time locating systems (RTLS) technology, and expert consulting services.

Mark Fisher, 60 Vista Dr., Versailles, OH 45380
Phone: (248) 675-5561  Email: mfisher@midmark.com
http://www.midmark.com

MITRE Corporation

MITRE is supporting the HRSA Advancing Precision Medicine work in collaboration with the NIH All of Us Research Program. This program is directly supporting 46 community health centers and the exhibit will provide information about the outreach, engagement, and health IT work that the health centers are involved with to share broadly with attendees and other health centers.

Mariella While-Dart, 7515 Colshire Dr., McLean, VA 22102
Phone: (703) 286-9344  Email: mwhile@mitre.org
https://bphc.hrsa.gov/programopportunities/fundingopportunities/default.aspx?id=4095d52c-f519-439c-9ad4-ad4bb1f8c43d

Mosaic Medical

Mosaic Medical is a community health center located in Central Oregon and we serve over 18,000 patients from around our region. We focus on a holistic approach to patient care by incorporating behavioral health, dental care, substance abuse, pharmacy, and nutrition support to serve patients in the most meaningful way.

Whitney Lundy, 600 SW Columbia St., Bend, OR 97702
Phone: (541) 323-4277  Email: whitney.lundy@mosaicmedical.org
http://www.mosaicmedical.org

Mutare, Inc.

Mutare empowers health care organizations to reimagine a better way to connect with clinicians, patients, and providers. Mutare supports two-way, secure communication; mass/group notification; status alerts; and patient engagement messaging in a single platform. Mutare solutions are HIPAA compliant and integrate with EMR, EHR, or other patient/health care management tools for maximum productivity at minimum cost.

Elizabeth Burton, 2325 Hicks Rd., Rolling Meadows, KY 60008
Phone: (847) 496-9029  Email: eburton@mutare.com
http://www.mutare.com
Mutual of America

Since 1945, Americans have turned to Mutual Of America to help plan for their retirement and meet their long-term financial objectives. We deliver the cost-efficiency of a full-service provider for your 401(k) or 403(b) group plan: one company to help you meet your investment, communication, employee education, and administrative responsibilities.

Renee Shew, 320 Park Ave., New York, NY 10022
Phone: (202) 340-4744 Email: renee.shew@mutualofamerica.com
http://www.mutualofamerica.com

National Alliance for Hispanic Health

The National Alliance for Hispanic Health works to ensure that health incorporates the best of science, culture, and community. We achieve this by listening to the individual, investing in leading community-based organizations, working with national partners, examining and improving the resources and systems available, and designing solutions to make health a part of each person's life.

Edgar Gil Rico, 1501 16th St., NW, Washington, DC 20036
Phone: (202)797-4331 Email: emg@healthyamericas.org
https://www.healthyamericas.org

National Association of Community Health Centers

The National Association of Community Health Centers (NACHC) is the leading membership organization representing the nation’s network of community-based health centers. Through NACHC, health centers have direct access to benefits and services tailored specifically to their needs and unique environments. Stop by our booth to learn more about NACHC and discover some of our new and exciting benefits, products, programs, and services.

Maurice Denis, 7501 Wisconsin Ave., Ste. 1100W, Bethesda, MD 20814
Phone: (301) 347-0400 Email: mdenis@nachc.org
http://www.nachc.org

National Cooperative Bank

National Cooperative Bank (NCB) has over 40 years of experience serving the capital needs of health care, senior living, and aging services throughout the United States. NCB possesses the expertise to tailor transactions to meet its clients' short- and long-term strategic objectives and is always seeking new innovations in long-term care. Complementing this financing capability, NCB provides a full suite of depository and cash management services.

Bob Montanari, 2011 Crystal Dr., Ste. 800, Arlington, VA 22202
Phone: (703) 302-1942 Email: bmontanari@ncb.coop
http://www.ncb.coop
National LGBT Health Education Center at
The Fenway Institute

The National LGBT Health Education Center provides educational programs, resources, and consultation to health care organizations with the goal of optimizing quality, cost-effective health care for lesbian, gay, bisexual, and transgender (LGBT) people. The Education Center is a part of The Fenway Institute, the research, training, and health policy division of Fenway Health, a Federally Qualified Health Center, and one of the world’s largest LGBT-focused health centers.

Sarah Mitnick, 1340 Boylston St., Boston, MA 02215
Phone: (617) 927-6360 Email: smitnick@fenwayhealth.org
http://www.lgbthealtheducation.org

National Library of Medicine

The National Library of Medicine, the world’s largest medical library, offers a vast collection of free online health information resources. Visit our booth and explore how our public health, environmental health, and other Web resources can help you.

George Franklin, 8600 Rockville Pike, Bethesda, MD 20894
Phone: (301) 496-0592 Email: gf11i@nih.gov

NextGen Healthcare

Community health centers provide outstanding care to the most vulnerable populations as the nation’s ambulatory care safety-net program. NextGen Healthcare supports this mission with a wide range of solutions and services that elevate provider experience, engage patients, improve financial stability, manage risk reimbursement models, and promote interoperability. We provide a full integrated suite of solutions within one single database that has complete alignment with CHC/FQHC 330 grant goals.

Thomas Farmer, 18111 Von Karman Ave., Irvine, CA 92612
Phone: (949) 255-2600 Email: sales@nextgen.com

Nonstop Administration and Insurance Services, Inc.

Through NACHC’s Value in Benefits (ViB) program, Nonstop Administration and Insurance Services is proudly changing the way health centers and their employees access health care with our partially self-funded health insurance program, Nonstop Wellness. The Nonstop Wellness program decreases annual costs of health care for community health centers while reducing or eliminating deductible costs, copays, and coinsurance. Our mission is to ensure your CHC’s growth and sustainability - starting with the health and well-being of your employees.

Kristin Donahue, 1800 Sutter St., Ste. 730, Concord, CA 94520
Phone: (877) 626-6057 Email: kdonahue@nonstopwellness.com
https://www.nonstopwellness.com
NYU Langone Dental Medicine

NYU Langone Dental Medicine is the largest postdoctoral residency program in the world offering 7 ADA-CODA-approved programs -- AEGD, GPR, Dental Anesthesiology, Pediatric Dentistry, Endodontics, Dental Public Health, and Orthodontics in 30 US states and the Caribbean. We train the next generation of dental professionals by providing technologically advanced, culturally competent, patient-centered dental education while delivering exceptional oral health care to the world's neediest citizens.

Becky Herman, 5800 3rd Ave., 3rd Fl., Brooklyn, NY 11220
Phone: (347) 786-0583 Email: becky.herman@nyulangone.org
http://www.lmcdental.org

OCHIN

OCHIN is a nonprofit health care innovation center designed to provide knowledge solutions that promote quality, affordable health care for all. As one of the largest and most successful health information and innovation networks, serving hundreds of organizations and 10,000+ clinicians nationwide, our Health IT solutions improve integration and delivery of health care services across a variety of practices – with an emphasis on safety-net clinics, small practices, and critical access and rural hospitals.

Ilene Erickson, 1881 SW Naito Prkwy., Portland, OR 97201
Phone: (503) 943-2500 Email: ericksoni@ochin.org
http://www.ochin.org

ONC EHR Reporting Program

Tell ONC What You Want to Know about Certified Health IT on the Market! Come suggest what information you need when assessing certified health IT products. Your suggestions will help establish the Electronic Health Record (EHR) Reporting Program, which will provide publicly available, no-cost, comparative information about certified health IT in areas like product usability, interoperability, security, conformance to certification testing, and other topics such as cost, patient access, and quality measurement.

Christal Ramos, 500 L’Enfant Plaza, SW, Washington, DC 20024
Phone: (202) 261-5605 Email: cramos@urban.org
https://healthtechsolutions.com/ehr-reporting-program/

OSIS

OSIS believes everyone should have access to patient-centered health care and that access to data analytics promotes improved clinical outcomes, the key to population health. Our mission as a nonprofit 501(c)3, is to leverage our national presence while collaborating regionally to make NexGen a highly functional tool for community health centers that have the same beliefs. This is accomplished by sharing expertise, resources, solutions (templates, reports, etc.) and optimization methodologies developed specifically for health centers.

Aleicia Ennis, 8790 Governor’s Hill Dr., Ste. 202, Cincinnati, OH 45249
Phone: (513) 677-5600 Email: Aleicia.Ennis@osisonline.net
http://www.osisonline.net
par8o offers a comprehensive suite of referral management technologies to connect and empower provider networks. For 340B covered entities, par8o offers 340B Referral Capture - a technology-enabled service for capturing prescriptions from referrals, designed for 340B compliance.

Hannah Drake, 170 Milk St., Fl. 2, Boston, MA 02109
Phone: (854) 222-4065 Email: hannah@par8o.com
http://www.par8o.com

Patagonia Health Inc.

Patagonia Health Inc. is a health care software supplier that has built a cloud- and apps-based software solution. The solution includes an integrated, federally-certified, Electronic Health Record (EHR), Practice Management (PM), and Billing software. The company's mission is to solve two major barriers to EHR adoption—usability and cost—and address customers' number one problem: billing. Patagonia Health's one-of-a-kind, apps-based system represents a paradigm shift in the EHR software industry.

Amos Slaymaker, 15100 Weston Pkwy., Ste. 204, Cary, NC 27513
Phone: (919) 439-0964 Email: amos@patagoniahealth.com
https://patagoniahealth.com

PETTIGREW FQHC

Running a successful health center is hard work – We know because we've done it! Health centers present their own unique challenges and often require expertise in many different areas. At PETTIGREW FQHC, we use our specialized knowledge and network of relationships to help you solve your biggest operational and financial challenges so your health center can thrive. For more information about our services and to schedule a free consultation, please visit www.FQHC.org.

Jennifer Garces de Marcilla, 7982 Macon Hwy., Watkinsville, GA 30677
Phone: (352) 219-1975 Email: jweinman@fqhc.org
http://www.fqhc.org

Pfizer

Pfizer Inc.: Working together for a healthier world®. At Pfizer, we apply science and our global resources to bring therapies to people that extend and significantly improve their lives. We strive to set the standard for quality, safety, and value in the discovery, development, and manufacture of health care products.

Gail Griffith, 235 East 42nd St., New York, NY 10017
Phone: (610) 506-5496 Email: gail.griffith@pfizer.com
http://www.pfizer.com
Pfizer RxPathways®  Booth 1116

Assistance, Access, Answers. Pfizer RxPathways connects eligible patients to assistance programs that offer insurance support, co-pay assistance, and medicines for free or at a savings. For more than 30 years, Pfizer has empowered patients in need with assistance and information, so they can get access to the Pfizer medicines prescribed by their doctor. To learn more, visit www.PfizerRxPathways.com to use our Program Finder, or call one of our Medicine Access Counselors today at 1-844-989-PATH (7284).

Niesha Foster, 235 E. 42nd St., New York, NY 10017
Phone: (212) 733-2323  Email: PfizerRxPathways@pfizer.com
http://www.pfizer.com

PharMedQuest  Booth 200

PharMedQuest is a Global Managed Services organization with vast experience in the 340B program. We have helped FQHCs manage their 340B program including onsite pharmacy services for 20 years. Some of our services include self-audits, sliding fee scale management, claim reconciliation, and chronic disease management platforms. At PharMedQuest, we are patient care-driven and compliance is never compromised. Ask about our free consultations and evaluations.

Jerry Chang, 330 E Lambert Rd., Ste. 100, Brea, CA 92821
Phone: (562) 881-9697  Email: jerry@pharmedquest.com
http://www.pharmedquest.com

Physicians Insurance  Booth 321

Physicians Insurance, a Mutual Company, offers a program developed specifically for CHCs. It blends the right mix of coverage for medical professional liability, general liability, employment practice liability, and directors and officers, management liability with a robust risk-management, and claims-administration programs. The idea is that having only one policy to manage will reduce your administrative burden. Owned and operated by its insured physicians and clinics, Physicians Insurance offers broad protection at a reasonable cost.

Carlos Martinez, PO Box 91220, Seattle, WA 98111
Phone: (206) 757-6240  Email: cmartinez@phyins.com
https://www.phyins.com

PMG, Inc.  Booth 1003

PMG specializes in revenue cycle management solutions designed specifically for FQHCs. We offer full outsourcing, revenue analytics for denial avoidance, monthly reporting, and provider credentialing and enrollment services. PMG will help you increase revenue, enhance cash flow, and reduce your overall cost to collect. We have a successful track record of improving the financial and operational position of every one of our clients. Why shouldn’t you be next?

Jim Bova, 700 School St., Pawtucket, RI 02860
Phone: (708) 625-2188  Email: jbova@gopmg.com
http://www.gopmg.com
Isn’t it time to give your enrollment department the right technology? PointCare is pioneering health care access and data analytics through its intuitive Enrollment Intelligence Platform. Our Customer Success team has implemented best practices in over 500 FQHC locations nationwide. We will help you identify reimbursement opportunities, automate Medicaid approvals, give you the exact % of patients that would qualify for a reimbursable program, provide insight into staff productivity, and much more. Get your free consultation today.

Jennifer Hagerty, 1299 Newell Hill Pl., Ste. 100, Walnut Creek, CA 94596
Phone: (925) 214-4045   Email: jhagerty@pointcare.com
http://www.pointcare.com

Practice Management

Our methodical approach focuses on improving revenue through ongoing identification of opportunities and obstacles. Practice Management can help keep you on the path to steady and improved cash flow.

Vera Loftin, 300 N. Martingale, Ste. 150, Schaumburg, IL 60173
Phone: (847) 385-0660   Email: vloftin@maximizedrevenue.com
http://www.maximizedrevenue.com

Primary Care Development Corporation

Quality primary care is transformational and a cornerstone of healthy, thriving communities. Primary Care Development Corporation (PCDC) catalyzes excellence in primary care through strategic community investment, capacity building, and policy initiatives to achieve health equity.

Lauren da Fonte, 45 Broadway, Ste. 530, New York, NY 10006
Phone: (212) 437-3916   Email: ldafonte@pcdc.org
https://www.pcdc.org

ProviderScience

ProviderScience BetterShifts solves your employee scheduling frustrations with a simple way to create complex employee schedules that better align to your patient needs, all while improving employee satisfaction. Regardless of whether you centrally manage employee schedules at multiple sites or are just a single large site, BetterShifts is configured to your organization’s needs to manage employee scheduling, award time off fairly, and streamline communication with employees via email, text, and mobile and desktop friendly portals.

Monica Macdonald, 1256 Main St., Ste. 200, Southlake, TX 76092
Phone: (817) 873-8209   Email: monica@providerscience.com
http://www.providerscience.com
**Quest Diagnostics**  
Booth 716

Quest Diagnostics, the world’s leading provider of diagnostic testing, information and services, offers a comprehensive test menu including Women’s Health, Infectious Disease, Genetics, Oncology, Toxicology, and Endocrinology. Beyond our comprehensive menu of laboratory testing services, we offer a variety of resources to help you manage your patients, run your community health center and stay current with the latest medical advances.

Alex Tselentis, 500 Plaza Dr., Secaucus, NJ 07094  
Phone: (402) 740-4783  
Email: Alexander.G.Tselentis@questdiagnostics.com  
http://www.questdiagnostics.com

**Quidel Corporation**  
Booth 612

Quidel® Corporation is committed to enhancing health and well-being through innovative diagnostic solutions. Quidel assays use lateral-flow, direct fluorescent antibody, molecular, and other technologies to improve patient outcomes and give economic benefits to health care providers. With leading brands - QuickVue®, Solana®, Sofia®, Triage®, Virena®, AmpliVue®, Lyra®, Thyretain®, InflammaDry®, AdenoPlus®, MicroVue™, and D3® Direct Detection™, Quidel aids in the detection and diagnosis of critical diseases and conditions.

Calvin Finley, 12544 High Bluff Dr., #200, San Diego, CA 92130  
Phone: (303) 522-7267  
Email: cfinley@quidel.com  
http://www.quidel.com

**R&S Northeast**  
Booth 305

R&S is committed to providing the best supply chain option, whether it is primary or secondary, for community health centers to offer consistency in care and to meet their 340B and non-340B pharmaceutical and medical supplies needs. R&S Northeast can also meet our customer’s Unit Dose HIV/AIDS and diabetes medication needs.

Alex Nestasia, 8407 Austin Tracy Rd., Fountain Run, KY 42133  
Phone: (516) 510-0005  
Email: anestasia@rsnortheast.com  
http://www.rsnortheast.com

**Radix Health**  
Kiosk 1

For large and complex health centers seeking to improve patient access and experience, Radix Health’s DASH suite of solutions enables a seamless and complete patient journey that spans appointment scheduling, access center optimization, patient communication, surveys, and reputation management in a manner that aligns with our clients’ consumerism strategy.

Akshay Birla, 887 West Marietta St., NW, Suite E, Atlanta, GA 30318  
Phone: (404) 590-0579  
Email: akshay.birla@radixhealth.com  
http://www.radixhealth.com
ReCept Pharmacy  ●  Booth 116

ReCept has a rich tradition of delivering specialty patient care for over 40 years. Our fundamental belief is that face-to-face patient interaction significantly improves overall care, retention, compliance, and outcomes. ReCept has built an exceptional service offering driven through our pharmacies, and our Specialty Pharmacy Management Services assists in the development/provision of management services to physician, clinic, and hospital-owned pharmacies.

Linda Stanko, 1620 W. Northwest Hwy., Ste. 100, Grapevine, TX  76051
Phone: (817) 600-8846      Email: Lstanko@receptrx.com
http://www.receptrx.com

Relevant  ●  Booth 235

Relevant provides simple, powerful analytics tools that provide community health centers with actionable insights into clinical quality and utilization trends, financials, and more. We launched in 2014 after working as health center data analysts for a decade and becoming frustrated with the limitations of existing software. Our products are elegant, easy to understand, transparent, and customizable. Come visit our booth to learn more!

Jacob Hodes, 11 Park Pl., Fl. 3, New York, NY  10007
Phone: (646) 801-0155      Email: jacob@relht.com
http://www.relevant.healthcare

Relias  ●  Booth 115

Relias empowers clients across the continuum of care with analytics, assessments, and learning solutions that help them reduce variation and deliver better patient, resident and client outcomes, and better financial results. Let us help you get better.

Jimmy Martin, 1010 Sync St., Ste. 100, Morrisville, NC  27560
Phone: (919) 655-1827      Email: jmartin@relias.com
http://www.relias.com

RPh Innovations  ●  Booth 1010

RPh Innovations provides innovative 340B program management and other pharmacy-related support to rural primary care organizations. We strive to expand 340B services to more needy areas, offering a continued investment in data management and clinical services necessary for the transformation of pharmacy into an essential part of integrated care.

Robert Johnson, 1401 Branding Ln., Ste. 360, Downers Grove, IL  60515
Phone: (630) 963-0024      Email: rjohnson@rphinovations.com
http://rphinovations.com
RxStrategies, Inc.  
Booth 120

RxStrategies works with covered entities to provide an integrated approach to streamline the delivery of quality care, while maximizing savings and meeting the regulatory challenges associated with 340B program management. RxStrategies’ 340B solutions are key to a comprehensive and compliant 340B program. Learn more about our integrated solutions (Mixed-Use, CompliancePlus (Self Audit Tool), Dashboard Analytics, Contract Pharmacy, Specialty Pharmacy, and more) at www.rxstrategies.com.

Rhodie Smith, 1900 Glades Rd., Ste. #350, Boca Raton, FL 33431  
Phone: (877) 464-3879  
Email: rsmith@340plus.com  
http://www.rxstrategies.com

Sage Intacct  
Booth 613

Sage Intacct is the AICPA’s preferred provider of cloud financial applications. Specializing in helping nonprofits of all types, Sage Intacct’s modern solution and open APIs streamlines grant, fund, project, and donor accounting – while delivering real-time visibility into the metrics that matter. At Sage Intacct, we help nonprofits strengthen stewardship, build influence, grow funding, and achieve mission success.

Nancy Master, 300 Park Ave., Ste. 1400, San Jose, CA 95110  
Phone: (714) 396-3761  
Email: nancy.master@sage.com  
http://www.sageintacct.com

School-Based Health Alliance  
Booth 1108

Founded in 1995, the nonprofit School-Based Health Alliance is the national voice for school-based health care. We advocate for health and education partnerships, especially the school-based health center (SBHC) model, to help young people thrive. We provide the field with high-quality resources, training, and motivation and inspiration to excel in their work. Our vision is that all children and adolescents are healthy and achieving at their fullest potential.

Seleena Moore, 1010 Vermont Ave., Ste. 600, Washington, DC 20005  
Phone: (202) 370-4383  
Email: smoore@sbh4all.org  
https://www.sbh4all.org

Scribe-X  
Booth 109

Scribe-X is a customized medical scribe service. Our service is a catalyst for improving patient satisfaction, creating more provider time, and significantly increasing practice revenue. Scribe-X customers report a much higher quality of life and greater job satisfaction.

Cookie Johnson, 931 SW King Ave., Portland, OR 97205-1319  
Phone: (503) 998-9068  
Email: cookiesoffice@comcast.net  
https://www.scribe-x.com
seca – Precision for health, the global market leader in medical measuring systems and scales is dedicated to supporting doctors and medical personnel to overcome complex challenges with simple solutions that go beyond height and weight. With over 178 years of German engineering, seca continues to evolve with practical innovations that deliver more advanced and comprehensive care to optimize time, efficiency, and everyday medical processes.

Natalie Ovcharenko, 13601 Benson Ave., Chino, CA 91710
Phone: (800) 542-7322    Email: natalie.ovcharenko@seca.com
http://www.seca.com

SimplifiMed

Automating Health Care Administrative Workflows. Increase Revenue, Reduce No-Shows, Improve Staff Productivity, and Patient Care via our EHR-integrated 2-way texting solution.

Kamal Anand, PO Box 2730, Union City, CA 94587
Phone: (408) 930-7922    Email: kamal@simplifimed.com
http://www.simplifimed.com

Southcentral Foundation Nuka System of Care

The only health care system to receive the Malcolm Baldrige National Quality Award twice, Southcentral Foundation's Nuka System of Care in Anchorage, Alaska, offers trainings and consulting, online or in-person, tailored to your organization’s needs. Nuka operates several health centers (including FQHCs) that boast team-based primary care, fully integrated behavioral health, and the highest level of PCMH recognition. No one should have to reinvent the wheel, let us help your organization today!

Tanya Odden, 4085 Tudor Centre Dr., Anchorage, AK 99508
Phone: (907) 729-8823    Email: lodden@scf.cc
http://www.scfnuka.com

Staff Care

Staff Care is an AMN Healthcare company that provides locum tenens recruitment and staffing services. We match physicians, as well as other health care professionals, including dentists, CRNAs, nurse practitioners and physician assistants, with all types of medical facilities and health care organizations.

Michelle Hoogerwerf, 8840 Cypress Waters Blvd., Ste. 300, Dallas, TX 75019
Phone: (800) 685-2272    Email: michelle.hoogerwerf@staffcare.com
http://www.staffcare.com
Stratus Video

Stratus Video is the largest and fastest growing video remote interpreting company in the world with over 1,500 hospitals and thousands of clinics using our solutions. We offer five propriety products that provide video remote interpretation, over the phone interpretation, onsite interpretation, telehealth interoperability, and translation.

Kate Pascucci, 33 N. Garden Ave., Ste. 1000, Clearwater, FL 33755
Phone: (315) 569-0867   Email: kpascucci@stratusvideo.com
http://www.stratusvideo.com

SUNRx

SUNRx is a leader in providing comprehensive 340B services for disproportionate share hospitals, sole community, critical access, and children’s hospitals through our contract pharmacy and split-billing solutions. SUNRx helps eligible hospitals and Federally Qualified Health Centers (FQHCs) provide convenient access to affordable medications through efficient and effective 340B drug discount programs. Our fully automated system reduces regulatory risks, safeguards against drug diversion and duplicate discounts, and uses “lower of” pricing logic to deliver the lowest cost solution.

Cary Green, 10181 Scripps Gateway Ct., San Diego, CA 92131
Phone: (858) 226-8189   Email: cgreen@sunrx.com
http://www.sunrx.com

SW Healthcare Solutions LLC

Best cloud-based PAP and EHS Software with world class training and customer support at affordable prices. Best medical billing, credentialing, clearing house, and collection services. Best cloud-based claim adjudication software for clinics and billing staff.

Asim Saber, 123 Cornflower Dr., The Woodlands, TX 77384
Phone: (832) 578-6694   Email: asim_saber@hotmail.com
http://datanetsolutions.org

Synergy Billing

Founded in 2006 exclusively to serve CHCs, Synergy Billing provides revenue cycle management, credentialing, and training. In 2017, our entirely US-based team of elite specialists returned more than $18 million to our clients. We are deeply committed to the mission of increasing access to primary health care for the nation’s most vulnerable people and our CEO, Jayson Meyer, is a fiery public advocate for continued funding of CHCs and expansion of Medicaid.

Ronnie Reeves, 1410 LPGA Blvd., Suite 148, Daytona Beach, FL 32117
Phone: (386) 675-4709   Email: ronnie@synergybilling.com
http://www.synergybilling.com
TAO Connect, Inc.  

TAO is a HIPAA-compliant SaaS offering for Behavioral Health that provides high production quality online educational materials, telemedicine video conferencing, exercises on mobile devices, mobile AI-Based push notifications, and comprehensive dashboards to track patient progress, engagement, and effectiveness. Therapists and other providers licensing our product will increase client access to treatments, engagement in therapy, and improve outcomes.

Kenneth Later, 600 1st Avenue N., Ste. 305, St. Petersburg, FL 33701
Phone: (844) 438-8262 Email: ken.later@taoconnect.org
http://www.taoconnect.org

Temptime Corporation  

Temptime is deeply committed to improving global public health. Pharmaceutical corporations, biotechnology companies, specialty pharmacies, and hospitals are using our devices to help improve storing and handling thousands of medical products that improve and save lives. Since the medication you use can be affected by extreme temperatures, it is our mission to monitor these products with 100 percent accuracy to ensure they have not been exposed to temperature events that could damage their effectiveness.

Jeff Gutkind, 116 The American Rd., Morris Plains, NJ 07950
Phone: (267) 880-6339 Email: Jeffrey.Gutkind@zebra.com
http://www.temptimecorp.com

Texas Association of Community Health Centers  

The Texas Association of Community Health Centers (TACHC) coordinates a pharmacy purchasing program called 340Better for community health centers to purchase drugs and other related items at or below 340B pricing. TACHC has been helping health centers since 1988 with pharmacy purchasing. This national program can assist and improve the access to discounted pricing for your patients.

Kathryn Barnes, 5900 Southwest Pkwy., Bldg. 3, Austin, TX 78735
Phone: (512) 329-5959 Email: kbarnes@tachc.org
https://www.tachc.org

The All of Us Research Program  

The All of Us Research Program has a simple mission. We want to speed up health research breakthroughs. To do this, we’re asking one million people to share health information. In the future, researchers can use this to conduct thousands of health studies. Six FQHCs are actively enrolling participants from their communities and seek to share their experiences and hear back from their FQHC peers.

Joan Grand, 6011 Executive Blvd., Bethesda, MD 20852
Phone: (703) 983-5262 Email: jgrand@mitre.org
http://www.joinallofus.org
The Hebets Company/NFP

The Hebets Company/NFP is a national, fully independent, full-service insurance brokerage and consulting firm with a fully dedicated national platform committed to serving FQHCs. Our services include the ability to provide compensation and fringe benefit benchmarking. We provide education around and turnkey solutions for retirement strategies such as 403(b), 401(k), 457(b), 457(f), 162 Plans, and Loan Regime Split Dollar. Board and executive education, plan design, enrollment, administration, investment management, and all ongoing plan compliance.

Jim Hebets, 2575 E. Camelback Rd., Ste. 700, Phoenix, AZ  85106
Phone: (602) 840-7505 Email: jim@hebetsco.com
http://www.hebetsco.com

The Inline Group

The Inline Group solves unsolvable physician and advanced practitioner staffing problems through truly innovative technology, a pioneering model, and passionate specialists who actually care. Focused on primary care, behavioral health and urgent care specialties, the group aims to ease the pain felt by employers and practitioners by transparently providing highly personalized introductions with no strings attached.

Mike McDaniel, 530 E. Corporate Dr., Ste. 100, Lewisville, TX  75057
Phone: (214) 260-3283 Email: mmcdaniel@inline.group
http://www.inline.group

The Joint Commission

Joint Commission Accreditation can help your community health center develop and maintain a framework for delivering consistent, safe, quality care. To recognize centers providing a patient-centered model, The Joint Commission also offers Primary Care Medical Home certification. Visit our booth or call 630-792-5286 or visit www.jointcommission.org/AHC.

Kristen Witalka, One Renaissance Blvd., Oakbrook Terrace, IL  60181
Phone: (630) 792-5292 Email: kwitalka@jointcommission.org
http://www.jointcommission.org

The Wright Center for Community Health and its affiliated entity, The Wright Center for Graduate Medical Education

The mission of The Wright Center for Community Health and its affiliated entity, The Wright Center for Graduate Medical Education, is to improve the health and welfare of our community through inclusive and responsive health services and the sustainable renewal of an inspired, competent workforce that is privileged to serve.

Linda M. Renzini, 111 North Washington Ave., Fl. 1, Scranton, PA  18503
Phone: (570) 591-5160 Email: renzinil@thewrightcenter.org
http://www.thewrightcenter.org
THMED, LLC

THMED, LLC is a complete solutions provider of health care staffing resources. Its combined services include permanent physician placement, locum tenens staffing, nurse and allied permanent placement, executive and academic placement, candidate matching technology, and other consulting services.

Daryl Fowler, 1603 Lyndon B. Johnson Fwy., Ste. 700, Dallas, TX  75234
Phone: (949) 441-1434   Email: dfowler@fidelismp.com
http://www.thmedstaffing.com

TimeDoc Health

TimeDoc Health is the market leading chronic care management solution for community health centers (CHCs). We equip CHCs with care management software and nurse care managers to provide monthly care management services to high-risk, chronically-ill patients. Our software and services keep patients out of the hospital and improve their satisfaction, while generating new monthly reimbursement.

Chris Knoff, 815. W. Weed St., Chicago, IL  60642
Phone: (612) 382-8746   Email: chris@timedochealth.com
https://timedochealth.com/ccm-solution

UHC Solutions

UHC Solutions (UHCS) recruits for Federally Qualified Health Centers across the country on a permanent or direct hire basis. The firm headhunts “A Players” who can make an immediate and positive impact in an organization. Since 1998, UHCS has produced a track record of success helping our clients attract C-Suite leadership, finance professionals, operations experts, dentists, behavioral health specialists, and primary care physicians who are mission-driven and have a passion for serving the underserved.

Tim Mulvaney, One Centerpointe Dr., Ste. 580, Lake Oswego, OR  97035
Phone: (503) 443-6008   Email: tim@uhcsolutions.com
http://www.uhcsolutions.com

Unemployment Services Trust

The Unemployment Services Trust (UST) offers a safe, cost-effective alternative to paying state unemployment taxes. 501(c)(3) organizations have the exclusive advantage of opting out of their state’s unemployment tax system and instead paying dollar-for-dollar only on their own claims. UST members can save up to 60% on their rate. Join more than 2,200 nonprofits that save $35M annually. With rising costs let UST provide you with direct savings. Visit www.ChooseUST.org to request a Savings Evaluation.

Shannen Camarena, PO Box 22657, Santa Barbara, CA  93121
Phone: (888) 249-4788   Email: scamarena@chooseust.org
http://www.chooseust.org
UnitedHealthcare

UnitedHealthcare is the country’s largest health insurance company. We serve over 45 million members with health plans and services for employers and individuals, products and services for people over 65; and targeted health plans in 30 states and the District of Columbia for the economically disadvantaged, the medically underserved, and those without employer-funded health care coverage.

Diane Roberts, PO Box 9472, Minnetonka, MN  55440
Phone: (423) 871-1005   Email: diane_l_roberts@uhc.com
http://www.uhc.com

Verity Solutions

Verity Solutions is an award-winning leader in software and services developed for administration of the federal 340B drug pricing program. We partner with covered entities to stretch scarce resources, foster compliance, respond to changing regulations, and optimize 340B drug cost savings. We are dedicated to providing agile and proactive solutions to those who serve the most vulnerable in our communities.

Alisa Lahti, 12131 113th Ave., NE, Ste. 200, Kirkland, WA  98034
Phone: (425) 947-3790   Email: alahti@verity340B.com
http://verity340b.com

Vigilance Health

Vigilance Health assists FQHCs in increasing revenue through new reimbursements and improving outcome scores to prepare for value-based contracting. All programs are designed to increase revenue with no upfront costs. Vigilance has been providing quality improvement, population health, and care management services since 2010. We support the clinics’ transition from the traditional fee-for-service to the value-based care model through the implementation of Population Health strategies and programs.

Mark Davis, 26610 Agoura Rd., #250, Calabasas, CA  91302
Phone: (805) 823-0981   Email: mdavis@vigilancehit.com
https://www.vigilancehealth.com/

Virginia Mason Institute

Virginia Mason Institute is a pioneer in continuous health care improvement. We are founded on the integrated health care management and quality improvement system developed and applied by Virginia Mason Health System that specializes in providing timely, quality care with zero defects while keeping costs low for the system and patients. By working with us, health care practitioners and executives will learn from world-renowned health care improvement experts who have trained and coached executives in over 25 countries.

Angela Chiang, 1100 Olive Way, Ste. 501, Seattle, WA  98101
Phone: (206) 778-3622   Email: angela.chiang@virginiamason.org
http://www.virginiamasoninstitute.org
Visualutions, Inc.  

Visualutions is a health care technology company with over 20 years invested in serving community health centers. We offer a variety of CHC-specific services and software solutions tailored to meet the unique and demanding needs of CHCs including RCM services, provider credentialing, state and federal reporting, and clinical and financial analytics. Visualutions is committed to helping community health centers successfully navigate the market shift from volume to value while improving patient outcomes in their communities.

Daryl Skeeters, 7440 Mintwood Ln., Spring, TX  77379  
Phone: (281) 297-2257  
Email: daryl.skeeters@visualutions.com  
http://www.visualutions.com

VOCO America, Inc.  

For over 35 years, German-based VOCO has been one of the internationally leading dental manufacturers. With our intensive research and development efforts in the fields of composites, bonding agents and other materials, we continue to set new standards in the dental industry. For more information, please contact us at 1-888-658-2584.

John O/Neill, 1245 Rosemont Dr., Ste. 140, Indian Land, SC  29707  
Phone: (630) 649-9909  
Email: john.onell@voco.com  
http://www.vocoamerica.com

Weitzman Institute/Community Health Center, Inc.  

The Weitzman Institute is a nationally recognized center for research, innovation, and training with offices in California, Colorado, and Connecticut. Organizations in 40 states participate in our programs, including Weitzman ECHO; National Institute for Medical Assistant Advancement (NIMAA); eConsults with ConferMED; National Nurse Practitioner Residency; Fellowship Training Consortium; and Weitzman Learning Academy, offering interventions that promote knowledge, confidence, continuous process improvement, and sustainable strategies to transform practices.

Patti Feeney, 575 Main St., Middletown, CT  06457  
Phone: (860) 347-6971  
Email: Feeneyp@chc1.com  
http://www.WeitzmanInstitute.org

West  

West (formerly Callpointe) offers easy-to-use, web-based patient communication services for medical professionals to communicate with their patients by phone, text, or email. An automated messaging service, seamlessly integrated with your scheduling software can be an invaluable part of an organization’s long-term strategy for growth and profitability. Rely on West to reduce your no-shows, help you regain lost revenue, and bring you all the advantages of patient communication services.

Dianne Santialles, 1110 Montlimar Dr., Ste. 700, Mobile, AL  36609  
Phone: (888) 655-7300  
Email: DSantillanes@west.com  
http://www.callpointe.com
Wipfli LLP  Booth 1008

Wipfli’s health care practice serves over 2,500 clients in 46 states. We are a leading provider of financial, management, and operational services to hospitals, health systems, and clinics. We focus on providing solutions such as graduate medical education, market planning and feasibility studies, strategic planning, and audit and tax services. Learn more at wipfli.com/healthcare.

Kris Sterling, 201 W. North River Dr., Ste. 400, Spokane, WA 99201
Phone: (509) 489-4524   Email: ksterling@wipfli.com
http://www.wipfli.com

Women’s Preventive Services Initiative  Booth 122

In 2016, ACOG launched the Women’s Preventive Services Initiative (WPSI). Through this 5-year cooperative agreement with HRSA, ACOG is engaging a coalition of national health professional organizations and consumer and patient advocates with expertise in women’s health across the lifespan to develop, review, and update recommendations for women’s preventive health care services. Visit our booth for more information about our recommendations, a free copy of the Well-Woman Chart, and other resources and tools.

Michelle Jones, 409 12th St., SW, Washington, DC 20024-2125
Phone: (202) 314-2304   Email: mjones@acog.org
https://www.womenspreventivehealth.org/

Leadership Coaching Services for Health Centers

97% of participants found their experience in the coaching program valuable.

100% would recommend this coaching program to their peers.

Learn more about this opportunity at: nachc.org/trainings-and-conferences/

Value in Membership: Member and Non-Member Rates Apply!

Questions? Cindy Thomas | trainings@nachc.org | 301.347.0400

National Association of Community Health Centers
## EXHIBITOR INDEX BY NAME

<table>
<thead>
<tr>
<th>Company Name</th>
<th>Booth Number</th>
<th>Exhibitor Type</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>340Basics</td>
<td>300 and 319</td>
<td>Crosstex</td>
<td>212</td>
</tr>
<tr>
<td>501(c) Agencies Trust</td>
<td>127</td>
<td>Direct Relief</td>
<td>719</td>
</tr>
<tr>
<td>AbbVie</td>
<td>112</td>
<td>eClinicalWorks</td>
<td>419</td>
</tr>
<tr>
<td>Accreditation Association for Ambulatory Health Care</td>
<td>1113</td>
<td>ECRI Institute</td>
<td>310</td>
</tr>
<tr>
<td>AccuVax Vaccine Management System</td>
<td>717</td>
<td>eMedApps</td>
<td>515</td>
</tr>
<tr>
<td>Affinetti Health</td>
<td>214</td>
<td>EquiScript</td>
<td>420</td>
</tr>
<tr>
<td>Aledade</td>
<td>437</td>
<td>eSolutions</td>
<td>911</td>
</tr>
<tr>
<td>Altruis</td>
<td>227</td>
<td>Feedtrail, Inc.</td>
<td>1217</td>
</tr>
<tr>
<td>American Academy of Dermatology</td>
<td>1007</td>
<td>Feldesman Tucker Leifer Fidell LLP</td>
<td>1006</td>
</tr>
<tr>
<td>American Academy of Pediatrics</td>
<td>215</td>
<td>First American Healthcare Finance</td>
<td>1206</td>
</tr>
<tr>
<td>American College of Obstetricians and Gynecologists</td>
<td>137</td>
<td>First Nonprofit</td>
<td>Kiosk 9</td>
</tr>
<tr>
<td>Americas</td>
<td>139</td>
<td>Fisher Consulting Group and MedClaim</td>
<td>607</td>
</tr>
<tr>
<td>AmeriHealth Caritas</td>
<td>435</td>
<td>Comprehensive</td>
<td></td>
</tr>
<tr>
<td>Apexus</td>
<td>702</td>
<td>GE Healthcare-Ultrasound</td>
<td>1103</td>
</tr>
<tr>
<td>ARKRAY USA, Inc.</td>
<td>1120</td>
<td>Greenway Health, LLC</td>
<td>511</td>
</tr>
<tr>
<td>athenahealth</td>
<td>705</td>
<td>HealthEC</td>
<td>708</td>
</tr>
<tr>
<td>Avita Pharmacy</td>
<td>505</td>
<td>HealthLandscape</td>
<td>117</td>
</tr>
<tr>
<td>Azara Healthcare</td>
<td>312</td>
<td>Henry Schein, Inc.</td>
<td>335</td>
</tr>
<tr>
<td>Benco Dental</td>
<td>220</td>
<td>Hillrom</td>
<td>313</td>
</tr>
<tr>
<td>BioReference Laboratories, Inc.</td>
<td>110</td>
<td>HIPAA Watchdog</td>
<td>202</td>
</tr>
<tr>
<td>BKD, LLP</td>
<td>425</td>
<td>HIPPAVIDEO.NET</td>
<td>1105</td>
</tr>
<tr>
<td>Blackbaud</td>
<td>506</td>
<td>HITCare</td>
<td>302</td>
</tr>
<tr>
<td>Call 4 Health</td>
<td>606</td>
<td>HiTEQ Center</td>
<td>1212</td>
</tr>
<tr>
<td>Capital Impact Partners</td>
<td>1214</td>
<td>Hu-Freidy, Mfg. Co., LLC</td>
<td>225</td>
</tr>
<tr>
<td>Capital Link</td>
<td>114</td>
<td>Hudson Headwaters 340B</td>
<td>328</td>
</tr>
<tr>
<td>CaptureRx</td>
<td>125</td>
<td>i2i Population Health</td>
<td>Kiosk 4</td>
</tr>
<tr>
<td>Cardinal Health</td>
<td>316</td>
<td>InDxLogic</td>
<td>1104</td>
</tr>
<tr>
<td>CareMessage</td>
<td>320</td>
<td>InteCare, Inc.</td>
<td>207</td>
</tr>
<tr>
<td>CaseWorthy</td>
<td>1216</td>
<td>Intelicht</td>
<td>201</td>
</tr>
<tr>
<td>Centene</td>
<td>711</td>
<td>Iris Telehealth</td>
<td>216</td>
</tr>
<tr>
<td>Cepheid</td>
<td>119</td>
<td>John Snow, Inc.</td>
<td>123</td>
</tr>
<tr>
<td>Cherokee Health Systems</td>
<td>504</td>
<td>JSI Research &amp; Training Institute, Inc.</td>
<td>602</td>
</tr>
<tr>
<td>Chiropractic Service Corps</td>
<td>1011</td>
<td>KaVo Kerr</td>
<td>237</td>
</tr>
<tr>
<td>Clarity Group, Inc.</td>
<td>337</td>
<td>LabCorp</td>
<td>907</td>
</tr>
<tr>
<td>CNECT</td>
<td>1112</td>
<td>Leading Healthy Futures</td>
<td>Kiosk 3</td>
</tr>
<tr>
<td>CohnReznick LLP</td>
<td>618</td>
<td>MAICO Diagnostics</td>
<td>103</td>
</tr>
<tr>
<td>Comagine Health</td>
<td>219</td>
<td>Management Strategists Consulting Group</td>
<td>107</td>
</tr>
<tr>
<td>CommonWealth Purchasing Group, LLC</td>
<td>205</td>
<td>Maxor National Pharmacy Services, LLC</td>
<td>601</td>
</tr>
<tr>
<td>Community Care Network of Virginia</td>
<td>905</td>
<td>McKesson Medical-Surgical</td>
<td>228</td>
</tr>
<tr>
<td>Community Health Ventures</td>
<td>331</td>
<td>Med Tech Solutions</td>
<td>208</td>
</tr>
<tr>
<td>Compliatric</td>
<td>909</td>
<td>MEDCOR Revenue Services</td>
<td>324</td>
</tr>
<tr>
<td>ConferMED</td>
<td>712</td>
<td>Medfusion</td>
<td>508</td>
</tr>
<tr>
<td>Consilium Staffing</td>
<td>311</td>
<td>MedHelp, Inc.</td>
<td>1204</td>
</tr>
<tr>
<td>CoveredMeds</td>
<td>Kiosk 5</td>
<td>MediQuire</td>
<td>605</td>
</tr>
</tbody>
</table>

*CHI Conference Program sponsored by [NACHC 2019 Community Health Institute (CHI) & EXPO]*
## EXHIBITOR INDEX BY NAME

<table>
<thead>
<tr>
<th>Company Name</th>
<th>Booth Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>MedTrainer Inc.</td>
<td>106</td>
</tr>
<tr>
<td>Merck &amp; Co., Inc.</td>
<td>211</td>
</tr>
<tr>
<td>Merino Computer Concepts</td>
<td>336</td>
</tr>
<tr>
<td>Merritt Hawkins</td>
<td>224</td>
</tr>
<tr>
<td>Midmark Corporation</td>
<td>222</td>
</tr>
<tr>
<td>MITRE Corporation</td>
<td>124</td>
</tr>
<tr>
<td>Mosaic Medical</td>
<td>1012</td>
</tr>
<tr>
<td>Mutare, Inc.</td>
<td>105</td>
</tr>
<tr>
<td>Mutual of America</td>
<td>718</td>
</tr>
<tr>
<td>National Alliance for Hispanic Health</td>
<td>1218</td>
</tr>
<tr>
<td>National Association of Community Health Centers</td>
<td>431</td>
</tr>
<tr>
<td>National Cooperative Bank</td>
<td>1106</td>
</tr>
<tr>
<td>National LGBT Health Education Center at The Fenway Institute</td>
<td>611</td>
</tr>
<tr>
<td>National Library of Medicine</td>
<td>138</td>
</tr>
<tr>
<td>NextGen Healthcare</td>
<td>811</td>
</tr>
<tr>
<td>Nonstop Administration and Insurance Services, Inc.</td>
<td>327</td>
</tr>
<tr>
<td>NYU Langone Dental Medicine</td>
<td>121</td>
</tr>
<tr>
<td>OCHIN</td>
<td>805</td>
</tr>
<tr>
<td>ONC EHR Reporting Program</td>
<td>223</td>
</tr>
<tr>
<td>OSIS</td>
<td>913</td>
</tr>
<tr>
<td>par8o</td>
<td>502</td>
</tr>
<tr>
<td>Patagonia Health Inc.</td>
<td>113</td>
</tr>
<tr>
<td>PETTIGREW FQHC</td>
<td>308</td>
</tr>
<tr>
<td>Pfizer</td>
<td>213</td>
</tr>
<tr>
<td>Pfizer RxPathways</td>
<td>1116</td>
</tr>
<tr>
<td>PharMedQuest</td>
<td>200</td>
</tr>
<tr>
<td>Physicians Insurance</td>
<td>321</td>
</tr>
<tr>
<td>PMG, Inc.</td>
<td>1003</td>
</tr>
<tr>
<td>PointCare</td>
<td>306</td>
</tr>
<tr>
<td>Practice Management</td>
<td>701</td>
</tr>
<tr>
<td>Primary Care Development Corporation</td>
<td>314</td>
</tr>
<tr>
<td>ProviderScience</td>
<td>Kiosk 10</td>
</tr>
<tr>
<td>Quest Diagnostics</td>
<td>716</td>
</tr>
<tr>
<td>Quidel Corporation</td>
<td>612</td>
</tr>
<tr>
<td>R&amp;S Northeast</td>
<td>305</td>
</tr>
<tr>
<td>Radix Health</td>
<td>Kiosk 1</td>
</tr>
<tr>
<td>ReCept Pharmacy</td>
<td>116</td>
</tr>
<tr>
<td>Relevant</td>
<td>235</td>
</tr>
<tr>
<td>Relias</td>
<td>115</td>
</tr>
<tr>
<td>RPh Innovation</td>
<td>1010</td>
</tr>
<tr>
<td>RxStrategies, Inc.</td>
<td>120</td>
</tr>
<tr>
<td>Sage Intacct</td>
<td>613</td>
</tr>
<tr>
<td>School-Based Health Alliance</td>
<td>1108</td>
</tr>
<tr>
<td>Scribe-X</td>
<td>109</td>
</tr>
<tr>
<td>seca</td>
<td>507</td>
</tr>
</tbody>
</table>

### Additional Exhibitors

- SimplifiMed
- Southcentral Foundation Nuka System of Care
- Staff Care
- Stratus Video
- SUNRx
- SW Healthcare Solutions LLC
- Synergy Billing
- TAO Connect, Inc.
- Temptime Corporation
- Texas Association of Community Health Centers
- The All of Us Research Program
- The Hebets Company/NFP
- The Inline Group
- The Joint Commission
- The Wright Center for Community Health and its affiliated entity, The Wright Center for Graduate Medical Education
- THMED, LLC
- TimeDoc Health
- UHC Solutions
- Unemployment Services Trust
- UnitedHealthcare
- Verity Solutions
- Vigilance Health
- Virginia Mason Institute
- Visualutions, Inc.
- VOCO America, Inc.
- Weitzman Institute/Community Health Center, Inc.
- West
- Wipfli LLP
- Women’s Preventive Services Initiative
<table>
<thead>
<tr>
<th>Number</th>
<th>Company Name and Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>101</td>
<td>UnitedHealthcare</td>
</tr>
<tr>
<td>103</td>
<td>MAICO Diagnostics</td>
</tr>
<tr>
<td>105</td>
<td>Mutare, Inc.</td>
</tr>
<tr>
<td>106</td>
<td>MedTrainer Inc.</td>
</tr>
<tr>
<td>107</td>
<td>Management Strategists Consulting Group</td>
</tr>
<tr>
<td>109</td>
<td>Scribe-X</td>
</tr>
<tr>
<td>110</td>
<td>BioReference Laboratories, Inc.</td>
</tr>
<tr>
<td>112</td>
<td>AbbVie</td>
</tr>
<tr>
<td>113</td>
<td>Patagonia Health Inc.</td>
</tr>
<tr>
<td>114</td>
<td>Capital Link</td>
</tr>
<tr>
<td>115</td>
<td>Relias</td>
</tr>
<tr>
<td>116</td>
<td>ReCept Pharmacy</td>
</tr>
<tr>
<td>117</td>
<td>HealthLandscape</td>
</tr>
<tr>
<td>119</td>
<td>Cepheid</td>
</tr>
<tr>
<td>120</td>
<td>RxStrategies, Inc.</td>
</tr>
<tr>
<td>121</td>
<td>NYU Langone Dental Medicine</td>
</tr>
<tr>
<td>122</td>
<td>Women’s Preventive Services Initiative</td>
</tr>
<tr>
<td>123</td>
<td>John Snow, Inc.</td>
</tr>
<tr>
<td>124</td>
<td>MITRE Corporation</td>
</tr>
<tr>
<td>125</td>
<td>CaptureRx</td>
</tr>
<tr>
<td>126</td>
<td>The All of Us Research Program</td>
</tr>
<tr>
<td>127</td>
<td>501(c) Agencies Trust</td>
</tr>
<tr>
<td>128</td>
<td>The Inline Group</td>
</tr>
<tr>
<td>137</td>
<td>American College of Obstetricians and Gynecologists</td>
</tr>
<tr>
<td>138</td>
<td>National Library of Medicine</td>
</tr>
<tr>
<td>139</td>
<td>Americares</td>
</tr>
<tr>
<td>200</td>
<td>PharMedQuest</td>
</tr>
<tr>
<td>201</td>
<td>Intelichart</td>
</tr>
<tr>
<td>202</td>
<td>HIPAA Watchdog</td>
</tr>
<tr>
<td>205</td>
<td>CommonWealth Purchasing Group, LLC</td>
</tr>
<tr>
<td>206</td>
<td>Synergy Billing</td>
</tr>
<tr>
<td>207</td>
<td>InteCare, Inc.</td>
</tr>
<tr>
<td>208</td>
<td>Med Tech Solutions</td>
</tr>
<tr>
<td>211</td>
<td>Merck &amp; Co., Inc.</td>
</tr>
<tr>
<td>212</td>
<td>CrossTex</td>
</tr>
<tr>
<td>213</td>
<td>Pfizer</td>
</tr>
<tr>
<td>214</td>
<td>Affiniti Health</td>
</tr>
<tr>
<td>215</td>
<td>American Academy of Pediatrics</td>
</tr>
<tr>
<td>216</td>
<td>Iris Telehealth</td>
</tr>
<tr>
<td>219</td>
<td>Comagine Health</td>
</tr>
<tr>
<td>220</td>
<td>Benco Dental</td>
</tr>
<tr>
<td>221</td>
<td>The Wright Center for Community Health and its affiliated entity, The Wright Center for Graduate Medical Education</td>
</tr>
<tr>
<td>222</td>
<td>Midmark Corporation</td>
</tr>
<tr>
<td>223</td>
<td>ONC EHR Reporting Program</td>
</tr>
<tr>
<td>224</td>
<td>Merritt Hawkins</td>
</tr>
<tr>
<td>225</td>
<td>Hu-Freidy, Mfg. Co., LLC</td>
</tr>
<tr>
<td>226</td>
<td>Staff Care</td>
</tr>
<tr>
<td>227</td>
<td>Altruis</td>
</tr>
<tr>
<td>228</td>
<td>McKesson Medical-Surgical Relevant</td>
</tr>
<tr>
<td>235</td>
<td>Virginia Mason Institute</td>
</tr>
<tr>
<td>237</td>
<td>KaVo Kerr</td>
</tr>
<tr>
<td>300</td>
<td>340Basics</td>
</tr>
<tr>
<td>302</td>
<td>HITcare</td>
</tr>
<tr>
<td>305</td>
<td>R&amp;S Northeast</td>
</tr>
<tr>
<td>306</td>
<td>PointCare</td>
</tr>
<tr>
<td>307</td>
<td>The Joint Commission</td>
</tr>
<tr>
<td>308</td>
<td>PETTIGREW FQHC</td>
</tr>
<tr>
<td>310</td>
<td>ECRI Institute</td>
</tr>
<tr>
<td>311</td>
<td>Consilium Staffing</td>
</tr>
<tr>
<td>312</td>
<td>Azara Healthcare</td>
</tr>
<tr>
<td>313</td>
<td>Hillrom</td>
</tr>
<tr>
<td>314</td>
<td>Primary Care Development Corporation</td>
</tr>
<tr>
<td>316</td>
<td>Cardinal Health</td>
</tr>
<tr>
<td>319</td>
<td>340Basics</td>
</tr>
<tr>
<td>320</td>
<td>CareMessage</td>
</tr>
<tr>
<td>321</td>
<td>Physicians Insurance</td>
</tr>
<tr>
<td>323</td>
<td>Medline Industries, Inc.</td>
</tr>
<tr>
<td>324</td>
<td>MEDCOR Revenue Services</td>
</tr>
<tr>
<td>325</td>
<td>Stratus Video</td>
</tr>
<tr>
<td>327</td>
<td>Nonstop Administration and Insurance Services, Inc.</td>
</tr>
<tr>
<td>328</td>
<td>Hudson Headwaters 340B</td>
</tr>
<tr>
<td>331</td>
<td>Community Health Ventures</td>
</tr>
<tr>
<td>331</td>
<td>Texas Association of Community Health Centers</td>
</tr>
<tr>
<td>335</td>
<td>Henry Schein, Inc.</td>
</tr>
<tr>
<td>336</td>
<td>Merino Computer Concepts</td>
</tr>
<tr>
<td>337</td>
<td>Clarity Group, Inc.</td>
</tr>
<tr>
<td>419</td>
<td>eClinicalWorks</td>
</tr>
<tr>
<td>420</td>
<td>Equiscript</td>
</tr>
<tr>
<td>423</td>
<td>Unemployment Services Trust</td>
</tr>
<tr>
<td>425</td>
<td>BKD, LLP</td>
</tr>
<tr>
<td>431</td>
<td>National Association of Community Health Centers</td>
</tr>
<tr>
<td>435</td>
<td>AmeriHealth Caritas</td>
</tr>
<tr>
<td>437</td>
<td>Aledade</td>
</tr>
<tr>
<td>438</td>
<td>THMED, LLC</td>
</tr>
<tr>
<td>502</td>
<td>par8o</td>
</tr>
<tr>
<td>#</td>
<td>Company Name</td>
</tr>
<tr>
<td>----</td>
<td>--------------------------------------------------</td>
</tr>
<tr>
<td>504</td>
<td>Cherokee Health Systems</td>
</tr>
<tr>
<td>505</td>
<td>Avita Pharmacy</td>
</tr>
<tr>
<td>506</td>
<td>Blackbaud</td>
</tr>
<tr>
<td>507</td>
<td>seca</td>
</tr>
<tr>
<td>508</td>
<td>Medfusion</td>
</tr>
<tr>
<td>510</td>
<td>TAO Connect, Inc.</td>
</tr>
<tr>
<td>511</td>
<td>Greenway Health, LLC</td>
</tr>
<tr>
<td>515</td>
<td>eMedApps</td>
</tr>
<tr>
<td>516</td>
<td>UHC Solutions</td>
</tr>
<tr>
<td>601</td>
<td>Maxor National Pharmacy Services, LLC</td>
</tr>
<tr>
<td>602</td>
<td>JSI Research &amp; Training Institute, Inc.</td>
</tr>
<tr>
<td>605</td>
<td>MediQuire</td>
</tr>
<tr>
<td>606</td>
<td>Call 4 Health</td>
</tr>
<tr>
<td>607</td>
<td>Fisher Consulting Group and MedClaim Comprehensive</td>
</tr>
<tr>
<td>611</td>
<td>National LGBT Health Education Center at The Fenway Institute</td>
</tr>
<tr>
<td>612</td>
<td>Quidel Corporation</td>
</tr>
<tr>
<td>613</td>
<td>Sage Intacct</td>
</tr>
<tr>
<td>618</td>
<td>CohnReznick LLP</td>
</tr>
<tr>
<td>700</td>
<td>SUNRx</td>
</tr>
<tr>
<td>701</td>
<td>Practice Management</td>
</tr>
<tr>
<td>702</td>
<td>Apexus</td>
</tr>
<tr>
<td>705</td>
<td>athenahealth</td>
</tr>
<tr>
<td>706</td>
<td>West</td>
</tr>
<tr>
<td>708</td>
<td>HealthEC</td>
</tr>
<tr>
<td>711</td>
<td>Centene</td>
</tr>
<tr>
<td>712</td>
<td>ConferMED</td>
</tr>
<tr>
<td>714</td>
<td>Weitzman Institute/Community Health Center, Inc.</td>
</tr>
<tr>
<td>716</td>
<td>Quest Diagnostics</td>
</tr>
<tr>
<td>717</td>
<td>AccuVax Vaccine Management System</td>
</tr>
<tr>
<td>718</td>
<td>Mutual of America</td>
</tr>
<tr>
<td>719</td>
<td>Direct Relief</td>
</tr>
<tr>
<td>805</td>
<td>OCHIN</td>
</tr>
<tr>
<td>811</td>
<td>NextGen Healthcare</td>
</tr>
<tr>
<td>905</td>
<td>Community Care Network of Virginia</td>
</tr>
<tr>
<td>907</td>
<td>LabCorp</td>
</tr>
<tr>
<td>909</td>
<td>Compliatric</td>
</tr>
<tr>
<td>911</td>
<td>eSolutions</td>
</tr>
<tr>
<td>913</td>
<td>OSIS</td>
</tr>
<tr>
<td>1003</td>
<td>PMG, Inc.</td>
</tr>
<tr>
<td>1006</td>
<td>Feldesman Tucker Leifer Fidell LLP</td>
</tr>
<tr>
<td>1007</td>
<td>American Academy of Dermatology</td>
</tr>
<tr>
<td>1008</td>
<td>Wipfli LLP</td>
</tr>
<tr>
<td>1010</td>
<td>RPh Innovations</td>
</tr>
<tr>
<td>1011</td>
<td>Chiropractic Service Corps</td>
</tr>
<tr>
<td>1012</td>
<td>Mosaic Medical</td>
</tr>
<tr>
<td>1013</td>
<td>Visualutions, Inc.</td>
</tr>
<tr>
<td>1014</td>
<td>Verity Solutions</td>
</tr>
<tr>
<td>1103</td>
<td>GE Healthcare-Ultrasound</td>
</tr>
<tr>
<td>1104</td>
<td>InDxLogic</td>
</tr>
<tr>
<td>1105</td>
<td>HIPAAVIDEO.NET</td>
</tr>
<tr>
<td>1106</td>
<td>National Cooperative Bank</td>
</tr>
<tr>
<td>1108</td>
<td>School-Based Health Alliance</td>
</tr>
<tr>
<td>1111</td>
<td>Vigilance Health</td>
</tr>
<tr>
<td>1112</td>
<td>CNECT</td>
</tr>
<tr>
<td>1113</td>
<td>Accreditation Association for Ambulatory Health Care</td>
</tr>
<tr>
<td>1115</td>
<td>The Hebets Company/NFP</td>
</tr>
<tr>
<td>1116</td>
<td>Pfizer RxPathways</td>
</tr>
<tr>
<td>1120</td>
<td>ARKRAY USA, Inc.</td>
</tr>
<tr>
<td>1204</td>
<td>MedHelp, Inc.</td>
</tr>
<tr>
<td>1206</td>
<td>First American Healthcare Finance</td>
</tr>
<tr>
<td>1208</td>
<td>VOCO America, Inc.</td>
</tr>
<tr>
<td>1212</td>
<td>HITEQ Center</td>
</tr>
<tr>
<td>1218</td>
<td>National Alliance for Hispanic Health</td>
</tr>
<tr>
<td>1501</td>
<td>Radix Health</td>
</tr>
<tr>
<td>1502</td>
<td>Southcentral Foundation Nuka System of Care</td>
</tr>
<tr>
<td>1503</td>
<td>Leading Healthy Futures</td>
</tr>
<tr>
<td>1504</td>
<td>i2i Population Health</td>
</tr>
<tr>
<td>1505</td>
<td>CoveredMeds</td>
</tr>
<tr>
<td>1506</td>
<td>Temptime Corporation</td>
</tr>
<tr>
<td>1507</td>
<td>SimplifiMed</td>
</tr>
<tr>
<td>1508</td>
<td>SW Healthcare Solutions LLC</td>
</tr>
<tr>
<td>1509</td>
<td>First Nonprofit</td>
</tr>
<tr>
<td>1510</td>
<td>ProviderScience</td>
</tr>
</tbody>
</table>
NACHC 2019 CHI EXPO Floorplan
Riverside Exhibit Hall

Sunday, August 18, 12:00pm – 6:30pm
Monday, August 19, 7:30am – 3:30pm
Tuesday, August 20, 7:30am – 10:30am
POLICY & ISSUES FORUM 2020
MARRIOTT WARDMAN PARK - WASHINGTON, DC
MARCH 16-19, 2020
COMMITTEE MEETINGS: MARCH 13-15, 2020
Key to Presenters
The Value in Dental (ViD) Program is the only national CHC dental pricing program endorsed by the National Association of Community Health Centers (NACHC) and Community Health Ventures (CHV). The program is powered by Benco Dental, the nation's fastest growing full-service dental distributor.

www.valueindental.org
Key to Moderators and Presenters

Abramson, Steve - T3-1
Allen, Jeffrey - CMB2
Arjona, Jr., Moises - CMJ1
Armour, Vernice - CMH2
Armston, Jr., Milton - CMF1

Ballengee, Katie - CTuJ2
Bautista, Sergio - T3-1
Beezley, Michaela - CMG2
Betts, David - CGS3
Bohrer, Dick - CTuA2
Bree, Martin J. - CMH1
Broadwater Whisenant, Ebony - CMD1
Brockman-Knight, Elisabeth - CMG2
Burton, Susan - CTuE2
Butler Perry, Kim - CTuH1

Chang, Kimberly S. G. - CTuB2
Cody, Andrea - CMC1
Coleman, Allison - CTuH2
Cottrell, Erika - CMH3

Dehner, Tom - CME1
Dexter, Russell - CMG3
Dhar, Asif - CGS3
Diaz, Juliana - CTuB2
Dwyer, Lori - CMA1

Espersen, Chris - CMC1
Evans, Molly S. - CMH1

Falcone, Adam - CTuD2
Faldmo, David - CMF1
Farmer, Thomas - CMB3
Fernandez, Michelle – T3-2, CMJ1
Flinter, Margaret - CTuH1
Freedus, Matthew S. - CMH1

Garcia, Chris - T3-3
Genua, Jennifer - CTuJ2
Germano, Dean - CTuH1
Gilpin, Catherine - CMB2, CMC3
Glomb, Michael - CTuJ1
Glover, Craig - CTuC2
Goodman, Alyson B. - CMC1

Goranson, Arielle - CMH3
Gordon, Randy - CGS3
Gottis, Ted - CMB1
Grasso, Chris - CMG1
Gray, Bruce - CTuH1

Hamburg, Julie - T3-4
Hamilton, Andrew - CMG1
Hamilton, Bethany - T3-8
Hamilton, Tamara - CTuB1
Havusha, Avital - CMA3
Hawbecker, Mary - CBC4
Hawkins, Danny - T3-5
Hayes, Deb - CGS3
Heard, Emily - CBC1, CBC4
Hebets, Jim - T3-10
Herman-Nestor, Angela - CMG2
Huang, Elbert - CTuG2

Jolly, Gerrard - T3-2, CTuC2
Joseph, Jennifer - CMJ2

Keane, Vincent A. - CMH1
Keglovitz-Baker, Kristin - CTuG1
Keller, Michaela - CTuJ1
Kerns, Jennifer – CTuF1, CTuA2
Keuroghlian, Alex - CTuB2
Killelea, Amy - CTuG1
Kirley, Kate - CMA2

Ledford, Danielle - T3-5
Leifer, Jacqueline C. - CBC1, CMJ2, CTuE1
Lewis, Ann - CMA1
Lewis, Corinne - CTuG2
Lewis, Joy H. - CMD1
Lewis, Katie - T3-7
Lewis, Rita - CMD3

Mallett, Tim - CTuJ1
Mayer, Kenneth - CTuG1
McCann, Jessica - CMF3
McCoy, Lise - CTuB1
McFarlane-El, Gina - CTuH1
McIntyre, Sophia - CMJ1
Meador, Meg - CMA2
Meier, Susan - CME2, CME3
Meiman, Colleen - CMJ2, CTuJ1
Michaels, Maria - CMG1
Miller, Daniel - CTuH1
Millett, Earl - CMD2
Modica, Cheryl - CMG3
Moore, Seleena - CTuF1
Munoz, Gil - CMA3

Nair, Suma - CMJ2
Napolitano, Jr., Richard - CTuF1
Nolty, Jennifer - CME1

Obadia, Sharon - CTuH1
Omar, Gihan - CTuB2
Owsiany, LeeAnn - CTuA2

Padilla, Roxane - CMC1
Pallai, EmmaLee - CTuB1
Patnosh, Jason - CMD2, CMA3
Patrick, Shannon - CTuB2
Piacine, Bob - CMB1
Plank, Elvin - CMJ1
Polkey, Faith - CTuH1

Radin, Jennifer - CGS3
Rafferty, Ellen - T3-7
Rakotz, Michael - CMD3
Rankin, Jennifer L. - CMF3
Rego, Roger - CTuC2
Robinson, Candace - CMD2
Rodriguez, Grecia - CMC1
Ross-Lee, Barbara - CGS1
Ruadez, Alida (Ali) - CTuA2

Sachdev, Neha - CMD3
Schwartz, Kim - CMA1
Scott, Malvise A. - CBC3
Seth, Sanjay - T3-9
Shanshalla, II, Edward - CTuA1
Shinto, Richard - CTuD1
Smith, Derreck - T3-5
Spurgeon III, Oliver - T3-8
Sripipatana, Alek - CTuG2
St. John, Kristin - CTuC1
Stadtlander, Mindy - CMA3
Stark, Wendy - CMA3
Steinberg, Judith - CTuG1
Stevens, Alan - CMG2

Taughler, Damon - T3-7
Thomas, Cindy - CTuC2
Todd, Aaron - CMC2
Turbiner, Eva - CTuF1

Valdovinos, Dalila - CTuB2
Veer, Sue - CTuJ1

Walker, Catherina Patrice - CMJ1
Wall, Hilary K. - CMA2
Wallace, Jessica - CMC1
Wang, Grace - CMJ1, CTuB1
Washington-Jones, Deidre - CTuJ2
Waters, Edward T. - CMC3
Weaver, Donald L. - CBC2, CMJ1, CTuH1
Whelihan, Kate - CMD1
Woodard, Lathran J. - CGS1
Wright, Jr., Jackson T. - CMD1

Zakheim, Marcie H. - CTuE1
Zweibel, Nancy - CMD2
<table>
<thead>
<tr>
<th>AD INDEX</th>
</tr>
</thead>
<tbody>
<tr>
<td>2019 Primary Care Association and Health Center Controlled Network Conference</td>
</tr>
<tr>
<td>2020 Policy &amp; Issues Forum</td>
</tr>
<tr>
<td>2020 Conference for Agricultural Worker Health</td>
</tr>
<tr>
<td>2020 Community Health Institute (CHI) &amp; EXPO</td>
</tr>
<tr>
<td>AccuVax</td>
</tr>
<tr>
<td>AmeriHealth Caritas</td>
</tr>
<tr>
<td>Becton Dickinson/Direct Relief</td>
</tr>
<tr>
<td>Benco Dental</td>
</tr>
<tr>
<td>BKD, LLP</td>
</tr>
<tr>
<td>Centene Corporation</td>
</tr>
<tr>
<td>CohnReznick</td>
</tr>
<tr>
<td>CommonWealth Purchasing Group</td>
</tr>
<tr>
<td>Community Health Ventures</td>
</tr>
<tr>
<td>eClinicalWorks</td>
</tr>
<tr>
<td>HRSA’s National Cooperative Agreements</td>
</tr>
<tr>
<td>McKesson</td>
</tr>
<tr>
<td>NACHC Membership</td>
</tr>
<tr>
<td>NACHC Training &amp; Technical Assistance</td>
</tr>
<tr>
<td>NACHC Training &amp; Technical Assistance Health Center Resource Clearinghouse</td>
</tr>
<tr>
<td>NACHC Training &amp; Technical Assistance Leadership Coaching Services for Health Centers</td>
</tr>
<tr>
<td>National Health Center Week</td>
</tr>
<tr>
<td>NextGen Healthcare</td>
</tr>
<tr>
<td>Nonstop Wellness</td>
</tr>
<tr>
<td>OCHIN</td>
</tr>
<tr>
<td>R&amp;S Northeast LLC</td>
</tr>
<tr>
<td>RPH Innovations</td>
</tr>
<tr>
<td>Sage Intacct</td>
</tr>
<tr>
<td>Synergy Billing</td>
</tr>
<tr>
<td>The Hebets Company/NFP</td>
</tr>
<tr>
<td>The MEDCOR Group, Inc.</td>
</tr>
<tr>
<td>Value in Dental Program</td>
</tr>
<tr>
<td>Value in Purchasing Program</td>
</tr>
</tbody>
</table>
# NATIONAL ASSOCIATION OF COMMUNITY HEALTH CENTERs

## COMMONLY USED ACRONYMS IN THE HEALTH CENTER INDUSTRY

<table>
<thead>
<tr>
<th>Acronym</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>AAAHC</td>
<td>Accreditation Association for Ambulatory Health Care</td>
</tr>
<tr>
<td>AAFP</td>
<td>American Academy of Family Physicians</td>
</tr>
<tr>
<td>ACA</td>
<td>Affordable Care Act</td>
</tr>
<tr>
<td>ACO</td>
<td>Accountable Care Organization</td>
</tr>
<tr>
<td>ACOG</td>
<td>American College of Obstetricians and Gynecologists</td>
</tr>
<tr>
<td>ACSW</td>
<td>Academy of Certified Social Workers</td>
</tr>
<tr>
<td>ADA</td>
<td>Americans with Disabilities Act</td>
</tr>
<tr>
<td>AHEC</td>
<td>Area Health Education Center</td>
</tr>
<tr>
<td>AHIP</td>
<td>America's Health Insurance Plans</td>
</tr>
<tr>
<td>AHRQ</td>
<td>Agency for Healthcare Research and Quality</td>
</tr>
<tr>
<td>AMA</td>
<td>American Medical Association</td>
</tr>
<tr>
<td>APHA</td>
<td>American Public Health Association</td>
</tr>
<tr>
<td>ARRA</td>
<td>American Recovery and Reinvestment Act</td>
</tr>
<tr>
<td>ASPR</td>
<td>Office of the Assistant Secretary of Preparedness and Response</td>
</tr>
<tr>
<td>BHW</td>
<td>Bureau of Health Workforce</td>
</tr>
<tr>
<td>BPHC</td>
<td>Bureau of Primary Health Care</td>
</tr>
<tr>
<td>CDC</td>
<td>Centers for Disease Control and Prevention</td>
</tr>
<tr>
<td>CEEP</td>
<td>Community Health Center Capital Enhancement and Equipment Program</td>
</tr>
<tr>
<td>CEO</td>
<td>Chief Executive Officer</td>
</tr>
<tr>
<td>CFO</td>
<td>Chief Financial Officer</td>
</tr>
<tr>
<td>CFR</td>
<td>Code of Federal Regulations</td>
</tr>
<tr>
<td>CHC</td>
<td>Community Health Center</td>
</tr>
<tr>
<td>CHIP</td>
<td>Children's Health Insurance Program</td>
</tr>
<tr>
<td>CHV</td>
<td>Community Health Ventures</td>
</tr>
<tr>
<td>CIO</td>
<td>Chief Information Officer</td>
</tr>
<tr>
<td>CMMI</td>
<td>Center for Medicare &amp; Medicaid Innovation</td>
</tr>
<tr>
<td>CMO</td>
<td>Chief Medical Officer</td>
</tr>
<tr>
<td>CMS</td>
<td>Centers for Medicare &amp; Medicaid Services</td>
</tr>
<tr>
<td>DMD</td>
<td>Doctor of Dental Medicine</td>
</tr>
<tr>
<td>DO</td>
<td>Doctor of Osteopathy</td>
</tr>
<tr>
<td>EHR</td>
<td>Electronic Health Record</td>
</tr>
<tr>
<td>EMR</td>
<td>Electronic Medical Record</td>
</tr>
<tr>
<td>EPSDT</td>
<td>Early and Periodic Screening, Diagnosis, and Treatment</td>
</tr>
<tr>
<td>FFR</td>
<td>Federal Financial Report</td>
</tr>
<tr>
<td>FPG</td>
<td>Federal Poverty Guidelines</td>
</tr>
<tr>
<td>FPL</td>
<td>Federal Poverty Level</td>
</tr>
<tr>
<td>FQHC</td>
<td>Federally Qualified Health Center</td>
</tr>
<tr>
<td>FTCA</td>
<td>Federal Tort Claims Act</td>
</tr>
<tr>
<td>FY</td>
<td>Fiscal Year</td>
</tr>
<tr>
<td>GAAP</td>
<td>Generally Accepted Accounting Principles</td>
</tr>
<tr>
<td>GME</td>
<td>Graduate Medical Education</td>
</tr>
<tr>
<td>HCCN</td>
<td>Health Center Controlled Network</td>
</tr>
<tr>
<td>HDC</td>
<td>Health Disparities Collaborative</td>
</tr>
<tr>
<td>HHS</td>
<td>Health &amp; Human Services</td>
</tr>
<tr>
<td>HIE</td>
<td>Health Information Exchange</td>
</tr>
<tr>
<td>HIPAA</td>
<td>Health Insurance Portability and Accountability Act</td>
</tr>
<tr>
<td>HIT</td>
<td>Health Information Technology</td>
</tr>
<tr>
<td>HIV/AIDS</td>
<td>Human Immunodeficiency Virus/Acquired Immunodeficiency Syndrome</td>
</tr>
<tr>
<td>HMO</td>
<td>Health Maintenance Organization</td>
</tr>
<tr>
<td>HPSA</td>
<td>Health Professions Shortage Area</td>
</tr>
<tr>
<td>HRSA</td>
<td>Health Resources and Services Administration</td>
</tr>
<tr>
<td>ICD</td>
<td>International Classification of Diseases</td>
</tr>
<tr>
<td>IDS</td>
<td>Integrated Delivery Service</td>
</tr>
<tr>
<td>IHI</td>
<td>Institute for Healthcare Improvement</td>
</tr>
<tr>
<td>IPA</td>
<td>Independent Practice Association</td>
</tr>
<tr>
<td>IRS</td>
<td>Internal Revenue Service</td>
</tr>
<tr>
<td>LALs</td>
<td>Look-Alikes</td>
</tr>
</tbody>
</table>
LGBTQ: Lesbian, Gay, Bisexual, Transgender and Queer

MCH: Maternal and Child Health

MCO: Managed Care Organization

MGMA: Medical Group Management Association

MHC: Migrant Health Center

MLP: Medical-Legal Partnership

MOU/MOA: Memorandum of Understanding/Agreement

MU: Meaningful Use

MUA: Medically Underserved Area

MUP: Medically Underserved Population

NAP: New Access Point

NCQA: National Committee for Quality Assurance

NHCW: National Health Center Week

NHSC: National Health Service Corps

NIH: National Institutes of Health

NIMH: National Institute of Mental Health

NoA: Notice of Award

NP: Nurse Practitioner

O&E: Outreach and Enrollment

OIG: Office of Inspector General

OMB: Office of Management and Budget

OPA: Office of Pharmacy Affairs

OSV: Operational Site Visit

OUD: Opioid Use Disorder

PA: Physician Assistant

PACE: Program of All-Inclusive Care for the Elderly

PAL: Program Assistance Letter

PBRN: Practice-Based Research Network

PCA: Primary Care Association

PCER: Primary Care Effectiveness Review

PCMH: Patient-Centered Medical Home

PCOR: Patient-Centered Outcomes Research

PCORI: Patient-Centered Outcomes Research Institute

PDPA: Prescription Drug Purchase Assistance Program

PEERS: Patient Experience Evaluation Report System

PHARMD: Doctor of Pharmacy

PHS: Public Health Service

PII: Program Integrity Initiative

PIN: Policy Information Notice

POS: Point of Service

PPS: Prospective Payment System

PRAPARE: Protocol for Responding to and Assessing Patients’ Assets, Risks, and Experiences

PSO: Provider Sponsored Organization

QA: Quality Assurance

QI: Quality Improvement

QM: Quality Management

RHC: Rural Health Clinic

SAMHSA: Substance Abuse and Mental Health Services Administration

SBIRT: Screenings, Brief Intervention, and Referral to Treatment

SDH: Social Determinants of Health (also SDOH)

SFDP: Sliding Fee Discount Program

SUD: Substance Use Disorder

TANF: Temporary Assistance to Needy Families

THC: Teaching Health Center

UDS: Uniform Data System

VHA: Veterans Health Administration

WIC: Women, Infants, and Children Program

ViB: Value in Benefits Program

ViD: Value in Dental Program

ViL: Value in Laboratory Program

ViP: Value in Purchasing Program

ViS: Value in Staffing Program
Riverside Exhibit Hall
(East Tower)
Regency Meeting Rooms
(West Tower)
Landmark Meeting Rooms
(West Tower)
Crystal Meeting Rooms
(West Tower)

Note: Above setups are tables and chairs only without space left for other equipment such as staging, AV, display tables, registration tables or coffee breaks.
Plaza Meeting Rooms
(East Tower)
Skyway Meeting Rooms
(East Tower)
SAVINGS THROUGH ASSOCIATION

Our Programs

Group Purchasing Program
Value in Purchasing Program - The largest national group purchasing program and the only one endorsed by NACHC.

Staffing Program
Value in Staffing Program - A national staffing program offering discounted rates on locum tenens and permanent physician placements.

Employee Benefits Program
Value in Benefits Program - Reducing premium costs and eliminating out of pocket expenses for employee health benefits and other insurance solutions.

Laboratory Program
Value in Lab Program - A collaboration with LabCorp and TACHC that provides significant savings on laboratory tests.

Dental Program
Value in Dental Program - The only dental savings program based on national volume.

340B Program
340B Better - Contracting with pharmacy manufacturers for pricing below 340B.

Why Choose Us

Community Health Ventures, NACHC’s business development affiliate, secures discounted rates on products and services. Identifies valuable partners and builds strong relationships in the business community to benefit Community Health Centers.

Contact Us

1-888-299-0324
ventures@nachc.com
www.communityhealthventures.com