



August 28, 2019

Dear Members of the NACHC Veterans Interest Group –

Our mailing list is growing, which indicates the interest and desire so many have to serve Veterans and their families within our local communities. At the NACHC Community Health Institute (CHI) last week, we were fortunate to host a Veterans Health Services session. Attached are the slides the presenters used or go to the NACHC Online Library at <https://conferences.nachc.org/nachc/live/143/page/2144>

The highlights of the session included:

1. VA's Community Care Network (CCN) build-out timeline and the process for health centers to enroll as community providers in order to see Veterans referred by the VA.
  - a. Tri-West (VA's Third Party Administrator) – currently responsible for maintaining network adequacy for existing Veteran patient referrals.
  - b. VHA VISN 12 (regional office in Chicago) providing perspective on Community Care Network and Mission Act implementation, including focus on care coordination moving in-house within VA and the importance of knowing your local VA Med Center Community Care Office.
2. Health Center Volunteer Dental Program for Veterans – presented by Jennifer Kerns from NW Michigan Health Services. WOW, what a tremendous program! Check out the patient testimonials.
3. Health Center Provider Faculty Program for VA Residents - presented by Dr. Sunny Chavan from Brockton Neighborhood Health Center (MA). Fantastic provider retention program!

In addition, I'm re-sending the attached one-page NACHC "Veterans Update" that you received via email on 8/9/19 from Sara Obleas here at NACHC. There are some GREAT additional resources for you in there. Check it out, especially our July 2019 Success Stories compilation at <https://www.healthcenterinfo.org/results/?Combined=Veterans>

***Please continue to share your success stories with us!***

We hope to see many of you at NACHC's Policy and Issues Forum (P&I) in March, Washington DC. Until then, please keep in touch and utilize this group to exchange ideas and discussion about how to serve our Veterans. Thanks for all you do!

Sincerely, Gina

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