

# Starting with Success

## Draft Agenda

### Day 1: Tuesday, January 14, 2020

8:00 am – 9:00 am	<b>Registration Open, Continental Breakfast</b>
9:00 am – 9:30 am	<b>Welcome and Overview</b> <i>Ted Henson, Director, Health Center Performance &amp; Innovation, NACHC</i>
9:30 am – 10:45 am	<b>Laying the Foundation: Health Center Program Overview</b> <i>Olivia Shockey, Director, Expansion Division, Bureau of Primary Health Care, Health Resources and Services Administration</i>
10:45 am – 11:00 am	<b>Break</b> (Refreshments Provided)
11:00 am – 12:00 pm	<b>Starting From the Ground Up: Leveraging the Needs Assessment to Inform Your Service Delivery Model</b> <i>Ted Henson, Director, Health Center Performance &amp; Innovation, NACHC</i>
12:00 pm – 1:00 pm	<b>Lunch</b> (provided)
1:00 pm – 2:00 pm	<b>Health Center Nuts &amp; Bolts: Deep-Dive into HRSA's Health Center Program Requirements</b> <i>Theresa "Missy" Nitescu, Chief Operations Officer, Northeast Valley Health Corporation</i> <i>Tamra King, Executive Director, Harbor Community Clinic</i> <i>Deena Pourshaban, Chief Operating Officer, Elevation Health Partners</i> <i>Patricia Talbot, Senior Executive Consultant</i>
2:00 pm – 2:15 pm	<b>Break</b> (Refreshments Provided)
2:15 pm – 3:45 pm	<b>Health Center Nuts &amp; Bolts: Deep-Dive into HRSA's Health Center Program Requirements (continued)</b>
4:00 pm – 5:00 pm	<b>Health Center Governance 101 &amp; Elements of a High-Performing Board of Directors</b> <i>Theresa "Missy" Nitescu, Chief Operations Officer, Northeast Valley Health Corporation</i> <i>Tamra King, Executive Director, Harbor Community Clinic</i> <i>Deena Pourshaban, Chief Operating Officer, Elevation Health Partners</i> <i>Patricia Talbot, Senior Executive Consultant</i>

### Day 2: Wednesday, January 15, 2020

8:30 am – 9:00 am	<b>Continental Breakfast</b>
9:00 am – 10:30 am	<b>Health Center Operations 101: The Nuts and Bolts of Running a Health Center</b> <i>Gail Speedy Mayeaux, Principal, Health Management Associates (HMA)</i>
10:30 am – 10:45 am	<b>Break</b> (Refreshments Provide)
10:45 am – 12:30 pm	<b>Health Center Service Delivery Model 101: Clinical Services and Elements of the Continuum of Care</b> <i>Helen DuPlessis, MD, MPH, Principal, Health Management Associates (HMA)</i>
12:30 pm – 1:30 pm	<b>Lunch</b> (provided)
1:30 pm – 3:30 pm	<b>Health Center Finance 101: Understanding Health Center Reimbursement &amp; Financial Systems</b> <i>Gervean Williams, Director, Health Center Financial Training, NACHC</i>
3:30 pm – 3:45 pm	<b>Break</b>
3:45 pm – 4:30 pm	<b>Bringing It All Together</b> <i>Ted Henson, Director, Health Center Performance &amp; Innovation, NACHC</i>