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# TRAINING FOR **NEW** CLINICAL DIRECTORS

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This Live Activity has been reviewed and is acceptable for up to 9 elective credit(s) by the *American Academy of Family Physicians*.

**// Tremendous presentation of useful information. //**

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MARRIOTT WARDMAN PARK | WASHINGTON, D.C. | MARCH 14 & 15, 2020

# New to Your Role as Clinical Director?

Training for New Clinical Directors is a *foundational* and *essential building block* in your career development as a health center Clinical Director. This training provides the core knowledge and addresses the core competencies that all health center Clinical Directors need to function as **effective managers, leaders, and advocates for their health centers and communities**. In addition to providing contextual knowledge regarding the history, terminology, political evolution, and regulatory expectations of the Health Center Movement, course content also focuses on developing competencies in evolving healthcare issues.

*The comprehensive course package includes:*

- > Clinical Leadership Development Core Competencies
- > Self-Paced eLearning
- > Didactic Learning
- > Small Group Case Study Discussions
- > Networking Opportunities
- > Follow-Up Resources

*Great speakers with great depth of knowledge.*

These components come together to provide you with a high-quality training. As such, your active participation in the entire training is required.

By the end of this 1.5 day training, participants will have a better understanding of:

- > Their Role as the Clinical Director
- > How They Can Achieve High Performance in Their Role as Clinical Director
- > How They Can Address and Support Common Clinical and Administrative Issues in Their Organization
- > The Structure of Their Organization
- > How They Can Address Their Organization's Future Challenges
- > How They Can Successfully Facilitate and Affect Change in Their Organization

## Faculty:

- 1 KEITH HORWOOD, MD**  
*Medical Director*  
Community Health Centers, Inc.  
Salt Lake City, UT
- 2 YVONNE FRY-JOHNSON, MD, MSCR**  
*Chief Medical Officer*  
Lowell Community Health Center  
Lowell, MA

## TRAINING INFORMATION

Marriott Wardman Park  
2660 Woodley Road, NW  
Washington, DC 20008  
Phone: (202) 328-2000

### Pricing Information\*

Early Bird Registration Fee: **\$520** if registration is received **by February 28, 2020**  
Regular Registration Fee: **\$560** if registration is received **after February 28, 2020**  
Registration Cutoff Date: **March 6, 2020**

*\*Registration fee includes lunch on the full day and snacks on both days.*

*Early  
Registration  
Fee Discount!*

# Draft Agenda

## Day 1

Saturday, March 14, 2020

7:30am–8:00am	Check-in and Networking
8:00am–8:45am	Welcome and Introductions
8:45am–9:15am	History of Health Centers/ National Health Services Corps
9:15am–10:00am	Additional Delivery Models and Supporting Organizations
10:00am–10:45am	Performance Evaluation: Review and Accreditation
10:45am–11:00am	Morning Break with Healthy Snack
11:00am–11:15am	Case Study Introduction and Poll
11:15am–12:00pm	Case Study Discussion
12:00pm–1:00pm	Networking Lunch
1:00pm–2:00pm	Malpractice, Federal Tort Claims Act (FTCA), and Risk Management
2:00pm–2:45pm	Funding Sources, Accountable Care Organizations (ACOs), and Regulatory Expectations
2:45pm–3:00pm	Afternoon Break with Dessert
3:00pm–4:00pm	Role of the Clinical Director (Part 1)
4:00pm–5:00pm	Case Study Discussion

## Day 2

Sunday, March 15, 2020

7:00am–7:30am	Checking-In and Networking
7:30am–7:35am	Second Day Logistics – Evaluations
7:35am–8:45am	Quality Management (QM) and Practice Transformation
8:45am–9:15am	Case Study Discussion
9:15am–9:45am	Role of the Clinical Director – (Parts 2 and 3)
9:45am–10:00am	Morning Break with Healthy Snack
10:00am–10:30am	Finance 101
10:30am–11:30am	Case Study Discussion
11:30am–12:00pm	Closing Remarks/Wrap Up/Evaluations

## Training for New Clinical Directors

Three Ways To Register:

- 1 ELECTRONICALLY**  
 Online registration is available. Go to <https://iweb.nachc.com/Conference/RegistrationProcessOverview.aspx?id=968>
- 2 MAIL**  
 Mail registration to:  
 NACHC Meetings/Acct. Dept.  
 7501 Wisconsin Avenue  
 Suite 1100W  
 Bethesda, MD 20814  
*Mail registration by  
 February 21, 2020.*
- 3 FAX**  
 Send registration form with  
 credit card information to  
 (301) 347-0457.  
*Registration forms will not be processed  
 without payment.  
 Fax registration by  
 February 21, 2020.*

### NACHC CANCELLATION POLICY:

All cancellations must be in writing and must be received at NACHC **on/before March 6, 2020.**

- Cancellations received **on/before March 6, 2020** will be assessed a \$100 processing fee.
- Cancellations received after **March 6, 2020** are not refundable.
- Cancellations after the conclusion of the training are non-refundable.
- Substitutions are encouraged.
- “No Shows” are non-refundable.

*To cancel your reservation, please send a request in writing to Katja Laepke at [klaepke@nachc.org](mailto:klaepke@nachc.org).*

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# Registration Form

## PARTICIPANT INFORMATION

Name \_\_\_\_\_

Title \_\_\_\_\_

Organization \_\_\_\_\_

Address \_\_\_\_\_

City, State \_\_\_\_\_ Zip \_\_\_\_\_

Phone (\_\_\_\_\_) \_\_\_\_\_ Fax (\_\_\_\_\_) \_\_\_\_\_

Email \_\_\_\_\_

Dietary Needs (ex. Kosher, Vegetarian, Food Allergies, etc.) \_\_\_\_\_

## COST INFORMATION

### Training for New Clinical Directors

Early Bird Registration: \$520 per person (if received by February 28, 2020) \$ \_\_\_\_\_

Regular Registration: \$560 per person (if received after February 21, 2020) \$ \_\_\_\_\_

*\*Registration fee includes lunch on the full day and snacks on both days.*

## PAYMENT INFORMATION (Payment MUST be received with registration form.)

Check (payable to NACHC)       MasterCard       Visa       American Express

Total amount enclosed \$ \_\_\_\_\_

Card Number \_\_\_\_\_ Expiration Date \_\_\_\_\_

Print name as it appears on credit card \_\_\_\_\_

Cardholder's signature \_\_\_\_\_

*Note: Registration is not final until NACHC confirmation is received. This may take up to two weeks from NACHC's receipt of REGISTRATION FORM. DO NOT mail or fax your form after February 21, 2020.*