

“Health Center Innovation of the Future”

October 2019 FOM/IT Conference Listening Wall

Vision of the Future

Change Management with a focus on Technology & Innovation

More CHC technology staff, more partnerships and networking, on-going training/tutorials for staff and patients alike, utilizing data more effectively for business continuity, virtual health care/telehealth, referral and healthcare apps for patients, a renewed focus on improving overall health - not only treating the sick or a disease



Big Themes

Innovation, change, technology, partnership and networking, learning from our peers



Challenges

Fear of technological change: making mistakes (for both staff and patients), financial risk, and implementation



Successes

Current technology successes for some are future successes for others (kiosks, use of apps and/or text messaging)