"We have to rethink who we are... we are the answer to health care reform."

Leadership and Culture
"Is the leadership we have now [going to] get us where we need to go?"
"How to embrace change and build resilience"

Collaboration & Partnerships and Ensuring a Strong Foundation
"We need to get better at strategic partnerships."
"Pay attention to infrastructure... can’t [keep adding] more... without foundational support."

Emerging Workforce
"Welcome, Millennials and Gen Z!"
Mentoring and Training, Growing, and Hiring from Within

Data Utilization & Technology
"We need to get better at everything virtual"
"Grow [with] what we do in data"

Findings from the Pop-Up Listening Wall

TOP THREE recommendations for health center expansion (5-10 years)
1. Infrastructure (Health IT, equipment, major supplies) (68%)
2. Eliminate threat of funding cliff (52%)
3. Expansion of quality improvement programs and systems (47%)

Relevancy of 5 Strategic Priority Areas
1. Workforce Shortages and Turnover (97%)
2. Limited Financial Resources (72%)
3. System Disruption (54%)
4. Competition (36%)
5. Emerging Public Health Issues (33%)

This project was supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling $6,375,000 with zero percent financed with non-governmental sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit HRSA.gov.