



## **NACHC ANNOUNCES CANCELLATION OF 2020 POLICY & ISSUES FORUM**

After a thorough examination of the widespread health risks posed by the novel coronavirus (COVID-19) to the American public, the NACHC 2020 Policy & Issues (P&I) Forum in Washington, D.C. has been cancelled. All registration fees (in-person and virtual) will be refunded.

Please know that, like many other major health care organizations that have cancelled conferences in recent days out of concerns surrounding COVID-19, we did not make this decision lightly. The health and safety of our members, staff, vendors, partners, and all frontline providers who provide health care in our communities is a top priority, and thus we have taken this proactive step. It is in that spirit we wish everyone well going forward as we do our part in addressing the country's major public health crisis.

As many of you know, there are critically important issues we face, such as the need for long term, stable funding, and an increase in funding for our workforce programs, the effect of state waivers and public charge rules on health centers and patients, and now COVID-19. Shortly we will be asking you to take concrete actions with your state and local representatives to advocate on these issues.

Below, for your information is a FAQ sheet to address some of the basic questions you may have regarding the cancellation of the conference. If you have additional questions, please email [conferences@nachc.org](mailto:conferences@nachc.org).

**Updated: 3/11/2020**

### **Will the Policy & Issues Forum be rescheduled to take place later this year?**

No, the Policy & Issues Forum will not be rescheduled to take place later this year. NACHC does have additional national conference opportunities throughout the year. Please review our calendar of NACHC events [here](#).

### **Will paid attendee and exhibitor registrations be refunded?**

Yes, all attendees and exhibitors will be refunded for their registration fees. Please allow for up to 3-4 weeks for these refunds to be processed to your original form of payment.

### **Will attendees and exhibitors be refunded for airline tickets?**

NACHC is not responsible for attendee air travel accommodations. We encourage you to consult directly with your air carrier for information. Many airlines have relaxed cancellation policies, and you may be able to change your ticket for a later date. You can find additional information online [here](#).

**Will attendees and exhibitors be refunded for hotel costs?**

Attendees who booked within the official NACHC block, using only NACHC conference rates, will not be charged a cancellation fee for any of our official hotels. All reservations have been cancelled and any paid deposits will be refunded within 2 weeks.

If an attendee booked through an online travel agency (OTA) such as Orbitz, Travelocity, etc. the attendee is responsible for arranging their own cancellation. Please refer to your original confirmation for additional information.

NACHC is unable to negotiate any waived cancellations for rooms/room nights:

- a) booked by any OTA or
- b) booked outside of our official hotel blocks/rates.

Please direct any questions directly to your hotel. You can find contact information for the official NACHC hotels [here](#).

**Will exhibitors be refunded for booth space?**

NACHC will be contacting all Exhibitors to offer additional information on refunds. Please look for an email from Karen Eppsteiner soon.

**Will any sessions be made available virtually?**

No, there are no plans to make previously scheduled sessions and panels available virtually.

**Will committee meetings be held virtually or rescheduled?**

There are no plans to reschedule these meetings. Committees will meet next at the Community Health Institute & Expo August 30-September 1, 2020 in San Diego, CA.