



Together, our voices Elevate® all.

WHAT is Elevate?

Elevate is a national learning forum designed to help health centers transition from delivering care based on “volume”, to a model based on “value”. Value-based care is driven by the Quadruple Aim goals of: better health outcomes, better patient experiences, better staff experiences, and reduced costs.

NACHC’s Value Transformation Framework (VTF) guides the Elevate learning forum. This conceptual model organizes health center systems into 15 change areas across 3 domains - **Infrastructure**, **Care Delivery**, and **People** - then outlines ways health centers can transform their operations to achieve higher value. The VTF Action Guides provide step-by-step paths health centers can take to apply evidence-based research and best practices.

The Elevate learning forum empowers participants to operationalize the VTF across multiple areas of health center systems simultaneously so they can reach their important Quadruple Aim goals.



WHO participates in Elevate?

Staff at all levels within a health center participate in Elevate, from the CEO to front-line staff. Staff within Primary Care Associations (PCAs), Health Center-Controlled Networks (HCCNs), and Health Resources & Services Administration (HRSA) funded National Health Center Training and Technical Assistance Partners (NTTAPs) also participate.

As of May 2020, participants include Health Center Program representatives from all 50 states and U.S. Territories, including over 400 health centers, 60 PCAs and HCCNs, and 3 NTTAPs.

HOW does Elevate work?

Elevate’s transformation approach is to engage health centers in a one-year curriculum structured around the VTF. There is no cost to participate in this NACHC Quality Center program. The journey typically begins with completion of a brief, 15-item VTF assessment.

- Health Centers are encouraged to select at least three leaders (CEO, CMO, CIO, CNO, QI lead) to complete the VTF assessment.
- PCAs, HCCNs, and NTTAPs select at least one staff member to complete a version of the VTF assessment that is tailored to assess individual competency in coaching or supporting health centers in the 15 areas of change of the VTF.

Findings from the assessment help participants prioritize and focus transformation efforts. Participants can customize learning through Elevate’s online platform, online training, and peer-to-peer exchange.

Putting Evidence Into Action

WHAT

does the Elevate learning forum offer?



Guided introduction to the VTF and 15 evidence-based change areas with practical overlays for state and regional initiatives.



Step-by-step Action Guides created for busy health center staff (QI, clinical, leadership, HIT, finance, and other), targeting fundamentals such as risk stratification, care management, and care teams.



Peer-to-peer collaboration and learning with health center colleagues from across the country, including an online platform with virtual group forums and shared resources.



Blended learning opportunities through webinars, self-paced modules, Action Guides, and more.



Evidence-based action steps to advance operational and clinical performance, including cancer screening, diabetes control, and hypertension control.

WHAT

benefits can be achieved through Elevate?

The Elevate learning forum supports health center advancement toward the Quadruple Aim. Application of NACHC's Value Transformation Framework can help health centers accelerate transformation, results, and impact.

HOW

can FQHCs, PCAs, HCCNs, and NTTAPs join Elevate?

- Health Centers register at <http://bit.ly/2020ElevateCHC>
- PCAs, HCCNs, and NCAs register by emailing qualitycenter@nachc.org

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