Since the health center program’s early beginnings, the National Association of Community Health Centers (NACHC) has served health centers as a trusted resource, delivering training and technical assistance (TTA) to health centers and partnering with Primary Care Associations (PCAs) and Health Center Controlled Networks (HCCNs).

Through a funding partnership with the U.S. Health Resources and Services Administration (HRSA), NACHC serves as a convener, advisor and coordinator for HRSA's national TTA partners while delivering TTA to health centers around the country.

In our nation each year, nearly 29 million people get their health care at approximately 1,400 health centers operating close to 13,000 service delivery sites.

Established over half a century ago and funded by the Health Resources and Services Administration (HRSA), health centers are patient-led and promote a mission to increase access to crucial primary care services by reducing barriers such as cost, uninsurance, distance, and language for their patients.

"Interactive in every sense of the word. This was a learning experience that I did not want to end."

--Health Center participant, NACHC Leadership LIVE! 2019
Training and Technical Assistance Services

In-person and virtual events and digital resources addressing core content areas, such as:

- Leadership and Workforce Development
- Operational Excellence and Financial Management
- Board Governance
- Value Based Transformation

The NACHC Online Library offers free access to conference archives at conferences.nachc.org

Over 46,100 total participants from more than 1,200 unique § 330 funded organizations accessed NACHC’s TTA program between 2017 and 2020:

- 646 In-Person Events
- 85 Learning Collaboratives
- 88 Webinars
- 85 Publications
- 500+ Individual Technical Assistance Activities

National Resource Center for TTA

Providing a National Infrastructure for Health Center Training and Technical Assistance (TTA)

- NACHC convenes a diverse advisory group of National TTA Partners (NTTAP), Primary Care Associations (PCAs), and Health Center Controlled Networks (HCCNs) to reduce duplication and enhance coordination across TTA providers

- National Health Center Clearinghouse: The Health Center Resource Clearinghouse is a one-stop-shop for offering over 1,200 TTA resources tailored for and free of charge to health centers. Provided by national TTA partners, resources include archived webinars, self-paced eLearning modules, issue guides, reports, and operational toolkits at www.healthcenterinfo.org.

Nearly 26,000 users have visited healthcenterinfo.org

- National Needs Assessment: NACHC conducts a national health center training and technical assistance needs assessment. This streamlines multiple questions and processes to get to the heart of health centers’ most pressing training and technical assistance needs. Those results inform the collaborative and tailored TTA designed and delivered for health center learners.

Bolstering Resilience: COVID-19 Training and Technical Assistance Resources for Health Centers

NACHC is working to support health center response and recovery by delivering specially tailored information to support local operations. These resources are readily accessible at the Health Resource Clearinghouse (www.healthcenterinfo.org) on a dedicated COVID-19 priority page, and many resources are available in Spanish.

Resources address a wide variety of key issues, including:

- Understanding the Strategic National Stockpile
- Strategies to Manage Financial Operations
- Board Financial Oversight Considerations During the Initial Response to COVID-19
- Drive Thru Clinic Procedures
- Telehealth Implementation Quick Guide

Contact the NACHC Training and Technical Assistance Department at trainings@nachc.org

This project is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling $6,375,000 financed with non-governmental sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit www.HRSA.gov.