



# NATIONAL ASSOCIATION OF Community Health Centers®

Envisioning a world where every health center thrives and strengthens its community

Since the health center program’s early beginnings, the **National Association of Community Health Centers** (NACHC) has served health centers as a trusted resource, delivering training and technical assistance (TTA) to health centers and partnering with Primary Care Associations (PCAs) and Health Center Controlled Networks (HCCNs).

Through a funding partnership with the U.S. Health Resources and Services Administration (HRSA), NACHC serves as a convener, advisor and coordinator for HRSA’s national TTA partners while delivering TTA to health centers around the country.

In our nation each year, nearly 29 million people get their health care at approximately 1,400 health centers operating close to 13,000 service delivery sites.

Established over half a century ago and funded by the Health Resources and Services Administration (HRSA), health centers are patient-led and promote a mission to increase access to crucial primary care services by reducing barriers such as cost, uninsurance, distance, and language for their patients.

## NACHC’s Work is Based on Three Strategic Pillars:



Ensuring Relevant Content



Enhancing Instructional Design and Delivery



Building and Leveraging Partnerships

## Between 2017 and 2020, NACHC TTA touched:

**13,000+** staff trained from nearly 1,000 health centers in **organizational excellence**

**4,300+** staff in **executive leadership**

**11,000+** staff in **health center operations**

**14,800+** staff from 965 health centers in **value based transformation**

*"Interactive in every sense of the word. This was a learning experience that I did not want to end."*

--Health Center participant, NACHC Leadership LIVE! 2019

# NACHC offers TTA to all health centers, regardless of membership status or geographic location through a variety of modalities.

## Training and Technical Assistance Services

*In-person and virtual events and digital resources addressing core content areas, such as:*

- Leadership and Workforce Development
- Operational Excellence and Financial Management
- Board Governance
- Value Based Transformation

The NACHC Online Library offers free access to conference archives at



[conferences.nachc.org](http://conferences.nachc.org)

Over **46,100 total participants** from more than **1,200 unique § 330 funded organizations** accessed NACHC's TTA program between 2017 and 2020:



**646** In-Person Events



**85** Learning Collaboratives



**88** Webinars



**85** Publications



**500+** Individual Technical Assistance Activities

## National Resource Center for TTA

*Providing a National Infrastructure for Health Center Training and Technical Assistance (TTA)*

- NACHC convenes a diverse advisory group of National TTA Partners (NTTAP), Primary Care Associations (PCAs), and Health Center Controlled Networks (HCCNs) to reduce duplication and enhance coordination across TTA providers
- **National Health Center Clearinghouse:**  
The Health Center Resource Clearinghouse is a one-stop-shop for offering **over 1,200 TTA resources** tailored for and free of charge to health centers. Provided by national TTA partners, resources include archived webinars, self-paced eLearning modules, issue guides, reports, and operational toolkits at [www.healthcenterinfo.org](http://www.healthcenterinfo.org).

*Nearly 26,000 users have visited [healthcenterinfo.org](http://healthcenterinfo.org)*

- **National Needs Assessment:**  
NACHC conducts a national health center training and technical assistance needs assessment. This streamlines multiple questions and processes to get to the heart of health centers' most pressing training and technical assistance needs. Those results inform the collaborative and tailored TTA designed and delivered for health center learners.

### Bolstering Resilience:

COVID-19 Training and Technical Assistance Resources for Health Centers



NACHC is working to support health center response and recovery by delivering specially tailored information to support local operations. These resources are readily accessible at the Health Resource Clearinghouse ([www.healthcenterinfo.org](http://www.healthcenterinfo.org)) on a dedicated COVID-19 priority page, and many resources are available in Spanish.

Resources address a wide variety of key issues, including:

- Understanding the Strategic National Stockpile
- Strategies to Manage Financial Operations
- Board Financial Oversight Considerations During the Initial Response to COVID-19
- Drive Thru Clinic Procedures
- Telehealth Implementation Quick Guide

Contact the NACHC Training and Technical Assistance Department at [trainings@nachc.org](mailto:trainings@nachc.org)

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