

RESPONSE & RECOVERY **IN ACTION**

Your monthly resource for COVID-19 strategies and tools from NACHC, our health center community, and partners

(continued)

COMMUNITY HEALTH CENTERS IN ACTION

Over a 14-week period, more than 1,000 clients were served using this system, many of them new patients whose usual primary care sites had been shut down due to lack of personal protective equipment.

LESSONS LEARNED AND FALL 2020 UPDATES

Seven months into the pandemic both the medical community and public have a greater understanding of COVID-19. SBCHC is refining how best to use an Active Tracking approach so that more serious COVID-19 cases are attended with follow-up calls, while the majority of asymptomatic and mildly symptomatic patients self-monitor safely and are not enrolled in the Active Tracking system. Learn more: [COVID-19-Symptom Tracker Flowsheet A Game Changer for Nursing Follow Up](#) and [SBCHC COVID 19 Test Results Interpreter & Clinical Suspicion Meter 10.8.20 C. Johnson](#).

A peer-reviewed, practical EHR tool that interprets COVID-19 test results has been added. The new tool combines the Centers for Disease Control and Prevention (CDC), Massachusetts Department of Health, and Department of Elementary and Secondary Education guidelines on suspension of transmission-based precautions for asymptomatic and mild-moderately ill patients. It simultaneously serves as a clinical decision support and documentation tool.

SBCHC continues to remain flexible and meet their patients' health needs where they are, while working as a team to prevent nurse and provider burnout.