



NATIONAL ASSOCIATION OF
Community Health Centers®

Agility & Resilience in Healthcare Leadership: Key Behaviors for Leading Change



American College of
Healthcare Executives
for leaders who care®

**Spread Across 3 Days
for Maximum Engagement!**
Wednesdays: July 7, 14, & 21, 2021

An American College of Healthcare Executives ([ACHE](#)) Choice Program

Agility & Resilience in Healthcare Leadership: Key Behaviors for Leading Change

Delivery Method: Group
Internet-Based

Prerequisites and/or PreWork:

In advance of the training, participants will receive log-in information for the ACHE training platform, and related pre-work for the course (60-75 minutes).

Program Level: Advanced

Duration of Training: This 3-part training event is spread over 3 separate dates.



Continuing Education Credit

This learning event is eligible for 6.0 ACHE Face-to-Face Education credits. In addition to the ACHE Face-to-Face Education credits assigned to this seminar, ACHE is accredited by other organizations to provide continuing education credit. **View complete information** about these organizations. ACHE provides, maintains, and manages all credit records for this learning event.

An American College of Healthcare Executives (ACHE) Choice Program

Change is truly a constant in healthcare, and today's leaders must be agile and resilient enough to manage it. But what do agility and resiliency really mean for healthcare executives? How can you develop these qualities to help you keep up with and manage the endless influx of external and internal changes you face?

During this engaging learning event, share the key behaviors you should aspire to when leading yourself, your teams and your organization through change. Using the latest research, compelling case studies and interactive activities, share methods for adapting to change, making quick and informed decisions, and developing strategies to achieve strategic goals. You will leave with a practical guide for addressing ineffective behaviors and meaningful tools for overcoming common challenges in the current healthcare environment.

Learning Objectives:

- Identify key leadership attributes that promote agility and resilience for yourself, your teams and your organization.
- Assess and rate personal and team behaviors for effectiveness.
- Discover strategies to overcome ineffective behaviors that can hinder success.
- Develop a short-term action plan to increase self-awareness, flexibility and balance

Who Should Attend:

- Senior-level health center leaders and aspiring health center leaders with at least 4 years of health center experience.
- Health center leaders with responsibility for physician engagement, alignment and integration, including CEOs, CMOs, CNOs, CFOs, COOs, CWOs, service line leaders, medical directors and site administrators.

ACHE Faculty:

Amer A. Kaissi, PhD, Professor, Healthcare Administration, Trinity University

Agility & Resilience in Healthcare Leadership: Key Behaviors for Leading Change

Virtual Only • July 7, 14 & 21, 2021: 2:00pm-4:15pm EDT

Please note: This training is spread over 3 dates. Space is limited to the first 75 registrants.

Pricing Information

- Early Bird Registration Fee: \$449/person if registered by **June 23, 2021**
- Regular Registration Fee: \$549/person if registered after **June 23, 2021**

Registration cutoff date (Last day to register online): June 30, 2021

For more information or to register go to
www.nachc.org/trainings-and-conferences or email trainings@nachc.com.

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REGISTRATION FORM

Leading Positive Team Performance Through Resilience and Happiness

PARTICIPANT INFORMATION

Name _____

Title _____

Email _____

Organization _____

Address _____

City, State _____ Zip _____

Phone (_____) _____ Fax (_____) _____

COST INFORMATION

Agility & Resilience in Healthcare Leadership: Key Behaviors for Leading Change

(Early Bird Registration) \$449 per person
(if received by June 23, 2021) \$ _____

Regular Registration \$549 per person
(if received after June 23, 2021) \$ _____

Registration Cutoff Date: **June 30, 2021**

PAYMENT INFORMATION

Check (payable to NACHC) MasterCard Visa American Express

Total amount enclosed \$ _____

Card Number _____ Expiration Date _____

Print name as it appears on credit card _____

Cardholder's signature _____

Note: Registration is not final until NACHC confirmation is received. This may take up to two weeks from NACHC's receipt of REGISTRATION FORM. DO NOT mail or fax your forms after June 16, 2021.



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July 7, 14 & 21, 2021

Virtual Only

Three Ways To Register:



ELECTRONICALLY

Online registration is available.
Go to www.bit.ly/3sWLxY6
to register online.



MAIL

Mail Registration to:
NACHC Meetings/Acct. Dept.
7501 Wisconsin Avenue
Suite 1100W
Bethesda, MD 20814
**Mail registration by June 16,
2021.**



FAX

Send registration form with
credit card information
to (301) 347-0457. **Mail
registration by June 16, 2021.**

NOTE: Registration forms will not be
processed without payment.

NACHC CANCELLATION POLICY: All
Cancellations must be in writing and
must be received at NACHC on/before
June 23, 2021.

- Cancellations received on/before
June 23, 2021 will be assessed a \$100
processing fee.
- Cancellations received after June 23,
2021 are not refundable.
- Cancellations after the conclusion of
the training are non-refundable.
- Substitutions are encouraged.
- "No Shows" are non-refundable.

To cancel your reservation, please
send a request in writing to
trainings@nachc.org.