

Telehealth Questions

1. What state is your health center located in?
2. Please select your health center:
3. Approximately what percent of your health center's total telehealth visits **prior to March 15, 2020** were **audio-only** and did not include visual?
 - a. None
 - b. 1-25%
 - c. 25-50%
 - d. 50-75%
 - e. 75%+
 - f. Don't know but I know we were using it
4. Approximately what percent of your health center's total telehealth visits **since March 15, 2020** have been **audio-only** and not included visual?
 - a. None
 - b. 1-25%
 - c. 25-50%
 - d. 50-75%
 - e. 75%+
 - f. Don't know but I know we have been using it
5. What has your health center found to be the benefit of providing audio-only specific to overall telehealth services? (**check all that apply**)
 - a. There were no benefits (if selected, please do not select other items in this question)
 - b. Lower no-show rates
 - c. Improved access for patients
 - d. Better patient-provider relationships
 - e. Reaching vulnerable populations
 - f. Treating more patients with chronic conditions
 - g. Treating more patients with behavioral health and/or substance abuse needs
 - h. Other, please specify: _____
6. For which service lines does your health center currently provide **audio-only telehealth**? (**check all that apply**)
 - a. No service areas (if selected, please do not select other items in this question)
 - b. Medical
 - c. Dental
 - d. Behavioral Health
 - e. Substance Use Disorder
 - f. Vision
 - g. Enabling
 - h. Other, please specify: _____

7. For which service lines does your health center currently provide **audio/visual telehealth**?
(check all that apply)
- a. No service areas (if selected, please do not select other items in this question)
 - b. Medical
 - c. Dental
 - d. Behavioral Health
 - e. Substance Use Disorder
 - f. Vision
 - g. Enabling
 - h. Other, please specify: _____
8. What would be the impact to your health center if policymakers did not extend all current telehealth flexibilities beyond the Public Health Emergency, which have made it easier and less restrictive to provide all telehealth services? **(check all that apply)**
- a. Higher patient no show rates
 - b. Decreased patient access to care
 - c. Worse patient-provider relationships
 - d. Greater difficulty reaching vulnerable populations
 - e. Worse outcomes for patients with chronic conditions
 - f. Worse outcomes for patients with behavioral health and/or substance abuse needs
 - g. Decline in health centers' revenues
 - h. Other, please specify: _____