“America’s Health Centers: Change Leaders in Health Care for the Future”
UnitedHealthcare is proud to support the National Association of Community Health Centers

Community Health Centers are rooted in the communities we serve and remain a critical partner as we work to ensure every individual has access to high-quality affordable healthcare.
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**CHI Conference Program**

**NACHC 2021 Community Health Institute (CHI) & EXPO**
2020–2021 NACHC Board of Directors

EXECUTIVE COMMITTEE

Chair of the Board
Lathran J. Woodard
South Carolina Primary Health Care Association
Columbia, SC

Secretary
Paloma Hernandez
Urban Health Plan, Inc.
Bronx, NY

Chair-Elect
Michael A. Holmes
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Cook, MN

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Boston, MA

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Health Care Partners of South Carolina
Florence, SC

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Mile Square Health Center
Chicago, IL

Parliamentarian
Allen Bennett, MPH, PD
Park West Health System, Inc.
Baltimore, MD

Vice-Speaker of the House
Kimberly Chang, MD
Asian Health Services
Oakland, CA
### REPRESENTATIVES FROM CHARTERED REGIONS

#### REGION I
- **John M. Silva**  
  Greater Lawrence Family Health Center  
  Methuen, MA
- **Michael R. Taylor**  
  Cornell Scott-Hill Health Corporation  
  New Haven, CT

#### REGION II
- **Eva Turbiner**  
  Zufall Health Center  
  Dover, NJ
- **Mary Ann Zelazny**  
  Finger Lakes Community Health  
  Penn Yan, NY

#### REGION III
- **Vincent A. Keane**  
  Unity Health Care  
  Washington, DC
- **Andrea R. Fox, MD**  
  Squirrel Hill Health Center  
  Pittsburgh, PA

#### REGION IV
- **Carla Belcher**  
  Community Health Care Systems, Inc.  
  Wrightsville, GA
- **Sue Veer, MBA**  
  Carolina Health Centers, Inc.  
  Greenwood, SC

#### REGION V
- **Kimberly Mitroka**  
  Christopher Greater Area Rural Health Planning Corporation  
  Christopher, IL
- **Beth A. Wrobel**  
  HealthLinc  
  Valparaiso, IN

#### REGION VI
- **William Brent, III**  
  SWLA Center for Health Services  
  Lake Charles, LA
- **Santos Camarillo**  
  Vida Y Salud Health Systems  
  Crystal City, TX

#### REGION VII
- **Denise Cyzman, MS, RD**  
  Community Care Network of Kansas  
  Topeka, KS
- **Dennis W. Kruse**  
  Family Care Health Centers  
  St. Louis, MO

#### REGION VIII
- **Lucy W. Loomis, MD, MSPH**  
  Denver Health  
  Denver, CO
- **Keith O. Horwood, MD**  
  Community Health Centers, Inc.  
  West Valley, UT

#### REGION IX
- **Richard P. Bettini**  
  Waianae Coast Comprehensive Health Center  
  Waianae, HI
- **VACANT**

#### REGION X
- **Jennifer Kreidler-Moss**  
  Peninsula Community Health Services  
  Bremerton, WA
- **Teresita Batayola**  
  International Community Health Services  
  Seattle, WA

### NATIONALLY ELECTED REPRESENTATIVES

#### CLINICIAN REPRESENTATIVES
- **Daniel Miller, MD**  
  Hudson River Community Health  
  Tarrytown, NY
- **Felix M. Valbuena, Jr., MD**  
  Community Health & Social Service Center (CHASS)  
  Detroit, MI

#### HEALTH CENTER BOARD MEMBER REPRESENTATIVES
- **Virginia (Ginger) Fuata**  
  Waianae Coast Comprehensive Health Center  
  Waianae, HI
- **Wilma Schmitz, MA**  
  Family Health Care Centers  
  St. Louis, MO
340B Program Growth

**CONTRACT PHARMACY SOFTWARE**

340Basics' comprehensive software is designed to effectively operate 340B program, significantly increase 340B savings while maintaining compliance.

Increase 340B Savings

**ADVANCED REFERRAL PROGRAM**

340Basics' clients have the ability to include the Advanced Referral Program to their 340B program, efficiently capturing referral claims and increasing savings while staying compliant.

Superior Support

**CLIENT SUPPORT**

Navigating the 340B program demands more than utilizing compliant-industry leading technology. It also requires the provision of superior client support.

---

**WHY CHOOSE US**

340Basics offers an entire support system comprised of 340B experts, ensuring clients needs are continually met.

Like our industry leading 340B platform, we provide accountability and accessibility to each and every client.

[www.340Basics.com](http://www.340Basics.com) || [info@340Basics.com](mailto:info@340Basics.com) || 888-356-6225

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**VISIT US AT BOOTH 614**
NACHC’s Community Health Institute (CHI) & EXPO
Protocols and Policies

All CHI attendees will be asked to participate in and abide by all safety protocols implemented on-site for the event. We will continue to closely monitor all conditions related to COVID-19 between now and the start of the event, and reserve the right to modify health screening protocols in our sole discretion. We will inform you of any such changes so you can properly plan for your attendance.

**Mask Wearing Policy:** Per CDC guidelines, to maximize protection from the Delta variant and prevent possibly spreading it to others, we ask that ALL attendees, regardless of vaccination status, wear a mask in the event spaces during event programming and indoor spaces. All attendees will need to follow local and federal guidelines and while traveling to and from CHI; including ground transportation and airports.

**Hand Sanitizer Stations:** We will provide ample hand sanitization stations throughout the event spaces for your use. You will also find personal hand sanitizer in your conference bag. If needed, additional sanitizer is available at the NACHC booth in the EXPO Hall.

**Socially Distanced Seating Options:** Within the design of our meeting and event spaces, we will offer various distanced seating sections to accommodate various levels of comfort. Due to social distancing, some in-person events may be limited due to on-site venue space capacities. All on-site attendees will also have access to the virtual conference. Want to take a break from the larger group? You can watch on your laptop from your hotel room or elsewhere on the property.

**COVID-19 Symptoms or Exposure:** Individuals should not attend the conference if they are experiencing or exhibiting any COVID-19 related symptoms or if they have become recently exposed to a person with a positive and confirmed case of COVID-19 within the past 14 days.

**Respect your fellow attendees.** At registration you will be able to self-select a ribbon for your badge to indicate your comfort level for networking:

- Red – Please respect physical and social distancing guidelines
- Yellow – Desires some caution and respects physical distancing guidelines
- Green – OK with pre-COVID behaviors such as hugs, handshakes, and high-fives
NACHC House of Delegates Annual Meeting

Windermere Ballroom

Sunday, August 22, 2021 • 10:00am - 12:00pm (doors open at 9:30am)

This year, NACHC will elect three officers: Chair-Elect, Speaker of the House, and Treasurer, and two nationally-elected board representatives: one Clinician Representative and one Health Center Board Member Representative.

Be present and cast your vote for the following:

**NACHC Executive Committee**
- Chair-Elect
- Speaker of the House
- Treasurer

**NACHC Board of Directors**
- One Clinician Representative
- One Health Center Board Member

NACHC members are encouraged to meet and visit with all candidates prior to the election. Space will be designated in the Regency Foyer for each candidate campaigning for NACHC office. Campaign signage and literature may not be posted or displayed anywhere in the Hyatt Regency Orlando, including lounge areas, registration area, exhibit hall, or any other conference venue. Hotel management strictly prohibits the affixing of signage to walls or structures within its edifice.

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Where Care Comes Full Circle

Our whole-person model of care focuses on the full spectrum of physical well-being, mental health, psychosocial needs, and community support. Through this approach, we are helping our members achieve maximum independence and improve their quality of life.

To see how we keep care at the heart of our work, please visit [www.amerihealthcaritas.com](http://www.amerihealthcaritas.com)
NACHC Turns 50: The Mission Continues

This year, we celebrate the long and successful 50-year history of the National Association of Community Health Centers (NACHC). To our leaders, members, staff, state/regional association and networks, other public and private supporters, and all others who continue to work together through NACHC to fulfill the ongoing promise of quality health care for all – we say thank you!

Congratulations to all the health centers that are celebrating their 50 years of service in 2020 and 2021!

- Bay Area Community Health
- Beaufort-Jasper-Hampton Comprehensive Health Services, Inc.
- Ben Archer Health Center
- Charles B. Wang Community Health Center
- Community Health of South Florida, Inc.
- DotHouse Health
- East Boston Neighborhood Health Center
- Fair Haven Community Health Center
- Family First Health
- Fenway Community Health Center
- Greater Philadelphia Health Action, Inc.
- Hamilton Health Center
- Harbor Health Services, Inc.
- Holyoke Health Center, Inc.
- Lincoln Community Health Center, Inc.
- Lowell Community Health Center
- Migrant Health Center, Western Region, Inc.
- Neighborcare Health
- North East Medical Services
- North End Waterfront Health
- Open Door Community Health Centers
- Peak Vista Community Health Centers
- Presbyterian Medical Services
- Rural Health Corporation of Northeastern Pennsylvania
- Swope Health Services
- Tiburcio Vasquez Health Center, Inc.
Accessing Conference Handouts

The NACHC Mobile App is only accessible on mobile devices such as a smartphone, tablet, or Kindle. You can download the app by searching for “NACHC Mobile” in either the Apple Store or Google Play Store. If your device does not have access to these stores, the mobile app cannot be installed on your device.

If you wish to access items such as session handouts, evaluations, and speaker bios, simply log in to the NACHC Conferences website (https://conferences.nachc.org/nachc/) from your device; you can do this both during and ahead of the conference. Forgot your password? Go to the NACHC website at nachc.org. On the right side under Membership, click “Manage Your Account,” then click “Forgot Your Password” and enter your email address. You will immediately receive an email with your iMis login and password. Once you’ve logged in to the NACHC Conferences website, click on “Live Events” under the menu on the left side, then click on “Attend Event” in the box for CHI 2021 Community Health Institute & EXPO. From here you can access additional information for that event including: handouts, session evaluations, and certificates, and even recorded sessions shortly after the conference concludes.
Conference attendees will have Wi-Fi access during the 2021 CHI & EXPO! Thanks to a generous sponsorship on behalf of Pfizer RxPathways, internet access will be available throughout the CHI conference areas and EXPO Hall.

Simply follow these easy steps for access:

**To Log In:**

1. Search for NACHC CONFERENCE and double click it to connect.
2. Enter password: Patients
3. Open a web browser and the Welcome page and the Terms and Conditions of Use will appear.
4. Once you have reviewed and accepted the Terms and Conditions of Use, you will be redirected to NACHC's CHI website, where you can begin browsing the internet.

**Time Limit:**

Your internet access will have a time limit of three hours. You can be reconnected immediately after three hours by opening a new web browser window and accepting the Terms and Conditions of Use. If you are unable to access the Terms and Conditions of Use page, disconnect the NACHC CONFERENCE network and connect again.

Note: NACHC cannot provide end-user support and personal assistance for PC configuration or troubleshooting; and does not screen or restrict access to any content placed on or accessible through the internet.

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**Conference Code of Conduct**

All attendees, speakers, sponsors, and volunteers at our conference are required to agree with the following code of conduct. NACHC will enforce this code throughout the event. We expect cooperation from all participants to help ensure a safe environment for everyone.

*Our conference is dedicated to providing a harassment-free experience for everyone, regardless of gender, gender identity and expression, age, sexual orientation, disability, physical appearance, body size, race, ethnicity, or religion. We do not tolerate harassment of conference participants in any form. This also includes inappropriate physical contact and unwelcome sexual attention. Sexual language and imagery are not appropriate for any conference venue, including talks, workshops, social events, Twitter, and other online media. Participants asked to stop any harassing behavior are expected to comply immediately. Conference participants violating these rules may be sanctioned or expelled from the conference without a refund at the discretion of NACHC.*

If you are being harassed, notice that someone else is being harassed, or have any other concerns, please contact a member of the conference staff immediately.
Health Insurance for Health Centers

The Nonstop Wellness Impact Report for NACHC’s Value in Benefits Program

Even before COVID-19, out-of-pocket health insurance costs were reaching an all-time high for the average American and it’s only getting worse. Here’s how Nonstop is changing the status quo to support community health centers, their workforce and their families.

In 2019 and 2020, ViB’s Nonstop Wellness program saved 15,000 CHC employees and family members across 17 states

$12 million in out-of-pocket costs

and the health centers

$40 million in insurance premiums

To see if your health center with 50+ employees can benefit from Nonstop Wellness, visit: nonstopwellness.com/value-in-benefits

* Estimated savings based on employee and dependent consumption patterns. **This data is a baseline representation of the Nonstop Wellness premiums compared to a mid-level traditional fully-funded health plan and is calculated as part of the Nonstop Wellness renewal process.

CA #0111857

For a complete list of states and license numbers, please visit www.nonstopwellness.com/licenses.
Interact with speakers and colleagues both on-site and online!

- Questions for the presenters? DOWNLOAD the MOBILE APP and LOG IN!
- Participate in real-time polls? DOWNLOAD the MOBILE APP and LOG IN!
- Receive important updates? You guessed it – DOWNLOAD the MOBILE APP and LOG IN!

You will need your iMIS ID and password to log in to the mobile app.

**How to locate and download the Mobile App from Google Play Store or Apple:**

1. Launch the Google Play Store or App Store
2. Search for **NACHC Mobile**
3. Tap the event app icon/listing
4. Tap Install
5. Enter Google ID or Apple ID password and click OK
6. Tap Accept and Download
7. App will download and display on your phone
8. Tap the NACHC Mobile App
9. Tap the **≡** icon
10. Tap 2021 Convention & Community Health Institute

Once you have downloaded the app, you **MUST** log in to access presentations and participate in polls and feedback requests.

Note: Adobe Reader **MUST** be installed on your android device to open the presentations.

**Forgot your iMIS login and password?**

1. Go to a browser and type in **NACHC.org**
2. On the right side under Membership, click **Manage Your Account**
3. Click **Forgot Your Password**
4. Enter your email

You will immediately receive an email with your iMIS login and password. Still having problems? No worries. Stop by the Mobile App Help Desk in the Regency Foyer.
Feedback/Polling

Participate in workshops using the Feedback/Polling feature in the mobile app. Submit questions to the presenter(s) and respond to poll questions in real-time. You’ll see everyone’s comments and/or questions and you can up-vote the ideas you agree with.

HOW TO PARTICIPATE:

1. **Click on the session that you want to join**
2. **Up-Vote a Comment**
3. **Tap on your session**
4. **Respond to Polls when they appear**
NACHC Registration is located in the Regency Foyer. Registered attendees can pick up their registration packets, badges, and credentialing for the House of Delegates in the Regency Foyer during the following hours:

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<th>Registration</th>
<th>Credentialing</th>
<th>Speaker/Exhibitor Check-In</th>
</tr>
</thead>
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<tr>
<td>Friday, Aug 20</td>
<td>2:00pm – 6:00pm</td>
<td>2:00pm – 6:00pm</td>
<td>2:00pm – 6:00pm</td>
</tr>
<tr>
<td>Saturday, Aug 21</td>
<td>7:30am – 4:00pm</td>
<td>7:30am – 4:00pm</td>
<td>7:30am – 4:00pm</td>
</tr>
<tr>
<td>Sunday, Aug 22</td>
<td>8:00am – 4:00pm</td>
<td>8:00am – 10:00am</td>
<td>8:00am – 4:00pm</td>
</tr>
<tr>
<td>Monday, Aug 23</td>
<td>7:30am – 4:00pm</td>
<td></td>
<td>7:30am – 4:00pm</td>
</tr>
<tr>
<td>Tuesday, Aug 24</td>
<td>7:30am – 11:00am</td>
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<td>7:30am – 2:00pm</td>
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Speaker/Exhibitor Check-In

NACHC’s Speaker/Exhibitor Check-In is located in the Regency Foyer. All speakers and exhibitors are asked to report to this desk upon arrival at the conference. At this location, speakers will receive badges and review or upload presentations. Exhibitors will receive badges and booth packets.

Hotel Information

**Hyatt Regency Orlando**
9801 International Drive
Orlando, FL 32819
(407) 284-1234 Hotel Direct

NACHC gratefully acknowledges the following sponsor:

Hotel Key Cards

Consent to Use of Photographic Images

Registration and attendance at or participation in all NACHC conferences and other activities constitutes an agreement by the registrant to NACHC’s use and distribution (both now and in the future) of the registrant’s or attendee’s image or voice in photographs, videotapes, electronic reproductions, audio files and/or contents of any communications of such events and activities.
Conference Basics

Business Center
The Hyatt Regency Orlando Business Center can serve as your extended office while you're in town. Located on the Convention Level of Tower 1, the business center offers a full range of services including: photocopying, faxing, shipping, and much more.

**Business Center Hours:**

| Monday-Sunday | 9:00am – 5:00pm* |

*Hours are subject to change.

Cellular Telephones –
**PLEASE Turn OFF Your Cell Phone**
Please be considerate of others. Ringers on cell phones and other electronic devices should be turned off or switched to vibrate or silent mode in conference education sessions, meetings, and social events.

Conference Attire
We invite you to dress in comfortable business casual attire for the conference. Hotel meeting rooms can be chilly, so you are advised to bring a sweater or light jacket as well.

Health Center Board Members
Health Center Board Members are encouraged to visit with members of the NACHC Consumer/Board Member Committee. Share experiences with other board members from around the country and learn how to make the most of your conference experience. Committee members will be in the Regency Foyer for your convenience.

Job Board
A job board will be on display near NACHC Registration in the Regency Foyer. If you wish to advertise job vacancies for your organization, please post them on the job board. Please limit all job postings to one page.

Lost and Found
Please check with the hotel’s front desk for lost and found items.

Messages
In case of an emergency, callers should contact the hotel directly and request that a copy of their message be given to the NACHC Registration staff. The telephone number of the Hyatt Regency Orlando is (407) 284-1234. Messages will be posted on a designated message board near NACHC Registration in the Regency Foyer.

Membership
Organizations or individuals interested in NACHC Membership, please contact the NACHC office at (301) 347-0400. During the conference you can obtain a membership application by visiting the NACHC Information Center, in the Regency Foyer, on Friday and Saturday or the NACHC Membership Booth (#401), in the Regency Ballroom, Sunday through Tuesday.
Our specially certified pharmacy teams understand how to address the needs of communities who often face very unique challenges in healthcare. With Avita, you get the compassionate care you deserve.

Visit us online at avitapharmacy.com to learn more and transfer to Avita.
2021 CHI Track Titles and Descriptions

Track titles are referenced in both the conference At-A-Glance and within each session description as a topic/subject matter guide for conference participants.

Advocacy and Mobilization: From the grassroots to the grass tops, mobilizing health center advocates must be a priority for all. This track educates and equips learners with the essential skills necessary for sustained messaging and action on policy and legislative issues critical to the survival of the Health Center Program.

Health Center Essentials: Understanding the basic elements of the Health Center Program is essential for serving your community. This track highlights foundational concepts in financial and site operations, program compliance and performance improvement, and health care access for special and vulnerable populations.

Health Center Governance: A strong board that understands its role and effective governance practices is better able to govern the health center and help the health center adapt and thrive in the changing and complex health care environment. This track focuses on health center board roles and responsibilities, good governance practices, and highlights some critical issues for health centers through a governance lens. While these sessions are geared to a board member audience, staff who work with boards may also find them useful.

Innovation and Transformation: Some health centers are in the beginning stages of using innovative approaches to transform care and others are further down the path. Regardless, each stage along the continuum will impact the system of care. Understanding what transformation means to your health center and state is a critical part of the practice transformation process. This track delivers education and peer dialogue on the changing health care delivery system as well as reimbursement landscape via accountable care models, managed care contracting, and alternative payment methodologies.

Policy Analysis: How are recent changes in policy impacting your health center? This track identifies policy issues and the implications on the Health Center Program, site operations, funding, payers, and program requirements, in addition to understanding and applying the latest health center research demonstrating health center value.

Population Health and Quality Improvement: Providing your health center with the necessary tools to understand the evolving needs of your community and the use of a deliberate and defined improvement process is necessary to systematically improve the way care is delivered and improve population health. This track showcases educational sessions on care coordination and population health management, utilizing data to drive quality improvement, and highlighting effective case studies of health centers transforming their practice to provide value-based and competent care.

Workforce Investment in the Future: Are you investing in your health center’s staff and leaders today to build and maintain a high-performing, compassionate health center workforce that delivers high-quality, cost-effective, patient-centered care for the foreseeable future? This track explores resources, techniques, drivers and models to recruit, retain, train and care for your workforce; highlights current trends that make this all the more necessary; and examines approaches to make the case for growing workforce investments.
Continuing Education

By attending education workshops, participants may qualify for continuing education units. Only full-paying participants and daily registrants are eligible for continuing education credits.

Due to individual state-by-state requirements, nurses and lawyers should have their badges scanned, complete the Session Evaluation on the NACHC Mobile App, and go to the NACHC Online Library at https://conferences.nachc.org/nachc to download a certificate of completion to submit to state licensing organizations when applying for credits.

ACCOUNTING PROFESSIONALS (CPE)
The National Association of Community Health Centers, Inc. (NACHC) is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website at www.nasbaregistry.org. (Sponsor #108392)

Delivery Method: Group Live and Group Internet-Based
Program Level: Basic
Duration of Training: 2.5 days

This program is being considered by the National Association of State Boards of Accountancy (NASBA) for 9 continuing education contact hours in the “Specialized Knowledge” category.

For questions or complaints, please contact Helene Slavin at hslavin@nachc.com or (301) 347-0400.

PHYSICIANS (CME)
This program is being considered by the American Academy of Family Physicians (AAFP) for 7.5 continuing education contact hours.

SOCIAL WORKERS (CE)
This program is being considered by the National Association of Social Workers (NASW) for 7.5 continuing education contact hours. (Provider #886419070)

OTHER HEALTH PROFESSIONALS (CE)
The National Association of Community Health Centers, Inc. (NACHC) Certificate of Participation may be used toward state licensing requirements for a variety of disciplines requiring continuing education credits (e.g., health educators, nurses, physician assistants, doctors of osteopathic medicine, etc.). It is recommended that a Certificate of Participation and a copy of a conference program be submitted to your state-licensing agency.

Scanning and Evaluations
To receive Continuing Education Units (CEUs) at this NACHC conference, ALL attendees must:

- Have their conference badges scanned by room monitors at the end of each education session attended.

AND

- Complete session evaluations on the NACHC Mobile App at the conclusion of each session attended.

These simple steps ensure that CEUs are accurately processed and that valuable feedback is provided for the development of future NACHC programs.

In addition to earning educational credits through NACHC conference attendance, participants can receive credits online via the NACHC Online Library at https://conferences.nachc.org/nachc.
**NACHC Online Library —
Continuing education right at your fingertips**

The world of NACHC events is just a click away! The *NACHC Online Library* is your online portal to educational content from all NACHC events. All CHI education sessions are **FREE** to **ALL** paid 2021 CHI attendees.

This valuable online service provides access to meeting content on digital media — **WHENEVER** you need it — captured live and available to you via the *NACHC Online Library*. View courses online (as released for inclusion), captured as true multimedia re-creations with synchronized slides, handouts, and much more. This is an excellent training tool and resource for missed courses.

The *NACHC Online Library* provides:

- Quick and easy access to past and current content from NACHC conferences and other training events.
- The ability to earn additional continuing education (CME/CE/CEU) credits in the professional disciplines currently offered on-site at NACHC conferences.
- Session recordings.

Note: To access the *NACHC Online Library*, visit https://conferences.nachc.org/nachc and log in using your iMIS ID and password *(refer to page 12 for iMIS login)*. If you need login assistance or additional information, contact trainings@nachc.com or call (301) 347-0400.

This icon designates education sessions that will be live-streamed and recorded for the *NACHC Online Library*. These sessions will be available online after the conference and are **FREE** to **ALL** paid 2021 CHI attendees.
Our Mission
Building healthier communities through partnerships by improving health equity and expanding access to care

340B Third-Party Administrator (TPA)

A Full-Service TPA Solution
- Financial controls & insights
- Split-billing
- Claim capture optimization
- Inventory & eligibility
- Audit & compliance

In-House Pharmacy Solutions

Entity or Tango Owned
- We manage the entire build-out process, space design, and inventory management
- Ensure compliance & HRSA audit readiness
Visit the NACHC Information Center

Visit staff at the **NACHC Information Center**, in the Regency Foyer, where you can learn more about NACHC activities and the many ways that NACHC supports community health centers. Stop by, ask questions, and learn more about all that NACHC has to offer.

Visit the NACHC Booth

From advocacy to training and technical assistance, whether you’re looking for information on the latest and greatest health center research, or NACHC Membership benefits, visit the NACHC booth (#401).

Become a Health Center Advocate

Becoming a Community Health Center Advocate has never been easier – or more important! **Become an advocate by going to the Health Center Advocacy Network’s mobile-friendly website at** [www.hcadvocacy.org/join](http://www.hcadvocacy.org/join). By signing up as an advocate, you will receive key policy and advocacy information, as well as Advocacy Calls to Action. Raise your voice and take action to support community health centers and the 29 million patients they serve.

Conviértase en un defensor de los centros de salud

Hacerse un defensor de los centros de salud nunca ha sido más fácil – ¡ni más importante! **Únase a la red de defensores de los centros de salud a través de nuestro sitio de web en** [www.hcadvocacy.org/ladefensa](http://www.hcadvocacy.org/ladefensa). Al hacerse un defensor, recibirá información importante sobre las políticas y la defensa de los centros de salud. También, recibirá llamadas a la acción. Levante su voz y apoyar los centros de salud y los 29 millones de pacientes que sirven.

Did you get today's email?

Check your inbox every morning for the **Daily Rundown** to stay updated on all the exciting events happening during the 2021 CHI & EXPO.
NACHC Talks

NACHC Talks are brief industry talks that address topics relevant to the business of community-based health care. During our NACHC Talks, you’ll hear from community health leaders, innovators, and NACHC experts who will share the latest industry insights, products and services, and best practices that you can put into action immediately. Available to watch on-demand through the virtual conference website, https://conferences.nachc.org/nachc/, NACHC Talks are the perfect complement to your morning coffee or afternoon break.

NT-1 PRAPARE 101: Using PRAPARE to Assess and Address Social Needs

Identifying the socioeconomic and structural drivers of poor health outcomes and higher costs is increasingly important when caring for complex patients. By collecting standardized data on the social determinants of health (SDOH), using the PRAPARE tool, community health centers can better understand the complexity of their patient populations and use that information for a variety of purposes including providing more appropriate care, better allocating limited resources, targeting interdisciplinary teams, and providing needed social services—either in-house or through community partnerships.

The Protocol for Responding to and Assessing Patients’ Assets, Risks and Experiences (PRAPARE) is a standardized SDOH needs assessment tool developed by the National Association of Community Health Centers, the Association of Asian Pacific Community Health Organizations, and the Oregon Primary Care Association to help community health centers engage patients and inform care and payment transformation. This pre-recorded session will introduce PRAPARE, and address how health centers are implementing it and how it has accelerated care improvements, population health, and health equity.

ATTENTION HEALTH CENTER STAFF!!

National Training and Technical Assistance Needs Assessment
Available through October 1, 2021!
Make your voice and needs known!

The National Training and Technical Assistance Needs Assessment was designed in collaboration with HRSA funded National Training and Technical Assistance Partners (NTTAPs).

For more information, visit https://bit.ly/health-center-needs-assessment!
Point of Contact: KaRon Campbell, Campbell@nachc.org

This project was supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under cooperative agreement number U30CS16089, Technical Assistance to Community and Migrant Health Centers and Homeless for $6,625,000.00. This information or content and conclusions are those of the author and should not be construed as the official position or policy of, nor should any endorsements be inferred by HRSA, HHS or the U.S. Government.
#NACHCEvent Social Media

Join the online conversation at the NACHC Community Health Institute (CHI) & EXPO using #NACHCEvents when you post about the CHI on Facebook, Twitter, and Instagram. Share your conference experience with others in real time as events unfold. Also, be sure to follow @NACHC on Twitter (www.twitter.com/nachc) for important updates before and during the conference.

Virtual Poster Hall

The Community Health Institute (CHI) & EXPO is the ideal place to learn about current health center research activities and innovations. Discover the results of innovative research initiatives and enjoy the opportunity to ask in-depth questions within the Virtual Poster Hall. The Virtual Poster Hall is located at https://conferences.nachc.org/nachc.

Both in-person and virtual attendees have access to the Virtual Poster Hall. Attendees can view the poster abstracts, posters, videos, and other resources. A discussion board is located within each poster listing to pose questions and comments to the authors.

A.T. Still University-School of Osteopathic Medicine

This is the eleventh graduating class of A.T. Still University-School of Osteopathic Medicine in Arizona (ATSU-SOMA), with a very high percentage of these graduates continuing their professional journey into primary care. NACHC and ATSU continue their partnership in the development of America’s primary care physicians through the university’s innovative model of medical education, linking osteopathic training to the nation’s community health centers. See these student and faculty posters and become inspired by their commitment to community health and their vision of primary care delivery for the future.

The National Center for Community Health Research (NCCHR), framed within the Quadruple Aim, was developed out of the NACHC and A.T. Still University alliance and is a center within the A.T. Still Research Institute.
**Put Your Health First**

Get the preventive services that are right for you!

Take advantage of these and other services available at no cost to adults under most health coverage.

- Blood pressure and cholesterol screenings
- Alcohol misuse and tobacco use counseling
- Type 2 Diabetes Screening
- Aspirin use for some adults
- Colorectal cancer screening for adults over 50
- Depression screening
- Diet counseling and obesity screening
- Hepatitis B and C screening
- HIV screening and STD prevention counseling
- Lung Cancer screening for some adults

**Immunization Vaccines:**
- Hepatitis A and B
- Herpes Zoster
- Human Papillomavirus (HPV)
- Influenza (Flu Shot)
- Measles, Mumps, Rubella
- Meningococcal
- Pneumococcal
- Tetanus, Diphtheria, Pertussis
- Varicella (Chicken Pox)

**COST TIP**

Most preventive services are covered at no cost. However, if you receive additional services, you may be billed. Ask your provider’s office or plan to explain any charges.

For additional resources and a full list of the preventive services covered at no cost sharing under most health plans, please visit go.cms.gov/c2c.
Networking Events

Sunday, August 22

EXPO Opening Reception
5:00pm – 6:30pm  Regency Ballroom
Join us as we celebrate the grand opening of the NACHC 2021 Community Health Institute (CHI) & EXPO! Take this opportunity to visit with colleagues and learn more about the innovative services and products that NACHC vendors will be showcasing throughout the EXPO. Identify new technologies and solutions that will enhance your health center operations and your overall delivery of patient care.

New Member Welcome Reception (Invitation Only)
6:30pm – 7:30pm  Celebration 1-2
NACHC welcomes all New Members, as well as those considering membership, to this event. This is an ideal opportunity to meet and build relationships with fellow health center professionals, exchange ideas, and learn about the many benefits of NACHC Membership.

Monday, August 23

Continental Breakfast in EXPO Hall
7:30am – 8:30am  Regency Ballroom
Meet your colleagues for coffee in the Expo Hall. Here’s a chance to catch up while you discover the latest in products and services that will benefit your health center. Meet new friends and get to know NACHC exhibitors. Networking is all about building partnerships!

NACHC 50th Anniversary Networking Reception
6:00pm – 8:00pm  Windermere Ballroom
We Are Family!
Join us Monday night for a very special reception celebrating NACHC’s 50-Year Anniversary! It’s been a long time since the NACHC family has been together under one roof so let’s turn Zoom off for a while, “let our hair down,” and catch up with old friends and make some new ones. P.S. Make sure to make it by 6:30pm for the big toast to 50 years of history, unity, and achievements!

Tuesday, August 24

Continental Breakfast in EXPO Hall
7:30am – 8:30am  Regency Ballroom
Make this another opportunity to network with colleagues and take advantage of meeting with NACHC exhibitors one-on-one.
EXPO

Sunday, August 22 – Tuesday, August 24

Regency Ballroom

CHI EXPO

Meet one-on-one with NACHC exhibitors for an introduction to products and services that can help you build and manage your health care business! Events are planned throughout the 2021 CHI EXPO where you can network with other industry professionals and discover innovative practices that are making a difference in health centers across the country. And don’t forget, there are great prizes to win just by visiting the EXPO floor!

**Hours:**
- Sunday, August 22: 12:00pm – 6:30pm
- Monday, August 23: 7:30am – 3:30pm
- Tuesday, August 24: 7:30am – 10:30am

Visit the Community Health Ventures Partners

Community Health Ventures (CHV) is the business development affiliate of NACHC. CHV operates several programs on behalf of NACHC and community health centers including:

- Value in Purchasing (ViP)
- Value in Staffing (ViS)
- Value in Laboratory (ViL)
- Value in Benefits (ViB)
- Value in Dental (ViD)
- 340Better

**During the 2021 CHI EXPO, 10 of our many partners will be located throughout the EXPO floor. Visit these featured CHV partners at booths 304, 308, 319, 506, 519, 606, 607, 709, 802, and 919.** These booths will be designated with white draping in the Regency Ballroom. All of our partners are to be recognized for the many ways they make CHV programs possible.

EXPO Opening Reception

Sunday, August 22, 5:00pm – 6:30pm

Celebrate the opening of the NACHC 2021 Community Health Institute (CHI) & EXPO with colleagues and NACHC exhibitors! Identify new technologies and services that can help you lower the cost of doing business, while improving patient care.

**NACHC gratefully acknowledges the following sponsor:**
Tote Bags

**NACHC gratefully acknowledges the following sponsor:**
Lanyards

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#NACHCEvents
**NACHCopoly!**

While networking with colleagues and exhibitors at the CHI EXPO, make sure to play *NACHCopoly* for the chance to win great prizes!

**It's easy to play:**

Step 1: You’ll find the EXPO game card in your registration bag. Simply visit all the exhibitors featured on the game card and collect their individual game stamps.

Step 2: Once you’ve collected all *NACHCopoly* game stamps from participating exhibitors, your game card is officially complete!

Step 3: Now just drop off your game card at the NACHC booth (#401), in the Regency Ballroom, and you are automatically entered for a chance to go home with great prizes!

**All completed game cards must be submitted to the NACHC booth by 10:00am on Tuesday, August 24 to be eligible for the prize drawings.**

**Prizes will be awarded at 10:15am on Tuesday, at the NACHC booth (#401), in the Regency Ballroom.**

**You MUST be present to claim all prizes.**

---

**Need Help?**

We want to ensure that your attendance at this conference is an enjoyable experience. If we can be of any assistance, please call on any member of the Meetings Team.

Mary Hawbecker  
Senior Vice President  
NACHC Operations and Chief Financial Officer

Jason G. Watkins, CMP  
Associate Vice President  
Conferences and Exhibits

Lisette Garrity, CMP  
Director  
Meetings Logistics and Housing

Amaia Stecker, MBA, MA  
Deputy Director  
Exhibits and Sponsorships

Helene Slavin  
Specialist  
Meetings and Event Technology
Health Center Governance Resources

NACHC has over **50 tools, videos/modules, and resources to support health center boards.**

**Governance Fundamentals**
- Governance Guide for Health Center Boards (English/Spanish)
- Customizable Board Member Orientation Template and Facilitator Guide* (English/Spanish)

**Short Videos and E-learning Modules**
- Modules on Board Financial Oversight (five-part series, English/Spanish)
- The Board’s Role in Strategic Planning
- Accountable Care for Health Center Boards
- And more

**COVID-19 Response and Recovery**
NACHC offers resources to address the impact of the pandemic on board oversight, center strategy, business continuity planning, HRSA Health Center Program Compliance and more.*

Find resources on the Health Center Resource Clearinghouse, Governance “Quick Finds” page at
[https://www.healthcenterinfo.org/quick-finds-governance/](https://www.healthcenterinfo.org/quick-finds-governance/)
BKD’s Grant Tracking and Paycheck Protection Program Tool can help support your CHC’s record-keeping and expense allocation strategy. Customizable to your general ledger and payroll periods, this handy resource also includes checks and balances to help ensure you’re reconciling back to your general ledger system.

Learn more at bkd.com/chc.

Everyone needs a trusted advisor. Who’s yours?
**Education Sessions At-A-Glance**
*(as of July 23 and subject to change)*

All times listed are Eastern.

**Friday, August 20, 2021**

<table>
<thead>
<tr>
<th>Time</th>
<th>Session Description</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>1:00pm - 5:00pm</td>
<td>PCA and HCCN General Session (Invitation Only and Special Registration Required)</td>
<td>Plaza H</td>
</tr>
<tr>
<td>2:00pm - 6:00pm</td>
<td>Credentialing</td>
<td>Regency Foyer</td>
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<tr>
<td>2:00pm - 6:00pm</td>
<td>Registration</td>
<td>Regency Foyer</td>
</tr>
<tr>
<td>2:00pm - 6:00pm</td>
<td>Speaker/Exhibitor Check-In</td>
<td>Regency Foyer</td>
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</tbody>
</table>

**Saturday, August 21, 2021**

<table>
<thead>
<tr>
<th>Time</th>
<th>Session Description</th>
<th>Location</th>
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</thead>
<tbody>
<tr>
<td>7:30am - 4:00pm</td>
<td>Credentialing</td>
<td>Regency Foyer</td>
</tr>
<tr>
<td>7:30am - 4:00pm</td>
<td>Registration</td>
<td>Regency Foyer</td>
</tr>
<tr>
<td>7:30am - 4:00pm</td>
<td>Speaker/Exhibitor Check-In</td>
<td>Regency Foyer</td>
</tr>
<tr>
<td>8:00am - 2:45pm</td>
<td>Board Member Boot Camp</td>
<td>Windermere Ballroom</td>
</tr>
</tbody>
</table>

**Sunday, August 22, 2021**

<table>
<thead>
<tr>
<th>Rooms</th>
<th>Plaza D-G</th>
<th>Plaza H-K</th>
<th>Florida Ballroom</th>
<th>Orlando Ballroom</th>
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</thead>
<tbody>
<tr>
<td>8:00am - 10:00am</td>
<td>Credentialing</td>
<td>Regency Foyer</td>
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<tr>
<td>8:00am - 4:00pm</td>
<td>Registration</td>
<td>Regency Foyer</td>
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<tr>
<td>8:00am - 4:00pm</td>
<td>Speaker/Exhibitor Check-In</td>
<td>Regency Foyer</td>
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<tr>
<td>10:00am - 12:00pm</td>
<td>NACHC House of Delegates Annual Meeting (doors open at 9:30am)</td>
<td>Windermere Ballroom</td>
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<tr>
<td>12:00pm - 6:30pm</td>
<td>EXPO Hall Open</td>
<td>Regency Ballroom</td>
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<tr>
<td>1:30pm - 2:45pm</td>
<td><strong>CSA1</strong> Recent 340B Developments Update</td>
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<tr>
<td>3:00pm - 5:00pm</td>
<td><strong>CGS1</strong> Opening General Session</td>
<td>Windermere Ballroom</td>
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<tr>
<td>5:00pm - 6:30pm</td>
<td>EXPO Opening Reception</td>
<td>Regency Ballroom</td>
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<tr>
<td>6:30pm - 7:30pm</td>
<td><strong>CSD1</strong> Sparking a FHIR: How New Health IT Standards Will Change Your EHR</td>
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**Policy Analysis**

**Health Center Governance**

**Innovation and Transformation**

**Innovation and Transformation/Policy Analysis**

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All times listed are Eastern.
Monday, August 23, 2021

<table>
<thead>
<tr>
<th>Rooms</th>
<th>Plaza D-G</th>
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<tbody>
<tr>
<td>7:30am - 8:30am</td>
<td>Continental Breakfast in EXPO Hall</td>
<td>Regency Ballroom</td>
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<tr>
<td>7:30am - 3:30pm</td>
<td>EXPO Hall Open</td>
<td>Regency Ballroom</td>
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<tr>
<td>7:30am - 4:00pm</td>
<td>Registration</td>
<td>Regency Foyer</td>
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<tr>
<td>7:30am - 4:00pm</td>
<td>Speaker/Exhibitor Check-In</td>
<td>Regency Foyer</td>
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<tr>
<td>8:45am - 10:00am</td>
<td><strong>CMA1</strong> Innovative Uses of PRAPARE to Improve Population Health of Racial/Ethnic Groups and Special Populations</td>
<td><strong>CMB1</strong> Life After COVID: What to Do When the Money Runs Out</td>
<td><strong>CMC1</strong> Under Pressure about Blood Pressure? Reimagining Hypertension Care Models, Addressing Care Disruptions, and Ensuring Health Equity in a Post-Pandemic Environment</td>
<td><strong>CMD1</strong> Building Better Futures: A Peer Success Story on the Value of Collaboration and Analytics</td>
</tr>
<tr>
<td>10:00am - 10:30am</td>
<td>Refreshment Break in EXPO Hall</td>
<td>Regency Ballroom</td>
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<tr>
<td>10:30am - 12:30pm</td>
<td><strong>CGS2</strong> General Session</td>
<td>Windermere Ballroom</td>
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<tr>
<td>12:30pm - 1:30pm</td>
<td>DEDICATED EXPO TIME Refreshment Break in EXPO Hall (Lunch on your own)</td>
<td>Regency Ballroom</td>
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<tr>
<td>1:30pm - 2:45pm</td>
<td><strong>CMA2</strong> Evaluating Quality and Cost in Primary Care Post-Pandemic</td>
<td><strong>CMB2</strong> Diversity, Equity, Inclusion: Considerations for Health Center Boards</td>
<td><strong>CMC2</strong> The FTCA Program During the Current National Public Health Emergency and as We Recover: What We’ve Learned and What Must Change</td>
<td><strong>CMD2</strong> Financial Strategic Planning: Using Data to Make Meaningful Changes in a Community Health Center</td>
</tr>
<tr>
<td>2:45pm - 3:15pm</td>
<td>Refreshment Break in EXPO Hall</td>
<td>Regency Ballroom</td>
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<tr>
<td>3:15pm - 4:30pm</td>
<td><strong>CMA3</strong> HRSA’s Bureau of Primary Health Care Update</td>
<td><strong>CMB3</strong> Resetting Fundraising Expectations as Health Centers Emerge from COVID-19</td>
<td><strong>CMC3</strong> Responding to COVID-19 in Homeless Populations: Lessons Learned and Looking Ahead</td>
<td><strong>CMD3</strong> A Workforce Reflecting the Diversity of the Community: The Role of Leaders in Advancing the Vision</td>
</tr>
<tr>
<td>6:00pm - 8:00pm</td>
<td>NACHC 50th Anniversary Networking Reception</td>
<td>Windermere Ballroom</td>
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## Tuesday, August 24, 2021

<table>
<thead>
<tr>
<th>Rooms</th>
<th>Plaza D-G</th>
<th>Plaza H-K</th>
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<tbody>
<tr>
<td>7:30am - 8:30am</td>
<td>Continental Breakfast in EXPO Hall</td>
<td>Regency Ballroom</td>
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<tr>
<td>7:30am - 10:30am</td>
<td>EXPO Hall Open</td>
<td>Regency Ballroom</td>
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<tr>
<td>7:30am - 11:00am</td>
<td>Registration</td>
<td>Regency Foyer</td>
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<tr>
<td>7:30am - 2:00pm</td>
<td>Speaker/Exhibitor Check-In</td>
<td>Regency Foyer</td>
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<tr>
<td>8:45am - 10:00am</td>
<td>CTuA1 NACHC Federal Affairs Hill Update</td>
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<td></td>
<td>CTuD1 Enabling Innovative Remote Patient Care</td>
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<td></td>
<td>CTuB1 Where Things Stand on HRSA’s Operational Site Visit: What to Expect, How to Prepare, and Insights from the Field</td>
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<td>CTuC1 Health Center Boards: Navigating the Ongoing Complexity of Financial Oversight</td>
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<td></td>
<td>Advocacy and Mobilization/Policy Analysis</td>
<td></td>
<td>Health Center Governance</td>
<td>Innovation and Transformation</td>
</tr>
<tr>
<td>10:00am - 10:30am</td>
<td>Refreshment Break in EXPO Hall</td>
<td>(Prize Drawing at 10:15am)</td>
<td>Regency Ballroom</td>
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<tr>
<td>10:30am - 12:30pm</td>
<td>CGS3 General Session</td>
<td>Windermere Ballroom</td>
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<tr>
<td>12:30pm - 1:30pm</td>
<td>Lunch on your own</td>
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<tr>
<td>1:30pm - 2:45pm</td>
<td>CTuA2 Access to Gender-Affirming Health Care for Transgender and Gender Diverse Youth: Best Practices for Advocating for Your Patients and Clients</td>
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<td>CTuB2 Integrating Community Health Workers into Health Center Care Teams</td>
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<td>CTuC2 Oral Health Adapting and Advancing: Perspectives on Whole-Person Care, Data, Policy, and Workforce</td>
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<td></td>
<td>CTuD2 Secrets to Sustainable Advocacy</td>
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<tr>
<td></td>
<td>Advocacy and Mobilization/Policy Analysis</td>
<td>Workforce Investment in the Future</td>
<td>Advocacy and Mobilization/Health Center Governance</td>
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</table>

This program is supported by the Health Resources and Services Administration (HRSA), of the U.S. Department of Health and Human Services (HHS), as part of an award totaling $6,625,000. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement by, HRSA, HHS, or the U.S. Government. For more information, please visit HRSA.gov.
Attention Health Centers: Need Training? Technical Assistance? Infrastructure Support?

HRSA supports twenty (21) National Training and Technical Assistance Partners (NTTAPs) working specifically to advance health center operations and patient outcomes. These NTTAPs work in coordination with each other, your state/regional primary care associations, and health center controlled networks to provide expert training and technical assistance, often at free or reduced cost.

Check out the Health Center Resource Clearinghouse: healthcenterinfo.org, the one-stop shop for all your resource needs. We are here to serve you!

### National Training and Technical Assistance Partners (NTTAPs)

<table>
<thead>
<tr>
<th>Name</th>
<th>Website</th>
</tr>
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<tbody>
<tr>
<td>Association of Asian Pacific Community Health Organizations (AAPCHO)</td>
<td><a href="https://aapcho.org/">https://aapcho.org/</a></td>
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<tr>
<td>Association of Clinicians for the Underserved (ACU)</td>
<td><a href="https://clinicians.org/">https://clinicians.org/</a></td>
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<tr>
<td>Capital Link</td>
<td><a href="https://www.caplink.org/">https://www.caplink.org/</a></td>
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<tr>
<td>Community Health Center, Inc. (CHC Inc.)</td>
<td><a href="https://www.chc1.com/">https://www.chc1.com/</a></td>
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<tr>
<td>Corporation for Supportive Housing (CSH)</td>
<td><a href="https://www.csh.org/">https://www.csh.org/</a></td>
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<tr>
<td>Farmworker Justice</td>
<td><a href="https://www.farmworkerjustice.org/">https://www.farmworkerjustice.org/</a></td>
</tr>
<tr>
<td>Futures Without Violence (FUTURES)</td>
<td><a href="https://www.futureswithoutviolence.org/">https://www.futureswithoutviolence.org/</a></td>
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<tr>
<td>Health Information Technology, Evaluation, and Quality Center (HITEQ)</td>
<td><a href="https://hiteqcenter.org/">https://hiteqcenter.org/</a></td>
</tr>
<tr>
<td>Health Outreach Partners (HOP)</td>
<td><a href="https://outreach-partners.org/">https://outreach-partners.org/</a></td>
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<tr>
<td>Migrant Clinicians Network (MCN)</td>
<td><a href="https://www.migrantclinician.org/">https://www.migrantclinician.org/</a></td>
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<tr>
<td>MHP Salud</td>
<td><a href="https://mhp.salud.org/">https://mhp.salud.org/</a></td>
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<tr>
<td>National Association of Community Health Centers (NACHC)</td>
<td><a href="http://nachc.org/">http://nachc.org/</a></td>
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<tr>
<td>National Center for Equitable Care for Elders (ECE)</td>
<td><a href="https://ece.hsdm.harvard.edu/">https://ece.hsdm.harvard.edu/</a></td>
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<tr>
<td>National Center for Farmworker Health (NCFH)</td>
<td><a href="http://nchf.org">http://nchf.org</a></td>
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<tr>
<td>National Center for Health in Public Housing (NCHPH)</td>
<td><a href="http://nchph.org/">http://nchph.org/</a></td>
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<tr>
<td>National Center for Medical-Legal Partnership (NCMLP)</td>
<td><a href="http://medical-legalpartnership.org">http://medical-legalpartnership.org</a></td>
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<tr>
<td>National Health Care for the Homeless Council (the Council)</td>
<td><a href="https://nnchc.org/">https://nnchc.org/</a></td>
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<tr>
<td>National LGBTQIA+ Health Education Center</td>
<td><a href="https://www.lgbtqiahealtheducation.org/">https://www.lgbtqiahealtheducation.org/</a></td>
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<tr>
<td>National Network for Oral Health Access (NNOHA)</td>
<td><a href="https://nnoha.org/">https://nnoha.org/</a></td>
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<tr>
<td>National Nurse-Led Care Consortium (NNCC)</td>
<td><a href="https://nurseledcare.phmc.org/">https://nurseledcare.phmc.org/</a></td>
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<tr>
<td>School-Based Health Alliance (SBH4All)</td>
<td><a href="https://www.sbh4all.org/">https://www.sbh4all.org/</a></td>
</tr>
</tbody>
</table>


All projects listed are supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling $6,625,000 with individually noted percentage financed with non-governmental sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit [HRSA.gov](https://www.hrsa.gov).
Friday, August 20
Saturday, August 21
The Value in Purchasing (VIP) Program is the only national group purchasing organization (GPO) endorsed by NACHC.

VIP is a partnership with Provista-Vizient, the largest GPO in the country. The program offers over 1 million items and services at discounted rates.

**ViP Partners:**

The Value in Purchasing (VIP) Program is the only national group purchasing organization (GPO) endorsed by NACHC. VIP is a partnership with Provista-Vizient, the largest GPO in the country. The program offers over 1 million items and services at discounted rates.

---

Community Health Ventures By The Numbers

- Over 1,200 Health Center Systems Utilizing CHV Programs
- Over 1,000,000 Products and Services Under Contract
- Over $14 Billion Dollars in Savings Achieved by CHCs
- Billions Dollars in Total Purchases By CHCs since 2001

**CHV Contact Info:**

**Rodrigo Peredo**
Vice President of Sales and Client Services  
[el] [email protected]  
[ph] 703-739-7314  
[fx] 703-895-0817

**Alex Vactor**
Executive Sales Associate  
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[fx] 703-895-0817

**Steve Perez**
Member Support Specialist  
[el] [email protected]  
[ph] 703-739-7313  
[fx] 703-895-0817

Community Health Ventures, Inc. | 211 N Union Street | Suite 200 | Alexandria, VA 22314  
[ph] 1-888-299-0124  
[fx] 703-995-0817  
[el] ventures@nachc.com  
www.communityhealthventures.com
Schedule
Friday, August 20

1:00pm – 5:00pm  PCA and HCCN General Session  Sponsored by
(Invitation Only and Special Registration Required)
Sponsored by
Plaza H

2:00pm – 6:00pm  Registration and Credentialing
2:00pm – 6:00pm  Speaker/Exhibitor Check-In

Schedule
Saturday, August 21

7:30am – 4:00pm  Registration and Credentialing
7:30am – 4:00pm  Speaker/Exhibitor Check-In
8:00am – 2:45pm  NACHC Board Member Boot Camp

PARTNERS
• National Training and Technical Assistance Partners (NTTAPs)
• Primary Care Associations
• Health Center Controlled Networks

OBJECTIVES
• Advance health centers’ continuous learning
• Serve as a pathway for increasing access and dissemination of promising practices and interventions

Includes over 300 resources related to COVID-19 recovery and vaccine distribution!

Unless otherwise noted, all projects listed are supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling $6,625,000 with individually noted percentage financed with non-governmental sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit HRSA.gov.
# Education Sessions

**Friday, August 20**

Education sessions do not have prerequisites/pre-work unless otherwise noted within their descriptions.

*NACHC is a nonpartisan and noncommercial organization. Conference speaker presentations may not necessarily reflect the views of NACHC and the presence of vendors, exhibitors, and sponsors does not constitute endorsement of vendor products or services.*

[Icon] This icon designates sessions that will be live-streamed and recorded for the NACHC Online Library.

<table>
<thead>
<tr>
<th>Time</th>
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Education Sessions  
Saturday, August 21

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<td>Windermere Ballroom</td>
<td>NACHC Board Member Boot Camp</td>
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</tbody>
</table>

**Special Registration Required**
(refer to NACHC CHI Registration Form)

Note: Coffee will be provided for all on-site Boot Camp participants from 7:30am – 9:00am.

Health centers operate in a changing and increasingly complex health care environment. It is important that health center board members understand the role of the board and their responsibilities as board members. Board Member Boot Camp begins with a review of board roles and responsibilities and an overview of the legal duties of board members. This training provides a deep dive into several areas of responsibility including quality oversight and financial oversight, and an introduction to advocacy for board members. Participants will also learn about available resources regarding health center board roles.

**CBC1  Part 1: Overview of Health Center Board Roles and Legal Duties of Board Members**

Boards of directors play a vital role in the overall success and sustainability of health centers. This segment will review the roles and responsibilities of the board, and address the legal duties of board members and importance of the board-CEO partnership. Discussion will also include the board’s oversight of the Health Resource and Services Administration (HRSA) Health Center Program.

**Presenter(s):**
- **Jacqueline C. Leifer, Esq.**, Senior Partner, Feldesman Tucker Leifer Fidell LLP
- **Deborah Morrison**, Board Chair, Roanoke Chowan Community Health Center
- **Avni Shridharani, MHS**, President, Community Health Strategies LLC
- **Rachel Gonzales-Hanson**, Senior Vice President, Western Operations, NACHC
10:00am – 10:30am
Break

10:30am – 11:30am
**CBC2**  ▶  **Part 2: The Fundamentals of Board Financial Oversight**

The board is responsible for safeguarding the organization's assets. This segment covers the establishment of financial priorities for the health center, budget approval, internal control policies and procedures, long-range planning, financial statements, and the audit.

*Presenter(s):*
- **Mary Hawbecker, CPA**, Senior Vice President, Operations and CFO, NACHC
- **Gervean Williams**, Director, Finance Training and Technical Assistance, NACHC

11:30am – 12:45pm
Lunch on your own

12:45pm – 2:45pm
**CBC3**  ▶  **Part 3: Critical Components of Health Center Governance: Quality Oversight and Board Member Advocacy**

This section will combine two critical focus areas for health center boards:

1. **Providing Oversight of Quality** - Providing quality health care services is central to the mission of health centers. The governing board has a critical role in providing oversight of the quality assurance and quality improvement program. This segment defines quality and discusses the board's oversight role related to quality.

2. **Board Member Advocacy** - This segment will include an introduction to advocacy for board members.

At the conclusion, participants will have an opportunity to reflect on content they will take back to their boards or implement to make themselves more effective board members.

*Presenters:*
- **A. Seiji Hayashi, MD, MPH, FAAFP**, Chief Transformation Officer and Medical Director, Mary's Center
- **Steven Sera, AAMS®**, Board President, MHC Healthcare
- **Avni Shridharani, MHS**, President, Community Health Strategies LLC
- **Susan Burton**, Director, National Grassroots Advocacy, NACHC
True Partners in Care

Centene is committed to transforming the health of the communities we serve, one individual at a time. We know that every community faces unique challenges, which is why each of our health plans are developed and staffed locally. Through our partnerships with FQHCs, hospitals, and physicians, we offer better solutions for better outcomes at lower costs.

PROUD SPONSOR OF THE 2021 NACHC COMMUNITY HEALTH INSTITUTE & EXPO

Centene state health plans reflect our core belief that healthcare is best delivered locally.
Schedule
Sunday, August 22

8:00am – 10:00am  Credentialing  Regency Foyer
8:00am – 4:00pm  Registration  Regency Foyer
8:00am – 4:00pm  Speaker/Exhibitor Check-In  Regency Foyer
10:00am – 12:00pm  NACHC House of Delegates Annual Meeting
(doors open at 9:30am)  Windermere Ballroom
12:00pm – 6:30pm  EXPO Hall Open  Regency Ballroom
1:30pm – 2:45pm  Education Sessions
3:00pm – 5:00pm  CGS1 Opening General Session  Windermere Ballroom
5:00pm – 6:30pm  EXPO Opening Reception  Regency Ballroom
6:30pm – 7:30pm  New Member Welcome Reception (Invitation Only)  Celebration 1-2

Announcing...

NACHC’s Combined Health Center CEO – CFO Leadership Institute
A Pre 2021 Financial, Operations Management and Information Technology Conference Event
Coming October 2021

Take advantage of this opportunity for CEO/CFO networking and leadership skills and competencies development. Participants will be able to:

- Examine strategic roles as leaders within their organization.
- Demonstrate knowledge of key health center performance measures.
- Utilize key strategies to ensure productive working relationships with key partners.
- Identify and implement key strategies to achieve a high performing health center.

Check for details at https://www.nachc.org/trainings-and-conferences/leadership-development/!
# Education Sessions

**Sunday, August 22**

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<thead>
<tr>
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<td>Regency Ballroom</td>
<td>EXPO Hall Open</td>
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</table>

**1:30pm – 2:45pm**  
**EDUCATION SESSIONS**

**NTTAP Featured**

**CSA1**  
**Recent 340B Developments Update**

CPE: 1.5  
CME/CE/CEU: 1.25  
Level: Basic  
Topic: Policy Analysis

Speakers will provide updates on the latest policy and reimbursement developments in the 340B space, including on the Hill, at HRSA, in states, and in contracting.  

**Moderator:**  
Vacheria Tutson, JD, Director, Regulatory Affairs, NACHC  
**Presenter(s):**  
Tim Mallett, RPh, 340B ACE, Vice President, Pharmacy Services, 340Basics  
Jason Reddish, JD, Partner, Feldesman Tucker Leifer Fidell LLP  
Sue Veer, MBA, President and CEO, Carolina Health Centers, Inc.  
Brandon L. Jones, Director, Health Center Operations and Human Resources, NACHC
Legal Considerations for Health Center Boards

CPE: 1.5  CME/CE/CEU: 1.25
Level: Intermediate
Prerequisite: Some knowledge of health center board roles.
Topic: Health Center Governance

Top legal considerations for health center boards, including those related to the pandemic, will be addressed during this session. Issues will include the latest thinking around board oversight of corporate compliance, key governance considerations related to Health Center Program compliance, and other key legal issues.

Presenter(s):
Jacqueline C. Leifer, Esq., Senior Partner, Feldesman Tucker Leifer Fidell LLP
Avni Shridharani, MHS, President, Community Health Strategies LLC
Deborah Morrison, Board Chair, Roanoke Chowan Community Health Center

See the Forest AND the Trees: TelePrEP as a Point of Access for Health Centers

CPE: 1.5  CME/CE/CEU: 1.25
Level: Basic
Topic: Innovation and Transformation

Health center operations were transformed overnight because of the COVID epidemic. Telemedicine services skyrocketed allowing patients and providers to connect virtually and telephonically. While this benefited numerous patients, not all services could be provided in a telehealth setting. HIV Prevention services, specifically PrEP, saw a drastic decline in usage during the height of the epidemic in the United States. However, some health centers found innovative ways to still provide HIV Prevention services.

In this session, you’ll learn how a health center innovated HIV services for their patients during COVID; understand what the new PrEP clinical guidelines mean for health centers; and discover what services will look like in the future with the introduction of new medications, injectables, and other innovations in care.

Moderator:
Alex Keuroghlian, MD, MPH, Director, National LGBTQIA+ Health Education Center, The Fenway Institute/Fenway Health and Associate Professor, Psychiatry, Harvard Medical School

Presenter(s):
Kenneth H. Mayer, MD, Co-Chair and Medical Research Director, The Fenway Institute/Fenway Health; Professor, Medicine, Harvard Medical School; and Attending Physician, Infectious Disease Division, Beth Israel Deaconess Hospital
Kevin Ard, MD, MPH, Medical Director, National LGBTQIA+ Health Education Center, The Fenway Institute/Fenway Health; Director, Sexual Health Clinic, Massachusetts General Hospital; and Assistant Professor, Medicine, Harvard Medical School
Rupa Patel, MD, MPH, DTM&H, Director, HIV PrEP Program and Assistant Professor, Division of Infectious Diseases, Washington University in St. Louis; and Director, Midwest 2B Capacity Building Program, Centers for Disease Control and Prevention
In the EHR and health policy space, everyone is talking about FHIR: Fast Healthcare Interoperability Resources. What is FHIR? When and how does the government expect health care organizations, EHRs, patients, payers and public health agencies to use it? How does NACHC use (and plan to use) FHIR to support health centers? What should our organizations expect from our vendors and health delivery partners? What are other health centers and their partners doing with FHIR now? Presenters will discuss examples that are actively in development and deployment at health centers and at NACHC including: HIV clinical decision support, CDC public health case reporting, and the use of FHIR Care Plans to address social determinants of health and COVID-19.

This session is designed to build a foundation of knowledge about FHIR and offer opportunities to test, exchange information, and deploy FHIR tools. Join us as we take you into the next generation of health IT!

Moderator:
Julia Skapik, MD, MPH, FAMIA, Medical Director, Informatics, NACHC

Presenter(s):
Andrew Hamilton, RN, BSN, MS, Chief Informatics Officer, AllianceChicago
Raymonde Uy, MD, MBA, Physician Informaticist, NACHC
Delivering what your community needs is what we do best. You can count on us to provide the right products and services to help you meet today’s challenges and prepare for what’s ahead.

Call us to learn more. 866.MCK.ANSWer (866.625.2679) mms.mckesson.com/chc
## Schedule
### Monday, August 23

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<thead>
<tr>
<th>Time</th>
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<tr>
<td>7:30am – 8:30am</td>
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<td>8:45am – 10:00am</td>
<td>Education Sessions</td>
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<td>Refreshment Break in EXPO Hall</td>
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<tr>
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<td><strong>CGS2 General Session</strong></td>
<td><strong>Windermere Ballroom</strong></td>
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<td>12:30pm – 1:30pm</td>
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<td><strong>6:00pm – 8:00pm</strong></td>
<td><strong>NACHC 50th Anniversary Networking Reception</strong></td>
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General Session
Monday, August 23, 10:30am – 12:30pm

CGS2  General Session

Windermere Ballroom

Special Guest Speaker

CBS Sunday Morning contributor Nancy Giles is a comedian, actress, and self-described “Accidental Pundette.” For over 15 years, her work on the Emmy Award-winning CBS Sunday Morning has received acclaim for its unique blend of common sense wisdom, laugh-out-loud humor, and social and political commentary. Giles is a frequent guest and commentator on Today and The Last Word with Lawrence O’Donnell. A funny, perceptive, and provocative observer of today’s world, Giles examines topics ranging from politics and race to pop culture and body image. For more than 20 years, she has volunteered with The 52nd St. Project, helping at-risk kids take part in acting, playwriting, and poetry workshops, classes, and performances.
Education Sessions
Monday, August 23

Education sessions do not have prerequisites/pre-work unless otherwise noted within their descriptions.

This icon designates sessions that will be live-streamed and recorded for the NACHC Online Library.

7:30am – 8:30am    Regency Ballroom
**Continental Breakfast in EXPO Hall**

7:30am – 3:30pm    Regency Ballroom
EXPO Hall Open

7:30am – 4:00pm    Regency Foyer
**Registration and Speaker/Exhibitor Check-In**

8:45am – 10:00am
**EDUCATION SESSIONS**

**NTTAP Featured**

**CMA1**    Plaza D-G
**Innovative Uses of PRAPARE to Improve Population Health of Racial/Ethnic Groups and Special Populations**
CPE: 1.5       CME/CE/CEU: 1.25
Level: Basic
Topic: Population Health and Quality Improvement

This session will highlight how different health centers have used PRAPARE social determinants of health (SDOH) data to identify innovative techniques as part of their model of care and population health management strategies, with a focus on racial/ethnic groups and special populations.

Presenters will also discuss a new publication titled, “Collecting Standardized Data on Social Determinants of Health to Address Structural Racism, Drive Health Equity, and Respond to COVID-19.” This publication presents key findings from a national assessment of training and technical assistance (T/TA) strategies for supporting health centers in systematically implementing patient-level SDOH screening and data standards, documenting findings in clinical records, and developing strategies to address SDOH risk factors and needs at the patient and population levels. Additionally, the publication highlights key findings from interviews between T/TA providers and health centers regarding recommended SDOH screening strategies.

**Presenter(s):**
**Joe Lee, MSHA,** Director of Strategic Initiatives and Partnerships, Association of Asian Pacific Community Health Organizations
**Sonia Deal, RN, MSN/MHA, LNHA, CHCEF, PCMH CCE,** Assistant Vice President, Clinical Integration, Affinia Healthcare
**Yuriko de la Cruz, MPH,** Social Determinants of Health Manager, NACHC
Life After COVID: What to Do When the Money Runs Out

CPE: 1.5  CME/CE/CEU: 1.25
Level: Intermediate
Prerequisite: Working knowledge of federal funding for health centers.
Topic: Advocacy and Mobilization

Over the past 18 months, health centers have had to face once-in-a-lifetime challenges too numerous to list. At the same time, due to a number of signature pieces of legislation, health centers have received unprecedented funding including the long list of “H” funding (H8C, H8D, H8E, H8F), “P” funding (PPP, PRF), and now “C” funding (C8E). This is all “one-time” money designed to jump-start the recovery and mitigate the damage caused by the pandemic, but it will run out and demands for accountability are assured. What is coming next? Our expert panel will discuss lessons learned from ARRA, compliance strategies, and how to be prepared for life after COVID.

Moderator:
Gercean Williams, Director, Finance Training and Technical Assistance, NACHC

Presenter(s):
Edward T. Waters, Esq., Managing Partner, Feldesman Tucker Leifer Fidell LLP
Jeffrey Allen, CPA, Partner, BKD, LLP

Under Pressure about Blood Pressure? Reimagining Hypertension Care Models, Addressing Care Disruptions, and Ensuring Health Equity in a Post-Pandemic Environment

CPE: 1.5  CME/CE/CEU: 1.25
Level: Basic
Topic: Innovation and Transformation/Population Health and Quality Improvement

This session will focus on how the COVID-19 pandemic impacted blood pressure management and control and how we can move forward to address pandemic-related care disruptions and disparities related to hypertension. Strategies include approaching hypertension control through the lens of health equity, using new hybrid care models, and identifying health care system changes that could better support patients with hypertension in the future.

Moderator:
Meg Meador, MPH, CPHI, Director, Clinical Integration and Education, NACHC

Presenter(s):
Neha Sachdev, MD, Director, Health Systems Relationships, American Medical Association
Johann Torres, MD, Chief Medical Informatics Officer, Miami Beach Community Health Center
Gbenga Ogedegbe, MD, MPH, Professor, Department of Population Health, NYU Grossman School of Medicine/NYU Langone Health
8:45am – 10:00am
SPECIAL EXHIBITOR SESSION

**CMD1**  
Orlando Ballroom  
**Building Better Futures: A Peer Success Story on the Value of Collaboration and Analytics**  
CPE: 1.5  
CME/CE/CEU: 1.25  
Level: Basic  
Topic: Health Center Essentials

How will your community health center successfully navigate the new era of health care delivery? A comprehensive view of patient health, at the point of care, and the ability to share information seamlessly—internally and externally—helps you streamline workflows, improve clinical outcomes, mitigate areas of risk, and refine reporting while enhancing satisfaction for both your providers and patients. Join us for this illuminating peer discussion on what it takes to succeed clinically, operationally, technologically, and sustainably now and going forward.

**Presenter(s):**  
Details to come.

10:00am – 10:30am
**Refreshment Break in EXPO Hall**

10:30am – 12:30pm
**CGS2 General Session**

12:30pm – 1:30pm
**DEDICATED EXPO TIME Refreshment Break in EXPO Hall (Lunch on your own)**

1:30pm – 2:45pm
EDUCATION SESSIONS

**CMA2**  
Plaza D-G  
**Evaluating Quality and Cost in Primary Care Post-Pandemic**  
CPE: 1.5  
CME/CE/CEU: 1.25  
Level: Basic  
Topic: Health Center Governance/Population Health and Quality Improvement

The pandemic put so much of the country’s primary care ‘on hold’ this last year and a half that its true impact is just beginning to be realized. Health centers are no exception to this. In many cases, health centers are understanding how this delay in primary care has affected quality and cost metrics determined as part of contracts and APMs negotiated pre-COVID. We will explore ways that health centers are working with PCAs and networks to understand the true impact on patient care outcomes and financials, and ways to address them in the short and long term. Participants will also learn how to discuss these issues with key stakeholders including health center boards.

**Presenter(s):**  
**Arethusa S. Kirk, MD**, National Senior Medical Director, UHC Community and State, United HealthCare  
**Michael Griffin, MSPH, DSc**, President/CEO, DePaul Community Health Centers

**CMB2**  
Plaza H-K  
**Diversity, Equity, Inclusion: Considerations for Health Center Boards**  
CPE: 1.5  
CME/CE/CEU: 1.25  
Level: Basic  
Topic: Health Center Governance

Since the founding of health centers, diverse, patient-majority, community-based boards have been at the heart of the movement, and
a commitment to health equity has been at the core of the health center mission. As the COVID-19 pandemic put a spotlight on the importance of health equity, and as the country continues to grapple with racial injustice, many boards are affirming, reaffirming, or deepening their commitment to diversity, equity, and inclusion. This session will define key concepts, explore the implications for current health center governance, and equip participants with discussion questions to take to their boards.

**Moderator:**
Avni Shridharani, President, Community Health Strategies LLC

**Presenter(s):**
Vernetta Walker, JD, President and CEO, Vernetta Walker & Associates Consulting, Inc.

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**CMC2**  
**Florida Ballroom**

**The FTCA Program During the Current National Public Health Emergency and as We Recover: What We’ve Learned and What Must Change**

CPE: 1.5  
CME/CE/CEU: 1.25  
Level: Basic  
Topic: Health Center Essentials

Nearly 18 months into the COVID-19 pandemic, the ability of the FTCA program to provide liability protection for health centers responding to the emergency has been questioned. Join us as we review the opportunities of a program designed to provide professional liability protection for health centers and staff, but has had numerous gaps exposed during the pandemic. This session will cover lessons learned from our response to a national public health emergency and the critical components of the FTCA program that must change. Participants should come prepared to join in this important discussion.

**Moderator:**
Molly S. Evans, JD, Partner, Feldesman Tucker Leifer Fidell LLP

**Presenter(s):**
Martin J. Bree, JD, Of Counsel, Feldesman Tucker Leifer Fidell LLP
Matthew S. Freedus, JD, Partner, Feldesman Tucker Leifer Fidell LLP

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**1:30pm – 2:45pm**

**SPECIAL EXHIBITOR SESSION**

**CMD2**  
**Orlando Ballroom**

**Financial Strategic Planning: Using Data to Make Meaningful Changes in a Community Health Center**

CPE: 1.5  
CME/CE/CEU: 1.25  
Level: Basic  
Topic: Health Center Essentials

Sponsored by

Benchmarking is something that most feel is important to do, but is the data used to actually make changes? It is important to diagnose the reasons why some indicators are lagging behind industry norms and then communicate that information to the proper personnel so changes can be made. We will discuss different kinds of benchmarking data and ways that this data can be used to make meaningful changes in the health center.

**Presenter(s):**
Jeffrey Allen, CPA, Partner, BKD, LLP
Scott W. Gold, CPA, Partner, BKD, LLP
Catherine Gilpin, CPA, Director, BKD, LLP

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**2:45pm – 3:15pm**

**Regency Ballroom**

**Refreshment Break in EXPO Hall**
3:15pm – 4:30pm
EDUCATION SESSIONS

NTTAP Featured

CMA3 Plaza D-G
HRSA’s Bureau of Primary Health Care Update
CPE: 1.5 CME/CE/CEU: 1.25
Level: Basic
Topic: Health Center Essentials/Policy Analysis

Senior staff from HRSA’s Bureau of Primary Health Care (BPHC) will provide updates on policy and programmatic developments regarding health center funding, compliance, oversight, UDS, FTCA, quality measurement, COVID-19, and other related issues.

Moderator:
Vacheria Tutson, JD, Director, Regulatory Affairs, NACHC
Presenter(s):
Jennifer Joseph, PhD, MSEd, Director, Office of Policy and Program Development, Bureau of Primary Health Care/HRSA
Suma Nair, PhD, MS, RD, Director, Office of Quality Improvement, Bureau of Primary Health Care/HRSA
Ernia P. Hughes, MBA, Director, Office of Northern Health Services, Bureau of Primary Health Care/HRSA
Angela R. Powell, MPH, CPH, Director, Office of Health Center Program Monitoring, Bureau of Primary Health Care/HRSA

CMB3 Plaza H-K
Resetting Fundraising Expectations as Health Centers Emerge from COVID-19
CPE: 1.5 CME/CE/CEU: 1.25
Level: Intermediate
Prerequisite: Prior knowledge of fundraising basics.
Topic: Health Center Essentials/Health Center Governance

In February of 2020, fundraising and development staff at health centers across the country were likely getting ready for their spring events, new capital campaigns, partnerships with new local or state foundations, and looking ahead towards their ‘ask’ schedule for the year...and then COVID-19 changed everything. Events were canceled, funded projects had to be redesigned quickly, and emergency revenues were sought to fill immediate drop-offs in patient revenue. Close to 18 months later, health centers have reset their paused fundraising efforts and are looking ahead.

While building back from COVID-19, health centers are determining ways to continue to engage first-time donors and the good will earned for the frontline workforce; planning for sustainability coming out of the wealth of new, short-term, and one-time federal resources; and continuing to build the systems that support robust health center operations. Panelists will share their experiences over the past 18 months, and more importantly, their outlook for what is needed in the years to come regarding support from private foundations, donors, and other non-federal resources.
MONDAY, AUGUST 23, continued

Moderator:
Merrill Warschoff Press, Senior Vice President, Development and Innovation, NACHC

Presenter(s):
Sonya Bruton, PsyD, MPA, President and CEO, CCI Health and Wellness
Misty Lewis, MBA, Director, Foundation and External Affairs, HealthNet Community Health Centers
Wade Erickson, Chief Executive Officer, Horizon Health Care, Inc.
Jason Patnosh, Associate Vice President, Development and Innovation, NACHC

Responding to COVID-19 in Homeless Populations: Lessons Learned and Looking Ahead
CPE: 1.5 CME/CE/CEU: 1.25
Level: Basic
Topic: Health Center Essentials

This session will highlight successful efforts of health centers to provide testing, vaccines, and clinical care to homeless populations during the COVID-19 pandemic. Speakers will address key issues and questions that emerged during the pandemic as they relate to people experiencing homelessness:

- Vaccine hesitancy and vaccine equity in homeless populations
- Developing culturally and linguistically appropriate outreach and education materials
- Place-based (i.e., shelter, street, permanent-supportive housing, etc.) strategies related to testing, vaccine distribution, and care delivery
- Leveraging partnerships with local governments
- Readiness for future pandemics and emergencies

The session will include case study examples and a facilitated discussion that addresses how homeless and other at-risk populations were best served during the pandemic and what the long-term impacts of COVID-19 will be on Health Care for the Homeless (HCH) providers, centers, and communities.

Presenter(s):
Richard Napolitano, Jr., MSA, Senior Vice President, External Relations and Chief Marketing and Development Officer, Greater Lawrence Family Health Center
Rhonda Hauff, Chief Executive Officer, Yakima Neighborhood Health Services
Bobby Watts, MPH, MS, Chief Executive Officer, National Health Care for the Homeless Council

A Workforce Reflecting the Diversity of the Community: The Role of Leaders in Advancing the Vision
CPE: 1.5 CME/CE/CEU: 1.25
Level: Basic
Topic: Workforce Investment in the Future

One of six recently adopted NACHC Strategic Pillars promotes development of ‘a highly skilled, adaptive, and mission-driven workforce that reflects communities served.’ The pillar is designed to support achievement of the board’s vision to preserve, stabilize, strengthen, and expand health centers. What does reflecting the communities served involve? What is needed to accomplish this goal? And what is the role of leaders in the Health Center Movement to advance this vision for the future of health centers? Join health center and PCA colleagues for a panel discussion of intentional strategies to achieve this timely and relevant aim.
NACHC 50th Anniversary Networking Reception

We Are Family!

Join us Monday night for a very special reception celebrating NACHC’s 50-Year Anniversary! It’s been a long time since the NACHC family has been together under one roof so let’s turn Zoom off for a while, “let our hair down,” and catch up with old friends and make some new ones.

P.S. Make sure to make it by 6:30pm for the big toast to 50 years of history, unity, and achievements!
Tuesday, August 24
REDEFINE CARE, QUALITY, AND COST

Integrate physical, behavioral, and oral health on a single platform.

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“The staff benefits greatly from a fully integrated EHR. They now have all of the information regarding a patient’s total well-being and treatment at their fingertips—and that’s just not something we’ve had the benefit of previously.”

- Shannon Hannon, BA, MB, CMPE
  Vice President of Healthcare Integration
  Bowen Center
Schedule
Tuesday, August 24

7:30am – 8:30am  Continental Breakfast in EXPO Hall  Regency Ballroom
7:30am – 10:30am EXPO Hall Open  Regency Ballroom
7:30am – 11:00am Registration  Regency Foyer
7:30am – 2:00pm Speaker/Exhibitor Check-In  Regency Foyer
8:45am – 10:00am Education Sessions
10:00am – 10:30am Refreshment Break in EXPO Hall (Prize Drawing at 10:15am)  Regency Ballroom
10:30am – 12:30pm CGS3 General Session: Federal Update  Windermere Ballroom
12:30pm – 1:30pm Lunch on your own
1:30pm – 2:45pm Education Sessions

Thank You to Our 2021 Sponsors
General Session
Tuesday, August 24, 10:30am – 12:30pm

CGS3    General Session: Federal Update
Windermere Ballroom

Guest Speakers

Luis Padilla, MD, FAAFP
Associate Administrator for Health Workforce
Director of the National Health Service Corps
Health Resources and Services Administration
U.S. Department of Health and Human Services

Dr. Padilla was appointed associate administrator for the Bureau of Health Workforce (BHW) in May 2016. BHW aims to better meet the need for a well-trained, well-distributed 21st century workforce by strengthening the health workforce and connecting skilled professional to communities in need. He also serves as director of the National Health Service Corps (NHSC), BHW’s largest program, with a field strength of more than 16,000 clinicians nationwide.

Prior to joining BHW, Dr. Padilla was senior health policy advisor to the CEO of Unity Health Care in Washington, DC, a federally qualified health center network with over 100,000 patients. A committed advocate for the underserved, Dr. Padilla is a former NHSC Scholar who completed his service at Unity’s Upper Cardozo Health Center, where he also served as its medical director. He served on the National Advisory Council of the NHSC from 2007 to 2010.

As head of the Bureau of Primary Health Care (BPHC), Macrae manages a $5.6 billion budget that supports nearly 1,400 health centers which operate approximately 13,000 service delivery sites in every U.S. state, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, and the Pacific Basin. Serving nearly 30 million people nationwide, these centers provide cost-effective, comprehensive, and patient-centered care, coordinating a wide range of medical, dental, mental health, substance use disorder, vision, and patient support services.

Macrae also served as Acting Administrator for the Health Resources and Services Administration (HRSA) from April 2015 to April 2017, where he oversaw more than 90 programs that provide health services to tens of millions of people, including people living with HIV/AIDS, pregnant women, mothers and families, and those otherwise unable to access quality health care.
Education Sessions
Tuesday, August 24

Education sessions do not have prerequisites/pre-work unless otherwise noted within their descriptions.

This icon designates sessions that will be live-streamed and recorded for the NACHC Online Library.

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CTuA1 Plaza D-G
NACHC Federal Affairs Hill Update
CPE: 1.5 CME/CE/CEU: 1.25
Level: Basic
Topic: Advocacy and Mobilization/Policy Analysis

This overview of federal policy issues will include updates related to mandatory and discretionary funding, COVID-19 funding, President’s FY22 Budget proposal, congressional funding priorities, 340B, workforce, telehealth, infrastructure/capital, teaching health centers and look-alike funding.

CTuB1 Plaza H-K
Where Things Stand on HRSA’s Operational Site Visit: What to Expect, How to Prepare, and Insights from the Field
CPE: 1.5 CME/CE/CEU: 1.25
Level: Basic
Topic: Health Center Essentials/Health Center Governance

COVID-19 has fundamentally changed the health care delivery landscape, but one constant for health centers is HRSA’s Operational Site Visit (OSV). Health centers continue to be assessed for compliance with the Health Center Program requirements, the Compliance Manual continues to serve as the definitive resource for those program requirements, and the Site Visit Protocol continues to be the tool reviewers use to assess compliance and identify operational performance best practices during OSVs. But how OSVs are delivered has changed, and how health centers prepare and participate in OSVs has changed.

Moderator:
Pauline Jamry, Director, Federal Affairs, NACHC

Presenter(s):
Amy Cunniffe, Partner, SplitOak Strategies LLC
Sarah Egge, Founding Partner, SplitOak Strategies LLC
Deila Davis, Deputy Director, Federal Affairs, NACHC
Attend this session to learn insights and key strategies for all phases of the OSV process – preparation, execution, and follow-up – from federal representatives, an OSV reviewer, and a health center executive. Speakers will highlight how OSVs look differently during and beyond COVID, and how health centers can create a process of continuous compliance that leads to performance improvement and operational excellence.

Presenter(s):
Jennifer Genua, CHCEF, Chief Executive Officer, Genua Consulting, LLC
Angela R. Powell, MPH, CPH, Director, Office of Health Center Program Monitoring, Bureau of Primary Health Care/HRSA
Carolyn Emanuel-McClain, MPH, Chief Executive Officer, Rural Health Services, Inc.

CTuC1 Florida Ballroom
Health Center Boards: Navigating the Ongoing Complexity of Financial Oversight
CPE: 1.5 CME/CE/CEU: 1.25
Level: Basic
Topic: Health Center Governance

The health center board has a fiduciary responsibility for the health center and it plays a key role in financial oversight. Given the pandemic, centers have navigated the infusion of new grant funding, new or expanded services, and other financial opportunities and challenges. This session will outline the latest considerations related to health center board financial oversight.

Presenter(s):
Jeffrey Allen, CPA, Partner, BKD, LLP
Catherine Gilpin, CPA, Director, BKD, LLP
Steven Sera, AAMS®, Board President, MHC Healthcare

8:45am – 10:00am
SPECIAL EXHIBITOR SESSION

CTuD1 Orlando Ballroom
Enabling Innovative Remote Patient Care
CPE: 1.5 CME/CE/CEU: 1.25
Level: Basic
Topic: Innovation and Transformation

One unintended outcome of COVID-19 has been the rise in telehealth and remote patient monitoring (RPM) as well as the promise of hope they deliver to many patients. We witnessed nearly every medical center in the U.S. transition to “virtual” clinic visits. While telehealth proved itself as a necessity during the pandemic, it has also become a desirable option for future patient care.

For many patients, including those with chronic conditions, sharing remote access to information such as blood pressure, blood sugar, weight, heart rate, oxygen level, and lung function can be crucial for prescribing the right treatments and avoiding acute events. Access to this data during a telehealth visit can provide a much more complete picture and help to yield better health outcomes. We know that we help patients when we work with health care providers and organizations to improve quality of care and access to care.

This session will review the clinical impact of RPM, benefits to CHCs, factors to consider when targeting appropriate patient populations, and explain how some innovative solutions can help monitor patient health with ease.
TUESDAY, AUGUST 24, continued

**Moderator:**
**Kelly Williby**, Vice President, Surgery Centers and CHC Sales, McKesson Medical Surgical

**Presenter(s):**
**Rebecca Russell**, Director, Sales and Program Management, RemetricHealth

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**10:00am – 10:30am**
**Regency Ballroom**

**Refreshment Break in EXPO Hall**
**(Prize Drawing at 10:15am)**

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**10:30am – 12:30pm**
**Windermere Ballroom**

**CGS3 General Session**

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**12:30pm – 1:30pm**
**Lunch on your own**

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1:30pm – 2:45pm

**EDUCATION SESSIONS**

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**CTuA2**

**Plaza D-G**

**Access to Gender-Affirming Health Care for Transgender and Gender Diverse Youth: Best Practices for Advocating for Your Patients and Clients**

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<td>Level: Basic</td>
<td>Topic: Policy Analysis/Population Health and Quality Improvement</td>
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Community health workers (CHWs) are an essential component of the health center workforce. Their roles can vary, taking on tasks such as connecting patients to community resources, enrolling patients in insurance programs, assisting with care plans for patients with chronic conditions, or performing home visits or community outreach. However, varied their roles, CHWs nearly always represent and reflect the patients and communities that the health center serves.

For such an important staffing role, CHWs often face unique challenges with becoming integrated into health center care teams. This session will identify why these challenges exist and highlight actionable strategies for effectively integrating CHWs into care teams,
care management plans, and COVID-19/emergency response teams.

*Presenter(s):*
**Laura Miller, MD**, Chief Medical Officer, Community Health Center Network

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**CTuC2**  
**Florida Ballroom**  
**Oral Health Adapting and Advancing: Perspectives on Whole-Person Care, Data, Policy, and Workforce**  
CPE: 1.5  
CME/CE/CEU: 1.25  
Level: Basic  
Topic: Advocacy and Mobilization/Policy Analysis

Health care will not be true whole-person care until oral health is recognized as an equal component of wellness, along with medical and behavioral health, in the eyes of payers and systems. This session will highlight the topics of whole-person care, data, policy, and workforce that the National Network of Oral Health Access (NNOHA), primary care associations, health center controlled networks, and NACHC are addressing to support community health centers as they adapt, emerge, and advance from the pandemic.

* Moderator:  
**Jeremy Crandall**, Director, Federal and State Policy, NACHC  
*Presenter(s):*  
**Irene Hilton, DDS, MPH**, Dental Consultant, National Network for Oral Health Access  
**Lindsay Sailor**, Integrated Health Program Manager, Michigan Primary Care Association  
**Jon Zasada**, Policy Integration Director, Alaska Primary Care Association  
**Donald L. Weaver, MD**, Senior Advisor, Clinical Workforce, NACHC

**CTuD2**  
**Orlando Ballroom**  
**Secrets to Sustainable Advocacy**  
CPE: 1.5  
CME/CE/CEU: 1.25  
Level: Basic  
Topic: Advocacy and Mobilization/Health Center Governance

Community health center leaders and advocates are tired. And, community health centers’ unique commitment to strengthen communities and provide innovative care means that we must consistently engage elected officials and other stakeholders in supporting funding and policy requests. Cultivating and nurturing reciprocal relationships are essential. In this session, we will explore ways to assess the advocacy infrastructure that already exists and identify ways to build capacity and endurance internally and externally.

*Presenter(s):*  
**Madison Hall, MPH**, Health Access and Legislative Coordinator, South Carolina Primary Health Care Association  
**Tiffany Straus**, Director, Community Relations, HopeHealth  
**Susan Burton**, Director, National Grassroots Advocacy, NACHC
Become a member of the National Association of Community Health Centers (NACHC) and stand with thousands of your health center colleagues to strengthen, preserve, and expand the health center mission. Membership is open to health centers, dedicated professionals, non-profits, corporations and students.

I am most thankful for NACHC staff who are always there, in good and bad times. As CHCs are there for the needs of our patients, NACHC is there to meet our needs.
- Beth Wrobel, CEO, HealthLine Inc., Valparaiso, IN, NACHC MEMBER
Meet one-on-one with NACHC exhibitors for an introduction to products and services that can help you build and manage your health care business! Events are planned throughout the 2021 CHI EXPO where you can network with other industry professionals and discover innovative practices that are making a difference in health centers across the country. And don’t forget, there are great prizes to win just by visiting the EXPO floor!

**Hours:**
- Sunday, August 22: 12:00pm – 6:30pm
- Monday, August 23: 7:30am – 3:30pm
- Tuesday, August 24: 7:30am – 10:30am

**EXPO SCHEDULE**

**Sunday, August 22**

- **12:00pm – 6:30pm** EXPO Hall Open
- **5:00pm – 6:30pm** EXPO Opening Reception

**Monday, August 23**

- **7:30am – 8:30am** Continental Breakfast in EXPO Hall
- **7:30am – 3:30pm** EXPO Hall Open
- **10:00am – 10:30am** Refreshment Break in EXPO Hall
- **12:30pm – 1:30pm** DEDICATED EXPO TIME
  - Refreshment Break in EXPO Hall
  - (Lunch on your own)
- **2:45pm – 3:15pm** Refreshment Break in EXPO Hall

**Tuesday, August 24**

- **7:30am – 10:30am** EXPO Hall Open
- **10:00am – 10:30am** Refreshment Break in EXPO Hall
- **10:00am** All NACHCopoly game cards must be submitted to the NACHC booth (#401) to be eligible for the NACHCopoly prize drawing.
- **10:15am** NACHCopoly prizes awarded at the NACHC booth (#401). You MUST be present to claim all prizes.
EXPO Networking Event

Sunday, August 22

5:00pm – 6:30pm  EXPO Opening Reception  Regency Ballroom

Join us as we celebrate the opening of the NACHC 2021 Community Health Institute (CHI) & EXPO! Take this opportunity to visit with colleagues and learn more about the innovative services and products that NACHC vendors will be showcasing throughout the EXPO. Identify new technologies and offerings that will enhance your health center operations and your overall delivery of patient care.

NACHCopoly!

While networking with colleagues and exhibitors at the CHI EXPO, make sure to play NACHCopoly for the chance to win great prizes!

It’s easy to play:

Step 1:  You’ll find the EXPO game card in your registration bag. Simply visit all the exhibitors featured on the game card and collect their individual game stamps.

Step 2:  Once you’ve collected all NACHCopoly game stamps from participating exhibitors, your game card is officially complete!

Step 3:  Now just drop off your game card at the NACHC booth (#401), in the Regency Ballroom, and you are automatically entered for a chance to go home with great prizes!

All completed game cards must be submitted to the NACHC booth by 10:00am on Tuesday, August 24 to be eligible for the prize drawings. Prizes will be awarded at 10:15am on Tuesday, at the NACHC booth (#401), in the Regency Ballroom. You MUST be present to claim all prizes.
The National Association of Community Health Centers Would Like to Thank the Following 2021 CHI Sponsors for their Support
Community Health Ventures (CHV) is the business development affiliate of NACHC. CHV operates several programs on behalf of NACHC and community health centers, including:

- Value in Purchasing (ViP)
- Value in Staffing (ViS)
- Value in Laboratory (ViL)
- Value in Benefits (ViB)
- Value in Dental (ViD)
- 340Better

During the 2021 CHI EXPO, 10 of our many partners will be located throughout the EXPO floor. Visit these featured CHV partners at booths 304, 308, 319, 506, 519, 606, 607, 709, 802, and 919. These booths will be designated with white draping in the Regency Ballroom. All of our partners are to be recognized for the many ways they make CHV programs possible.

CHV partners have been vetted by NACHC and CHV leadership and tasked to provide best-in-class customer service, favorable contracting terms, and discounted rates on the products and services that health centers utilize. To learn more about CHV and its partners, please visit the Community Health Ventures booth (#501) in the Regency Ballroom.

**About CHV:**

CHV was created in 2001 under the direction of health center leaders and all CHV programs are endorsed by NACHC. CHV’s dedicated staff and management have over 70 years of combined community health center experience and ensure that all programs meet the specialized needs of health centers. Through these programs, CHV helps health centers to maximize their budgets and strengthen their organizations so that they may fulfill their mission of improving health outcomes for the underserved.

**CHV Program Features:**

- Nearly 1,100 community health centers enrolled.
- The largest Group Purchasing Organization in the country, leveraging aggressive savings.
- Over 1 million products and services under contract, encompassing nearly 90 percent of the products that health centers purchase, including medical, facility, and office supplies.
- Ability to work with a variety of distributors, including McKesson, Henry Schein, Benco Dental, Medline, Concordance Healthcare Solutions, and NDC.
- Exclusive CHC-tiered pricing with manufacturers like BD, Kimberly Clark, Midmark, Welch Allyn, TIDI, Quidel, LabCorp, Staples, and Office Depot.
- Easy contract access with voluntary commitment and no membership fees.
- Free RFP consultation with the ability to gather bids from multiple distributors.
AMN Healthcare - Language Services

When you partner with AMN Healthcare Language Services, each of your providers is equipped with immediate access to thousands of professional interpreters who are all culturally competent, medically qualified, and extensively trained in medical terminology. Making our communities healthier is the ultimate goal, and one we can achieve together. Acquired by AMN Healthcare in 2020, Stratus Video is now serving clients under the AMN Healthcare Language Services name.

Parker Falke, 8840 Cypress Waters Boulevard, Suite 300, Dallas, TX 75019
Phone: (336) 420-4963  Email: parker.falke@amnhealthcare.com
http://www.stratusvideo.com

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At Benco Dental, we Drive Dentistry Forward through innovative solutions and our caring family culture. Our firsts include CenterPoint design/equipment superstores, OneVisit™ open architecture CAD/CAM, Painless® electronic ordering, and automated supply management. Independent since founded by Ben Cohen in 1930, we’ve grown to become the country’s largest family-owned dental distributor.

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Phone: (830) 399-3986  Email: jlamb@benco.com
http://www.benco.com

Call 4 Health

Call 4 Health is a telemedicinal-focused call center for various medical management services, including nurse triage, medical answering services, appointment scheduling, and appointment reminders 24/7, 365 days a year.

Bryan Weinstein, 2855 S. Congress Avenue, Suite AB, Delray Beach, FL 33445
Phone: (561) 346-4848  Email: bweinstein@call4health.com
http://www.call4health.com

Community Health Ventures

Community Health Ventures (CHV) is the business development affiliate of the National Association of Community Health Centers (NACHC). CHV secures discounted pricing on products and services and shares those benefits with health centers through their Value in Purchasing (ViP), Value in Staffing (ViS), Value in Dental (ViD), Value in Benefits (ViB), Value in Laboratory (ViL), and 340Better Programs.

Danny Hawkins, 211 N. Union Street, Suite 200, Alexandria, VA 22314
Phone: (703) 684-3982  Email: djhawkins@nachc.com
http://www.communityhealthventures.com
Hillrom, Inc.  
Booth 519

Welch Allyn is now a part of Hillrom, Inc. Hillrom and Welch Allyn products empower clinicians and health systems with smarter tools to assess, diagnose, and treat every patient with confidence. Every day, around the world, we enhance outcomes for patients and their caregivers through our innovative technologies and solutions.

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Phone: (317) 691-0586  Email: vince.constantine@hillrom.com
http://www.hillrom.com

Labcorp  
Booth 919

Labcorp is a leading global life sciences company that provides vital information to help doctors, hospitals, pharmaceutical companies, researchers, and patients make clear and confident decisions. Through our unparalleled diagnostics and drug development capabilities, we provide insights and accelerate innovations to improve health and improve lives. Learn more about Labcorp by following us on LinkedIn and Twitter @Labcorp.

Rhonda Howard, 531 S. Spring Street, Burlington, NC 27215
Phone: (336) 436-8071  Email: Howarr2@LabCorp.com
http://www.labcorp.com

McKesson Medical-Surgical  
Booth 506

McKesson is a proud supporter of community health centers. Bringing you more than 350,000 products you need, when you need them. We offer tools that help you manage costs and enhance patient care - all while providing insights and expertise to guide you through the changing world of health care. We deliver the right products and the right solutions to address today’s challenges, while preparing for tomorrow. We look forward to seeing you at CHI!

Christine Ford, 9954 Mayland Drive, Richmond, VA 23233
Phone: (860) 826-3673  Email: christine.ford@mckesson.com
https://mms.mckesson.com/content/customers-we-serve/community-health-centers

Medline Industries, Inc.  
Booth 319

Medline is a global manufacturer and distributor of more than 350,000 health care products, with sales over $17 billion and a team of specialists solely dedicated to community health. Managing a community health center is more challenging than ever. We understand what you need to succeed: a hands-on medical supplies partner who shares your compassion for providing affordable and accessible care for your community.

Greg Smith, Three Lakes Drive, Northfield, IL 60093
Phone: (502) 836-7908  Email: gsmith@medline.com
http://www.medline.com
Midmark Corporation  

Midmark helps physicians, dental professionals, and care teams deliver exceptional patient care with better equipment, smarter workflows, and integrated technology. We offer full lines of exam and procedure chairs, workstations, cabinetry, instrument processing, diagnostic instruments, and digital diagnostic solutions as well as location and rules-based automation, state-of-the-art software, real-time locating systems (RTLS) technology, and expert consulting services.

Mark Fisher, 60 Vista Drive, Versailles, OH 45380  
Phone: (248) 675-5561  
Email: mfisher@midmark.com  
http://www.midmark.com

Nonstop Administration and Insurance Services, Inc.  

Through NACHC’s Value in Benefits (ViB) program, Nonstop Administration and Insurance Services, Inc. is proudly changing the way health centers and their employees access health care with our partially, self-funded health insurance program, Nonstop Wellness. Nonstop Wellness decreases the annual costs of health care for community health centers while reducing or eliminating copays, deductibles, and coinsurance. Our mission is to ensure your CHC’s growth and sustainability - starting with the health and well-being of your employees.

Jody Schreffler, 1800 Sutter Street, Suite 730, Concord, CA 94520  
Phone: (877) 626-6057  
Email: jschreffler@nonstopwellness.com  
https://www.nonstopwellness.com

Quidel Corporation  

Quidel Corporation (Nasdaq: QDEL) is a leading manufacturer of diagnostic solutions at the point of care, delivering a continuum of rapid testing technologies that further improve the quality of health care throughout the globe. Quidel’s mission is to provide patients with immediate and frequent access to highly accurate, affordable testing for the good of our families, our communities, and the world.

Calvin Finley, 9975 Summers Ridge Road, San Diego, CA 92121  
Phone: (303) 522-7267  
Email: cfinley@quidel.com  
http://www.quidel.com

Texas Association of Community Health Centers  

The Texas Association of Community Health Centers (TACHC) coordinates a pharmacy purchasing program called 340Better for community health centers to purchase drugs and other related items at or below 340B pricing. TACHC has been helping health centers since 1988 with pharmacy purchasing. This national program can assist and improve the access to discounted pricing for your patients.

Kathryn Barnes, RPh, 5900 Southwest Parkway, Building 3, Austin, TX 78735  
Phone: (512) 329-5959  
Email: kbarnes@tachc.org  
http://www.tachc.org
Exhibitor Profiles

340Basics

340Basics is at the forefront of health care technology. We deliver a secure software solution that provides a compliant 340B eligibility and virtual inventory management system to eligible health care providers and pharmacies. In addition to our 340B software solution, 340Basics has a strong consulting division, Assent. This division of 340Basics specializes in audits, training, and consulting services, allowing our clients to navigate the complex 340B landscape with confidence and peace of mind.

Melanie Gaffney, 161 Gaither Drive, Suite 200, Mount Laurel Township, NJ 08054
Phone: (609) 541-1300
Email: mgaffney@340Basics.com
http://www.340Basics.com

340BDirect

340BDirect supports over 6,500 pharmacies in connecting with covered entities to expand care and value created by the 340B program. Much like covered entities use 340B administrators to manage their programs, pharmacies use 340BDirect® to do the same, to help create a more stable, sophisticated pharmacy relationship committed to the program long term. The 340BDirect platform provides contract pharmacies with systems, tools, and controls designed to more efficiently manage their programs.

Ginger Ison, 5241 South State Street, Unit #2, Murray, UT 84107
Phone: (801) 577-6332
Email: ginger.ison@340bdirect.com
https://340bdirect.com

340Best

340Best offers third-party administration (TPA), compliance systems, and audit and consulting services. Its TPA supports contract pharmacy, specialty pharmacy and multiple inventory programs. 340Best enables covered entities to capture every compliant claim, while maximizing savings and minimizing risk. These advantages are due to a deep knowledge of patient eligibility programs, complex claims processing, and data systems; delivery of precise, real-time reporting; and commitment to servicing one client at a time—making 340Best today’s trusted 340B partner.

Heather Ailara, 721 Broadway, Suite 240, Kingston, NY 12401
Phone: (973) 567-6040
Email: h_ailara@340best.com
http://www.340best.com
**501(c) Services**  
Booth 708

501(c) Services, a 100% employee-owned organization, has nearly 40 years of experience helping nonprofits with our unemployment outsourcing and HR services. We provide assistance to more than 3,000 nonprofits across the globe.

Heidi Posada, 400 Race Street, Suite 200, San Jose, CA 95126  
Phone: (800) 631-2967  
Email: hposada@501c.com  
http://www.501c.com

**AB Staffing Solutions**  
Booth 1007

AB Staffing Solutions is focused on the diverse needs of our health care clients. With more than 100+ years of directly related contingent labor experience, our executive team offers clinical leadership and a client-focused approach. We balance the reality of short-term workforce needs with longer-term organizational staffing goals.

Sam Shelton, 3451 S. Mercy Road, Suite 102, Gilbert, AZ 85297  
Phone: (480) 626-0830  
Email: sshelton@abstaffing.com  
http://www.abstaffing.com

**AccuVax**  
Booth 314

AccuVax and AccuShelf are provided by TruMed, the fastest growing vaccine storage and handling company providing inventory management solutions to individual clinics, major health systems, and public health care facilities throughout the U.S. AccuVax is the only vaccine storage and management system that safeguards vaccines with ideal temperature control, minimizes waste and loss, and enhances patient safety. AccuShelf is the newest inventory management system that manages entire inventory for medications, vaccines, and supplies. Learn more today.

Lexie Kennedy, 4350 Executive Drive, Suite 120, San Diego, CA 92121  
Phone: (844) 878-6331  
Email: tradeshows@trumedsystems.com  
http://www.accuvax.com

**Adaptive Medical Partners**  
Booth 901

Adaptive Medical Partners (AMP) is a retained, permanent placement health care staffing agency. AMP believes that now, more than ever, Federally Qualified Health Centers are the backbone of our health care system. Our experienced recruiters understand how to identify candidates who appreciate your mission and are motivated to care for the underserved. For clinic sites in the top 100 major metro areas, we offer a purely web-based subscription solution called Metropolis (Metropolis.tech).

David Fontenot, 3229 Premier Drive, Suite 200, Irving, TX 75063  
Phone: (817) 576-1445  
Email: david@amp-health.com  
http://AdaptiveMedicalPartners.com
Aledade  ●  Booth 705

Aledade partners with community health centers to provide everything you need to create and run an ACO—from practice transformation services to a cutting-edge technology platform. Aledade currently partners with 108 community health centers in 14 ACOs across 16 states. There are currently 6 CHC-only, state-specific ACOs, and 1 National CHC ACO. In 2021, Aledade plans to continue this growth nationally by expanding our partnerships with CHCs across the country.

Nikki Schellhardt, 4550 Montgomery Avenue, Suite 950N, Bethesda, MD  20814
Phone: (202) 803-7979  Email: nschellhardt@aledade.com
http://www.aledade.com

AmeriHealth Caritas  ●  ●  Booth 509

AmeriHealth Caritas is one of the nation’s leaders in health care solutions for those most in need. Operating in 11 states and the District of Columbia, AmeriHealth Caritas serves approximately 5.1 million Medicaid, Medicare, and Children’s Health Insurance Program (CHIP) members. Headquartered in Philadelphia, AmeriHealth Caritas is a mission-driven organization with more than 35 years of experience serving low-income and chronically ill populations.

Barinder Hear, 200 Stevens Drive, Philadelphia, PA  19113
Phone: (267) 598-5893  Email: bhear@amerihealthcaritas.com
https://www.amerihealthcaritas.com/index.aspx

AMN Healthcare - Language Services  ●  Booth 308

When you partner with AMN Healthcare Language Services, each of your providers is equipped with immediate access to thousands of professional interpreters who are all culturally competent, medically qualified, and extensively trained in medical terminology. Making our communities healthier is the ultimate goal, and one we can achieve together. Acquired by AMN Healthcare in 2020, Stratus Video is now serving clients under the AMN Healthcare Language Services name.

Parker Falke, 8840 Cypress Waters Boulevard, Suite 300, Dallas, TX  75019
Phone: (336) 420-4963  Email: parker.falke@amnhealthcare.com
http://www.stratusvideo.com

ArchProCoding  Booth 1020

ArchProCoding is the leader in coding and billing education for rural health clinics, community health centers, and critical access and small rural hospitals.

John Beard, PO Box 1405, Tucker, GA  30085
Phone: (770) 871-9166  Email: jbeard@archprocoding.com
http://www.archprocoding.com
athenahealth partners with medical organizations across the country to drive clinical and financial results. Our vision is to create a thriving ecosystem that delivers accessible, high-quality, and sustainable health care for all, and we are pursuing this through our medical record, revenue cycle, patient engagement, and care coordination service offerings. Our expert teams build modern technology on an open, connected ecosystem, yielding insights that make a difference for our customers and their patients.

Katherine Mullane, 311 Arsenal Street, Watertown, MA 02472
Phone: (617) 402-8591 Email: kmullane@athenahealth.com
http://athenahealth.com

Avita Pharmacy

Avita is a national pharmacy services organization that unlocks the full potential of health for covered entity partners and individuals with unique health needs. As a full-service pharmacy, Avita has proven experience in 340B program administration and on-site pharmacy management. The Avita team has deep expertise in understanding and addressing the needs of communities disproportionately affected by complex health conditions, as well as HIV, PrEP, STI and LGBTQ+ care.

Mark Giannone, 5700 Granite Parkway, Suite 425, Plano, TX 75024
Phone: (724) 730-7277 Email: mark.giannone@avitapharmacy.com
https://www.avitapharmacy.com

Azara Healthcare

Azara Healthcare is the leading provider of data-driven analytics, quality measurement, and reporting for the community health and physician practice market. Azara solutions empower more than 1,000 community health centers, physician practices, primary care associations, health center controlled networks, and clinically integrated networks in 36 states to improve the quality and efficiency of care for more than 25 million Americans through actionable data.

Christopher Neal, 70 Blanchard Road, Suite 100, Burlington, MA 01803
Phone: (860) 428-7325 Email: christopher.neal@azarahealthcare.com
http://www.azarahealthcare.com

Benco Dental

At Benco Dental, we Drive Dentistry Forward through innovative solutions and our caring family culture. Our firsts include CenterPoint design/equipment superstores, OneVisit™ open architecture CAD/CAM, Painless® electronic ordering, and automated supply management. Independent since founded by Ben Cohen in 1930, we’ve grown to become the country’s largest family-owned dental distributor.

John Lamb, 295 Centerpoint Boulevard, Pittston, PA 18640
Phone: (830) 399-3986 Email: jlamb@benco.com
http://www.benco.com
BKD, LLP

BKD wants to help you build confidence in your abilities as a community health center and create a more sustainable future for your organization. Our trusted advisors provide accounting, audit, tax, and consulting services for CHCs and FQHCs nationwide. We understand each CHC has individual needs and goals, so we work with you to design a tailored solution that suits your unique operating environment. Stop by our booth to see how we can help.

Jeff Allen, 910 E. St. Louis, Suite 200, Springfield, MO 65806
Phone: (417) 865-8701 Email: jeallen@bkd.com
http://www.bkd.com/cht

Call 4 Health

Call 4 Health is a telemedicinal-focused call center for various medical management services, including nurse triage, medical answering services, appointment scheduling, and appointment reminders 24/7, 365 days a year.

Bryan Weinstein, 2855 S. Congress Avenue, Suite AB, Delray Beach, FL 33445
Phone: (561) 346-4848 Email: bweinstein@call4health.com
http://www.call4health.com

CaptureRx

Founded in 2000, San Antonio-based CaptureRx is a leading 340B solution provider touching millions of patient lives through innovative products and services that support relationships among payers, providers, pharmacies, and patients. Our Cumulus platform manages inventory and financial flow for 340B prescriptions filled at contract pharmacies and performs the eligibility checks required to comply with 340B program requirements. We are known for our robust pharmacy network, personal support, and preferred 340B partnership with Rite Aid.

Karen Walker, 219 E. Houston Street, Suite 100, San Antonio, TX 78205
Phone: (512) 676-7676 Email: karen.walker@capturerx.com
https://capturerx.com

Cardinal Health

Cardinal Health, Inc. is a global, integrated health care services and products company, providing customized solutions for pharmacies, hospitals, health systems, laboratories, and physician offices worldwide.

Carolina Riveron, 7000 Cardinal Place, Dublin, OH 43017
Phone: (305) 491-8045 Email: carolina.riveron@cardinalhealth.com
http://cardinalhealth.com
Centene Corporation

Centene Corporation is committed to helping people lead healthier lives through its longstanding partnership with NACHC. As a Fortune 50 health care company that's grown to serve more than 25 million members, our local approach enables us to provide accessible, high-quality, culturally sensitive services to members in all 50 states. Every individual, family, and community we serve is unique.

Ralph Perez, 7700 Forsyth Boulevard, St. Louis, MO  63105
Phone: (314) 604-6893  Email: rpererez@centene.com
http://www.centene.com

ChartSpan Medical Technologies

Headquartered in Greenville, South Carolina, ChartSpan manages patient care coordination and value-based programs for more than 100 of the most successful practices, health systems, and FQHCs in the U.S. ChartSpan believes that proactive patient engagement is the key to achieving better outcomes. That's why ChartSpan solutions relieve the workload while delivering valuable support, increased revenue, and better patient outcomes.

Shane Grivich, PO Box 3417, Greenville, SC  29602
Phone: (936) 524-4801  Email: shane.grivich@chartspan.com
http://www.chartspan.com

Cherokee Health Systems

Cherokee Health Systems, an FQHC in Tennessee, helps other FQHCs, look-alikes, rural health clinics, hospital practices, and physician groups implement Integrated Care (primary care and behavioral health) into their workflow. Cherokee has consulted with hundreds of clients and has trained thousands of health care staff in the Integrated Care Clinical Model, Operations of the Model, Financing the Model, Information Technology, and Telemedicine.

Joel Hornberger, 2018 Western Avenue, Knoxville, TN  37921
Phone: (865) 202-9969  Email: joel.hornberger@cherokeehealth.com
http://www.cherokeehealth.com

Chronic Care Staffing

Chronic Care Staffing (CCS) specializes in delivering Chronic Care Management (CCM), Annual Wellness Visits (AWV), and Remote Patient Monitoring (RPM), as well as other virtual care services customized to meet community health center needs. Since 2016, CCS has worked with FQHCs of all sizes with an industry leading clinical approach to patient health management. Our programs are designed to optimize care for FQHC patients and increase revenue for FQHCs.

Patrick Dowd, 790 Johnnie Dodds Boulevard, Mount Pleasant, SC  29464
Phone: (843) 532-9046  Email: pdowd@ccmstaff.com
https://chroniccarestaffing.com
CohnReznick LLP  
Booth 1002

CohnReznick's Healthcare Industry Practice responds with holistic solutions that are both strategic and pragmatic to help organizations improve profitability, efficiency, and the client experience. CohnReznick is active in helping community health centers evaluate their performance and reimbursement and regulatory procedures to operate efficiently. CohnReznick serves behavioral health and addiction services agencies with a team of professionals who have dedicated their careers to addressing the business, financial, and accounting issues of the healthcare industry.

Gil Bernhard, 1301 6th Avenue, New York, NY 10019  
Phone: (646) 254-7479  
Email: gil.bernhard@cohnreznick.com  
http://www.cohnreznick.com

CommonWealth Purchasing Group, LLC  
Booth 420

CPG is a group purchasing organization for community health centers and other community-based, nonprofit organizations. CPG offers members significant savings on an array of supplies, services, and products they purchase to enable and support their missions. Currently working with over 750 organizations and thousands of sites, CPG has become an effective long-term procurement partner, and currently saves members over $100 million a year on their purchasing costs.

Phil DuBois, 40 Court Street, Floor 10, Boston, MA 02108-2212  
Phone: (617) 721-3677  
Email: pdubois@cwpurchasing.com  
http://www.cwpurchasing.com

Community Health Ventures  
Booth 501

Community Health Ventures (CHV) is the business development affiliate of the National Association of Community Health Centers (NACHC). CHV secures discounted pricing on products and services and shares those benefits with health centers through their Value in Purchasing (ViP), Value in Staffing (ViS), Value in Dental (ViD), Value in Benefits (ViB), Value in Laboratory (ViL), and 340Better Programs.

Danny Hawkins, 211 N. Union Street, Suite 200, Alexandria, VA 22314  
Phone: (703) 684-3982  
Email: djhawkins@nachc.com  
http://www.communityhealthventures.com

Compliatric  
Booth 514

Compliatric offers a fully customizable, integrated platform developed for community health centers! We provide easy, centralized control over complex health center compliance management efforts through a comprehensive compliance software platform. Modules include: Incident Management and Investigations, Policy and Forms Library, Employee Training, HRSA Site Visit Evidence Vault, Grant Management, Credentialing and Privileging, Exclusion Monitoring, Agreement Management (with Virtual HRSA 5A), Risk Registry, Auditing and Monitoring, Peer Review, Referrals Tracking, Surveys and so much more...

Karen Hoadley, 4179 S. Riverboat Road, Suite 260, Salt Lake City, UT 84123  
Phone: (704) 351-3004  
Email: sales@compliatric.com  
http://www.compliatric.com
Cornerstone Service Corp, Inc.  
Booth 1108

Cornerstone Service Corp is a consulting firm working exclusively with FQHCs. We provide a turnkey implementation and professional consultation to establish chiropractic departments in community health centers. We provide in-depth analysis of the patient need for chiropractic, specifically tailored to your organization. We recommend best placement for clinics, recruit associate chiropractors, train chiropractic assistants, equip the clinic, and provide internal marketing and ongoing support after implementation. We make sure your program succeeds and flourishes.

Lori-Anne Vogel, 14460 Falls of Neuse Road, Suite 149-341, Raleigh, NC 27614
Phone: (919) 961-7329
Email: vogel.lorianne@cservicecorp.com
http://cservicecorp.com

Curative Talent  
Booth 620

Curative finds incredible talent with less hassle using better data. As the staffing arm of the world’s largest and fastest-growing professional medical network, Doximity, technology is embedded in everything we do. Our staffing services include locum tenens, permanent placement, executive search, and government.

Korey Turner, 1603 Lyndon B Johnson Freeway, Suite 700, Dallas, TX 75234
Phone: (949) 325-7647
Email: katurner@curativetalent.com
http://curativetalent.com

Digital Diagnostics  
Booth 905

Digital Diagnostics is an AI diagnostics company on a mission to transform the quality, equity, accessibility, and affordability of health care. Digital Diagnostics developed a patented biomarker-based approach to build autonomous algorithms that make clinical decisions without human intervention. The company is paving the way for automated diagnosis to become a new standard of care that will contribute significantly to democratizing health care.

Shelby Therme, 2300 Oakdale Boulevard, Coralville, IA 52241
Phone: (319) 248-5620
Email: therme@dxs.ai
http://www.dxs.ai

Direct Relief  
Booth 406

Direct Relief is a leading nonprofit, medical relief organization, active in all 50 states and U.S. territories and over 100 countries. It was the first nonprofit to become an Authorized Drug Distributor by the National Association of Boards of Pharmacy. Direct Relief supports 1,600 community health centers, free clinics, public health departments, and social service organizations with donations of medicine, supplies, and funding on an ongoing basis and during emergencies.

Katie Lewis, 6100 Wallace Becknell Road, Santa Barbara, CA 93117
Phone: (805) 897-4945
Email: klewis@directrelief.org
http://www.directrelief.org
Equiscript  
Equiscript helps covered entities offer a new home delivery pharmacy service to patients that will help improve patient outcomes and generate resources for your organization. We take great care of patients, providing a service that improves adherence while complementing your existing 340B network and generating new savings for you.
Erika Pfeifer, 1360 Truxtun Avenue, Suite 300, North Charleston, SC 29405
Phone: (843) 531-9482  Email: epfeifer@equiscript.com
http://www.equiscript.com

Feldesman Tucker Leifer Fidell LLP
FTLF has been advising publicly funded grant programs, including health centers, on a range of compliance matters for over 50 years. Our work with federal grantees nationwide provides unique insight into the shifts in legal and compliance-related obstacles and allows us to incorporate emerging trends into our training programs. We train hundreds of health center personnel each year, providing easily digestible information, and step-by-step instructions to stay in compliance.
Bethany Spencer, 1129 20th Street, NW, Suite 400, Washington, DC 20036
Phone: (202) 466-8960  Email: learning@ftlf.com
http://www.ftlf.com

Fisher Consulting Group
Our focus is on delivering “Best Practices” and “Total Solutions” to our clients and partners through a range of clinical, systems, billing, and executive consulting services for FQHCs. Services can be individually tailored to assist strategic and operational efficiency planning so that you can use technology to your advantage and simplify the complex. Our sister company, MCC, provides expert service related to FQHC billing services.
Jennifer St. Romain, 105 NW Railroad Avenue, #1314, Hammond, LA 70404
Phone: (225) 313-9697  Email: jstromain@fcg-health.com
http://www.fcg-health.com

Greenway Health, LLC
Improving health care through innovation is at the heart of Greenway Health’s work. We provide electronic health record (EHR), practice management, and revenue cycle management solutions that help practices in multiple specialties grow profitably, remain compliant, work more efficiently, and improve patient outcomes. Our team of clinical, financial, and technology experts serve as trusted advisers, committed to our customers’ success, which translates into millions of lives touched daily by our solutions.
Rachel Curtiss, 4301 W. Boy Scout Boulevard, Suite 800, Tampa, FL 33607
Phone: (813) 450-6397  Email: rachel.curtiss@greenwayhealth.com
https://www.greenwayhealth.com
HealthMerch

HealthMerch works with FQHCs and community-based health organizations across the country to develop creative ideas and solutions to create awareness for the programs and services they offer their communities.

Benjamin Sherman, 407 Lincoln Road, Suite 10-A, Miami Beach, FL 33139
Phone: (212) 203-9209 Email: benjamin@healthmerch.com
http://HealthMerch.com

Henry Schein | Dentrix Enterprise

Henry Schein, Inc. (Nasdaq: HSIC) is a solutions company for health care professionals powered by a network of people and technology. Our business, clinical, technology, and supply chain solutions help office-based dental and medical practitioners work more efficiently so they can provide quality care more effectively.

Henry Schein Medical | 800.472.4346 | henryschein.com/medical; Henry Schein Dental | 800.851.0400 | henryschein.com/dental; and Dentrix Enterprise by Henry Schein One | 800.459.8067 | dentrixenterprise.com.

Debbie Kessler, 1220 S. 630 E., American Fork, UT 84003
Phone: (801) 319-7778 Email: debbie.kessler@henryschein.com
http://www.henryschein.com

Hillrom, Inc.

Welch Allyn is now a part of Hillrom, Inc. Hillrom and Welch Allyn products empower clinicians and health systems with smarter tools to assess, diagnose, and treat every patient with confidence. Every day, around the world, we enhance outcomes for patients and their caregivers through our innovative technologies and solutions.

Vince Constantine, 4341 State Street Road, Skaneateles Falls, NY 13153-5301
Phone: (317) 691-0586 Email: vince.constantine@hillrom.com
http://www.hillrom.com

HITCare/Medicus IT

HITCare/Medicus IT is dedicated to supporting the needs of FQHCs and community health centers. We deliver valued technical services: clinical workflow optimization, cyber, cloud, telecom, helpdesk, staffing, hardware engineering, and vCIO consulting in support of the CHC mission. We help our CHC partners select and optimize technology, enhance quality, overcome barriers to improve the provider/patient experience while preparing for HRSA audits, mandates, and modernization payment initiatives such as transitioning from PPS to APM or value-based care.

Tony Niemotka, 1310 Redwood Way, Suite 125, Petaluma, CA 94954
Phone: (925) 389-2181 Email: tony@hitcare.com
http://www.hitcare.com
Hudson Headwaters 340B

Hudson Headwaters 340B LLC is a wholly owned subsidiary of HHHN, a CHC network in Upstate New York. The Hudson 340B team focuses on 340B program management and compliance through various third-party administrative, auditing, and consulting services. We see 340B through the eyes of a covered entity, because we grew from one. With more than a decade of firsthand experience with the program, we will make sure your program is just as compliant as ours.

Stephanie Willis, PO Box 896, 7th Floor, Suite 2, Glens Falls, NY 12801
Phone: (518) 284-3519  Email: swillis@hudson340b.com
http://www.hudson340b.com

i2i Population Health

With 20+ years of experience, spanning 37 states (30 million lives), i2i is the nation’s largest PHM company serving the underserved. The i2i platform powers an advanced data integration and aggregation engine, publishing normalized clinical and administrative data through quality management and care coordination applications. Improving outcomes through better quality performance is a core competency of i2i. The results are demonstrative through expansive client base in FQHC, community hospital, managed care health plan, and government markets.

Annabel Gilliam, 377 Riverside Drive, Suite 300, Franklin, TN 37064
Phone: (615) 809-6730  Email: annabel.gilliam@i2ipophealth.com
http://www.i2ipophealth.com

innovaTel Telepsychiatry

innovaTel Telepsychiatry is a clinician-owned and operated telepsychiatry provider that has a team of experienced psychiatrists, psychiatric nurse practitioners and licensed clinical social workers that seamlessly integrate into community-based organizations. With community mental health center roots, innovaTel was founded to help organizations increase access to care.

Lauren Lashbrook, 3939 West Ridge Road, #A100, Erie, PA 16506
Phone: (866) 492-7597  Email: lauren.lashbrook@innovatel.com
http://www.innovatel.com

InteCare, Inc.

InteCare is a nonprofit administrative service organization specializing in provider enrollment and credentialing with all payers, Medicaid, Medicare, and commercial plans specifically for FQHCs and CMHCs. Our Credentialing and Enrollment team will act as your credentialing department and maximize your revenue cycle management.

Brooke Macon, 8604 Allisonville Road, Suite 325, Indianapolis, IN 46250
Phone: (317) 829-5765  Email: babbott@intecare.org
http://www.intecare.org
Integrative Health Centers

IHC provides specialized health care services to individuals and communities in need using a unique partnership model that improves access, coordination, and continuity of care. IHC partners with health care clinics and psychotherapy sites to offer their patients psychiatric, addiction medicine, and behavioral health care services via in-person and telehealth visits. This unique partnership model improves access, coordination, and continuity of care for patients and partners while creating an additional revenue stream for the partner site.

Drew Geissinger, 3022 Vanderbilt Place, Nashville, TN 37212
Phone: (908) 528-1883  Email: drew.geissinger@ihcnashville.com
https://www.integrativehealthcenterstennessee.com

InteliChart

At InteliChart, perfecting the patient experience is not a secondary effort for us – it’s our exclusive focus. Our Healthy Outcomes® patient engagement platform has multiple solutions - Patient Portal, Patient Intake, Patient Notify, Patient Survey, Patient Schedule, Patient Activate, Patient eVisit, and Family Portal - that work in unison to help providers stay connected to patients with proactive, personal engagement that strengthens their brand, generates patient loyalty, streamlines workflows, and yields better patient outcomes.

Wendy Bartlett, PO Box 77498, Charlotte, NC 28271
Phone: (803) 493-7885  Email: wbartlett@intelichart.com
http://www.intelichart.com

John Snow, Inc.

JSI is a public health consulting and research organization dedicated to improving the health of individuals and communities in the United States and throughout the world. We bring robust knowledge of the Health Center Program to support health centers in a variety of areas, including needs assessments, strategic planning, practice-based transformation strategies, and value-based payment.

Stacey Moody, 44 Farnsworth Street, #7, Boston, MA 02210
Phone: (303) 262-4306  Email: stacey_moody@jsi.com
http://www.jsi.com

Labcorp

Labcorp is a leading global life sciences company that provides vital information to help doctors, hospitals, pharmaceutical companies, researchers, and patients make clear and confident decisions. Through our unparalleled diagnostics and drug development capabilities, we provide insights and accelerate innovations to improve health and improve lives. Learn more about Labcorp by following us on LinkedIn and Twitter @Labcorp.

Rhonda Howard, 531 S. Spring Street, Burlington, NC 27215
Phone: (336) 436-8071  Email: Howarr2@LabCorp.com
http://www.labcorp.com
McKesson Medical-Surgical  
Booth 506

McKesson is a proud supporter of community health centers. Bringing you more than 350,000 products you need, when you need them. We offer tools that help you manage costs and enhance patient care - all while providing insights and expertise to guide you through the changing world of health care. We deliver the right products and the right solutions to address today’s challenges, while preparing for tomorrow. We look forward to seeing you at CHI!

Christine Ford, 9954 Mayland Drive, Richmond, VA 23233
Phone: (860) 826-3673   Email: christine.ford@mckesson.com
https://mms.mckesson.com/content/customers-we-serve/community-health-centers

Med Tech Solutions  
Booth 611

Med Tech Solutions creates technology systems that work the way health care practices work. Our Practice-Centered Care™ services are supported by dedicated IT Care Teams to ensure technology systems support essential clinical workflows and strategic business plans. Provider organizations and networks can count on a secure, reliable IT infrastructure, optimized clinical and business applications, and full end-user support so they can focus on patient care. MTS serves thousands of health care practices nationwide.

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https://www.medtechsolutions.com

Medline Industries, Inc.  
Booth 319

Medline is a global manufacturer and distributor of more than 350,000 health care products, with sales over $17 billion and a team of specialists solely dedicated to community health. Managing a community health center is more challenging than ever. We understand what you need to succeed: a hands-on medical supplies partner who shares your compassion for providing affordable and accessible care for your community.

Greg Smith, Three Lakes Drive, Northfield, IL 60093
Phone: (502) 836-7908   Email: gsmith@medline.com
http://www.medline.com

Midmark Corporation  
Booth 802

Midmark helps physicians, dental professionals, and care teams deliver exceptional patient care with better equipment, smarter workflows, and integrated technology. We offer full lines of exam and procedure chairs, workstations, cabinetry, instrument processing, diagnostic instruments, and digital diagnostic solutions as well as location and rules-based automation, state-of-the-art software, real-time locating systems (RTLS) technology, and expert consulting services.

Mark Fisher, 60 Vista Drive, Versailles, OH 45380
Phone: (248) 675-5561   Email: mfisher@midmark.com
http://www.midmark.com
MyConnectSolutions provides worry-free IT to FQHCs, which require secure, reliable, and scalable platforms in order to operate efficiently and grow. Our flagship solution, MedConnect, is a HIPAA-compliant solution built on best-in-class health information technologies (HIT). MedConnect bridges the gap between legacy technology and today’s more efficient and effective cloud technologies. We integrate health center-specific technologies and applications on secure, reliable, and scalable platforms.

Ikki Boudargham, 7710 Hazard Center Drive, E 232, San Diego, CA 92108
Phone: (858) 633-1600  Email: ikki@myconnectsolutions.com
http://www.myconnectsolutions.com

National Association of Community Health Centers

The National Association of Community Health Centers (NACHC) is the leading membership organization representing the nation’s network of community-based health centers. Through NACHC, health centers have direct access to benefits and services tailored specifically to their needs and unique environments. Stop by our booth to learn more about NACHC and discover some of our new and exciting benefits, products, programs, and services.

Maurice Denis, 7501 Wisconsin Avenue, Suite 1100W, Bethesda, MD 20814
Phone: (301) 347-0400  Email: mdenis@nachc.org
http://www.nachc.org

National Cooperative Bank

National Cooperative Bank has over 40 years of experience serving the capital needs of health care, senior living, and aging services throughout the United States. NCB possesses the expertise to tailor transactions to meet its client’s short- and long-term strategic objectives and is always seeking new innovations in long-term care. Complementing this financing capability, NCB provides a full suite of depository and cash management services.

Bob Montanari, 2011 Crystal Drive, Suite 800, Arlington, VA 22202
Phone: (202) 436-1658  Email: bmontanari@ncb.coop
http://www.ncb.coop

National LGBTQIA+ Health Education Center

The Education Center specializes in providing national training and technical assistance (T/TA) to health centers in order to optimize access to quality health care for LGBTQIA+ populations. Our program staff work with a national faculty of renowned experts to develop curricula that integrate the most current research evidence with clinical and administrative expertise and perspectives, and that highlight innovative models and promising practices in the field.

Jack Bruno, 1340 Boylston Street, Boston, MA 02215
Phone: (857) 259-1722  Email: jbruno@fenwayhealth.org
https://www.lgbtqiahealtheducation.org
Neenan Archistruction

Neenan Archistruction is an integrated design-build firm that utilizes their extensive experience and knowledge of CHCs for the planning, design, and construction of exceptional community health center facilities. Over the last 15 years, Neenan has completed more than 30 CHC clinics across the nation.

Steven Barnes, 32772 Spyglass Hill, Afton, OK 74331
Phone: (303) 710-1601 Email: steve.barnes@neenan.com
http://www.neenan.com

NextGen Healthcare

The NextGen Healthcare community health solution enables comprehensive, high-quality community care with a complete view of patient health—all in one database—for physical, dental, behavioral health, pediatrics, women’s health, chiropractic, physical, occupational, and speech therapy, with robust revenue cycle and value-based reimbursement. Our wide range of solutions and services elevate provider experience, engage patients, improve financial stability, manage risk reimbursement models, and promote interoperability. For more information, visit www.nextgen.com/fqhc.

Michele Hannagan, 3525 Piedmont Road NE, Building 6, Suite 700, Atlanta, GA 30305
Phone: (855) 510-6398 Email: mhannagan@nextgen.com
http://www.nextgen.com

Nonstop Administration and Insurance Services, Inc.

Through NACHC’s Value in Benefits (ViB) program, Nonstop Administration and Insurance Services, Inc. is proudly changing the way health centers and their employees access health care with our partially, self-funded health insurance program, Nonstop Wellness. Nonstop Wellness decreases the annual costs of health care for community health centers while reducing or eliminating copays, deductibles, and coinsurance. Our mission is to ensure your CHC’s growth and sustainability - starting with the health and well-being of your employees.

Jody Schreffler, 1800 Sutter Street, Suite 730, Concord, CA 94520
Phone: (877) 626-6057 Email: jschreffler@nonstopwellness.com
https://www.nonstopwellness.com

OneDigital

OneDigital is the nation’s leading health, retirement/wealth, and HR advisory firm focused on empowering business growth for employers of all sizes, and has consistently led as a workplace ally for over 20 years. OneDigital’s unique ability to converge health, wealth, and human resources into a hub of services and business guidance has empowered companies to create workplaces that attract and retain talent while fueling innovation and company growth.

Catherine Ratcliffe, 10672 Bloomingdale Avenue, Suite 102, Riverview, FL 33547
Phone: (813) 982-3968 Email: catherine.ratcliffe@onedigital.com
http://www.onedigital.com
OSIS
Booth 719

OSIS is a nonprofit technology services organization dedicated to providing expert NextGen Healthcare technology assistance exclusively to community health centers around the country.

Aleicia Ennis, 8790 Governors Hill Drive, Suite 202, Cincinnati, OH 45249
Phone: (513) 677-5600 Email: aleicia.ennis@osisonline.net
http://osisonline.net

Pacific Companies
Booth 305

Pacific Companies, a NACHC Corporate Member, is a permanent and locums recruiting company. Pacific Companies was founded over twenty years ago on the simple principles of customer service, value, and results. Pacific Companies has proven its effectiveness and commitment to each of these underlying principles while serving FQHC facilities, nationwide, in recruiting physicians, dentists, behavioral health providers, and APPs. Pacific Companies exists to create raving fans by delivering on our promise.

Harold Livingston, 75 Enterprise, Suite 220, Aliso Viejo, CA 92656
Phone: (214) 205-2299 Email: hlivingston@pacificcompanies.com
http://www.pacificcompanies.com

par8o
Booth 300

par8o was founded in 2011 to apply Pareto efficiency to health care by optimizing referral patterns. 340B Referral Capture, which helps 340B covered entities compliantly capture referral claims, has generated over $50M in savings for its 165+ 340B clients. All of par8o’s 340B referral claims have been found to be 100% compliant with 340B regulations per several HRSA audits across a number of clients to date.

Jen Tagliaferro, 170 Milk Street, Floor 2, Boston, MA 02109
Phone: (781) 384-6694 Email: jen@par8o.com
http://www.par8o.com

Patterson Dental
Booth 204

Patterson offers the products, technologies, and services needed to grow a productive, modern practice and keep it running smoothly. Our customers can invest in their practices knowing they are supported by the expertise of the industry’s most responsive sales, service, and support teams. We make it easy to do business and our unwavering customer focus provides the confidence that we will be there when and how our customers need us.

Suzanne Kump, 1031 Mendota Heights Road, Saint Paul, MN 55120-1419
Phone: (651) 686-1715 Email: suzanne.kump@pattersondental.com
https://www.pattersondental.com
Discover best practices in operational excellence for your health center with NACHC’s National Training Workshops

For more information, visit: www.nachc.org/trainings-and-conferences/

### 2021–2022 Training Schedule

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<td>2021 Combined CFO-CEO Leadership Institute Kickoff Training Workshop</td>
<td>Caesars Palace - Las Vegas, NV &amp; Online</td>
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<td>November 9 – 10</td>
<td>Virtual Leadership LIVE</td>
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<td>November 30 – December 1</td>
<td>Intro to Community Health Center Finance</td>
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<td>January 19 – 20</td>
<td>Starting With Success: Health Center Fundamentals</td>
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<td>Revenue Cycle 360 (REV 360)</td>
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<td>Practical Art of Health Center Operations (PAHCO)</td>
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<td>Financial Operations Management, Level 1 (FOM 1)</td>
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<td>Cultivating Health Centers Operations (CHCO)</td>
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<td>Financial Operations Management, Level 2 (FOM 2)</td>
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<td>June 14 – 15</td>
<td>Elevating Health Center Operations (EHCO)</td>
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<tr>
<td>June 22 – 23</td>
<td>Financial Operations Management, Level 3 (FOM 3)</td>
<td>Virtual</td>
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As of July 12, 2021. (Courses, Dates and Locations are subject to change)

These projects were supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under cooperative agreement number U30CS16089, Technical Assistance to Community and Migrant Health Centers and Homeless for $6,625,000.00. This information or content and conclusions are those of the author and should not be construed as the official position or policy of, nor should any endorsements be inferred by HRSA, HHS or the U.S. Government.
PharmD on Demand

PharmD on Demand specializes in pharmacy management, remote after-hours pharmacy, 340B management, and retail pharmacy solutions. PharmD on Demand provides pharmacy solutions for hospitals, community health centers (CHCs), and other health care entities seeking to provide excellent, value-based patient care. Our team has helped numerous entities open and continually manage health care organization-based retail pharmacies. PharmD on Demand is a Pharmacy Services Company with national scope based in Watkinsville, Georgia.

Michael Azzolin, 1971 Hog Mountain Road, Watkinsville, GA 30677
Phone: (706) 389-9500   Email: azzolinm@pharmdondemand.com
http://pharmdondemand.com

PointCare

Isn’t it time to give your enrollment department the right technology? PointCare is pioneering health care access and data analytics through its intuitive Enrollment Intelligence Platform. Our Customer Success team has implemented best practices nationwide in FQHCs and hospitals. We will help you identify reimbursement opportunities, automate Medicaid approvals, give you the exact percentage of patients that qualify for a reimbursable program, provide insight into staff productivity, and much more. Get your free consultation today.

Alitta Boechler, 1212 Broadway Plaza, Suite 2100, Walnut Creek, CA 94596
Phone: (832) 622-1892   Email: aboechler@pointcare.com
http://www.pointcare.com

PracticeMatch

PracticeMatch provides a complete set of tools for sourcing, recruiting, and retaining quality physicians. Our tools include the most accurate physician databases available, candidate and process-tracking systems, and a trusted online job board. We offer different job posting solutions to match your recruitment needs. Our job board allows clients to post their open jobs and include information like photos, videos, hyperlinks, and unlimited text descriptions.

John Sander, 600 Emerson, Suite 450, Saint Louis, MO 63141
Phone: (800) 489-1440   Email: john.sander@practicematch.com
http://www.practicematch.com

Primary Care Development Corporation

Quality primary care is transformational and a cornerstone of healthy, thriving communities. As a national, U.S. Treasury-certified community development financial institution (CDFI), PCDC catalyzes excellence in primary care through strategic community investment, capacity building, and policy initiatives, with the goal of achieving health equity in the communities it serves.

William O’Brien, 45 Broadway, Suite 530, New York, NY 10006
Phone: (212) 437-3950   Email: wobrien@pcdc.org
http://www.pcdc.org
Quest Diagnostics  •  Booth 810

Quest Diagnostics empowers people to take action to improve health outcomes. Derived from the world’s largest database of clinical lab results, our diagnostic insights reveal new avenues to identify and treat disease, inspire healthy behaviors, and improve health care management. We serve half of the physicians and hospitals in the United States.

Kateri Yen, 500 Plaza Drive, Secaucus, NJ  07094
Phone: (925) 519-0013            Email: Kateri.B.Yen@questdiagnostics.com
http://www.questdiagnostics.com

Quidel Corporation  •  Booth 304

Quidel Corporation (Nasdaq: QDEL) is a leading manufacturer of diagnostic solutions at the point of care, delivering a continuum of rapid testing technologies that further improve the quality of health care throughout the globe. Quidel’s mission is to provide patients with immediate and frequent access to highly accurate, affordable testing for the good of our families, our communities, and the world.

Calvin Finley, 9975 Summers Ridge Road, San Diego, CA  92121
Phone: (303) 522-7267            Email: cfinley@quidel.com
http://www.quidel.com

R Systems  •  Booth 723

Keep total control of your revenue cycle, eliminate billing errors, and streamline your cash flow through the utilization of robotic process automation, artificial intelligence, and machine learning. Health care organizations benefit by working with R Systems due to our flexibility to start small and scale up with any size FQHC. We will work with your existing EMR software, your existing staff, our own highly trained back-end billing staff, and/or any combination in between.

Judy Kilgore, 5000 Windplay Drive, Suite 5, El Dorado Hills, CA  95762
Phone: (916) 939-5111            Email: judy.kilgore@rsystems.com
http://www.rsystems.com

ReCept Pharmacy  •  Booth 1011

ReCept is the national leader in pharmacy management services for FQHCs, Ryan White clinics, and health systems. We have over 40 years of experience in retail and specialty pharmacies. As Best in Class, we have developed deep expertise and proprietary best practices to manage pharmacies to their full potential. As a partner we will help you optimize your ability to significantly improve patient care and financial success for your organization.

Michelle Sexton, 1620 W. Northwest Highway, Suite 100, Grapevine, TX  76051
Phone: (817) 600-2886            Email: msexton@receptrx.com
http://receptrx.com
Relevant  

Relevant provides a data, reporting, and population health platform for health centers that turns EHR and other data into insights into clinical quality and utilization trends, financials, and more. Our tools are paired with expert services backed by decades of collective experience working with FQHCs. Relevant is used by over 50 health centers nationwide, including three of the last five HIMSS Community Health Davies Award winners.

Daniel Wilson, 11 Park Place, Floor 3, New York, NY 10007  
Phone: (608) 446-1186  
Email: daniel@relevant.healthcare  
http://www.relevant.healthcare

RPh Innovations  

RPHI provides 340B program management, audit, and other pharmacy-related support services to participating covered entities. Our mission is to ensure program compliance, while maximizing 340B savings for the benefit of covered entities and the communities they serve, and to cultivate covered entity and pharmacy relationships to help get the most out of your 340B program.

Monica Prestifilippo, 1401 Branding Lane, Suite 360, Downers Grove, IL 60515  
Phone: (630) 963-0024  
Email: mpresti@rphinnovations.com  
http://rphinnovations.com

RxStrategies, Inc.  

RxStrategies is the clear choice of organizations seeking robust analytics, high-touch service, maximum savings, and unwavering 340B program compliance. Our simple, all-inclusive fee ensures more of the 340B savings remain with the covered entity. Our audit-proven eligibility matching algorithm, powerful analytics, and mixed-use platform provide users with robust and insightful visibility into their 340B program to remain compliant. Let’s connect at Booth 219 and schedule a platform demo by visiting: https://rxstrategies.com/nachc-chi-2021.

Rhodie Smith, 1900 Glades Road, 350, Boca Raton, FL 30343  
Phone: (561) 910-5164  
Email: rsmith@rxstrategies.com  
http://rxstrategies.com

Sage Intacct  

Sage Intacct is the AICPA’s preferred provider of cloud financial applications. Specializing in helping nonprofits of all types, Sage Intacct’s modern solution, with open APIs, streamlines grant, fund, project, and donor accounting – while delivering real-time visibility into the metrics that matter. At Sage Intacct, we help nonprofits strengthen stewardship, build influence, grow funding, and achieve mission success.

Joan Benson, 300 Park Avenue, Suite 1400, San Jose, CA 95110  
Phone: (512) 470-3929  
Email: joan.benson@sage.com  
SUNRx

SUNRx is a compliance-focused 340B administrator that helps covered entities maximize their 340B programs so they can realize 340B savings, while expanding access to affordable medications for low-income and uninsured patients. SUNRx provides comprehensive, auditable technology-enabled solutions including split billing, contract pharmacy, referral capture, specialty pharmacy, Advanced Claims Capture, and the market leading Uninsured 340B Prescription Discount Card with a hands-on approach to program implementation and support of compliant 340B program management.

John Bretz, 10181 Scripps Gateway Court, San Diego, CA 92131
Phone: (267) 800-5390
Email: jbretz@sunrx.com
https://www.sunrx.com

TangoRx Solutions

Tango builds healthier communities, through partnerships, by improving health equity and expanding access to care, serving those who provide care to vulnerable populations. Our team is passionate about helping 340B-eligible covered entities get the most out of their 340B program through our administrative services and in-house pharmacy solutions. The Tango team is passionate about service and empowerment, allowing our clients to channel their full attention towards delivery of patient care.

Vladimir Tikhtman, 100 Bogart Street, Brooklyn, NY 11206
Phone: (312) 497-5519
Email: vlad.tikhtman@tangorxsolutions.com
http://tangorxsolutions.com

Texas Association of Community Health Centers

The Texas Association of Community Health Centers (TACHC) coordinates a pharmacy purchasing program called 340Better for community health centers to purchase drugs and other related items at or below 340B pricing. TACHC has been helping health centers since 1988 with pharmacy purchasing. This national program can assist and improve the access to discounted pricing for your patients.

Kathryn Barnes, RPh, 5900 Southwest Parkway, Building 3, Austin, TX 78735
Phone: (512) 329-5959
Email: kbarnes@tachc.org
http://www.tachc.org

The Garage

The Garage is an innovative population health management platform company dedicated to “changing health care for good... one community at a time.” The company supports more than 130 value-based health care organizations with more than 17,000 providers across nearly 30 states. Through its collaborative population health management platform, Bridge, the Garage touches more than 14 million patient lives, allowing providers to achieve the Quadruple AIM of lower cost, higher quality, and improved experience for patients and providers.

Joshua Cowan, One South Orange Avenue, Orlando, FL 32801
Phone: (407) 730-2286
Email: jcowan@thegaragein.com
http://www.thegaragein.com
The Hebets Company
Booth 619

The Hebets Company, an NFP Company, has a fully dedicated national platform serving FQHCs in the areas of executive compensation, retirement benefits, compensation benchmarking, and succession planning. In addition, we provide education and turnkey solutions for design, implementation, and administrative services with all of the traditional retirement strategies such as 403(b), 401(k), 457(b), 457(f) as well as creative strategies such as Corporate Loan Regime Split Dollar and 162 Bonus Plans.

Jamie Hebets, 2575 E. Camelback Road, Suite 700, Phoenix, AZ 85016
Phone: (602) 840-7505 Email: jamie@hebetsco.com
http://www.hebetsco.com

The MEDCOR Group, Inc.
Booth 914

The MEDCOR Group, Inc., aka MEDCOR Revenue Services, is a professional full-service FQHC medical billing company. Established in 1988, we have a proven track record of providing a full range of revenue cycle management (RCM) services for FQHC and CHC entities on a national basis. MEDCOR is unmatched in managed care, EMR billing setups, and we are client solution-driven and will optimize your revenue to support your vision of meeting the needs of the underserved.

Jonathan Gerber, 725 W. Town and Country Road, Suite 300, Orange, CA 92868
Phone: (714) 221-8511 Email: jon@medcorinc.com
http://www.medcorinc.com

The MITRE Corporation/NIH All of Us Research Program
Booth 410

The All of Us Research Program is inviting one million people across the U.S. to help build one of the most diverse health databases in history. We welcome participants from all backgrounds. Researchers will use the data to learn how our biology, lifestyle, and environment affect health. This may one day help them find ways to treat and prevent disease.

Derek Inokuchi, 7525 Colshire Drive, McLean, VA 22102
Phone: (703) 740-6124 Email: dinokuchi@mitre.org
https://allofus.nih.gov

TimeDoc Health
Booth 1100

TimeDoc Health is the leading provider of EHR integrated software, care coordination services, and connected devices for remote patient monitoring, chronic care management, and behavioral health integration. We enable health centers and independent medical groups to start or scale virtual care coordination that expands health care access for their uninsured and underinsured patients while generating a new stream of revenue for the organization.

Kunj Thakkar, 815 W. Weed Street, Chicago, IL 60642
Phone: (847) 909-8204 Email: kunj.thakkar@timedochealth.com
http://www.timedochealth.com
UHC Solutions  

UHC Solutions recruits for FQHCs across the country on a permanent or direct hire basis. Helping to build workforce capacity is the mission of our firm. UHC is unique in that it only works with community health centers recruiting leadership, C-Suite, finance, dental, physician, and behavioral health professionals. Since 1998, UHC has had a track record of success helping our clients attract health care professionals who are mission-driven with a passion for serving the underserved.

Tim Mulvaney, One Centerpointe Drive, Suite 580, Lake Oswego, OR 97035  
Phone: (503) 443-6008  
Email: tim@uhcsolutions.com  
http://www.uhcsolutions.com

Verity Solutions

Verity Solutions is an innovator in 340B program optimization. We drive continually improved solutions for split billing, contract pharmacy, specialty contract pharmacy, compliance management, and more so that our customers can dedicate fewer resources to program administration and more resources to community wellness. Partner with us to simplify 340B program administration, confidently optimize federal pricing benefits, and benefit from the knowledge of our expert team.

Alisa Lahti, 12131 113th Avenue NE, Suite 200, Kirkland, WA 98034  
Phone: (425) 947-3790  
Email: alahti@verity340b.com  
https://verity340b.com

Vigilance Health, Inc. - Westlake Village

Vigilance enables improved clinical outcomes, additive clinic revenues, and increases productivity for the nation’s FQHCs through care management solutions. Vigilance, the largest population health care firm in the nation, is on the cutting edge of health care reform, supporting patients with value-based innovative services through our national expert clinical team. Working alongside our partners and their patients, we are reducing the onset of disease, slowing disease progression, and empowering patients to thrive regardless of their circumstance.

Kip Theno, 2815 Townsgate Road, #130, Westlake Village, CA 91361  
Phone: (805) 823-0981  
Email: rhulse@vigilancehit.com  
https://www.vigilancehealth.com

Visualutions, Inc.

Visualutions believes in the mission of community and public health, that everyone should have access to adequate health, dental, vision, and behavioral health services. For more than two decades, Visualutions has provided consulting services to CHCs across the country who are passionate about providing the very best health care and services to their patients. As national leaders in providing public health revenue cycle intelligence, workflows, and value-added services, we can help make your business financially strong.

Daryl Skeeters, 7440 Mintwood Lane, Spring, TX 77379  
Phone: (281) 297-2257  
Email: daryl.skeeters@visualutions.com  
http://www.visualutions.com
Waystar

Waystar’s market-leading technology simplifies and unifies health care payments. Our cloud-based platform removes friction in billing processes, streamlines workflows, and improves financials for health care providers in every care setting.

Ryan Rockenbaugh, 888 W. Market Street, Louisville, KY 40202
Phone: (312) 966-8787 Email: ryan.rockenbaugh@waystar.com
http://waystar.com

Well Health Inc.

WELL Health is a SaaS digital health leader in patient communications and the 2021 Best in KLAS winner in patient outreach. WELL Health’s intelligent communications hub is the only two-way digital health solution engaging patients throughout their entire care experience. By unifying and automating disjointed communications across health care organizations, WELL Health reduces unnecessary provider stress and potential errors, while increasing patient visits and loyalty.

Sara Van Dyck, 1025 Chapala Street, Santa Barbara, CA 93101
Phone: (833) 234-9355 Email: sara@wellapp.com
http://wellapp.com

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NACHC 2021 CHI EXPO
Floorplan
Regency Ballroom

Sunday, August 22
12:00pm – 6:30pm
Monday, August 23
7:30am – 3:30pm
Tuesday, August 24
7:30am – 10:30am

2021 Leader Sponsors

CHI Conference Sponsors
Key to Presenters
For Health Centers By Health Centers

Community Health Ventures (CHV) is the business development affiliate of the National Association of Community Health Centers (NACHC). Founded in 2000 under the direction of health center leadership, CHV is tasked with creating solutions to the economic pressures facing health centers.

By negotiating group-purchasing agreements for medical supplies and office supplies, insurance, staffing solutions, lab agreements and much more, CHV helps health centers reduce costs.

CHV operates several programs including:

**VALUE IN PURCHASING**

The largest national group purchasing program and the only one endorsed by NACHC.

**VALUE IN BENEFITS**

Controlling the costs of employee health benefits and other insurance solutions.

**VALUE IN DENTAL**

The only CHC dental savings program based on national volume.

**VALUE IN STAFFING**

The only national staffing program created under direction of health center leadership, offering discounted rates.

Take advantage of over 1 million products and services under contract, including Medical Supplies, Dental Supplies, Capital Equipment, IT Contracts, and Office Supplies.
### Key to Moderators and Presenters

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### COMMONLY USED ACRONYMS IN THE HEALTH CENTER INDUSTRY

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<th>Full Form</th>
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<tbody>
<tr>
<td>AAAHC</td>
<td>Accreditation Association for Ambulatory Health Care</td>
</tr>
<tr>
<td>AAFP</td>
<td>American Academy of Family Physicians</td>
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<tr>
<td>ACA</td>
<td>Affordable Care Act</td>
</tr>
<tr>
<td>ACO</td>
<td>Accountable Care Organization</td>
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<tr>
<td>ACOG</td>
<td>American College of Obstetricians and Gynecologists</td>
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<tr>
<td>ACSW</td>
<td>Academy of Certified Social Workers</td>
</tr>
<tr>
<td>ADA</td>
<td>Americans with Disabilities Act</td>
</tr>
<tr>
<td>AHEC</td>
<td>Area Health Education Center</td>
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<td>AHIP</td>
<td>America’s Health Insurance Plans</td>
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<td>AHRQ</td>
<td>Agency for Healthcare Research and Quality</td>
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<td>AMA</td>
<td>American Medical Association</td>
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<td>APHA</td>
<td>American Public Health Association</td>
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<td>ASPR</td>
<td>Office of the Assistant Secretary of Preparedness and Response</td>
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<td>BHW</td>
<td>Bureau of Health Workforce</td>
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<td>BPHC</td>
<td>Bureau of Primary Health Care</td>
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<tr>
<td>CDC</td>
<td>Centers for Disease Control and Prevention</td>
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<td>CEEP</td>
<td>Community Health Center Capital Enhancement and Equipment Program</td>
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<tr>
<td>CEO</td>
<td>Chief Executive Officer</td>
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<td>CFO</td>
<td>Chief Financial Officer</td>
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<tr>
<td>CFR</td>
<td>Code of Federal Regulations</td>
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<td>CHC</td>
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<td>CHIP</td>
<td>Children’s Health Insurance Program</td>
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<td>CHV</td>
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<td>CIO</td>
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<td>CMMI</td>
<td>Center for Medicare &amp; Medicaid Innovation</td>
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<td>CMO</td>
<td>Chief Medical Officer</td>
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<td>Centers for Medicare &amp; Medicaid Services</td>
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<td>DMD</td>
<td>Doctor of Dental Medicine</td>
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<td>Doctor of Osteopathy</td>
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<td>EHR</td>
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<td>EPSDT</td>
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<td>FQHC</td>
<td>Federally Qualified Health Center</td>
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<td>FTCA</td>
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<td>FY</td>
<td>Fiscal Year</td>
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<td>GAAP</td>
<td>Generally Accepted Accounting Principles</td>
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<td>GME</td>
<td>Graduate Medical Education</td>
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<td>HCCN</td>
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<td>HDC</td>
<td>Health Disparities Collaborative</td>
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<td>HIE</td>
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<td>HIPAA</td>
<td>Health Insurance Portability and Accountability Act</td>
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<td>HIT</td>
<td>Health Information Technology</td>
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<td>HIV/AIDS</td>
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<td>HMO</td>
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<td>HPSA</td>
<td>Health Professions Shortage Area</td>
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<td>HRSA</td>
<td>Health Resources and Services Administration</td>
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<td>ICD</td>
<td>International Classification of Diseases</td>
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<tr>
<td>IDS</td>
<td>Integrated Delivery Service</td>
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<tr>
<td>IHI</td>
<td>Institute for Healthcare Improvement</td>
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<tr>
<td>IPA</td>
<td>Independent Practice Association</td>
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<tr>
<td>IRS</td>
<td>Internal Revenue Service</td>
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<td>LALs</td>
<td>Look-Alikes</td>
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<tr>
<td>LGBTQIA+</td>
<td>Lesbian, Gay, Bisexual, Transgender, Queer, Intersex, Asexual (or allies)</td>
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MCH  Maternal and Child Health
MCO  Managed Care Organization
MGMA  Medical Group Management Association
MHC  Migrant Health Center
MLP  Medical-Legal Partnership
MOU/MOA  Memorandum of Understanding/Agreement
MU  Meaningful Use
MUA  Medically Underserved Area
MUP  Medically Underserved Population
NAP  New Access Point
NCQA  National Committee for Quality Assurance
NHCW  National Health Center Week
NHSC  National Health Service Corps
NIH  National Institutes of Health
NIMH  National Institute of Mental Health
NoA  Notice of Award
NP  Nurse Practitioner
O&E  Outreach and Enrollment
OIG  Office of Inspector General
OMB  Office of Management and Budget
OPA  Office of Pharmacy Affairs
OSV  Operational Site Visit
OUD  Opioid Use Disorder
PA  Physician Assistant
PACE  Program of All-Inclusive Care for the Elderly
PAL  Program Assistance Letter
PBRN  Practice-Based Research Network
PCA  Primary Care Association
PCER  Primary Care Effectiveness Review
PCMH  Patient-Centered Medical Home
PCOR  Patient-Centered Outcomes Research
PCORI  Patient-Centered Outcomes Research Institute
PDPA  Prescription Drug Purchase Assistance Program
PEERS  Patient Experience Evaluation Report System
PHARMD  Doctor of Pharmacy
PHS  Public Health Service
PII  Program Integrity Initiative
PIN  Policy Information Notice
POS  Point of Service
PPS  Prospective Payment System
PRAPARE  Protocol for Responding to and Assessing Patients’ Assets, Risks, and Experiences
PSO  Provider Sponsored Organization
QA  Quality Assurance
QI  Quality Improvement
QM  Quality Management
RHC  Rural Health Clinic
SAMHSA  Substance Abuse and Mental Health Services Administration
SBIRT  Screenings, Brief Intervention, and Referral to Treatment
SDOH  Social Determinants of Health (also SDH)
SFDP  Sliding Fee Discount Program
SUD  Substance Use Disorder
TANF  Temporary Assistance to Needy Families
THC  Teaching Health Center
UDS  Uniform Data System
VHA  Veterans Health Administration
WIC  Women, Infants, and Children Program
ViB  Value in Benefits Program
ViD  Value in Dental Program
ViL  Value in Laboratory Program
ViP  Value in Purchasing Program
ViS  Value in Staffing Program
## Upcoming NACHC Conferences and Trainings

**MARK YOUR CALENDARS!**
Check back regularly to see which events will include virtual streaming!

*(as of July 20, 2021 and subject to change)*

The National Association of Community Health Centers (NACHC) offers a wide variety of online and regional education trainings that encompass all facets of health center operations. Whether you need a refresher or are just starting out in a health center, NACHC offers trainings that will help you become more effective. Below is a partial list of upcoming trainings and conferences provided by NACHC.

<table>
<thead>
<tr>
<th>DATES</th>
<th>CONFERENCE/TRAINING</th>
<th>HOTEL</th>
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<td>November 15-17, 2021</td>
<td>PCA and HCCN Conference</td>
<td>The Westin Fort Lauderdale</td>
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<td>February 14-17, 2022</td>
<td>Policy &amp; Issues Forum (P&amp;I) Committee Meetings: February 12-13, 2022</td>
<td>Marriott Marquis</td>
<td>Washington, DC</td>
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<tr>
<td>May 2-4, 2022</td>
<td>Conference for Agricultural Worker Health</td>
<td>Grand Hyatt</td>
<td>Denver, CO</td>
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<td>August 28-30, 2022</td>
<td>Community Health Institute (CHI) &amp; EXPO Committee Meetings: August 26-27, 2022</td>
<td>Hyatt Regency Chicago</td>
<td>Chicago, IL</td>
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<td>November 1-2, 2022</td>
<td>Financial, Operations Management/Information Technology (FOM/IT) Conference Preconference workshops: October 31</td>
<td>Bally’s Las Vegas</td>
<td>Las Vegas, NV</td>
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<td>August 27-29, 2023</td>
<td>Community Health Institute (CHI) &amp; EXPO Committee Meetings: August 25-26, 2023</td>
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<td>San Diego, CA</td>
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<td>August 25-27, 2024</td>
<td>Community Health Institute (CHI) &amp; EXPO Committee Meetings: August 23-24, 2024</td>
<td>Hyatt Regency Orlando</td>
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To register for these and future trainings, visit us at [http://nachc.org/trainings-and-conferences/](http://nachc.org/trainings-and-conferences/).

For additional information on NACHC Training, contact Sherry Giles at sgiles@nachc.com or Helene Slavin at hslavin@nachc.com.

This program is supported by the Health Resources and Services Administration (HRSA), of the U.S. Department of Health and Human Services (HHS), as part of an award totaling $6,625,000. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement by, HRSA, HHS, or the U.S. Government. For more information, please visit HRSA.gov.
Hyatt Regency Chicago
August 28-30, 2022
Committee Meetings: August 26-27, 2022