Leveraging the Lessons from COVID-19:
How Community Health Centers Shape the Future of Health Care
Become a member of the National Association of Community Health Centers (NACHC) and stand with thousands of your health center colleagues to strengthen, preserve, and expand the health center mission. Membership is open to health centers, dedicated professionals, non-profits, corporations and students.

NACHC is the only national organization dedicated solely to CHCs and the people we serve. Their leadership in preserving patient-centered boards, securing federal funding to care for the uninsured, and advocating for COVID-19 resources, are just a few of the reasons I am grateful for NACHC’s work.

- Dr. Simon Hambidge, CEO, Denver Community Health Services, NACHC MEMBER

Join Today! Mention this ad and receive 20% off your Organizational Membership Dues!
# Table of Contents

**NACHC Board of Directors** ................................................................. 3

**General Information**

- Accessing Conference Handouts .................................................. 4
- Mobile App ....................................................................................... 5
- Feedback/Polling .............................................................................. 5
- Registration and Speaker/Exhibitor Check-In .................................. 7
- Conference Hotel ............................................................................. 7
- Conference Basics .......................................................................... 8
- Continuing Education ...................................................................... 9
- Social Media and Conference Contest ............................................. 11

**EXPO** .................................................................................................. 12

**Education Sessions At-A-Glance** ................................................... 14

**Education Sessions** ........................................................................ 17

**Key to Moderators and Presenters** .................................................. 32

**Ad Index** ........................................................................................... 32

**Exhibit Guide** .................................................................................... 34

- Exhibitor Profiles ............................................................................. 37
  
  *(Note: The EXPO Floorplan and Exhibitor Indices by Name/Booth Number can be found in the Conference Program Addendum)*

**Upcoming NACHC Conferences and Trainings** ............................... 47

**Hotel Map** ........................................................................................ 48
REDEFINE CARE, QUALITY, AND COST

Integrate physical, behavioral, and oral health on a single platform.

VISIT NEXTGEN.COM/FQHC TO LEARN MORE

“The staff benefits greatly from a fully integrated EHR. They now have all of the information regarding a patient’s total well-being and treatment at their fingertips—and that’s just not something we’ve had the benefit of previously.”

- Shannon Hannon, BA, MB, CMPE
  Vice President of Healthcare Integration
  Bowen Center
2021-22 NACHC Board of Directors

EXECUTIVE COMMITTEE

Chair of the Board
Michael A. Holmes
Scenic Rivers Health Services
Cook, MN

Chair-Elect
Paloma Hernandez
Urban Health Plan, Inc.
Bronx, NY

Immediate Past Chair
Lathran J. Woodard
South Carolina Primary Health Care Association
Columbia, SC

Speaker of the House
Henry Taylor, MPA
Mile Square Health Center
Chicago, IL

Vice-Speaker of the House
Kimberly Chang, MD
Asian Health Services
Oakland, CA

Secretary
VACANT

Treasurer
John Santistevan
Salud Family Health Centers
Ft. Lupton, CO

Consumer/Board Member Representative
Yvonne G. Davis
Health Care Partners of South Carolina
Florence, SC

Parliamentarian
Jana Eubank, MPAff
Texas Association of Community Health Centers
Austin, TX

REGION I

John M. Silva
Greater Lawrence Family Health Center
Methuen, MA

Michael R. Taylor
Cornell Scott-Hill Corporation
New Haven, CT

REGION II

Eva Turbiner
Zufall Health Center
Dover, NJ

Mary Ann Zelazny
Finger Lakes Community Health
Pittsford, NY

REGION III

Vincent A. Keane
Unity Health Care
Washington, DC

Mathew Weimer, MD
Volley Health Systems, Inc.
Huntington, WV

REGION IV

Carla Belcher
Community Health Care Systems, Inc.
Wrightsville, GA

Sue Veer, MBA
Carolina Health Centers, Inc.
Greenwood, SC

REGION V

Kimberly Mitroka
Christopher Greater Area Rural Health Planning Corporation
Christopher, IL

Beth A. Wrobel
HealthLinc
Valparaiso, IN

REGION VI

William Brent, III
SWLA Center for Health Services
Lake Charles, LA

Santos Camarillo
Vida Y Salud Health Systems
Crystal City, TX

REGION VII

Denise Cyzman, MS, RD
Community Care Network of Kansas
Topeka, KS

Jeron L. Ravin, JD
Swope Health Services
Kansas City, MO

REGION VIII

Lucy W. Loomis, MD, MSPH
Denver Health
Denver, CO

Keith O. Horwood, MD
Community Health Centers, Inc.
West Valley, UT

REGION IX

Richard P. Bettini
Waianae Coast Comprehensive Health Center
Waianae, HI

Warren J. Brodine
Eisner Health
Los Angeles, CA

REGION X

Jennifer Kreidler-Moss
Peninsula Community Health Services
Bremerton, WA

Heidi Hart
Terry Reilly Health Services
Nampa, ID

NATIONALLY ELECTED REPRESENTATIVES

CLINICIAN REPRESENTATIVES

Daniel Miller, MD
Hudson River Community Health
Tarrytown, NY

Felix M. Valbuena, Jr., MD
Community Health & Social Service Center (CHASS)
Detroit, MI

HEALTH CENTER BOARD MEMBER REPRESENTATIVES

Virginia (Ginger) Fuata
Waianae Coast Comprehensive Health Center
Waianae, HI

VACANT
General Information

**Accessing Conference Handouts**

The NACHC Mobile App is only accessible on mobile devices such as a smartphone, tablet, or Kindle. You can download the app by searching for **NACHC Mobile** in either the Apple Store or Google Play Store. If your device does not have access to these stores, the mobile app cannot be installed on your device.

If you wish to access items such as session handouts, evaluations, and speaker bios, simply log in to the NACHC Conferences website (https://conferences.nachc.org/nachc/) from your device; you can do this both during and ahead of the conference. Forgot your password? Go to the NACHC website at nachc.org. On the right side under Membership, click **Manage Your Account**, then click **Forgot Your Password** and enter your email address. You will immediately receive an email with your iMIS login and password. Once you’ve logged in to the NACHC Conferences website, click on **Live Events** under the menu on the left side, then click on **Attend Event** in the box for 2021 FOM/IT. From here you can access additional information for that event including handouts, session evaluations, and certificates, and even recorded sessions shortly after the conference concludes.
**Mobile App**

Interact with speakers and colleagues both on-site and online!

**Questions for the presenters?** DOWNLOAD the MOBILE APP and LOG IN.

**Participate in real-time polls?** DOWNLOAD the MOBILE APP and LOG IN.

**Receive important updates?** You guessed it - DOWNLOAD the MOBILE APP and LOG IN.

You will need your iMIS login and password to access the mobile app.

**How to locate and download the NACHC Mobile App from the Google Play Store or Apple:**

1. Launch the Google Play Store or App Store
2. Search the name **NACHC Mobile**
3. Tap the event app icon/listing
4. Tap Install
5. Enter Google ID or Apple ID password and click OK
6. Tap Accept and Download
7. App will download and display on your phone
8. Tap the NACHC Mobile App
9. Tap the ☰ icon
10. Tap 2021 FOM/IT

Once you have downloaded the mobile app, you **MUST** log in to access presentations and participate in polls and feedback requests.

*Note: Adobe Reader **MUST** be installed on your android device to open the presentations.*

**Feedback/Polling**

Participate in workshops using the Feedback/Polling feature in the mobile app. Submit questions to the presenter(s) and respond to poll questions in real time. You’ll see everyone’s comments and/or questions and you can up-vote the ideas you agree with.

**HOW TO PARTICIPATE:**

1. Click on the session that you want to join
2. Scan to download the NACHC Mobile App
3. Up-Vote a Comment
4. Feedback
5. Tap on your session
6. Respond to Polls when they appear

**Forgot your iMIS login and password?**

1. Go to a browser and type in **NACHC.org**
2. On the right side under Membership, click **Manage Your Account**
3. Click **Forgot Your Password**
4. Enter your email

You will immediately receive an email with your iMIS login and password. Still having problems? No worries. Stop by the Mobile App Help Desk, in the Emperors Foyer, near NACHC Registration.
Results you can believe in.

Your goal is to improve the health of your community. Our goal is to play a part in helping you get there with an optimized 340B program.

Verity Solutions® is an innovator in 340B program optimization, supporting the mission of FQHCs and Community Health Centers since 2018.

Partner with us to simplify your 340B program administration, confidently optimize federal pricing benefits, and benefit from the knowledge and support of our expert team.

RETAIL CONTRACT PHARMACY | SPECIALTY & HEMOPHILIA CONTRACT PHARMACY | SPLIT MATCH | REFERRAL CAPTURE | VERITY CARE CARD
Registration and Speaker/Exhibitor Check-In

Registration
Registered attendees can pick up their registration packets and badges during the following hours:

<table>
<thead>
<tr>
<th>Date</th>
<th>Hours</th>
<th>Room</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monday, October 18</td>
<td>3:00pm – 5:00pm</td>
<td>Office 5 and Registration Desk</td>
</tr>
<tr>
<td>Tuesday, October 19</td>
<td>8:00am – 4:00pm</td>
<td>Office 5 and Registration Desk</td>
</tr>
<tr>
<td>Wednesday, October 20</td>
<td>7:30am – 12:30pm</td>
<td>Office 5 and Registration Desk</td>
</tr>
</tbody>
</table>

Speaker/Exhibitor Check-In
All speakers and exhibitors are expected to report to Speaker/Exhibitor Check-In upon arrival at the conference. At this location, speakers will receive badges and review or upload presentations. Exhibitors will receive badges and booth packets. Speaker/Exhibitor Check-In hours are as follows:

<table>
<thead>
<tr>
<th>Date</th>
<th>Hours</th>
<th>Room</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monday, October 18</td>
<td>3:00pm – 5:00pm</td>
<td>Office 5 and Registration Desk</td>
</tr>
<tr>
<td>Tuesday, October 19</td>
<td>8:00am – 4:00pm</td>
<td>Office 5 and Registration Desk</td>
</tr>
<tr>
<td>Wednesday, October 20</td>
<td>7:30am – 3:45pm</td>
<td>Office 5 and Registration Desk</td>
</tr>
</tbody>
</table>

Conference Hotel

Caesars Palace
3570 South Las Vegas Blvd.
Las Vegas, NV 89109
(702) 731-7110  Hotel Direct
(866) 227-5938  Reservations

Consent to Use of Photographic Images
Registration and attendance at or participation in all NACHC conferences and other activities constitutes an agreement by the registrant to NACHC’s use and distribution (both now and in the future) of the registrant’s or attendee’s image or voice in photographs, videotapes, electronic reproductions, audio files and/or contents of any communications of such events and activities.

NACHC gratefully acknowledges the following sponsor:

Tote Bags
eClinicalWorks

NACHC gratefully acknowledges the following sponsor:

Lanyards
Benco Dental
Conference Basics

Business Center

The Caesars Palace Business Center can serve as your extended office while you’re in town. The business center is located by the Appian Way Shops, near the elevators by the Palace Tower, and offers a full range of services including: photocopying, faxing, word processing, computer workstation rental, and much more. The direct number to the business center is (702) 650-0462.

Business Center Hours:
- Monday – Friday: 7:00am – 7:00pm
- Saturday – Sunday: 8:00am – 5:00pm

Cellular Telephones

PLEASE Turn OFF Your Cell Phone

Please be considerate of others. Ringers on cell phones and other electronic devices should be turned off or switched to vibrate or silent mode in conference education sessions, meetings, and social events.

Conference Attire

We invite you to dress in comfortable business casual attire for the conference. Hotel meeting rooms can sometimes be chilly, so you are advised to bring a sweater or light jacket as well.

Lost and Found

Please check with the hotel’s front desk for lost and found items.

Messages

In case of an emergency, callers should contact the hotel directly and request that a copy of the message be given to the NACHC Registration staff. The telephone number for Caesars Palace is (702) 731-7110. Messages will be posted on a designated message board near NACHC Registration.

Membership

Organizations or individuals interested in NACHC Membership, please contact the NACHC office at (301) 347-0400 or obtain a membership application by visiting the NACHC Booth (#101) in the Palace Ballroom.

Need Help?

We want to ensure that your attendance at this conference is an enjoyable experience. If we can be of any assistance, please call on any member of the Meetings Team.

Mary Hawbecker
Senior Vice President
NACHC Operations and Chief Financial Officer

Jason G. Watkins, CMP
Associate Vice President
Conferences and Exhibits

Lisette Garrity, CMP
Director
Meetings Logistics and Housing

Amaia Stecker, MBA, MA
Deputy Director
Exhibits and Sponsorships

Laura Headrick
Specialist
Conferences and Events

Helene Slavin
Specialist
Meetings and Event Technology
By attending education workshops, participants may qualify for continuing education units. Only full-paying participants and daily registrants are eligible for continuing education credits.

**Accounting Professionals (CPE)**
The National Association of Community Health Centers, Inc. (NACHC) is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted through NASBA’s website at www.nasbaregistry.org. (Sponsor #108392)

Delivery Method: Group Live and Group Internet-Based
Program Level: Basic
Duration of Training: Two days

This program is being considered by the National Association of State Board of Accountancy (NASBA) for 9 continuing education contact hours in the “Specialized Knowledge” category.

For questions or complaints, please contact Helene Slavin at hslavin@nachc.com or (301) 347-0400.

**Other Health Professionals (CEU)**
The National Association of Community Health Centers, Inc. (NACHC) Certificate of Participation may be used toward state licensing requirements for a variety of disciplines requiring continuing education credits (e.g., health educators, nurses, physician assistants, doctors of osteopathic medicine, etc.). It is recommended that a Certificate of Participation and a copy of a conference program be submitted to your state-licensing agency.

In addition to earning educational credits through NACHC conference attendance, participants can receive credits online via the NACHC Online Library at https://conferences.nachc.org/nachc.

**NACHC Online Library**
Continuing education right at your fingertips

The world of NACHC events is just a click away! The NACHC Online Library is your online portal to educational content from all NACHC events. All FOM/IT education sessions are FREE to ALL paid 2021 FOM/IT attendees.

This valuable online service provides access to meeting content on digital media — WHENEVER you need it — captured live and available to you via the NACHC Online Library. View courses online (as released for inclusion), captured as true multimedia re-creations with synchronized slides, handouts, and much more. This is an excellent training tool and resource for missed courses.

The NACHC Online Library provides:

- Quick and easy access to past and current content from NACHC conferences and other training events.
- The ability to earn additional continuing education credits (CPE/CEU) in the professional disciplines currently offered on-site at NACHC conferences.
- Session recordings.

Note: To access the NACHC Online Library, visit https://conferences.nachc.org/nachc and log in using your iMIS login and password (refer to page 5 for iMIS login). If you need login assistance or additional information, contact trainings@nachc.com or call (301) 347-0400.

This icon designates education sessions that will be live-streamed and recorded for the NACHC Online Library. These sessions will be available online after the conference and are FREE to ALL paid 2021 FOM/IT attendees.

**Scanning and Evaluations**

To receive Continuing Education Units (CEUs) at this NACHC conference, all in-person attendees must:
- Have their conference badges scanned by room monitors at the end of each education session attended.
- Complete session evaluations, on the NACHC Mobile App, at the conclusion of each session attended.

All virtual attendees must:
- Respond to the attention checkers during the live-streaming presentation.
- Complete session evaluations on the virtual platform.

These simple steps ensure that CEUs are accurately processed and that valuable feedback is provided for the development of future NACHC programs.
BKD’s Grant Tracking and Paycheck Protection Program Tool can help support your CHC’s record-keeping and expense allocation strategy. Customizable to your general ledger and payroll periods, this handy resource also includes checks and balances to help ensure you’re reconciling back to your general ledger system.

Learn more at bkd.com/chc.

Everyone needs a trusted advisor. Who’s yours?
The National Association of Community Health Centers recognizes the 2021 FOM/IT Field Steering Committee members for their commitment of time and service. Thank you.

#NACHCEvents Social Media

Join the online conversation at the NACHC FOM/IT Conference & EXPO using #NACHCEvents when you post about the FOM/IT on Facebook, Twitter, and Instagram. Share your conference experience with others in real time as events unfold. Also, be sure to follow @NACHC on Twitter (www.twitter.com/nachc) for important updates during the conference.

Conference Code of Conduct

All attendees, speakers, sponsors, and volunteers at our conference are required to agree with the following code of conduct. NACHC will enforce this code throughout the event. We expect cooperation from all participants to help ensure a safe environment for everyone.

Our conference is dedicated to providing a harassment-free experience for everyone, regardless of gender, gender identity and expression, age, sexual orientation, disability, physical appearance, body size, race, ethnicity, or religion. We do not tolerate harassment of conference participants in any form. This also includes inappropriate physical contact and unwelcome sexual attention. Sexual language and imagery are not appropriate for any conference venue, including talks, workshops, social events, and all online social media/networking sites. Participants asked to stop any harassing behavior are expected to comply immediately. Conference participants violating these rules may be sanctioned or expelled from the conference without a refund at the discretion of NACHC.

If you are being harassed, notice that someone else is being harassed, or have any other concerns, please contact a member of the conference staff immediately.

FOM/IT Spirit Day Contest

Wednesday, October 20, 2021

Represent Your Health Center or Organization!

Win a $500 Grubhub Gift Certificate

Wear your health center’s best swag – t-shirts, hats, buttons, pins, etc. The more the better!

Details

- All conference registrants and speakers are eligible and encouraged to participate.
- To enter, post a picture of yourself wearing your swag on Twitter, Facebook, or Instagram with the hashtag #NACHCEvents.
- Stop by the NACHC Booth (#101) for more details. (Note: The Expo Hall closes at 10:30am)
- The best-dressed participant will receive a $500 Grubhub gift certificate for their health center or organization, courtesy of Community Health Ventures.

The FOM/IT Spirit Day winner will be contacted by NACHC staff and announced via social media on Thursday, October 21, 2021.

The National Association of Community Health Centers recognizes the 2021 FOM/IT Field Steering Committee members for their commitment of time and service. Thank you.

Alison L. Croke, MHA
President and CEO
Wood River Health Services

Teresa Dotson, MBA
Director of Financial Affairs and Director of Quality
Mountain Comprehensive Health Corporation

Eloisa Perard
President and CEO
QueensCare Health Centers

Maylee Sanchez, CHPSE
Chief Information Officer
Health Choice Network

Joy Sloan, CPA, MBA
Chief Financial Officer
CommUnityCare Health Centers

Miriam Y. Vega, PhD
Chief Executive Officer
Joseph P. Addabbo Family Health Center

Beth Wrobel
Chief Executive Officer
HealthLinc
Meet one-on-one with NACHC exhibitors for an introduction to products and services that can help you build and manage your health care business! Network with other industry professionals and discover innovative practices that are making a difference in health centers across the country. And don’t forget, there are great prizes to win just by visiting the EXPO floor!

Note: For details about FOM/IT exhibitors and their business products and services, refer to the Exhibit Guide on page 34.

EXPO Schedule:

**Tuesday, October 19**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:30am – 6:30pm</td>
<td>EXPO Hall Open</td>
</tr>
<tr>
<td>10:00am – 11:00am</td>
<td>Dedicated Exhibit Time and Refreshment Break</td>
</tr>
<tr>
<td>12:15pm – 2:00pm</td>
<td>Lunch and Networking Time in EXPO Hall (Grab some lunch as you visit with exhibitors)</td>
</tr>
<tr>
<td>3:15pm – 4:00pm</td>
<td>Dedicated Exhibit Time and Refreshment Break</td>
</tr>
<tr>
<td>5:15pm – 6:30pm</td>
<td>Conference Reception in EXPO Hall</td>
</tr>
<tr>
<td></td>
<td>Join health center colleagues and EXPO partners for cocktails and light fare at the 2021 FOM/IT Conference Reception. Make this an opportunity to meet with industry professionals and explore unique solutions for tackling your business challenges!</td>
</tr>
</tbody>
</table>

**Wednesday, October 20**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:30am – 8:30am</td>
<td>Continental Breakfast in EXPO Hall</td>
</tr>
<tr>
<td>7:30am – 10:30am</td>
<td>EXPO Hall Open</td>
</tr>
<tr>
<td>10:00am – 10:30am</td>
<td>Dedicated Exhibit Time and Refreshment Break</td>
</tr>
<tr>
<td>10:15am</td>
<td>NACHCopoly prizewinners announced at the NACHC Booth (#101) in the Palace Ballroom! You MUST be present to claim all prizes.</td>
</tr>
</tbody>
</table>

---

**NACHCopoly!**

While networking with colleagues and exhibitors at the FOM/IT EXPO, make sure to play NACHCopoly for the chance to win great prizes!

**It’s easy to play:**

**Step 1:** You’ll find the NACHCopoly game card in your registration bag. Simply visit all the exhibitors featured on the game card and collect their individual game stamps.

**Step 2:** Once you’ve collected all NACHCopoly game stamps from participating exhibitors, your game card is officially complete!

**Step 3:** Now just drop off your game card at the NACHC Booth (#101), in the Palace Ballroom, and you are automatically entered for a chance to go home with great prizes!

All completed game cards must be submitted to the NACHC Booth by 10:00am on Wednesday, October 20, to be eligible for the prize drawings.

Prizes will be awarded at 10:15am on Wednesday at the NACHC Booth (#101) in the Palace Ballroom.

You MUST be present to claim all prizes.
Monarch Health Solutions is a partnership between Legacy Community Health, one of the country’s largest FQHCs, and Canton & Company, a leading healthcare growth services and innovation firm. Monarch delivers managed, advisory and operational services and solutions designed specifically for Community Health Centers.

- **Revenue Cycle Management**
- **Value-Based Care & Financial Performance**
- **Technology Optimization & Analytics**
- **Managed Business Services**
- **Strategy, Executive Oversight & Advisory**

**Proud sponsors of the 2021 NACHC FOM/IT Conference**

Visit us at Booth #213

MonarchHealthSolutions.com

© 2021 Monarch Health Solutions, LLC.
#NACHCEvents
#NACHCEvents

All times listed are Pacific.

## Monday, October 18

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>3:00pm – 5:00pm</td>
<td>Registration</td>
<td>Office 5 and Registration Desk</td>
</tr>
<tr>
<td>3:00pm – 5:00pm</td>
<td>Speaker/Exhibitor Check-In</td>
<td>Office 5 and Registration Desk</td>
</tr>
</tbody>
</table>

## Tuesday, October 19

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00am – 4:00pm</td>
<td>Registration</td>
<td>Office 5 and Registration Desk</td>
</tr>
<tr>
<td>8:00am – 4:00pm</td>
<td>Speaker/Exhibitor Check-In</td>
<td>Office 5 and Registration Desk</td>
</tr>
<tr>
<td>8:30am – 10:00am</td>
<td><strong>IGS1</strong> Opening General Session</td>
<td>Augustus 1-2</td>
</tr>
<tr>
<td>9:30am – 6:30pm</td>
<td>EXPO Hall Open</td>
<td>Palace Ballroom</td>
</tr>
<tr>
<td>10:00am – 11:00am</td>
<td>Dedicated Exhibit Time and Refreshment Break in EXPO Hall</td>
<td>Palace Ballroom</td>
</tr>
<tr>
<td>11:00am – 12:15pm</td>
<td><strong>ITuA1</strong> Telehealth and the Remote Environment: Considerations for the Post-Pandemic Workforce</td>
<td>Emperors Ballroom</td>
</tr>
<tr>
<td>11:00am – 12:15pm</td>
<td><strong>ITuB1</strong> Preparing for the Federal Audit of the Future</td>
<td>Augustus 3</td>
</tr>
<tr>
<td>11:00am – 12:15pm</td>
<td><strong>ITuC1</strong> Pharmacy and 340B Impacts: Panel Discussion</td>
<td>Augustus 5</td>
</tr>
<tr>
<td>12:15pm – 2:00pm</td>
<td>Lunch and Networking Time in EXPO Hall</td>
<td>Palace Ballroom</td>
</tr>
<tr>
<td>12:15pm – 2:00pm</td>
<td>Grab some lunch as you visit with exhibitors</td>
<td>Palace Ballroom</td>
</tr>
<tr>
<td>2:00pm – 3:15pm</td>
<td><strong>ITuA2</strong> Health Center Cybersecurity: Investing to Safeguard Protected Health Information</td>
<td>Palace Ballroom</td>
</tr>
<tr>
<td>2:00pm – 3:15pm</td>
<td><strong>ITuB2</strong> Finding the Opportunities in Value-Based Pay</td>
<td>Palace Ballroom</td>
</tr>
<tr>
<td>2:00pm – 3:15pm</td>
<td><strong>ITuC2</strong> Long-Term Strategy and Best Practices for Implementing Telehealth and Remote Patient Monitoring</td>
<td>Palace Ballroom</td>
</tr>
<tr>
<td>3:15pm – 4:00pm</td>
<td>Dedicated Exhibit Time and Refreshment Break in EXPO Hall</td>
<td>Palace Ballroom</td>
</tr>
<tr>
<td>4:00pm – 5:15pm</td>
<td><strong>ITuA3</strong> Focus Points: Tools for Financial Analysis</td>
<td>Palace Ballroom</td>
</tr>
<tr>
<td>4:00pm – 5:15pm</td>
<td><strong>ITuB3</strong> Leveraging HRSA Funding for Post-COVID Growth</td>
<td>Palace Ballroom</td>
</tr>
<tr>
<td>4:00pm – 5:15pm</td>
<td><strong>ITuC3</strong> Know Thyself: The Power of Authentic Leadership and Storytelling in Transforming Communities</td>
<td>Palace Ballroom</td>
</tr>
<tr>
<td>5:15pm – 6:30pm</td>
<td>Conference Reception in EXPO Hall</td>
<td>Palace Ballroom</td>
</tr>
</tbody>
</table>

This program is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling $6,625,000. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement by, HRSA, HHS, or the U.S. Government. For more information, please visit HRSA.gov.
<table>
<thead>
<tr>
<th>Time</th>
<th>Emperors Ballroom</th>
<th>Augustus 3</th>
<th>Augustus 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:30am – 8:30am</td>
<td>Continental Breakfast in EXPO Hall</td>
<td>Palace Ballroom</td>
<td></td>
</tr>
<tr>
<td>7:30am – 10:30am</td>
<td>EXPO Hall Open</td>
<td>Palace Ballroom</td>
<td></td>
</tr>
<tr>
<td>7:30am – 12:30pm</td>
<td>Registration</td>
<td>Office 5 and Registration Desk</td>
<td></td>
</tr>
<tr>
<td>7:30am – 3:45pm</td>
<td>Speaker Check-In</td>
<td>Office 5 and Registration Desk</td>
<td></td>
</tr>
<tr>
<td>8:30am – 10:00am</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>10:00am – 10:30am</td>
<td>Dedicated Exhibit Time and Refreshment Break in EXPO Hall</td>
<td></td>
<td></td>
</tr>
<tr>
<td>10:30am – 11:45am</td>
<td>IWA1 Making the Financial Case for Community Health Workers: A CFO Discussion</td>
<td>IWB1 Leveraging HRSA's Operational Site Visit to Stay Continuously Compliant and to Improve Health Center Performance</td>
<td>IWC1 Making IT Mobile: Strategies for IT Operations to Support Pandemic Response</td>
</tr>
<tr>
<td>11:45am – 1:30pm</td>
<td>FINANCE</td>
<td>COVID-19 PANDEMIC OPERATIONS</td>
<td>OPERATIONS</td>
</tr>
<tr>
<td>1:30pm – 2:45pm</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2:45pm – 3:15pm</td>
<td>Pre-Happy Hour Half Hour</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3:15pm – 4:30pm</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Waystar’s unified payments platform consolidates your vendors, automates workflows, and gives you big-picture visibility and actionable reporting – all in one place, with one login.

Plus, switching is easy and low-risk with our world-class client support and implementation team, which will be with you every step of the way.

“Waystar helps us promote our mission and removes some stress from patients.”

- Rick Grant, CFO for a premier FQHC client
# Education Sessions

Education sessions do not have prerequisites/pre-work unless otherwise noted within their descriptions.

*NACHC is a nonpartisan and noncommercial organization. Conference speaker presentations may not necessarily reflect the views of NACHC, and the presence of vendors, exhibitors, and sponsors does not constitute endorsement of vendor products or services.*

This icon designates sessions that will be live-streamed and recorded for the NACHC Online Library.

## Monday, October 18

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>3:00pm – 5:00pm</td>
<td>Registration</td>
<td>Office 5 and Registration Desk</td>
</tr>
<tr>
<td>3:00pm – 5:00pm</td>
<td>Speaker/Exhibitor Check-In</td>
<td>Office 5 and Registration Desk</td>
</tr>
</tbody>
</table>

## Tuesday, October 19

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00am – 4:00pm</td>
<td>Registration</td>
<td>Office 5 and Registration Desk</td>
</tr>
<tr>
<td>8:00am – 4:00pm</td>
<td>Speaker/Exhibitor Check-In</td>
<td>Office 5 and Registration Desk</td>
</tr>
</tbody>
</table>

### EXPO Hall Open

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:30am – 6:30pm</td>
<td>EXPO Hall Open</td>
<td>Palace Ballroom</td>
</tr>
<tr>
<td>10:00am – 11:00am</td>
<td>Dedicated Exhibit Time and Refreshment Break</td>
<td></td>
</tr>
<tr>
<td>12:15pm – 2:00pm</td>
<td>Lunch and Networking Time in EXPO Hall</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(Grab some lunch as you visit with exhibitors)</td>
<td></td>
</tr>
<tr>
<td>3:15pm – 4:00pm</td>
<td>Dedicated Exhibit Time and Refreshment Break</td>
<td></td>
</tr>
<tr>
<td>5:15pm – 6:30pm</td>
<td>Conference Reception in EXPO Hall</td>
<td></td>
</tr>
</tbody>
</table>

*Sponsored by [MONARCH](#) [WAYSTAR](#)*
8:30am – 10:00am
OPENING GENERAL SESSION

IGS1
Opening General Session

Welcome
Michael A. Holmes, Chair of the Board, NACHC

Opening Session Speakers

E. Benjamin Money, MPH
Senior Vice President, Public Health Priorities, NACHC

Eloisa Perard
President and CEO, QueensCare Health Centers

Keynote

Derek Greenfield, PhD, EdD
Speaker, Educator, and Author

Taking Care of the Caretakers: Building Compassionate, Innovative, and Inclusive Communities in Times of Challenge

This dynamic, interactive opening session delivers a transformational opportunity to learn powerful insights for supporting ourselves as well as our employees and clients in order to maintain positive attitudes and achieve optimal performance.

In the midst of 18 months (and counting) of pandemic life, we must continue to honor the importance of relationships in fostering healthy, empowered teams and advancing meaningful change. By modeling approaches to break down barriers and establish spaces of inclusive excellence, the presenter offers a real-time encounter that will offer practical strategies for implementation in our work sites and help create a deep sense of community at FOM/IT. This experience will be carefully curated to ensure that, whether in-person or virtual, participants will be equally engaged and impacted. Take advantage of this special time to learn, laugh, play, and celebrate one another and our work together!

Dr. Derek Greenfield is a nationally recognized thought leader, speaker, and activist committed to inclusive excellence and positive change with 30 years of experience as a difference maker. His powerful workshops and keynote presentations have inspired audiences from Texas to Tonga, with clients including CBS Sports, Visa, Progress Energy, MIT, Princeton University, and the NBA’s Milwaukee Bucks.
10:00am – 11:00am
Palace Ballroom
Dedicated Exhibit Time and Refreshment Break in EXPO Hall

11:00am – 12:15pm
EDUCATION SESSIONS

**ITuA1**  
Emperors Ballroom  
Telehealth and the Remote Environment: Considerations for the Post-Pandemic Workforce  
CPE: 1.5  
CEU: 1.25  
Level: Basic  
Topic: Operations/Telehealth  
Telehealth and new remote work opportunities are changing the way in which health centers operate. In addition to remote-work legal considerations, having staff who no longer share physical space changes the work place dynamic. Given the benefits of remote work for employees, many health centers will be adopting hybrid work environments. This session will offer participants legal considerations for remote work and strategies to support team cohesion when staff are no longer co-located around the clock. As health centers continue to innovate and refine their staffing and workflows, understanding risks and how to mitigate those that arise in operations and in staff output will be critical to overall success.

**Learning Objectives:**  
- Gain an understanding of legal considerations associated with remote work relative to corporate, professional, IT, and employment risks.  
- Identify tools and techniques to assist health center leaders in building team cohesion with remote employees.  
- Learn how to apply legal risk considerations to leadership and building new hybrid teams.

**Presenter(s):**  
Molly S. Evans, JD, Partner, Feldesman Tucker Leifer Fidell LLP  
Kemi Alli, MD, FAAP, Chief Executive Officer, Henry J. Austin Health Center

**NTTAP Featured**  
highlights the 21 National Training and Technical Assistance Partners (NTTAPs), funded by HRSA’s Bureau of Primary Health Care, that provide free training and technical assistance (T/TA). NTTAPs support existing and potential health center grantees and look-alikes. (NTTAP Featured sessions scheduled during the 2021 FOM/IT: ITuC1, ITuB2, ITuB3, IWA1, IWB1, IWB2, IWB3, and IWC3)

**ITuB1**  
Augustus 3  
Preparing for the Federal Audit of the Future  
CPE: 1.5  
CEU: 1.25  
Level: Intermediate  
Prerequisite: At least five years of CHC finance experience.  
Topic: Finance  
While working to respond to the COVID pandemic, health centers received a tremendous amount of support. This support came in the form of grant funds, provider relief payments, the payroll protection and EIDL loan programs, and other resources. It is important that health centers approach all of the funds available to them with the mindset that it is not if, but when federal auditors will review health center use of these funds and records because reconciliation and accountability will come. Presenters will review all of the funds available to health centers and discuss the federal audits of the future to assist health centers with preparing and maintaining auditable records related to the stimulus funds they received while responding to the COVID-19 pandemic.

**Learning Objectives:**  
- Review previous audit work plans of HHS Office of Inspector General and Division of Financial Integrity of grant funds to understand how audits of COVID-19 stimulus funds will potentially be approached.  
- Discuss financial statement audit considerations after FASB works through and provides guidance to financial statement auditors in regards to stimulus grant funds.  
- Review financial management requirements of health center financial records to refresh knowledge surrounding record keeping and the use of grant funds.

**Presenter(s):**  
David Fields, CPA, CMA, CFM, Partner, BKD, LLP  
Catherine Gilpin, CPA, Director, BKD, LLP

**NTTAP Featured**  
Pharmacy and 340B Impacts: Panel Discussion  
CPE: 1.5  
CEU: 1.25  
Level: Basic  
Topic: Operations/Pharmacy  
This session features a subject matter expert panel discussion with health center pharmacists and thought leaders on all things pharmacy operations. Over the past 12 months, health centers have encountered continued attacks on the 340B program by pharmaceutical manufacturers; this has increased the need for heightened awareness and mitigation of these threats and attacks. This has also led to an increase in the development of in-house pharmacies as well as a laser-focused review of contract pharmacy relationships. Panelists will focus on recommendations health center leaders should consider as they maneuver this increasingly challenging environment.
Tuesday, October 19, continued

Learning Objectives:
- Identify the most recent 340B policy and operational developments impacting health center pharmacy access and operations.
- Discuss new challenges for health centers as some implement in-house pharmacies and reassess contract pharmacy relationships.
- Highlight new approaches to addressing inquiries from pharmaceutical manufacturers.

Moderator:
Brandon L. Jones, Director, Health Center Operations and Human Resources, NACHC

Presenter(s):
Tim Mallett, RPh, 340B ACE, Vice President, Pharmacy Services, 340Basics
Logan Yoho, PharmD, RPh, BCACP, Director of Pharmacy, Hopewell Health Centers, Inc.
Jangus Whitner, PharmD, BCACP, Director of Pharmacy Services, PrimaryOne Health

Learning Objectives:
- Describe how to accurately budget to protect your health center from cybersecurity threats.
- Identify both types of cybersecurity threats that health centers most commonly face in addition to the potential financial impact and cost to health centers.
- Describe strategies for demonstrating a positive ROI for health centers that adequately protect against cybersecurity threats.

Presenter(s):
Arnel Mendoza, Director of Information Systems, QueensCare Health Centers
Michael Sanguily, Director of CISO, Health Choice Network

12:15pm – 2:00pm Palace Ballroom
Lunch and Networking Time in EXPO Hall
(Grab some lunch as you visit with exhibitors)

2:00pm – 3:15pm EDUCATION SESSIONS

ITuA2 ◀ Emperors Ballroom
Health Center Cybersecurity: Investing to Safeguard Protected Health Information
CPE: 1.5 CEU: 1.25
Level: Basic
Topic: Data/Operations

The health care sector faces a barrage of cybersecurity threats — and community health centers are no exception. Security breaches, fines, and audits create a complexity of challenges for health centers to navigate. This session features a health center and Health Center-Controlled Network (HCCN) perspective on how cybersecurity threats impact the bottom line. Speakers will highlight the importance of budgeting to accurately reflect the costs of protecting their patients’ protected health information (PHI) and to prevent and mitigate against cyber threats. Strategies will also be provided for demonstrating a positive return on investment (ROI) for health centers that adequately protect against cybersecurity threats.

Moderator:
Gervean Williams, Director, Health Center Financial Training, NACHC

Presenter(s):
Curtis Degenfelder, President, Curt Degenfelder Consulting Inc.
True Partners in Care

Centene is committed to transforming the health of the communities we serve, one individual at a time. We know that every community faces unique challenges, which is why each of our health plans are developed and staffed locally. Through our partnerships with FQHCs, hospitals, and physicians, we offer better solutions for better outcomes at lower costs.

PROUD SPONSOR OF THE 2021 NACHC FINANCIAL, OPERATIONS MANAGEMENT AND INFORMATION TECHNOLOGY (FOM/IT) CONFERENCE & EXPO

Centene state health plans reflect our core belief that healthcare is best delivered locally.
Tuesday, October 19, continued

**ITuC2**  
Long-Term Strategy and Best Practices for Implementing Telehealth and Remote Patient Monitoring  
CPE: 1.5  CEU: 1.25  
Level: Basic  
Topic: Operations/Telehealth

Is your health center working on a long-term strategy for telehealth and remote patient monitoring? This presentation will provide tools and best practices for health centers to develop a long-term strategy for both telehealth and remote patient monitoring. Health center executives will share their experiences in developing long-term strategies for implementing telehealth and remote patient monitoring programs, and identify best practices as well as pitfalls to avoid. This will include information on infrastructure, hardware, EHR interface, and workflow as well as what is required for pre-implementation, implementation, and post-implementation phases. Presenters will also provide insight and best practices on the utilization of data and trends, from telehealth and remote patient monitoring, to improve clinical outcomes and negotiate value-based contracts with your health plans in the future.

**Learning Objectives:**
- Identify best practices for developing and implementing a long-term telehealth strategy and solution.
- Identify best practices for developing and implementing a long-term remote patient monitoring strategy and solution.
- Understand how to utilize data from telehealth and remote patient monitoring to improve clinical outcomes and negotiate value-based contracts with health plans.

**Presenter(s):**
- **Huzefa Dossaji**, Founder and CEO, Vivyo Group  
- **Anish Patel**, MD, MBA, MMM, CMO and Executive Vice President of Transformation, Greater Baden Medical Services  
- **Isaiah Nathaniel**, CPHIMS, Chief Information Officer, Delaware Valley Community Health Center

---

**3:15pm – 4:00pm**  
**Palace Ballroom**  
**Dedicated Exhibit Time and Refreshment Break in EXPO Hall**

---

**ITuA3**  
Focus Points: Tools for Financial Analysis  
CPE: 1.5  CEU: 1.25  
Level: Intermediate  
Prerequisite: Understanding of UDS financial tables, one time vs. ongoing grants and productivity data.

**Topic:** Finance

The presenter will review tools that aid in the analysis of a clinic's financial and operational processes. Participant engagement is strongly encouraged as the session group will evaluate and analyze these tools and apply them to their own clinic scenarios.

**Learning Objectives:**
- Gain an understanding of key performance indicators (KPIs) specific to this industry.
- Develop an understanding of how these KPIs relate to analytical tools specific to this industry that will help you analyze financial performance.
- Encourage and provide ideas relating to these analytical tools for informing and educating your clinic’s leadership.

**Presenter(s):**
- **Joel Hughes**, CHC/FQHC Consultant, Community Link Consulting

---

**NTTAP Featured**  
**ITuB3**  
Leveraging HRSA Funding for Post-COVID Growth  
CPE: 1.5  CEU: 1.25  
Level: Basic  
Topic: Finance/Operations

As part of the American Rescue Plan, HRSA’s capital grant opportunities provide health centers with funding to support construction, expansion, alteration, renovation, and other capital improvements to modify, enhance, and expand health care facilities. This session will focus on project planning guidance for health centers at any stage of the planning and financing process, focusing specifically on health center growth post-COVID-19. It will highlight how to leverage funds for projects from various sources, including local foundations, state and local sources, NMTC, tax-exempt bonds, banks, CDFIs, USDA, HRSA LGP, etc. Health center representatives will also share examples and lessons learned from their own capital development experiences.
Learning Objectives:
- Plan for a health center capital project at any stage of the process.
- Leverage funds for projects from various sources, including local foundations, state and local sources, NMTC, tax-exempt bonds, banks, CDFIs, USDA, HRSA LGP, etc.
- Best utilize HRSA funds to plan for post-COVID-19 growth.

Moderator:
**E. Benjamin Money, MPH**, Senior Vice President, Public Health Priorities, NACHC

Presenter(s):
**Jonathan Chapman, MBA**, Chief Project Officer, Capital Link, Inc.

**ITuC3**

**Know Thyself: The Power of Authentic Leadership and Storytelling in Transforming Communities**

CPE: 1.5  \ CEU: 1.25

Level: Basic
Topic: Leadership/Operations

In this highly participatory session, attendees will examine their own cultural identities and leadership styles, ultimately more fully appreciating the role of authenticity and vulnerability as powerful drivers in building a culture of inclusion and psychological safety for all. Through enhanced self-awareness, leaders are better positioned to address hidden biases within themselves and their policies and practices -- and ultimately can more meaningfully identify approaches for inviting employees to bring their full and best selves to work. The presenter will provide a host of valuable examples, relevant applications, and opportunities for self-exploration, role play, and discussion.

Learning Objectives:
- Identify your personal leadership style.
- Enhance a workplace culture of inclusion and psychological safety for all.
- Guide development of policies and procedures related to workplace biases.

Presenter(s):
**Derek Greenfield, PhD, EdD**, Speaker, Educator, and Author, Greenfield & Associates
Delivering what your community needs is what we do best. You can count on us to provide the right products and services to help you meet today’s challenges and prepare for what’s ahead.

Call us to learn more. 866.MCK.ANSWer (866.625.2679) mms.mckesson.com/chc
Wednesday, October 20

Education sessions do not have prerequisites/pre-work unless otherwise noted within their descriptions.

This icon designates sessions that will be live-streamed and recorded for the NACHC Online Library.

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:30am – 10:30am</td>
<td>EXPO Hall Open</td>
<td>Palace Ballroom</td>
</tr>
<tr>
<td></td>
<td>7:30am – 8:30am Continental Breakfast in EXPO Hall</td>
<td></td>
</tr>
<tr>
<td></td>
<td>10:00am – 10:30am Dedicated Exhibit Time and Refreshment Break</td>
<td></td>
</tr>
<tr>
<td>7:30am – 12:30pm</td>
<td>Registration</td>
<td>Office 5 and Registration Desk</td>
</tr>
<tr>
<td>7:30am – 3:45pm</td>
<td>Speaker Check-In</td>
<td>Office 5 and Registration Desk</td>
</tr>
<tr>
<td>8:30am – 10:00am</td>
<td>GENERAL SESSION</td>
<td></td>
</tr>
<tr>
<td></td>
<td>IGS2</td>
<td></td>
</tr>
<tr>
<td></td>
<td>General Session: The New Era of Data Exchange: What Health Center Leaders Need to Know – A Discussion with the National Coordinator of HIT</td>
<td>Augustus 1-2</td>
</tr>
<tr>
<td></td>
<td>Welcome</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Gina Capra, MPA, Senior Vice President, Training and Technical Assistance, NACHC</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Keynote</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Micky Tripathi, PhD, MPP National Coordinator for Health Information Technology U.S. Department of Health and Human Services</td>
<td></td>
</tr>
<tr>
<td></td>
<td>In 2021, the U.S. Department of Health and Human Services made several important changes to federal regulation to improve the flow of usable health care data to and from community health centers. We will hear from the National Coordinator for Health IT, Micky Tripathi, on the approach to interoperability in the new age of Fast Healthcare Interoperability Resources (FHIR) and the U.S. Core Data for Interoperability (USCDI). Dr. Tripathi will describe the benefits and opportunities for health centers in this new era of data exchange and respond to a panel of HCCN, PCA, and health center representatives as they describe some of the opportunities and challenges they see in the health center space for collaboration and improvements in the quality and coordination of care using health IT. As the National Coordinator for Health Information Technology, at the U.S. Department of Health and Human Services, Micky Tripathi leads the formulation of the federal health IT strategy and coordinates federal health IT policies, standards, programs, and investments. He has over 20 years of experience across the health IT landscape.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Panel Discussion</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Moderator: Julia Skapik, MD, MPH, FAMIA, Medical Director, Informatics, NACHC</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Panelists:</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Lindsay Dietz, BSW, MAPM Director of Program Services and HCCN Director, Arizona Alliance for Community Health Centers</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Joe Acosta, Chief Technology Officer, Kentucky Primary Care Association</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Michael A. Holmes, Chair of the Board, NACHC and Chief Executive Officer, Cook Area Health Services, Inc.</td>
<td></td>
</tr>
</tbody>
</table>
Wednesday, October 20, continued

10:00am – 10:30am
Dedicated Exhibit Time and Refreshment
Break in EXPO Hall

10:30am – 11:45am
EDUCATION SESSIONS

**NTTAP Featured**

**IWA1**
Emperors Ballroom
Making the Financial Case for Community Health Workers: A CFO Discussion
CPE: 1.5  CEU: 1.25
Level: Intermediate
Prerequisite: General knowledge of community health workers.
Topic: Finance

Community health workers (CHWs) are critical members of the health center workforce. From responding to COVID-19 to supporting chronic disease management, CHWs increase patient access to care and improve health outcomes. There are many resources that offer operational guidance for health center CHW programs, but few that focus on the financial aspects and sustainability.

This session, targeted to health center CFOs, will feature a panel of CFOs who have implemented successful CHW programs. The panel will describe how and why health centers have hired, trained, and financed CHWs and outline the role of health center CFOs in CHW goal-setting conversations. Panelists will also discuss strategies for measuring return on investment (ROI) and sustainability of CHW programs. The session will conclude with an overview of the policy landscape for CHW reimbursement.

**Learning Objectives:**
- Describe how and why health centers have hired, trained, and financed CHWs.
- Outline the role of health center CFOs in CHW goal-setting conversations.
- Highlight tools and strategies for measuring CHW ROI.

**Moderator:**
Cassie Lindholm, MPA, PCMH CCE, Deputy Director, Network Relations, NACHC

**Presenter(s):**
Trevor Hodges, MHA, Chief Financial Officer, Upper Great Lakes Family Health Center
Teresa Dotson, MBA, Director of Financial Affairs, Mountain Comprehensive Health Corporation
Joy Sloan, Chief Financial Officer, CommUnityCare
Vacheria Tutson, JD, Director, Regulatory Affairs, NACHC

**NTTAP Featured**

**IWB1**
Augustus 3
Leveraging HRSA’s Operational Site Visit to Stay Continuously Compliant and to Improve Health Center Performance
CPE: 1.5  CEU: 1.25
Level: Basic
Topic: COVID-19 Pandemic Operations

During COVID, HRSA has continued to monitor and assess Health Center Program Compliance via virtual Operational Site Visits (OSVs) and its updated Health Center Program Site Visit Protocol. For health center administrators and staff, preparing for these episodic assessments can be time-consuming and stressful. In these challenging times, it is imperative for health centers to create and implement systems that promote continuous compliance and that ultimately serve as the foundation for health center excellence.

This session will feature the perspective of independent consultants who work as OSV reviewers and have unique insights on how to prepare for the OSV and create systems that lead to continuous compliance. Presenters will offer a practical overview of the Health Center Program requirements, HRSA’s Health Center Program Compliance Manual, and Site Visit Protocol (updated in May 2021); insights on how to navigate the Virtual OSV process; and potential pain points and common areas of conditions/findings. Strategies for preparing your board and health center and steps your center can take to ensure continuous compliance will also be highlighted.

**Learning Objectives:**
- Describe HRSA’s process and tools for assessing compliance with the Health Center Program Requirements.
- Implement specific strategies or processes for ensuring continuous compliance and performance improvement.
- Identify pain points found through the OSV that health centers can proactively address in order to achieve operational excellence.

**Moderator:**
Ted Henson, Director, Health Center Growth and Development, NACHC

**Presenter(s):**
Jennifer Genua-McDaniel, Chief Executive Officer, Genua Consulting, LLC
Renee Filson, Principal, Fiscal Solutions, LLC
Building healthier communities through partnerships by improving health equity and expanding access to care

340B Third-Party Administrator (TPA)

A Full-Service TPA Solution
- Financial controls & insights
- Split-billing
- Claim capture optimization
- Inventory & eligibility
- Audit & compliance

In-House Pharmacy Solutions

Entity or Tango Owned
- We manage the entire build-out process, space design, and inventory management
- Ensure compliance & HRSA audit readiness

Exceptional Service & Support
Next-Generation Technology
Mission-Driven Mentality
Wednesday, October 20, continued

IWC1  Augustus 5
Making IT Mobile: Strategies for IT Operations to Support Pandemic Response
CPE: 1.5  CEU: 1.25
Level: Basic
Topic: Operations

Responding to the demands of the community during the time of vaccine delivery has been difficult. This session will discuss strategies to move your health center to remote operations. Presenters will review quick ways to move your staff to a remote workforce and ensure that you can responsibly vaccinate the community where they are through networking and connectivity. The session will also include IT strategies to deploy a “clinic in a bag” so that when your vaccination teams go out into the community, they have the ability to connect directly back to your network and EHR.

Learning Objectives:
- Identify a strategy to move an in-house call center to home-based work.
- Understand how technology can work when making your teams mobile.
- Identify various tips and tricks for quick conversion to workers on the go.

Presenter(s):
Melissa Mitchell, Chief Operating Officer, HealthLinc, Inc.
Philip O’Reilly, IT Manager, HealthLinc, Inc.

11:45am – 1:30pm
Lunch (on your own)

1:30pm – 2:45pm
EDUCATION SESSIONS

IWA2  Emperors Ballroom
The Federal Single Audit Under the Uniform Guidance for CHCs in the New World of CARES Act and American Rescue Plan Funding
CPE: 1.5  CEU: 1.25
Level: Intermediate
Prerequisite: At least five years of CHC finance experience.
Topic: Finance

Community health centers received an influx of funding from several federal stimulus sources in response to COVID-19 via CARES Act and American Rescue Plan funding. These funding streams will have compliance requirements that CHCs need to be aware of and understand regarding the impact of handling cost principles and administrative requirements in accordance with the Uniform Grant Guidance (SuperCircular), Subpart F for the federal Single Audit. Within the CARES Act, CHCs received funding from the Provider Relief Fund administered by HRSA.

Presenters will address best practices and compliance requirements in accordance with Uniform Guidance. This session will help your organization better prepare for the new funding audit and compliance requirements for external audits, as well as potential areas that could be addressed during an OIG audit.

Learning Objectives:
- Gain an understanding of the new funding requirements for the Uniform Guidance Audit.
- Discuss the grant compliance requirements for the CARES and American Rescue Plan Acts and how the requirements are tested for the Uniform Grant Guidance (UGG) Audit.
- Discuss the Provider Relief Fund recent guidance, impacts on CHCs, and best practices as well as compliance requirements in accordance with the UGG.

Presenter(s):
Steven Schwartz, CPA, Partner, CohnReznick LLP
Janet Salazar, CPA, Senior Manager, CohnReznick LLP

NTTAP Featured

IWB2  Augustus 3
Documenting PRAPARE Social Interventions to Improve Health Equity and Demonstrate Value
CPE: 1.5  CEU: 1.25
Level: Basic
Topic: Data/Operations

As PRAPARE is increasingly used by care teams nationally to assess patient social determinants of health (SDOH) needs, it is critical to have a standardized system to track the social interventions provided in response. Such systems can promote cross-sector collaboration to assess and address social factors to facilitate comprehensive care coordination to “close the loop” for patients in achieving health equity. Use of the national standardized social interventions protocol would also promote collaborative data collection, aggregation, reporting, exchange, and communication by cross-sector partners to comprehensively assess and address SDOH and close disparity gaps for their patients.

This session will examine the PRAPARE Social Interventions Protocol that integrates stakeholder lessons learned and best practices collected through an iterative process of development with a national Social Interventions Technical Expert Panel (TEP) of diverse cross-sector partners. Experiences of organizations in conducting PDSA evaluations, using the protocol, will also be shared during this session. Overall, the vision for the PRAPARE Social Interventions Protocol is an integrated system facilitating access to critical patient social care information from cross-sector providers, so that care teams internally and externally can collaborate in a more effective, coordinated way to proactively assess and address patient social risks.
Learning Objectives:
- Understand the importance of tracking interventions provided in response to SDOH needs.
- Describe the data collection protocol to track social interventions provided in response to the identification of PRAPARE SDOH needs.
- Hear experiences of organizations in using the standardized social interventions data collection protocol.

Presenter(s):
Rosy Chang Weir, PhD, Director of Research, Association of Asian Pacific Community Health Organizations
Meaghan Arzberger, MPP, Service Integration and Data Driven Project Manager, York County Community Action Corporation
Martin Sabol, Director of Health Services, Nasson Health Care/York County Community Action Corporation
Nalani Tarrant, PMP, MPH, Deputy Director of Research Projects, NACHC

Continuous Quality Improvement During a Pandemic
CPE: 1.5  CEU: 1.25
Level: Basic
Topic: Operations

Many health centers had to shift their focus away from formal, continuous quality improvement efforts in the face of the COVID-19 pandemic. As we move into the next stage of the pandemic, health centers are refocusing on measures that impact their financial health such as high no-show rates and low productivity, while addressing profound burnout amongst staff members. This workshop will include a case study of one health center that reduced no-show rates by 47 percent across eight sites during COVID-19, addressed burnout through improved teamwork, and put a plan in place to sustain the operational improvements that were responsible for this change during the recovery phase of the pandemic.

Attendees will learn tactics they can use to improve no-show rates, productivity, and staff satisfaction and will leave this session with both an understanding of the roadmap to success and concrete methods that can be implemented immediately to improve operations.

Learning Objectives:
- Identify key indicators, the definition of each indicator, and how to measure performance.
- Explore tactics to improve each of the key indicators.
- Identify the leadership behaviors needed to make these process improvements successful.

Presenter(s):
Brooke Lattimore, Chief Operating Officer, Stigler Health and Wellness
Jennifer Scoufos, DO, Family Physician and Medical Director, Stigler Health and Wellness Center
Adrienne Mann, RN, BSN, Process Redesigner and Coach, Coleman Associates
what to know once it has expired? Does your team understand credentialing issues that exist if delivering care “over the border” in a contiguous state (or any other state) in which your provider/health center is not licensed or insured? Attend this session to learn what you need to know to maximize reimbursement and mitigate legal entanglement from non-compliance.

Learning Objectives:
- Understand the 1135 Waiver as it pertains to health centers and when it expires.
- Know which telehealth services are permanent versus temporary.
- Learn the difference between telephone-only evaluation and management (E&M) versus telehealth services requiring audio AND visual technology.

Presenter(s):
Ray Jorgensen, MS, Consultant, Ray Jorgensen Consulting, LLC
Gervean Williams, Director, Health Center Financial Training, NACHC

NTTAP Featured
IWC3 Augustus 5
Optimizing Your HCCN Partnership to Improve Health Center Operations and Health Outcomes

CPE: 1.5 CEU: 1.25
Level: Basic
Topic: Data/Operations

Has your health center optimized your Health Center Controlled Network (HCCN) partnership? HCCNs are a critical component to the success of health centers. They are comprised of a group of health centers that collaborate to improve operational and clinical practices by making health information technology (HIT) easier for providers to use, increasing the security of patient information and using data to improve patient care. This session will provide strategies for how to leverage your HCCN partnership to support your health center operations and improve health outcomes through data collection, data analytics, and interoperability.

Learning Objectives:
- Describe what an HCCN is and how HCCNs can support health centers.
- Outline the role of HCCNs in data collection, data analytics, and interoperability.
- Highlight strategies for strengthening partnerships between health centers and HCCNs.

Moderator:
Cassie Lindholm, MPA, PCMH CCE, Deputy Director, Network Relations, NACHC

Presenter(s):
Alan Mitchell, Executive Director, HealthEfficient
Timothy Long, MD, Chief Clinical Officer, Health Choice Network
Discover best practices in operational excellence for your health center with NACHC’s National Training Workshops

For more information, visit: www.nachc.org/trainings-and-conferences/

<table>
<thead>
<tr>
<th>Date</th>
<th>National Training Workshop Title</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>October 17-18</td>
<td>2021 Combined CFO-CEO Leadership Institute Kickoff Training Workshop</td>
<td>Caesars Palace - Las Vegas, Las Vegas, NV &amp; Online</td>
</tr>
<tr>
<td>November 9 – 10</td>
<td>Growing Health Center Leaders</td>
<td>Virtual</td>
</tr>
<tr>
<td>November 30 – December 1</td>
<td>Intro to Community Health Center Finance</td>
<td>Virtual</td>
</tr>
<tr>
<td>January 19 – 20</td>
<td>Starting With Success: Health Center Fundamentals</td>
<td>Virtual</td>
</tr>
<tr>
<td>February 22 - 23</td>
<td>Practical Art of Health Center Operations (PAHCO)</td>
<td>Virtual</td>
</tr>
<tr>
<td>April 13 – 14</td>
<td>Financial Operations Management, Level 1 (FOM 1)</td>
<td>Virtual</td>
</tr>
<tr>
<td>April 19 – 20</td>
<td>Cultivating Health Centers Operations (CHCO)</td>
<td>Virtual</td>
</tr>
<tr>
<td>May 25 – 26</td>
<td>Financial Operations Management, Level 2 (FOM 2)</td>
<td>Virtual</td>
</tr>
<tr>
<td>June 14 – 15</td>
<td>Elevating Health Center Operations (EHCO)</td>
<td>Virtual</td>
</tr>
<tr>
<td>June 22 – 23</td>
<td>Financial Operations Management, Level 3 (FOM 3)</td>
<td>Virtual</td>
</tr>
<tr>
<td>June 29 – 30</td>
<td>Revenue Cycle 360 (REV 360)</td>
<td>Virtual</td>
</tr>
</tbody>
</table>

Mark Your Calendar

These projects were supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under cooperative agreement number U30CS16089, Technical Assistance to Community and Migrant Health Centers and Homeless for $6,625,000.00. This information or content and conclusions are those of the author and should not be construed as the official position or policy of, nor should any endorsements be inferred by HRSA, HHS or the U.S. Government.

As of September 17, 2021. (Courses, Dates and Locations are subject to change)
### Key to Moderators and Presenters

<table>
<thead>
<tr>
<th>Name</th>
<th>Session</th>
<th>Name</th>
<th>Session</th>
<th>Name</th>
<th>Session</th>
</tr>
</thead>
<tbody>
<tr>
<td>Acosta, Joe</td>
<td>IGS2</td>
<td>Henson, Ted</td>
<td>IWB1</td>
<td>O'Reilly, Philip</td>
<td>IWC1</td>
</tr>
<tr>
<td>Alli, Kemi</td>
<td>ITuA1</td>
<td>Hodges, Trevor</td>
<td>IWA1</td>
<td>Patel, Anish</td>
<td>ITuC2</td>
</tr>
<tr>
<td>Arzberger, Meaghan</td>
<td>IWB2</td>
<td>Holmes, Michael A.</td>
<td>IGS1, IGS2</td>
<td>Perard, Eloisa</td>
<td>IGS1</td>
</tr>
<tr>
<td>Byrne, Terry</td>
<td>IWA3</td>
<td>Hughes, Joel</td>
<td>ITuA3</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Capra, Gina</td>
<td>IGS2</td>
<td>Jason, John</td>
<td>IWA3</td>
<td>Sabol, Martin</td>
<td>IWB2</td>
</tr>
<tr>
<td>Chang Weir, Rosy</td>
<td>IWB2</td>
<td>Jones, Brandon L.</td>
<td>ITuC1</td>
<td>Salazar, Janet</td>
<td>IWA2</td>
</tr>
<tr>
<td>Chapman, Jonathan</td>
<td>ITuB3</td>
<td>Jorgensen, Ray</td>
<td>IWB3</td>
<td>Sanguily, Michael</td>
<td>ITuA2</td>
</tr>
<tr>
<td>Degenfelder, Curtis</td>
<td>ITuB2</td>
<td>Lattimore, Brooke</td>
<td>IWC2</td>
<td>Schwartz, Steven</td>
<td>IWA2</td>
</tr>
<tr>
<td>Dietz, Lindsay</td>
<td>IGS2</td>
<td>Lindholm, Cassie</td>
<td>IWA1, IWC3</td>
<td>Scouflos, Jennifer</td>
<td>IWC2</td>
</tr>
<tr>
<td>Dossaji, Huzefa</td>
<td>ITuC2</td>
<td>Long, Timothy</td>
<td>IWC3</td>
<td>Skapik, Julia</td>
<td>IGS2</td>
</tr>
<tr>
<td>Dotson, Teresa</td>
<td>IWA1</td>
<td></td>
<td></td>
<td>Sloan, Joy</td>
<td>IWA1</td>
</tr>
<tr>
<td>Evans, Molly S.</td>
<td>ITuA1</td>
<td>Mallett, Tim</td>
<td>ITuC1</td>
<td>Tarrant, Nalani</td>
<td>IWB2</td>
</tr>
<tr>
<td>Fields, David</td>
<td>ITuB1</td>
<td>Mann, Adrienne</td>
<td>IWC2</td>
<td>Tripathi, Micky</td>
<td>IGS2</td>
</tr>
<tr>
<td>Filson, Renee</td>
<td>IWB1</td>
<td>Mendoza, Arnel</td>
<td>ITuA2</td>
<td>Tutson, Vacheria</td>
<td>IWA1</td>
</tr>
<tr>
<td>Genua-McDaniel, Jennifer</td>
<td>IWB1</td>
<td>Mitchell, Melissa</td>
<td>IWC1</td>
<td>Whitner, Jangus</td>
<td>ITuC1</td>
</tr>
<tr>
<td>Gilpin, Catherine</td>
<td>ITuB1</td>
<td>Money, E. Benjamin</td>
<td>IGS1, ITuB3</td>
<td>Williams, Gervean</td>
<td>ITuB2, IWB3</td>
</tr>
<tr>
<td>Greenfield, Derek</td>
<td>IGS1, ITuC3</td>
<td>Nathaniel, Isaiah</td>
<td>ITuC2</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Ad Index

- **2022 Financial, Operations Management/IT (FOM/IT) Conference & EXPO** .......................................................... Inside Back Cover
- **2022 Policy & Issues (P&I) Forum** ......................................................................................................................... Back Cover
- **AccuVax** ....................................................................................................................................................................... 37
- **BKD CPAs & Advisors** ................................................................................................................................................... 10
- **Centene Corporation** ...................................................................................................................................................... 21
- **Community Health Ventures** ........................................................................................................................................ 33
- **McKesson** ........................................................................................................................................................................ 24
- **Monarch Health Solutions** ............................................................................................................................................... 13
- **NACHC Membership** ......................................................................................................................................................... Inside Front Cover
- **NACHC Training & Technical Assistance 2021-2022 National Training Workshops** ......................................................... 31
- **NACHC Training & Technical Assistance 2021 Growing Health Center Leaders Education Program** ................................. 30
- **NACHC Training & Technical Assistance Introduction to Community Health Center Finance** ........................................... 4
- **NextGen Healthcare** ........................................................................................................................................................... 2
- **Tango Rx Solutions** ............................................................................................................................................................ 27
- **Verity Solutions** ............................................................................................................................................................... 6
- **Waystar** ............................................................................................................................................................................. 16
For Health Centers by Health Centers

Value in Purchasing

The Value in Purchasing (VIP) Program is the only national group purchasing organization (GPO) endorsed by NACHC. VIP is a partnership with Provista-Vizient, the largest GPO in the country. The program offers over 1 million items and services at discounted rates.

Value in Benefits

The Value in Benefits (ViB) Program provides quality, affordable health benefits and insurance options for health centers and their employees. Nonstop Administration and Insurance Services partners with ViB to reimagine employee health insurance for CHCs and their employees.

Value in Staffing

The Value in Staffing (VIS) Program is a partnership with Merritt Hawkins and Staff Care, organizations owned by AMN Healthcare, the largest staffing company in the country. Through VIS, health centers access discounted rates on permanent placements and locum tenens.

Value in Dental

The Value in Dental (ViD) Program is the only national pricing program for dental supplies. A partnership with Benco Dental, the largest privately owned dental distributor, ViD offers uniform, discounted rates based on national volume.

Value in Laboratory

The Value in Laboratory (ViL) Program is a collaboration between Laboratory Corporation of America (LabCorp), the Texas Association of Community Health Centers (TACHC), and CHV. Created by TACHC and expanded by CHV, ViL offers health centers discounted rates on LabCorp’s reference laboratory service.
Leveraging the Lessons from COVID-19: How Community Health Centers Shape the Future of Health Care
The National Association of Community Health Centers would like to thank the following 2021 FOM/IT Sponsors for their support as we commemorate our 50th Anniversary.

**Champion Sponsors**
- Centene Corporation
- McKesson

**Leader Sponsors**
- Benco Dental
- eClinicalWorks

**Defender Sponsor**
- Monarch Health Solutions
- Verity Solutions
- Waystar
Meet one-on-one with NACHC exhibitors for an introduction to products and services that can help you build and manage your health care business! Network with other industry professionals and discover innovative practices that are making a difference in health centers across the country. And don’t forget, there are great prizes to win just by visiting the EXPO floor!

**Note:** To help you navigate the exhibit space, refer to the EXPO Floorplan found in the Conference Program Addendum. Additional exhibitor profiles and exhibitor indices, by name/booth, are also included in the Addendum.

**EXPO Schedule:**

**Tuesday, October 19**
- 9:30am – 6:30pm  EXPO Hall Open
- 10:00am – 11:00am Dedicated Exhibit Time and Refreshment Break
- 12:15pm – 2:00pm Lunch and Networking Time in EXPO Hall (Grab some lunch as you visit with exhibitors)
- 3:15pm – 4:00pm Dedicated Exhibit Time and Refreshment Break
- 5:15pm – 6:30pm Conference Reception in EXPO Hall
  - Join health center colleagues and EXPO partners for cocktails and light fare at the 2021 FOM/IT Conference Reception. Make this an opportunity to meet with industry professionals and explore unique solutions for tackling your business challenges!
  - **Sponsored by**

**Wednesday, October 20**
- 7:30am – 8:30am Continental Breakfast in EXPO Hall
- 7:30am – 10:30am EXPO Hall Open
- 10:00am – 10:30am Dedicated Exhibit Time and Refreshment Break
- 10:15am NACHCopoly prizewinners announced at the NACHC Booth (#101) in the Palace Ballroom!
  - **You MUST be present to claim all prizes.**

**NACHCopoly!**

While networking with colleagues and exhibitors at the FOM/IT EXPO, make sure to play **NACHCopoly** for the chance to win great prizes!

**It’s easy to play:**

**Step 1:** You’ll find the **NACHCopoly** game card in your registration bag. Simply visit all the exhibitors featured on the game card and collect their individual game stamps.

**Step 2:** Once you’ve collected all **NACHCopoly** game stamps from participating exhibitors, your game card is officially complete!

**Step 3:** Now just drop off your game card at the NACHC Booth (#101), in the Palace Ballroom, and you are automatically entered for a chance to go home with great prizes!

**All completed game cards must be submitted to the NACHC Booth by 10:00am on Wednesday, October 20, to be eligible for the prize drawings.**

**Prizes will be awarded at 10:15am on Wednesday at the NACHC Booth (#101) in the Palace Ballroom.**

**You MUST be present to claim all prizes.**
Exhibitor Profiles (as of September 21, 2021)

- NACHC Member
- Conference Sponsor
- National Health Center Week Sponsor
- ViP/ViS/ViL/ViB/ViD/340Better Partner

340Basics

340Basics provides state-of-the-art, propriety web-based virtual inventory and compliance software. Through a secure interface with the client’s electronic medical record, only eligible claims are captured ensuring program integrity and compliance. Retrospective and point-of-sale claims are captured through switch level data from the pharmacy billing software which guarantees 100% capture of all 340B eligible claims.

Melanie Gaffney, 161 Gaither Drive, Suite 201, Mount Laurel Township, NJ 08054
Phone: (609) 541-1300    Email: mgaffney@340Basics.com
http://www.340Basics.com

340Best

340Best offers third-party administration (TPA), compliance systems, and audit and consulting services. Its TPA supports contract pharmacy, specialty pharmacy, and multiple inventory programs. 340Best enables covered entities to capture every compliant claim while maximizing savings and minimizing risk. These advantages are due to a deep knowledge of patient eligibility programs, complex claims processing, and data systems; delivery of precise, real-time reporting; and commitment to servicing one client at a time—making 340Best today’s trusted 340B partner.

Heather Ailara, 721 Broadway, Suite 240, Kingston, NY 12401
Phone: (973) 567-6040    Email: h_ailara@340best.com
http://www.340best.com

ALL-IN-ONE SOLUTION TO MANAGE YOUR INVENTORY AND COSTS.

The AccuVax and AccuShelf systems seamlessly integrate to provide your practice with a refrigerated and non-refrigerated full system inventory solution. This integrated system gives your practice real-time information about your entire vaccine and inventory supply, minimizing loss, increasing compliance, and simplifying audit trails.

VISIT OUR BOOTH FOR LIVE DEMOS!

AccuVax.com | 844.878.6331 | info@AccuVax.com
AccuShelf®
Inventory Management System
AccuVax

AccuVax is the emerging standard in vaccine storage and handling used by clinics, major health systems, and public health care facilities throughout the U.S. AccuVax is the only all-in-one vaccine management solution that safeguards vaccines, minimizes risks, and allows providers to focus on license care and patient safety.

Lexie Kennedy, 4350 Executive Drive, Suite 120, San Diego, CA 92121
Phone: (844) 878-6331 Email: tradeshows@trumedsystems.com
http://www.accuvax.com

Booth 413

athenahealth

athenahealth offers network-enabled services for EHR, revenue cycle management, patient engagement, care coordination, and population health. Unlike conventional vendors, athenahealth combines performance insights from our 100,000-provider network with continually updated payer knowledge and administrative work to help our clients get paid more, faster, focus on patients, and thrive through change.

Katherine Mullane, 311 Arsenal Street, Watertown, MA 02472
Phone: (617) 402-8591 Email: kmullane@athenahealth.com
http://athenahealth.com

Booth 315

Benco Dental

Benco Dental, headquartered in Pittson, Pennsylvania, is THE largest privately owned, full-service distributor of dental supplies, dental equipment, and dental consulting in the U.S. Founded in 1930 by Benjamin Cohen, the company has remained family-owned and focused on the unique mission of “delivering success, smile after smile.”

Patricia Stella, 295 Centerpoint Boulevard, Pittston, PA 18640
Phone: (570) 822-2510 Email: pstella@benco.com
http://www.benco.com

Booth 307

BKD CPAs & Advisors

As a top-tier CPA and advisory firm, BKD CPAs & Advisors helps community health centers nationwide with unique financial issues. BKD National Health Care Group provides audit, tax, and accounting outsourcing; operations consulting; cost-report preparation; strategic positioning; and Medicare and Medicaid and third-party payer reimbursement consulting to thousands of health care providers, including approximately 360 CHCs. Experience objectivity and peace of mind from a firm with resources that bring insight and understanding to improve business performance.

Paige Shaffer, 910 E. St. Louis Street, Suite 200, Springfield, MO 65802
Phone: (417) 831-7283 Email: pshaffer@BKD.com
http://bkd.com/chc

Booth 207

Centene Corporation

Centene Corporation is committed to helping people lead healthier lives through its longstanding partnership with the National Association of Community Health Centers (NACHC). As a Fortune 50 health care company that’s grown to serve more than 25 million members, our local approach enables us to provide accessible, high-quality, culturally sensitive services to members in all 50 states. Every individual, family, and community we serve is unique.

Ralph Perez, 7700 Forsyth Boulevard, St. Louis, MO 63105
Phone: (314) 604-6893 Email: rperez@centene.com
http://www.centene.com

Booth 204
Community Health Ventures

Community Health Ventures (CHV) is the business development affiliate of the National Association of Community Health Centers (NACHC). CHV secures discounted pricing on products and services and shares those benefits with health centers through their Value in Purchasing (ViP), Value in Staffing (ViS), Value in Dental (ViD), Value in Benefits (ViB), Value in Laboratory (ViL), and 340Better Programs.

Danny Hawkins, 211 N. Union Street, Suite 200, Alexandria, VA 22314
Phone: (703) 684-3982 Email: djhawkins@nachc.com
http://www.communityhealthventures.com

Compliatric

Providing value to our clients through innovation and systematic evolution since 2010, our 25+ integrated modules provide comprehensive regulatory (HRSA, HIPAA, OIG, and more) compliance program support in a single integrated repository that does so much more than compliance. Dubbed “the EMR for Administration,” Compliatric’s secure cloud-based management platform enables community health centers to meet HRSA’s 93 Program Requirement elements continuously, leaving your health center continuously OSV- and SAC-ready!

Karen Hoadley, 4179 S. Riverboat Road, Suite #260, Salt Lake City, UT 84123
Phone: (888) 878-8897 Email: conference@compliatric.com
http://www.compliatric.com

CoveredMeds, LLC

CoveredMeds is a unique application that directs clinicians to the highest recommended COVERED medications available under every insurance formulary in the country. Improve clinical outcomes by prescribing the best drug available, improve operational efficiency by avoiding pharmacy rejections and prior authorizations, and boost 340B revenue significantly by unlocking access to the most effective medications available. Simply select the indication being treated and the insurance plan being billed and CoveredMeds will display every option available.

Byron Jones, 11477 Eucalyptus Hills Drive, Lakeside, CA 92040
Phone: (619) 500-1081 Email: byron@coveredmeds.com
http://www.coveredmeds.com

Envista

Envista is a global family of more than 30 trusted dental brands, united by a shared purpose: to partner with professionals to improve lives.

Ryan Pehanick, 200 S. Kraemer Boulevard, Brea, CA 92821
Phone: (631) 525-3818 Email: ryan.pehanick@envistaco.com
http://www.envistaco.com

Equiscript

Reach the patients you’re missing. Equiscript helps find patients who aren’t using your contract pharmacies and recruits them to a home delivery option with personalized patient care. Different than a TPA or pharmacy, Equiscript creates a home delivery option to complement your existing pharmacy network. Visit us for a personalized prospectus showing savings our program could generate for your organization, helping you realize a new revenue stream while keeping high-risk, high-need patients healthier and happier.

Erika Pfeifer, 1360 Truxtun Avenue, Suite 300, North Charleston, SC 29405
Phone: (843) 531-9482 Email: epfeifer@equiscript.com
http://www.equiscript.com
Eyenuk, Inc.

Eyenuk, Inc. is a global artificial intelligence (AI) medical technology and services company and the leader in real-world AI Eye Screening for autonomous disease detection and AI Predictive Biomarkers™ for risk assessment and disease surveillance. Eyenuk’s EyeArt® AI System is the only FDA-cleared solution for automated detection of more than mild and vision-threatening diabetic retinopathy.

Claude Greer, 5850 Canoga Avenue, Suite 250, Woodland Hills, CA 91367
Phone: (314) 302-9121 Email: claude.greer@eyenuk.com
http://www.eyenuk.com

Greenway Health

Improving health care through innovation is at the heart of Greenway Health’s work. We provide electronic health record (EHR), practice management, and revenue cycle management solutions that help practices in multiple specialties grow profitably, remain compliant, work more efficiently, and improve patient outcomes. Our team of clinical, financial, and technology experts serve as trusted advisers, committed to our clients’ success.

Rachel Curtiss, 4301 W. Boy Scout Boulevard, Suite 800, Tampa, FL 33607
Phone: (813) 450-6397 Email: rachel.curtiss@greenwayhealth.com
http://www.greenwayhealth.com

HealthMark Group

HealthMark Group was founded in 2006 with the goal of providing continually innovative solutions designed to support the full spectrum of the patient information journey. From capturing data through patient engagement and intake technology to secure record management and release, we are dedicated to increasing efficiency and helping providers get back to what matters most – patient care.

Abby Schneider, 325 N. Saint Paul Street, Dallas, TX 75201
Phone: (800) 659-4035 Email: aschneider@healthmark-group.com
http://www.healthmark-group.com

HealthTalk A.I.

HealthTalk A.I. helps health centers improve access to care, identify gaps, and close the loop with encounters. Our A.I.-assisted, patient engagement platform overcomes communication barriers and directs patients to the right level of care at the right time — driving outcomes, satisfaction, and loyalty.

Jeremy Mitchell, 11410 Reston Station Boulevard, #241, Reston, VA 20190
Phone: (404) 819-4589 Email: jeremy@healthtalkai.com
https://www.healthtalkai.com

InteCare, Inc.

InteCare is a nonprofit administrative service organization specializing in provider enrollment and credentialing with all payers, Medicaid, Medicare, and commercial plans specifically for FQHCs and CMHCs. Our credentialing and enrollment team will act as your credentialing department and maximize your revenue cycle management.

Brooke Macon, 8604 Allisonville Road, Suite 325, Indianapolis, IN 46250
Phone: (317) 237-5770 Email: babbott@intecare.org
http://www.intecare.org

Language Services Associates

Language Services Associates (LSA) is a woman/minority-owned, full-service language services provider. LSA provides Over-the-Phone Interpretation, Video Remote Interpretation, On-Site/Face-to-Face Interpretation, and Document Translation in over 240 languages. LSA has partnered with the DPA to offer aggressive pricing while providing industry leading connect times and interpreter quality, all built on our cloud-based, state-of-the-art technology platform.

Jerry Lotierzo, 455 Business Center Drive, Suite 100, Horsham, PA 19044
Phone: (800) 305-9673 Email: jlotierzo@lsaweb.com
http://www.lsaweb.com
McKesson Medical-Surgical  

Booth 206

McKesson is a proud supporter of community health centers. Bringing you more than 350,000 products you need, when you need them. We offer tools that help you manage costs and enhance patient care - all while providing insights and expertise to guide you through the changing world of health care. We deliver the right products and the right solutions to address today's challenges, while preparing for tomorrow.

Emily Withers, 9954 Mayland Drive, Richmond, VA 23233  
Phone: (860) 826-3673  
Email: Emily.Withers@McKesson.com  
https://mms.mckesson.com/content/customers-we-serve/community-health-centers

Med Tech Solutions  

Booth 601

Med Tech Solutions (MTS) creates technology systems that work the way health care practices work. Our Practice-Centered Care™ services use dedicated IT Care Teams to ensure technology systems support essential clinical workflows and strategic business plans. Provider organizations and networks can count on a secure, reliable IT infrastructure, optimized clinical and business applications, and full end-user support so they can focus on patient care.

Gary Jacobs, 24307 Magic Mountain Parkway, #76, Valencia, CA 91355  
Phone: (626) 782-6416  
Email: gjacobs@medtechsolutions.com  
http://www.medtechsolutions.com

Medicus IT  

Booth 309

HITCare, a Medicus IT company, is dedicated to supporting the needs of community health centers. We deliver valued technical services, managed IT and EHR help desk, cybersecurity, EHR optimization, staffing solutions, and hosting and cloud and unified communications services. We help our CHC partners select and optimize technology, enhance quality, and overcome barriers to improve provider/patient experience while preparing for HRSA audits, mandates, and modernization payment initiatives such as transitioning from PPS to APM or value-based care.

Tony Niemotka, 100 North Point Center East, Suite 125, Alpharetta, GA 30022  
Phone: (925) 389-2181  
Email: tniemotka@medicusit.com  
http://MedicusIT.com

Medline Industries, Inc.  

Booth 305

Medline is a global manufacturer and distributor of more than 350,000 health care products, with sales over $17 billion and a team of specialists solely dedicated to community health. Managing a community health center is more challenging than ever. We understand what you need to succeed: a hands-on medical supplies partner who shares your compassion for providing affordable and accessible care for your community.

Greg Smith, Three Lakes Drive, Northfield, IL 60093  
Phone: (502) 836-7908  
Email: gsmith@medline.com  
http://www.medline.com

Midmark Corporation  

Booth 508

Midmark helps physicians and care teams deliver exceptional patient care with better equipment, smarter workflows, and integrated technology. We offer full lines of exam and procedure chairs, workstations, cabinetry, instrument processing, diagnostic instruments, and digital diagnostic solutions as well as location and rules-based automation, state-of-the-art software, real-time locating systems (RTLS) technology, and expert consulting services.

Mark Fisher, 60 Vista Drive, Versailles, OH 45380  
Phone: (248) 675-5561  
Email: mfisher@midmark.com  
http://www.midmark.com
Monarch Health Solutions

Purpose-built for community health centers, Monarch Health Solutions delivers services that elevate operational, clinical, and financial performance to innovate the health care ecosystem. Designed by health center and industry leaders, our solutions power measurable improvements in vital performance and operational areas such as revenue cycle management, pharmacy management, strategic planning, growth, and technology.

David Burke, 1910 Pacific Avenue, Suite 20000, Dallas, TX 75201
Phone: (630) 523-4565  Email: david.burke@monarchhealthsolutions.com
http://www.monarchhealthsolutions.com

National Association of Community Health Centers

The National Association of Community Health Centers (NACHC) is the leading membership organization representing the nation’s network of community-based health centers. Through NACHC, health centers have direct access to benefits and services tailored specifically to their needs and unique environments. Stop by our booth to learn more about NACHC and discover some of our new and exciting benefits, products, programs, and services.

Maurice Denis, 7501 Wisconsin Avenue, Suite 1100W, Bethesda, MD 20814
Phone: (301) 347-0400  Email: mdenis@nachc.org
http://www.nachc.org

NextGen Healthcare

The NextGen Healthcare community health solution enables comprehensive, high-quality community care with a complete view of patient health—all in one database—for physical, dental, behavioral health, pediatrics, women’s health, chiropractic, physical, occupational, and speech therapy with robust revenue cycle and value-based reimbursement. Our wide range of solutions and services elevate provider experience, engage patients, improve financial stability, manage risk reimbursement models, and promote interoperability. For more information, visit www.nextgen.com/fqhc.

Michele Hannagan, 3525 Piedmont Road N.E., Building 6, Suite 700, Atlanta, GA 30305
Phone: (855) 510-6398  Email: mhannagan@nextgen.com
http://www.nextgen.com

NP Solutions, Inc.

For the past 30+ years NP Solutions, a Community Brands partner, has been helping community health centers improve their fiscal transparency, raise more funds, and receive more grants through the use of our affordable and easy-to-use software and professional services. We encourage you to stop by our booth and learn more about the benefits NP Solutions and the MIP Fund Accounting system will bring to your organization.

Bill O’Brien, 5694 Mission Center Road, # 316, San Diego, CA 92108
Phone: (951) 351-3115  Email: bill@NPSol.com
http://www.NPSol.com

Optomed USA

Optomed is a publicly traded Finnish medical device manufacturer and one of the leading providers of handheld retinal cameras. Optomed USA offers the Optomed Aurora handheld fundus camera and the Optomed Polaris desktop fundus camera. Our products increase clinic efficiency and export images easily to your EMR or PACS system. Transform the screening process by integrating our cameras with artificial intelligence to improve outcomes of leading eye diseases, causing potential blindness, such as diabetic retinopathy.

Theresa Matson, 1153 Wenig Court, Pleasanton, CA 94566
Phone: (626) 437-5950  Email: theresa.matson@optomed.com
http://www.optomed.com/us
OSIS

OSIS provides integrated technology solutions to community health centers through innovative solutions, data analytics, quality improvement, and consulting services that enhance clinical outcomes. Representing NextGen’s largest network of community health centers, our fundamental premise is to share expertise, best practices, and resources for a wholistic approach to value-based care.

Aleicia Ennis, 8790 Governors Hill Drive, Suite 202, Cincinnati, OH 45249
Phone: (513) 677-5600 Email: aleicia.ennis@osisonline.net
http://osisonline.net

par8o

par8o’s 340B Referral Capture is a solution for capturing prescriptions from referrals, designed for 340B compliance. For more information, go to par8o.com/340b.

Hannah Drake, 170 Milk Street, Floor 2, Boston, MA 02109
Phone: (843) 641-9212 Email: hannah@par8o.com
http://www.learn.par8o.com

Patterson Dental

Patterson offers the products, technologies, and services needed to grow a productive, modern practice and keep it running smoothly. Our customers can invest in their practices knowing they are supported by the expertise of the industry’s most responsive sales, service, and support teams. We make it easy to do business and our unwavering customer focus provides the confidence that we will be there when and how our customers need us.

Suzanne Kump, 1031 Mendota Heights Road, Saint Paul, MN 55120-1419
Phone: (651) 686-1715 Email: suzanne.kump@pattersondental.com
http://pattersondental.com

PointCare

Isn’t it time to give your enrollment department the right technology? PointCare is pioneering health care access and data analytics through its intuitive Enrollment Intelligence Platform. Our Customer Success team has implemented best practices in FQHC locations nationwide. We will help you identify reimbursement opportunities, automate Medicaid approvals, give you the exact percentage of patients that would qualify for a reimbursable program, provide insight into staff productivity, and much more. Get your free consultation today.

Alitta Boechler, 1212 Broadway Plaza, Suite 2100, Walnut Creek, CA 94596
Phone: (832) 622-1892 Email: aboechler@pointcare.com
http://www.pointcare.com

R Systems

Keep total control of your revenue cycle, eliminate billing errors, and streamline your cash flow through the utilization of robotic process automation, artificial intelligence, and machine learning. Health care organizations benefit by working with R Systems due to our flexibility to start small and scale up with any size FQHC. We will work with your existing EMR software, your existing staff, our own highly trained back-end billing staff, and/or any combination in between.

Judy Kilgore, 5000 Windplay Drive, Suite 5, El Dorado Hills, CA 95762
Phone: (916) 939-5111 Email: judy.kilgore@rsystems.com
http://www.rsystems.com
Relias

Relias empowers clients across the continuum of care with analytics, assessments, and learning solutions that help them reduce variation and deliver better patient, resident, and client outcomes and better financial results. Let us help you get better.

Jimmy Martin, 1010 Sync Street, Suite 100, Morrisville, NC 27560
Phone: (919) 655-1827   Email: jmartin@relias.com
http://www.relias.com

Sage Intacct

Sage Intacct is the AICPA’s preferred provider of cloud financial applications. Specializing in helping nonprofits of all types, Sage Intacct’s modern solution and open APIs streamline grant, fund, project, and donor accounting – while delivering real-time visibility into the metrics that matter. At Sage Intacct, we help nonprofits strengthen stewardship, build influence, grow funding, and achieve mission success.

Joan Benson, 300 Park Avenue, Suite 1400, San Jose, CA 95110
Phone: (512) 470-3929   Email: joan.benson@sage.com

Simple Fractal

Simple Fractal provides robotic process automation (RPA) and AI solutions that autonomously perform your most tedious manual tasks. Our solutions are used to automate manual processes around: billing, posting, and reporting (including Medicaid); compliance checking and exception notifications; automated eligibility and authorization verification; integrating closed systems; and much more. Visit www.simplefractal.com to learn how to automate your workarounds without participation from your current vendors.

Dan Heimerle, 2068 Goose Creek Drive, Franklin, TN 37064
Phone: (917) 797-4515   Email: dan@simplefractal.com
http://www.simplefractal.com

Simple Interact

Simple Interact is a cloud-based, mobile-friendly Front Office Automation platform that helps health care providers speed up their workflow, reduce staff needs, increase patient acquisition, and improve provider utilization. Our services include HIPAA compliant forms, patient engagement, contactless health care, patient feedback, and online reviews, and schedule-related automation. Our motto: More Patients. Less Paperwork.

Ravi Kalindindi, 381 E. Greenbriar Lane, #302, Dallas, TX 75203
Phone: (214) 533-2637   Email: ravi.kalindindi@simpleinteract.com
https://simpleinteract.com

Spindustry

Spindustry is the leading provider of comprehensive SharePoint services. From helping you develop your governance model, branding your SharePoint experience, building custom web parts/apps, providing continued education courses to on-site mentoring, our expertise means you always have a partner to help you get the most out of SharePoint.

Angela Culbertson, 1370 N.W. 114th Street, Suite 300, Des Moines, IA 50325
Phone: (515) 348-6103   Email: aculbertson@spindustry.com
http://www.spindustry.com

SUNRx

SUNRx is a 340B administrator with a complete solution that encompasses all aspects of your 340B program to ensure proper administration and compliance with the latest regulations and works with covered entities to pass along available savings to uninsured/low-income patients.

John Bretz, 10181 Scripps Gateway Court, San Diego, CA 92131
Phone: (267) 800-5390   Email: jbretz@sunrx.com
http://www.sunrx.com
TangoRx Solutions

Building healthier communities through partnerships by improving health equity and expanding access to care: TangoRx is exclusively focused on serving those who provide care to vulnerable patient populations. Our team is passionate about helping covered entities get the most out of their 340B programs through our administrative services and in-house pharmacy solutions. Our team and array of solutions help to empower our clients to channel their full attention towards delivery of patient care.

Vladimir Tikhtman, 116 Spring Hollow Lane, Cary, NC 27518
Phone: (312) 497-5519 Email: vlad.tikhtman@tangorxsolutions.com
https://www.tangorxsolutions.com/

The Medcor Group, Inc.

Medcor Revenue Services is a professional, full-service FQHC medical billing company. Established in 1988, we have a proven track record of providing a full range of revenue cycle management (RCM) services for FQHC and CHC entities on a national basis. Medcor is unmatched in managed care and EMR billing setups, and we are client solution-driven and will optimize your revenue to support your vision of meeting the needs of the underserved and disenfranchised.

Jason Gerber, 725 W. Town and Country Road, Suite 300, Orange, CA 92868
Phone: (714) 221-8512 Email: jason@medcorinc.com
http://www.medcorinc.com

True North ITG

True North develops custom-managed IT service packages; Next-gen security solutions; EMR support and optimization; IT governance solutions; private, public, and hybrid cloud migration; and cloud optimization.

Bill Hafdal, 16504 9th Avenue S.E., Suite #203 Mill Creek, WA 98012,
Phone: (612) 386-1816 Email: bhafdal@truenorthitg.com
https://www.truenorthitg.com/

Verity Solutions

Verity Solutions is an award-winning leader in software and services developed for administration of the federal 340B drug pricing program. We partner with covered entities to stretch scarce resources, foster compliance, respond to changing regulations, and optimize drug cost savings. Verity Solutions is dedicated to providing agile and proactive solutions to those who serve the most vulnerable in our communities. We are uniquely qualified to partner with your organization for increased 340B savings.

Tim Higginbotham, 12131 113th Avenue N.E., Suite 200, Kirkland, WA 98034
Phone: (425) 947-1922 Email: thigginbotham@verity340B.com
https://verity340B.com

Vigilance Health, Inc. - Calabasas, CA

Vigilance Health assists the largest FQHCs in the nation with population health management services. Our Care Teams focus on the non-face-to-face components of new CMS reimbursable services that drive patient outcome scores and have significant and immediate impact on our partner organization’s revenue. Our mission: Enable health centers to measure, demonstrate, and ultimately improve patient outcome scores—so they can THRIVE with the new payment methods.

Mark Davis, 2815 Townsgate Road, #130, Westlake Village, CA 91361
Phone: (805) 823-0981 Email: rhulse@vigilancehit.com
https://www.vigilancehealth.com
**Visualutions, Inc.** Booth 501

Visualutions is a health care technology company providing clinical, financial, and IT solutions to enterprise organizations such as federally qualified health centers, community health centers, PCPs, accountable care organizations, ambulatory facilities, and freestanding emergency rooms. Our products and services are as diverse as the customers we serve, and include 360° Spherical Security, Microsoft Certified Cloud Hosting Services, Revenue Cycle Management/Consulting, PM/EHR Software Enhancements, System Implementation, Training and Support, Data Conversions/Interfaces, and Data Analytics Software/Warehousing.

**Daryl Skeeters, 7440 Mintwood Lane, Spring, TX 77379**
Phone: (281) 297-2257 Email: daryl.skeeters@visualutions.com
http://www.visualutions.com

**Waystar** Booth 301

Waystar’s market-leading technology simplifies and unifies the revenue cycle. Our cloud-based platform removes friction in billing processes, streamlines workflows, and improves financials for health care providers in every care setting. Our single sign-on platform lets you manage commercial, government, and patient payments all in one place, so you can consolidate vendors and eliminate the hassle of multiple systems. Give your staff intuitive solutions that will make their jobs easier and their workflows more productive.

**Ryan Rockenbaugh, 888 W. Market Street, Louisville, KY 40202**
Phone: (312) 966-8787 Email: ryan.rockenbaugh@waystar.com
http://www.waystar.com

**WELL Health** Booth 505

WELL Health is a SaaS digital health leader in patient communications and the 2021 Best in KLAS winner in patient outreach. The WELL Health intelligent communications hub is the only two-way digital health solution engaging patients throughout their entire care experience. By unifying and automating disjointed communications across health care organizations, WELL Health reduces unnecessary provider stress and potential errors, while increasing patient visits and loyalty.

**Sara Van Dyck, 1025 Chapala Street, Santa Barbara, CA 93101**
Phone: (833) 234-9355 Email: sara@wellapp.com
http://wellapp.com
Upcoming NACHC Conferences and Trainings

**MARK YOUR CALENDARS!**
Check back regularly to see which events will include virtual streaming!
*(as of September 24, 2021 and subject to change)*

The National Association of Community Health Centers (NACHC) offers a wide variety of online and regional education trainings that encompass all facets of health center operations. Whether you need a refresher or are just starting out in a health center, NACHC offers trainings that will help you become more effective. Below is a partial list of upcoming trainings and conferences provided by NACHC.

<table>
<thead>
<tr>
<th>DATES</th>
<th>CONFERENCE/TRAINING</th>
<th>HOTEL</th>
<th>CITY</th>
</tr>
</thead>
<tbody>
<tr>
<td>November 9-10, 2021</td>
<td>Growing Health Center Leaders</td>
<td>Virtual</td>
<td></td>
</tr>
<tr>
<td>November 15-17, 2021</td>
<td>PCA and HCCN Conference</td>
<td>Virtual</td>
<td></td>
</tr>
<tr>
<td>November 30-December 1, 2021</td>
<td>Intro to Community Health Center Finance</td>
<td>Virtual</td>
<td></td>
</tr>
<tr>
<td>January 19-20, 2022</td>
<td>Starting With Success: Health Center Fundamentals</td>
<td>Virtual</td>
<td></td>
</tr>
<tr>
<td>February 14-17, 2022</td>
<td>Policy &amp; Issues Forum (P&amp;I) Committee Meetings: February 12-13, 2022</td>
<td>Marriott Marquis</td>
<td>Washington, DC</td>
</tr>
<tr>
<td>February 22-23, 2022</td>
<td>Practical Art of Health Center Operations (PAHCO)</td>
<td>Virtual</td>
<td></td>
</tr>
<tr>
<td>April 13-14, 2022</td>
<td>Financial Operations Management, Level 1 (FOM 1)</td>
<td>Virtual</td>
<td></td>
</tr>
<tr>
<td>April 19-20, 2022</td>
<td>Cultivating Health Center Operations (CHCO)</td>
<td>Virtual</td>
<td></td>
</tr>
<tr>
<td>May 2-4, 2022</td>
<td>Conference for Agricultural Worker Health</td>
<td>Grand Hyatt</td>
<td>Denver, CO</td>
</tr>
<tr>
<td>May 25-26, 2022</td>
<td>Financial Operations Management, Level 2 (FOM 2)</td>
<td>Virtual</td>
<td></td>
</tr>
<tr>
<td>June 14-15, 2022</td>
<td>Elevating Health Center Operations (EHCO)</td>
<td>Virtual</td>
<td></td>
</tr>
<tr>
<td>June 22-23, 2022</td>
<td>Financial Operations Management, Level 3 (FOM 3)</td>
<td>Virtual</td>
<td></td>
</tr>
<tr>
<td>June 29-30, 2022</td>
<td>Revenue Cycle 360 (REV 360)</td>
<td>Virtual</td>
<td></td>
</tr>
<tr>
<td>August 28-30, 2022</td>
<td>Community Health Institute (CHI) &amp; EXPO Committee Meetings: August 26-27, 2022</td>
<td>Hyatt Regency Chicago</td>
<td>Chicago, IL</td>
</tr>
<tr>
<td>November 1-2, 2022</td>
<td>Financial, Operations Management/Information Technology (FOM/IT) Conference &amp; EXPO Preconference Workshops: October 31</td>
<td>Bally’s Las Vegas</td>
<td>Las Vegas, NV</td>
</tr>
<tr>
<td>March 8-11, 2023</td>
<td>Policy &amp; Issues Forum (P&amp;I) Committee Meetings: March 6-7, 2023</td>
<td>Marriott Marquis</td>
<td>Washington, DC</td>
</tr>
<tr>
<td>August 27-29, 2023</td>
<td>Community Health Institute (CHI) &amp; EXPO Committee Meetings: August 25-26, 2023</td>
<td>Manchester Grand Hyatt</td>
<td>San Diego, CA</td>
</tr>
<tr>
<td>August 25-27, 2024</td>
<td>Community Health Institute (CHI) &amp; EXPO Committee Meetings: August 23-24, 2024</td>
<td>Hyatt Regency Orlando</td>
<td>Orlando, FL</td>
</tr>
</tbody>
</table>

To register for these and future trainings, visit us at [http://nachc.org/trainings-and-conferences/](http://nachc.org/trainings-and-conferences/).

For additional information on NACHC Training, contact
Sherry Giles at sgiles@nachc.com or Helene Slavin at hslavin@nachc.com.

This program is supported by the Health Resources and Services Administration (HRSA), of the U.S. Department of Health and Human Services (HHS), as part of an award totaling $6,625,000. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement by, HRSA, HHS, or the U.S. Government. For more information, please visit HRSA.gov.
POLICY & ISSUES FORUM
MARRIOTT MARQUIS - WASHINGTON, DC
CONFERENCE: FEB. 14–17
COMMITTEE MEETINGS: FEB. 12–13
HYBRID EVENT