VALUE TRANSFORMATION

The Quality Center’s work is driven by NACHC’s conceptual model, the Value Transformation Framework (VTF).

- The VTF is designed to help health centers transform systems from a volume-based to value-driven model of care.
- Since 2017, The Quality Center has operationalized the VTF through a variety of projects, including the “Elevate” national learning forum.
- The VTF defines value as the Quintuple Aim: improved health outcomes, improved patient experiences, improved staff experiences, reduced costs, and improved equity.
- The VTF has been applied to clinical and non-clinical areas.

NATIONAL COLLABORATION

Elevate’s national peer-to-peer learning forum has grown in reach, offerings, and impact.

<table>
<thead>
<tr>
<th>2017 LAUNCHED</th>
<th>2018</th>
<th>2019</th>
<th>2020</th>
<th>2021</th>
</tr>
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<tbody>
<tr>
<td>8 Health Centers</td>
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<td>115 Health Centers</td>
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<td>544 Health Centers</td>
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<td>17 PCAs/HCCNs</td>
<td>66 PCAs/HCCNs</td>
<td>78 PCAs/HCCNs/NTTAPs</td>
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<td>50 States &amp; U.S. Territories</td>
<td>50 States &amp; U.S. Territories</td>
<td>48 CDC Cancer Grantees</td>
<td>50 States &amp; U.S. Territories</td>
</tr>
</tbody>
</table>

TRANSFORMATION CURRICULUM

- 23 Webinars during 2020-21 FY
- 10 Evidence-based Action Guides
- 10 1-page briefs for each Action Guide
- 8 Updated Reimbursement Tips
- 8 Videos
- 5 Online modules
- 20+ Library of recorded learning sessions
- 506 Average attendance at monthly virtual forums
- A collection of resources and tools

VALUE TRANSFORMATION FRAMEWORK ASSESSMENT

The assessment tool that allows health center, PCA, and HCCN staff to assess progress in the VTF’s 15 change areas.

- 2019-2021 VTF Assessments completed: 1,308
- 2019-2021 Average self-assessment score improvement: 2.91 to 3.07 (5-point scale)
- 2019 and 2020 Health center composite score improvement: 42 (79%) Health Centers with 5+ points average increase

IMPACT*

- Improved health outcomes
  Higher performance on clinical measures for six high-cost, high-impact clinical measures: colorectal cancer screening (p<0.001), hypertension (p<0.001); obesity (p=0.001); depression (p<0.001); diabetes (p=0.045); and cervical cancer screening (p=0.011).

- Improved patient and staff experience
  Highly rated even as new processes and changes in health center operations occurred.

- Reduced costs
  Decrease in overall median cost.

*Comparison between health centers participating in Elevate vs non-participating health centers. Health outcomes and costs measured by UDS for the period of 2017-19. Patient and staff experience data was collected using project-developed surveys in 2017-18.

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