

What are Community Health Centers?

Health centers are consumer-driven and patient-centered organizations that serve as a comprehensive and cost-effective primary health care option for America's most underserved communities. Health centers serve everyone regardless of ability to pay or insurance status. They increase access to health care and provide integrated care services based on the unique needs of the communities they serve. Health centers deliver value to and have a significant impact on America's healthcare system. They also:

- Serve as the health care home for nearly **29 million patients** in over **12,000 communities** across the country;
- Reduce health care costs and produce savings – on average, health centers save **24% per Medicaid patient** when compared to other providers;
- **Integrate critical medical and social services** such as oral health, mental health, substance abuse, case management, and translation under one roof;
- Employ **253,000 people** and **generate more than \$63.4 billion in total economic activity** in some of the nation's most distressed communities;
- Provide care to **1.3 million homeless patients** and **375,000 veterans**.

Health Centers in Massachusetts, 2020

Health Centers in MA

# of Grantee Organizations	37
# of Delivery Sites	262
% Rural Grantees	19%
% Grantees w/ Staff Authorized to Prescribe Medication-Assisted Treatment (MAT) for Opioid Use Disorder	86%
% of Grantees Utilizing Telehealth	100%

MA Health Center Patients

Children Served	151,886
Homeless Patients Served	32,523
Veterans Served	8,354
Growth in Patients since 2010	29%
Total Patients	760,643

	<u>MA</u> <u>Health Center</u> <u>Patients</u>	<u>MA</u> <u>Residents</u>	<u>U.S.</u> <u>Residents</u>
% at or Below 100% Poverty	62%	9%	12%
% at or Below 200% Poverty	84%	21%	29%
% Racial/Ethnic Minority	66%	30%	40%
% Uninsured	13%	3%	9%
% Medicaid	46%	15%	15%
% Medicare	11%	18%	18%
% Private	28%	74%	67%

MA Health Center Staff Provide a Comprehensive Range of Services

	<u>FTEs</u>
Physicians	549
NPs/PAs/CNMs	527
Nurses	862
Dental Staff	526
Pharmacy	221
Behavioral Health Specialists	650
Enabling Services	1,046
Vision Services Staff	99
Other Staff	4,915
Total Staff	9,396

	<u>Patient Visits</u>
Coronavirus	93,723
Chronic Conditions	929,075
Behavioral Health	1,410,054
Preventive Services	674,509
Dental Services	273,059

*Did you know that health centers in Massachusetts are economic drivers? **Every \$1 in federal investments generates \$9.67 in economic activity** across Massachusetts. In total, health centers in Massachusetts **deliver \$2,582,708,480 in economic activity.***