Community Health Centers’ Medicaid and CHIP patient population increased significantly during the COVID-19 pandemic due to new federal and state policy flexibilities. To better understand the benefits health center patients experienced, and possible consequences of these flexibilities' termination, NACHC surveyed health centers around the country and below are the findings.

Through the flexibilities during the COVID-19 Pandemic:

90% of health centers provided more services to patients who would otherwise go without care.

87% of health centers treated more patients who would otherwise seek care in an emergency department.

Flexibilities' Benefits and Consequences of Termination:

**Benefits**
- Treated more children: 37%
- Easier enrollment process: 41%
- Prevented more chronic conditions: 52%
- Treated more patients who would otherwise seek care at an ER: 87%
- Provided services to patients who would otherwise forgo care: 90%

**Consequences**
- Reduction in COVID-19 testing and vaccination: 56%
- Patients will face severe cost intensive health consequences: 72%
- Fewer patients enrolled in Medicaid and CHIP will be served: 73%
- Patients will be forced to go ERs for primary care: 77%
- More care will be provided to the uninsured on a sliding fee scale basis: 83%
- Patients with high-risk conditions won't access treatment: 86%

Data from this infographic come from a survey of Federally Qualified Health Centers (FQHCs) by NACHC's research department September 2021 (N=211). Respondent pool accurately represents location and characteristics of larger FQHC population. For more information, please view the accompanying report or email Sarah Baizer at sbaizer@nachc.org.