Since the health center program began, the National Association of Community Health Centers (NACHC) has served as a trusted resource, delivering training and technical assistance (TTA) to health centers in partnership with Primary Care Associations (PCAs), Health Center Controlled Networks (HCCNs), national TTA partners and federal agencies. NACHC proudly serves as a convener, advisor, and coordinator of the U.S. Health Resources and Services Administration (HRSA) National TTA Partners (NTTAPs) serving the Health Center Program.

Each year in the United States, nearly 29 million people get their health care at one of the 1,400 health centers operating more than 13,000 service delivery sites.

The Health Center Program began over half a century ago. Today, health centers thrive as patient-led organizations, with the mission to increase access to crucial primary care services, improve health outcomes, and enhance patient and staff experience while advancing health equity and reducing barriers such as cost, insurance status, geographic distance, language, and culture.

In the 2020 – 2021 training year, NACHC TTA programs touched:

20,600 health center staff, trained in organizational excellence

6,320 individuals, trained in executive, clinical, and board leadership

8,000 health center staff, trained in health center operations

This project was supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling $6,625,000 with 0 percent financed with non-governmental sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit HRSA.gov.
What is offered as Training and Technical Assistance (TTA)?

In-person and virtual events, digital resources, and one-on-one assistance is offered in core content areas, including:

- Leadership and Workforce Development
- Operational Excellence and Financial Management
- Board Governance
- Health Center Growth and Expansion

The NACHC National Resource Center for TTA provides an infrastructure for Health Center training and technical assistance

- NACHC convenes a diverse advisory group of National TTA Partners (NTTAPs), Primary Care Associations (PCAs), and Health Center Controlled Networks (HCCNs) to reduce duplication and enhance coordination across TTA providers, which maximizes value to health centers.

- The National Health Center Resource Clearinghouse is a one-stop-shop with over 1,544 TTA resources tailored for health centers, at no cost. Resources include archived webinars, self-paced eLearning modules, issue briefs, and operational toolkits provided by TTA partners who specialize in the health center operating environment and patient population. Since July 2020, nearly 36,000 unique users visited healthcenterinfo.org

- The National Health Center Needs Assessment is a formal assessment of the training and professional development needs of all levels of health center staff. Learn more at https://www.nachc.org/trainings-and-conferences/health-center-needs-assessment/

Bolstering Resilience: COVID-19 Training and Technical Assistance Resources for Health Centers

NACHC supports health centers with pandemic response and recovery by delivering tailored information to support local operations. These resources are readily accessible at the COVID-19 Priority Page, a dedicated COVID-19 section in the Health Resource Clearinghouse www.healthcenterinfo.org. Many resources are available in Spanish.

Key topics include:

- Strategic Investments in Telehealth and Digital Tools for Health Centers: Maintaining Your Competitive Advantage Beyond the Pandemic
- Advancing Health Center and School Partnerships to Improve COVID-19 Vaccination Administration for Adolescents
- Community Health Centers Telehealth Promising Practices: Case Studies from the COVID-19 Pandemic
- Financial Oversight During COVID-19
- Tips for Board Chairs and Other Board Leaders During the COVID-19 Pandemic

Over 46,100 total participants from more than 1,200 unique FQHC’s accessed NACHC’s TTA program between 2020 - 2021:

- 148 Virtual Events
- 13 Learning Collaboratives serving 477 Health Centers
- 407 Published Resources (25 are multi-lingual)
- 232 COVID resources (168 about vaccine confidence and administration)