

## What are Community Health Centers?

Health centers are consumer-driven and patient-centered organizations that serve as a comprehensive and cost-effective primary health care option for America's most underserved communities. Health centers serve everyone regardless of ability to pay or insurance status. They increase access to health care and provide integrated care services based on the unique needs of the communities they serve. Health centers deliver value to and have a significant impact on America's healthcare system. They also:

- Serve as the health care home for nearly **29 million patients** in over **12,000 communities** across the country;
- Reduce health care costs and produce savings – on average, health centers save **24% per Medicaid patient** when compared to other providers;
- **Integrate critical medical and social services** such as oral health, mental health, substance abuse, case management, and translation under one roof;
- Employ **253,000 people** and **generate more than \$63.4 billion in total economic activity** in some of the nation's most distressed communities;
- Provide care to **1.3 million homeless patients** and **375,000 veterans**.

## Health Centers in North Carolina, 2020

### Health Centers in NC

# of Grantee Organizations	39
# of Delivery Sites	356
% Rural Grantees	62%
% Grantees w/ Staff Authorized to Prescribe Medication-Assisted Treatment (MAT) for Opioid Use Disorder	67%
% of Grantees Utilizing Telehealth	95%

### NC Health Center Patients

Children Served	124,233
Homeless Patients Served	15,839
Veterans Served	8,269
Growth in Patients since 2010	62%
<b>Total Patients</b>	<b>664,693</b>

	<u>NC</u> <u>Health Center</u> <u>Patients</u>	<u>NC</u> <u>Residents</u>	<u>U.S.</u> <u>Residents</u>
% at or Below 100% Poverty	66%	14%	12%
% at or Below 200% Poverty	90%	32%	29%
% Racial/Ethnic Minority	63%	38%	40%
% Uninsured	43%	11%	9%
% Medicaid	24%	13%	15%
% Medicare	13%	19%	18%
% Private	20%	67%	67%

### NC Health Center Staff Provide a Comprehensive Range of Services

	<u>FTEs</u>
Physicians	231
NPs/PAs/CNMs	357
Nurses	304
Dental Staff	347
Pharmacy	259
Behavioral Health Specialists	251
Enabling Services	438
Vision Services Staff	
Other Staff	2,710
<b>Total Staff</b>	<b>4,897</b>

	<u>Patient Visits</u>
Coronavirus	26,156
Chronic Conditions	992,143
Behavioral Health	594,549
Preventive Services	726,943
Dental Services	201,065

*Did you know that health centers in North Carolina are economic drivers? **Every \$1 in federal investments generates \$3.62 in economic activity** across North Carolina. In total, health centers in North Carolina **deliver \$1,089,023,744 in economic activity**.*