

OFFERED BY:



NATIONAL ASSOCIATION OF
Community Health Centers®



Financial Operations Management Level 3



NATIONAL ASSOCIATION OF
Community Health Centers

This program has been recommended for 9 CEU and 10.8 CPE in the "Specialized Knowledge" category.

Delivery Method: Group
Internet-Based

Prerequisites and/or

PreWork: A minimum of five years working in the health care sector in a financial, management, or administrative role.

Program Level: Advanced

Duration of Training: 2 days



**NACHC Trainings
Are Green!**

Access all materials virtually on the online training platform:

conferences.nachc.org

ACCOUNTING PROFESSIONALS (CPE)

The National Association of Community Health Centers, Inc. (NACHC) is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website: www.nasbregistry.org. (Sponsor #108392)

2022 TRAINING

Financial Operations Management Training Workshop Level 3 (FOM 3)

NACHC is pleased to offer Health Center Financial/Operations Management National Training Workshops.

The FOM training series offers basic, intermediate and advanced level training to suit the needs of today's health center leaders. Each level features a training curriculum designed with the innovative knowledge, tools and best practices required to meet the unique challenges of operating a health center. Although it is not required to attend the series in order, each training curriculum is designed to build on the other.

FOM 3 is designed to provide established CEOs, CFOs, COOs, Controllers, Finance Managers, and accountants with high-level approaches to concepts of management and leadership, leveraging data for decision-making, creating high-performing teams, and defining the principles of an effective compliance program for health centers.

Learning Objectives:

By the end of this two-day training, participants will be able to:

- Distinguish between the concept of leadership and management and explain how both are necessary to drive operational and strategic performance.
- Analyze data using metrics to make financial and operational decisions.
- Use provider incentive programs to drive performance.
- Identify elements of an effective compliance program and develop an appropriate compliance work plan for your health center.

Presenters:

Curt Degenfelder, *Curt Degenfelder Consulting, Inc.*

Dianne K. Pledgie, Esq., *Compliance Counsel, Feldesman Tucker Leifer Fidell LLP*

Scott Gold, *Partner, BKD LLP*

FOM Level 3 Training Workshop

Virtual Only • June 22-23, 2022

Please note: This event will take place LIVE in Eastern Daylight Time (EDT). To obtain credits and your certificate, you MUST take part in the live version of the event.

Registration is based on a 100-participant capacity or the online registration cutoff date, whichever occurs first. *

Experience the online virtual platform, as well as NACHC's Online Resource Library, at: conferences.nachc.org

Login using your credentials (use the 'Forgot Password' function if unsure of your password), or reach out to our team at trainings@nachc.org to get login assistance.

Pricing Information

- Early Bird Registration Fee: \$650 if registration received *by* June 8, 2022
- Regular Registration Fee: \$750 if registration received *after* June 8, 2022

***Registration cutoff date (Last day to register online): June 17, 2022**

To register online for these workshops, visit: www.nachc.org and click Trainings & Events.

For questions or comments, contact
trainings@nachc.org or 301-347-0400.

Training Information

Who Should Attend?

We suggest that **Health Center C-Suite Leaders and Managers** attend this virtual training workshop.

Virtual Learning Platform Information

Check out the virtual training platform as well as NACHC's Online Resource Library, at: conferences.nachc.org

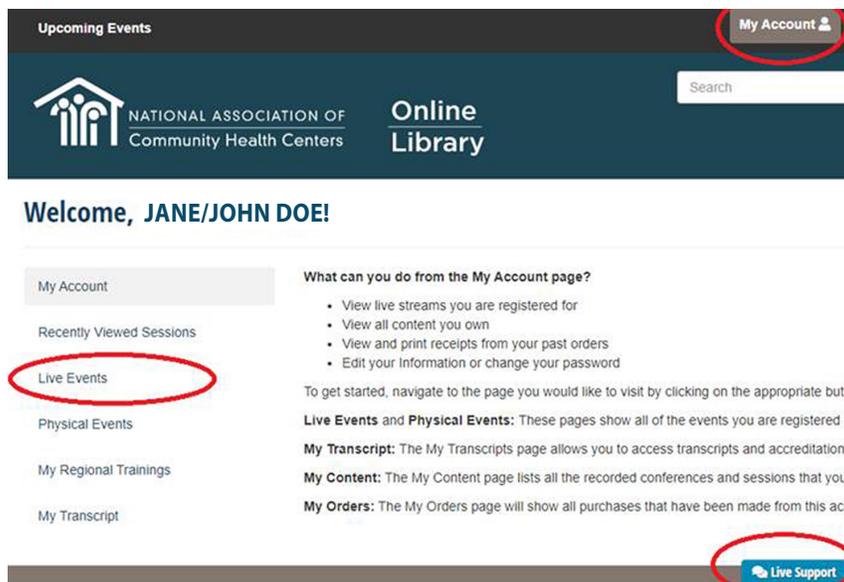
Login to the virtual training platform using the credentials you used to register for this training. Use the 'Forgot Password' function if unsure of your password, or reach out to our team at trainings@nachc.org to get login assistance.

On the virtual training platform, you can download certificates and take evaluations for your online virtual training experiences, as well as access virtual training recordings within 3 weeks after the training.

All materials will be available for download on the [NACHC online virtual platform](#) one week prior to the event. It is your responsibility to download these materials to your electronic device and/or print copies if you would like to have them available during the training. You can access course materials on the event page under "Handouts".

Should you have any other questions about the virtual training platform, such as how to access credits or the recordings, how to take the training evaluation or get your virtual experience certificate, please click on the blue "Live Support" button on the bottom right hand of the screen, or reach out the virtual experience team at the contact below.

NACHC Online Support and Virtual Experience Team: support@digitellinc.com



Credits, Certificates, and Evaluation

Please note: This event will take place LIVE in Eastern Daylight Time (EDT). To obtain credits and your certificate, you MUST take part in the live version of the event and complete an event evaluation.

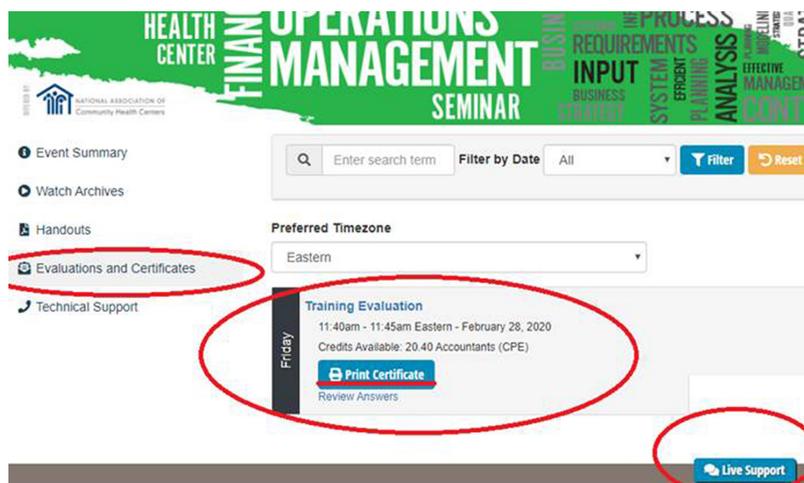
Throughout the live event, there will be randomized attention checks to ensure you are paying attention. These attention checks are required by the accrediting bodies. Please make sure you are paying attention so you can pass the required number of attention checks!

Engagement on the virtual training platform is the best way to network, absorb the content, and learn how to apply the content to your own specific situation or questions. Accordingly, we recommend that you pose comments, ask questions, and engage with peers to make the most out of your virtual training experience.

After the virtual training, you must complete the training evaluation within the virtual training platform. First, go to the event page and click "Review Event" for this training. Next, go to the "Evaluations and Certificates" tab on the left side of the screen, where you will find the blue "Take Evaluation" button. After completing the evaluation survey, the blue button will change from "Take Evaluation" to "Print Certificate". Click that "Print Certificate" button to automatically get your certificate!

Should you encounter any issues, please click the "Live Support" blue button on the bottom right hand side of the screen, or reach out to the Virtual Experience Team at the contact info below to get your questions answered.

NACHC Online Support and Virtual Experience Team: support@digitellinc.com



Day One: June 22, 2022 virtual LIVE in Eastern Daylight Time (EDT)

12:00 pm–1:00 pm	<p>Leadership and Management in Health Centers Leadership and management are two distinctive and complementary systems of action. The challenge is to combine strong leadership and strong management and use each of them to enhance the other. <i>Curt Degenfelder, Curt Degenfelder Consulting</i> 1.2 CPE/1.0 CEU</p>
1:00 pm–1:15 pm	Break
1:15 pm–2:30 pm	<p>Benchmarking and Analyzing Costs for Improving Operations Learn about health center industry benchmarks and how to use them in your practice to better manage cost, productivity and revenue by establishing goals and objectives for budgeting and realization of better financial performance. <i>Scott Gold, BKD</i> 1.5 CPE/1.25 CEU</p>
2:30 pm–3:00 pm	Break
3:00 pm–4:00 pm	<p>Evaluating Fraud Risks and Improving Internal Controls Fraud can wreak havoc on an organization’s financial performance and undermine business objectives. No business is immune from the risks associated with fraud, and community health centers are no exception. Health care organizations have some unique and rampant risks for fraud and embezzlement. This session will cover evaluating risk and improving internal controls. <i>Scott Gold, BKD</i> 1.2 CPE/1.0 CEU</p>
4:00 pm–4:15 pm	Break
4:15 pm–5:30 pm	<p>Financial and Data Analysis in the New World of Health Care Reform As a result of health care reform, data analysis is even more critical to financial and operational decision making. This session will focus on the metrics for analyzing expansion opportunities. We will also discuss how patient-centered medical home (PCMH) practice transformation ties in with PPS payment reform, and the metrics to measure both. <i>Curt Degenfelder, Curt Degenfelder Consulting</i> 1.5 CPE/1.25 CEU</p>

Day Two: June 23, 2022 virtual LIVE in Eastern Daylight Time (EDT)

12:00 pm–1:00 pm	<p>Financial and Data Analysis in the New World of Health Care Reform (cont.) 1.2 CPE/1.0 CEU</p>
1:00 pm–1:15 pm	Break
1:15 pm–2:15 pm	<p>Provider Compensation and Incentive Programs Recruiting and retaining provider staff is an ever-growing challenge for community health centers. This session will discuss total provider compensation – both salaries and fringe benefits – as well as other drivers of provider satisfaction. The session will also present a basic incentive compensation system for providers. <i>Curt Degenfelder, Curt Degenfelder Consulting</i> 1.2 CPE/1.0 CEU</p>
2:15 pm–2:45 pm	Break
2:45 pm–3:45 pm	<p>Provider Compensation and Incentive Programs (cont.) 1.2 CPE/1.0 CEU</p>
3:45 pm–4:00 pm	Break
4:00 pm–5:30 pm	<p>Corporate Compliance: Integrating Leadership and Management Maintaining compliance with applicable legal requirements cannot rest on the health center’s Compliance Officer alone. Instead, compliance should be viewed similarly to other organization-wide initiatives that require both leadership and management to be successful. This session will explain the role of accountability for compliance, the elements of an effective strategy for maintaining compliance, and the tools for managing the implementation of a compliance program. <i>Dianne Pledgie, Feldesman Tucker Leifer Fidell LLP</i> 1.8 CPE/1.5 CEU</p>

REGISTRATION FORM

Financial Operations Management Training Workshop Level 3 (FOM 3)

PARTICIPANT INFORMATION

Name _____

Title _____

Email _____

Organization _____

Address _____

City, State _____ Zip _____

Phone (_____) _____ Fax (_____) _____

COST INFORMATION

Financial Operations Management Training Workshop Level 3 (FOM 3)

Registration is based on a 100-participant availability capacity or the indicated online registration cutoff date, whichever occurs first. *

Early Bird Registration \$650 per person
(if received by June 8, 2022) \$ _____

Regular Registration \$750 per person
(if received after June 8, 2022) \$ _____

***Registration cutoff date (Last day to register online): June 17, 2022**

PAYMENT INFORMATION

Check (payable to NACHC) MasterCard Visa American Express

Total amount enclosed \$ _____

Card Number _____ Expiration Date _____

Print name as it appears on credit card _____

Cardholder's signature _____

Note: Registration is not final until NACHC confirmation is received. This may take up to two weeks from NACHC's receipt of REGISTRATION FORM. DO NOT mail or fax your forms after June 8, 2022.



Financial Operations Management Training Workshop Level 3 (FOM 3)

June 22-23, 2022

Virtual Only

Three Ways To Register:



ELECTRONICALLY

Online registration is available. Go to www.nachc.org Click Trainings, find the date and name of the training and click "register now."



MAIL

Mail Registration to:
NACHC Meetings/Acct. Dept.
7501 Wisconsin Avenue
Suite 1100W
Bethesda, MD 20814
Mail registration by June 8, 2022.



FAX

Send registration form with credit card information to (301) 347-0457. **Fax registration by June 8, 2022.**

NOTE: Registration forms will not be processed without payment.

NACHC CANCELLATION POLICY: All Cancellations must be in writing and must be received at NACHC on/before June 8, 2022.

- Cancellations received on/before June 8, 2022 will be assessed a \$100 processing fee.
- Cancellations received after June 8, 2022 are not refundable.
- Cancellations after the conclusion of the training are non-refundable.
- Substitutions are encouraged.
- "No Shows" are non-refundable.

To cancel your reservation, please send a request in writing to trainings@nachc.org.