

# HEALTH CENTER TRAINING AND TECHNICAL ASSISTANCE (TTA) NEEDS

*A collaborative effort of the National Cooperative Agreement (NCA) partners*

**RESULTS BASED ON:** A national TTA assessment to understand Health Center TTA needs.

56% PARTICIPATED IN ASSESSMENT

OF  
**1,373**  
HEALTH CENTER  
GRANTEES



**OF HEALTH CENTERS  
THAT COMPLETED  
THE ASSESSMENT:**



Accessed TTA in  
the past year

↓  
Mainly from NCAs,  
PCAs, and HCCNs



Did not access TTA  
in the past year

of the 9%



Plan to access TTA  
in the next year



**TOP TTA NEEDS BY  
PERCENT REPORTING:**



**MOST COMMON TTA  
SUB-CATEGORY**

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SUB-CATEGORY**

*This project was supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under cooperative agreement number U30CS16089, Technical Assistance to Community and Migrant Health Centers and Homeless for \$6,375,000.00 (with 0 percent of the total NCA project financed with non-federal sources). This information or content and conclusions are those of the author and should not be construed as the official position or policy of, nor should any endorsements be inferred by HRSA, HHS or the U.S. Government.*

# NATIONAL TRAINING AND TECHNICAL ASSISTANCE (TTA) NEEDS ASSESSMENT

A collaborative effort of the National Cooperative Agreement (NCA) Partners

56% PARTICIPATED IN ASSESSMENT

OF  
1,373  
HEALTH CENTER  
GRANTEES

## TOP HEALTH CENTER TTA NEEDS (BY PERCENT REPORTING)

26%

VALUE-BASED  
HEALTH CARE  
TRANSFORMATION

20%

WORKFORCE TTA

18%

CLINICAL TTA

### ORGANIZATIONAL READINESS

Payment Reform  
Payer Relations

### RECRUITMENT AND RETENTION

Staff Retention Plan  
Strategies to Reduce Burnout

### BEHAVIORAL HEALTH

Telehealth to Expand Access  
Team Based Care  
Primary Care Integration

### LEADERSHIP TRAINING

Negotiating and  
Navigating the Landscape

### LEADERSHIP

Coaching/mentoring staff  
Clinical/operational improvement

### QUALITY

Care Coordination  
Performance Improvement  
to address Substance Use Disorders

### FINANCIAL STRATEGIES

Service Integration (Oral/Behavioral)  
Value-Based Contracting

### MANAGEMENT

Project Management  
Conflict Resolution/Facilitation  
Performance Evaluation

### ORAL HEALTH

Primary Care Integration  
Innovative Delivery Methods



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