HEALTH CENTER TRAINING AND TECHNICAL ASSISTANCE (TTA) NEEDS
A collaborative effort of the National Cooperative Agreement (NCA) partners

RESULTS BASED ON: A national TTA assessment to understand Health Center TTA needs.

56% PARTICIPATED IN ASSESSMENT
OF 1,373 HEALTH CENTER GRANTEES

OF HEALTH CENTERS THAT COMPLETED THE ASSESSMENT:

- 85% Accessed TTA in the past year
- 9% Did not access TTA in the past year
- 29% Plan to access TTA in the next year

Mainly from NCAs, PCAs, and HCCNs

#1 TOP TTA NEEDS BY PERCENT REPORTING:

- 26% Value-Based Healthcare Transformation
- 20% Workforce TTA
- 18% Clinical TTA

Most Common TTA Sub-Category

- Organizational Preparation for Value-Based Payment
- Recruitment and Retention
- Quality Improvement Methods

This project was supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) under cooperative agreement number U38CS16008, Technical Assistance to Community and Migrant Health Centers and Homeless for $6,375,000.00 (with 0% percent of the total NCA project financed with non-federal sources). This information or content and conclusions are those of the author and should not be construed as the official position or policy of, nor should any endorsements be inferred by HRSA, HHS or the U.S. Government.

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NATIONAL TRAINING AND TECHNICAL ASSISTANCE (TTA) NEEDS ASSESSMENT
A collaborative effort of the National Cooperative Agreement (NCA) Partners

56% PARTICIPATED IN ASSESSMENT
OF 1,373 HEALTH CENTER GRANTEES

TOP HEALTH CENTER TTA NEEDS (BY PERCENT REPORTING)

- 26% VALUE-BASED HEALTH CARE TRANSFORMATION
- 20% WORKFORCE TTA
- 18% CLINICAL TTA

ORGANIZATIONAL READINESS
- Payment Reform
- Payer Relations

LEADERSHIP TRAINING
- Negotiating and Navigating the Landscape

FINANCIAL STRATEGIES
- Service Integration (Oral/Behavioral)
- Value-Based Contracting

RECRUITMENT AND RETENTION
- Staff Retention Plan
- Strategies to Reduce Burnout

LEADERSHIP
- Coaching/mentoring staff
- Clinical/operational improvement

MANAGEMENT
- Project Management
- Conflict Resolution/Facilitation
- Performance Evaluation

BEHAVIORAL HEALTH
- Telehealth to Expand Access
- Team Based Care
- Primary Care integration

QUALITY
- Care Coordination
- Performance Improvement to address Substance Use Disorders

ORAL HEALTH
- Primary Care Integration
- Innovative Delivery Methods

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