BACKGROUND ON ASSESSMENT

Health Centers were assessed for their training and technical assistance (TTA) needs in Fall 2021. The results inform increased coordination, development and delivery of assistance to health centers while raising awareness of pressing needs. The National Association of Community Health Centers (NACHC) administered the assessment on behalf of the Health Resources and Services Administration (HRSA) and their 21 National Training and Technical Assistance Partners (NTTAPs).

RESPONDENTS BY TYPE

- **5 Health Center Staff Responded**
- **3 (16%) health centers responded**
- **Total Federally Qualified Health Centers and Look-Alikes 19**

**Small Health Centers**
- 33.3%

**Large Health Centers**
- 66.7%

**Urban Location**
- 33.3%

**Rural Location**
- 66.7%

None of the front line and operations staff worked in management or administration.

None of the front line and operations staff were clinicians and clinical support staff.

TOP TTA NEEDS BY SPECIFIC TOPIC

### Access and Affordability
- **TTA Topic**: Outreach and Enabling Services
- **Specific TTA Need**: Evaluating outreach programs

### Quality, Patient Care, and Safety
- **TTA Topic**: Data Collection and Use
- **Specific TTA Need**: Leveraging data to guide clinical quality, operational and financial improvement

### Workforce
- **TTA Topic**: Recruitment and Retention
- **Specific TTA Need**: Improving job satisfaction and well-being of staff

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This project/publication is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling $7,254,766 with 0 percentage financed with non-governmental sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit HRSA.gov.