2021 National Health Center Training and Technical Assistance Needs Assessment

BACKGROUND ON ASSESSMENT

Health Centers were assessed for their training and technical assistance (TTA) needs in Fall 2021. The results inform increased coordination, development and delivery of assistance to health centers while raising awareness of pressing needs. The National Association of Community Health Centers (NACHC) administered the assessment on behalf of the Health Resources and Services Administration (HRSA) and their 21 National Training and Technical Assistance Partners (NTTAPs).

RESPONDENTS BY TYPE

74
HEALTH CENTER STAFF RESPONDED

73.3%
Large Health Centers

26.7%
Small Health Centers

49 (24%)
health centers responded

Total Federally Qualified Health Centers and Look-Alikes

205

89%
Urban Location

11%
Rural Location

Small health centers defined as serving 10,000 or fewer patients.

TOP TTA NEEDS BY SPECIFIC TOPIC

Access and Affordability

Outreach and Enabling Services

Implementing outreach programs/partnerships to address health disparities

Developing outreach services to address chronic diseases or conditions

Quality, Patient Care, and Safety

Data Collection and Use

Leveraging data to guide clinical quality, operational and financial improvement

Using social determinants of health data to enhance patient outcomes and health equity

Workforce

Leadership

Empowering health center staff

Recruitment and Retention

Developing a comprehensive staff retention plan

This project/publication is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling $7,254,766 with 0 percentage financed with non-governmental sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit HRSA.gov.