**BACKGROUND ON ASSESSMENT**

Health Centers were assessed for their training and technical assistance (TTA) needs in Fall 2021. The results inform increased coordination, development and delivery of assistance to health centers while raising awareness of pressing needs. The National Association of Community Health Centers (NACHC) administered the assessment on behalf of the Health Resources and Services Administration (HRSA) and their 21 National Training and Technical Assistance Partners (NTTAPs).

**RESPONDENTS BY TYPE**

- 52 Health Center Staff Responded
- 24 (46%) health centers responded
- Total Federally Qualified Health Centers and Look-Alikes: 52

Small health centers defined as serving 10,000 or fewer patients.

- 78.3% Large Health Centers
- 21.7% Small Health Centers
- 87% Urban Location
- 13% Rural Location

Rural and urban classification derived from the 2020 UDS dataset, which is self-reported by the health centers.

- 54.8% More than half of the front line and operations staff worked in management or administration.
- 16.1% 16% of the front line and operations staff were clinicians and clinical support staff.

**TOP TTA NEEDS BY SPECIFIC TOPIC**

### Quality, Patient Care, and Safety

- Data Collection and Use
  - Leveraging data to guide clinical quality, operational and financial improvement
  - Collection and use of reporting measures

### Access and Affordability

- Outreach and Enabling Services
  - Implementing outreach programs/partnerships to address health disparities
  - Developing outreach services to address chronic diseases or conditions

### Patient Experience

- no subdomain
  - Collecting and optimizing use of patient experience/satisfaction data
  - Assessing and supporting patient engagement in telehealth

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