**BACKGROUND ON ASSESSMENT**

Health Centers were assessed for their training and technical assistance (TTA) needs in Fall 2021. The results inform increased coordination, development and delivery of assistance to health centers while raising awareness of pressing needs. The National Association of Community Health Centers (NACHC) administered the assessment on behalf of the Health Resources and Services Administration (HRSA) and their 21 National Training and Technical Assistance Partners (NTTAPs).

**RESPONDENTS BY TYPE**

- **16** Health Center Staff Responded
- **5 (33%)** health centers responded
- **Total Federally Qualified Health Centers and Look-Alikes 15**

Small health centers defined as serving 10,000 or fewer patients.

- **40%** Large Health Centers
- **60%** Small Health Centers
- **60% Urban Location**
- **40% Rural Location**

Rural and urban classification derived from the 2020 UDS dataset, which is self-reported by the health centers.

- **7.7%** Less than 10% of the front line and operations staff worked in management or administration.
- **38.5%** More than a third of the front line and operations staff were clinicians and clinical support staff.

**TOP TTA NEEDS BY SPECIFIC TOPIC**

- **Quality, Patient Care, and Safety**
  - Oral Health Services: Developing and implementing innovative dental health delivery methods
  - General Patient Care and Safety: Best practices for patient and provider safety during public health emergencies
  - Behavioral Health (Mental Health and Substance Use Disorder) Services: Integrating therapy for opioid use disorder

- **Access and Affordability**
  - Housing Services: Assisting patients with public housing applications or other housing assistance
  - Coordinating with Community Programs/Partners: Partnering with family support services

- **Governance and Management**
  - Expansion Planning: Workforce expansion
  - Strategic planning for health center growth
  - Health Information Technology: EHR interoperability, ability to exchange data with others

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