**BACKGROUND ON ASSESSMENT**

Health Centers were assessed for their training and technical assistance (TTA) needs in Fall 2021. The results inform increased coordination, development and delivery of assistance to health centers while raising awareness of pressing needs. The National Association of Community Health Centers (NACHC) administered the assessment on behalf of the Health Resources and Services Administration (HRSA) and their 21 National Training and Technical Assistance Partners (NTTAPs).

**RESPONDENTS BY TYPE**

- **48 HEALTH CENTER STAFF RESPONDED**
  - 41.7% Large Health Centers
  - 58.3% Small Health Centers

- **13 (62%) health centers responded**
  - 25% Urban Location
  - 75% Rural Location

Small health centers defined as serving 10,000 or fewer patients.

**TOP TTA NEEDS BY SPECIFIC TOPIC**

1. **Quality, Patient Care, and Safety**
   - General Patient Care and Safety: Expanding telehealth care provision to improve continuity of care
   - Best practices for patient and provider safety during public health emergencies

2. **Access and Affordability**
   - Outreach and Enabling Services: Developing outreach services to address chronic diseases or conditions
   - Implementing case management services

3. **Workforce**
   - Recruitment and Retention: Developing a comprehensive staff retention plan
   - Leadership: Empowering health center staff

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