**BACKGROUND ON ASSESSMENT**

Health Centers were assessed for their training and technical assistance (TTA) needs in Fall 2021. The results inform increased coordination, development and delivery of assistance to health centers while raising awareness of pressing needs. The National Association of Community Health Centers (NACHC) administered the assessment on behalf of the Health Resources and Services Administration (HRSA) and their 21 National Training and Technical Assistance Partners (NTTAPs).

**RESPONDENTS BY TYPE**

- Large Health Centers: 66.7%
- Small Health Centers: 33.3%

- Urban Location: 71.4%
- Rural Location: 28.6%

Small health centers defined as serving 10,000 or fewer patients.

45.8% Less than half of the front line and operations staff worked in management or administration.

29.2% More than a quarter of the front line and operations staff were clinicians and clinical support staff.

**TOP TTA NEEDS BY SPECIFIC TOPIC**

**Quality, Patient Care, and Safety**
- Data Collection and Use: Optimizing use of enabling services and patient-level data on social determinants of health
- General Patient Care and Safety: Trauma-informed care and healing-centered engagement

**Access and Affordability**
- Outreach and Enabling Services: Implementing outreach programs/partnerships to address health disparities
  - Developing outreach services to address chronic diseases or conditions

**Workforce**
- Leadership: Empowering health center staff
- Recruitment and Retention: Improving job satisfaction and well-being of staff

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