Leadership and Innovation: Powering the Dynamics of Health Care Equity
As a leading global cancer diagnostics company Exact Sciences applauds NACHC's mission to “promote efficient, high quality, comprehensive health care that is accessible, culturally and linguistically competent, community directed, and patient centered for all.”

We share your commitment to advance the health of all populations.
Table of Contents

NACHC Board of Directors .......................... 2
NACHC Conference Well-Being Protocols .......................... 4
NACHC House of Delegates Annual Meeting .......................... 4

General Information
- Accessing Conference Handouts .................. 7
- Wi-Fi ........................................ 8
- Mobile App .................................... 10
- Feedback/Polling ................................. 11
- Registration, Credentialing, and Speaker/Exhibitor Check-In .............. 13
- Hotel Information .................................. 13
- Conference Basics ............................... 14
- 2022 CHI Track Titles and Descriptions .............. 15
- Continuing Education ............................... 18
- NACHC Information and Advocacy .................. 20
- Social Media and Conference Contest .................. 21
- Networking Events ................................. 22
- Committee Meetings ............................... 25
- EXPO .......................................... 26
- Solutions Spotlights ............................... 28
- Poster Presentations ............................... 29

At-A-Glance
- Education Sessions At-A-Glance .................. 33

Thursday, August 25/Friday, August 26/Saturday, August 27
- Schedule ........................................ 45
- Education Sessions ............................... 46
- NACHC Board Member Boot Camp .................. 46

Sunday, August 28
- Schedule ........................................ 51
- Education Sessions ............................... 53

Monday, August 29
- Schedule ........................................ 63
- Education Sessions ............................... 65

Tuesday, August 30
- Schedule ........................................ 83
- Education Sessions ............................... 84

EXPO
- Schedule ........................................ 97
- Networking Events ............................... 99
- Community Health Ventures Partners .............. 102
- Exhibitor Profiles ................................. 108
- Exhibitor Index by Name ......................... 154
- Exhibitor Index by Number ....................... 156
- EXPO Floorplan .................................. 158

Key to Moderators and Presenters .................. 161

Ad Index .......................................... 163

Commonly Used Acronyms in the Health Center Industry .................. 165

Upcoming NACHC Conferences and Trainings .................. 168

Hotel Maps ...................................... 170
EXECUTIVE COMMITTEE

Chair of the Board
Michael A. Holmes
Scenic Rivers Health Services
Cook, MN

Secretary
Anthony Blake Hall
Community Health of South Florida
Miami, FL

Chair-Elect
Paloma Hernandez
Urban Health Plan, Inc.
Bronx, NY

Treasurer
John Santistevan
Salud Family Health Centers
Ft. Lupton, CO

Immediate Past Chair
Lathran J. Woodard
South Carolina Primary Health Care Association
Columbia, SC

Consumer/Board Member
Representative
Yvonne G. Davis
Health Care Partners of South Carolina
Florence, SC

Speaker of the House
Henry Taylor, MPA
Mile Square Health Center
Chicago, IL

Parliamentarian
Jana Eubank, MPAff
Texas Association of Community Health Centers
Austin, TX

Vice-Speaker of the House
Kimberly Chang, MD
Asian Health Services
Oakland, CA
## REPRESENTATIVES FROM CHARTERED REGIONS

### REGION I
- **James Luisi**  
  North End Waterfront Health  
  Boston, MA  
- **Michael R. Taylor**  
  Cornell Scott-Hill Health Corporation  
  New Haven, CT

### REGION II
- **Eva Turbiner**  
  Zufall Health Center  
  Dover, NJ  
- **Mary Ann Zelazny**  
  Finger Lakes Community Health  
  Penn Yan, NY

### REGION III
- **Mathew Weimer, MD**  
  Valley Health Systems, Inc.  
  Huntington, WV  
  **VACANT**

### REGION IV
- **Carla Belcher**  
  Community Health Care Systems, Inc.  
  Wrightsville, GA  
- **Sue Veer, MBA**  
  Carolina Health Centers, Inc.  
  Greenwood, SC

### REGION V
- **Kimberly Mitroka**  
  Christopher Greater Area Rural Health Planning Corporation  
  Christopher, IL  
- **Beth A. Wrobel**  
  HealthLinc  
  Valparaiso, IN

### REGION VI
- **William Brent, III**  
  SWLA Center for Health Services  
  Lake Charles, LA  
- **Santos Camarillo**  
  Vida Y Salud Health Systems  
  Crystal City, TX

### REGION VII
- **Denise Cyzman, MS, RD**  
  Community Care Network of Kansas  
  Topeka, KS  
- **Jeron L. Ravin, JD**  
  Swope Health Services  
  Kansas City, MO

### REGION VIII
- **Lucy W. Loomis, MD, MSPH**  
  Denver Health  
  Denver, CO  
- **Keith O. Horwood, MD**  
  Community Health Centers, Inc.  
  West Valley, UT

### REGION IX
- **Richard P. Bettini**  
  Waianae Coast Comprehensive Health Center  
  Waianae, HI  
- **Warren J. Brodine**  
  Eisner Health  
  Los Angeles, CA

### REGION X
- **Jennifer Kreidler-Moss**  
  Peninsula Community Health Services  
  Bremerton, WA  
- **Heidi Hart**  
  Terry Reilly Health Services  
  Nampa, ID

## NATIONALLY ELECTED REPRESENTATIVES

### CLINICIAN REPRESENTATIVES
- **Daniel Miller, MD**  
  Hudson River Community Health  
  Tarrytown, NY  
- **Felix M. Valbuena, Jr., MD**  
  Community Health & Social Service Center (CHASS)  
  Detroit, MI

### HEALTH CENTER BOARD MEMBER REPRESENTATIVES
- **Virginia (Ginger) Fuata**  
  Waianae Coast Comprehensive Health Center  
  Waianae, HI  
  **VACANT**
NACHC’s Community Health Institute (CHI) & EXPO
Well-Being Protocols

For the most updated information on Well-Being Protocols, refer to the conference Mobile App or the conference website page https://www.nachc.org/conferences/chi/well-being-protocols/.

NACHC House of Delegates Annual Meeting
Grand Ballroom
Sunday, August 28, 2022 • 10:00am - 12:00pm (doors open at 9:30am)

This year, NACHC will elect three Officers: Vice Speaker of the House, Secretary, and Consumer/Board Member Representative; and two nationally-elected board representatives: one Clinician Representative and one Health Center Board Member Representative.

Be present and cast your vote for the following:

**NACHC Executive Committee**
- Vice Speaker of the House
- Secretary
- Consumer/Board Member Representative

**NACHC Board of Directors**
- One Clinician Representative
- One Health Center Board Member Representative

NACHC Members are encouraged to meet and visit with all candidates prior to the election. Space will be designated in the Grand Ballroom Foyer for each candidate campaigning for NACHC office. Campaign signage and literature may not be posted or displayed anywhere in the Hyatt Regency Chicago, including lounge areas, registration area, exhibit hall, or any other conference venue. Hotel management strictly prohibits the affixing of signage to walls or structures within its edifice.

NACHC gratefully acknowledges the following sponsor:
Tote Bags

**eClinicalWorks**

NACHC gratefully acknowledges the following sponsor:
Popcorn in the EXPO Hall

**fnp**
NACHC Grassroots Advocacy

Join the CHCs below in becoming an Advocacy Center of Excellence (ACE)!

Build Invite Equip Inspire Mobilize

El Rio Health
AccessHealth
Kintegra Health
HealthLinc
Grace Health
HopeHealth
Sun River Health
Lifespan Health
Teche Action Clinic
Duffy Health Center
HealthSource of Ohio
Asian Health Services
Sunrise Community Health
Medical Associates Plus

Northeast Valley Health Corporation
Cumberland Family Medical Centers
Iberia Comprehensive Community Health Center
Southwest Louisiana Primary Healthcare Center
Lorain County Health & Dentistry
The Wright Center
Peak Vista Community Health Centers
Salud Family Health Centers
Georgia Mountains Health Services
Valley Healthcare System
Family Care Health Centers
Greene County Health Care
Center for Family Health

Adelante Healthcare
United Health Centers
Oconee Valley Healthcare
Institute for Family Health
Golden Valley Health Centers
Manet Community Health Center
Cassopolis Family Clinic Network
Presbyterian Medical Services
Union Community Health Center
Albany Area Primary Health Care
Community Health Centers of South Central Texas Inc

Community Health of South Florida
South Central Primary Care Center
DePaul Community Health Centers
Family Health Centers at NYU Langone
International Community Health Services
Jefferson Comprehensive Health Center
Brockton Neighborhood Health Center
Callen-Lorde Community Health Center
Community Health Care Systems, Inc.

Cherry Health
SIHF Healthcare
Care For the Homeless
Diversity Health Center
Community Healthcare Center
Lakeshore Community Health Care
Shasta Community Health Center
Community Healthcare Network

Community Health Centers of Southern Iowa
Christopher Rural Health Planning Corporation
Progressive Community Health Centers
Sixteenth Street Community Health Centers
Mountain Community Health Partnership
Family Health Network of Central New York
Matagorda Episcopal Health Outreach Program
Christ Community Health Services Augusta, Inc.
Accessing Conference Handouts

Conference handouts can be accessed on the NACHC Mobile App as well as the NACHC Conferences virtual platform. The NACHC Mobile App is only accessible on mobile devices such as a smartphone, tablet, or Kindle. You can download the app by searching for “NACHC Mobile” in either the Apple Store or Google Play Store. If your device does not have access to these stores, the mobile app cannot be installed on your device. All conference attendees, regardless of in-person or virtual, have access to the NACHC Conferences virtual platform.

If you wish to access items such as session handouts, evaluations, and speaker bios, simply log in to the NACHC Mobile App (see page 10 for details) or the NACHC Conferences virtual platform (https://conferences.nachc.org/nachc/) from your device; you can do this both during and ahead of the conference. Use your NACHC login and password to access the site. Forgot your password? Go to the nachc.org website and on the menu on the right, click “NACHC Account Management,” then under Existing Users, click “Forgot Your Password” and enter your email address. You will immediately receive an email with your iMis login and password. Once you’ve logged in to the virtual platform, click “My Account” at the top of the page, then click “Live Events” on the left-hand navigation bar on the page that follows. From here you can select the conference and then access additional information for that event including: handouts, session evaluations, and certificates, and even recorded sessions shortly after the conference concludes.

![NACHC Library Image]
Wi-Fi

Conference attendees will have Wi-Fi access during the 2022 CHI & EXPO! Thanks to a generous sponsorship by Allscripts, internet access will be available throughout the CHI conference areas and EXPO Hall.

Simply follow these simple steps for access

**To Log In:**

1. Search for **NACHC CONFERENCE** and double click it to connect.
2. Enter password: **Allscripts**
3. Open a web browser and the Welcome page and the Terms and Conditions of Use will appear.
4. Once you have reviewed and accepted the Terms and Conditions of Use, you will be redirected to **NACHC’s CHI website**, where you can begin browsing the internet.

**Time Limit:**

Your internet access will have a time limit of three hours. You can be reconnected immediately after three hours by opening a new web browser window and accepting the Terms and Conditions of Use. If you are unable to access the Terms and Conditions of Use page, disconnect the NACHC CONFERENCE network and connect again.

Note: NACHC cannot provide end-user support and personal assistance for PC configuration or troubleshooting; and does not screen or restrict access to any content placed on or accessible through the internet.

---

**Conference Code of Conduct**

All attendees, speakers, sponsors, and volunteers at our conference are required to agree with the following code of conduct. NACHC will enforce this code throughout the event. We expect cooperation from all participants to help ensure a safe environment for everyone.

Our conference is dedicated to providing a harassment-free experience for everyone, regardless of gender, gender identity and expression, age, sexual orientation, disability, physical appearance, body size, race, ethnicity, or religion. We do not tolerate harassment of conference participants in any form. This also includes inappropriate physical contact and unwelcome sexual attention. Sexual language and imagery are not appropriate for any conference venue, including talks, workshops, social events, Twitter, and other online media. Participants asked to stop any harassing behavior are expected to comply immediately. Conference participants violating these rules may be sanctioned or expelled from the conference without a refund at the discretion of NACHC.

If you are being harassed, notice that someone else is being harassed, or have any other concerns, please contact a member of the conference staff immediately.
The Network EHR Built for 21st-Century Healthcare

More than 800 health centers nationwide rely upon eClinicalWorks to solve the challenges of interoperability, Patient Engagement, Population Health, and sustainability.

- The PRISMA health information search engine gathers records from Epic, Cerner, Meditech, and other EHRs to create insightful patient histories.
- Our solutions for online booking, check-in, payments, and communications help speed workflows and reduce no-shows.
- We deepen understanding of patient populations through reporting and analytics, Social Determinants of Health, Remote Patient Monitoring, and more.
- By focusing on patient care, not keyboards, the eClinicalWorks EHR helps health centers reduce burnout and better serve their communities.

EHR & PRACTICE MANAGEMENT

starting at

$599

per provider, per month

Includes on-site training*, data migration†, and 24/7 support

No upfront license fees

*Initial five days of on-site training are included
†Includes one data migration from your current EMR.

Visit booth 701 at CHI EXPO 2022 to learn more!

www.eclinicalworks.com • healthcenters@eclinicalworks.com • 866-888-6929
Mobile App

Interact with speakers and colleagues both on-site and online!

• Questions for the presenters? DOWNLOAD the MOBILE APP and LOG IN!
• Participate in real-time polls? DOWNLOAD the MOBILE APP and LOG IN!
• Receive important updates? You guessed it – DOWNLOAD the MOBILE APP and LOG IN!

You will need your iMIS login and password to log in to the mobile app.

How to locate and download the Mobile App from Google Play Store or Apple:

1. Launch the Google Play Store or App Store
2. Search for NACHC Mobile
3. Tap the event app icon/listing
4. Tap Install
5. Enter Google ID or Apple ID password and click OK
6. Tap Accept and Download
7. App will download and display on your phone
8. Tap the NACHC Mobile App
9. Tap the ≡ icon
10. Tap 2022 Convention & Community Health Institute

Once you have downloaded the app, you MUST log in to access presentations and participate in polls and feedback requests.

Note: Adobe Reader MUST be installed on your android device to open the presentations.

Forgot your iMIS login and password?

1. Go to a browser and type in NACHC.org
2. On the menu right side, click NACHC Account Management
3. Under Existing Users, click Forgot Your Password
4. Enter your email address

You will immediately receive an email with your iMIS login and password. Still having problems? No worries. Stop by the Mobile App Help Desk in the Grand Ballroom Foyer.
Feedback/Polling

Participate in workshops using the Feedback/Polling feature in the mobile app. Submit questions to the presenter(s) and respond to poll questions in real time. You’ll see everyone’s comments and/or questions and you can up-vote the ideas you agree with.

**HOW TO PARTICIPATE:**
Assistance, Access, Answers

Visit www.PfizerRxPathways.com or dial 1-844-989-PATH (7284) to consult with a Pfizer Medicine Access Counselor about how our programs may be able to help.

Pfizer RxPathways® connects eligible patients to assistance programs that offer insurance support, co-pay assistance, and medicines for free or at a savings.
Registration, Credentialing, and Speaker/Exhibitor Check-In

NACHC Registration is in the Grand Ballroom Foyer. Registered attendees can pick up their registration packets, badges, and credentialing for the House of Delegates in the Grand Ballroom Foyer during the following hours:

<table>
<thead>
<tr>
<th>Day</th>
<th>Registration</th>
<th>Credentialing</th>
</tr>
</thead>
<tbody>
<tr>
<td>Friday, August 26</td>
<td>2:00pm – 6:00pm</td>
<td>2:00pm – 6:00pm</td>
</tr>
<tr>
<td>Saturday, August 27</td>
<td>7:30am – 4:00pm</td>
<td>7:30am – 4:00pm</td>
</tr>
<tr>
<td>Sunday, August 28</td>
<td>8:00am – 4:00pm</td>
<td>8:00am – 10:00am</td>
</tr>
<tr>
<td>Monday, August 29</td>
<td>7:30am – 4:00pm</td>
<td></td>
</tr>
<tr>
<td>Tuesday, August 30</td>
<td>7:30am – 11:00am</td>
<td></td>
</tr>
</tbody>
</table>

Speaker/Exhibitor Check-In

NACHC’s Speaker/Exhibitor Check-In is in the Grand Ballroom Foyer during the hours below. All speakers and exhibitors are asked to report to this desk upon arrival at the conference. At this location, speakers will receive badges and review or upload presentations. Exhibitors will receive badges and booth packets.

<table>
<thead>
<tr>
<th>Day</th>
<th>Registration</th>
</tr>
</thead>
<tbody>
<tr>
<td>Friday, August 26</td>
<td>2:00pm – 6:00pm</td>
</tr>
<tr>
<td>Saturday, August 27</td>
<td>7:30am – 4:00pm</td>
</tr>
<tr>
<td>Sunday, August 28</td>
<td>8:00am – 4:00pm</td>
</tr>
<tr>
<td>Monday, August 29</td>
<td>7:30am – 4:00pm</td>
</tr>
<tr>
<td>Tuesday, August 30</td>
<td>7:30am – 2:00pm</td>
</tr>
</tbody>
</table>

Hotel Information

**Hyatt Regency Chicago**
151 East Wacker Drive
Chicago, IL 60601
(312) 565-1234  Hotel Direct

**Fairmont Chicago Millennium Park**
200 N. Columbus Drive
Chicago, IL 60601
(312) 565-8000  Hotel Direct

**Swissotel Chicago**
323 E. Upper Wacker Drive
Chicago, IL 60601
(312) 565-0565  Hotel Direct
Conference Basics

Business Center
The Hyatt Regency Chicago Business Center can serve as your extended office while you’re in town. Located on the Exhibit Level, the business center offers a full range of services including: photocopying, faxing, shipping, and much more.

**Business Center Hours:**
- Monday-Friday: 7:00am – 8:00pm
- Saturday-Sunday: 7:00am – 6:00pm

Cellular Telephones –
*PLEASE Turn OFF Your Cell Phone*
Please be considerate of others. Ringers on cell phones and other electronic devices should be turned off or switched to vibrate or silent mode in conference education sessions, meetings, and social events.

Conference Attire
We invite you to dress in comfortable business casual attire for the conference. Hotel meeting rooms can be chilly, so you are advised to bring a sweater or light jacket as well.

Health Center Board Members
Health Center Board Members are encouraged to visit with members of the NACHC Consumer/Board Member Committee. Share experiences with other board members from around the country and learn how to make the most of your conference experience. Committee members will be in the Grand Ballroom Foyer for your convenience.

Job Board
A job board will be on display near NACHC Registration in the Grand Ballroom Foyer. If you wish to advertise job vacancies for your organization, please post them on the job board. Please limit all job postings to one page.

Lost and Found
Please check with the hotel’s front desk for lost and found items.

Messages
In case of an emergency, callers should contact the hotel directly and request that a copy of their message be given to the NACHC Registration staff. The telephone number of the Hyatt Regency Chicago is (312) 565-1234. Messages will be posted on a designated message board near NACHC Registration in the Grand Ballroom Foyer.

Membership
Organizations or individuals interested in NACHC Membership, please contact the NACHC office at (301) 347-0400. During the conference, you can obtain a membership application by visiting the NACHC booth (#511). Prior to the opening of the EXPO Hall, NACHC Membership will be located at a kiosk in the Grand Ballroom Foyer.
2022 CHI Track Titles and Descriptions

Track titles are referenced in both the conference At-A-Glance and within each session description as a topic/subject matter guide for conference participants.

**340B Compliance and Policy:** For decades health centers have participated in the 340B program supporting critical comprehensive services to the patients that need it the most. As federal grantees, health centers have unique challenges related to the 340B program. This track will provide a deep dive into 340B compliance and policy topics specifically from the health center perspective. Additionally, attendees will have the opportunity for peer-to-peer learning and networking with others in the 340B community.

**Advocacy and Mobilization:** From the grassroots to the grass tops, mobilizing health center advocates must be a priority for all. This track educates and equips learners with the essential skills necessary for sustained messaging and action on policy and legislative issues critical to the survival of the Health Center Program.

**Health Center Essentials:** Understanding the basic elements of the Health Center Program is essential for serving your community. This track highlights foundational concepts in financial and site operations, program compliance and performance improvement, and health care access for special and vulnerable populations.

**Health Center Governance:** A strong board that understands its role and effective governance practices is better able to govern the health center and help the health center adapt and thrive in the changing and complex health care environment. This track focuses on health center board roles and responsibilities, good governance practices, and highlights some critical issues for health centers through a governance lens. While these sessions are geared to a board member audience, staff who work with boards may also find them useful.

**Policy Analysis:** How are recent changes in policy impacting your health center? This track identifies policy issues and the implications on the Health Center Program, site operations, funding, payers, and program requirements, in addition to understanding and applying the latest health center research demonstrating health center value.

**Population Health and Quality Improvement:** Providing your health center with the necessary tools to understand the evolving needs of your community and the use of a deliberate and defined improvement process is necessary to systematically improve the way care is delivered and improve population health. This track showcases educational sessions on care coordination and population health management, utilizing data to drive quality improvement, and highlighting effective case studies of health centers transforming their practice to provide value-based and competent care.
Value-Based Care/Payment Innovation and Transformation: Some health centers are in the beginning stages of using innovative approaches to transform care and advance toward value-based models of care and payment and others are further down the path. Regardless, each stage along the continuum will impact the system of care. Understanding what transformation means to your health center and state is a critical part of the practice transformation process. This track delivers education and peer dialogue on the changing health care delivery system including new value-based care models, reimbursement via accountable care models, managed care contracting, and alternative payment methodologies.

Workforce Investment in the Future: Are you investing in your health center’s staff and leaders today to build and maintain a high-performing, compassionate health center workforce that delivers high-quality, cost-effective, patient-centered care for the foreseeable future? This track explores resources, techniques, drivers and models to recruit, retain, train and care for your workforce; highlights current trends that make this all the more necessary; and examines approaches to make the case for growing workforce investments.
Where Care Comes Full Circle

Our whole-person model of care focuses on the full spectrum of physical well-being, mental health, psychosocial needs, and community support. Through this approach, we are helping our members achieve maximum independence and improve their quality of life.

To see how we keep care at the heart of our work, please visit www.amerihealthcaritas.com
By attending education workshops, participants may qualify for continuing education units. Only full-paying participants and daily registrants are eligible for continuing education credits.

Due to individual state-by-state requirements, nurses and lawyers should have their badges scanned, complete the Session Evaluation on the NACHC Mobile App or the conference virtual platform, and go to the NACHC Online Library, at https://conferences.nachc.org/nachc, to download a certificate of completion to submit to state licensing organizations when applying for credits.

**ACCOUNTING PROFESSIONALS (CPE)**

The National Association of Community Health Centers, Inc. (NACHC) is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors. State boards of accountancy have final authority on the acceptance of individual courses for CPE credit. Complaints regarding registered sponsors may be submitted to the National Registry of CPE Sponsors through its website at www.nasbaregistry.org. (Sponsor #108392)

Delivery Method: Group Live and Group Internet-Based  
Program Level: Basic  
Duration of Training: 2.5 days  

This program is being considered by the National Association of State Boards of Accountancy (NASBA) for 14.1 continuing education contact hours in the “Specialized Knowledge” category.

For questions or complaints, please contact Helene Slavin at hslavin@nachc.com or (301) 347-0400.

**PHYSICIANS (CME)**

This program is being considered by the American Academy of Family Physicians (AAFP) for 11.75 continuing education contact hours.

**SOCIAL WORKERS (CE)**

This program is being considered by the National Association of Social Workers (NASW) for 11.75 continuing education contact hours. (Provider #886419070)

**OTHER HEALTH PROFESSIONALS (CE)**

The National Association of Community Health Centers, Inc. (NACHC) Certificate of Participation may be used toward state licensing requirements for a variety of disciplines requiring continuing education credits (e.g., health educators, nurses, physician assistants, doctors of osteopathic medicine, etc.). It is recommended that a Certificate of Participation and a copy of a conference program be submitted to your state-licensing agency.

---

Scanning and Evaluations

To receive Continuing Education Units (CEUs) at this NACHC conference, ALL attendees must:

- Have their conference badges scanned by room monitors at the end of each education session attended if attending in person. Respond to alertness checks if attending virtually.

  AND

- Complete session evaluations on the NACHC Mobile App or the conference virtual platform at the conclusion of each session attended.

These simple steps ensure that CEUs are accurately processed and that valuable feedback is provided for the development of future NACHC programs.

In addition to earning educational credits through NACHC conference attendance, participants can receive credits online via the NACHC Online Library at https://conferences.nachc.org/nachc.
NACHC Online Library — Continuing education right at your fingertips

The world of NACHC events is just a click away! The NACHC Online Library is your online portal to educational content from all NACHC events. All CHI education sessions are FREE to ALL paid 2022 CHI attendees.

This valuable online service provides access to meeting content on digital media — WHENEVER you need it — captured live and available to you via the NACHC Online Library! View courses online (as released for inclusion), captured as true multimedia re-creations with synchronized slides, handouts, and much more. This is an excellent training tool and resource for missed courses.

The NACHC Online Library provides:

- Quick and easy access to past and current content from NACHC conferences and other training events.
- The ability to earn additional continuing education (CME/CE/CEU) credits in the professional disciplines currently offered on-site at NACHC conferences.
- Session recordings.

Note: To access the NACHC Online Library, visit https://conferences.nachc.org/nachc and log in using your iMIS login and password (refer to page 10 for iMIS login). If you need login assistance or additional information, contact trainings@nachc.com or call (301) 347-0400.

This icon designates education sessions that will be live-streamed and recorded for the NACHC Online Library. These sessions will be available online after the conference and are FREE to ALL paid 2022 CHI attendees.

Consent to Use of Photographic Images

Registration and attendance at or participation in all NACHC conferences and other activities constitutes an agreement by the registrant to NACHC’s use and distribution (both now and in the future) of the registrant’s or attendee’s image or voice in photographs, videotapes, electronic reproductions, audio files and/or contents of any communications of such events and activities.
NACHC Information and Advocacy

Visit the NACHC Booth

From advocacy to training and technical assistance, whether you’re looking for information on the latest and greatest health center research, or NACHC Membership benefits, visit the NACHC booth (#511) in the Riverside Exhibit Hall. Prior to the opening of the EXPO Hall, NACHC Membership will be located at a kiosk in the Grand Ballroom Foyer.

Become a Health Center Advocate

Becoming a Community Health Center Advocate has never been easier – or more important! Become an advocate by going to the Health Center Advocacy Network’s mobile-friendly website at www.hcadvocacy.org/join. By signing up as an advocate, you will receive key policy and advocacy information, as well as Advocacy Calls to Action. Raise your voice and take action to support community health centers and the 29 million patients they serve.

Conviértase en un defensor de los centros de salud

Hacerse un defensor de los centros de salud nunca ha sido más fácil – ¡ni más importante! Únase a la red de defensores de los centros de salud a través de nuestro sitio de web en www.hcadvocacy.org/ladefensa. Al hacerse un defensor, recibirá información importante sobre las políticas y la defensa de los centros de salud. También, recibirá llamadas a la acción. Levante su voz y apoyar los centros de salud y los 29 millones de pacientes que sirven.

Did you get today’s email?
Check your inbox every morning for the Daily Rundown to stay updated on all the exciting events happening during the 2022 CHI & EXPO.
Social Media and Conference Contest

Join the CHI Conversation on Social Media

Engage online, about your CHI & EXPO experience, by using #NACHCEvents when you post about the conference on Facebook, Twitter, and Instagram. Share your conference experience with others in real time as events unfold. Also, be sure to follow @NACHC on Twitter (www.twitter.com/nachc) for important updates before and during the conference.

Monday Social Media Contest: Show Your Health Center/PCA/HCCN Pride

On Monday, August 29, post a photo of yourself/colleagues wearing your organization’s swag on the social media channel of your choice – Twitter, LinkedIn, Facebook, or Instagram. Make sure to use the #NACHCEvents hashtag. Your organization will have a chance of winning one of two $100 Amazon gift cards in a random drawing. We will choose one organizational winner attending in-person and one organizational winner attending virtually.

The Social Media Contest runs all day Monday, August 29, ending at midnight. We will announce the Social Media Contest winners Tuesday at 10:15am on social media.

Remember to follow NACHC’s social media channels:

• Twitter   @NACHC
• LinkedIn LinkedIn.com/company/NACHC
• Instagram @NACHC
• Facebook Facebook.com/nachc

Tips:

• Make sure your social media stream is publicly visible.
• Use #NACHCEvents to enter the random drawing.
• Submit all tweets, using #NACHCEvents, on Monday, August 29, by midnight to be eligible for the prize drawing.
• Your organization has a chance to win one of two $100 Amazon gift cards (one organizational winner attending in-person and one organizational winner attending virtually).

NACHC gratefully acknowledges the following sponsor:

Verity Solutions
Networking Events

Sunday, August 28

Orientation for New Members and First-Time Attendees
8:30am – 10:00am  Crystal AB
First time to the Community Health Institute (CHI) & EXPO? New NACHC Member? Attend this session to learn how you can make the most of your membership investment and gain a better understanding of conference committees, sessions, and activities. Get tips for navigating the conference and exhibits and make sure your CHI time is well spent!

EXPO Opening Reception
5:00pm – 6:30pm  Riverside Exhibit Hall
Join us as we celebrate the grand opening of the NACHC 2022 Community Health Institute (CHI) & EXPO! Take this opportunity to visit with colleagues and learn more about the innovative services and products that NACHC vendors will be showcasing throughout the EXPO. Identify new technologies and solutions that will enhance your health center operations and your overall delivery of patient care.

Poster Presentations
5:00pm – 6:30pm  Riverside Exhibit Hall
The Community Health Institute (CHI) & EXPO is the ideal place to learn about current health center research activities and innovative best practices. The 2022 Poster Presentations provide a unique opportunity to exchange ideas, problem-solve, and network with colleagues. Discover the results of innovative initiatives and enjoy the opportunity to ask in-depth questions. There are 27 posters this year addressing the topics most relevant to you and your health center!
To provide ample time for poster review, the 2022 Poster Presentations are scheduled for both Sunday and Monday during the CHI. Presenter attendance is required for Sunday, and strongly encouraged for Monday’s presentations.
(For a complete description of 2022 posters and a diagram of the presentation area, refer to the Poster Presentation Guide in your conference registration bag.)

Membership Reception (Invitation Only)
6:30pm – 7:30pm  Michigan 1 A
NACHC welcomes all New Members, as well as those considering membership, to this event. This is an ideal opportunity to meet and build relationships with fellow health center professionals, exchange ideas, and learn about the many benefits of NACHC Membership.
Monday, August 29

**Continental Breakfast in EXPO Hall**
7:30am – 8:30am  
Riverside Exhibit Hall

Meet your colleagues for coffee in the EXPO Hall. Here’s a chance to catch up while you discover the latest in products and services that will benefit your health center. Meet new friends and get to know NACHC exhibitors. Networking is all about building partnerships!

**Poster Presentations (continued)**
12:30pm – 1:30pm  
Riverside Exhibit Hall

*(For a complete description of 2022 posters and a diagram of the presentation area, refer to the [Poster Presentation Guide](#) in your conference registration bag.)*

**Chairman’s Reception: Honoring Legacies and Celebrating Our Future**
6:00pm - 8:30pm  
Grand Ballroom

Join us for a very special reception with NACHC Chair of the Board, Michael A. Holmes. This special event will include the presentation of NACHC Lifetime Achievement Awards which recognize health center leaders and organizations for their outstanding contributions and service in advancing the mission and goals of the Health Center Movement.

*This special event is included in the full-conference registration package.*

*The awards program will begin promptly at 6:30pm.*

*Sponsored by [GFA](#)*

Tuesday, August 30

**Continental Breakfast in EXPO Hall**
7:30am – 8:30am  
Riverside Exhibit Hall

Make this another opportunity to network with colleagues and take advantage of meeting with NACHC exhibitors one-on-one.
340B Program Growth

Contract Pharmacy Software
340Basics’ comprehensive software is designed to effectively operate 340B program, significantly increase 340B savings while maintaining compliance.

Increase 340B Savings

Advanced Referral Program
340Basics’ clients have the ability to include the Advanced Referral Program to their 340B program, efficiently capturing referral claims and increasing savings while staying compliant.

Superior Support

Client Support
Navigating the 340B program demands more than utilizing compliant-industry leading technology. It also requires the provision of superior client support.

Visit Us at Booth 300

Why Choose Us
340Basics offers an entire support system comprised of 340B experts, ensuring clients’ needs are continually met.

Like our industry leading 340B platform, we provide accountability and accessibility to each and every client.

www.340Basics.com || info@340Basics.com || 888-356-6225

Global Health & Pharma
Private Healthcare Awards 2021

#NACHCEvents
## Committee Meetings

### THURSDAY, AUGUST 25, 2022

<table>
<thead>
<tr>
<th>Time</th>
<th>Committee</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:00pm – 8:00pm</td>
<td>Credentials Committee</td>
<td>Skyway 272</td>
</tr>
</tbody>
</table>

### FRIDAY, AUGUST 26, 2022

<table>
<thead>
<tr>
<th>Time</th>
<th>Committee</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:30am – 10:30am</td>
<td>LGBTQ+ Health Task Force</td>
<td>Plaza Ballroom</td>
</tr>
<tr>
<td>8:30am – 10:30am</td>
<td>Subcommittee on Pharmacy, Policy, and Operations</td>
<td>Gold Coast</td>
</tr>
<tr>
<td>9:00am – 10:00am</td>
<td>Conference for Agricultural Worker Health Planning Committee</td>
<td>Acapulco</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Committee on Health Center Excellence and Training</td>
<td>Grand Hall I</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Health Care for the Homeless Committee</td>
<td>Grand Hall K</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Rural Health Committee</td>
<td>Grand Hall LMN</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Subcommittee on Health Center Financing</td>
<td>Grand Hall J</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Subcommittee on Healthy Aging</td>
<td>Michigan 1 ABC</td>
</tr>
<tr>
<td>11:00am – 12:00pm</td>
<td>Nominating Committee</td>
<td>Monroe 1 Boardroom</td>
</tr>
<tr>
<td>11:00am – 1:00pm</td>
<td>Health Professions Education in Health Centers Task Force</td>
<td>Plaza Ballroom</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Bylaws Committee</td>
<td>Grand Hall GH</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Committee for Agricultural Worker Health</td>
<td>Grand Hall K</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Committee on Service Integration for Behavioral Health/HIV</td>
<td>Grand Hall I</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Health Care in Public Housing Task Force</td>
<td>Gold Coast</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Health Center Controlled Networks Task Force</td>
<td>Michigan 1 ABC</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Membership Committee</td>
<td>Grand Hall LMN</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>PCA Emergency Management Advisory Coalition Meeting</td>
<td>Grand Hall J</td>
</tr>
<tr>
<td>3:30pm – 5:30pm</td>
<td>Consumer/Board Member Committee</td>
<td>Grand Hall GH</td>
</tr>
<tr>
<td>4:00pm – 6:00pm</td>
<td>Health Policy Committee</td>
<td>Regency CD</td>
</tr>
</tbody>
</table>

### SATURDAY, AUGUST 27, 2022

<table>
<thead>
<tr>
<th>Time</th>
<th>Committee</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00am – 10:00am</td>
<td>Clinical Practice Committee</td>
<td>Regency C</td>
</tr>
<tr>
<td>8:00am – 10:00am</td>
<td>Finance Committee</td>
<td>Grand Hall G</td>
</tr>
<tr>
<td>9:00am – 10:00am</td>
<td>Advocacy Task Force</td>
<td>Atlanta</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Legislative Committee</td>
<td>Regency AB</td>
</tr>
<tr>
<td>1:30pm – 2:30pm</td>
<td>State Legislative Coordinators Meeting</td>
<td>Regency AB</td>
</tr>
<tr>
<td>3:00pm – 6:00pm</td>
<td>NACHC Board of Directors Meeting</td>
<td>Plaza Ballroom</td>
</tr>
</tbody>
</table>
EXPO

Sunday, August 28 – Tuesday, August 30
Riverside Exhibit Hall

CHI EXPO
Meet one-on-one with NACHC exhibitors for an introduction to products and services that can help you build and manage your health care business! Events are planned throughout the 2022 CHI EXPO where you can network with other industry professionals and discover innovative practices that are making a difference in health centers across the country. And don’t forget, there are great prizes to win just by visiting the EXPO floor!

Hours:
- Sunday, August 28: 12:00pm – 6:30pm
- Monday, August 29: 7:30am – 3:30pm
- Tuesday, August 30: 7:30am – 10:30am

Visit the Community Health Ventures Partners
Community Health Ventures (CHV) is the business development affiliate of NACHC. CHV operates several programs on behalf of NACHC and community health centers including:
- Value in Purchasing (ViP)
- Value in Staffing (ViS)
- Value in Laboratory (ViL)
- Value in Benefits (ViB)
- Value in Dental (ViD)
- 340Better

During the 2022 CHI EXPO, 12 of our many partners will be located throughout the EXPO floor. Visit these featured CHV partners at booths 127, 330, 600, 601, 602, 605, 607, 611, 700, 706, 807, and 912. These booths will be designated with white draping in the Riverside Exhibit Hall. All of our partners are to be recognized for the many ways they make CHV programs possible.

EXPO Opening Reception
Sunday, August 28, 5:00pm – 6:30pm
Celebrate the opening of the NACHC 2022 Community Health Institute (CHI) & EXPO with colleagues and NACHC exhibitors! Enjoy drinks and appetizers while exploring innovative technologies and services that can help you lower the cost of doing business and improve patient care.

Sponsored by
**NACHCopoly!**

While networking with colleagues and exhibitors at the CHI EXPO, be sure to play **NACHCopoly** for the chance to win great prizes!

**It’s easy to play:**

Step 1: You’ll find the EXPO game card in your registration bag. Simply visit all the exhibitors featured on the game card and collect their individual game stamps.

Step 2: Once you’ve collected all **NACHCopoly** game stamps from participating exhibitors, your game card is officially complete!

Step 3: Now just drop off your game card at the NACHC booth (#511), in the Riverside Exhibit Hall, and you are automatically entered for a chance to go home with great prizes!

Submit completed game cards to the NACHC booth by 10:00am on Tuesday, August 30 to be eligible for the prize drawings.

Prizes will be awarded at 10:15am on Tuesday, at the NACHC booth (#511), in the Riverside Exhibit Hall.

You MUST be present to claim a prize.

---

Humana Healthy Horizons™ is more than a health plan. We’re human care.

Together with our communities, we address social determinants, drive better outcomes and advance public health.

**Humana**

Healthy Horizons™

Humana Healthy Horizons is a Medicaid product of Humana Medical Plan, Inc.
Solutions Spotlights

Riverside Exhibit Hall

Join us in the Solutions Spotlights Theater, in the EXPO Hall, for a series of presentations from leading health center partners. These Solutions Spotlights feature industry innovation, case studies, and best practices relevant to the business of community health care. Each session is designed to deliver practical, “real-world” solutions in just 30 minutes!

Solutions Spotlights scheduled during the 2022 CHI & EXPO:

Sunday, August 28

12:15pm – 12:45pm  SS1 Managing Your KPIs to Maximize Your Revenue Opportunities
(see page 53 for session details)

1:00pm – 1:30pm  SS2 The Impact of Molecular-Based Infectious Disease Diagnostics in Community Practice
(see page 54 for session details)

5:15pm – 5:45pm  SS3 Doing More with Less Staff: Using Technology to Engage and Understand Your Patients
(see page 60 for session details)

Monday, August 29

10:00am – 10:30am  SS4 Right-Level of Care Access and Entry to Promising New Treatments in Population Health Equals Better Outcomes
(see page 69 for session details)

12:45pm – 1:15pm  SS5 Going Beyond RPM: Tech-Enabled Clinical Services for Chronic Conditions Management
(see page 69 for session details)

2:45pm – 3:15pm  SS6 Thriving in Value-Based Care
(see page 74 for session details)
Poster Presentations

Sunday, August 28, 2022, 5:00pm – 6:30pm
Monday, August 29, 2022, 12:30pm – 1:30pm

Riverside Exhibit Hall

The Community Health Institute (CHI) & EXPO is the ideal place to learn about current health center research activities and Innovations. The 2022 Poster Presentations provide a unique opportunity to exchange ideas, problem-solve, and network with colleagues. Discover the results of innovative research initiatives and enjoy the opportunity to ask in-depth questions. To provide ample time for poster review, the 2022 Poster Presentations are scheduled for both Sunday and Monday during the CHI. Presenter attendance is required for Sunday, and strongly encouraged for Monday’s presentations.

(For a complete description of 2022 posters and a diagram of the presentation area, refer to the Poster Presentation Guide in your conference registration bag.)

2022 NACHC Poster Presentation Awards

There are 27 posters, including 7 A.T. Still University posters, to be presented during the 2022 poster sessions. YOU will choose the Best in Show posters! Vote for your favorite Research and Innovation posters on the mobile app, by clicking on Vote for the Best Posters. When judging poster presentations, please consider the following criteria: innovation of information, presentation of poster, relevance of topic, impact of findings, replicability of innovation, and value of information to other health centers.

All poster voting MUST be completed by 3:00pm on Monday, August 29.
When voting, refer to the conference program (page 10) for instructions on downloading the mobile app.
All 2022 Poster Presentation winners will be announced during Tuesday’s General Session.

Prizes will be awarded to the TOP three winners in each category of Research and Innovation:

- First Place: $250 AND a Complimentary Registration to the 2023 CHI & EXPO in San Diego!
- Second Place: $150
- Third Place: $100

A.T. Still University (ATSU)

This is the twelfth graduating class of A.T. Still University (ATSU), with a very high percentage of these graduates continuing their professional journey into primary care. NACHC and ATSU continue their partnership in the development of America’s primary care physicians through the university’s innovative model of medical education, linking osteopathic training to the nation’s community health centers. See these student and faculty posters and become inspired by their commitment to community health and their vision of primary care delivery for the future.

The mission of the National Center for Community Health Research (NCCHR), a research alliance between the National Association of Community Health Centers (NACHC) and A.T. Still University, is to conduct quality research that considers the range of personal, social, economic, and environmental factors influencing health status; focus on underrepresented communities and vulnerable populations served by health centers; and address health equity by improving health, wellness, and well-being.
Now Available
NACHC CAREER & LEADERSHIP
COACHING SERVICES

Coaching Services for Staff – At Any Level!

Increase Employee Retention Name
Coaching allows managers to discuss pressing challenges and opportunities in their employee relationships, improving interactions.

Build Leadership Bench Strength
Coaching empowers employees to leverage their unique strengths and gives them an opportunity to practice new, more effective behaviors.

Improve Productivity
Coaches help people stay focused on what is most important and hold people accountable for achieving their personalized development plans.

Increase Learning Retention and ROI
Coaching maximizes health center training dollars by helping individuals move from learning to doing, providing opportunities to apply new skills.

About the services
NACHC is excited to offer career and leadership coaching services to all health center, primary care association, health center-controlled network, and partner agency employees to support personal and organizational growth, development, and sustainability.

Along with our partners at CEEK, LLC, we offer an opportunity to work with coaches who build a trusted, confidential relationship to help you increase self-awareness, improve critical thinking skills, accelerate learning, improve team performance, and support sustainable organizational change.

We offer two types of group/team coaching:

- Group/Team “Spot Coaching”: Sessions can be purchased on an as needed basis and are designed to provide teams the opportunity to engage a coach to address a specific professional challenge in a confidential and non-judgmental manner.

- Group/Team Coaching Package: Recognizing that most teams will benefit from a progressive coaching conversation over a series of sessions, NACHC offers an opportunity to procure blocks of four group/team coaching sessions at a further discount per session.

For more information, visit: nachc.org/nachc-career-leadership-coaching-services/
Introducing FORVIS, forward vision from the merger of BKD and DHG.

FORVIS has the enhanced capabilities of an expanded national platform and deepened industry intelligence. With greater resources and robust advisory services, FORVIS is prepared to help you better navigate the current and future dynamic organizational landscape.

We are FORVIS. Forward vision drives our unmatched client experiences.
## Education Sessions At-A-Glance
*(as of July 22 and subject to change)*

All times listed are Central.

### Friday, August 26, 2022

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:00am – 1:00pm</td>
<td>PCA and HCCN General Session</td>
<td>Regency CD</td>
</tr>
<tr>
<td></td>
<td><em>(Invitation Only and Special Registration Required)</em></td>
<td>Sponsored by CareQuest Institute for Oral Health.</td>
</tr>
<tr>
<td>2:00pm – 6:00pm</td>
<td>Credentialing</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>2:00pm – 6:00pm</td>
<td>Registration</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>2:00pm – 6:00pm</td>
<td>Speaker/Exhibitor Check-In</td>
<td>Grand Ballroom Foyer</td>
</tr>
</tbody>
</table>

### Saturday, August 27, 2022

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:30am – 4:00pm</td>
<td>Credentialing</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>7:30am – 4:00pm</td>
<td>Registration</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>7:30am – 4:00pm</td>
<td>Speaker/Exhibitor Check-In</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>9:00am – 2:45pm</td>
<td>NACHC Board Member Boot Camp</td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td></td>
<td><em>(Separate Registration Required)</em></td>
<td></td>
</tr>
</tbody>
</table>

### EXPLANATION OF SESSION CODES

The first letter of the code is the meeting: C = CHI. The second letter of the code indicates the day of the week: S = Sunday, M = Monday, and Tu = Tuesday. The third letter in the code indicates the location with each letter A–F representing a different meeting room. The number at the end of the code signals whether it is the 1st, 2nd, 3rd, or 4th time slot of each day.
<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00am – 10:00am</td>
<td>Credentialing</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>8:00am – 4:00pm</td>
<td>Registration</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>8:00am – 4:00pm</td>
<td>Speaker/Exhibitor Check-In</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>10:00am – 12:00pm</td>
<td>NACHC House of Delegates Annual Meeting (Doors open at 9:30am)</td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td>12:00pm – 1:30pm</td>
<td>Refreshment Break in EXPO Hall</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>12:00pm – 6:30pm</td>
<td>EXPO Hall Open</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>12:15pm – 12:45pm</td>
<td>Solutions Spotlight: SS1 Managing Your KPIs to Maximize Your Revenue Opportunities</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>1:00pm – 1:30pm</td>
<td>Solutions Spotlight: SS2 The Impact of Molecular-Based Infectious Disease Diagnostics in Community Practice</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>1:30pm – 2:45pm</td>
<td>CSA1 Elevating Health Center Performance Through Innovative Models of Care</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td></td>
<td>CSB1 Avoiding the Legal and Compliance Perils of Misclassifying Your Health Center’s Workforce</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td></td>
<td>CSC1 The Current State of 340B: The Impact on Health Centers and Why Advocacy Matters</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td></td>
<td>Population Health and Quality Improvement/Value-Based Care/Payment Innovation and Transformation</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td></td>
<td>Health Center Governance/Workforce Investment in the Future</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>3:00pm – 5:00pm</td>
<td>CGS1 Opening General Session</td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td>5:00pm – 6:30pm</td>
<td>EXPO Opening Reception</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>5:00pm – 6:30pm</td>
<td>Poster Presentations in EXPO Hall</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>5:15pm – 5:45pm</td>
<td>Solutions Spotlight: SS3 Doing More with Less Staff: Using Technology to Engage and Understand Your Patients</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>6:30pm – 7:30pm</td>
<td>Membership Reception (Invitation Only)</td>
<td>Michigan 1 A</td>
</tr>
</tbody>
</table>

**Legend:**
- 340B Day
- In-Person Only
<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
<th>Sponsor</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00am – 10:00am</td>
<td>Credentialing</td>
<td>Grand Ballroom Foyer</td>
<td></td>
</tr>
<tr>
<td>8:00am – 4:00pm</td>
<td>Registration</td>
<td>Grand Ballroom Foyer</td>
<td></td>
</tr>
<tr>
<td>8:00am – 4:00pm</td>
<td>Speaker/Exhibitor Check-In</td>
<td>Grand Ballroom Foyer</td>
<td></td>
</tr>
<tr>
<td>10:00am – 12:00pm</td>
<td>NACHC House of Delegates Annual Meeting</td>
<td>Grand Ballroom</td>
<td></td>
</tr>
<tr>
<td>12:00pm – 1:30pm</td>
<td>Refreshment Break in EXPO Hall</td>
<td>Riverside Exhibit Hall</td>
<td></td>
</tr>
<tr>
<td>12:00pm – 6:30pm</td>
<td>EXPO Hall Open</td>
<td>Riverside Exhibit Hall</td>
<td></td>
</tr>
<tr>
<td>12:15pm – 12:45pm</td>
<td><strong>Solutions Spotlight:</strong> SS1 Managing Your KPIs to Maximize Your Revenue Opportunities</td>
<td>Riverside Exhibit Hall</td>
<td>Allscripts</td>
</tr>
<tr>
<td>1:00pm – 1:30pm</td>
<td><strong>Solutions Spotlight:</strong> SS2 The Impact of Molecular-Based Infectious Disease Diagnostics in Community Practice</td>
<td>Riverside Exhibit Hall</td>
<td>HealthTrack</td>
</tr>
<tr>
<td>1:30pm – 2:45pm</td>
<td>CS1</td>
<td>Riverside Exhibit Hall</td>
<td>HealthCenter Governance</td>
</tr>
<tr>
<td>3:00pm – 5:00pm</td>
<td><strong>CGS1 Opening General Session</strong></td>
<td>Grand Ballroom</td>
<td></td>
</tr>
<tr>
<td>5:00pm – 6:30pm</td>
<td>EXPO Opening Reception</td>
<td>Riverside Exhibit Hall</td>
<td>Bamboo Health</td>
</tr>
<tr>
<td>5:00pm – 6:30pm</td>
<td>Poster Presentations in EXPO Hall</td>
<td>Riverside Exhibit Hall</td>
<td>Quest Diagnostics</td>
</tr>
<tr>
<td>5:15pm – 5:45pm</td>
<td><strong>Solutions Spotlight:</strong> SS3 Doing More with Less Staff: Using Technology to Engage and Understand Your Patients</td>
<td>Riverside Exhibit Hall</td>
<td>CareSpark</td>
</tr>
<tr>
<td>6:30pm – 7:30pm</td>
<td>Membership Reception <em>(Invitation Only)</em></td>
<td>Michigan 1 A</td>
<td></td>
</tr>
</tbody>
</table>

**Legend:**
- [ ] 340B Day
- [ ] In-Person Only
## Monday, August 29, 2022

<table>
<thead>
<tr>
<th>Rooms</th>
<th>Grand Hall LMN</th>
<th>Grand Hall K</th>
<th>Grand Hall GHI</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:30am – 8:30am</td>
<td><strong>Continental Breakfast in EXPO Hall</strong></td>
<td>Riverside Exhibit Hall</td>
<td></td>
</tr>
<tr>
<td>7:30am – 3:30pm</td>
<td><strong>EXPO Hall Open</strong></td>
<td>Riverside Exhibit Hall</td>
<td></td>
</tr>
<tr>
<td>7:30am – 4:00pm</td>
<td><strong>Registration</strong></td>
<td>Grand Ballroom Foyer</td>
<td></td>
</tr>
<tr>
<td>7:30am – 4:00pm</td>
<td><strong>Speaker/Exhibitor Check-In</strong></td>
<td>Grand Ballroom Foyer</td>
<td></td>
</tr>
</tbody>
</table>
| 8:45am – 10:00am | **CMA1**  
Health and Equity for Trans and Gender-Diverse Youth | **CMB1**  
Special Exhibitor Session  
Interoperability at the Point of Care: Partnering to Improve Patient Care and Clinical Team Experience  
Sponsored by **nextigen** | **CMC1**  
Telehealth Policy: Looking to 2023 and Beyond |
| 10:00am – 10:30am | **Refreshment Break in EXPO Hall** | Riverside Exhibit Hall |  |
| 10:00am – 10:30am | **Solutions Spotlight:**  
SS4  
Right-Level of Care Access and Entry to Promising New Treatments in Population  
Health Equals Better Outcomes  
Sponsored by **Objective Health** | Riverside Exhibit Hall |  |
| 10:30am – 12:30pm | **CGS2**  
General Session | Grand Ballroom |  |
| 12:30pm – 1:30pm | **Poster Presentations in EXPO Hall (continued)** | Riverside Exhibit Hall |  |
| 12:30pm – 1:30pm | **Refreshment Break in EXPO Hall (Lunch on your own)** | Riverside Exhibit Hall |  |
| 12:45pm – 1:15pm | **Solutions Spotlight:**  
SS5  
Going Beyond RPM: Tech-Enabled Clinical Services for Chronic Conditions Management | Riverside Exhibit Hall |  |
| 1:30pm – 2:45pm | **CMA2**  
Human-Centered Design: Engaging Key Stakeholders and Patients to Redesign a Mobile Clinic Using Telehealth for Infectious Diseases Among Rural Communities | **CMB2**  
Special Exhibitor Session  
Financial Implications of Planning for a Post-COVID World  
Sponsored by **FORVUS** | **CMC2**  
Health Center Operational Site Visits: Preparing for Success and Continuous Compliance |
| Population Health and Quality Improvement | Health Center Essentials/Health Center Governance | Health Center Essentials |  |
| 2:45pm – 3:15pm | **Refreshment Break in EXPO Hall** | Riverside Exhibit Hall |  |
| 2:45pm – 3:15pm | **Solutions Spotlight:**  
SS6  
Thriving in Value-Based Care | Riverside Exhibit Hall |  |

Some sessions of this conference program are supported by the Health Resources and Services Administration (HRSA), of the U.S. Department of Health and Human Services (HHS), as part of an award totaling $6,625,000. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement by, HRSA, HHS, or the U.S. Government. For more information, please visit HRSA.gov.

**Legend:**  
- 340B Day  
- In-Person Only

#NACHCEvents
<table>
<thead>
<tr>
<th>Rooms</th>
<th>Grand Hall J</th>
<th>Regency AB</th>
<th>Regency CD</th>
</tr>
</thead>
<tbody>
<tr>
<td>Continental Breakfast in EXPO Hall</td>
<td>Riverside Exhibit Hall</td>
<td></td>
<td>Rooms</td>
</tr>
<tr>
<td>EXPO Hall Open</td>
<td>Riverside Exhibit Hall</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Registration</td>
<td>Grand Ballroom Foyer</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Speaker/Exhibitor Check-In</td>
<td>Grand Ballroom Foyer</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CMD1</td>
<td>The Health Center Board and Strategy</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CME1</td>
<td>Understanding the Impact of Post-COVID Conditions and a Brief Update on the Monkeypox Outbreak</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CMF1</td>
<td>Exploring Community-Oriented Primary Care: A.T. Still and Health Center Partnerships (In-Person Only)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Health Center Governance</td>
<td>Population Health and Quality Improvement</td>
<td>Population Health and Quality Improvement/Workforce Investment in the Future</td>
<td></td>
</tr>
<tr>
<td>Refreshment Break in EXPO Hall</td>
<td>Riverside Exhibit Hall</td>
<td></td>
<td>Rooms</td>
</tr>
<tr>
<td>Solutions Spotlight: SS4 Right-Level of Care Access and Entry to Promising New Treatments in Population Health Equals Better Outcomes</td>
<td>Riverside Exhibit Hall</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CGS2 General Session</td>
<td>Grand Ballroom</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Poster Presentations in EXPO Hall (continued)</td>
<td>Riverside Exhibit Hall</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Refreshment Break in EXPO Hall (Lunch on your own)</td>
<td>Riverside Exhibit Hall</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Solutions Spotlight: SS5 Going Beyond RPM: Tech-Enabled Clinical Services for Chronic Conditions Management</td>
<td>Riverside Exhibit Hall</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CMD2</td>
<td>Recruiting and Engaging Board Members</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CME2</td>
<td>NACHC Federal Affairs Update</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CMF2</td>
<td>From Storytelling to Cultivating Funding Partners and Everything in Between: Developing and Managing Relationships with Corporate Partners (In-Person Only)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Health Center Governance</td>
<td>Advocacy and Mobilization</td>
<td>Advocacy and Mobilization/Health Center Essentials/Health Center Governance</td>
<td></td>
</tr>
<tr>
<td>Refreshment Break in EXPO Hall</td>
<td>Riverside Exhibit Hall</td>
<td></td>
<td>Rooms</td>
</tr>
<tr>
<td>Solutions Spotlight: SS6 Thriving in Value-Based Care</td>
<td>Riverside Exhibit Hall</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Legend:**
- 340B Day
- In-Person Only

*CHI Conference Program sponsored by Exact Sciences*
<table>
<thead>
<tr>
<th>Time</th>
<th>Event Description</th>
</tr>
</thead>
</table>
| 3:15pm – 4:30pm | **CMA3**
  - Making Self-Measured Blood Pressure Monitoring Work: Data, Integration, and Workflow Solutions to Optimize SMBP Implementation  
  **CMB3**
  - Special Exhibitor Session
  - How Optimizing Lab Testing Can Benefit Your CHC
  **CMC3**
  - Federal Audit Update: HRSA COVID Funds, Provider Relief Funds, and Testing for the Uninsured

<table>
<thead>
<tr>
<th>Time</th>
<th>Event Description</th>
</tr>
</thead>
</table>
| 3:15pm – 5:15pm | **CMF3**
  - Transforming Challenges into Opportunities: Human-Centered Design Approaches to Strengthen Fair and Just Opportunities for Health and Well-Being Within Our Communities

<table>
<thead>
<tr>
<th>Time</th>
<th>Event Description</th>
</tr>
</thead>
</table>
| 4:30pm – 5:30pm | **CME3**
  - Fireside Chat with BPHC: The Latest Emerging Issues and Administrative Update

<table>
<thead>
<tr>
<th>Time</th>
<th>Event Description</th>
</tr>
</thead>
</table>
| 6:00pm – 8:30pm | **Chairman’s Reception: Honoring Legacies and Celebrating Our Future**  
  - Grand Ballroom

---

**Need Help?**

We want to ensure that your attendance at this conference is an enjoyable experience. If we can be of any assistance, please call on any member of the Meetings Team.

**Mary Hawbecker, CPA**  
Senior Vice President  
NACHC Operations and Chief Financial Officer

**Jason G. Watkins, CMP**  
Associate Vice President  
Conferences and Exhibits

**Lisette Garrity, CMP**  
Director  
Meetings Logistics and Housing

**Laura Headrick**  
Manager  
Exhibits and Sponsorships

**Helene Slavin, DES**  
Specialist  
Meetings and Event Technology

**Legend:**

- 340B Day
- In-Person Only
<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
</tr>
</thead>
</table>
| 3:15pm – 4:30pm | CMD3  
Strength in Numbers and Stories: Mobilizing Board Members and Patient Advocates |
| 3:15pm – 5:15pm | CME3  
Fireside Chat with BPHC: The Latest Emerging Issues and Administrative Update |
| CME4  
UDS+ and Workforce Well-Being Survey Updates and Future Considerations | 4:30pm – 5:30pm |
| 3:15pm – 5:15pm | CMF3  
Transforming Challenges into Opportunities: Human-Centered Design Approaches to Strengthen Fair and Just Opportunities for Health and Well-Being Within Our Communities (In-Person Only) |
| 6:00pm – 8:30pm | Chairman’s Reception: Honoring Legacies and Celebrating Our Future (Grand Ballroom) |

**Legend:**
- Health Center Governance
- Health Center Essentials
- Value-Based Care/Payment Innovation and Transformation
- Population Health and Quality Improvement
- In-Person Only
- In-Person Only

**Building healthier communities through partnerships by improving health equity and expanding access to care**

**tangoRx**

**340 Program Management**

**In-House Pharmacy**

**Physician Specialty Care**

---

**Monday, August 29, 2022, continued**

---

**NACHC 2022 Community Health Institute (CHI) & EXPO**
### Tuesday, August 30, 2022

<table>
<thead>
<tr>
<th>Time</th>
<th>Rooms</th>
<th>Grand Hall LMN</th>
<th>Grand Hall K</th>
<th>Grand Hall GHI</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:30am – 8:30am</td>
<td>Continental Breakfast in EXPO Hall</td>
<td>Riversside Exhibit Hall</td>
<td></td>
<td></td>
</tr>
<tr>
<td>7:30am – 10:30am</td>
<td>EXPO Hall Open</td>
<td>Riverside Exhibit Hall</td>
<td></td>
<td></td>
</tr>
<tr>
<td>7:30am – 11:00am</td>
<td>Registration</td>
<td>Grand Ballroom Foyer</td>
<td></td>
<td></td>
</tr>
<tr>
<td>7:30am – 2:00pm</td>
<td>Speaker/Exhibitor Check-In</td>
<td>Grand Ballroom Foyer</td>
<td></td>
<td></td>
</tr>
<tr>
<td>8:45am – 10:00am</td>
<td><strong>CTuA1</strong>&lt;br&gt;Moving the Needle Three Ways: Increasing Adult Immunization Access Outside the Office Visit</td>
<td>Population Health and Quality Improvement</td>
<td><strong>CTuB1</strong>&lt;br&gt;Civil Rights: Furthering Our Anti-Racist Roots in the Community Health Center Movement</td>
<td><strong>CTuC1</strong>&lt;br&gt;PHE Unwinding Readiness for Community Health Centers</td>
</tr>
<tr>
<td>10:00am – 10:30am</td>
<td>Refreshment Break in EXPO Hall</td>
<td>Riverside Exhibit Hall</td>
<td></td>
<td></td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td><strong>CGS3</strong>&lt;br&gt;Closing General Session</td>
<td>Grand Ballroom</td>
<td></td>
<td></td>
</tr>
<tr>
<td>12:30pm – 1:30pm</td>
<td>Lunch on your own</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1:30pm – 2:45pm</td>
<td><strong>CTuA2</strong>&lt;br&gt;Using Human-Centered Design Principles to Maximize Cross-Sector Partnerships that Address SDOH</td>
<td>Population Health and Quality Improvement</td>
<td><strong>CTuB2</strong>&lt;br&gt;Emerging Health Center Research</td>
<td><strong>CTuC2</strong>&lt;br&gt;We’re Not Suffering from a Yoga Deficiency</td>
</tr>
<tr>
<td>3:00pm – 3:30pm</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3:30pm – 5:00pm</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5:00pm – 6:30pm</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Legend:**
- 340B Day
- In-Person Only

#NACHCEvents
### Tuesday, August 30, 2022, continued

<table>
<thead>
<tr>
<th>Rooms</th>
<th>Grand Hall J</th>
<th>Regency AB</th>
<th>Regency CD</th>
<th>Legend:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rooms</td>
<td>Continental Breakfast in EXPO Hall</td>
<td>Riverside Exhibit Hall</td>
<td>7:30am – 8:30am</td>
<td>340B Day</td>
</tr>
<tr>
<td>Rooms</td>
<td>EXPO Hall Open</td>
<td>Riverside Exhibit Hall</td>
<td>7:30am – 10:30am</td>
<td>In-Person Only</td>
</tr>
<tr>
<td>Rooms</td>
<td>Registration</td>
<td>Grand Ballroom Foyer</td>
<td>7:30am – 11:00am</td>
<td></td>
</tr>
<tr>
<td>Rooms</td>
<td>Speaker/Exhibitor Check-In</td>
<td>Grand Ballroom Foyer</td>
<td>7:30am – 11:00am</td>
<td></td>
</tr>
<tr>
<td></td>
<td>CTuD1 Building on Our Foundation: Expanded Approaches for Meaningful Community Engagement at Health Centers</td>
<td>CTuE1 340B Day From the C-Suite to the Boardroom: The Team Approach to 340B Compliance</td>
<td>CTuF1 Gain Insights About Your Patients Through Social Determinants of Health (In-Person Only)</td>
<td>Legend: 340B Day  In-Person Only</td>
</tr>
<tr>
<td></td>
<td>CTuE2 1:30pm – 3:00pm 340B Day 340B Contracting 101: How to Protect Your Health Center’s Savings</td>
<td>CTuE3 340B Day Getting Ahead of the Curve: How to Educate Your State Legislators on 340B and Beyond</td>
<td>CTuF2 Suicide Prevention and Community Health Centers (In-Person Only)</td>
<td>Legend: 340B Day  In-Person Only</td>
</tr>
<tr>
<td></td>
<td>CTuE4 340B Day Breakout Roundtables and Guided Conversation with 340B Experts P2P Networking Session</td>
<td>Crystal AB</td>
<td>Legend: 340B Day  In-Person Only</td>
<td></td>
</tr>
<tr>
<td>Legend:</td>
<td></td>
<td></td>
<td>340B Compliance and Policy</td>
<td>340B Compliance and Policy</td>
</tr>
<tr>
<td>Legend:</td>
<td></td>
<td></td>
<td>340B Compliance and Policy</td>
<td>340B Compliance and Policy</td>
</tr>
<tr>
<td>Legend:</td>
<td></td>
<td></td>
<td>Population Health and Quality Improvement</td>
<td>Population Health and Quality Improvement</td>
</tr>
<tr>
<td>Legend:</td>
<td></td>
<td></td>
<td>Health Center Governance</td>
<td>Health Center Governance</td>
</tr>
<tr>
<td>Legend:</td>
<td></td>
<td></td>
<td>340B Compliance and Policy</td>
<td>340B Compliance and Policy</td>
</tr>
<tr>
<td>Legend:</td>
<td></td>
<td></td>
<td>Health Center Governance</td>
<td>Health Center Governance</td>
</tr>
<tr>
<td>Legend:</td>
<td></td>
<td></td>
<td>340B Compliance and Policy</td>
<td>340B Compliance and Policy</td>
</tr>
<tr>
<td>Legend:</td>
<td></td>
<td></td>
<td>Population Health and Quality Improvement</td>
<td>Population Health and Quality Improvement</td>
</tr>
<tr>
<td>Legend:</td>
<td></td>
<td></td>
<td>Health Center Governance</td>
<td>Health Center Governance</td>
</tr>
<tr>
<td>Legend:</td>
<td></td>
<td></td>
<td>340B Compliance and Policy</td>
<td>340B Compliance and Policy</td>
</tr>
<tr>
<td>Legend:</td>
<td></td>
<td></td>
<td>Health Center Governance</td>
<td>Health Center Governance</td>
</tr>
</tbody>
</table>
Grassroots Advocacy
Media Booth

NACHC booth in the Expo Hall

Facebook Live  Instagram Pics  Live Tweeting  Draft Media OpEds

Visíta la mesa de NACHC en la sala de exhibiciones para hacer comunicaciones de media social en español

@HCAdvocacy
Centene is committed to transforming the health of the communities we serve, one individual at a time. We know that every community faces unique challenges, which is why each of our health plans are managed, staffed, and real-time decisions are delivered locally. Through our partnerships with FQHCs, hospitals, and physicians, we offer better solutions for better outcomes at lower costs.
## Schedule
### Thursday, August 25

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:00pm – 8:00pm</td>
<td>Credentials Committee</td>
<td>Skyway 272</td>
</tr>
</tbody>
</table>

### Friday, August 26

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:30am – 10:30am</td>
<td>LGBTQ+ Health Task Force</td>
<td>Plaza Ballroom</td>
</tr>
<tr>
<td>8:30am – 10:30am</td>
<td>Subcommittee on Pharmacy, Policy, and Operations</td>
<td>Gold Coast</td>
</tr>
<tr>
<td>9:00am – 10:00am</td>
<td>Conference for Agricultural Worker Health Planning Committee</td>
<td>Acapulco</td>
</tr>
<tr>
<td>9:00am – 1:00p</td>
<td>PCA and HCCN General Session (Invitation Only and Special Registration Required)</td>
<td>Regency CD</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Committee on Health Center Excellence and Training</td>
<td>Grand Hall I</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Health Care for the Homeless Committee</td>
<td>Grand Hall K</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Rural Health Committee</td>
<td>Grand Hall LMN</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Subcommittee on Health Center Financing</td>
<td>Grand Hall J</td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Subcommittee on Healthy Aging</td>
<td>Michigan 1 ABC</td>
</tr>
<tr>
<td>11:00am – 12:00pm</td>
<td>Nominating Committee</td>
<td>Monroe 1 Boardroom</td>
</tr>
<tr>
<td>11:00am – 1:00p</td>
<td>Health Professions Education in Health Centers Task Force</td>
<td>Plaza Ballroom</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Bylaws Committee</td>
<td>Grand Hall GH</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Committee for Agricultural Worker Health</td>
<td>Grand Hall K</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Committee on Service Integration for Behavioral Health/HIV</td>
<td>Grand Hall I</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Health Care in Public Housing Task Force</td>
<td>Gold Coast</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Health Center Controlled Networks Task Force</td>
<td>Michigan 1 ABC</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>Membership Committee</td>
<td>Grand Hall LMN</td>
</tr>
<tr>
<td>1:30pm – 3:30pm</td>
<td>PCA Emergency Management Advisory Coalition Meeting</td>
<td>Grand Hall J</td>
</tr>
<tr>
<td>2:00pm – 6:00pm</td>
<td><strong>Registration and Credentialing</strong></td>
<td><strong>Grand Ballroom Foyer</strong></td>
</tr>
<tr>
<td>2:00pm – 6:00pm</td>
<td>Speaker/Exhibitor Check-In</td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td>3:30pm – 5:30pm</td>
<td>Consumer/Board Member Committee</td>
<td>Grand Hall GH</td>
</tr>
<tr>
<td>4:00pm – 6:00pm</td>
<td>Health Policy Committee</td>
<td>Regency CD</td>
</tr>
</tbody>
</table>

### Saturday, August 27

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:30am – 4:00pm</td>
<td><strong>Registration and Credentialing</strong></td>
<td><strong>Grand Ballroom Foyer</strong></td>
</tr>
<tr>
<td>7:30am – 4:00pm</td>
<td>Speaker/Exhibitor Check-In</td>
<td>Regency C</td>
</tr>
<tr>
<td>8:00am – 10:00am</td>
<td>Clinical Practice Committee</td>
<td>Grand Hall G</td>
</tr>
<tr>
<td>8:00am – 10:00am</td>
<td>Finance Committee</td>
<td>Grand Hall I</td>
</tr>
<tr>
<td>8:30am – 4:30pm</td>
<td>Preconference Training: Leading Positive Team Performance</td>
<td>Atlanta</td>
</tr>
<tr>
<td>9:00am – 10:00am</td>
<td>Advocacy Task Force</td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td>9:00am – 2:45pm</td>
<td>NACHC Board Member Boot Camp (Separate Registration Required)</td>
<td></td>
</tr>
<tr>
<td>10:30am – 12:30pm</td>
<td>Legislative Committee</td>
<td>Regency AB</td>
</tr>
<tr>
<td>1:30pm – 2:30pm</td>
<td>State Legislative Coordinators Meeting</td>
<td>Regency AB</td>
</tr>
<tr>
<td>3:00pm – 6:00pm</td>
<td>NACHC Board of Directors Meeting</td>
<td>Plaza Ballroom</td>
</tr>
</tbody>
</table>
**EDUCATION SESSIONS**
Saturday, August 27

EDUCATION SESSIONS do not have prerequisites/pre-work unless otherwise noted within their descriptions.

*NACHC is a nonpartisan and noncommercial organization. Conference speaker presentations may not necessarily reflect the views of NACHC and the presence of vendors, exhibitors, and sponsors does not constitute endorsement of vendor products or services.

This icon designates sessions that will be live-streamed and recorded for the NACHC Online Library.

<table>
<thead>
<tr>
<th>Time</th>
<th>Location</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:30am – 4:00pm</td>
<td>Grand Ballroom Foyer</td>
<td>Credentialing</td>
</tr>
<tr>
<td>7:30am – 4:00pm</td>
<td>Grand Ballroom Foyer</td>
<td>Registration and Speaker/Exhibitor Check-In</td>
</tr>
<tr>
<td>9:00am – 2:45pm</td>
<td>Grand Ballroom</td>
<td>Board Member Boot Camp</td>
</tr>
</tbody>
</table>

**Separate registration required.**
*This program is not included in the full-conference registration.*
(refer to Board Member Boot Camp registration form)

Note: This program will begin promptly at 9:00am. If you plan to attend in person, please be in the meeting room before that time. Coffee will be provided for all Boot Camp participants from 8:30am – 10:00am.

Health centers operate in a changing and increasingly complex health care environment. It is important that health center board members understand the role of the board and their responsibilities as board members. Board Member Boot Camp starts with a review of board roles and responsibilities. This offering also introduces several areas of responsibility including quality oversight and financial oversight, as well as advocacy for board members. Additionally, participants will gain an understanding of where to access additional resources about health center board roles to continue their learning.
SATURDAY, AUGUST 27, continued

9:00am – 10:45am
**CBC1  ▶  Part 1: Overview of Health Center Board Roles**

This segment will review the roles and responsibilities of the board. It will also include discussion of the importance of the board-CEO partnership and of the board’s oversight of the Health Resource and Services Administration (HRSA) Health Center Program.

*Moderator:*
**Avni Shridharani, MHS**, President, Community Health Strategies LLC

*Presenter(s):*
**Deborah Morrison**, Board Chair, Roanoke Chowan Community Health Center
**Alecia Cyprian, PhD**, Chief Executive Officer, Southeast Community Health Systems
**Emily Heard, MA**, Director, Health Center Governance Training, NACHC

10:45am – 11:15am
**Break**

11:15am – 1:00pm
**CBC2  ▶  Part 2: Essential Components of Health Center Board Oversight**

This segment tackles two key areas of board oversight: financial and quality. It will address the board’s role for budget approval, review of financial statements, approval of policies, and the board’s oversight of quality data, among others. The intersection between these two critical components of oversight will also be explored.

*Moderator:*
**Avni Shridharani, MHS**, President, Community Health Strategies LLC

*Presenter(s):*
**Gervean Williams, MS, MIT**, Director, Finance, Training and Technical Assistance, NACHC
**Brandon L. Jones, MHA**, Board Chair, Greater Baden Medical Services

1:00pm – 2:00pm
**Lunch on your own**

2:00pm – 2:45pm
**CBC3  ▶  Part 3: Introduction to Advocacy for Health Center Board Members**

Patient-majority, community-based health center boards and their members play a critical role in advocating for the health center mission. This segment will define advocacy and discuss the role of the board and the individual board member in allowable forms of advocacy.

*Moderator:*
**Emily Heard, MA**, Director, Health Center Governance Training, NACHC

*Presenter(s):*
**Susan Burton**, Director, National Grassroots Advocacy, NACHC
**Brandon L. Jones, MHA**, Board Chair, Greater Baden Medical Services
SATURDAY, AUGUST 27, continued

10:30am – 12:30pm  
Legislative Committee  
Regency AB

1:30pm – 2:30pm  
State Legislative Coordinators Meeting  
Regency AB

3:00pm – 6:00pm  
NACHC Board of Directors Meeting  
Plaza Ballroom
Sunday, August 28
Delivering the support your community needs

Count on McKesson to provide the right products and services to help you meet today’s challenges and prepare for what’s ahead.

Call us to learn more.
866.MCK.ANSWer (866.625.2679)

mms.mckesson.com/community-health-centers

All trademarks and registered trademarks are the property of their respective owners.
© 2022 McKesson Medical-Surgical Inc. 2022_1859781
Schedule
Sunday, August 28

8:00am – 10:00am  Credentialing  Grand Ballroom Foyer
8:00am – 10:00am  General Counsel Workgroup Meeting  Acapulco
8:00am – 4:00pm  Registration  Grand Ballroom Foyer
8:00am – 4:00pm  Speaker/Exhibitor Check-In  Grand Ballroom Foyer
8:30am – 10:00am  Orientation for New Members and First-Time Attendees  Crystal AB
8:30am – 10:00am  Environmental Health and Climate Change Interest Group  Michigan 3
10:00am – 12:00pm  NACHC House of Delegates Annual Meeting  Grand Ballroom
(Doors open at 9:30am)
12:00pm – 12:30pm  Preconference Training: Generating Quality Data to Improve Care  Roosevelt 3 AB
12:00pm – 1:30pm  Refreshment Break in EXPO Hall  Riverside Exhibit Hall
12:00pm – 6:30pm  EXPO Hall Open  Riverside Exhibit Hall
12:15pm – 12:45pm  Solutions Spotlight: SS1 Managing Your KPIs to Maximize Your Revenue Opportunities  Sponsored by Allscripts
1:00pm – 1:30pm  Solutions Spotlight: SS2 The Impact of Molecular-Based Infectious Disease Diagnostics in Community Practice  Sponsored by HealthTrackRx
1:30pm – 2:45pm  Education Sessions
3:00pm – 5:00pm  CGS1 Opening General Session  Grand Ballroom
5:00pm – 6:30pm  EXPO Opening Reception  Riverside Exhibit Hall
5:00pm – 6:30pm  Poster Presentations  Riverside Exhibit Hall
5:15pm – 5:45pm  Solutions Spotlight: SS3 Doing More with Less Staff: Using Technology to Engage and Understand Your Patients  Sponsored by Phreesia
6:30pm – 7:30pm  Membership Reception (Invitation Only)  Michigan 1 A
The Hilb Group is a National Insurance Broker offering a wide portfolio of Business, Personal, and Employee Benefits products. Our Specialty Programs include FTCA Gap Medical Malpractice, which has offered an insurance solution to numerous FQHC’s across the country. CNA is a trusted leader and top underwriter of insurance solutions and services for a wide spectrum of healthcare companies, providers, and organizations. The collaboration of the two companies allows us to offer our clients a wide range of high-quality custom solutions that proactively address their organization’s evolving needs.

Solutions Offered:
- FTCA Gap Medical Malpractice Insurance
- Privacy (Cyber) & Data Security
- General Liability
- Workers Compensation
- Executive Liability (including D&O, EPLI)
- Crime (Employee Dishonesty)
- Abuse and Molestation Liability
- Umbrella/Excess Liability
- Regulatory Liability
- Active Shooter and Workplace Violence
- Employee Benefits
- Financial Services

PARTNERS TOGETHER
ENDLESS POSSIBILITIES

To learn more, visit Booth # 707
**Education Sessions**  
**Sunday, August 28**

EDUCATION SESSIONS do not have prerequisites/pre-work unless otherwise noted within their descriptions.

This icon designates sessions that will be live-streamed and recorded for the NACHC Online Library.

<table>
<thead>
<tr>
<th>Time</th>
<th>Location</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00am – 10:00am</td>
<td>Grand Ballroom</td>
<td>Credentialing</td>
</tr>
<tr>
<td>Acapulco</td>
<td></td>
<td>General Counsel Workgroup Meeting</td>
</tr>
<tr>
<td>8:00am – 4:00pm</td>
<td>Grand Ballroom</td>
<td>Registration and Speaker/Exhibitor Check-In</td>
</tr>
<tr>
<td>Foyer</td>
<td></td>
<td></td>
</tr>
<tr>
<td>8:30am – 10:00am</td>
<td>Michigan 3</td>
<td>Environmental Health and Climate Change Interest Group</td>
</tr>
<tr>
<td>Crystal AB</td>
<td></td>
<td>Orientation for New Members and First-Time Attendees</td>
</tr>
<tr>
<td>10:00am – 12:00pm</td>
<td>Grand Ballroom</td>
<td>NACHC House of Delegates Annual Meeting (doors open at 9:30am)</td>
</tr>
<tr>
<td>12:00pm – 1:30pm</td>
<td>Riverside</td>
<td>Refreshment Break in the EXPO Hall</td>
</tr>
<tr>
<td>Exhibit Hall</td>
<td></td>
<td></td>
</tr>
<tr>
<td>12:00pm – 6:30pm</td>
<td>Riverside</td>
<td>EXPO Hall Open</td>
</tr>
<tr>
<td>Exhibit Hall</td>
<td></td>
<td></td>
</tr>
<tr>
<td>12:15pm - 12:45pm</td>
<td>Riverside Exhibit Hall</td>
<td>SOLUTIONS SPOTLIGHT</td>
</tr>
<tr>
<td>SS1</td>
<td></td>
<td>Managing Your KPIs to Maximize Your Revenue Opportunities</td>
</tr>
<tr>
<td>Riverside</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Exhibit Hall</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

It is important that your community health center realize its revenue opportunities to guarantee that all potential revenue is captured. In order to do so, it is imperative that you understand the specific Key Performance Indicators (KPIs) to track to ensure your center is maximizing opportunities to obtain revenue as expected. Join Kathleen Moritz, an Allscripts Expert Solutions Specialist, as she uncovers ways to maximize your center’s revenue potential, including setting up sliding-fee scales, ensuring collections are made up front, and tracking report capabilities to ensure you are receiving your all-inclusive rates.

*Sponsored by Allscripts*
1:00pm – 1:30pm
SOLUTIONS SPOTLIGHT

SS2 Riverside Exhibit Hall
The Impact of Molecular-Based Infectious Disease Diagnostics in Community Practice

Infectious diseases are commonly missed or misdiagnosed, negatively affecting patients and the health of the community. Lack of microbiologic diagnosis, diagnostic inaccuracies, and delays in results for patients with infections often lead to use of empiric broad-spectrum antimicrobial therapy. Accurate identification of microbial pathogens informs targeted therapy, and ultimately increases the likelihood of favorable clinical outcomes.

Molecular-based diagnostics have been increasingly used for faster, and in some cases, more accurate identification of infecting organisms and have been shown to favorably impact the clinical management of various infectious syndromes. The exciting field of molecular diagnostics is rapidly expanding and is increasingly available for use in clinical care. The clinical application of this technology has the potential to greatly improve care and prevent the spread of resistance within communities.

Sponsored by

1:30pm – 2:45pm
EDUCATION SESSIONS

CSA1 Grand Hall LMN
Elevating Health Center Performance Through Innovative Models of Care
CPE: 1.5  CME/CE/CEU: 1.25
Level: Basic
Topic: Population Health and Quality Improvement/Value-Based Care/Payment Innovation and Transformation

This session will outline strategies for how health centers can implement innovative models of care to improve performance in the Quintuple Aim goals. Presenters will address: how participation in the Elevate National Learning Forum and the application of the Value Transformation Framework can drive health center value-based care initiatives; how a transformative initiative of providing patients with self-care tools can advance virtual care with attention to chronic conditions, preventive care, and social drivers of health; and how an initiative demonstrating the important role of clinical pharmacists providing comprehensive medication management (CMM) in a primary care setting and incorporating responses to social drivers of health screenings can more holistically respond to the needs of low-income populations.

These initiatives will be presented in a ‘how to’ format, enabling attendees to leave the session with clear understanding of action steps needed to implement these transformative approaches in their own health centers.

Learning Objectives:
- Highlight how the Elevate National Learning Forum can help to transform health center performance in the Quintuple Aim goals.
- Outline how to implement the transformative initiative of providing patients with self-care tools to advance virtual care with attention to chronic conditions, preventive care, and social drivers of health.

- Describe how incorporating clinical pharmacist-led CMM at health centers can lead to improved outcomes for patients with diabetes.

Moderator:
Cheryl Modica, PhD, MPH, RN, Director, Quality Center, NACHC

Presenter(s):
Katie Lewis, Associate Director, Programs, Direct Relief
Andrew Gonzales, PharmD, 340B ACE, Director, Pharmacy Services, HealthNet
Ku’upua (Pua) Akana, PharmD, BC-ACP, Chief Operations Officer, Director of Pharmacy, Wahiawa Center for Community Health
Rina Ramirez, MD, Chief Medical Officer, Zufall Health

Avoiding the Legal and Compliance Perils of Misclassifying Your Health Center’s Workforce

CSB1 Grand Hall K

CPE: 1.5 CME/CE/CEU: 1.25
Level: Basic
Topic: Health Center Governance/ Workforce Investment in the Future

What is the composition of your health center workforce? Does your health center have contractors, employees, volunteers, referrals, and/or subrecipients? How does the issue of worker classification affect your organization’s compliance requirements with HRSA (its provision of services), the FTCA, and other federal, state, and local laws? What are the possible consequences for making a classification error (e.g., findings of non-compliance, back pay, criminal penalties, and punitive damages)? What steps should your health center take to limit the potential liability that may arise from misclassifying its workforce? If your health center wrestles with these issues, then this session is for you!

As with other government agencies (e.g., the Internal Revenue Service and the Department of Labor), HRSA has increased its focus on health center workforce classifications. With this increased focus, health centers should be mindful of key aspects of each classification and understand their key distinctions (e.g., access to Section 330 benefits). In this session, Feldesman Tucker Leifer Fidell LLP will walk you through how these classifications affect your health center; and explore best practices for avoiding common misclassification pitfalls so your health center can proactively mitigate costly errors by incorporating these strategies into its operations. This session will provide health centers with a general update on the 340B drug pricing program that includes the topics of litigation status, manufacturer restrictions, and any anticipated regulatory challenges related to the program.

Learning Objectives:
- Identify and understand the legal issues that pertain to health centers that utilize volunteers, contractors, referrals, and subrecipients.
- Understand the best practices that health centers can adopt to satisfy their compliance obligations under federal and state laws.
- Understand how the classification of your health center’s workforce interacts with key HRSA requirements as set forth in the Compliance Manual and Site Visit Protocol and best practices that can be used to maintain everyday compliance and success.
SUNDAY, AUGUST 28, continued

**CSC1**  

CPE: 1.5  
CME/CE/CEU: 1.25  
Level: Basic  
Topic: 340B Compliance and Policy

This session will provide health centers with a general update on the 340B drug pricing program that includes the topics of litigation status, manufacturer restrictions, and any anticipated regulatory challenges related to the program. Given the current status of the program, attendees will be given advocacy tools to employ to help defend the program at the state and federal levels.

**Learning Objectives:**

- Understand the status of pending 340B litigation.
- Understand manufacturer restriction updates on the 340B program.
- Identify key issues plaguing the 340B program and what the future outlook is for the program.

**Moderator:**  
Vacheria Keys, Esq., Director of Regulatory Affairs, NACHC

**Presenter(s):**  
Jason Reddish, JD, Partner, Feldesman Tucker Leifer Fidell LLP  
Tim Mallet, RPh, 340B ACE, Vice President of Pharmacy Services, 340 Basics and 340B Consultant, NACHC

---

**CSD1**  
**Improving Primary Care for People with Disabilities**

CPE: 1.5  
CME/CE/CEU: 1.25  
Level: Basic  
Topic: Population Health and Quality Improvement/Value-Based Care/Payment Innovation and Transformation

Primary care can greatly influence and improve the quality of life for people with disabilities, including those with physical disabilities, intellectual and developmental disabilities, and other functional disabilities. However, a recent study found that only 41 percent of physicians were very confident about their ability to provide the same quality of care to patients with disabilities, and only 57 percent strongly agreed that they welcomed patients with disabilities into their practices.

This session will discuss the barriers people with disabilities face in accessing primary care and identify opportunities for health centers, Medicaid, and managed care organizations to work together to deliver equitable, person-centered care that meets the healthcare needs of people with disabilities.

**Learning Objectives:**

- Better understand the barriers people with disabilities face in accessing primary care.
- Identify strategies for improving primary care access and the care experience for people with disabilities.
- Explore opportunities to collaborate with patients, disability advocates, Medicaid agencies, managed care organizations, and community partners to strengthen the delivery system.
Presenter(s):
Kersten Lausch, Senior Director, Delivery System Policy, UnitedHealthcare
Debra Andree, MD, FAAP, President and CEO, Community Health Centers, Inc.
Donna Meltzer, Chief Executive Officer, National Association of Councils on Developmental Disabilities
Jennifer Kucera, Consumer Member, UnitedHealthcare National Advisory Board

CSE1    Regency AB
Building a Strong Relationship on Fundraising from the C-Suite
CPE: 1.5  CME/CE/CEU: 1.25
Level: Intermediate
Prerequisite: Understanding of the primary roles
Topic: Health Center Essentials/Health Center Governance

A health center’s development or fundraising team could be the lifeblood to bring necessary financial resources to the health center, including federal grants, nurturing private foundation relationships, identifying individual donors, and managing capital campaigns. Building a strong relationship with clear lines of communication and understanding between the C-Suite and the development team is essential to every health center’s success. The C-Suite will communicate the vision and primary goals of the organization, as set forth by the board of directors, while the development team’s funding and partnership approach should directly support those efforts.

Hear from panelists on their experiences in building strong relationships among these teams. Also take part in an interactive discussion on what may be working and/or where there could be room for improvement in your own organization. It is encouraged that staff from the development team and the C-Suite attend this session together, in addition to encouraging board member attendance because there may be parallel tracks to strengthening the role of the board in fundraising from this session.

Learning Objectives:

- Recognize key strengths and weaknesses of building clear communications between the development team and the C-Suite.
- Assess your organization’s infrastructure related to fundraising/development to determine if there are opportunities for improvement.
- Identify potential roles for board members to support strengthening development/fundraising efforts at health centers.

Moderator(s):
Misty Lewis, MBA, Chief External Affairs Officer and Foundation Executive Director, HealthNet
Jason Patnosh, Associate Vice President, Development and Innovation, NACHC

Presenter(s):
Dennis Walto, Chief of External Affairs and Foundation Executive Director, Chiricahua Community Health Centers
Jonathan Melk, MD, FAAP, Chief Executive Officer, Chiricahua Community Health Centers
Anna Goddard, CFRM, Foundation Director, Cherry Health
Tasha Blackmon, MBA, President and CEO, Cherry Health
Terri Rivera, MNA, Director of Development, Alivio Medical Center
Esther Corpuz, Chief Executive Officer, Alivio Medical Center
Sphygmom

a Self-Monitored Blood Pressure (SMBP) and vital signs platform

- Supports users in following best practice
- Sustainably priced
- Compatible with over 40 Bluetooth devices
- Multilingual (English, Spanish, Chinese, French)
- Comprehensive patient panel & practice analytics
- Integration with EHR/EMR

We provide expert-led coaching for the implementation of SMBP

TRY THE APP NOW!
12:45pm – 2:45pm
EDUCATION SESSION
(IN-PERSON ONLY)

CSF1 Regency CD
Diversity, Equity, and Inclusion: Exploring Your Board’s Strategy and Approach
CPE: 2.4  CME/CE/CEU: 2.0
Level: Intermediate
Prerequisite: General knowledge of board roles.
Topic: Health Center Governance

Since the founding of health centers, diverse, patient-majority, community-based boards have been at the heart of the movement, and a commitment to equity has been at the core of the health center mission. During this in-person only session, participants will explore practices for creating a strategy for diversity, equity, and inclusion (DEI) at the governance level. Participants will discuss setting board-level objectives and metrics, as well as explore how to apply an equity lens in governance. There will also be an opportunity to exchange learning and discuss pain points related to DEI in health center governance. Participants are encouraged to watch NACHC’s video module, Considerations for Health Center Boards: Diversity, Equity, Inclusion, and Justice in Governance (available at https://www.healthcenterinfo.org/details/?id=3188), prior to attending the session.

Learning Objectives:
- Share practices for creating a board DEI strategy and associated metrics.
- Understand how to apply an equity lens in governance.
- Explore how to address pain points related to DEI in health center governance.

Presenter(s):
Vernetta Walker, JD, President and CEO, Vernetta Walker & Associates Consulting, Inc.

3:00pm – 5:00pm
Grand Ballroom
CGS1 Opening General Session
(see Conference Program Addendum for session details)

5:00pm – 6:30pm
Riverside
EXPO Opening Reception
Sponsored by

5:00pm – 6:30pm
Riverside
Poster Presentations in EXPO Hall
5:15pm - 5:45pm
SOLUTIONS SPOTLIGHT

SS3 Riverside Exhibit Hall
Doing More with Less Staff:
Using Technology to Engage and Understand Your Patients

Healthcare organizations are understaffed and their teams are overworked, and FQHCs are no exception. Patients who visit FQHCs often have complex medical and social needs, but sometimes there just aren’t enough resources to ensure that everyone’s needs are fully met.

Session presenters will discuss how leading FQHCs are using digital screening and outreach tools to do more for their patients-- even with fewer staff. Hear how they’re engaging patients before their visits to provide critical information about their medical and social needs-- allowing staff to work more efficiently and enabling more meaningful conversations in the exam room. This presentation will cover how digital intake, screening, and outreach tools are not only helping FQHCs work smarter, but also helping them improve outcomes by identifying gaps in care, addressing social needs, and engaging patients to improve their health.

Sponsored by Phreesia

6:30pm – 7:30pm Michigan 1 A
Membership Reception (Invitation Only)
Monday, August 29
P&I 2023

POLICY & ISSUES FORUM

MARRIOTT MARQUIS - WASHINGTON, DC
CONFERENCE: MARCH 8-11
COMMITTEE MEETINGS: MARCH 6-7
HYBRID EVENT
## Schedule
### Monday, August 29

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:30am – 8:30am</td>
<td>Continental Breakfast in EXPO Hall</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>7:30am – 3:30pm</td>
<td>EXPO Hall Open</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>7:30am – 4:00pm</td>
<td>Registration</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>7:30am – 4:00pm</td>
<td>Speaker/Exhibitor Check-In</td>
<td>Grand Ballroom Foyer</td>
</tr>
<tr>
<td>8:45am – 10:00am</td>
<td>Education Sessions</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>10:00am – 10:30am</td>
<td>Refreshment Break in EXPO Hall</td>
<td>Riverside Exhibit Hall</td>
</tr>
</tbody>
</table>
| 10:00am – 10:30am| **Solutions Spotlight:**\n
**SS4** Right-Level of Care Access and Entry to Promising New Treatments in Population Health Equals Better Outcomes

*Sponsored by [Objective Health](https://www.objectivehealth.com)*

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>10:30am – 12:30pm</td>
<td><strong>CGS2</strong> General Session</td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td>12:30pm – 1:30pm</td>
<td>Poster Presentations (continued)</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>12:30pm – 1:30pm</td>
<td>Refreshment Break in EXPO Hall (Lunch on your own)</td>
<td>Riverside Exhibit Hall</td>
</tr>
</tbody>
</table>
| 12:45pm – 1:15pm| **Solutions Spotlight:**\n
**SS5** Going Beyond RPM: Tech-Enabled Clinical Services for Chronic Conditions Management

*Sponsored by [TomoDoc](https://www.tomoDoc.io)*

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>1:30pm – 2:45pm</td>
<td>Education Sessions</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>2:45pm – 3:15pm</td>
<td>Refreshment Break in EXPO Hall</td>
<td>Riverside Exhibit Hall</td>
</tr>
</tbody>
</table>
| 2:45pm – 3:15pm| **Solutions Spotlight:**\n
**SS6** Thriving in Value-Based Care

*Sponsored by [Aledade](https://www.aledade.com)*

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>3:15pm – 4:30pm</td>
<td>Education Sessions</td>
<td>Riverside Exhibit Hall</td>
</tr>
<tr>
<td>6:00pm – 8:30pm</td>
<td>Chairman’s Reception: Honoring Legacies and Celebrating Our Future</td>
<td>Grand Ballroom</td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>Sponsored by <a href="https://www.gfa.com">GFA</a></strong></td>
</tr>
</tbody>
</table>
1 test, 3 results, 15 minutes

Flu A, Flu B + SARS-CoV-2

Excellent performance compared to viral culture or molecular methods

Flexible, dual mode testing for high throughput in a variety of laboratory environments

Integrated data management automatically stores test and user history

User and patient ID captured with onboard barcode scanner

Visit Quidel at Booth 601 to see the CLIA-waived* Sofia 2 Flu + SARS Antigen FIA in action on the accurate, objective, automated Sofia 2 system.

**Available for sale in the USA under emergency use authorization.** This test has not been FDA cleared or approved, but has been authorized by the FDA under an Emergency Use Authorization (EUA) for use by authorized laboratories for the detection of proteins from SARS-CoV-2, not for any other viruses or pathogens. This assay is only authorized for the duration of the declaration that circumstances exist justifying the authorization of emergency use of in vitro diagnostics for detection and/or diagnosis of COVID-19 under Section 564(b)(1) of the Federal Food, Drug and Cosmetic Act, 21 U.S.C. § 360bbb-3(b)(1), unless authorization is terminated or revoked sooner.

*fdagov: The settings in which an EUA-authorized test may be used are described in the Letter of Authorization. As discussed in the Guidance for Industry and Other Stakeholders: Emergency Use Authorization of Medical Products and Related Authorities, when the FDA authorizes tests for use at the point of care (including SARS-CoV-2 point of care test systems) under an EUA, such tests are deemed to be CLIA waived tests. Accordingly, for the duration of the emergency declaration, such tests can be performed in a patient care setting that is qualified to have the test performed there as a result of operating under a CLIA Certificate of Waiver, Certificate of Compliance, or Certificate of Accreditation.
Education Sessions
Monday, August 29

EDUCATION SESSIONS do not have prerequisites/pre-work unless otherwise noted within their descriptions.

This icon designates sessions that will be live-streamed and recorded for the NACHC Online Library.

7:30am – 8:30am
Continental Breakfast in the EXPO Hall

7:30am – 3:30pm
EXPO Hall Open

7:30am – 4:00pm
Registration and Speaker/Exhibitor Check-In

8:45am – 10:00am
EDUCATION SESSION

NTTAP Featured highlights the 21 National Training and Technical Assistance Partners (NTTAPs), funded by HRSA’s Bureau of Primary Health Care, that provide free training and technical assistance (T/TA). NTTAPs support existing and potential health center grantees and look-alikes.

(NTTAP Featured sessions scheduled during the 2022 CHI: CMA1 and CTuA1)

This session will discuss unique health needs and care for transgender and gender-diverse (TGD) youth and provide considerations for meeting those needs. Presenters will provide an update on policy and legislation that impact access to gender-affirming care for TGD youth at health centers. Health center participants will learn about tools and resources to engage in internal and external conversations about the health rights of TGD youth, as well as ways in which health centers can support equitable access to gender-affirming care for youth.

Learning Objectives:

- Identify unique health needs of TGD youth.
- Examine policy and legislation impacting gender-affirming care for TGD youth at health centers.
- Plan ways to affirm the health rights of TGD youth at health centers.

Moderator:
Alex Keuroghlian, MD, MPH, Director, Division of Education and Training, The Fenway Institute

Presenter(s):
Mason Dunn, JD, Deputy Director, Division of Education and Training, The Fenway Institute
Aude Henin, PhD, Co-Director, MGH Child Cognitive-Behavioral Therapy Program, Department of Psychiatry, Massachusetts General Hospital
8:45am – 10:00am
SPECIAL EXHIBITOR SESSION

CMB1  Grand Hall K
Interoperability at the Point of Care: Partnering to Improve Patient Care and Clinical Team Experience
Level: Basic
Topic: Population Health and Quality Improvement

Discover the power of meaningful interoperability. NextGen Healthcare and our clients are optimizing top-rated KLAS interoperability to improve patient care and reduce clinician burden. Partners collaborated on a small-scale pilot project that delivered quick wins at the point of care, impacting the health of the patient, the clinical team, and the health center’s bottom line.

Learning Objectives:
- Identify the pain points of your clinicians and clinical teams with regard to interoperability (data sharing) at the point of care.
- Define the barriers and opportunities for success at your health centers.
- Describe an operational plan or path for improvement relative to key learnings from the session.

Presenter(s):
Michele Hannagan, RN, MS, FNP, Director, Specialty Solutions, NextGen Healthcare

Sponsored by

8:45am – 10:00am
EDUCATION SESSIONS

CMC1  Grand Hall GHI
Telehealth Policy: Looking to 2023 and Beyond
CPE: 1.5  CME/CE/CEU: 1.25
Level: Basic
Topic: Policy Analysis/Value-Based Care/ Payment Innovation and Transformation

In March 2022, Congress granted an extension of Medicare telehealth flexibilities for an additional 151 days after the expiration of the federal public health emergency. Given this dynamic, it is likely that these flexibilities, which are critical to the ability of health centers to continue offering telehealth care, will expire at the tail end of 2022. This session will thus focus on a discussion of the current telehealth policy landscape, expected congressional actions into 2023, and other key emerging issues, including cross-state licensure and remote patient monitoring.

Learning Objectives:
- Understand the current telehealth policy landscape in Congress, including recent actions and expected future priorities as well as potential policy, research, and communications elements related to this landscape.
- Identify ways that health centers, PCAs, and HCCNs can continue to demonstrate the effectiveness and impact of telehealth on patients and the resulting ways this information can influence policy.
- Discuss the position and posture of health centers, PCAs, and HCCNs on other emerging issues in telehealth policy, including the ability of providers to offer care across state-lines, reimbursement for remote patient monitoring (RPM) and others.
**CMD1**

**Grand Hall J**

**The Health Center Board and Strategy**

CPE: 1.5  
CME/CE/CEU: 1.25  
Level: Intermediate  
Prerequisite: General knowledge of board roles or participation in Board Member Boot Camp.  
Topic: Health Center Governance

A board is responsible for ensuring the long-term sustainability of the health center. Health centers are required to have a strategic plan which is the board and management team’s attempt to create the health center’s future, achieve its vision, advance its mission, and exert some influence over an uncertain future. Ideally, a health center board—in partnership with the CEO—is also routinely engaged in strategic thinking. This session explores good practice related to the board, and both strategic planning and strategic thinking. This session goes “Beyond Board Member Boot Camp” and is ideal for board members that have completed NACHC’s Boot Camp program.

**Learning Objectives:**

- Outline good practices for board engagement in the strategic planning process.
- Consider practical examples related to strategic planning.
- Explore approaches for engaging the board in strategic and generative thinking.

**Moderator:**

**Jeremy Crandall**, Director, Federal and State Policy, NACHC

**Presenter(s):**

**Mei Kwong**, Executive Director, Center for Connecting Health Policy

---

**CME1**

**Regency AB**

**Understanding the Impact of Post-COVID Conditions and a Brief Update on the Monkeypox Outbreak**

CPE: 1.5  
CME/CE/CEU: 1.25  
Level: Basic  
Topic: Population Health and Quality Improvement

Low-end estimates of post-COVID conditions have noted one in ten COVID-19 patients are likely to develop post-COVID conditions (PCC) or “long COVID”. According to the CDC, PCC have many manifestations and can last weeks, months, or maybe even years. Symptom profiles vary from patient to patient and may include fatigue, brain fog, chronic shortness of breath, chest pain, dizziness, palpitations and many other physical ailments, but none is alone diagnostic for the syndrome.

It is unclear if PCC represent multiple separate or overlapping syndromes and there is confusion amongst clinicians about when to diagnose. Unfortunately, there are not evidence-based treatments established or widely available for PCC, although there is emerging evidence in this area. Participants will hear from committed health center clinicians caring for these complex, vulnerable patients, as well as patients who are experiencing long COVID. The recent emergence of Monkeypox infections (MPX) around the US will also be covered at the start of the session.

**Moderator:**

**Emily Heard, MA**, Director, Health Center Governance Training, NACHC

**Presenter(s):**

**Avni Shridharani, MHS**, President, Community Health Strategies LLC  
**Andrea Buckley**, Board Chair, Siouxland Community Health
Learning Objectives:

- Understand what constitutes PCC or long COVID and how the condition applies to health centers and patients.
- Understand the most current and emerging recommendations for identifying patients, treatment, and long-term management from the PCC care team and patient perspectives.
- Complete a brief review of the monkeypox outbreak and recommendations to date.

Moderator:
Julia Skapik, MD, MPH, FAMIA, Chief Medical Information Officer, NACHC

Presenter(s):
Benjamin Abramoff, MD, MS, Assistant Professor of Clinical Physical Medical and Rehabilitation; Co-Founder and Co-Director of COVID Recovery Clinic, Department of Physical Medicine and Rehabilitation; and Director, Post-COVID Assessment and Recovery Clinic, University of Pennsylvania

8:45am – 10:00am
EDUCATION SESSION

(IN-PERSON ONLY)

CMF1  Regency CD
Exploring Community-Oriented Primary Care: A.T. Still University and Health Center Partnerships
CPE: 1.5  CME/CE/CEU: 1.25
Level: Basic
Topic: Population Health and Quality Improvement/Workforce Investment in the Future

Students at A.T. Still University (ATSU) of Health Sciences conducted community-based research while at a partner health center community campus. Attend this session to learn how you can apply their innovative approaches to engage the community in your health center.

Learning Objectives:

- Recognize the potential benefits of community-oriented primary care projects conducted at community health centers.
- Demonstrate how academic organizations, health centers, and community organizations can work together to improve health and well-being.
- Identify various projects that address social determinants of health for health centers and communities.

Moderator:
Joy H. Lewis, DO, PhD, Professor, Medicine and Public Health; Chair, Department of Public Health; Director, DO/MPH Program; Director, National Center for Community Health Research, A.T.Still University-School of Osteopathic Medicine in Arizona

10:00am – 10:30am
Refreshment Break in the EXPO Hall

Riverside Exhibit Hall
10:00am – 10:30am
SOLUTIONS SPOTLIGHT

SS4 Riverside Exhibit Hall
Right-Level of Care Access and Entry to Promising New Treatments in Population Health Equals Better Outcomes

Attend this session to learn how Pharma supports technology partnerships in clinical research. Participation in clinical research can minimize disparities in healthcare access, affordability, and outcomes. Health outcome measurements that can be directly impacted by offering clinical research as a care option will be discussed. A real-world evidence case study will be shared as well as a platform for success. As part of the case study findings, participants will discover that additional income opportunities and education sources help to strengthen relationships with providers.

Sponsored by

12:45pm - 1:15pm
SOLUTIONS SPOTLIGHT

SS5 Riverside Exhibit Hall
Going Beyond RPM: Tech-Enabled Clinical Services for Chronic Conditions Management

Since 2018, the Centers for Medicare & Medicaid Services (CMS) has provided reimbursement for remote physiologic monitoring (RPM) services for Medicare beneficiaries, building upon its program of support for between-visit care that began with the Chronic Care Management (CCM) program three years earlier. Yet, despite rapid expansion of monitoring services and the promise for better patient outcomes, RPM programs have yet to achieve substantial population health management improvements at scale in the US.

Throughout the course of the COVID-19 pandemic, we have witnessed rapid expansion of mobile health technologies. Nonetheless, most healthcare providers still practice in a traditional model of care delivery and have not made adjustments to their systems and workflows necessary for success in team-based care. This discussion will focus on how remote monitoring technology is necessary, but not sufficient for success in population health management. Rather, the delivery of technology-enabled clinical services holds great potential for improving clinical quality and improving care team efficiency.

Sponsored by

10:30am – 12:30pm
CGS2 General Session
(see Conference Program Addendum for session details)

12:30pm – 1:30pm
Poster Presentations in EXPO Hall
(continued)

12:30pm – 1:30pm
Refreshment Break in EXPO Hall
(lunch on your own)
Medicaid Alert

Inform your patients that state agencies will restart full eligibility reviews.

DON’T RISK A GAP IN YOUR PATIENTS’ MEDICAID OR CHIP COVERAGE. HELP THEM TO TAKE ACTION.

Your patients can follow these steps to help determine if they still qualify:

- Visit Medicaid.gov/renewals or call your state Medicaid Office for help or to update your contact information today.
- Make sure their contact information is up to date.
- Check their mail for a letter.
- Complete their renewal form (if they get one).
1:30pm – 2:45pm
EDUCATION SESSION

CMA2  Grand Hall LMN
Human-Centered Design: Engaging Key Stakeholders and Patients to Redesign a Mobile Clinic Using Telehealth for Infectious Diseases Among Rural Communities
CPE: 1.5  CME/CE/CEU: 1.25
Level: Basic
Topic: Population Health and Quality Improvement

This session will describe how human-centered design was utilized to conduct key stakeholder and patient interviews to fundamentally ask different questions about the things we come across everyday, to challenge assumptions, and gain insights to better design telehealth for infectious diseases (HIV, hepatitis C, sexually transmitted infections). Presenters will describe the methodologies used to enable teams to see things through the eyes and hearts of those most affected, who are utilizing mobile clinic services. The critical role of the Centers for Disease Control and Prevention in helping the local public health department gain access to content experts and validate surveillance data will be highlighted.

Learning Objectives:
- Identify challenges and potential solutions to support telehealth services via a mobile clinic serving homeless and rural areas for infectious disease management.
- Describe successful integration strategies of human-centered design and how to leverage public/community-based partnerships.
- Identify actions health centers can take to incorporate human-centered design and coalition work to reduce redundancy of services to optimize care coordination.

Moderator:
Wanda Montalvo, PhD, RN, FAAN, Senior Fellow, Public Health Integration and Innovation, NACHC
Presenter(s):
Eboni Winford, PhD, MPH, Director, Research and Health Equity, Cherokee Health Systems
Eduardo Valverde, DrPH, Senior Health Scientist, National Center for HIV, Viral Hepatitis, STD, and TB Prevention/CDC
Mindy Hangsleben, Value-Based Healthcare Redesign and Improvement Consultant, Varyn Consulting LLC

1:30pm – 2:45pm
SPECIAL EXHIBITOR SESSION

CMB2  Grand Hall K
Financial Implications of Planning for a Post-COVID World
Level: Intermediate
Prerequisite: Five years health center finance experience.
Topic: Health Center Essentials/Health Center Governance

As Covid is here to stay, we need to adjust our financial inputs in our strategic planning for the future. Inflation and workforce are pushing costs higher and stimulus revenue is not expected to continue. Presenters will discuss health center financial viability in contrast to pre-COVID-19 financial positions, managing financial resources in a financially prudent manner, and the impacts on future growth and expansion.

Learning Objectives:
- Identify and understand risks to financial viability into the future.
- Understand the key inputs to financial strategic planning.
Understand the impact COVID will have on future growth and expansion of services.

**Presenter(s):**
- Jeffrey Allen, CPA, Partner, FORVIS, LLP
- Scott W. Gold, CPA, Partner, FORVIS, LLP

**Sponsored by FORVIS**

**1:30pm – 2:45pm**

**EDUCATION SESSIONS**

**CMC2**

**Grand Hall GHI**

**Health Center Operational Site Visits: Preparing for Success and Continuous Compliance**

- CPE: 1.5  CME/CE/CEU: 1.25
- Level: Basic
- Topic: Health Center Essentials

HRSA’s Operational Site Visit (OSV) continues to serve as the tool through which compliance with Health Center Program requirements is assessed. Whether these visits occur virtually or in-person, the need for continuous compliance has never been more important.

This session will provide a HRSA overview of Health Center Program compliance, updates on OSV key data and findings, and a description of what the future of the OSV and compliance assessment process may look like. The session will also feature an interactive discussion with a health center CEO, who recently had an OSV, and the OSV Reviewer Team Lead consultant who conducted that site visit. Participants will hear both perspectives regarding preparation, participation, and response to the OSV. Attend this session to take away practical tips, tools, and strategies for conducting a successful site visit and for creating a culture of continuous compliance.

**Learning Objectives:**
- Describe HRSA’s current and potential future approach to assessing compliance with Health Center Program requirements.
- Highlight the perspectives of a health center leader and OSV reviewer with regards to preparing and conducting the OSV.
- Identify practical tips and strategies for creating a culture of continuous compliance.

**Moderator:**
- Ted Henson, MS, Director, Health Center Growth and Development, NACHC

**Presenter(s):**
- Jennifer Genua-McDaniel, CHCEF, Chief Executive Officer, Genua Consulting
- Angela Powell, MPH, CPH, Director, Office of Health Center Program Monitoring, Bureau of Primary Health Care/HRSA
- Judith Watson, RN, MPH, Chief Executive Officer, Mount Vernon Neighborhood Health Center, Inc.

**CMD2**

**Grand Hall J**

**Recruiting and Engaging Board Members**

- CPE: 1.5  CME/CE/CEU: 1.25
- Level: Intermediate
- Prerequisite: General knowledge of board roles or participation in Board Member Boot Camp.
- Topic: Health Center Governance

The inequities exposed by the pandemic underscored the continued importance of the health center board model-- one that is patient-majority, diverse, and community-based. At the same time, boards and CEOs are reporting that recruiting and engaging board members is more challenging than ever. This session will outline: important structures and practices that boards should have in place to support board member
recruitment and engagement; strategies for finding board members; and mechanisms for orienting, engaging, and retaining members. This session goes “Beyond Board Member Boot Camp” and is ideal for board members that have completed NACHC’s Boot Camp program.

**Learning Objectives:**
- Assess whether your board has an optimal committee structure to support board member recruitment and engagement.
- Consider good practices and strategies for recruiting and engaging board members.
- Articulate goals for enhancing board member recruitment and engagement at your health center.

**Moderator:**
**Emily Heard, MA**, Director, Health Center Governance Training, NACHC

**Presenter(s):**
- **Steven Sera, AAMS®,** Managing Member, Catalina Wealth Partners
- **Vernetta Walker, JD,** President and CEO, Vernetta Walker & Associates Consulting, Inc.

---

**CMF2**

**NACHC Federal Affairs Update**

**Regency AB**

CPE: 1.5  CME/CE/CEU: 1.25

Level: Basic

Topic: Advocacy and Mobilization

This session will provide attendees with an overview of NACHC’s Federal Affairs priorities including current policy, funding, and legislative updates.

**Learning Objectives:**
- Understand NACHC’s FY2023 federal legislative and funding priorities related to discretionary and mandatory funding, primary care workforce, telehealth, 340B, FTCA Coverage for Volunteers, and current legislative issues.
- Understand the federal policy landscape and the impact on health center funding and priorities.
- Advocate for health center priorities with members of Congress and their staff.

**Presenter(s):**
- **Amy Cunniffe,** Partner and Principal, SplitOak Strategies
- **Sarah Egge, MPP,** Founding Partner and Principal, SplitOak Strategies
- **Deila Davis, MPP, MBA,** Deputy Director of Federal Affairs, NACHC

---

**1:30pm – 2:45pm**

**EDUCATION SESSION**

**(IN-PERSON ONLY)**

**CMF2**

**From Storytelling to Cultivating Funding Partners and Everything in Between: Developing and Managing Relationships with Corporate Partners**

Regency CD

CPE: 1.5  CME/CE/CEU: 1.25

Level: Basic

Topic: Advocacy and Mobilization/Health Center Essentials/Health Center Governance

In a current environment where misinformation spreads faster than truth, health centers and NACHC need to get on offense, when it comes to information about COVID-19, to protect vulnerable patients who can sometimes be used as political pawns in social, safety-net, and immigration debates; and to build a resilient wall of information against naysayers who may criticize health centers falsely as second-rate care. Building the capacity and the revenue support for health centers, beyond their HRSA grant and existing patient revenues, is essential at this moment in time.
Health centers are approached by and engaging with more and more corporations daily. This may be through local grocery stores or as beneficiaries of national grants as part of a corporate giving strategy. These partnerships also bring levels of engagement on communications, marketing the relationship, and engaging with employees -- all new experiences for some health centers. Telling the health center story helps to spread the word about the many ways CHCs impact the provision of quality health care in this country and, as a result, can also increase opportunities for new partnerships and funding.

This workshop is ideal for leaders, staff, and board members focused on communications, development, and marketing. Attendees will have the opportunity to engage with other participants about their own plans to boost partnership engagement efforts with corporations.

**Learning Objectives:**

- Engage with panelists and peers on your own partnership engagement communication plan.
- Increase knowledge of communications, marketing, and staff engagement for partnerships and corporate giving beneficiaries.
- Feel prepared to apply lessons learned in the session to your health center’s partner engagement efforts.

**Presenter(s):**

- **Damon Taugher**, Director, US Programs, Direct Relief
- **Sandra Del Toro**, Director, Government Grants and Foundation Relations, Erie Family Health Centers
- **Tamika Obeng**, Outreach Coordinator, St. James Health and Wellness
- **Sandy Pickart, MBA**, Senior Manager, Marketing Campaigns, Henry Schein Dental

**2:45pm – 3:15pm Refreshment Break in EXPO Hall**

**2:45pm - 3:15pm SOLUTIONS SPOTLIGHT**

**SS6 Riverside Exhibit Hall Thriving in Value-Based Care**

As the nation’s safety net for healthcare, community health centers are constantly affected by unique challenges to efficiently and effectively provide quality care for their patients and communities. Whether it’s identifying and prioritizing patients, improving access and mitigating no-shows, closing quality gaps, or maximizing payer incentives, value-based care represents an opportunity to focus on patient outcomes and be rewarded for the quality work health centers already do every day. Dr. Lelin Chao, Senior Medical Director at Aledade, and Sara Koziel, Director of Community Health Center Strategy at Aledade, will lead a practical session sharing information about how and why community health centers and their patients are thriving in value-based care.

*Sponsored by Aledade*
3:15pm – 4:30pm
EDUCATION SESSION

CMA3  Grand Hall LMN
Making Self-Measured Blood Pressure Monitoring Work: Data, Integration, and Workflow Solutions to Optimize SMBP Implementation
CPE: 1.5  CME/CE/CEU: 1.25
Level: Basic
Topic: Population Health and Quality Improvement

This session will focus on how to optimize the implementation of self-measured blood pressure (SMBP) monitoring so that it becomes incorporated, as smoothly as possible, into a health center’s standard hypertension care processes. Special attention will be paid to data, health IT integration, workflows, supporting patients, reimbursement, and use of the expanded care team.

Learning Objectives:
- Identify challenges and potential solutions to support widespread use of SMBP in the US.
- Describe successful data/integration strategies health centers can employ to implement SMBP successfully.
- Specify actions health centers can take to incorporate SMBP into standard hypertension care processes/workflows for all patients.

Moderator:
Hilary K. Wall, MPH, Million Hearts Science Lead, Division for Heart Disease and Stroke Prevention/CDC

Presenter(s):
Debra McGrath, MSN, FNP, Director of Health Information Technology, Health Federation of Philadelphia
Jasmine Mencia, PharmD, Apovia Clinical Pharmacist, Berks Community Health Center
Diane Fisher, RN, Chronic Disease Telehealth Nurse, Berks Community Health Center
Raul Marrero, MAEd, HIT Manager, Tennessee Primary Care Association

3:15pm – 4:30pm
SPECIAL EXHIBITOR SESSION

CMB3  Grand Hall K
How Optimizing Lab Testing Can Benefit Your CHC
Level: Basic
Topic: Health Center Essentials

Join the director of MedSol’s Laboratory Consultant team as she sheds light on the unique challenges that can come along with laboratory testing. Learn how to optimize your clinic workflow to empower your staff, assist your practices with compliance and regulation requirements, and provide the best patient access to your CHC.

This presentation will also include Q&A, where our subject matter expert will be available to answer questions on all things lab, from quality assurance enrollment to implementing a point-of-care (POC) lab program at your health center.
Learning Objectives:

- Understand how to optimize your clinic workflow.
- Acquire an in-depth comprehension of lab regulatory processes, documentation, and licensure.
- Understand the keys to improving patient access with POC lab solutions.

Presenter(s):
Lisa Bakken, Director of MedSol Laboratory Consulting Services, McKesson

Sponsored by McKesson

3:15pm – 4:30pm
EDUCATION SESSIONS

CMC3

Federal Audit Update: HRSA COVID Funds, Provider Relief Funds, and Testing for the Uninsured
CPE: 1.5  CME/CE/CEU: 1.25
Level: Intermediate
Prerequisite: Five years health center finance experience.
Topic: Health Center Essentials/Health Center Governance

While working to respond to the COVID pandemic, health centers received a tremendous amount of support. This support came in the form of grant funds, provider relief payments, the HRSA COVID-19 Uninsured Program (UIP), and other resources. It is important that health centers approach all of the funds available to them with the mindset that it is not if, but when federal auditors will review health center records and use of these funds because reconciliation and accountability has already started for health centers across the country.

During this session, an update will be provided on federal agency audit efforts intended to assist health centers with preparing and maintaining auditable records, related to stimulus funds received while responding to the COVID-19 pandemic.

Learning Objectives:

- Review current audit work plans of HHS OIG and Division of Financial Integrity to understand how audits of COVID-19 stimulus funds, provider relief funds, and HRSA COVID-19 UIP are being approached.
- Review financial management requirements of health center financial records to refresh knowledge about record keeping and the use of grant funds.
- Discuss financial statement audit considerations related to financial statement audits.

Presenter(s):
David Fields, CPA, CMA, CFM, Partner, FORVIS, LLP
Catherine Gilpin, CPA, Managing Director, FORVIS, LLP

CMD3

Strength in Numbers and Stories: Mobilizing Board Members and Patient Advocates
CPE: 1.5  CME/CE/CEU: 1.25
Level: Basic
Topic: Health Center Governance

Community health centers’ pivotal, life-saving leadership during COVID must not be forgotten nor taken for granted. As the community health center funding cliff quickly approaches (December 2023), we must not let advocacy and COVID fatigue continue to suppress health center advocacy. With billions of dollars of federal funding on the line, the Health Center Movement must build capacity and engage advocates now. Over 29 million patients, board members, and staff are already invested in the success of CHCs.
Bradford Fitch, President and CEO of the Congressional Management Foundation (CMF), will discuss the importance of having board members and patient advocates participating in an organization’s advocacy efforts. Fitch will also share strategies on how best to engage lawmakers based on CMF’s trusted relationships with and surveys of congressional members and staff.

Learning Objectives:
- Identify strategies to increase advocacy amongst board members.
- Understand the most effective practices to engage lawmakers.
- Identify best practices for sustainable advocacy within organizations.

Presenter(s):
Bradford Fitch, President and CEO, Congressional Management Foundation
Susan Burton, Director, National Grassroots Advocacy, NACHC

Moderator: Vacheria Keys, Esq., Director of Regulatory Affairs, NACHC
Presenter(s):
Jennifer Joseph, PhD, MSED, Director, Office of Policy and Program Development, Bureau of Primary Health Care/HRSA
Suma Nair, PhD, MS, RD, Director, Office of Quality Improvement, Bureau of Primary Health Care/HRSA
Ernia P. Hughes, MBA, Director, Office of Health Center Investment Oversight, Bureau of Primary Health Care/HRSA
Angela R. Powell, MPH, CPH, Director, Office of Health Center Program Monitoring, Bureau of Primary Health Care/HRSA

3:15pm – 5:15pm
EDUCATION SESSION
(IN-PERSON ONLY)

CMF3 Regency CD
Transforming Challenges into Opportunities: Human-Centered Design Approaches to Strengthen Fair and Just Opportunities for Health and Well-Being Within Our Communities
CPE: 2.4 CME/CE/CEU: 2.0
Level: Basic
Topic: Value-Based Care/Payment Innovation and Transformation

Born out of a grassroots movement, community health centers have long been embedded in the communities they serve. They’ve cultivated extensive networks and partnerships — spanning school districts, housing agencies, food banks,
and more — to drive improved services for the community. Consumer-majority boards are also serving an important role to guide work to meet the needs of the community. While community health centers have a central role in serving the needs of the community, there is much more we can do to advance health equity. There are human-centered design approaches that are rooted in understanding people’s needs and experiences. It can be an effective approach for chcs that are committed to advancing fair, just, and inclusive care for all.

How might we continue to grow the culture of innovation to advance health equity with our communities? Join NACHC’s Center for Community Health Innovation and the Center for Care Innovations for this workshop. Together, we will explore key tools and mindsets to drive lasting change. Participants will gain a real-time experience of co-designing solutions to advance health and well-being.

**Learning Objectives:**

- Identify the key components of human-centered design, focusing on health equity.
- Build skills necessary to transform an idea into an actionable project.
- Discover how to instill a culture of innovation at your organization at all levels, including consumer board members.

**Moderator:**

**Merrill Press**, Senior Vice President, Development and Innovation, NACHC

**Presenter(s):**

- **Sofi Bergkvist**, President, Center for Care Innovations
- **Jed Heibel**, Program Director, Center for Care Innovations
- **Kathleen Figoni, MHA**, Senior Program Manager, Center for Care Innovations
- **Chris Conley, MS**, Consultant, Center for Care Innovations
- **Rigoberto Garcia**, Director of Health Education, Venice Family Clinic
- **Pearson King**, Operations and Communications Manager, Los Angeles Food Policy Council
- **Nikki Navarrete**, Program Manager, Center for Care Innovations

**4:30pm – 5:30pm**

**EDUCATION SESSION**

**CME4**

**UDS+ and Workforce Well-Being Survey Updates and Future Considerations**

CPE: 1.2  CME/CE/CEU: 1.0
Level: Basic
Topic: Population Health and Quality Improvement

Addressing social determinants of health (SDOH) is fundamental to improving care delivery, achieving health equity, and can significantly impact treatment outcomes, particularly for underserved and vulnerable populations. However, SDOH data collection is often disparate across electronic health records (EHRs), which limits precise measurement of sociodemographic differences to accurately assess patient risk and make meaningful clinical decisions.

The Health Resources and Services Administration (HRSA) and the Office of the National Coordinator for Health Information Technology (ONC) have partnered to...
modernize HRSA’s Uniform Data System (UDS) and transform some UDS tables from reporting aggregate data at the health center level to disaggregated data at the patient level. UDS Patient-Level Submission (UDS+) implementation will begin with the 2023 UDS reports that health centers will submit by February 15, 2024. Patient-level data will better support health centers to identify and analyze important factors that influence care-seeking behavior, quality of care, and health outcomes.

**Learning Objectives:**

- Understand the history of FHIR and how US Core Data for Interoperability (USCDI) standards can help revolutionize Health Center Program data.
- Understand HRSA UDS Patient-Level Submission (UDS+) reporting formats and submission expectations.
- Review UDS Test Cooperative and opportunities to participate in UDS+ pilot testing.

**Presenter(s):**

- **Suma Nair, PhD, MS, RD**, Director, Office of Quality Improvement, Bureau of Primary Health Care/HRSA
- **Ryan Argentieri**, Deputy Director, Office of Technology, Office of the National Coordinator for Health Information Technology
- **Alek Sriipatana, PhD, MPH**, Director, Data and Evaluation, Office of Quality Improvement, Bureau of Primary Care/HRSA
- **Eric Turer, MBA-Health Systems Administration**, Senior Consultant/Survey Data Team Lead, John Snow, Inc. (JSI)
- **Lawrence Horlamus, MS**, Deputy Director of Quality, Office of Quality Improvement, Bureau of Primary Health Care/HRSA
- **Julia Skapik, MD, MPH, FAMIA**, Chief Medical Information Officer, NACHC

### 6:00pm – 8:30pm SPECIAL EVENT Grand Ballroom

**Chairman’s Reception: Honoring Legacies and Celebrating Our Future**

Join us for a very special reception with NACHC Chair of the Board, Michael A. Holmes. This special event will include the presentation of NACHC Lifetime Achievement Awards which recognize health center leaders and organizations for their outstanding contributions and service in advancing the mission and goals of the Health Center Movement. Support us in expressing our heartfelt appreciation and gratitude to these dedicated honorees as we celebrate their many achievements, the legacy of our movement, and the future of our nation’s community health centers.

This special event is included in the full-conference registration package.

**The awards program will begin promptly at 6:30pm.**

Sponsored by GFA & ASSOCIATES
2022 NACHC Community Health Care Awards of Excellence

The following awards will be presented during the 2022 Community Health Institute & EXPO.

Please join us in honoring the distinguished service and contributions of this year’s recipients.

2022 Awards of Excellence Recipients

**John Gilbert Award**
Sonya J. Bruton, PsyD
CEO/President, CCI Health Services, Silver Spring, MD

**Ethel Bond Memorial Consumer Award**
Hiroshi Nakano
Board Member, International Community Health Services, Seattle, WA

**Samuel U. Rodgers, MD Achievement Award**
Jocelyn Pedrosa, MD
Chief Medical Officer, Yakima Neighborhood Health Services, Yakima, WA

**Louis S. Garcia Community/Migrant Health Services Award**
Gil Muñoz
Chief Executive Officer, Virginia Garcia Memorial Health Center, Aloha, OR

**Norton Wilson State/Regional Leadership Award**
Jonathan Watson, MPIA
Executive Director, Minnesota Association of Community Health Centers, Minneapolis, MN

**Aaron L. Brown Memorial Public Service Award**
The Honorable Greg Harris
Majority Leader, Illinois House of Representatives, 13th District, Springfield, IL
Tuesday, August 30
MAKE A LASTING IMPACT ACROSS YOUR COMMUNITY

Elevate care with a fully integrated health IT system.

VISIT NEXTGEN.COM/FQHC TO LEARN MORE

Thank you for all the work you are doing to improve the lives of the populations you serve. As a token of our appreciation we would like to send you 300 hygiene kits for your community! To claim your hygiene kits and learn about how NextGen Community Health Collaborative shares insights to help you deliver better patient outcomes and lower the cost of care, go to nextgen.com/helping.
Schedule
Tuesday, August 30

7:30am – 8:30am  Continental Breakfast in EXPO Hall
7:30am – 10:30am  EXPO Hall Open
7:30am – 11:00am  Registration
7:30am – 2:00pm  Speaker/Exhibitor Check-In
8:45am – 10:00am  Education Sessions
8:45am – 5:00pm  340B Day Programming
10:00am – 10:30am  Refreshment Break in EXPO Hall
(10:15am NACHCopoly Prize Drawing)
10:30am -12:30pm  CGS3  Closing General Session
12:30pm – 1:30pm  Lunch on your own
1:30pm – 2:45pm  Education Sessions
5:00pm – 6:30pm  340B Breakout Roundtables and Guided Conversation with 340B Experts
Education Sessions
Tuesday, August 30

EDUCATION SESSIONS do not have prerequisites/pre-work unless otherwise noted within their descriptions.

This icon designates sessions that will be live-streamed and recorded for the NACHC Online Library.

7:30am – 8:30am Riverside
Continental Breakfast in the EXPO Hall

7:30am – 10:30am Riverside
EXPO Hall Open

7:30am – 11:00am Grand
Registration

7:30am – 2:00pm Grand
Speaker/Exhibitor Check-In

8:45am – 10:00am
EDUCATION SESSIONS

CTuA1  Grand Hall LMN
Moving the Needle Three Ways: Increasing Adult Immunization Access Outside the Office Visit
CPE: 1.5  CME/CE/CEU: 1.25
Level: Basic
Topic: Population Health and Quality Improvement

This session features health care extenders, pharmacy teams, and multidisciplinary strike teams sharing their unique and evolving roles in adult immunizations.

Learning Objectives:

- Describe ways that health care extenders (community health workers, navigators, etc.) have experienced challenges and adopted strategies for conducting outreach in rural and urban communities, addressing vaccine hesitancy in vulnerable populations, and collecting data to demonstrate the return on investment in increasing vaccination rates.

- Describe ways that pharmacy teams have adopted new roles, workflows, and outreach efforts to lead adult immunization efforts and increased rates in health centers.

- Describe ways that multidisciplinary teams have spearheaded community outreach and community-specific vaccine access for hard-to-reach adults and families in rural Puerto Rico.

Moderator:
Sarah Price, MSN-ED, Director, Public Health Integration, NACHC

Presenter(s):
Diana Chavez, BSN, RN, Senior Community Health Nurse, Clinical Health Services, Bayside Health Clinic
Alyssa Puia, PharmD, BCACP, Clinical Pharmacist, Holyoke Health Center
Deliana Garcia, MA, Director, International Projects and Emerging Issues, Migrant Clinicians Network
Our Community Health Center Movement was born in the Civil Rights Movement and our national struggle against racism. In recent years, many of our health centers, federal partners, and NACHC, itself, have been working toward becoming more deeply and tangibly anti-racist organizations.

Session panelists will discuss real-world examples of this work and set the stage for discussion of next steps for health centers and the CHC Movement in this journey.

**Learning Objectives:**
- Understand the history of the CHC Movement, which originated during the Civil Rights Movement, and the impacts of racism on patient health.
- Appreciate the centrality of anti-racist organizing and development in achieving health equity and improved health outcomes.
- Discuss CHC Movement initiatives to address racism, justice, equity, diversity, and inclusion.

**Presenters:**
- **Julia Liou, MPH**, Chief Executive Officer, Asian Health Services
- **Daniel Miller, MD**, Chief of GME and Behavioral Health Integration, Sun River Health and Assistant Professor of Family Medicine, New York Medical College
- **Gerrelda Davis**, Executive Director, Louisiana Primary Care Association

---

Early in the pandemic, Congress passed the Families First Coronavirus Relief Act (FFCRA), which included a provision enabling states to receive an increased Federal Medical Assistance Percentage (FMAP) of 6.2% provided that they accept a prohibition on terminating Medicaid enrollment until the end of the PHE (known as the “continuous coverage” requirement). With the end of the federal public health emergency (PHE) potentially nearing, NACHC is focused on policy solutions to prepare for the eventual Medicaid redetermination “cliff” that could result in a sizable amount of enrollees losing coverage. This session will focus specifically on ways that health centers, PCAs, and HCCNs can utilize communications tools and outreach to support their patients through this process.

**Learning Objectives:**
- Have a better understanding of the challenges associated with the Medicaid PHE unwinding, including the need for greater coordination between states and external stakeholders and the importance of direct communications with patients who may be impacted.
- Develop tools and strategies that health centers, PCAs, and HCCNs can adopt to support their direct engagement with patients and other stakeholders.
- Pursue specific projects, either independently or in conjunction with NACHC and other stakeholders, that will support your efforts to protect patients impacted by the Medicaid PHE unwinding.
**Moderator:**
Jeremy Crandall, Director, Federal and State Policy, NACHC

**Presenter(s):**
- Julia Garvey, Policy Advisor/Navigator, Partnership Community Health Center
- Jessica Stephens, Senior Policy Advisor, Center for Medicaid and CHIP (CMS)
- Tricia Brooks, Research Professor, Georgetown University Center for Children and Families

**CTuD1**  
Grand Hall J  
**Building on Our Foundation: Expanded Approaches for Meaningful Community Engagement at Health Centers**  
CPE: 1.5    CME/CE/CEU: 1.25  
Level: Intermediate  
Prerequisite: General knowledge of the health center board model.  
Topic: Health Center Governance/Population Health and Quality Improvement

The consumer-driven health center board model is integral in ensuring patient-centered care that is responsive to the unique needs of the diverse populations served by centers. As many health centers have grown, some are also expanding mechanisms for community engagement. This session will explore various models such as patient advisory councils, as well as the associated benefits for advancing health equity, social drivers of health, health center governance, among others.

This session will also provide the broader context for why patient engagement in health care is more essential than ever by highlighting important findings of the recent National Academies of Sciences, Engineering, and Medicine (NASEM) report titled, *Implementing High-Quality Primary Care: Rebuilding the Foundation of Health Care* which calls on primary care to include “community members with lived experience in their governance.” Additional forces reinforcing the importance of patient voice will also be explored.

**Learning Objectives:**

- Identify models that health centers are using to expand community engagement and related benefits of such models.
- Explore a model for assessing expanded meaningful community engagement from the National Academy of Medicine.
- Consider approaches for expanded community engagement at your health center.

**Presenter(s):**
- Robert Spencer, President and CEO, Kintegra Health
- Lakshmi Deepa Yerram, MD, MHA, Chief Medical Officer, International Community Health Services (ICHS)
- Emily Heard, MA, Director, Health Center Governance Training, NACHC
- Nalani Tarrant, PMP, MPH, Deputy Director, Social Drivers of Health, NACHC

**8:45am – 10:00am**  
**340B DAY SESSION**

**CTuE1**  
Regency AB  
**From the C-Suite to the Boardroom: The Team Approach to 340B Compliance**  
CPE: 1.5    CME/CE/CEU: 1.25  
Level: Basic  
Topic: 340B Compliance and Policy

Attend this session to hear from health center executives about how their organizations took their 340B programs to the next level by identifying, evaluating, and pursuing opportunities to use 340B...
drugs. Health centers should take a cross-division approach to maintaining an efficient 340B program which includes board engagement and oversight. Panelists will discuss their team approach to 340B, best practices to mitigate risks, and the financial benefits generated by strong 340B programs.

**Learning Objectives:**
- Identify the best team approach to 340B.
- Identify best practices to mitigate risks for 340B.
- Explore financial benefits generated by strong 340B programs.

**Moderator:**
**Vacheria Keys, Esq.**, Director of Regulatory Affairs, NACHC

**Presenter(s):**
**Sue Veer, MBA**, President and CEO, Carolina Health Centers, Inc.
**William Brent, III**, Chief Executive Officer, SWLA Center for Health Services
**Don Daniel**, Vice President of Business Development and General Counsel, Presbyterian Medical Services
**Lisa Nelson**, Pharmacy Director, Unity Care Northwest

---

**8:45am – 10:00am**
**EDUCATION SESSION**

**(IN-PERSON ONLY)**

**CTuF1**
**Regency CD**
**Gain Insights About Your Patients Through Social Determinants of Health**
CPE: 1.5  CME/CE/CEU: 1.25
Level: Basic
Topic: Health Center Essentials/Population Health and Quality Improvement

Social determinants of health (SDOH) are key factors impacting personal and population health. Historically, community-level SDOH data served as proxies for person-level data. These data, available from sources like the US Census Bureau and the CDC, enable public health practitioners to better analyze the ecological effects of SDOH. Collecting, storing, and aggregating personal-level SDOH data has become more common, and health centers collect data on individual-level factors using tools like PRAPARE. These data allow health centers to tailor clinical care and treatment plans to individual patient needs. Additionally, because these data are collected in standardized ways, the data can be aggregated to different levels for population health analyses.

During this session, we will discuss how to leverage community and person-level SDOH data to analyze communities (ZCTA-level aggregations) and health center service areas. The session will include an interactive walkthrough of the UDS Mapper. This tool facilitates leveraging data, providing health centers with an improved ability to understand market changes and needs of their patient
communities, leading them to make data-driven decisions for organizational changes and appropriate community partnerships to address these changes and needs.

**Learning Objectives:**

- Differentiate between community and individual SDOH.
- Upload your own area data in the UDS Mapper.
- Conduct your own analysis of SDOH and your patients.

**Presenter(s):**

Jennifer Rankin, PhD, Associate Director, Research and Product Services, HealthLandscape

1:30pm – 2:45pm

**EDUCATION SESSIONS**

**CTuA2**

Grand Hall LMN

**Using Human-Centered Design Principles to Maximize Cross-Sector Partnerships that Address SDOH**

CPE: 1.5  CME/CE/CEU: 1.25

Level: Basic

Topic: Population Health and Quality Improvement/Value-Based Care/Payment Innovation and Transformation

As communities seek strategies that address and prevent the adverse health impacts of the social drivers of health (SDOH), they recognize that structural racism and discriminatory policies drive the SDOH and impede health equity. Effective cross-sector collaborations can be a force for driving sustainable and upstream change to better integrate systems for complex care. With support from the Robert Wood Johnson Foundation, NACHC facilitated a series of rapid-cycle, peer-driven training and technical assistance cohorts to support local community partnerships by using data-driven strategies to collaborate on upstream courses of action that improve and sustain health equity. The goal of the design sprints were to support cohort teams in developing initiatives to tackle SDOH needs rooted in structural racism and inequities; strengthening cross-sector partnerships; and learning problem-solving and design skills for future efforts.

During the session, NACHC will share learning from using human-centered design principles for cross-sector collaboration between community health centers, public health, and social service providers. The workshop will also feature a team, that participated in the cohort, to share their journey, the ideas they piloted as a result of the sessions, and outcomes to date.
Learning Objectives:

- Describe how human-centered design principles can be applied to cross-sector partnership development and rapid-cycle problem-solving.
- Understand the importance of integrating community voice in health equity initiatives and strategies to include individuals with complex care needs in efforts to improve systems of care.
- Describe innovative projects from cross-sector partnerships between community health centers, public health, and social service providers.

Moderator:
Cloé Destinoble, MPH, Project Manager, Equitable Health and Well-Being, NACHC

Presenter(s):
Jennifer Walsh, Esq., Senior Vice President and Chief Governance Officer, The Wright Center for Community Health and its affiliated entity, The Wright Center for Graduate Medical Education
Shannon Osborne, Project Manager, The Wright Center for Community Health and its affiliated entity, The Wright Center for Graduate Medical Education
Yuriko de la Cruz, MPH, CPHQ, Program Manager, Social Drivers of Health, NACHC

CTuB2

Emerging Health Center Research

CPE: 1.5 CME/CE/CEU: 1.25

Level: Basic

Topic: Health Center Essentials

This session reviews new studies that discuss health center cost savings, value-added, and opportunities for expansion to improve patient impact and reach. The panel presentation will include speakers from UCLA, UChicago, Kaiser Permanente, and the Robert Graham Center at the American Academy of Family Physicians, each of which has a unique perspective with their research. This presentation seeks to both demonstrate health centers’ current positive impact throughout the country as well as highlight ways they could enhance this impact through additional funding.

Learning Objectives:

- Understand the ways health centers are generating cost-savings.
- Define what is a medically-underserved area and identify how health centers can rectify their existence.
- Better understand how health centers benefit the general population.

Presenter(s):
Nadareh Pourat, PhD, Professor, UCLA Fielding School of Public Health
Robert Nocon, MHS, PhD, Assistant Professor, Kaiser Permanente Bernard J. Tyson School of Medicine
Jennifer Rankin, PhD, Associate Director, Research and Product Services, HealthLandscape
Benjamin Picillo, MPH, Health Statistician, Office of Quality Improvement/HRSA
Helen Yu, DrPH, MPH, Health Statistician, Office of Quality Improvement/HRSA
We’re Not Suffering from a Yoga Deficiency

CPE: 1.5  CME/CE/CEU: 1.25
Level: Basic
Topic: Workforce Investment in the Future

Workforce burnout was gaining attention as a critical issue pre-pandemic, and now there are significant consequences as organizations struggle to deal with the “great resignation” post-COVID. Individual resilience and tools play an important role, yet increasingly there are calls to address larger structural and system forces to improve the work.

This session will highlight the facts, strategies, and novel approaches health centers are using to attract and retain a highly committed workforce in this changing world.

Learning Objectives:

- Understand the national landscape of turnover rates as it relates to health center access and equity, and implications for budgeting.
- Appreciate the role that frontline leaders can play in ensuring clinician satisfaction, based on their own perspective of what they value and need.
- Discover innovative strategies to attract and retain a vital nursing workforce and effective team-based care.

Moderator:
Gervean Williams, MS, MIT, Director, Finance Training and Technical Assistance, NACHC

What Does “Compliance” Mean for Health Center Boards?

CPE: 1.5  CME/CE/CEU: 1.25
Level: Intermediate
Prerequisite: General knowledge of board roles or participation in Board Member Boot Camp.
Topic: Health Center Governance

“Compliance” can be a scary word. This session will explore various types of compliance that a health center board must understand and carry out, various elements that must be in place for a corporate compliance program, and how such a program protects the health center. Other forms of compliance will also be discussed. This session goes “Beyond Board Member Boot Camp” and is ideal for board members that have completed NACHC’s Boot Camp program.

Learning Objectives:

- Understand the important role that an effective corporate compliance program plays in protecting the health center.
- Understand other important types of compliance requiring board oversight, including related to the Health Center Program.
Moderator: Emily Heard, MA, Director, Health Center Governance Training

Presenter(s): Jacqueline C. Leifer, Esq., Senior Partner, Feldesman Tucker Leifer Fidell LLP

1:30pm – 2:45pm EDUCATION SESSION

CTuF2 Regency CD
Suicide Prevention and Community Health Centers
CPE: 1.5  CME/CE/CEU: 1.25
Level: Basic
Topic: Population Health and Quality Improvement

During the 30 months preceding the COVID-19 pandemic, the proportion of ER visits for suicidality was about 5.8 percent; during the pandemic this increased by 55 percent. While evidence-based treatment for suicidality is effective and available, too few vulnerable patients receive or complete an intervention across healthcare settings. Of those dying by suicide every day, approximately 45 percent will have seen their primary care provider within 30 days prior to their death. Broader scale screening of suicide risk
outside of behavioral health settings is a necessity. Primary care is an ideal setting in which to identify suicide risk and initiate a mental health care connection, as is the dental clinic.

This workshop will review how Compass Health Network, an FQHC as well as a Certified Community Behavioral Health Organization (CCBHO), has implemented the Zero Suicide model of care throughout all access points to care, including dental services. Workshop participants will develop an understanding of the urgency and importance of an “all hands on deck” suicide prevention approach across integrated care settings, as well as some of the barriers and facilitating factors involved in such an implementation.

**Learning Objectives:**

- Describe how the Zero Suicide model can be implemented throughout an integrated healthcare system, not only in behavioral health, but in integrated care settings such as primary care and dental clinics.
- Identify, assess, and manage risk factors for suicide as they present across the health system.
- Apply evidence-based suicide assessment and intervention skills from the Zero Suicide approach.

**Moderator:**

**Jeremy Crandall**, Director, Federal and State Policy, NACHC

**Presenter(s):**

**Lauren Moyer**, LCSW, Executive Vice President, Clinical Innovation, Compass Health Network

**Laura Leone**, DSW, MSSW, LMSW, Consultant, National Council for Mental Wellbeing

---

**3:00pm – 3:30pm**

**Regency AB**

**Break**

---

**3:30pm – 5:00pm**

**340B DAY SESSION**

**CTuE3**

**Regency AB**

**Getting Ahead of the Curve: How to Educate Your State Legislators on 340B and Beyond**

CPE: 1.8  CME/CE/CEU: 1.5

**Level:** Basic

**Topic:** 340B Compliance and Policy

Everyone is an advocate in their own right and health centers need every voice to protect the 340B program. Learn approaches undertaken by health center advocates, at the state level, to build relationships and educate state legislators on the importance of the 340B program and the impact on their ability to serve patients. Join this session to learn advocacy strategies to combat your state moving from managed care pharmacy benefit to fee-for-service, pharmaceutical manufacturers and PBMs misinformation, and unintended policy consequences.

**Learning Objectives:**

- Identify advocacy strategies to combat your state moving from managed care pharmacy benefit to fee-for-service.
- Identify advocacy strategies related to pharmaceutical manufacturers and PBMs misinformation.
- Understand unintended policy consequences related to 340B.

**Moderator:**

**Jeremy Crandall**, Director, Federal and State Policy, NACHC
Presenter(s):

Logan Yoho, PharmD, RPh, BCACP, Director of Pharmacy, Hopewell Health Centers, Inc.

Marie Mongeon, MPH, Senior Director of Policy, Community Health Care Association of NYS

Peggy Tighe, Esq., Principal, Powers Pyles Sutter & Verville PC

5:00pm – 6:30pm

340B DAY/P2P NETWORKING SESSION

CTuE4  Crystal AB

Breakout Roundtables and Guided Conversation with 340B Experts

Topic: 340B Compliance and Policy

Breakout topics for this guided discussion include: Pharmacy Operations, Ryan White Clinics, Contract Pharmacy, Federal Audits, State Advocacy, PBMs, and more!

Moderator(s):

Marie Mongeon, MPH, Senior Director of Policy, Community Health Care Association of NYS

Tim Mallett, RPh, 340B ACE, Vice President of Pharmacy Services, 340Basics and 340B Consultant, NACHC

Shannon Stephenson, MBA, Chief Executive Officer, Cempa Community Care

Felicity Homested, PharmD, MBA, Chief Executive Officer, FQHC 340B Compliance

Jennifer Stoll, Executive Vice President, External Affairs, OCHIN

Elizabeth Oseguera, Assistant Director of Policy, California Primary Care Association

Colleen Meiman, National Policy Advisor, Florida Association of Community Health Centers
WE ARE STRONGER TOGETHER

Join Today! Mention this ad to receive 20% off your first-year Organizational Membership Dues!

Become a member of the National Association of Community Health Centers (NACHC) and stand with thousands of your health center colleagues to strengthen, preserve, and expand the health center mission. Membership is open to health centers, dedicated professionals, non-profits, corporations and students.

NACHC is the only national organization dedicated solely to CHCs and the people we serve. Their leadership in preserving patient-centered boards, securing federal funding to care for the uninsured, and advocating for COVID-19 resources, are just a few of the reasons I am grateful for NACHC’s work.

- Dr. Simon Hambidge, CEO, Denver Health’s Community Health Services, NACHC MEMBER
Savings through Association

Community Health Ventures (CHV) is the business development affiliate of the National Association of Community Health Centers (NACHC). Founded in 2000 under the direction of health center leadership, CHV is tasked with creating solutions to the economic pressures facing health centers.

By negotiating group-purchasing agreements for medical supplies and office supplies, insurance, staffing solutions, lab agreements and much more, CHV helps health centers reduce costs.
CHI EXPO
Meet one-on-one with NACHC exhibitors for an introduction to products and services that can help you build and manage your health care business! Events are planned throughout the 2022 CHI EXPO where you can network with other industry professionals and discover innovative practices that are making a difference in health centers across the country. And don’t forget, there are great prizes to win just by visiting the EXPO floor!

**Hours:**

<table>
<thead>
<tr>
<th>Day</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sunday, August 28</td>
<td>12:00pm – 6:30pm</td>
</tr>
<tr>
<td>Monday, August 29</td>
<td>7:30am – 3:30pm</td>
</tr>
<tr>
<td>Tuesday, August 30</td>
<td>7:30am – 10:30am</td>
</tr>
</tbody>
</table>

EXPO SCHEDULE

**Sunday, August 28**

12:00pm – 1:30pm  Refreshment Break in EXPO Hall

12:00pm – 6:30pm  EXPO Hall Open

12:15pm – 12:45pm  **SS1 Solutions Spotlight: Managing Your KPIs to Maximize Your Revenue Opportunities** *(see page 53 for session details)*

1:00pm – 1:30pm  **SS2 Solutions Spotlight: The Impact of Molecular-Based Infectious Disease Diagnostics in Community Practice** *(see page 54 for session details)*

5:00pm – 6:30pm  EXPO Opening Reception

5:00pm – 6:30pm  **Poster Presentations**  *(For a complete description of 2022 posters and a diagram of presentation area, refer to the Poster Presentation Guide in your registration bag.)*

5:15pm – 5:45pm  **SS3 Solutions Spotlight: Doing More with Less Staff: Using Technology to Engage and Understand Your Patients** *(see page 60 for session details)*
Monday, August 29
7:30am – 8:30am  Continental Breakfast in EXPO Hall
7:30am – 3:30pm  EXPO Hall Open
10:00am – 10:30am  Refreshment Break in EXPO Hall
10:00am – 10:30am  **SS4  Solutions Spotlight: Right-Level of Care Access and Entry to Promising New Treatments in Population Health Equals Better Outcomes**
   (see page 69 for session details)  Sponsored by ObjectiveHealth

**Monday, August 29 (continued)**
12:30pm – 1:30pm  **Poster Presentations (continued)**
   (For a complete description of 2022 posters and a diagram of the presentation area, refer to the *Poster Presentation Guide* in your registration bag.)
12:30pm – 1:30pm  Refreshment Break in EXPO Hall (Lunch on your own)
12:45pm – 1:15pm  **SS5  Solutions Spotlight: Going Beyond RPM: Tech-Enabled Clinical Services for Chronic Conditions Management**
   (see page 69 for session details)  Sponsored by TimDoc
2:45pm – 3:15pm  Refreshment Break in EXPO Hall
2:45pm – 3:15pm  **SS6  Solutions Spotlight: Thriving in Value-Based Care**
   (see page 74 for session details)  Sponsored by Aledade

**Tuesday, August 30**
7:30am – 8:30am  Continental Breakfast in EXPO Hall
7:30am – 10:30am  EXPO Hall Open
10:00am – 10:30am  Refreshment Break in EXPO Hall (10:15am NACHCopoly Prize Drawing)
EXPO Networking Events

Sunday, August 28

EXPO Opening Reception
5:00pm – 6:30pm  Riverside Exhibit Hall
Join us as we celebrate the grand opening of the NACHC 2022 Community Health Institute (CHI) & EXPO! Take this opportunity to visit with colleagues and learn more about the innovative services and products that NACHC vendors will be showcasing throughout the EXPO. Identify modern technologies and solutions that will enhance your health center operations and your overall delivery of patient care.

Poster Presentations
5:00pm – 6:30pm  Riverside Exhibit Hall
The Community Health Institute (CHI) & EXPO is the ideal place to learn about current health center research activities and innovative best practices. The 2022 Poster Presentations provide a unique opportunity to exchange ideas, problem-solve, and network with colleagues. Discover the results of innovative initiatives and enjoy the opportunity to ask in-depth questions. There are 27 posters this year addressing the topics most relevant to you and your health center!

To provide ample time for poster review, the 2022 Poster Presentations are scheduled for both Sunday and Monday during the CHI. Presenter attendance is required for Sunday, and strongly encouraged for Monday’s presentations.

(For a complete description of 2022 posters and a diagram of the presentation area, refer to the Poster Presentation Guide in your conference registration bag.)

Monday, August 29

Continental Breakfast in EXPO Hall
7:30am – 8:30am  Riverside Exhibit Hall
Meet your colleagues for coffee in the EXPO Hall. Here’s a chance to catch up while you discover the latest in products and services that will benefit your health center. Meet new friends and get to know NACHC exhibitors. Networking is all about building partnerships!

Poster Presentations (continued)
12:30pm – 1:30pm  Riverside Exhibit Hall
(For a complete description of 2022 posters and a diagram of the presentation area, refer to the Poster Presentation Guide in your conference registration bag.)
Tuesday, August 30

Continental Breakfast in EXPO Hall
7:30am – 8:30am
Riverside Exhibit Hall

Make this another opportunity to network with colleagues and take advantage of meeting with NACHC exhibitors one-on-one.

**NACHCopoly!**

While networking with colleagues and exhibitors at the CHI EXPO, be sure to play NACHCopoly for the chance to win great prizes!

It’s easy to play:

**Step 1:** You’ll find the EXPO game card in your registration bag. Simply visit all the exhibitors featured on the game card and collect their individual game stamps.

**Step 2:** Once you’ve collected all NACHCopoly game stamps from participating exhibitors, your game card is officially complete!

**Step 3:** Now just drop off your game card at the NACHC booth (#511), in the Riverside Exhibit Hall, and you are automatically entered for a chance to go home with great prizes!

Submit completed game cards to the NACHC booth by 10:00am on Tuesday, August 30 to be eligible for the prize drawings.

Prizes will be awarded at 10:15am on Tuesday, at the NACHC booth (#511), in the Riverside Exhibit Hall.

You MUST be present to claim a prize.
The National Association of Community Health Centers Would Like to Thank the Following 2022 CHI Sponsors for their Support

2022 Leader Sponsors

CENTENE Corporation
FORVIS
MCKESSON
nextgen healthcare

Champion Sponsors

Allscripts
AmeriHealth Caritas
CareQuest Institute for Oral Health
COLLABORATIVE HEALTH SYSTEMS
eClinicalWorks
EXACT SCIENCES
Greg Facktor & Associates
Maxor
Pfizer
Verity Solutions

Defender Sponsors

Bamboo Health
Benco Dental
Labcorp
Quest Diagnostics

Advocate Sponsors

340Basics
Aledade
fnp
HEALTHTRACKRx
Health Choice Network
ObjectiveHealth
Phreesia
TIMEDOC Health
Vigilance
Community Health Ventures (CHV) is the business development affiliate of NACHC. CHV operates several programs on behalf of NACHC and community health centers, including:

- Value in Purchasing (ViP)
- Value in Staffing (ViS)
- Value in Laboratory (ViL)
- Value in Benefits (ViB)
- Value in Dental (ViD)
- 340Better

During the 2022 CHI EXPO, twelve of our many partners will be located throughout the EXPO floor. Visit these featured CHV partners at booths 127, 330, 600, 601, 602, 605, 607, 611, 700, 706, 807, and 912. These booths will be designated with white draping in the Riverside Exhibit Hall. All of our partners are to be recognized for the many ways they make CHV programs possible.

CHV partners have been vetted by NACHC and CHV leadership and tasked to provide best-in-class customer service, favorable contracting terms, and discounted rates on the products and services that health centers utilize. To learn more about CHV and its partners, please visit the Community Health Ventures booth (#505) in the Riverside Exhibit Hall.

About CHV:

CHV was created in 2001 under the direction of health center leaders, and all CHV programs are endorsed by NACHC. CHV’s dedicated staff and management have over 70 years of combined community health center experience and ensure that all programs meet the specialized needs of health centers. Through these programs, CHV helps health centers to maximize their budgets and strengthen their organizations so that they may fulfill their mission of improving health outcomes for the underserved.

CHV Program Features:

- Nearly 1,100 community health centers enrolled.
- The largest Group Purchasing Organization in the country, leveraging aggressive savings.
- Over 1 million products and services under contract, encompassing nearly 90 percent of the products that health centers purchase, including medical, facility, and office supplies.
- Ability to work with a variety of distributors, including including McKesson, Benco Dental, Medline, and more.
- Exclusive CHC-tiered pricing with manufacturers like BD, Kimberly Clark, Midmark, Welch Allyn, TIDI, Quidel, LabCorp, Staples, and Office Depot.
- Easy contract access with voluntary commitment and no membership fees.
- Free RFP consultation with the ability to gather bids from multiple distributors.
Baxter

Every day, millions of patients, caregivers, and health care providers rely on Baxter’s leading portfolio of diagnostic, critical care, kidney care, nutrition, hospital and surgical products used across patient homes, hospitals, physician offices, and other sites of care. Welch Allyn products are now part of Baxter’s global portfolio, following Baxter’s acquisition of Hillrom in 2021.

Vince Constantine, 4341 State Street Road, Skaneateles Falls, NY 13153
Phone: (317) 691-0586
Email: vince.constantine@hillrom.com
www.hill-rom.com

Benco Dental

At Benco Dental, we Drive Dentistry Forward through innovative solutions and our caring family culture. Our firsts include CenterPoint design/equipment superstores, OneVisit™ open architecture CAD/CAM, Painless® electronic ordering, and automated supply management. Independent since founded by Ben Cohen in 1930, we’ve grown to become the country’s largest family-owned dental distributor.

John Lamb, 295 Centerpoint Boulevard, Pittston, PA 18640
Phone: (830) 399-3986
Email: jlamb@benco.com
www.benco.com

BlueStar TeleHealth

BlueStar Telehealth builds and executes remote blood pressure monitoring programs for HRSA NHCI-HC grant recipients and other FQHCs across the country. We’ve already helped CHCs, of all sizes, exceed their grant obligations and enabled non-grant recipients to offer their patients first-class, remote monitoring. BlueStar takes care of the hardware, software, program management, IT support, monitoring, and more. Your staff focuses on clinical care—we do the rest. Working with BlueStar is easy and risk-free. Whether trying to improve outcomes, health equity, or your bottom line, BlueStar can develop a custom solution for you.

David Coakley, 7654 Standish Place, Rockville, MD 20855
Phone: (800) 300-1724
Email: david.coakley@bluestartelehealth.com
https://bluestartelehealth.com

Cardinal Health

As health care’s most trusted partner, Cardinal Health services are designed to equip you with tools to reduce 340B complexity, overcome pain points, and strengthen confidence in the maintenance of an optimized and audit-ready program, so that you can focus on what matters most—your patients.

Kevin Coffman, 7000 Cardinal Place, Dublin, OH 43016
Phone: (720) 219-8273
Email: kevin.coffman@cardinalhealth.com
www.cardinalhealth.com/CHC
Community Health Ventures

Founded under the direction of health center leadership, Community Health Ventures (CHV) creates solutions to economic pressures facing health centers. Visit our booth to learn about discounted pricing for your staffing, medical, dental, office supplies, services, and much more! CHV offers the Value in Purchasing (ViP), Value in Benefits (ViB), Value in Dental (ViD), Value in Laboratory (ViL), and Value in Staffing (ViS) programs and is the only National Group Purchasing Program endorsed by NACHC.

Danny Hawkins, 211 North Union Street, Suite 200, Alexandria, VA 22314
Phone: (703) 684-3982 Email: djhawkins@nachc.com
www.communityhealthventures.com

Labcorp

Labcorp (NYSE: LH) is a leading global life sciences company that provides vital information to help doctors, hospitals, pharmaceutical companies, researchers, and patients make clear and confident decisions. Through our unparalleled diagnostics and drug development capabilities, we provide insights and accelerate innovations to improve health and improve lives. With more than 70,000 employees, we serve clients in more than 100 countries. Learn more about Labcorp at www.Labcorp.com, or follow us on LinkedIn and Twitter @Labcorp.

Rhonda Howard, 531 S. Spring Street, Burlington, NC 27215
Phone: (336) 690-8390 Email: Howarr2@LabCorp.com
www.labcorp.com

McKesson

McKesson is a proud supporter of community health centers. Bringing you more than 350,000 products you need, when you need them. We offer tools that help you manage costs and enhance patient care-- all while providing insights and expertise to guide you through the changing world of health care. We deliver the right products and the right solutions to address today’s challenges, while preparing for tomorrow. We look forward to seeing you at CHI!

Kimberly Norris, 9954 Maryland Drive, Richmond, VA 23233
Phone: (804) 264-7750 Email: kimberly.norris@McKesson.com
https://mms.mckesson.com/content-customers-we-serve/community-health-centers
Med Tech Solutions

Med Tech Solutions (MTS) creates technology systems that work the way healthcare practices work. Our Practice-Centered Care™ services are supported by dedicated IT Care Teams to ensure technology systems support essential clinical workflows and strategic business plans. Provider organizations and networks can count on a secure, reliable IT infrastructure, optimized clinical and business applications, and full end-user support so they can focus on patient care. MTS serves thousands of healthcare practices nationwide.

Mike Spencer, 24307 Magic Mountain Parkway, #76, Valencia, CA 91355
Phone: (314) 791-9089 Email: mspencer@medtechsolutions.com
www.medtechsolutions.com

Medline Industries, LP

Medline is a global manufacturer and distributor of more than 350,000 health care products, with sales over $20 billion and a team of specialists solely dedicated to community health. Managing a community health center is more challenging than ever, and we understand what you need to succeed: a hands-on medical supplies partner who shares your compassion for providing affordable and accessible care for your community.

Laura Schmidt, Three Lakes Drive, Northfield, IL 60093
Phone: (847) 643-3585 Email: lschmidt@medline.com
www.medline.com

Midmark Corporation

Midmark helps physicians and care teams deliver exceptional patient care with better equipment, smarter workflows, and integrated technology. We offer full lines of exam and procedure chairs, workstations, cabinetry, instrument processing, diagnostic instruments and digital diagnostic solutions as well as location and workflow automation, state-of-the-art software, real-time locating systems (RTLS) technology, and expert consulting services.

Mark Fisher, 60 Vista Drive, Versailles, OH 45380
Phone: (800) 643-6275 Email: mfisher@midmark.com
www.midmark.com
Nonstop Administration and Insurance Services, Inc.  

Booth 607

Through NACHC’s Value in Benefits (ViB) program, Nonstop Administration and Insurance Services, Inc. is proudly changing the way health centers and their employees access health care with our partially self-funded health insurance program, Nonstop Health. Nonstop Health decreases the annual costs of health care for community health centers while reducing or eliminating copays, deductibles, and coinsurance. Our mission is to ensure your CHC’s growth and sustainability-- starting with the health and well-being of your employees.

Jody Schreffler, 1800 Sutter Street, Suite 730, Concord, CA 94520
Phone: (877) 626-6057  
Email: jschreffler@nonstophealth.com
www.nonstophealth.com

Optomed USA

Booth 706

Optomed is a medtech company and leading provider of handheld fundus cameras globally. Optomed offers both handheld and desktop fundus cameras with the aim to boost efficiencies within your organization. Optomed is affordably simplifying the diagnostic process of blinding eye diseases and assisting in detecting visual disorders.

David Frasch, 11675 Great Oaks Way, Suite 110, Alpharetta, GA 30022
Phone: (844) 474-4481  
Email: info.us@optomed.com
www.optomed.com/us

Quidel Corporation

Booth 601

Quidel Corporation (Nasdaq: QDEL) is a leading manufacturer of diagnostic solutions at the point of care, delivering a continuum of rapid testing technologies that further improve the quality of health care throughout the globe. Quidel’s mission is to provide patients with immediate and frequent access to highly accurate, affordable testing for the good of our families, our communities, and the world.

Calvin Finley, 9975 Summers Ridge Road, San Diego, CA 92121
Phone: (303) 522-7267  
Email: cfinley@quidel.com
www.quidel.com
Savings through Association

Community Health Ventures (CHV) is the business development affiliate of the National Association of Community Health Centers (NACHC). Founded in 2000 under the direction of health center leadership, CHV is tasked with creating solutions to the economic pressures facing health centers.

By negotiating group-purchasing agreements for medical supplies and office supplies, insurance, staffing solutions, lab agreements and much more, CHV helps health centers reduce costs.
Exhibitor Profiles

- NACHC Member
- Conference Sponsor
- National Health Center Week Sponsor
- VPi/Vis/ViL/ViB/ViD/340Better Partner

340B Prime Vendor Program Managed By Apexus
Booth 217

Apexus is the HRSA 340B Prime Vendor for the Prime Vendor Program (PVP). We understand the unique 340B needs of community health centers. The PVP provides 340B contracting, education, and technical assistance to the nation’s safety-net providers. By supporting all stakeholders, we share participant best practices to proactively maintain compliance. The Prime Vendor Program is available to participants at no cost.

Apexus Answers, 290 East John Carpenter Freeway, Irving, TX 75062
Phone: (888) 340-2787 Email: apexusanswers@340bpvp.com
www.340bpvp.com

340Basics
Booth 300

340Basics is at the forefront of healthcare technology. We deliver a secure software solution that provides a compliant 340B eligibility and virtual inventory management system to eligible healthcare providers and pharmacies. In addition to our 340B software solution, 340Basics has a strong consulting division, Assent. This division of 340Basics specializes in audits, training and consulting services, allowing our clients to navigate the complex 340B landscape with confidence and peace of mind.

Melanie Gaffney, 161 Gaither Drive, Suite 201, Mount Laurel, NJ 08054
Phone: (609) 541-1300 Email: mgaffney@340Basics.com
www.340Basics.com

501(c) Services
Booth 314

501(c) Services has 40 years of experience helping nonprofits with their unemployment outsourcing and HR services. We provide assistance to more than 3,000 nonprofits. Visit us online to learn more about how we can help your organization.

Heidi Posada, 400 Race Street, Suite 200, San Jose, CA 95126
Phone: (800) 442-4867 Email: hposada@501c.com
www.501c.com
A.T. Still University  

A.T. Still University (ATSU) of Health Sciences is the founding institution of osteopathic health care, established in 1892 by Andrew Taylor Still, DO. As a leading health sciences university, ATSU is comprised of three campuses (Mesa, Arizona; Santa Maria, California; and Kirksville, Missouri) on more than 200 acres with seven prestigious schools.

Nelida Acosta, 5850 E. Still Circle, Mesa, AZ 85206  
Phone: (480) 219-6089  
Email: nacosta@atsu.edu  
www.atsu.edu

A.T. Still University  

A.T. Still University of Health Sciences serves as a learning-centered university dedicated to preparing highly competent professionals through innovative academic programs with a commitment to continue its osteopathic heritage and focus on whole person health care, scholarship, community health, interprofessional education, diversity, and underserved populations.

Nelida Acosta, 5850 E. Still Circle, Mesa, AZ 85206  
Phone: (480) 208-0440  
Email: nacosta@atsu.edu  
www.atsu.edu

AAAHC  

AAAHC is the leader in ambulatory health care accreditation. We accredit a wide range of outpatient settings, including ambulatory surgery centers, office-based surgery facilities, endoscopy centers, student health centers, medical and dental group practices, community health centers, employer-based health clinics, retail clinics, and Indian/Tribal health centers, among others. AAAHC advocates for the provision of high-quality health care through the development and adoption of nationally recognized standards. For more information on AAAHC, please visit www.aaahc.org/NACHC.

Jenn Maniscalco, 5250 Old Orchard Road, Suite 200, Skokie, IL 60077  
Phone: (847) 324-7741  
Email: jmaniscalco@aaahc.org  
www.aaahc.org

AbbVie  

AbbVie’s mission is to discover and deliver innovative medicines that solve serious health issues today and address the medical challenges of tomorrow. We strive to have a remarkable impact on people’s lives across several key therapeutic areas. For more information about AbbVie, please visit us at www.abbvie.com. Follow @abbvie on Twitter, Facebook, Instagram, YouTube and LinkedIn.

Lori Theine, 1 North Waukegan Road, North Chicago, IL 60064  
Phone: (224) 214-8557  
Email: lori.theine@abbvie.com  
www.abbvie.com
AccuVax by TruMed Systems  
AccuVax is a fully-automated, pharmaceutical-grade vaccine management system that ensures vaccine integrity, reduces medication errors, and delivers time-savings that allows a practice to focus on what matters most, patients. Schedule a demo at AccuVax.com, 844-878-6331, or info@AccuVax.com.

Susie McDonald, 4370 La Jolla Village Drive, Suite 200, San Diego, CA 92121  
Phone: (844) 878-6331  
Email: tradeshowstrumedsystems.com  
www.trumedsystems.com

Adaptive Medical Partners  
Adaptive Medical Partners (AMP) is a permanent placement health care staffing agency. AMP believes that now, more than ever, Federally Qualified Health Centers are the backbone of our health care system. Our recruiters understand how to identify candidates who appreciate your mission and are motivated to care for the underserved. AMP has the means to get your message in front of the right health care providers, in the right timing, to convert them to candidates, your candidates.

David Fontenot, 3229 Premier Drive, Irving, TX 75063  
Phone: (214) 682-0738  
Email: david@amp-health.com  
http://AdaptiveMedicalPartners.com

AHRQ  
The Agency for Healthcare Research and Quality’s (AHRQ) mission is to produce evidence to make health care safer, higher quality, more accessible, equitable, and affordable, and to work within the U.S. Department of Health and Human Services and with other partners to ensure that the evidence is understood and used.

Shanika Harris, 5600 Fishers Lane, Rockville, MD 20852  
Phone: (301) 427-1393  
Email: info@ahrq.hhs.gov  
www.ahrq.gov

Air Techniques  
Air Techniques, Inc. is a global corporation continuing to pave the way with compelling, reliable dental products, ensuring today’s dental professionals are “Equipped for Life®.” With a strong product portfolio of utility systems, digital imaging and merchandise, Air Techniques products are capable of equipping the smallest practice to the largest university or hospital.

Brent (BJ) Lundsten, 1295 Walt Whitman Road, Melville, NY 11747  
Phone: (516) 433-7676  
Email: Brent.Lundsten@airtechniques.com  
www.airtechniques.com
Aledade, Inc.  

Founded in 2014, Aledade is the leading physician enablement company helping independent practices, health centers, and clinics deliver better care to their patients and thrive in value-based care. Aledade shares in the risk and reward across more than 140 value-based contracts representing more than 1.7 million patient lives under management.

Kim Yu, 4550 Montgomery Avenue, #950 N, Bethesda, MD  20814
Phone: (248) 345-2915  
Email: Kyu@aledade.com
www.aledade.com

All Medical Personnel  

All Medical Personnel is a 31-year-old national health care staffing firm specializing in locum tenens, travel nursing, and allied health workforce solutions for all types of organizations including community health centers, hospitals, clinics, clinical laboratories, government, and businesses in every state. Health care leaders and medical management teams across the United States rely on All Medical Personnel to staff their worksites every day, from one to one-thousand locations. Learn more about us at allmedical.com.

Kristen Dorton, 4000 Hollywood Boulevard, #600N, Hollywood, FL 33021
Phone: (241) 431-3189  
Email: Kristen.Dorton@allmedical.com
https://allmedical.com/

Allied Collection Services Inc.  

Allied Customer Solutions has focused for 25+ years to provide call center and back office services to the health care industry. By partnering with ALCAR, Inc., the service lines have grown to provide specialized services to FQHCs, health plans, IPAs, medical groups, and health insurance brokers. The goal is to help our clients augment their existing call center operations or help them build a whole new team.

Mark Gutierrez, 3090 South Durango Drive, Suite 101, Las Vegas, NV 89117
Phone: (702) 413-3028  
Email: mark@goacsi.com
http://www.goacsi.com

Allscripts  

Allscripts is a leader in healthcare IT and revenue cycle management services with more than 30 years of experience connecting consumers, providers, payers, and communities. Our work with NACHC enables organizations of all sizes—including Federally Qualified Health Centers—to deliver better care. We connect medicine by ensuring community-aware insights are in clinicians’ hands. With our expertise, organizations can build open, connected communities of health—for everyone.

John Lauraitis, 222 W. Merchandise Mart Plaza, Suite 2024, Chicago, IL  60654
Phone: (800) 877-5678  
Email: john.lauraitis@allscripts.com
www.allscripts.com
Altruis

Altruis provides the most dynamic RCM solutions that deliver on the promise of healthier revenue—enabling our clients to remain focused on their mission of patient care. We manage all aspects of billing in addition to technologies that enhance reimbursement, help providers meet value-based care requirements, and ease administrative burden.

Nick Bauer, 9401 Williamsburg Plaza, Suite 202, Louisville, KY 40220
Phone: (502) 992-8735 Email: nbauer@altruis.com
www.altruis.com

American Academy of Dermatology

The AAD’s free teledermatology program provides clinics treating underserved communities access to the dermatological expertise of AAD member dermatologists and residents in training at no charge to eligible sites. The program facilitates safe and secure provider-to-provider consults with an easy-to-use teledermatology platform. Stop by to learn more and see a demo from our vendor, Medweb. We provide the software, technical support, and training for the program.

Katherine van den Bogert, 9500 West Bryn Mawr, Suite 500, Rosemont, IL 60018
Phone: (847) 240-1289 Email: kvandenbogert@aad.org
www.aad.org/member/career/volunteer/teledermatology

American Academy of Pediatrics - Bright Futures National Center

The American Academy of Pediatrics Bright Futures National Center (BFNC) and the AAP Institute for Healthy Childhood Weight (IHCW) are pleased to present valuable resources. The BFNC offers guidelines for a wide range of childhood health issues and represent the standard of care in primary care pediatrics. The AAP IHCW provides numerous resources and tools addressing pediatric obesity prevention, assessment, management, and treatment.

Jane Bassewitz, 345 Park Boulevard, Itasca, IL 60143
Phone: (630) 626-6781 Email: jbassewitz@aap.org
https://brightfutures.aap.org/Pages/default.aspx

AMN Healthcare

AMN Healthcare is the leader and innovator in total talent solutions for health care organizations across the nation. The company provides access to the most comprehensive network of quality health care professionals through its innovative recruitment strategies and breadth of career opportunities. With insights and expertise, AMN Healthcare helps providers optimize their workforce to successfully reduce complexity, increase efficiency, and improve patient outcomes.

8840 Cypress Waters Boulevard, Coppell, TX 75019
Phone: (886) 871-8519 Email: info@amnhealthcare.com
www.amnhealthcare.com
Apovia

Apovia provides a range of pharmacy management services to covered entities. Our customers include patients, payers, and 340B Pharmacy Program-eligible covered entities. A key differentiator of Apovia is its ability to effectively collaborate with its customers to help identify potential revenue streams through comprehensive data analytics and to problem solve solutions on how to take advantage of financial opportunities. Apovia prioritizes patients and providing state-of-the-art clinical pharmacy services.

Melanie Gaffney, 315 Henderson Avenue, Sharon Hill, PA 19079
Phone: (267) 737-9819 Email: mgaffney@340Basics.com
www.ApoviaRx.com

ARcare

We are ARcare, an FQHC with over 74 clinics in 3 states. We have been so successful with our programs and services that our CEO wanted to share them with all other FQHCs. In turn, “CIRCULUS” was created by an FQHC-owned national specialty pharmacy, and the needs of FQHCs and 340B are the driving force behind our service offerings. Services include contracted specialty pharmacy, ScripNet specialized call center, and medical appointment scheduling services.

Jamie Frazier, 2803 Mid Cities Drive, Suite 1, Bentonville, AR 72712
Phone: (479) 899-1982 Email: jamie.frazier@arcare.net
www.arcare.net

athenahealth

athenahealth partners with medical organizations across the country to drive clinical and financial results. Our vision is to create a thriving ecosystem that delivers accessible, high-quality, and sustainable health care for all; and we are pursuing this through our medical record, revenue cycle, patient engagement, and care coordination service offerings. Our expert teams build modern technology on an open, connected ecosystem, yielding insights that make a difference for our customers and their patients. Please visit www.athenahealth.com

Katherine Mullane, 311 Arsenal Street, Watertown, MA 02472
Phone: (617) 402-8591 Email: kmullane@athenahealth.com
www.athenahealth.com/who-we-serve/FQHC

Avita Pharmacy

Avita is a national pharmacy services organization that unlocks the full potential of health for covered entity partners and individuals with unique health needs. As a full-service pharmacy, Avita has proven experience in 340B program administration and onsite pharmacy management. The Avita team has deep expertise in understanding and addressing the needs of communities disproportionately affected by complex health conditions, as well as HIV, PrEP, STI and LGBTQ+ care.

Shawn Smith, 5700 Granite Parkway, Suite 425, Plano, TX 75024
Phone: (816) 392-3727 Email: shawn.smith@avitapharmacy.com
www.avitapharmacy.com
Aya Locums

Aya Locums is a leading health care staffing provider and locum tenens company matching physicians and advanced practitioners with top facilities across the country. Working as a locum tenens provider should be simple and hassle free. That’s why you can trust us to provide you with an exceptional experience throughout your entire assignment, so you can focus on what you do best… saving lives.

Blake Christiansen, 5930 Cornerstone Court West, Suite 300, San Diego, CA 92121
Phone: (858) 824-9401 Email: blake.christiansen@ayalocums.com
www.ayahealthcare.com/locum-tenens

Azara Healthcare

Azara Healthcare is the leading provider of data-driven analytics, quality measurement, and reporting for the community health and physician practice market. Azara solutions empower more than 1,000 Community Health Centers, physician practices, Primary Care Associations, Health Center Controlled Networks, and clinically integrated networks in 40 states to improve the quality and efficiency of care for more than 25 million Americans through actionable data.

Chris Neal, 70 Blanchard Road, Suite 100, Burlington, MA 01803
Phone: (860) 428-7325 Email: christopher.neal@azarahealthcare.com
www.azarahealthcare.com

Bamboo Health

Bamboo Health (formerly Appriss Health + PatientPing) is a health care technology company focused on fostering care collaboration and actionable insights across the continuum of care. As one of the largest care collaboration networks in the country, our solutions equip health care providers and payers with information and insights to facilitate whole person care across physical and behavioral health spectrums. Health systems, payers, providers, pharmacies, and governments rely on Bamboo Health to improve care and reduce cost.

Anthony Keough, 9901 Linn Station Road, Louisville, KY 40223
Phone: (847) 345-8240 Email: akeough@bamboohealth.com
https://bamboohealth.com

Baxter

Every day, millions of patients, caregivers, and health care providers rely on Baxter’s leading portfolio of diagnostic, critical care, kidney care, nutrition, hospital and surgical products used across patient homes, hospitals, physician offices, and other sites of care. Welch Allyn products are now part of Baxter's global portfolio, following Baxter’s acquisition of Hillrom in 2021.

Vince Constantine, 4341 State Street Road, Skaneateles Falls, NY 13153
Phone: (317) 691-0586 Email: vince.constantine@hillrom.com
www.hill-rom.com
Benco Dental
Booth 605

At Benco Dental, we Drive Dentistry Forward through innovative solutions and our caring family culture. Our firsts include CenterPoint design/equipment superstores, OneVisit™ open architecture CAD/CAM, Painless® electronic ordering, and automated supply management. Independent since founded by Ben Cohen in 1930, we’ve grown to become the country’s largest family-owned dental distributor.

John Lamb, 295 Centerpoint Boulevard, Pittston, PA 18640
Phone: (830) 399-3986 Email: jlamb@benco.com
www.benco.com

BerryDunn
Booth 139

Community health centers rely on BerryDunn’s seasoned professionals to refine business strategies, streamline operations, and introduce proven best practices to enhance performance while managing costs. Our team works with a range of community health providers, including Federally Qualified Health Centers (FQHCs), FQHC Look-Alikes (LALs), and Rural Health Clinics (RHCs). Our services include audit and tax services, employee benefit plan consulting, feasibility studies, operational assessments, and FQHC operational benchmarking.

Denny Roberge, 2211 Congress Street, Portland, ME 04102
Phone: (603) 518-2623 Email: droberge@berrydunn.com
www.berrydunn.com

BlueStar TeleHealth
Booth 600

BlueStar Telehealth builds and executes remote blood pressure monitoring programs for HRSA NHCI-HC grant recipients and other FQHCs across the country. We’ve already helped CHCs, of all sizes, exceed their grant obligations and enabled non-grant recipients to offer their patients first-class, remote monitoring. BlueStar takes care of the hardware, software, program management, IT support, monitoring, and more. Your staff focuses on clinical care—we do the rest. Working with BlueStar is easy and risk-free. Whether trying to improve outcomes, health equity, or your bottom line, BlueStar can develop a custom solution for you.

David Coakley, 7654 Standish Place, Rockville, MD 20855
Phone: (800) 300-1724 Email: david.coakley@bluestartelehealth.com
https://bluestartelehealth.com

Call 4 Health
Booth 212

Call 4 Health is a telemedicinal-focused call center for various medical management services, including nurse triage, medical answering services, appointment scheduling, and appointment reminders 24/7, 365 days a year.

Jordan Frances, 2855 S. Congress Avenue, Suite AB, Delray Beach, FL 33445
Phone: (832) 748-1567 Email: jfrances@call4health.com
www.call4health.com
PATIENT ACTIVATION
DESIGNED FOR
SAFETY-NET ORGANIZATIONS

CareMessage helps centralize and automate your communication efforts, while providing personalized support.

CareMessage products are designed to prompt patients to action, creating more equitable health outcomes.

### IMPROVE PATIENT ACCESS & COMMUNICATION

- **20%**
  - Response rate from previously inactive patients

### DRIVE BOTTOM LINE EFFICIENCY

- **Up to 50%**
  - Reduction in no-show rates

### MAXIMIZE CLINICAL QUALITY & REIMBURSEMENTS

- **Double-digit**
  - Percent increases in completed cancer screenings

- Integrations with leading EMRs and Population Health tools
- Workflows created with your goals in mind
- 300+ easy-to-personalize messaging templates in English and Spanish
- Experience optimizing reimbursements for value-based care

---

| 43 states | 400+ customers | 10M+ patients | 250M+ messages exchanged |

Contact: Ty Jager
tjager@caremessage.org
Or text me at 414.510.8097 to grab a coffee while at the NACHC CHI conference!
Capital Link

Capital Link is a non-profit organization that has worked with hundreds of health centers and primary care associations (PCAs), for over 25 years, to plan for sustainability and growth, access capital, improve and optimize operations and financial management, and articulate value. We provide an extensive range of services, customized according to need, with the goal of strengthening health centers—financially and operationally—in a rapidly changing marketplace.

Jonathan Chapman, 40 Court Street, 10th Floor, Boston, MA 02108
Phone: (617) 988-2204 Email: jchapman@caplink.org
https://www.caplink.org

Cardinal Health

As health care's most trusted partner, Cardinal Health services are designed to equip you with tools to reduce 340B complexity, overcome pain points, and strengthen confidence in the maintenance of an optimized and audit-ready program, so that you can focus on what matters most—your patients

Kevin Coffman, 7000 Cardinal Place, Dublin, OH 43016
Phone: (720) 219-8273 Email: kevin.coffman@cardinalhealth.com
www.cardinalhealth.com/CHC

CareQuest Institute for Oral Health

CareQuest Institute for Oral Health® is a national nonprofit championing a more equitable future where every person can reach their full potential. We do this through our work in grantmaking, research, health improvement programs, policy and advocacy, and education, as well as our leadership in dental benefits and innovation advancements. We collaborate with thought leaders, providers, patients, and other stakeholders to create an oral health system designed for everyone. To learn more, visit carequest.org.

465 Medford Street, Boston, MA 02129
Email: info@carequest.org
www.carequest.org

CareSource

CareSource is nationally recognized for leading the industry in providing member-centric health care coverage. The company's managed care business model was founded in 1989 and today CareSource is one of the nation's largest Medicaid managed care plans. CareSource has a diverse offering of insurance plans on the Health Insurance Marketplace and also offers Medicare Advantage plans that help consumers close the gap of coverage as they age.

Angela Carey, 230 N. Main Street, Dayton, OH 45402
Phone: (937) 751-2748 Email: angela.carey@caresource.com
www.caresource.com
Centers For Disease Control and Prevention

Booth 205

Visit the Centers for Disease Control and Prevention’s (CDC) Let’s Stop HIV Together exhibit booth! Learn about the Together campaign to promote HIV screening, prevent new HIV infections, and help people with HIV achieve viral suppression with specific information on HIV prevention and care for the transgender population. Also, find information about HIV Nexus, a one-stop location for information across the HIV care continuum, including up-to-date guidelines, CME/CE opportunities, and educational materials.

Nakesha Powell, 1600 Clifton Road, Atlanta, GA 30333
Phone: (800) 232-4636  Email: wc0@cdc.gov
www.cdc.gov/stophivtogether

Cherokee Health Systems

Booth 303

Cherokee Health Systems, an FQHC in Tennessee, helps other FQHCs, Look-alikes, Rural Health Clinics, Hospital Practices, and Physician Groups implement Integrated Care (primary care and behavioral health) into their workflow. Cherokee has consulted with hundreds of clients and has trained thousands of health care staff in the Integrated Care Clinical Model, Operations of the Model, Financing the Model, Information Technology, and Telemedicine. Go to Cherokeehealth.com or contact Joel Hornberger at joel.hornberger@cherokeehealth.com for more information.

Joel Hornberger, 2018 Western Avenue, Knoxville, TN 37921
Phone: (865) 202-9969  Email: joel.hornberger@cherokeehealth.com
www.cherokeehealth.com

Chronic Care Innovations, Inc.

Booth 203

Award-winning CCI is an outsource option in which only RNs provide all chronic care management and remote patient needs such as RPM, AWV, and TCM. CCI’s unique program has been recognized as Top 10 Care Management Services Company 2022 by Healthcare Business Review Journal. Offering clinical excellence, thereby enhancing level of care, CCI’s mission is to improve the patient health care experience and widen the scope of services that patients receive, while enriching quality and increasing revenue for health care practices. Improving Quality of Life One Life at a Time.

Donna Q. Brown, 5155 NW 42 Avenue, Coconut Creek, FL 33073
Phone: (954) 243-1300  Email: dbrown@ccihealth.care
www.ccihealth.care

Chronic Care Staffing

Booth 107

Chronic Care Staffing specializes in delivering Chronic Care Management (CCM), Annual Wellness Visits (AWV), and Transitional Care Management (TCM), as well as other virtual care services customized to meet community health centers’ needs. Since 2016, CCS has worked with FQHCs, of all sizes, with an industry leading clinical approach to patient health management. Our programs are designed to optimize care for FQHC patients and increase revenue for FQHCs.

Patrick Dowd, 790 Johnnie Dodds Boulevard, Mount Pleasant, SC 29464
Phone: (843) 532-9046  Email: pdowd@ccmstaff.com
https://chroniccarestaffing.com/
CNECT
Booth 106

CNECT is a national group purchasing organization that leverages $69 billion in purchasing power to give its members access to exclusive savings on the products and services they use every day. More than 8,000 organizations trust CNECT to help them not only reduce their costs, but also refine their procurement processes and achieve their goals.

Giovanna Anaya, 3710 Ruffin Road, San Diego, CA 92123
Phone: (619) 542-4365  Email: ganaya@cnectgpo.com
http://cnectgpo.com

CohnReznick LLP
Booth 711

CohnReznick’s Healthcare Industry Practice responds with holistic solutions that are both strategic and pragmatic to help organizations improve profitability, efficiency, and the client experience. CohnReznick is active in helping community health centers evaluate their performance and reimbursement and regulatory procedures to operate efficiently. CohnReznick serves behavioral health and addiction services agencies with a team of professionals who have dedicated their careers to addressing the business, financial, and accounting issues of the health care industry.

Peter Epp, 1301 Avenue of the Americas, New York, NY 10019
Phone: (646) 254-7411  Email: peter.epp@cohnreznick.com
www.cohnreznick.com

Collaborative Health Systems
Booth 1105

Collaborative Health Systems (CHS) is the ACO Division of Centene Corporation, and along with Centene, is committed to helping people lead healthier lives through its longstanding partnership with the National Association of Community Health Centers (NACHC). Every individual, family, and community we serve is unique…so we meet providers where they are to assist them with value-based performance and achieving high-quality results. Together we’re transforming the health of the community, one person at a time.

Jim Piccillo, 8725 Henderson Road, Ren 1, 3rd Floor, Tampa, FL 33634
Phone: (813) 428-2948  Email: James.J.Piccillo@collaborativehs.com
www.collaborativehealthsystems.com

CommonWealth Purchasing Group, LLC
Booth 1004

CPG is a group purchasing organization for community health centers and other community-based, non-profit organizations. CPG offers members significant savings on an array of supplies, services, and products they purchase to enable and support their missions. Currently working with over 750 organizations and thousands of sites, CPG has become an effective long-term procurement partner, and currently saves members over $100 million a year on their purchasing costs.

MaryKate Broderick, 40 Court Street, Floor 10, Boston, MA 02108
Phone: (781) 572-0887  Email: mbroderick@cwpurchasing.com
https://cwpurchasing.com
Community Health Ventures  
Booth 505

Founded under the direction of health center leadership, Community Health Ventures (CHV) creates solutions to economic pressures facing health centers. Visit our booth to learn about discounted pricing for your staffing, medical, dental, office supplies, services, and much more! CHV offers the Value in Purchasing (ViP), Value in Benefits (ViB), Value in Dental (ViD), Value in Laboratory (ViL), and Value in Staffing (ViS) programs and is the only National Group Purchasing Program endorsed by NACHC.

Danny Hawkins, 211 North Union Street, Suite 200, Alexandria, VA 22314
Phone: (703) 684-3982  Email: djhawkins@nachc.com
www.communityhealthventures.com

Compass Health Network  
Booth 204

Compass Health Network offers consultation services as an FQHC and CCBHC. Areas of consultation: needs assessment feeding strategic planning, clinical training, outcomes and program evaluation, IBR review and approval of research protocols, and integrated behavioral health consultation.

Katrina McDonald, 111 Mexico Court, St. Peters, MO 63376
Phone: (636) 332-8353 Email: kmcdonald@compasshn.org
www.compasshealthnetwork.org

Compliatric  
Booth 903

A fully customizable, integrated platform developed for community health centers! Compliatric gives you easy, centralized control over complex health center compliance management efforts through a comprehensive compliance software platform. Modules include: Incident Management and Investigations, Policy and Forms Library, Employee Training, HRSA Site Visit Evidence Vault, Grant Management, Credentialing and Privileging, Exclusion Monitoring, Agreement Management (WITH VIRTUAL HRSA 5A), Risk Registry, Auditing and Monitoring, Peer Review, Referrals Tracking, Surveys, and so much more...

Krystal Taylor, 4179 S. Riverboat Road, Suite #260, Salt Lake City, UT 84123
Phone: (888) 878-8897 Email: conference@compliatric.com
www.compliatric.com

Consilium Staffing  
Booth 1208

Consilium is empowering health care organizations and providers nationwide by providing quality locums across the country. It’s more than just placements, we take care of the people and places that take care of our health care industry. For more information about Consilium and to view locum tenens job opportunities for nurse practitioners, physicians and physician assistants, please visit consiliumstaffing.com.

Katy Morehouse, 6225 North State Highway 161, Suite 400, Irving, TX 75038
Phone: (214) 272-6935 Email: kmorehouse@consiliumstaffing.com
www.consiliumstaffing.com
Cornerstone Service Corp, Inc.  
Booth 202

Cornerstone Service Corp is a consulting firm working exclusively with FQHCs. We provide a turnkey implementation and professional consultation to establish chiropractic departments in community health centers. We provide in-depth analysis of the patient need for chiropractic, specifically tailored to your organization. We recommend best placement for clinics, recruit associate chiropractors, train chiropractic assistants, equip the clinic, provide internal marketing, and ongoing support after implementation. We make sure your program succeeds and flourishes.

Lori-Anne Vogel, 14460 Falls of Neuse Road, Suite 149-341, Raleigh, NC 27614  
Phone: (919) 961-7329  
Email: vogel.lorianne@cservicecorp.com  
http://cservicecorp.com

Curant Health  
Booth 419

Curant Health specializes in providing high-touch support to patients with chronic diseases, which results in improved medication adherence and improved clinical outcomes. We partner with community health centers to reduce staff burden, remove barriers to patient access, and achieve improvements in cost savings. Collaborating with Curant Health can help you manage and grow your 340B, CCM, and ACO programs.

Culver Lyons, 200 Technology Court SE, Smyrna, GA 30082  
Phone: (770) 655-1907  
Email: clyons@curanthealth.com  
www.curanthealth.com

Curative Talent  
Booth 329

Curative is Doximity’s official health care recruiting and staffing firm. We leverage data, technology, and deep industry expertise to intelligently source physician candidates. Our unique algorithm matches the right candidates for the right jobs; leveraging our exclusive relationship with Doximity, we’re able to reach candidates that no one else has access to.

Varun Uttamchandani, 1603 Lyndon B. Johnson Freeway, Suite 700, Dallas, TX 75234  
Phone: (562) 310-2831  
Email: vuttamchandani@doximity.com  
http://curativetalent.com

Department of Health and Human Services - 405(d) Program  
Booth 125

The 405(d) program is a collaborative effort between industry and the federal government to align health care industry security practices in an effort to develop consensus-based guidelines, practices, and methodologies to strengthen the health care and public health (HPH) sector’s cybersecurity posture against cyber threats.

Lisa Munro, 200 Independence Avenue, Washington, DC 20201  
Phone: (202) 961-0823  
Email: lisa.munro@hhs.gov  
http://405d.hhs.gov
THANK YOU

NACHC, for your steadfast partnership and dedication to people and communities in need across the country.

Center for Healthy Aging Clinical Pharmacist Michael V. Baxter meets a patient at Urban Health Plan, Inc. in Bronx, New York. (Donnie Hedden for Direct Relief)
Direct Relief

Direct Relief is a leading nonprofit medical support organization, active in all 50 states and U.S. territories and over 100 countries. It was the first nonprofit to become an Accredited Drug Distributor, by the National Association of Boards of Pharmacy. Direct Relief supports more than 1,600 community health centers, free clinics, public health departments, and other women's health, harm reductions, and social service organizations with donations of medicine, supplies, and cash funding on an ongoing basis and during emergencies.

Katie Lewis, 6100 Wallace Becknell Road, Santa Barbara, CA 93117
Phone: (805) 897-4945 Email: klewis@directrelief.org
www.directrelief.org

DocResponse, Inc.

DocResponse is an all-in-one digital check-in and patient intake solution. Our software provides appointment scheduling, screeners, contactless digital check-in, and telemedicine, all customized to assist FQHCs and Rural Health Clinics. Our medical office software supports FQHCs by providing SDoH screenings and telehealth services, among other solutions, to underserved populations.

Tarek Fahl, 21175 Tomball Parkway, #487, Houston, TX 77070
Phone: (281) 660-0706 Email: tarekfahl@docresponse.com
www.docresponse.com

Doximity

Doximity is the leading digital platform for medical professionals and is ranked the #1 telehealth video conferencing platform in the 2022 Best in KLAS report. Doximity provides its clinical network — over 80% of U.S. physicians across all specialties and practice areas — with digital tools built for medicine, enabling them to collaborate with colleagues, stay up to date with the latest medical news and research, manage their careers, and conduct virtual patient visits.

Lena Vivion, 500 3rd Street, Suite 510, San Francisco, CA 94107
Phone: (602) 617-7903 Email: lvivion@doximity.com
www.doximity.com/telehealth

eClinicalWorks

eClinicalWorks is a privately held leader in health care IT, providing comprehensive electronic health record (EHR) and practice management (PM) solutions to medical professionals worldwide. Our solutions for documentation, Population Health, Patient Engagement, and Revenue Cycle Management help medical professionals improve the quality of care, reduce costs, and meet regulatory requirements.

Sales Sales, 2 Technology Drive, Westborough, MA 01581
Phone: (508) 836-2700 Email: sales@eclinicalworks.com
www.eclinicalworks.com
Since 1968, ECRI has worked to improve care and protect patients from risk by supplying independent and objective guidance and tools. In alignment with this mission, ECRI provides no-cost clinical risk management resources on behalf of the Health Resources and Services Administration (HRSA). These resources for HRSA-funded health centers include sample policies and tools, evidence-based guidance, self-assessment checklists, webinars, CME/CNE education, risk management training, and much more.

Laura Stone, 5200 Butler Pike, Plymouth Meeting, PA 19462
Phone: (215) 915-5993 Email: kuserkl@gmail.com
www.ecri.org

**eMedApps**

eMedApps provides answers to your toughest health IT system challenges with integration, downtime, archiving, data conversion, migration, and cloud hosting for EHR and practice management solutions. We also offer a wide range of NextGen services and products, such as Patient Enrollment Manager, EHR Operations Dashboard, Smart Visit, CareFinity® Live Archive, CareBridge Accuvax Interface, Workflow Optimization, Training, and Upgrades.

Jeanette Kebisek, 1305 Remington Road, Suite P, Schaumburg, IL 60173
Phone: (847) 490-6869 Email: kebisek@emedapps.com
www.emedapps.com

**Engooden Health**

Engooden Health is the only company to offer community health centers scalable, technology-enhanced services for patients living with chronic conditions. Our approach is focused on rising risk patients – a significant population that is often difficult to reach. We are transforming the way care is delivered by providing consistent, trust-based patient engagement between office visits.

Michael Dudley, 320 Congress Street, Floor 3, Boston, MA 02210
Phone: (804) 385-3707 Email: michael.dudley@engooden.com
http://engooden.com

**Envista**

Envista is a global family of more than 30 trusted dental brands, united by a shared purpose: to partner with professionals to improve lives. Envista helps its partners deliver the best possible patient care through industry-leading products, solutions, and technology. Our comprehensive portfolio, including dental implants and treatment options, orthodontics, and digital imaging technologies, covers an estimated 90% of dentists’ clinical needs for diagnosing, treating, and preventing dental conditions as well as improving human smiles!

Ryan Pehanick, 200 S. Kraemer Boulevard, Brea, CA 92821
Phone: (631) 525-3818 Email: ryan.pehanick@envistaco.com
www.envistaco.com
Epion Health

Epion Health understands FQHCs and provides a complete solution to manage patient intake in all settings. Epion software tailors the patient experience to each individual, capturing medical, family and social history, payment, and consent forms. The data is automatically sent to your EMR, allowing you to capture a complete patient record.

- Compliance Reporting
- Household Information Capture (UDS)
- Health Risk Assessments
- Social Determinants of Health
- Wellness Screenings
- Payment Contracts

George Ludlow, 1309 US Highway 22, Suite 201, Lebanon, NJ 08833  
Phone: (973) 452-2054  
Email: gludlow@epionhealth.com  
www.epionhealth.com

Equiscript LLC

We help community health centers and hospitals generate resources and improve patient adherence through 340B home delivery pharmacy programs. Medication Adherence is vitally important for patient care and quality outcomes. Equiscript helps ensure patients have access to the medications they need. With Equiscript, you can give your patients the services that improve medication adherence with a service that is patient-focused and centered around support and outreach.

Vivian Suarez, 1360 Truxtun Avenue, Suite 300, North Charleston, SC  29405  
Phone: (682) 249-3483  
Email: vivian.suarez@equiscript.com  
www.equiscript.com

Feldesman Tucker Leifer Fidell LLP

FTLF has been advising publicly funded grant programs, including health centers, on a range of compliance matters for over 50 years. Our work with federal grantees nationwide provides unique insight into the shifts in legal and compliance-related obstacles and allows us to incorporate emerging trends into our training programs. We train hundreds of health center personnel each year, providing easily digestible information and step-by-step instructions to stay in compliance.

Bethany Spencer, 1129 20th Street, NW., Suite 400, Washington, DC  20036  
Phone: (202) 466-8960  
Email: learning@ftlf.com  
www.ftlf.com
First Nonprofit

First Nonprofit has helped 2,000 organizations across the country, including hundreds of employers providing health care services, save millions of dollars on state unemployment insurance (SUI). Rely on us to reduce, manage, and safeguard your budget from uncertain SUI expenses today! Request a free, no obligation savings evaluation on our website: www.firstnonprofit.com

Cheryl Jones, 1 S. Wacker Drive, Suite 2180, Chicago, IL 60606
Phone: (612) 308-4283
Email: cjones@firstnonprofit.com
www.firstnonprofit.com

Fisher Consulting Group

Our focus is on delivering “Best Practices” and “Total Solutions” to our clients and partners through a range of clinical, systems, billing, and executive consulting services for federally qualified health centers (FQHCs). Services can be individually tailored to assist strategic and operational efficiency planning so that you can use technology to your advantage and simplify the complex. Our sister company, MCC, provides expert service related to FQHC billing services.

Jennifer St Romain, 105 NW Railroad Avenue, #1314, Hammond, LA 70404
Phone: (225) 313-9697
Email: jstromain@fcg-health.com
www.fcg-health.com

FORVIS

You have big plans for your CHC, but navigating the industry’s constant changes is no easy feat. FORVIS has been a leading educator for NACHC and PCAs for more than five years and is authoring NACHC’s forthcoming financial manual for America’s health centers. We can help you prepare for potential changes to grants, payor mix, reimbursement and the 340B Drug Pricing Program.

Jenalee Davidson, 910 E. St. Louis, Springfield, MO 65806
Phone: (417) 865-8701
Email: jdavidson@forvis.com
www.forvis.com

Generated Health

Generated Health improves the health of populations and lowers the work of health care teams by automating care management. Using simple, everyday technology, our proven platform catalyzes self-care and helps patients follow their care plans. Leveraging the use of mobile phones – nearly ubiquitous across populations – health care organizations are able to easily engage patients, change behavior, reduce costs, and improve outcomes.

Susan Woods, 336 High Head Road, Harpswell, ME 04079
Phone: (207) 747-7408
Email: swoods@generatedhealth.com
https://generatedhealth.com
Genoa Healthcare

Genoa Healthcare® is the largest provider of behavioral health pharmacy, medication management, and telepsychiatry services for outpatient clinics in the U.S. We currently operate over 640 pharmacies and 100 telepsychiatry programs. With 20 years of experience, Genoa Healthcare serves nearly one million individuals annually across the United States.

David Theobald, 707 S. Grady Way, Suite 700, Renton, WA 98057
Phone: (917) 765-8125  Email: DTheobald@genoatelepsychiatry.com
www.genoahealthcare.com

Greenway Health

Improving health care through innovation is at the heart of Greenway Health’s work. We provide electronic health record (EHR), practice management, and revenue cycle management solutions that help practices profitably, remain compliant, work more efficiently and improve patient outcomes. Our team of experts serve as trusted advisers, committed to our clients’ success. Greenway works with over 54,000 providers across multiple specialties, which translates into millions of lives touched daily by our solutions.

John Prast, 4301 W. Boy Scout Boulevard, Suite 800, Tampa, FL 33607
Phone: (877) 932-6301  Email: Events@greenwayhealth.com
www.greenwayhealth.com

Health Choice Network

Health Choice Network is a successful nationwide collaboration among health centers and partners providing key business services in managed care, billing support, strategic initiatives, and the latest in health information technology. Serving 2.6 million patients in 9 states, participants can improve patient outcomes through increased efficiencies and more accessible care in underserved and uninsured communities.

Tim Weldon, 9064 NW 13 Terrace, Suite 1100W, Doral, FL 33172
Phone: (305) 599-1015  Email: tweldon@hcnetwork.org
www.hcnetwork.org

HealthMerch

HealthMerch works with Federally Qualified Health Centers and community-based healthcare organizations across the country to design and create impactful, custom promotional products that inform, educate, and engage the communities they serve. We strive to create healthier communities through the products and services we offer, and the messages we help promote. We do this with exceptional knowledge, creativity, and teamwork, because we are passionate about connecting health and community.

Benjamin Sherman, 2103 Coral Way, Suite 304, Miami, FL 33145
Phone: (212) 203-9209  Email: benjamin@healthmerch.com
http://HealthMerch.com

CHI Conference Program

sponsored by

NACHC 2022 Community Health Institute (CHI) & EXPO
Clean up your email box, remove all those newsletters, stop the long email threads, healthpod: your FQHC communication solution! Designed to streamline the way FQHC community members access and share information, healthpod facilitates centralized, real-time conversation between FQHC community members across the country. In this space, healthpod members can:

- Ask relevant industry questions in a centralized discussion forum
- Directly message other users or create group conversations
- Connect with fellow PCA members by joining state and regional PCA pods

Alexandra Knettel, 316 N. Rossmore Avenue, Suite 505, Los Angeles, CA 90004
Phone: (320) 4761-8342 Email: contact@healthpod.com
www.gfahealth.com

HealthTrackRx is the nation’s leading PCR laboratory that sets the pace for industry-leading infectious disease laboratory operations through unparalleled turnaround time, yielding insights that mobilize accurate clinical decisions.

Tina Fernandez, 1500 I-35W, Denton, TX 76207
Phone: (843) 480-8503 Email: tina.fernandez@healthtrackrx.com
www.healthtrackrx.com

HealthyMD is a nationwide digital telemedicine platform with a revolutionary health care solution for community health centers. Now, covered entities have a unique opportunity to reach more and treat more™ specialty patients. By becoming a HealthyMD partner, you will get access to more specialty patients through our digital platform. This means you can grow a fully compliant 340B program while eliminating the paperwork and removing the burden of limited resources. Visit Booth 323 to get started.

Samantha Possert, 3800 Inverrary Boulevard, Suite 109, Ft Lauderdale, FL 33319
Phone: (813) 502-7089 Email: Samantha.possert@healthymd.com
http://healthymd.com

The Hilb Group is a national insurance broker offering a wide portfolio of business, personal, and employee benefits products. Our specialty programs include FTCA Gap Medical Malpractice, which has offered an insurance solution to numerous FQHCs across the country. Our collaboration with top insurers allows us to offer you a wide range of high-quality choices to meet your organization’s growing needs. Come grow and make a difference with our team.

Kelly Bolton, 973 Iyannough Road, PO Box 1990, Hyannis, MA 02601
Phone: (508) 957-4247 Email: kbolton@hilbgroup.com
www.hilbgroup.com
Burnout among the health center workforce can negatively affect the quality of patient care and workforce retention. COVID-19, along with other recent public health crises, has made understanding the factors that affect the health center workforce’s well-being, satisfaction, and burnout increasingly important. BPHC’s Workforce Well-being Initiative will examine the factors that affect workforce well-being through the guidance of the Health Center Workforce Well-being Survey, distribution of evidence-based practices promoting workforce well-being, and targeted technical assistance.

Natalie Truesdell, 44 Farnsworth Street, Boston, MA 02210
Phone: (617) 458-1314 Email: natalie_truesdell@jsi.com
www.jsi.com

Hudson Headwaters 340B
Booth 803
Hudson Headwaters 340B provides third-party administration, auditing services, and consulting to covered entities nationwide participating in the 340B program. Distinguished as the only third-party administrator wholly owned by a covered entity (FQHC), accompanied by twenty years of contract pharmacy management experience, Hudson Headwaters 340B understands how vital your 340B program is to delivering health care access to those who need it most.

Kimberly Barron, PO Box 896, 7th Floor, Suite 2, Glens Falls, NY 12801
Phone: (518) 831-5901 Email: kbarron@hudson340b.com
www.hudson340b.com

Humana Healthy Horizons
Booth 331
Humana Healthy Horizons is more than a health plan. We’re human care. With nearly one million members across six states: Florida, Illinois, Kentucky, Ohio, South Carolina, and Wisconsin, Humana Healthy Horizons focuses on helping people achieve their best health. Together with state governments, providers, and community-based organizations, we address social determinants, drive better outcomes, and advance public health.

Andrea Verplaetse, 500 West Main Street, Louisville, KY 40202
Phone: (309) 423-2032 Email: AVerplaetse@humana.com
www.humana.com/inyourcommunity

i2i Population Health
Booth 437
With 20+ years’ experience, spanning 37 states (30 million lives), i2i is the nation’s largest PHM company serving the underserved. The i2i platform powers an advanced data integration and aggregation engine, publishing normalized clinical and administrative data through quality management and care coordination applications. Improving outcomes through better quality performance is a core competency of i2i. The results are demonstrative through an expansive client base in FQHC, community hospital, managed care health plan, and government markets.

Bill Keyes, 377 Riverside Drive, Suite 300, Franklin, TN 37064
Phone: (727) 403-3172 Email: bill.keyes@i2ipophealth.com
www.i2ipophealth.com
InDxLogic

InDxLogic serves many CHCs and FQHCs with our automated document management software and services. We simplify document management. InDxLogic is fast, accurate, and affordable. Upon receiving a patient's document, wouldn't it be nice if it was indexed to the chart, the order was closed or tagged, and the result was captured? If it was a potential duplicate, it was flagged. All without human intervention. With InDxLogic you can!

Michael Pendleton, 14131 Midway Road, Suite 1120, Addison, TX 75001
Phone: (314) 814-5455 Email: mpendleton@indxlogic.com
www indxlogic.com

innovaTel Telepsychiatry

innovaTel Telepsychiatry is a clinician owned and operated telepsychiatry provider that has a team of experienced psychiatrists, psychiatric nurse practitioners, and licensed clinical social workers that seamlessly integrate into community-based organizations. With community mental health center roots, innovaTel was founded to help organizations increase access to care.

Reagan Brown, 3939 W. Ridge Road, A#100, Erie, PA 16506
Phone: (866) 492-7597 Email: reagen.brown@innovatel.com
www.innovatel.com

InteCare, Inc.

InteCare is a nonprofit administrative service organization specializing in provider enrollment and credentialing with all payers, Medicaid, Medicare, and commercial plans specifically for FQHCs and CMHCs. Our credentialing and enrollment team will act as your credentialing department and maximize your revenue cycle management. Visit our website at www.intecare.org to learn more.

Jesse Clasen, 8604 Allisonville Road, Suite 325, Indianapolis, IN 46250
Phone: (317) 237-5770 Email: marketing@intecare.org
www.intecare.org

Integrative Health Centers

IHC provides specialized health care services to individuals and communities in need using a unique partnership model that improves access, coordination, and continuity of care. IHC partners with health care clinics to offer their patients psychiatric, addiction medicine, and behavioral health care services via in-person and telehealth visits. This unique partnership model improves access, coordination, and continuity of care for patients and partners while creating an additional revenue stream for the partner site.

Drew Geissinger, 3022 Vanderbilt Place, Nashville, TN 37212
Phone: (908) 528-1883 Email: drew.geissinger@ihcnashville.com
www.integrativehealthcenterstennessee.com
**InteliChart**

At InteliChart, perfecting the patient experience is not a secondary effort for us – it’s our exclusive focus. Our Healthy Outcomes® patient engagement platform has multiple solutions - Patient Portal, Patient Intake, Patient Notify, Patient Survey, Patient Schedule, Patient Activate, Patient eHealth, and Family Portal - that work in unison to help providers stay connected to patients with proactive, personal engagement that strengthens their brand, generates patient loyalty, streamlines workflows, and yields better patient outcomes.

Claudia Gaitan, 11035 Golf Links Drive, #77498, Charlotte, NC 28277  
Phone: (704) 337-0661  
Email: hello@intelichart.com  
www.intelichart.com

**Iris Telehealth**

Iris Telehealth is a leading provider of telepsychiatry services for community mental health centers, community health centers, hospitals, and health systems across the U.S. We strive to deliver clinically-sound and financially-sustainable telepsychiatry in order to help our partners meet their behavioral health goals and save their communities.

Kylee Bunck, 114 W 7th Street, Suite 900, Austin, TX 78701  
Phone: (888) 285-2269  
Email: info@iristelehealth.com  
www.iristelehealth.com

**Jackson Physician Search**

Jackson Physician Search specializes in permanent recruitment of physicians and advanced practice providers to hospitals and health systems across the United States. The company is recognized for its track record of results built on their clients’ trust in the skills of their team and the transparency of their process. As one of the Best Places to Work in Healthcare, Jackson Physician Search attracts and retains the most talented and motivated recruitment professionals in the industry.

Robin Marquis, 2655 Northwinds Parkway, Alpharetta, GA 30009  
Phone: (678) 501-2437  
Email: rmarquis@jacksonphysiciansearch.com  
www.jacksonphysiciansearch.com

**JSI Research & Training Institute, Inc.**

JSI is a public health consulting and research organization dedicated to improving the health of individuals and communities in the United States and throughout the world. We partner with clients to develop flexible, innovative approaches that solve complex public health problems and advance health equity.

Natalie Truesdell, 44 Farnsworth Street, Boston, MA 02210  
Phone: (617) 458-1314  
Email: natalie_truesdell@jsi.com  
www.jsi.com
Khora Health Solutions  
Booth 200

Khora Health Solutions creates access to specialty physician care for underserved and remote patient populations by leveraging technology that enhances clinical outcomes through our unique, integrated delivery model and use of telehealth. Our goal is to ensure that patients with access issues receive the specialty treatments that they require to improve their quality of life.

Vladimir Tikhtman, 116 Spring Hollow Lane, Cary, NC 27518  
Phone: (312) 497-5519  
Email: vlad.tikhtman@tangorxsolutions.com  
www.khorasolutions.com

Labcorp  
Booth 330

Labcorp (NYSE: LH) is a leading global life sciences company that provides vital information to help doctors, hospitals, pharmaceutical companies, researchers, and patients make clear and confident decisions. Through our unparalleled diagnostics and drug development capabilities, we provide insights and accelerate innovations to improve health and improve lives. With more than 70,000 employees, we serve clients in more than 100 countries. Learn more about Labcorp at www.Labcorp.com, or follow us on LinkedIn and Twitter @Labcorp.

Rhonda Howard, 531 S. Spring Street, Burlington, NC 27215  
Phone: (336) 690-8390  
Email: Howarr2@LabCorp.com  
www.labcorp.com

Leading Healthy Futures  
Booth 1210

Leading Healthy Futures (LHF) helps health centers, health departments, and other nonprofits get the strategic clarity and grant support to fulfill their missions. Services include grant writing, strategic planning, federal submissions, and needs assessments. Whether your organization needs a better understanding of its community, more consensus around strategic direction, or just reduced burden on staff to get all your HRSA grants and submissions done, LHF is here to help boost your capacity and elevate your work.

Rachel Sacks, 1343 W. Irving Park Road, #13196, Chicago, IL 60613  
Phone: (708) 927-0538  
Email: rachel@leadinghealthyfutures.com  
www.leadinghealthyfutures.com

MAVEN Project  
Booth 1204

MAVEN Project leverages telehealth technology and a corps of expert physician volunteers to help eliminate barriers to high-quality, specialty care. We partner with FQHCs to connect frontline providers with our network of volunteers for medical consultations, education, and mentoring. Patients gain access to specialty care while providers gain the confidence to treat complex patients and can apply knowledge gained to future patient encounters.

Timi Schrumpf, P.O. Box 156781, San Francisco, CA 94115  
Phone: (617) 641-9743  
Email: tschrumpf@mavenproject.org  
www.mavenproject.org
Maxor 340B  

Maxor is a comprehensive 340B and pharmacy management partner that delivers transparency, simplicity and value, so covered entities can save time, reduce costs, and realize the full potential of their pharmacy programs. From single services to complete solutions, we leverage our deep pharmacy expertise to consistently maximize value for health care organizations, their patients and communities.

Krista Scanlon, 320 South Polk, Suite 100, Amarillo, TX 79101
Phone: (206) 280-3349  
Email: klscanlon@maxor.com

www.maxor.com/maxor340b

---

McKesson  

McKesson is a proud supporter of community health centers. Bringing you more than 350,000 products you need, when you need them. We offer tools that help you manage costs and enhance patient care-- all while providing insights and expertise to guide you through the changing world of health care. We deliver the right products and the right solutions to address today's challenges, while preparing for tomorrow. We look forward to seeing you at CHI!

Kimberly Norris, 9954 Maryland Drive, Richmond, VA 23233
Phone: (804) 264-7750  
Email: kimberly.norris@McKesson.com

https://mms.mckesson.com/content/customers-we-serve/community-health-centers

---

Med Tech Solutions  

Med Tech Solutions (MTS) creates technology systems that work the way healthcare practices work. Our Practice-Centered Care™ services are supported by dedicated IT Care Teams to ensure technology systems support essential clinical workflows and strategic business plans. Provider organizations and networks can count on a secure, reliable IT infrastructure, optimized clinical and business applications, and full end-user support so they can focus on patient care. MTS serves thousands of healthcare practices nationwide.

Mike Spencer, 24307 Magic Mountain Parkway, #76, Valencia, CA 91355
Phone: (314) 791-9089  
Email: mspencer@medtechsolutions.com

www.medtechsolutions.com

---

Medcor Group, Inc.  

The Medcor Group Inc dba Medcor Revenue Services is a full-service FQHC Revenue Cycle Management company. Medcor is a nationally recognized leader in this market space with a successful track record of providing professional, measurable results that lead to enhanced revenue, lower AR, and better processes. Come talk to us today for a better billing solution.

Jonathan Gerber, 725 W. Town and Country Road, Suite 300, Orange, CA 92868
Phone: (714) 221-8511  
Email: jon@medcorinc.com

www.medcorinc.com
Cross Country Workforce Solutions Group believes every community should have access to high-quality, comprehensive healthcare.

We offer a full spectrum of innovative human resource and talent management solutions that are designed to address the unique challenges facing FQHCs and CHCs. We are mission driven, helping to bridge the gap between underserved communities and quality staff.

Our full suite of service offerings includes:
• Contingent workforce management
• Recruitment process outsourcing (RPO)
• Consulting services
• Per-diem pool management
• Retained search
• Interdisciplinary team (IDT) float pool management
• Dedicated onsite team
• Clinical and non-clinical staffing
• Provider recruitment and advanced practitioners
• Joint Commission certified

To learn more, contact:
Jesse Ibarra
RVP Client Strategy
jibarra@wsgcorp.com
323.646.0772

workforcesolutionsgroup.com
Medicus IT  
Booth 223

Medicus IT goes beyond traditional IT to help health care organizations run, grow, and transform their operations by leveraging technology to optimize patient care. As one of the nation’s top health care IT providers, our teams serve more than 5,000 providers, with 34,000 users in over 1,200 locations. Together, we drive health care forward.

Kerry Goble, 100 North Point Center East, Suite 125, Alpharetta, GA 30022  
Phone: (201) 937-0216  
Email: kgoble@medicusit.com  
http://MedicusIT.com

Medline Industries, LP  
Booth 807

Medline is a global manufacturer and distributor of more than 350,000 health care products, with sales over $20 billion and a team of specialists solely dedicated to community health. Managing a community health center is more challenging than ever, and we understand what you need to succeed: a hands-on medical supplies partner who shares your compassion for providing affordable and accessible care for your community.

Laura Schmidt, Three Lakes Drive, Northfield, IL 60093  
Phone: (847) 643-3585  
Email: lschmidt@medline.com  
www.medline.com

MedTrainer Inc.  
Booth 1216

MedTrainer is the all-in-one health care compliance software that helps you stay on top of all the requirements specific to your organization. Our three core products are an all-inclusive suite of tools that are cloud-based and easy to manage, so you can stay focused on your top priority-- your patients. Whether you need learning, compliance, or credentialing, we’ve got you covered. One login, one solution.

Jennifer Fuller, 555 Cajon Street, Suite A, Redlands, CA 92373  
Phone: (727) 482-2184  
Email: jennifer.fuller@medtrainer.com  
www.medtrainer.com

Merino Computer Concepts  
Booth 229

Merino Computer Concepts, Inc. (MCC) provides CHCs across the country with 24/7 live helpdesk support, 24/7 proactive monitoring/remediation, as well as IT infrastructure design and deployment services for on-premise and cloud environments. MCC also provides a wide array of security services including security risk assessments, policy, and procedure review for compliance with relevant governing bodies, security technologies and services for edge, endpoint, cloud, and everything in-between.

Joshua Handrich, 1822 W. Kettleman Lane, Suite 4, Lodi, CA 95242  
Phone: (414) 477-3922  
Email: jhandrich@mccpros.com  
http://mccpros.com
Midmark Corporation

Midmark helps physicians and care teams deliver exceptional patient care with better equipment, smarter workflows, and integrated technology. We offer full lines of exam and procedure chairs, workstations, cabinetry, instrument processing, diagnostic instruments and digital diagnostic solutions as well as location and workflow automation, state-of-the-art software, real-time locating systems (RTLS) technology, and expert consulting services.

Mark Fisher, 60 Vista Drive, Versailles, OH  45380
Phone: (800) 643-6275 Email: mfisher@midmark.com
www.midmark.com

MIP Fund Accounting by Community Brands

MIP Fund Accounting® is the nation’s leading cloud-based, SaaS fund accounting from Community Brands. We’ve helped associations, nonprofits, K-12 schools, and government entities better achieve their missions for more than 30 years. And, over $1 billion is raised each year using software from Community Brands. MIP provides complete financial oversight and helps organizations improve financial decision-making, engage with donors, and operate more efficiently.

Miguel Montesinos, 10800 Pecan Park Boulevard, #400, Austin, TX  78750
Phone: (800) 811-0961 Email: mip@communitybrands.com
www.mip.com

NACHC

The National Association of Community Health Centers (NACHC) is the leading membership organization representing the nation’s network of community-based health centers. Through NACHC, health centers have direct access to benefits and services tailored specifically to their needs and unique environments. Stop by our booth to learn more about NACHC and discover some of our new and exciting benefits, products, programs, and services.

Maurice Denis, 7501 Wisconsin Avenue, Suite 1100W, Bethesda, MD  20814
Phone: (301) 347-0400 Email: mdenis@nachc.org
www.nachc.org

National Cooperative Bank

National Cooperative Bank (NCB) has over 40 years of experience serving the capital needs of health care, senior living, and aging services throughout the United States. NCB possesses the expertise to tailor transactions to meet its client’s short- and long-term strategic objectives and is always seeking new innovations in long-term care. Complementing this financing capability, NCB provides a full suite of depository and cash management services.

Bob Montanari, 2011 Crystal Drive, Suite 800, Arlington, VA  22202
Phone: (202) 436-1658 Email: bmontanari@ncb.coop
www.ncb.coop
National LGBTQIA+ Health Education Center  
Booth 909

The National LGBTQIA+ Health Education Center provides educational programs, resources, and consultation to health care organizations with the goal of optimizing quality, cost-effective health care for lesbian, gay, bisexual, transgender, queer, intersex, asexual, and all sexual and gender minority (LGBTQIA+) people.

Sarah Mitnick, 1340 Boylston Street, Boston, MA 02215  
Phone: (857) 259-1722  
Email: smitnick@fenwayhealth.org  
www.lgbtqiahealtheducation.org

Nationwide Financial  
Booth 112

Nationwide® is a Fortune 100 financial services company and leader in employee-sponsored retirement plans. We provide extraordinary care to over 33,000 plans, including 2,500+ health care clients. We understand the unique challenges of plan sponsors in the health care sector and can partner to help your employees retire with confidence. We offer high-touch service, simple, interactive tools and one-to-one guidance that create effortless, personal, and reassuring experiences for plan sponsors and participants. Learn more at Nationwide.com/retirementplans.

Steve Ebert, 10 W. Nationwide Boulevard, Columbus, OH 43215  
Phone: (614) 595-2074  
Email: eberts1@nationwide.com  
http://Nationwide.com/retirementplans

Neenan Archistruction  
Booth 324

Neenan Archistruction is an integrated design-build firm that utilizes their extensive experience and knowledge of CHCs for the planning, design, and construction of exceptional community health center facilities. Over the last 20 years, Neenan has completed more than 35 CHC clinics across the nation.

Dulcye Field, 201 W. 48th Avenue, Kennewick, WA 99337  
Phone: (970) 966-5701  
Email: dulcye.field@neenan.com  
www.neenan.com

NextGen Healthcare, Inc.  
Booth 812

The NextGen Healthcare community health solution enables comprehensive, high-quality community care with a complete view of patient health—all in one database—for physical, dental, behavioral health, pediatrics, women's health, chiropractic, physical, occupational, and speech therapy, with robust revenue cycle and value-based reimbursement. Our wide range of solutions and services elevate provider experience, engage patients, improve financial stability, manage risk reimbursement models, and promote interoperability. For more information, visit www.nextgen.com/fqhc.

Shelby Smotherman, 3525 Piedmont Road, NE, Building 6, Suite 700, Atlanta, GA 30305  
Phone: (855) 510-6398  
Email: ssmotherman@nextgen.com  
www.nextgen.com
NIH All of Us Research Program (MITRE)  Booth 130

All of Us is creating the largest and most diverse research database of its kind. By looking for patterns in all of the health information provided by a million or more people, researchers will learn more about what affects people's health. This research could drive insights into the personalized medicine that might lead to future medical breakthroughs.

Derek Inokuchi, 7515 Colshire Drive, McLean, VA 22102
Phone: (844) 842-2855  Email: help@joinallofus.org
www.joinallofus.org

NIMAA/ConferMED  Booth 1112

The National Institute for Medical Assistant Advancement (NIMAA) and ConferMED are long-standing affiliates of the Weitzman Institute/CHCI. Created by community health centers, NIMAA is an accredited, nonprofit education institute that trains medical assistants to work effectively in today's high-performing primary care settings. Developed by practicing providers, ConferMED is a national network of specialists providing eConsults and other telehealth services to primary care providers across the country focused on advancing health equity to all.

Lori Nichols, 1525 Raleigh Street, Denver, CO 80204
Phone: (475) 471-4811  Email: lori.nichols@nimaa.edu
www.nimaa.edu

Nonstop Administration and Insurance Services, Inc.  Booth 607

Through NACHC’s Value in Benefits (ViB) program, Nonstop Administration and Insurance Services, Inc. is proudly changing the way health centers and their employees access health care with our partially self-funded health insurance program, Nonstop Health. Nonstop Health decreases the annual costs of health care for community health centers while reducing or eliminating copays, deductibles, and coinsurance. Our mission is to ensure your CHC’s growth and sustainability-- starting with the health and well-being of your employees.

Jody Schreffler, 1800 Sutter Street, Suite 730, Concord, CA 94520
Phone: (877) 626-6057  Email: jschreffler@nonstophealth.com
www.nonstophealth.com

NYU Langone Dental Medicine  Booth 1113

NYU Langone Dental Medicine is the largest postdoctoral residency program in the world offering 7 ADA-CODA-approved programs, AEGD, GPR, Dental Anesthesiology, Pediatric Dentistry, and Endodontics, in 30 U.S. states and the Caribbean. We train the next generation of dental professionals by providing technologically advanced, culturally competent, patient-centered dental education while delivering exceptional oral health care to the world’s neediest citizens.

Eric Malone, 5800 3rd Avenue, 3rd Floor, Brooklyn, NY 11220
Phone: (239) 851-6331  Email: eric.malone@nyulangone.org
www.nyulangonedental.org/
ObjectiveHealth  

ObjectiveHealth is a leading integrated research provider partnering with physicians and health care organizations to establish advanced infrastructure for research programs. Utilizing proprietary technology, processes and trained on-site personnel, ObjectiveHealth delivers significant advances in the conduct of clinical research, benefiting clients and partners while providing broader care options for patients.

Lauren Portice, 341 Cool Springs Boulevard, Suite 450, Franklin, TN 37067  
Phone: (615) 502-4310  
Email: lauren.portice@objective.health  
www.objective.health

OCHIN  

OCHIN is a nonprofit leader in equitable health care innovation and a trusted partner to a growing national provider network. With the largest collection of community health data in the country and more than two decades of practice-based research and solutions expertise, OCHIN provides the clinical insights and tailored technologies needed to expand patient access, connect and augment care teams, and improve the health of underserved communities. Learn more at www.ochin.org.

Kim Klupenger, PO Box 5426, Portland, OR 97228  
Phone: (503) 781-7929  
Email: klupengerk@ochin.org  
https://ochin.org

Omnicell  

Since 1992, Omnicell has been committed to transforming the pharmacy care delivery model to dramatically improve outcomes and lower costs. Our intelligent infrastructure of connected systems supports operational efficiency and data visibility that is making pharmacy care safer and smarter, allowing pharmacists and clinicians to focus on higher-value, care-focused tasks. Omnicell’s expanded portfolio of 340B and specialty pharmacy services are helping hospitals and health systems to optimize the cost savings associated with the 340B program.

Michelle Sexton, 1620 W. Northwest Highway, Suite 100, Grapevine, TX 76051  
Phone: (817) 600-2886  
Email: Michelle.sexton@omnicell.com  
www.omnicell.com

Optomed USA  

Optomed is a medtech company and leading provider of handheld fundus cameras globally. Optomed offers both handheld and desktop fundus cameras with the aim to boost efficiencies within your organization. Optomed is affordably simplifying the diagnostic process of blinding eye diseases and assisting in detecting visual disorders.

David Frasch, 11675 Great Oaks Way, Suite 110, Alpharetta, GA 30022  
Phone: (844) 474-4481  
Email: info.us@optomed.com  
www.optomed.com/us
Organon  

What is our vision? A better and healthier every day for every woman. It is our North Star for who we are striving to become—a global health care company focused on making a world of difference in women’s health every day. It’s what inspires us to push past the limits of today to provide a healthier future for women and also a healthier future for their families and their communities around the world.

Shelley Padgham, 1180 Church Road, Landale, PA 19446
Phone: 1-714-308-3156  
Email: shelley.padgham@organon.com
www.organon.com

OSIS

OSIS is a nonprofit technology services organization dedicated to providing expert NextGen Healthcare technology assistance exclusively to community health centers around the country.

Nicole Miller, 8790 Governors Hill Drive, Suite 202, Cincinnati, OH 45249
Phone: (513) 707-1658  
Email: Nicole.Miller@osisonline.net
www.osisonline.net

Pacific Companies

Pacific Companies, a NACHC Corporate Member, is a permanent and locums recruiting company. Pacific Companies was founded over twenty years ago on the simple principles of customer service, value, and results. Pacific Companies has proven its effectiveness and commitment to each of these underlying principles while serving FQHC facilities, nationwide, in recruiting physicians, dentists, behavioral health providers, and APPs. Pacific Companies exists to create raving fans by delivering on our promise.

Harold Livingston, 75 Enterprise, Suite 220, Aliso Viejo, CA 92656
Phone: (214) 205-2299  
Email: hlivingston@pacificcompanies.com
www.pacificcompanies.com

Patterson Dental

Patterson offers the products, technologies, and services needed to grow a productive, modern practice, and keep it running smoothly. Our customers can invest in their practices knowing they are supported by the expertise of the industry’s most responsive sales, service, and support teams. We make it easy to do business and our unwavering customer focus provides the confidence that we will be there when and how our customers need us.

Chris Babett, 1031 Mendota Heights Road, Saint Paul, MN 55120
Phone: (610) 859-2316  
Email: chris.babettpattersondental.com
www.pattersondental.com
Pfizer, Inc.  

Pfizer RxPathways connects eligible patients to assistance programs that offer insurance support, co-pay assistance, and medicines for free or at a savings. For more than 30 years, Pfizer has empowered patients in need with assistance and information, so they can get access to the Pfizer medicines prescribed by their doctor. To learn more, visit www.PfizerRxPathways.com to use our Program Finder, or call one of our Medicine Access Counselors today at 1-844-989-PATH (7284).

Yartish Bullock, 235 East 42nd Street, New York, NY 10017
Phone: (347) 896-3480 Email: Yartish.Bullock@pfizer.com
www.PfizerRxPathways.com

PharmD on Demand  

PharmD on Demand specializes in pharmacy management, remote after-hours pharmacy, 340B management, and retail pharmacy solutions. PharmD on Demand provides pharmacy solutions for hospitals, community health centers, and other health care entities seeking to provide excellent value-based patient care. Our team has helped numerous entities open and continually manage health care organization-based retail pharmacies. PharmD on Demand is a Pharmacy Services Company with national scope based in Watkinsville, GA.

Robert Murry, 1971 Hog Mountain Road, Suite 200, Watkinsville, GA 30677
Phone: (706) 715-3417 Email: murryr@pharmdondemand.com
www.pharmdondemand.com

Phreesia  

Phreesia gives health care organizations a suite of robust applications to manage the patient intake process. Our innovative SaaS platform engages patients in their care and provides a modern, consistent experience, while enabling health care organizations to optimize their staffing, boost profitability, and enhance clinical care. To learn how Phreesia can give you the capacity for more, visit phreesia.com.

Calla Starr, 434 Fayetteville Street, Suite 1400, Raleigh, NC 27601
Phone: (336) 471-5039 Email: cstarr@phreesia.com
www.phreesia.com

PointCare  

PointCare is a breakthrough coverage management platform for enrollment teams, allowing them to accurately qualify, enroll, and manage their patient's coverage. Accurate qualifications lead to more approvals and more covered visits, resulting in more revenue. Our data shows that when you qualify patients using PointCare's web-based platform, approval rates increase 53%. Identify reimbursement opportunities and improve patient experience with PointCare!

Alex Richmond, 1212 Broadway Plaza, Suite 2100, Walnut Creek, CA 94596
Phone: (925) 451-9981 Email: arichmond@pointcare.com
www.pointcare.com
Ponaman Healthcare Consulting • Booth 111

Since 2001, Ponaman Healthcare Consulting has been providing 340B audit and consulting services to safety-net healthcare organizations. Ponaman has supported clients through more than 115 HRSA audits, and we leverage this knowledge to ensure program compliance while maximizing the value of 340B for covered entities. Ponaman collaborates and supports clients across the country with services that include HRSA audit support, external 340B independent audits, compliance, and monitoring, implementation support, and other customized 340B services as requested by clients.

Scott Ponaman, 2999 N. 44th Street, Suite 450, Phoenix, AZ 85018
Phone: 480) 421-9965 Email: info@ponamanhc.com
http://ponaman.com

POS Professional Office Services, Inc. • Booth 506

Using data collected from more than 8,000 health care leaders, POS helps to improve practice profitability. Simplifying patient payments through clear communication and easy-to-use technology allows patients to focus on their care. Reach out to learn how health care entities streamline payment plans, automate past due balances and eliminate paper statements, all well as provide better care for their patients.

Travis Heimbuch, 2757 Burton Avenue, Waterloo, IA 50703
Phone: (319) 235-6777 Email: theimbuch@poscorp.com
www.poscorp.com

Practice Management • Booth 1103

Practice Management provides nationwide revenue cycle services for Federally Qualified Health Centers. Our methodical approach focuses on improving revenue through ongoing identification of opportunities and obstacles. Practice Management can help keep you on the path to steady and improved cash flow.

Vera Loftin, 300 N Martingale Road, Suite 150, Schaumburg, IL 60173
Phone: (847) 385-0660 Email: vloftin@maximizedrevenue.com
www.maximizedrevenue.com

PracticeMatch • Booth 110

PracticeMatch provides a complete set of tools for sourcing, recruiting, and retaining quality physicians. Our tools include the most accurate physician databases available, candidate and process-tracking systems, and a trusted online job board. We offer different job posting solutions to match your recruitment needs. Our job board allows clients to post their open jobs and include information like photos, videos, hyperlinks, and unlimited text descriptions.

Crystal Carter, 600 Emerson Road, Suite 450, Creve Coeur, MO 63141
Phone: (314) 274-3015 Email: ccarter@practicematch.com
www.practicematch.com
Primary Care Development Corporation  

Booth 302

Quality primary care is transformational and a cornerstone of healthy, thriving communities. As a national, U.S. Treasury-certified community development financial institution (CDFI), PCDC catalyzes excellence in primary care through strategic community investment, capacity building, and policy initiatives, with the goal of achieving health equity in the communities it serves.

Jennifer Lyons, 45 Broadway, Suite 530, New York, NY 10006
Phone: (212) 437-3916  
Email: jlyons@pcdc.org
www.pcdc.org

Quest Diagnostics  

Booth 1014

Quest Diagnostics empowers people to take action to improve health outcomes. Derived from the world’s largest database of clinical lab results, our diagnostic insights reveal new avenues to identify and treat disease, inspire healthy behaviors and improve health care management. We serve half of the physicians and hospitals in the United States.

Kateri Yen, 500 Plaza Drive, Secaucus, NJ 07094
Phone: (925) 519-0013  
Email: Kateri.B.Yen@questdiagnostics.com
www.questdiagnostics.com

Quidel Corporation  

Booth 601

Quidel Corporation (Nasdaq: QDEL) is a leading manufacturer of diagnostic solutions at the point of care, delivering a continuum of rapid testing technologies that further improve the quality of health care throughout the globe. Quidel’s mission is to provide patients with immediate and frequent access to highly accurate, affordable testing for the good of our families, our communities, and the world.

Calvin Finley, 9975 Summers Ridge Road, San Diego, CA 92121
Phone: (303) 522-7267  
Email: cfinley@quidel.com
www.quidel.com

R Systems  

Booth 332

Keep total control of your revenue cycle, eliminate billing errors, and streamline your cash flow through the utilization of robotic process automation, artificial intelligence, and machine learning. FQHC/CHCs benefit by working with R Systems due to our flexibility to start small and scale up with any size FQHC. We will work with your existing EMR software, your existing staff, our own highly trained back-end billing staff, and/or any combination in between.

Damian Clinton, 5000 Windplay Drive, Suite 5, El Dorado Hills, CA 95762
Phone: (415) 672-2143  
Email: damian.clinton@rsystems.com
www.rsystems.com
R&S Northeast LLC

R&S is committed to providing the best supply chain option, whether it is primary or secondary, for community health centers to offer consistency in care and to meet their 340B and non-340B pharmaceutical and medical supplies needs. R&S Northeast can also meet our customer’s Unit Dose HIV/AIDS and diabetes medication needs.

Joanne Collison, 8407 Austin Tracy Road, Fountain Run, KY 42133
Phone: (800) 626-0208 Email: jcollison@rsnortheast.com
www.rsnortheast.com

Raza Development Fund

RDF is the largest Latino, nonprofit Community Development Financial Institution (CDFI) in the country and a support organization to UnidosUS. Our mission is to create financial solutions focused on increasing education, childcare, affordable housing and health care projects for Latino and underserved families across the country. RDF works in partnership with community health care facilities to help reduce racial disparities in access to critical community health resources, including affordable primary, dental, and behavioral care.

Sima Thakkar, 410 E. Southern Avenue, Phoenix, AZ 85040
Phone: (602) 448-0991 Email: sthakkar@razafund.org
www.razafund.org

Your First STOP for Rural Health INFORMATION

info@ruralhealthinfo.org

All RHIhub services are free of charge!
Rejuvenation

Rejuvenation is a leading supplier of FDA devices that works with medical professionals all over the United States.

Debbie Rasmussen, 2700 S. Las Vegas Boulevard, 904, Las Vegas, NV  89109
Phone: (702) 883-0938  Email: Rejuvenation3355@gmail.com
https://rltmed.com

Relevant

Relevant provides a data, reporting, and population health platform for health centers that turns EHR and other data into insights into clinical quality and utilization trends, financials, and more. Our tools are paired with expert services backed by decades of collective experience working with FQHCs. Relevant is used by scores of health centers nationwide, including 3 HIMSS Community Health Davies Award winners. Come say hi.

Allison Kean, 11 Park Place, Floor 3, New York, NY  10007
Phone: (212) 220-3807  Email: allison@relevant.healthcare
https://relevant.healthcare

Relias

Relias specializes in education solutions and software for health care and human service organizations. We help you get better at maintaining compliance, developing staff, and promoting consistent, high-quality care.

Jimmy Martin, 1010 Sync Street, Suite 100, Morrisville, NC  27560
Phone: (919) 655-1827  Email: jmartin@relias.com
www.relias.com

Rural Health Research Gateway

The Rural Health Research Gateway provides easy and timely access to research conducted by the Rural Health Research Centers, funded by the Federal Office of Rural Health Policy. Gateway efficiently puts new findings and information in the hands of our subscribers, including policymakers, educators, public health employees, hospital staff, and more. Subscribe to Gateway’s Research Alerts to be notified when new rural-oriented health research is published.

Per Ostmo, University of North Dakota, 1301 N. Columbia Road, Stop 9037, Grand Forks, ND  58202
Phone: (701) 777-6522  Email: per.ostmo@und.edu
www.ruralhealthresearch.org
RxStrategies, Inc.  
Booth 1015

RxStrategies is the clear choice of organizations seeking robust analytics, high-touch service, maximum savings and unwavering 340B program compliance. Our simple, all-inclusive fee ensures more of the 340B savings remain with the covered entity. Our audit-proven eligibility matching algorithm, powerful analytics and mixed-use platform provide users with robust and insightful visibility into their 340B program to remain compliant. Let’s connect! Schedule a platform demo by visiting: rxstrategies.com.

Rhodie Smith, 1900 Glades Road, 350, Boca Raton, FL 30343
Phone: (561) 910-5164    Email: rsmith@rxstrategies.com
www.rxstrategies.com

Sage Intacct  
Booth 417

Sage Intacct is the AICPA’s preferred provider of cloud financial applications. Specializing in helping nonprofits of all types, Sage Intacct’s modern solution and open APIs streamline grant, fund, project, and donor accounting – while delivering real-time visibility into the metrics that matter. At Sage Intacct, we help nonprofits strengthen stewardship, build influence, grow funding, and achieve mission success.

Shyanne Vargas, 300 Park Avenue, Suite 1400, San Jose, CA 95110
Phone: (209) 446-0134    Email: Shyanne.vargas@sage.com
www.sageintacct.com

School-Based Health Alliance  
Booth 137

Founded in 1995, the School-Based Health Alliance (SBHA) is a nonprofit organization that advances and informs more than 2,500 school-based health care programs, enabling them to provide high-quality care to the nation’s most vulnerable children. SBHA also supports a network of 22 state affiliates, collaborates with partner organizations in the school health field, and serves as a resource to policymakers in the education and health sectors.

Theresa Dominguez, 1010 Vermont Avenue, NW, Suite 816, Washington, DC 20005
Phone: (202) 638-5872    Email: info@sbh4all.org
www.sbh4all.org

Scribe-X and MyTeam  
Booth 237

Scribe-X and MyTeam Medical Staffing Services provide customized medical scribe and staffing solutions. Our services empower health centers to support their providers, increase revenues, and fill open positions critical to delivering optimal health care.

Ethan Palioca, 931 SW King Avenue, Portland, OR 97205
Phone: (971) 221-2325    Email: ethan@scribe-x.com
www.scribe-x.com
Sectyr, LLC

Sectyr® is an innovative software company dedicated to addressing health care compliance obstacles through specialized software solutions. Our SaaS platform of Continuous Program Compliance™ software specific to 340B and 330 program management, HIPAA compliance assessments, and license and accreditation tracking allows your health care organization to have newfound confidence in audit readiness. Our team’s health care background enables us to think like a customer and remain relevant in the continuously evolving environment of health care compliance.

Britney Lively, 9375 E Shea Boulevard, Suite 100, Scottsdale, AZ 85260
Phone: (480) 500-1043    Email: Britney.Lively@Sectyr.com
www.sectyr.com

Shawn Achor’s Happiness Advantage
Orange Frog Workshop

The Happiness Advantage | Orange Frog Workshop has become the largest and most successful positive psychology training program for organizations in the world. Based on the works of positive psychology researcher, Shawn Achor and taught in Harvard’s famed happiness course and to companies worldwide, The Happiness Advantage provide a sustainable approach to increasing optimism and resilience, reducing stress, and enhancing productivity at the individual, team, and organization levels.

Greg Ray, 302 Davis Grove Circle, Suite 6012, Cary, NC 27519
Phone: (214) 235-6877      Email: gregr@ithoughtleader.com
www.orangefrogenterprise.com

Sage Intacct

The #1 Cloud Accounting System

Helping community health finance leaders make mission-critical decisions

- The only HFMA Peer Reviewed financial management software
- The first and only preferred provider of the AICPA
- Rated #1 in customer satisfaction

*HFMA staff and volunteers determined that these healthcare business solutions have met specific criteria developed under the HFMA Peer Review process. HFMA does not endorse or guarantee the use of these healthcare business solutions or that any results will be obtained.
Smart Meter

The $30 billion remote patient monitoring industry has been powered by Smart Meter since 2016. From a comprehensive suite of quality, FDA-approved cellular devices including iGlucose®, iBloodPressure®, iPulseOx®, and iScale® to the innovative SmartRPM™ data management software platform, Smart Meter delivers reliable readings, better data, better care, and better outcomes for leading health care providers, payers, RPM distributors, and CCM platforms.

David Isakson, 5501 W. Waters Avenue, Suite 401, Tampa, FL 33634
Phone: (844) 445-8267 Email: info@iglucose.com
www.smartmeterrpm.com

SUNRx

SUNRx is a 340B service, technology-enabled 340B administrator that helps FQHCs/CHCs maximize their 340B programs so they can realize 340B savings while expanding access to affordable medications for low-income and uninsured patients. SUNRx provides comprehensive, auditable technology-enabled solutions including contract pharmacy, referral capture, specialty pharmacy, Advanced Claims Capture, and the market leading Uninsured 340B Prescription Discount Card with a hands-on approach to program implementation and support of compliant 340B program management.

Cary Green, 10181 Scripps Gateway Court, San Diego, CA 92131
Phone: (858) 226-8189 Email: cgreen@sunrx.com
www.sunrx.com

SyncTimes, Inc

Analytics and Communication to help community health centers improve patient workflow flow and experience.

John Boyd, 1086 N. 450 W., Suite 210, Springville, UT 84663
Phone: (801) 358-6951 Email: john.boyd@synctimes.com
www.synctimes.com

TangoRx Solutions

Our work reflects a tireless commitment to breaking down barriers and improving health care equity. We help covered entities leverage benefits of the 340B program to fund crucial programming and deliver exceptional care by fully managing your 340B program; providing access to physician specialty care via telehealth; offering in-house pharmacy(s) implementation and management; bringing 340B administrative and program optimization services; and developing an ever-expanding array of additional services designed to ensure success. Through innovation and adoption of the latest technology – we are committed to serving our clients by meeting their needs right where they are.

Vladimir Tikhtman, 116 Spring Hollow Lane, Cary, NC 27518
Phone: (312) 497-5519 Email: vlad.tikhtman@tangorxsolutions.com
www.tangorxsolutions.com
The Atlas Group

Atlas provides technology advisory services for health centers, specializing in call center, cyber security, connectivity, and cloud services. FQHCs also leverage our IT cost optimization tool to reduce technology services spending and our subject matter experts to assist in the sourcing of new IT projects.

Nick Prosser, 5912 Bolsa Avenue, Suite 209, Huntington Beach, CA 92649
Phone: (949) 375-6357 Email: nickp@atlasip.net
www.atlasip.net

The Hebets Company

The Hebets Company, an NFP Company, has a fully dedicated national platform serving FQHCs in the areas of executive compensation, retirement benefits, compensation benchmarking, and succession planning. In addition, we provide education and turnkey solutions for design, implementation, and administrative services with all of the traditional retirement strategies such as 403(b), 401(k), 457(b), 457(f), as well as creative strategies such as Corporate Loan Regime Split Dollar and 162 Bonus Plans.

Jamie Hebets, 2575 E. Camelback Road, Suite 700, Phoenix, AZ 85016
Phone: (602) 840-7505 Email: sharonp@hebetsco.com
www.hebetsco.com

The Joint Commission

The Joint Commission’s Ambulatory Care Accreditation program helps organizations meet rigorous performance standards for improved patient safety and enhanced quality outcomes. Our program helps proactively minimize risk areas for your patients and staff and creates a performance-focused competitive edge for your facility. Federally qualified health centers can pursue accreditation at no cost through HRSA/BPHC. Contact us at ahcquality@jointcommission.org.

Robin Wedell, 1 Renaissance Boulevard, Oakbrook Terrace, IL 60181
Phone: (630) 792-5213 Email: RWedell@jointcommission.org
www.jointcommission.org/ahc

TimeDoc Health

TimeDoc Health is a leader in virtual care management and remote monitoring for community health centers. Leveraging fully-integrated technology solutions and care coordination services, TimeDoc enables providers to deliver truly continuous, comprehensive care for patients while generating a new stream of revenue for the organization through chronic care management, remote patient monitoring, and behavioral health integration programs.

James Coates, 815 W. Weed Street, Chicago, IL 60642
Phone: (844) 784-8362 Email: james.coates@timedochealth.com
www.timedochealth.com
Trizetto Provider Solutions  
Booth 122

As a Cognizant Company, TriZetto Provider Solutions leverages industry-leading products and services that help simplify revenue cycle management for health care practices. Our comprehensive solutions cover billing, analytics, appeals, clinical integration, digital patient engagement, and more. These tools, combined with our collective expertise in health care technology, simplify the business of health care for clients of various sizes and specialties.

Andrew Waibel, 3300 Rider Trail South, Earth City, MO  63045  
Phone: (800) 969-3666  
Email: PhysicianSales@cognizant.com  
www.trizettoprovider.com/resources/healthcare-insider

UDS Mapper  
Booth 1115

Come learn how mapping identifies opportunities to expand care and improve health outcomes in your community. The UDS Mapper is a free, online mapping tool supported by the Health Resources and Services Administration that combines data from health centers and social determinants of health. The UDS Mapper team is available to support users in accessing this tool. Stop by our booth to learn more about the newest features and data!

Jennifer Rankin, 1133 Connecticut Avenue, NW #1100, Washington, DC  20036  
Phone: (512) 470-8863  
Email: jrankin@healthlandscape.org  
www.udsmapper.org

UHC Solutions  
Booth 806

UHC Solutions recruits for FQHCs across the country on a permanent or direct hire basis. Helping to build workforce capacity is the mission of our firm. UHC is unique in that it only works with community health centers recruiting leadership, C-Suite, finance, dental, physician, and behavioral health professionals. Since 1998, UHC has a track record of success helping our clients attract health care professionals who are mission-driven with a passion for serving the underserved.

Tim Mulvaney, One Centerpointe Drive, Suite 580, Lake Oswego, OR  97035  
Phone: (503) 443-6008  
Email: tim@uhcsolutions.com  
www.uhcsolutions.com

Upstream USA  
Booth 132

Upstream USA works to expand opportunity by reducing unplanned pregnancy across the U.S. Upstream USA partners with health centers to provide patient-centered, evidence-based training and technical assistance that eliminate barriers to offering the full range of contraception. They work directly with physicians, obstetrician-gynecologists, nurses, nurse practitioners, midwives, medical assistants and administrative staff to ensure a tailored, cohesive experience for the whole team.

Cara Bilodeau, 2 Oliver Street, Suite 402, Boston, MA  02109  
Phone: (206) 679-7273  
Email: cbilodeau@upstream.org  
http://upstream.org
UST  
Booth 421

Supporting the nonprofit community for nearly 40 years, UST provides 501(c)(3) nonprofit employers workforce solutions that help reduce unemployment costs, ensure compliance and mitigate risk. With access to claims administration, e-Filing capabilities, outplacement services, and a plethora of on-demand HR services, UST participants are able to streamline operations and allocate more time and money to mission-driven initiatives. For more information, visit www.ChooseUST.org!

Joe Serrano, PO Box 22657, Santa Barbara, CA 93121  
Phone: (888) 249-4788 Email: jserrano@chooseust.org  
www.chooseUST.org

Verity Solutions  
Booth 718

Verity Solutions is an innovator in 340B program optimization. We work with FQHCs and community health centers across the US, driving continually improved solutions and providing the highest levels of security and support, so they can dedicate fewer resources to program administration and more resources to community wellness. Partner with Verity to simplify 340B program administration, confidently optimize federal pricing benefits, and benefit from the knowledge of our expert team.

Tim Higginbotham, 12131 113th Avenue, NE, Suite 200, Kirkland, WA 98033  
Phone: (425) 947-1059 Email: thigginbotham@verity340b.com  
www.verity340b.com

Vigilance Health  
Booth 423

Vigilance enables improved clinical outcomes, additive clinic revenues, and increases productivity for the nations FQHCs thru Care Management solutions. Vigilance, the largest population health care firm in the nation, is on the cutting edge of health care reform, supporting patients with value-based, innovative services through our national expert clinical team. Working alongside our partners and their patients, we are reducing the onset of disease, slowing disease progression, and empowering patients to thrive regardless of their circumstance.

Jim Coburn, 2815 Townsgate Road, Suite 130, Westlake Village, CA 91361  
Phone: (805) 823-0981 Email: jcoburn@vigilancehit.com  
www.vigilancehealth.com
Visualutions, Inc.  
Booth 435

Visualutions is a Healthcare Technology Company and Revenue Cycle Solutions Partner that provides clinical, financial, and IT solutions to enterprise organizations such as FQHC, Rural Health Centers, Indian Health Services (IHS), Public Health Departments, and Freestanding Emergency Rooms. For over two decades, we have helped health care organizations solve the complex challenges facing their communities. We are proud to partner with those who care for the underserved populations in our communities around the nation.

Daryl Skeeters, 7440 Mintwood Lane, Spring, TX  77379  
Phone: (713) 501-9454  
Email: daryl.skeeters@visualutions.com  
www.visualutions.com

Waystar  
Booth 508

Waystar’s market-leading technology simplifies and unifies health care payments. Our cloud-based platform removes friction in billing processes, streamlines workflows and improves financials for health care providers in every care setting.

Ryan Rockenbaugh, 888 W. Market Street, Louisville, KY  40202  
Phone: (312) 966-8787  
Email: ryan.rockenbaugh@waystar.com  
www.waystar.com/fqhc

WELL Health Inc.  
Booth 915

WELL® Health is a SaaS digital health leader in patient communications and the 2021 and 2022 Best in KLAS winner in patient outreach. The WELL Health intelligent communications hub is the only two-way digital health solution engaging patients throughout their entire care experience. WELL Health enables conversations between patients and their providers through secure, multilingual (19 different languages) messaging in the patient’s preferred communications channel: texting, email, and telephone.

Elyssa Jaffe, 1025 Chapala Street, Santa Barbara, CA  93101  
Phone: (703) 853-3241  
Email: ejaffe@wellapp.com  
http://wellapp.com

Western Governors University  
Booth 319

Western Governors University (WGU) offers an ideal pathway for health care professionals to pursue their bachelor’s or master’s degrees in health care, information technology, business, or teacher ed. Our competency-based, online educational programs are accredited, flexible and affordable, meeting the needs of professional adults. WGU is a nonprofit university and is recognized as an NLN Center of Excellence. Degree programs are CCNE and CAHIIM accredited.

Joe DeJohns, 4001 S. 700 East, Suite 700, Salt Lake City, UT  84107  
Phone: (773) 206-4079  
Email: joe.dejohns@wgu.edu  
www.wgu.edu
<table>
<thead>
<tr>
<th>EXHIBITOR INDEX BY NAME</th>
</tr>
</thead>
<tbody>
<tr>
<td>340B Prime Vendor Program Managed By Apexus 217</td>
</tr>
<tr>
<td>340Basics 300</td>
</tr>
<tr>
<td>501(c) Services 314</td>
</tr>
<tr>
<td>A.T. Still University 1003</td>
</tr>
<tr>
<td>A.T. Still University 710</td>
</tr>
<tr>
<td>AAAHC 908</td>
</tr>
<tr>
<td>AbbVie 418</td>
</tr>
<tr>
<td>AccuVax by TruMed Systems 224</td>
</tr>
<tr>
<td>Adaptive Medical Partners 321</td>
</tr>
<tr>
<td>AHRQ 305</td>
</tr>
<tr>
<td>Air Techniques 1116</td>
</tr>
<tr>
<td>Aledade, Inc. 1212</td>
</tr>
<tr>
<td>All Medical Personnel 335</td>
</tr>
<tr>
<td>Allied Collection Services Inc. 124</td>
</tr>
<tr>
<td>Allscripts 201</td>
</tr>
<tr>
<td>Altru 1008</td>
</tr>
<tr>
<td>American Academy of Dermatology 222</td>
</tr>
<tr>
<td>American Academy of Pediatrics - Bright Futures National Center 115</td>
</tr>
<tr>
<td>AMN Healthcare 214</td>
</tr>
<tr>
<td>Apovia 138</td>
</tr>
<tr>
<td>ARcare 811</td>
</tr>
<tr>
<td>Athenhealth 911</td>
</tr>
<tr>
<td>Avita Pharmacy 429</td>
</tr>
<tr>
<td>Aya Locums 708</td>
</tr>
<tr>
<td>Azara Healthcare 231</td>
</tr>
<tr>
<td>Bamboo Health 713</td>
</tr>
<tr>
<td>Baxter 912</td>
</tr>
<tr>
<td>Benco Dental 605</td>
</tr>
<tr>
<td>BerryDunn 139</td>
</tr>
<tr>
<td>BlueStar TeleHealth 600</td>
</tr>
<tr>
<td>Call 4 Health 212</td>
</tr>
<tr>
<td>Capital Link 1006</td>
</tr>
<tr>
<td>Cardinal Health 127</td>
</tr>
<tr>
<td>CareQuest Institute for Oral Health 705</td>
</tr>
<tr>
<td>CareSource 117</td>
</tr>
<tr>
<td>Centers For Disease Control and Prevention 205</td>
</tr>
<tr>
<td>Cherokee Health Systems 303</td>
</tr>
<tr>
<td>Chronic Care Innovations, Inc. 203</td>
</tr>
<tr>
<td>Chronic Care Staffing 107</td>
</tr>
<tr>
<td>CNECT 106</td>
</tr>
<tr>
<td>CohnReznick LLP 711</td>
</tr>
<tr>
<td>EXHIBITOR INDEX BY NAME</td>
</tr>
<tr>
<td>--------------------------</td>
</tr>
<tr>
<td>InteliChart</td>
</tr>
<tr>
<td>Iris Telehealth</td>
</tr>
<tr>
<td>Jackson Physician Search</td>
</tr>
<tr>
<td>JSI Research &amp; Training Institute, Inc.</td>
</tr>
<tr>
<td>Khora Health Solutions</td>
</tr>
<tr>
<td>Labcorp</td>
</tr>
<tr>
<td>Leading Healthy Futures</td>
</tr>
<tr>
<td>MAVEN Project</td>
</tr>
<tr>
<td>Maxor 340B</td>
</tr>
<tr>
<td>McKesson</td>
</tr>
<tr>
<td>Med Tech Solutions</td>
</tr>
<tr>
<td>Medcor Group, Inc.</td>
</tr>
<tr>
<td>Medicus IT</td>
</tr>
<tr>
<td>Medline Industries, LP</td>
</tr>
<tr>
<td>MedTrainer Inc.</td>
</tr>
<tr>
<td>Merino Computer Concepts</td>
</tr>
<tr>
<td>Midmark Corporation</td>
</tr>
<tr>
<td>MIP Fund Accounting by Community Brands</td>
</tr>
<tr>
<td>NACHC</td>
</tr>
<tr>
<td>National Cooperative Bank</td>
</tr>
<tr>
<td>National LGBTQIA+ Health Education Center</td>
</tr>
<tr>
<td>Nationwide Financial</td>
</tr>
<tr>
<td>Neenan Archistruction</td>
</tr>
<tr>
<td>NextGen Healthcare, Inc.</td>
</tr>
<tr>
<td>NIH All of Us Research Program (MITRE)</td>
</tr>
<tr>
<td>NIMAA / ConferMED</td>
</tr>
<tr>
<td>Nonstop Administration and Insurance Services, Inc.</td>
</tr>
<tr>
<td>NYU Langone Dental Medicine</td>
</tr>
<tr>
<td>ObjectiveHealth</td>
</tr>
<tr>
<td>OCHIN</td>
</tr>
<tr>
<td>Omnicell</td>
</tr>
<tr>
<td>Optomed USA</td>
</tr>
<tr>
<td>Organon</td>
</tr>
<tr>
<td>OSIS</td>
</tr>
<tr>
<td>Pacific Companies</td>
</tr>
<tr>
<td>Patterson Dental</td>
</tr>
<tr>
<td>Pfizer, Inc.</td>
</tr>
<tr>
<td>PharmD on Demand</td>
</tr>
<tr>
<td>Phreesia</td>
</tr>
<tr>
<td>PointCare</td>
</tr>
<tr>
<td>Ponaman Healthcare Consulting</td>
</tr>
<tr>
<td>POS Professional Office Services, Inc.</td>
</tr>
<tr>
<td>Number</td>
</tr>
<tr>
<td>--------</td>
</tr>
<tr>
<td>101</td>
</tr>
<tr>
<td>103</td>
</tr>
<tr>
<td>104</td>
</tr>
<tr>
<td>105</td>
</tr>
<tr>
<td>106</td>
</tr>
<tr>
<td>107</td>
</tr>
<tr>
<td>109</td>
</tr>
<tr>
<td>110</td>
</tr>
<tr>
<td>111</td>
</tr>
<tr>
<td>112</td>
</tr>
<tr>
<td>113</td>
</tr>
<tr>
<td>114</td>
</tr>
<tr>
<td>115</td>
</tr>
<tr>
<td>117</td>
</tr>
<tr>
<td>118</td>
</tr>
<tr>
<td>119</td>
</tr>
<tr>
<td>122</td>
</tr>
<tr>
<td>123</td>
</tr>
<tr>
<td>124</td>
</tr>
<tr>
<td>125</td>
</tr>
<tr>
<td>126</td>
</tr>
<tr>
<td>127</td>
</tr>
<tr>
<td>130</td>
</tr>
<tr>
<td>132</td>
</tr>
<tr>
<td>137</td>
</tr>
<tr>
<td>138</td>
</tr>
<tr>
<td>139</td>
</tr>
<tr>
<td>200</td>
</tr>
<tr>
<td>201</td>
</tr>
<tr>
<td>202</td>
</tr>
<tr>
<td>203</td>
</tr>
<tr>
<td>204</td>
</tr>
<tr>
<td>205</td>
</tr>
<tr>
<td>207</td>
</tr>
<tr>
<td>208</td>
</tr>
<tr>
<td>209</td>
</tr>
<tr>
<td>210</td>
</tr>
<tr>
<td>211</td>
</tr>
<tr>
<td>212</td>
</tr>
<tr>
<td>214</td>
</tr>
<tr>
<td>217</td>
</tr>
<tr>
<td>218</td>
</tr>
<tr>
<td>219</td>
</tr>
<tr>
<td>221</td>
</tr>
<tr>
<td>222</td>
</tr>
<tr>
<td>223</td>
</tr>
<tr>
<td>224</td>
</tr>
<tr>
<td>226</td>
</tr>
<tr>
<td>229</td>
</tr>
<tr>
<td>230</td>
</tr>
<tr>
<td>231</td>
</tr>
<tr>
<td>235</td>
</tr>
<tr>
<td>236</td>
</tr>
<tr>
<td>237</td>
</tr>
<tr>
<td>300</td>
</tr>
<tr>
<td>302</td>
</tr>
<tr>
<td>303</td>
</tr>
<tr>
<td>304</td>
</tr>
<tr>
<td>305</td>
</tr>
<tr>
<td>307</td>
</tr>
<tr>
<td>308</td>
</tr>
<tr>
<td>309</td>
</tr>
<tr>
<td>310</td>
</tr>
<tr>
<td>311</td>
</tr>
<tr>
<td>312</td>
</tr>
<tr>
<td>314</td>
</tr>
<tr>
<td>317</td>
</tr>
<tr>
<td>318</td>
</tr>
<tr>
<td>319</td>
</tr>
<tr>
<td>321</td>
</tr>
<tr>
<td>322</td>
</tr>
<tr>
<td>323</td>
</tr>
<tr>
<td>324</td>
</tr>
<tr>
<td>326</td>
</tr>
<tr>
<td>329</td>
</tr>
<tr>
<td>330</td>
</tr>
<tr>
<td>331</td>
</tr>
<tr>
<td>332</td>
</tr>
<tr>
<td>335</td>
</tr>
<tr>
<td>336</td>
</tr>
<tr>
<td>337</td>
</tr>
<tr>
<td>417</td>
</tr>
</tbody>
</table>
## EXHIBITOR INDEX BY NUMBER

<table>
<thead>
<tr>
<th>Number</th>
<th>Company Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>418</td>
<td>AbbVie</td>
</tr>
<tr>
<td>419</td>
<td>Curant Health</td>
</tr>
<tr>
<td>421</td>
<td>UST</td>
</tr>
<tr>
<td>423</td>
<td>Vigilance Health</td>
</tr>
<tr>
<td>429</td>
<td>Avita Pharmacy</td>
</tr>
<tr>
<td>435</td>
<td>Visualutions, Inc.</td>
</tr>
<tr>
<td>437</td>
<td>i2i Population Health</td>
</tr>
<tr>
<td>502</td>
<td>Pfizer, Inc.</td>
</tr>
<tr>
<td>504</td>
<td>HealthTrackRX</td>
</tr>
<tr>
<td>505</td>
<td>Community Health Ventures</td>
</tr>
<tr>
<td>506</td>
<td>POS Professional Office Services, Inc.</td>
</tr>
<tr>
<td>508</td>
<td>Waystar</td>
</tr>
<tr>
<td>511</td>
<td>NACHC</td>
</tr>
<tr>
<td>516</td>
<td>FORVIS</td>
</tr>
<tr>
<td>600</td>
<td>BlueStar TeleHealth</td>
</tr>
<tr>
<td>601</td>
<td>Quidel Corporation</td>
</tr>
<tr>
<td>602</td>
<td>Midmark Corporation</td>
</tr>
<tr>
<td>605</td>
<td>Benco Dental</td>
</tr>
<tr>
<td>607</td>
<td>Nonstop Administration and Insurance Services, Inc.</td>
</tr>
<tr>
<td>611</td>
<td>McKesson</td>
</tr>
<tr>
<td>613</td>
<td>Direct Relief</td>
</tr>
<tr>
<td>618</td>
<td>Pacific Companies</td>
</tr>
<tr>
<td>700</td>
<td>Med Tech Solutions</td>
</tr>
<tr>
<td>701</td>
<td>eClinicalWorks</td>
</tr>
<tr>
<td>705</td>
<td>CareQuest Institute for Oral Health</td>
</tr>
<tr>
<td>706</td>
<td>Optomed USA</td>
</tr>
<tr>
<td>707</td>
<td>Hilb Group</td>
</tr>
<tr>
<td>708</td>
<td>Aya Locums</td>
</tr>
<tr>
<td>710</td>
<td>A.T. Still University</td>
</tr>
<tr>
<td>711</td>
<td>CohnReznick LLP</td>
</tr>
<tr>
<td>712</td>
<td>Maxor 340B</td>
</tr>
<tr>
<td>713</td>
<td>Bamboo Health</td>
</tr>
<tr>
<td>717</td>
<td>SUNRx</td>
</tr>
<tr>
<td>718</td>
<td>Verity Solutions</td>
</tr>
<tr>
<td>803</td>
<td>Hudson Headwaters 340B</td>
</tr>
<tr>
<td>805</td>
<td>Relias</td>
</tr>
<tr>
<td>806</td>
<td>UHC Solutions</td>
</tr>
<tr>
<td>807</td>
<td>Medline Industries, LP</td>
</tr>
<tr>
<td>811</td>
<td>ARcare</td>
</tr>
<tr>
<td>812</td>
<td>NextGen Healthcare, Inc.</td>
</tr>
<tr>
<td>813</td>
<td>National Cooperative Bank</td>
</tr>
<tr>
<td>904</td>
<td>DocResponse, Inc.</td>
</tr>
<tr>
<td>907</td>
<td>The Hebets Company</td>
</tr>
<tr>
<td>908</td>
<td>AAAHC</td>
</tr>
<tr>
<td>909</td>
<td>National LGBTQIA+ Health Education Center</td>
</tr>
<tr>
<td>911</td>
<td>athenahealth</td>
</tr>
<tr>
<td>912</td>
<td>Baxter</td>
</tr>
<tr>
<td>915</td>
<td>Well Health Inc</td>
</tr>
<tr>
<td>1003</td>
<td>A.T. Still University</td>
</tr>
<tr>
<td>1004</td>
<td>CommonWealth Purchasing Group, LLC</td>
</tr>
<tr>
<td>1005</td>
<td>Health Choice Network</td>
</tr>
<tr>
<td>1006</td>
<td>Capital Link</td>
</tr>
<tr>
<td>1008</td>
<td>Altruis</td>
</tr>
<tr>
<td>1010</td>
<td>TimeDoc Health</td>
</tr>
<tr>
<td>1011</td>
<td>JSI Research &amp; Training Institute, Inc.</td>
</tr>
<tr>
<td>1012</td>
<td>The Atlas Group</td>
</tr>
<tr>
<td>1013</td>
<td>ECRI</td>
</tr>
<tr>
<td>1014</td>
<td>Quest Diagnostics</td>
</tr>
<tr>
<td>1015</td>
<td>RxStrategies, Inc.</td>
</tr>
<tr>
<td>1103</td>
<td>Practice Management</td>
</tr>
<tr>
<td>1104</td>
<td>Shawn Achor’s Happiness Advantage</td>
</tr>
<tr>
<td>1105</td>
<td>Collaborative Health Systems</td>
</tr>
<tr>
<td>1106</td>
<td>Organon</td>
</tr>
<tr>
<td>1108</td>
<td>HRSA Health Center Workforce Well-being Survey</td>
</tr>
<tr>
<td>1109</td>
<td>Raza Development Fund</td>
</tr>
<tr>
<td>1111</td>
<td>Engooden Health</td>
</tr>
<tr>
<td>1112</td>
<td>NIMAA / ConferMED</td>
</tr>
<tr>
<td>1113</td>
<td>NYU Langone Dental Medicine</td>
</tr>
<tr>
<td>1114</td>
<td>Generated Health</td>
</tr>
<tr>
<td>1115</td>
<td>UDS Mapper</td>
</tr>
<tr>
<td>1116</td>
<td>Air Techniques</td>
</tr>
<tr>
<td>1204</td>
<td>MAVEN Project</td>
</tr>
<tr>
<td>1206</td>
<td>Sectyr, LLC</td>
</tr>
<tr>
<td>1208</td>
<td>Consilium Staffing</td>
</tr>
<tr>
<td>1210</td>
<td>Leading Healthy Futures</td>
</tr>
<tr>
<td>1212</td>
<td>Aledade, Inc.</td>
</tr>
<tr>
<td>1214</td>
<td>Phreesia</td>
</tr>
<tr>
<td>1216</td>
<td>MedTrainer Inc.</td>
</tr>
</tbody>
</table>
Key to Presenters
Discover best practices for your health center with NACHC’s National Training Workshops
For more information, visit: www.nachc.org/trainings-and-conferences/

2022 – 2023 Training Schedule

Hybrid events are offered onsite and virtually – choose the learning modality that works best for you!

<table>
<thead>
<tr>
<th>Training Event</th>
<th>Date</th>
<th>Delivery Mode</th>
</tr>
</thead>
<tbody>
<tr>
<td>Board Chair - CEO Partnership</td>
<td>Fall 2022</td>
<td>Virtual</td>
</tr>
<tr>
<td>NACHC 2022 – 2023 C-Suite Leadership Institute Kickoff</td>
<td>October 29, 2022</td>
<td>In person</td>
</tr>
<tr>
<td>NACHC 2022 – 2023 Primary Care Association/Health Center Controlled Network (PCA/HCCN) New Leaders Institute Kickoff</td>
<td>November 13, 2022</td>
<td>In person</td>
</tr>
<tr>
<td>Introduction to Community Health Center Finance (Intro to CHC Finance)</td>
<td>November/December 2022</td>
<td>Hybrid</td>
</tr>
<tr>
<td>2023 Board Chair Leadership Program</td>
<td>Early 2023</td>
<td>Virtual</td>
</tr>
<tr>
<td>Finance Operations Management, Level 1 (FOM 1)</td>
<td>Early 2023</td>
<td>Hybrid</td>
</tr>
<tr>
<td>Starting With Success: Building and Enhancing Your Health Center (SWS)</td>
<td>January 25 - 26, 2023</td>
<td>Virtual</td>
</tr>
<tr>
<td>Practical Art of Health Center Operations (PAHCO)</td>
<td>February 21 - 22</td>
<td>Virtual</td>
</tr>
<tr>
<td>Finance Operations Management, Level 2 (FOM 2)</td>
<td>Early Spring 2023</td>
<td>Hybrid</td>
</tr>
<tr>
<td>Cultivating Health Center Operations (CHCO)</td>
<td>April 11 – 12, 2023</td>
<td>Virtual</td>
</tr>
<tr>
<td>Finance Operations Management, Level 3 (FOM 3)</td>
<td>Early Spring 2023</td>
<td>Hybrid</td>
</tr>
<tr>
<td>Revenue Cycle 360⁰ (Rev Cycle)</td>
<td>Early Summer 2023</td>
<td>In person</td>
</tr>
<tr>
<td>Elevating Health Center Operations (EHCO)</td>
<td>June 13 – 14, 2023</td>
<td>Virtual</td>
</tr>
</tbody>
</table>

All projects listed are supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling $6,625,000 with individually noted percentage financed with non-governmental sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit HRSA.gov.

Dates and in person locations tentative/pending; final scheduling happening soon.

As of July 12, 2022
### Key to Moderators and Presenters

<table>
<thead>
<tr>
<th>Moderator/Presenter</th>
<th>Session Code(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Abramoff, Benjamin</td>
<td>CME1</td>
</tr>
<tr>
<td>Akana, Ku’upua (Pua)</td>
<td>CSA1</td>
</tr>
<tr>
<td>Allen, Jeffrey</td>
<td>CMB2</td>
</tr>
<tr>
<td>Andree, Debra</td>
<td>CSD1</td>
</tr>
<tr>
<td>Argentieri, Ryan</td>
<td>CME4</td>
</tr>
<tr>
<td>Bakken, Lisa</td>
<td>CMB3</td>
</tr>
<tr>
<td>Bergkvist, Sofi</td>
<td>CMF3</td>
</tr>
<tr>
<td>Blackmon, Tasha</td>
<td>CSE1</td>
</tr>
<tr>
<td>Brent, Il, William</td>
<td>CTuE1</td>
</tr>
<tr>
<td>Brooks, Tricia</td>
<td>CTuC1</td>
</tr>
<tr>
<td>Buckley, Andrea</td>
<td>CMD1</td>
</tr>
<tr>
<td>Burton, Susan</td>
<td>CBC3, CMD3</td>
</tr>
<tr>
<td>Chavez, Diana</td>
<td>CTuA1</td>
</tr>
<tr>
<td>Conley, Chris</td>
<td>CMF3</td>
</tr>
<tr>
<td>Corpuz, Esther</td>
<td>CSE1</td>
</tr>
<tr>
<td>Crandall, Jeremy</td>
<td>CMC1, CTuC1, CTuF2, CTuE3</td>
</tr>
<tr>
<td>Cuninliffe, Amy</td>
<td>CME2</td>
</tr>
<tr>
<td>Cyprian, Alecia</td>
<td>CBC1</td>
</tr>
<tr>
<td>Daniel, Don</td>
<td>CTuC1</td>
</tr>
<tr>
<td>Davis, Delia</td>
<td>CME2</td>
</tr>
<tr>
<td>Davis, Gerrela</td>
<td>CTuC1</td>
</tr>
<tr>
<td>de la Cruz, Yuriko</td>
<td>CTuA2</td>
</tr>
<tr>
<td>Deepa Yerram, Lakshmi</td>
<td>CTuD1</td>
</tr>
<tr>
<td>Degenfelder, Curtis</td>
<td>CTuC2</td>
</tr>
<tr>
<td>Del Toro, Sandra</td>
<td>CMF2</td>
</tr>
<tr>
<td>Destinoble, Cloë</td>
<td>CTuA2</td>
</tr>
<tr>
<td>Donnelly, James</td>
<td>CTuC1</td>
</tr>
<tr>
<td>Dunn, Mason</td>
<td>CMA1</td>
</tr>
<tr>
<td>Egge, Sarah</td>
<td>CME2</td>
</tr>
<tr>
<td>Fields, David</td>
<td>CMC3</td>
</tr>
<tr>
<td>Figoni, Kathleen</td>
<td>CMF3</td>
</tr>
<tr>
<td>Fisher, Diane</td>
<td>CMA3</td>
</tr>
<tr>
<td>Fitch, Bradford</td>
<td>CMD3</td>
</tr>
<tr>
<td>Fortenberry, Anthony</td>
<td>CTuC2</td>
</tr>
<tr>
<td>Garcia, Deliana</td>
<td>CTuA1</td>
</tr>
<tr>
<td>Garcia, Rigoberto</td>
<td>CMF3</td>
</tr>
<tr>
<td>Garvey, Julia</td>
<td>CTuC1</td>
</tr>
<tr>
<td>Genua-McDaniel, Jennifer</td>
<td>CMC2</td>
</tr>
<tr>
<td>Gilpin, Catherine</td>
<td>CMC3</td>
</tr>
<tr>
<td>Goddard, Anna</td>
<td>CSE1</td>
</tr>
<tr>
<td>Gold, Scott W.</td>
<td>CMB2</td>
</tr>
<tr>
<td>Gonzales, Andrew</td>
<td>CSA1</td>
</tr>
<tr>
<td>Handsleben, Mindy</td>
<td>CMA2</td>
</tr>
<tr>
<td>Hannagan, Michele</td>
<td>CMB1</td>
</tr>
<tr>
<td>Heard, Emily</td>
<td>CBC1, CBC3, CMD1</td>
</tr>
<tr>
<td></td>
<td>CTuD1, CTuD2</td>
</tr>
<tr>
<td>Heibel, Jed</td>
<td>CMF3</td>
</tr>
<tr>
<td>Henin, Aude</td>
<td>CMA1</td>
</tr>
<tr>
<td>Henson, Ted</td>
<td>CMC2</td>
</tr>
<tr>
<td>Homested, Felicity</td>
<td>CTuE4</td>
</tr>
<tr>
<td>Horlamus, Lawrence</td>
<td>CME4</td>
</tr>
<tr>
<td>Hughes, Ernia P.</td>
<td>CME3</td>
</tr>
<tr>
<td>Johnson, Jr., Hugo</td>
<td>CSB1</td>
</tr>
<tr>
<td>Jones, Brandon L.</td>
<td>CBC2, CBC3</td>
</tr>
<tr>
<td>Joseph, Jennifer</td>
<td>CME3</td>
</tr>
<tr>
<td>Keuroghlian, Alex</td>
<td>CMA1</td>
</tr>
<tr>
<td>Keys, Vacheria</td>
<td>CSC1, CME3, CTuE1, CTuE2</td>
</tr>
<tr>
<td>King, Pearson</td>
<td>CMF3</td>
</tr>
<tr>
<td>Kucera, Jennifer</td>
<td>CSD1</td>
</tr>
<tr>
<td>Kwong, Mei</td>
<td>CMC1</td>
</tr>
<tr>
<td>Lausch, Kersten</td>
<td>CSD1</td>
</tr>
<tr>
<td>Leifer, Jacqueline</td>
<td>C. - CTuD2</td>
</tr>
<tr>
<td>Leone, Laura</td>
<td>CTuF2</td>
</tr>
<tr>
<td>Lewis, Joy H.</td>
<td>CMF1</td>
</tr>
<tr>
<td>Lewis, Katie</td>
<td>CSA1</td>
</tr>
<tr>
<td>Lewis, Misty</td>
<td>CSE1</td>
</tr>
<tr>
<td>Liou, Julia</td>
<td>CTuB1</td>
</tr>
<tr>
<td>Mallett, Tim</td>
<td>CSC1, CTuE4</td>
</tr>
<tr>
<td>Marrero, Raul</td>
<td>CMA3</td>
</tr>
<tr>
<td>McGrath, Debra</td>
<td>CMA3</td>
</tr>
<tr>
<td>Meiman, Colleen</td>
<td>CTuE4</td>
</tr>
<tr>
<td>Melk, Jonathan</td>
<td>CSE1</td>
</tr>
<tr>
<td>Meltzer, Donna</td>
<td>CSD1</td>
</tr>
<tr>
<td>Mencia, Jasmine</td>
<td>CMA3</td>
</tr>
<tr>
<td>Miller, Daniel</td>
<td>CTuB1</td>
</tr>
<tr>
<td>Modica, Cheryl</td>
<td>CSA1</td>
</tr>
<tr>
<td>Mongeon, Marie</td>
<td>CTuE3, CTuE4</td>
</tr>
<tr>
<td>Montalvo, Wanda</td>
<td>CMA2</td>
</tr>
<tr>
<td>Morrison, Deborah</td>
<td>CBC1</td>
</tr>
<tr>
<td>Moyer, Lauren</td>
<td>CTuF2</td>
</tr>
<tr>
<td>Nair, Suma</td>
<td>CME3, CME4</td>
</tr>
<tr>
<td>Navarrete, Nikki</td>
<td>CMF3</td>
</tr>
<tr>
<td>Nelson, Lisa</td>
<td>CTuE1</td>
</tr>
<tr>
<td>Nocon, Robert</td>
<td>CTuB2</td>
</tr>
<tr>
<td>Obeng, Tamika</td>
<td>CMF2</td>
</tr>
<tr>
<td>Ogunsusi, Mark</td>
<td>CTuE2</td>
</tr>
<tr>
<td>Osborne, Shannon</td>
<td>CTuA2</td>
</tr>
<tr>
<td>Oseguera, Elizabeth</td>
<td>CTuE4</td>
</tr>
<tr>
<td>Patnosh, Jason</td>
<td>CSE1</td>
</tr>
<tr>
<td>Picillo, Benjamin</td>
<td>CTuB2</td>
</tr>
<tr>
<td>Pickart, Sandy</td>
<td>CMF2</td>
</tr>
<tr>
<td>Pourat, Naderah</td>
<td>CTuB2</td>
</tr>
<tr>
<td>Powell, Angela R.</td>
<td>CMC2, CME3</td>
</tr>
<tr>
<td>Press, Merrill</td>
<td>CMF3</td>
</tr>
<tr>
<td>Price, Sarah</td>
<td>CTuA1</td>
</tr>
<tr>
<td>Puia, Alyssa</td>
<td>CTuA1</td>
</tr>
<tr>
<td>Ramirez, Rina</td>
<td>CSA1</td>
</tr>
<tr>
<td>Rankin, Jennifer</td>
<td>CTuF1, CTuB2</td>
</tr>
<tr>
<td>Reddish, Jason</td>
<td>CSE1</td>
</tr>
<tr>
<td>Rivera, Terri</td>
<td>CSE1</td>
</tr>
<tr>
<td>Sera, Steven</td>
<td>CMD2</td>
</tr>
<tr>
<td>Shridharani, Avni</td>
<td>CBC1, CBC2, CMD1</td>
</tr>
<tr>
<td>Skapik, Julia</td>
<td>CME4</td>
</tr>
<tr>
<td>Spencer, Robert</td>
<td>CTuD1</td>
</tr>
<tr>
<td>Sripipatana, Alex</td>
<td>CME4</td>
</tr>
<tr>
<td>Stephens, Jessica</td>
<td>CTuC1</td>
</tr>
<tr>
<td>Stephenson, Shannon</td>
<td>CTuE4</td>
</tr>
<tr>
<td>Stoll, Jennifer</td>
<td>CTuE4</td>
</tr>
<tr>
<td>Tarrant, Nalani</td>
<td>CTuD1</td>
</tr>
<tr>
<td>Taugher, Damon</td>
<td>CMF2</td>
</tr>
<tr>
<td>Tighe, Peggy</td>
<td>CTuE3</td>
</tr>
<tr>
<td>Turer, Eric</td>
<td>CME4</td>
</tr>
<tr>
<td>Valverde, Eduardo</td>
<td>CMA2</td>
</tr>
<tr>
<td>Veer, Sue</td>
<td>CTuE1</td>
</tr>
<tr>
<td>Walker, Vernetta</td>
<td>CSF1, CMD2</td>
</tr>
<tr>
<td>Wall, Hilary K.</td>
<td>CMA3</td>
</tr>
<tr>
<td>Wallace, Jessica</td>
<td>CTuC2</td>
</tr>
<tr>
<td>Walsh, Jennifer</td>
<td>CTuA2</td>
</tr>
<tr>
<td>Walto, Dennis</td>
<td>CSE1</td>
</tr>
<tr>
<td>Watson, Judith</td>
<td>CMC2</td>
</tr>
<tr>
<td>Whitner, Jangus</td>
<td>CTuE2</td>
</tr>
<tr>
<td>Williams, Gervean</td>
<td>CBC2, CTuC2</td>
</tr>
<tr>
<td>Winford, Eboni</td>
<td>CMA2</td>
</tr>
<tr>
<td>Yoho, Logan</td>
<td>CTuE3</td>
</tr>
<tr>
<td>Yu, Helen</td>
<td>CTuB2</td>
</tr>
<tr>
<td>Zakheim, Marcie H.</td>
<td>CSB1</td>
</tr>
</tbody>
</table>
Conference for Agricultural Worker Health
National Association of Community Health Centers

May 2-4, 2023 | Grand Hyatt Seattle - Seattle, WA
# Ad Index

2022 Financial, Operations Management/IT (FOM/IT) Conference & EXPO ................................................................. 169
2022 Primary Care Association & Health Center Controlled Network (PCA & HCCN) Conference .................................................. 167
2022 NACHC Community Health Care Awards of Excellence ............................................................................. 80
2023 Community Health Institute (CHI) & EXPO .................................................................................. Back Cover
2023 Conference for Agricultural Worker Health ................................................................................. 162
2023 Policy & Issues (P&I) Forum ........................................................................................................... Monday Tab
340Basics ................................................................................................................................. 24
AmeriHealth Caritas .................................................................................................................... 17
CareMessage .......................................................................................................................... 116
CareSource ........................................................................................................................................... 16
Centene Corporation .................................................................................................................... Thursday/Friday/Saturday Tab
Centers for Medicare & Medicaid Services .................................................................................. 70
Collaborative Health Systems ....................................................................................................... Inside Back Cover
Community Health Ventures ......................................................................................................... EXPO Tab, 107
Cross Country Workforce Solutions Group .................................................................................. 134
Direct Relief ............................................................................................................................................... 122
DocResponse ............................................................................................................................... 48
eClinicalWorks ........................................................................................................................................ 9
Exact Sciences ........................................................................................................................................... Inside Front Cover
FORVIS .................................................................................................................................................. At-A-Glance Tab
Health Center Resource Clearinghouse ............................................................................................ 153
Hilb Group .................................................................................................................................................. 52
Humana Healthy Horizons .................................................................................................................. 27
Khora Health Solutions ...................................................................................................................... 60
McKesson .................................................................................................................................................. 122
mmHg Inc. ................................................................................................................................................ 58
NACHC Career & Leadership Coaching Services .............................................................................. 30
NACHC Grassroots Advocacy ............................................................................................................... General Information Tab, 42
NACHC Membership ....................................................................................................................... 94
NACHC Training & Technical Assistance 2022-2023 National Training Workshops ..................... Key to Presenters Tab
NACHC Training & Technical Assistance Health Center Governance Resources ................................. 164
NextGen Healthcare ................................................................................................................................ Tuesday Tab
Pfizer .......................................................................................................................................................... 12
Quidel ......................................................................................................................................................... 64
Rural Health Information Hub ........................................................................................................... 144
Sage Intacct ............................................................................................................................................. 147
Tango Rx .................................................................................................................................................... 39
The Medcor Group, Inc. ......................................................................................................................... 83
Health Center Governance Resources

NACHC has over 50 tools, videos/modules, and resources to support health center boards and board members!

Governance Fundamentals
- Governance Guide for Health Center Boards (English/Spanish)
- Health Center Board Roles (Video in English/Spanish)
- Customizable Board Member Orientation Template* (English/Spanish)
- And more!

Short Videos and E-learning Modules
- Modules on Board Financial Oversight (five-part series, English/Spanish)
- The Board’s Role in Strategic Planning
- Diversity, Equity, Inclusion, and Justice in Governance
- And more!

Topical Articles and Guides
- Recruiting and Retaining Board Members
- FAQ for Boards on the CMS IFR
- CEO Succession Planning: A Toolkit for Boards
- Navigating CEO Transitions: A Toolkit for Boards
- Hybrid Board Meetings*

For more resources and information, visit nachc.org/trainings-and-conferences/governance/

* Indicates projects not supported by HRSA.

This resource was supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award totaling $6,625,000 with 0 percentage financed with non-governmental sources. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit HRSA.gov.
### NATIONAL ASSOCIATION OF COMMUNITY HEALTH CENTERS

#### COMMONLY USED ACRONYMS IN THE HEALTH CENTER INDUSTRY

<table>
<thead>
<tr>
<th>Acronym</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>AAAHC</td>
<td>Accreditation Association for Ambulatory Health Care</td>
</tr>
<tr>
<td>AAFP</td>
<td>American Academy of Family Physicians</td>
</tr>
<tr>
<td>ACA</td>
<td>Affordable Care Act</td>
</tr>
<tr>
<td>ACO</td>
<td>Accountable Care Organization</td>
</tr>
<tr>
<td>ACOG</td>
<td>American College of Obstetricians and Gynecologists</td>
</tr>
<tr>
<td>ACSW</td>
<td>Academy of Certified Social Workers</td>
</tr>
<tr>
<td>ADA</td>
<td>Americans with Disabilities Act</td>
</tr>
<tr>
<td>AHEC</td>
<td>Area Health Education Center</td>
</tr>
<tr>
<td>AHIP</td>
<td>America’s Health Insurance Plans</td>
</tr>
<tr>
<td>AHRQ</td>
<td>Agency for Healthcare Research and Quality</td>
</tr>
<tr>
<td>AMA</td>
<td>American Medical Association</td>
</tr>
<tr>
<td>APHA</td>
<td>American Public Health Association</td>
</tr>
<tr>
<td>ASPR</td>
<td>Office of the Assistant Secretary of Preparedness and Response</td>
</tr>
<tr>
<td>BHW</td>
<td>Bureau of Health Workforce</td>
</tr>
<tr>
<td>BPHC</td>
<td>Bureau of Primary Health Care</td>
</tr>
<tr>
<td>CDC</td>
<td>Centers for Disease Control and Prevention</td>
</tr>
<tr>
<td>CEEP</td>
<td>Community Health Center Capital Enhancement and Equipment Program</td>
</tr>
<tr>
<td>CEO</td>
<td>Chief Executive Officer</td>
</tr>
<tr>
<td>CFO</td>
<td>Chief Financial Officer</td>
</tr>
<tr>
<td>CFR</td>
<td>Code of Federal Regulations</td>
</tr>
<tr>
<td>CHC</td>
<td>Community Health Center</td>
</tr>
<tr>
<td>CHIP</td>
<td>Children’s Health Insurance Program</td>
</tr>
<tr>
<td>CHV</td>
<td>Community Health Ventures</td>
</tr>
<tr>
<td>CIO</td>
<td>Chief Information Officer</td>
</tr>
<tr>
<td>CMMI</td>
<td>Center for Medicare &amp; Medicaid Innovation</td>
</tr>
<tr>
<td>CMO</td>
<td>Chief Medical Officer</td>
</tr>
<tr>
<td>CMS</td>
<td>Centers for Medicare &amp; Medicaid Services</td>
</tr>
<tr>
<td>DMD</td>
<td>Doctor of Dental Medicine</td>
</tr>
<tr>
<td>DO</td>
<td>Doctor of Osteopathy</td>
</tr>
<tr>
<td>EHR</td>
<td>Electronic Health Record</td>
</tr>
<tr>
<td>EMR</td>
<td>Electronic Medical Record</td>
</tr>
<tr>
<td>EPSDT</td>
<td>Early and Periodic Screening, Diagnosis, and Treatment</td>
</tr>
<tr>
<td>FFR</td>
<td>Federal Financial Report</td>
</tr>
<tr>
<td>FPG</td>
<td>Federal Poverty Guidelines</td>
</tr>
<tr>
<td>FPL</td>
<td>Federal Poverty Level</td>
</tr>
<tr>
<td>FQHC</td>
<td>Federally Qualified Health Center</td>
</tr>
<tr>
<td>FTCA</td>
<td>Federal Tort Claims Act</td>
</tr>
<tr>
<td>FY</td>
<td>Fiscal Year</td>
</tr>
<tr>
<td>GAAP</td>
<td>Generally Accepted Accounting Principles</td>
</tr>
<tr>
<td>GME</td>
<td>Graduate Medical Education</td>
</tr>
<tr>
<td>HCCN</td>
<td>Health Center Controlled Network</td>
</tr>
<tr>
<td>HDC</td>
<td>Health Disparities Collaborative</td>
</tr>
<tr>
<td>HHS</td>
<td>Health &amp; Human Services</td>
</tr>
<tr>
<td>HIE</td>
<td>Health Information Exchange</td>
</tr>
<tr>
<td>HIPAA</td>
<td>Health Insurance Portability and Accountability Act</td>
</tr>
<tr>
<td>HIT</td>
<td>Health Information Technology</td>
</tr>
<tr>
<td>HIV/AIDS</td>
<td>Human Immunodeficiency Virus/ Acquired Immunodeficiency Syndrome</td>
</tr>
<tr>
<td>HMO</td>
<td>Health Maintenance Organization</td>
</tr>
<tr>
<td>HPSA</td>
<td>Health Professions Shortage Area</td>
</tr>
<tr>
<td>HRSA</td>
<td>Health Resources and Services Administration</td>
</tr>
<tr>
<td>ICD</td>
<td>International Classification of Diseases</td>
</tr>
<tr>
<td>IDS</td>
<td>Integrated Delivery Service</td>
</tr>
<tr>
<td>IHI</td>
<td>Institute for Healthcare Improvement</td>
</tr>
<tr>
<td>IPA</td>
<td>Independent Practice Association</td>
</tr>
<tr>
<td>IRS</td>
<td>Internal Revenue Service</td>
</tr>
</tbody>
</table>
LALs | Look-Alikes
--- | ---
LGBTQIA+ | Lesbian, Gay, Bisexual, Transgender, Queer, Intersex, Asexual (or allies)
MCH | Maternal and Child Health
MCO | Managed Care Organization
MGMA | Medical Group Management Association
MHC | Migrant Health Center
MLP | Medical-Legal Partnership
MOU/MOA | Memorandum of Understanding/Agreement
MU | Meaningful Use
MUA | Medically Underserved Area
MUP | Medically Underserved Population
NAP | New Access Point
NCQA | National Committee for Quality Assurance
NHCW | National Health Center Week
NHSC | National Health Service Corps
NIH | National Institutes of Health
NIMH | National Institute of Mental Health
NoA | Notice of Award
NP | Nurse Practitioner
O&E | Outreach and Enrollment
OIG | Office of Inspector General
OMB | Office of Management and Budget
OPA | Office of Pharmacy Affairs
OSV | Operational Site Visit
OUD | Opioid Use Disorder
PA | Physician Assistant
PACE | Program of All-Inclusive Care for the Elderly
PAL | Program Assistance Letter
PBRN | Practice-Based Research Network
PCA | Primary Care Association
PCER | Primary Care Effectiveness Review
PCMH | Patient-Centered Medical Home
PCOR | Patient-Centered Outcomes Research
PCORI | Patient-Centered Outcomes Research Institute
PDPA | Prescription Drug Purchase Assistance Program
PEERS | Patient Experience Evaluation Report System
PHARMD | Doctor of Pharmacy
PHS | Public Health Service
PII | Program Integrity Initiative
PIN | Policy Information Notice
POS | Point of Service
PPS | Prospective Payment System
PRAPARE | Protocol for Responding to and Assessing Patients’ Assets, Risks, and Experiences
PSO | Provider Sponsored Organization
QA | Quality Assurance
QI | Quality Improvement
QM | Quality Management
RHC | Rural Health Clinic
SAMHSA | Substance Abuse and Mental Health Services Administration
SBIRT | Screenings, Brief Intervention, and Referral to Treatment
SDOH | Social Determinants of Health (also SDH)
SFDP | Sliding Fee Discount Program
SUD | Substance Use Disorder
TANF | Temporary Assistance to Needy Families
THC | Teaching Health Center
UDS | Uniform Data System
VHA | Veterans Health Administration
WIC | Women, Infants, and Children Program
ViB | Value in Benefits Program
ViD | Value in Dental Program
ViL | Value in Laboratory Program
ViP | Value in Purchasing Program
ViS | Value in Staffing Program
### Upcoming NACHC Conferences and Trainings

**MARK YOUR CALENDARS!**

Check back regularly to see which events will include virtual streaming!

*(as of July 1, 2022 and subject to change)*

The National Association of Community Health Centers (NACHC) offers a wide variety of online and regional education trainings that encompass all facets of health center operations. Whether you need a refresher or are just starting out in a health center, NACHC offers trainings that will help you become more effective. Below is a partial list of upcoming trainings and conferences provided by NACHC.

<table>
<thead>
<tr>
<th>DATES</th>
<th>CONFERENCE/TRAINING</th>
<th>HOTEL</th>
<th>CITY</th>
</tr>
</thead>
<tbody>
<tr>
<td>October 30-31, 2022</td>
<td>Financial, Operations Management/Information Technology (FOM/IT) Conference &amp; EXPO Preconference Workshops: October 29</td>
<td>Caesars Palace</td>
<td>Las Vegas, NV</td>
</tr>
<tr>
<td>November 14-16, 2022</td>
<td>PCA &amp; HCCN Conference</td>
<td>The Westin Fort Lauderdale Hotel</td>
<td>Fort Lauderdale, FL</td>
</tr>
<tr>
<td>March 8-11, 2023</td>
<td>Policy &amp; Issues Forum (P&amp;I) Committee Meetings: March 6-7, 2023</td>
<td>Marriott Marquis</td>
<td>Washington, DC</td>
</tr>
<tr>
<td>May 2-4, 2023</td>
<td>Conference for Agricultural Worker Health</td>
<td>Grand Hyatt Seattle</td>
<td>Seattle, WA</td>
</tr>
<tr>
<td>August 27-29, 2023</td>
<td>Community Health Institute (CHI) &amp; EXPO Committee Meetings: August 25-26, 2023</td>
<td>Manchester Grand Hyatt</td>
<td>San Diego, CA</td>
</tr>
<tr>
<td>October 24-25, 2023</td>
<td>Financial, Operations Management/Information Technology (FOM/IT) Conference &amp; EXPO Preconference Workshops: October 23</td>
<td>Paris Las Vegas</td>
<td>Las Vegas, NV</td>
</tr>
<tr>
<td>August 25-27, 2024</td>
<td>Community Health Institute (CHI) &amp; EXPO Committee Meetings: August 23-24, 2024</td>
<td>Hyatt Regency Orlando</td>
<td>Orlando, FL</td>
</tr>
<tr>
<td>February 5-8, 2025</td>
<td>Policy &amp; Issues Forum (P&amp;I) Committee Meetings: February 3-4, 2025</td>
<td>Marriott Marquis</td>
<td>Washington, DC</td>
</tr>
<tr>
<td>August 17-19, 2025</td>
<td>Community Health Institute (CHI) &amp; EXPO Committee Meetings: August 15-16, 2025</td>
<td>Hyatt Regency Chicago</td>
<td>Chicago, IL</td>
</tr>
</tbody>
</table>

To register for these and future trainings, visit us at [http://nachc.org/trainings-and-conferences/](http://nachc.org/trainings-and-conferences/).

For additional information on NACHC Training, contact Sherry Giles at sgieles@nachc.com or Helene Slavin at hslavin@nachc.com.

This program is supported by the Health Resources and Services Administration (HRSA), of the U.S. Department of Health and Human Services (HHS), as part of an award totaling $6,625,000. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement by, HRSA, HHS, or the U.S. Government. For more information, please visit HRSA.gov.
Ballroom Level
(East Tower)
Grand Hall Meeting Rooms and Grand Ballroom
Ballroom Level
(West Tower)
Riverside Exhibit Hall
(East Tower)
Concourse Level
(East Tower)
Lobby Level
(East Tower)
Skyway Level
(East Tower)
Lobby Level
(West Tower)
Third Floor
(West Tower)
Simplify practice management while producing results above industry standards.

With $300M shared savings between CHS and providers, let us help you get the most out of your value-based care.

Let’s collaborate. Visit us at Booth 1105.