BACKGROUND ON ASSESSMENT

Health Centers were assessed for their training and technical assistance (TTA) needs in Fall 2021. The results inform increased coordination, development and delivery of assistance to health centers while raising awareness of pressing needs. The National Association of Community Health Centers (NACHC) administered the assessment on behalf of the Health Resources and Services Administration (HRSA) and their 21 National Training and Technical Assistance Partners (NTTAPs).

RESPONDENTS BY TYPE

<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>LARGE HEALTH CENTERS</td>
<td>26</td>
<td>71.4%</td>
</tr>
<tr>
<td>SMALL HEALTH CENTERS</td>
<td>28.6%</td>
<td>28.6%</td>
</tr>
<tr>
<td>URBAN LOCATION</td>
<td>45.5%</td>
<td>71.4%</td>
</tr>
<tr>
<td>RURAL LOCATION</td>
<td>18.2%</td>
<td>28.6%</td>
</tr>
</tbody>
</table>

Small health centers defined as serving 10,000 or fewer patients.
Rural and urban classification derived from the 2020 UDS dataset, which is self-reported by the health centers.

TOP TTA NEEDS BY SPECIFIC TOPIC

**Access and Affordability**
- Outreach and Enabling Services
  - Evaluating outreach programs
  - Developing outreach services to address chronic diseases or conditions

**Quality, Patient Care, and Safety**
- Data Collection and Use
  - Leveraging data to guide clinical quality, operational and financial improvement
- General Patient Care and Safety
  - Expanding telehealth care provision to improve continuity of care

**Patient Experience**
- no subdomain
  - Collecting and optimizing use of patient experience/satisfaction data
  - Assessing and supporting patient engagement in telehealth

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