BACKGROUND ON ASSESSMENT

Health Centers were assessed for their training and technical assistance (TTA) needs in Fall 2021. The results inform increased coordination, development and delivery of assistance to health centers while raising awareness of pressing needs. The National Association of Community Health Centers (NACHC) administered the assessment on behalf of the Health Resources and Services Administration (HRSA) and their 21 National Training and Technical Assistance Partners (NTTAPs).

RESPONDENTS BY TYPE

- **32** Health Center Staff Responded
- **16 (72.7%)** health centers responded
- **22** Total Federally Qualified Health Centers and Look-Alikes

Small health centers defined as serving 10,000 or fewer patients.

- **86.7%** Large Health Centers
- **13.3%** Small Health Centers

Rural and urban classification derived from the 2020 UDS dataset, which is self-reported by the health centers.

- **65%** Urban Location
- **53.3%** Rural Location

Almost two-thirds of the front line and operations staff worked in management or administration.

- **0%** None of the front line and operations staff were clinicians and clinical support staff.

TOP TTA NEEDS BY SPECIFIC TOPIC

Quality, Patient Care, and Safety

- **Data Collection and Use**
  - Collecting and using reporting measures
  - Optimizing use of enabling services and patient-level data on social determinants of health

Patient Experience

- **no subdomain**
  - Assessing and supporting patient engagement in telehealth
  - Collecting and optimizing use of patient experience/satisfaction data

Access and Affordability

- **Medical - Legal Partnerships**
  - Developing or expanding medical-legal partnership processes

- **Outreach and Enabling Services**
  - Developing outreach services to address chronic diseases or conditions

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