## 2021 National Health Center Training and Technical Assistance Needs Assessment

## BACKGROUND

Health Centers were assessed for their training and technical assistance (TTA) needs in Fall 2021. Of the 1,106 assessment responses, 32 were from Health Center Program Look-Alike (LAL) staff.

LAL RESPONDENTS BY TYPE


Small LALs defined as serving 10,000 or fewer patients.
Rural and urban classification derived from the 2020 UDS dataset, which is self-reported by the LALs



## TOP TTA NEEDS OF LALs

| Top TTA Needs by Subdomain ( $\mathrm{N}=19$ ) |  |  |  |
| :---: | :---: | :---: | :---: |
| Access and Affordability (73.7\%) |  |  |  |
| TTA Subdomain | Specific T/TA Need | N | \% |
| Outreach and Enabling Services | Implementation of patient-centered transportation strategies | 13 | 68.4 |
|  | Development and implementation of outreach programs and/or partnerships to respond and address community identified health disparities | 13 | 68.4 |
| Medical - Legal Partnerships | Evidence-based or promising practices for developing workflows for medical-legal partnership referrals, sharing information, and integrating | 13 | 68.4 |
| Quality, Patient Care, and Safety (68.4\%) |  |  |  |
| Data Collection and Use | Optimizing use of enabling services data and patient-level data on social determinants of health to enhance patient outcomes and health equity | 15 | 78.9 |
|  | Collection and use of reporting measures (e.g., Uniform Data System (UDS), Healthcare Effectiveness Data and Information Set (HEDIS)) | 15 | 78.9 |
|  | Leveraging use of data to guide/inform clinical quality, operational and financial improvement | 14 | 73.7 |
| Finance (57.9\%) |  |  |  |
| TTA Subdomain | Specific T/TA Need | N | \% |
| Value Based Payment | Risk stratification encompassing social determinants of health | 12 | 63.2 |
|  | Opportunities to integrate dentistry and behavioral health services in value-based payment reform | 11 | 57.9 |
| Capital Financing | Integrating capital planning in health center strategic plans | 11 | 57.9 |

Limitations: Because the assessment response rate among LALs was low, results and implications of this analysis are limited.
Technical Notes: Assessment responses were aggregated at the health center level in order to capture one representative response for each LAL. Responses from the same health center organization were identified and aggregated based upon shared UDS number and city. For organizations with multiple resDondents, a TTA domain was attributed to an organization if any respondent from that organization identified that domain as a need.

Data Sources: 2021 National Health Center Needs Assessment; 2020 HRSA Uniform Data System (UDS) data.

